

Ticket Number	Date Created	Date Closed	Assigned To	Spanish Speaker	City	State	Case Type	Complaints Details	Resolution (Method)
172129	Jan 3 2017 8:46AM	Jan 3 2017 11:31AM	Kimberly Douglass Smith		West Plains	Missouri	Type B (HUD Non-FHA Case)	PHA/HCV complaint Caller has complaint against mgmt. regarding discrimination - caller was in pain and said she would call back - not sure what program she is with	Phone
172130	Jan 3 2017 8:49AM	Jan 6 2017 10:09AM	Darshall Davis		Honolulu	Hawaii	Type B (HUD Non-FHA Case)	Issues with mold Voicemail	Phone
172131	Jan 3 2017 8:51AM	Jan 3 2017 11:38AM	Kimberly Douglass Smith					Voicemail/ Management complaint	
172132	Jan 3 2017 8:51AM	Jan 3 2017 11:39AM	Kimberly Douglass Smith					Voicemail/Discrimination complaint	
172133	Jan 3 2017 8:52AM	Jan 3 2017 11:41AM	Kimberly Douglass Smith					Voicemail	
172134	Jan 3 2017 8:53AM	Jan 4 2017 9:43AM	Kimberly Douglass Smith					Voicemail	
172135	Jan 3 2017 8:55AM	Jan 4 2017 11:08AM	Kimberly Douglass Smith					Voicemail	
172136	Jan 3 2017 8:56AM	Jan 3 2017 8:56AM	Kimberly Douglass Smith					Voicemail	
172137	Jan 3 2017 8:56AM	Jan 3 2017 8:56AM	Kimberly Douglass Smith					Voicemail	
172138	Jan 3 2017 8:57AM	Jan 3 2017 8:57AM	Kimberly Douglass Smith					Voicemail Management /maintenance complaint	
172139	Jan 3 2017 8:58AM	Jan 3 2017 8:58AM	Kimberly Douglass Smith					Management complaint	
172140	Jan 3 2017 8:59AM	Jan 6 2017 10:10AM	Darshall Davis					Caller requesting contact info for Corp Office for JOSHUA MANOR OF DAYTON	Phone
172141	Jan 3 2017 9:06AM	Jan 3 2017 9:07AM	Darshall Davis		Dayton	Ohio	Type A (HUD MFH Case)	CEDAR GROVE APARTMENTS - Caller is an Atty...how to get started regarding mgmt change - new LL is withholding \$25 from utility as tenant does not have any income...	Phone
172142	Jan 3 2017 9:12AM	Jan 3 2017 9:12AM	Rita Rashad		Louisville	Kentucky	Type A (HUD MFH Case)	Caller has complaint against PHA	Phone
172143	Jan 3 2017 9:14AM	Jan 3 2017 9:14AM	Darshall Davis		Farmington	New Hampshire	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding how they process rent payments and poor maintenance on the property at COVENANT MANOR	Phone
172144	Jan 3 2017 9:17AM	Jan 3 2017 9:20AM	Darshall Davis		Dayton	Ohio	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APTS IN PG COUNTIES Lighthouse Friendset Housing (11224) Mgmt told her, she had to go after mother died 20 months ago, whom she'd lived with during this time....caller say, she is sick; but mgmt want her to relinquish apt..	Phone
172145	Jan 3 2017 9:21AM	Jan 3 2017 9:21AM	Alice Tolan		ALEXANDRIA	Virginia	Type A (HUD MFH Case)	Property not MFCH, maybe tax credit... Caller has complaint against mgmt. regarding bed bug infestation on the property at MASSANUTTEN MANOR	Phone
172146	Jan 3 2017 9:22AM	Jan 3 2017 9:22AM	Rita Rashad		Brooklyn	New York	Type B (HUD Non-FHA Case)	Management complaint Caller has complaint against mgmt. regarding noise on the property near her door at FRIENDSHIP HAVEN	Phone
172147	Jan 3 2017 9:23AM	Jan 3 2017 9:26AM	Darshall Davis		Strausburg	Virginia	Type A (HUD MFH Case)	LONE OAK APARTMENTS - no income, rent is 0; mgmt is taking her to court and now are saying she owes \$3,100...has not worked since 2002 and has been under program since 2009....she goes in front of judge today...	Phone
172148	Jan 3 2017 9:29AM	Jan 5 2017 2:34PM	Rita Rashad					CASA VERDE SUR APTS: WAS UNDER CHARGED FOR RENT - DOES SHE HAVE TO PAY -	Phone
172149	Jan 3 2017 9:31AM	Jan 3 2017 9:32AM	Darshall Davis		Kokomo	Indiana	Type A (HUD MFH Case)	Caller interested in housing in WDC 2 BR Family	Mail
172150	Jan 3 2017 9:32AM	Jan 3 2017 9:36AM	Rita Rashad		Laurel	Mississippi	Type A (HUD MFH Case)	COVENTRY GARDEN APTS: Caller states that water is coming into her unit causing her tiles to buckle. Caller states that she was told that she can move into another two bedroom. She states that her family has increased and she should be placed in a larger unit.	Phone
172151	Jan 3 2017 9:32AM	Jan 3 2017 9:33AM	Alice Tolan		HARTFORD	Connecticut	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding no heat in her apt - she is not sure what program she working with	Phone
172152	Jan 3 2017 9:35AM	Jan 3 2017 9:35AM	Darshall Davis		Washington	District of Columbia	Type A (HUD MFH Case)		
172153	Jan 3 2017 9:37AM	Jan 3 2017 9:41AM	Kimberly Douglass Smith		Richmond	Virginia	Type A (HUD MFH Case)		
172154	Jan 3 2017 9:40AM	Jan 3 2017 9:44AM	Darshall Davis		Atlanta	Georgia	Type B (HUD Non-FHA Case)		

172155	Jan 3 2017 9:42AM	Jan 3 2017 9:43AM	Rita Rashad	Elyria	Ohio	Type A (HUD MFH Case)	Midview Crossing - tenant does not pay rent, waiting for SSL...She has temporary custody of grandson, HHW gave her \$283 and mgmt took rent of \$40...	Phone
172156	Jan 3 2017 9:43AM	Jan 3 2017 9:43AM	Alice Tolan	WINTER HAVEN	Florida	Type A (HUD MFH Case)	ABBEY LANE APARTMENTS	Phone
172157	Jan 3 2017 9:45AM	Jan 3 2017 9:49AM	Kimberly Douglass Smith	Methuen	Massachusetts	Type A (HUD MFH Case)	PARK GARDENS: Caller states that her mother's unit is infested with mice. Management has provided glue traps but the issue still exists.	Phone
172158	Jan 3 2017 9:45AM	Jan 3 2017 9:45AM	Rita Rashad	Belford	New Jersey	Type C (Non-HUD Case)	Wants to report fraud with a Condo	Phone
172159	Jan 3 2017 9:45AM	Jan 3 2017 9:45AM	Alice Tolan	WARNER ROBINS	Georgia	Type B (HUD Non-FHA Case)	AUSTIN POINT APTS :NEED ASST	Phone
172160	Jan 3 2017 9:49AM	Jan 3 2017 9:52AM	Darshall Davis	West Plains	Missouri	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance on the property - he has section 8 voucher and has contacted the PHA	Phone
172161	Jan 3 2017 9:49AM	Jan 3 2017 9:49AM	Kimberly Douglass Smith					
172162	Jan 3 2017 9:50AM	Jan 5 2017 2:36PM	Rita Rashad				Management complaint	
172163	Jan 3 2017 9:50AM	Jan 3 2017 9:54AM	Rita Rashad	Springfield	Illinois	Type A (HUD MFH Case)	1 bdrm, Springfield, senior	Phone
172164	Jan 3 2017 9:51AM	Jan 5 2017 2:38PM	Rita Rashad	Livingston	Louisiana	Type C (Non-HUD Case)	Seeking legal help	Phone
172165	Jan 3 2017 9:52AM	Jan 3 2017 9:52AM	Alice Tolan	LIBERTY	Indiana	Type B (HUD Non-FHA Case)	PANORAMA APTS - NEED ASST	Phone
172166	Jan 3 2017 9:55AM	Jan 3 2017 9:56AM	Alice Tolan	DORA	Alabama	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172167	Jan 3 2017 9:59AM	Jan 3 2017 10:05AM	Darshall Davis	Johnstown	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance on the property at LUXOR GARDENS	Phone
172168	Jan 3 2017 10:08AM	Jan 3 2017 10:08AM	Darshall Davis	Tiptonville	Tennessee	Type A (HUD MFH Case)	Caller has questions about lease and house rules regarding notice of rent increase at TIPTONVILLE MEADOWS APTS	Phone
172169	Jan 3 2017 10:08AM	Jan 3 2017 10:08AM	Alice Tolan	REDFORD	Michigan	Type A (HUD MFH Case)	COVENTRY PLACE APTS:WAS KNOCKED TO THE GROUND BY A MAINTENANCE PERSON/THE LL ACTS AS IF SHE DID IT TO THE MAINTENANCE PERSON---	Phone
172170	Jan 3 2017 10:08AM	Jan 3 2017 10:09AM	Rita Rashad	Nashville	Tennessee	Type A (HUD MFH Case)	KELLY MILLER SMITH TOWERS- Polluted smell on her floor	Phone
172171	Jan 3 2017 10:10AM	Jan 3 2017 10:11AM	Darshall Davis	Atlanta	Georgia	Type B (HUD Non-FHA Case)	Repeat Caller - called again but still didn't know what program she works with	Phone
172172	Jan 3 2017 10:10AM	Jan 3 2017 10:10AM	Alice Tolan	OAK HILLS	California	Type C (Non-HUD Case)	NEED ASST	Phone
172173	Jan 3 2017 10:16AM	Jan 3 2017 10:16AM	Alice Tolan	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	NEED LST OF INDIANAPOLIS/FAM 1 BDRM	Mail
172174	Jan 3 2017 10:19AM	Jan 3 2017 10:31AM	Darshall Davis	East Chicago	Indiana	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding his rental payments and back pay at LAKESIDE GARDENS	Phone
172175	Jan 3 2017 10:33AM	Jan 5 2017 2:40PM	Rita Rashad				QUAIL RIDGE APTS: various maintenance issues that have not been repaired. States that he has repaired a lot of the issue and wants to know if he can deduct from his rent?	
172176	Jan 3 2017 10:35AM	Jan 3 2017 10:35AM	Alice Tolan	CLINTON TWSHP	Michigan	Type A (HUD MFH Case)	ST GEORGE TOWER APTS: BLDG WAS SWITCHED TO A NON SMOKING BLDG- TENANTS ARE STILL SMOKING	Phone
172177	Jan 3 2017 10:36AM	Jan 3 2017 10:42AM	Darshall Davis	Blanchester	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance on the property at BLANCHESTER FRIENDS	Phone
172178	Jan 3 2017 10:36AM	Jan 3 2017 10:36AM	Kimberly Douglass Smith	Washington	District of Columbia	Type A (HUD MFH Case)	Looking for 1 bedroom elderly in DC and PG County, MD	Mail
172179	Jan 3 2017 10:38AM	Jan 3 2017 10:39AM	Rita Rashad	Rantoul	Illinois	Type C (Non-HUD Case)	The Ashley Apt - she owns a mobile home, apts are asking for book value, but doesn't know where to go to get it appraised...	Phone
172180	Jan 3 2017 10:48AM	Jan 3 2017 10:49AM	Rita Rashad	Dayton	Ohio	Type A (HUD MFH Case)	Joshua Manor - looking for corp # as # in database is no longer working..	Phone
172181	Jan 3 2017 10:53AM	Jan 3 2017 10:53AM	Alice Tolan	MURSFREESBORO	Tennessee	Type A (HUD MFH Case)	SPRING VALLEY APTS > THE ELEC CO CLAIMS TO NOT HAVE REACHED THE UTILITY CK	Phone
172182	Jan 3 2017 10:53AM	Jan 3 2017 10:54AM	Darshall Davis	Pittsburgh	Pennsylvania	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. she has section 8 voucher	Phone
172183	Jan 3 2017 10:55AM	Jan 3 2017 10:55AM	Rita Rashad	Indianapolis	Indiana	Type C (Non-HUD Case)	Wants to get rid of tenants in a house...	Website,Phone

172184	Jan 3 2017 11:08AM	Jan 3 2017 11:16AM	Alice Tolan	BATAVIA	Ohio	Type A (HUD MFH Case)	COLLEGE HILL APTS: WAS TOLD THAT THE COUNTERTOPS WLD BE REPLACED AND THEY DIDNT - TENANT UNDER HER SAYS WATER IS LEAKING INTO HER UNIT Caller has complaint against mgmt. regarding poor maintenance on the property at FOREST RIDGE/THE VISTAS 2549 ELVANS RD SE	Phone
172185	Jan 3 2017 11:09AM	Jan 3 2017 11:14AM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Homeower says, she is being discriminated against...	Phone
172186	Jan 3 2017 11:09AM	Jan 3 2017 11:09AM	Rita Rashad	N. Miami Beach	Florida	Type C (Non-HUD Case)	NEED ASST	Phone
172187	Jan 3 2017 11:15AM	Jan 3 2017 11:15AM	Alice Tolan	MYRTLE BEACH	South Carolina	Type B (HUD Non-FHA Case)	Looking for 2 bedroom family in King, County , WA NEED ASST	Phone
172188	Jan 3 2017 11:18AM	Jan 3 2017 11:18AM	Kimberly Douglass Smith	Emumclaw	Washington	Type A (HUD MFH Case)	Madison Hts - where is money going to...apt is flooded, mgmt does nothing, she has taken babyto hospital for bacteria from apt., flooding...	Website
172189	Jan 3 2017 11:18AM	Jan 3 2017 11:18AM	Alice Tolan	MULLINS	South Carolina	Type B (HUD Non-FHA Case)	Caller interested in housing in Atlanta GA 1 BR Family ROBINSON VILLAGE APTS: BEING EVICTED - NTFYD THE LL THAT SHE WAS HAVING PROB W/ANOTH PERSON ON THE PROPERTY Ridge Realty Apts - not MFCH; does not know program...she has moved from apt, she did not get a letter stating she would be cut off from HUD due to back rent...	Phone
172190	Jan 3 2017 11:20AM	Jan 3 2017 11:21AM	Rita Rashad	Madison	Florida	Type A (HUD MFH Case)	Caller interested in housing in Baltimore CO MD 3-4 BR Family LAWRENCE PARK APTS : NEED INFO CONCERNING THE WAITING LST NEED ASST	Phone
172191	Jan 3 2017 11:22AM	Jan 3 2017 11:24AM	Darshall Davis	Marietta	Georgia	Type A (HUD MFH Case)	1 bdrm, senior, disabled, Melbourne, PHA complaint	Phone
172192	Jan 3 2017 11:25AM	Jan 3 2017 11:25AM	Alice Tolan	WEST PALM BEACH	Florida	Type A (HUD MFH Case)	TALL TIMBERS APARTMENTS: RODENT INFESTATION	Phone
172193	Jan 3 2017 11:29AM	Jan 3 2017 11:29AM	Rita Rashad	Batesville	Arkansas	Type C (Non-HUD Case)	ALAMEDA GARDENS - mgmt is never at complex, a while ago a man needed ambulance, no one there to let them in and also mold... NEED ASST	Phone
172194	Jan 3 2017 11:30AM	Jan 3 2017 11:30AM	Darshall Davis	Baltimore	Maryland	Type A (HUD MFH Case)	1 bdrm, senior, Brook Park or Hennepin County Golden View - not MFCH; but tax credit... NEED LISTINGS IN W CHESTER COUNTY - FAM NEED ASST	Phone
172195	Jan 3 2017 11:32AM	Jan 3 2017 11:32AM	Alice Tolan	WARREN	Michigan	Type A (HUD MFH Case)	NEED ASST	Phone
172196	Jan 3 2017 11:34AM	Jan 3 2017 11:34AM	Alice Tolan	ODESSA	Texas	Type C (Non-HUD Case)	NEED ASST	Phone
172197	Jan 3 2017 11:34AM	Jan 3 2017 11:35AM	Rita Rashad	Melbourne	Florida	Type A (HUD MFH Case)	1 bdrm, senior, disabled, Melbourne, PHA complaint	Phone
172198	Jan 3 2017 11:36AM	Jan 3 2017 11:36AM	Kimberly Douglass Smith	Valaparisio	Indiana	Type B (HUD Non-FHA Case)	TALL TIMBERS APARTMENTS: RODENT INFESTATION	Phone
172199	Jan 3 2017 11:37AM	Jan 3 2017 11:37AM	Alice Tolan	CONROE	Texas	Type A (HUD MFH Case)	ALAMEDA GARDENS - mgmt is never at complex, a while ago a man needed ambulance, no one there to let them in and also mold... NEED ASST	Phone
172200	Jan 3 2017 11:37AM	Jan 3 2017 11:38AM	Alice Tolan				1 bdrm, senior, Brook Park or Hennepin County Golden View - not MFCH; but tax credit... NEED LISTINGS IN W CHESTER COUNTY - FAM NEED ASST	Phone
172201	Jan 3 2017 11:42AM	Jan 3 2017 11:43AM	Rita Rashad	Butler	Pennsylvania	Type A (HUD MFH Case)	MIDTOWN ESTATES - had a fire in apt., that came from the laundry room in apt, there is spoke damage in apt...told, she and kids couldn't stay and had to go somewhere else to live for at least a week...it has been a week, now mgmt tells her it will take 6 weeks to repair damages and that corp terminated her lease...now she has to move.	Phone
172202	Jan 3 2017 11:48AM	Jan 3 2017 11:49AM	Alice Tolan	BOISE	Idaho	Type B (HUD Non-FHA Case)	HILLCREST VILLAGEN APTS : WHY DID RENT GO UP AFTER GRANDDAUGHTER MVD IN - SHE HAS AN INCOME	Phone
172203	Jan 3 2017 11:54AM	Jan 3 2017 11:54AM	Rita Rashad	Brooklyn Center	Minnesota	Type A (HUD MFH Case)	NOONAN PLAZA: Caller states that her income is too low and is trying to evict her if her daughter NEED LST OF 2 BDRMS IN JACKSONVILLE	Phone
172204	Jan 3 2017 12:01PM	Jan 3 2017 12:01PM	Rita Rashad	Highland	New York	Type B (HUD Non-FHA Case)		Phone
172205	Jan 3 2017 12:02PM	Jan 3 2017 12:03PM	Alice Tolan	MANHATTEN	New York	Type A (HUD MFH Case)		Phone
172206	Jan 3 2017 12:08PM	Jan 3 2017 12:08PM	Alice Tolan	GRAND RAPIDS	Michigan	Type B (HUD Non-FHA Case)		Phone
172207	Jan 3 2017 12:10PM	Jan 3 2017 12:11PM	Alice Tolan	JACKSONVILLE	Florida	Type C (Non-HUD Case)		Phone
172208	Jan 3 2017 12:12PM	Jan 3 2017 12:12PM	Rita Rashad	Murfreesboro	Tennessee	Type A (HUD MFH Case)		Phone
172209	Jan 3 2017 12:14PM	Jan 3 2017 12:14PM	Rita Rashad					
172210	Jan 3 2017 12:14PM	Jan 3 2017 12:15PM	Alice Tolan	BOYERTOWN	Pennsylvania	Type A (HUD MFH Case)		Phone
172211	Jan 3 2017 12:16PM	Jan 3 2017 12:17PM	Kimberly Douglass Smith	Bronx	New York	Type A (HUD MFH Case)		Phone
172212	Jan 3 2017 12:17PM	Jan 3 2017 12:17PM	Alice Tolan	JACKSONVILLE	Florida	Type A (HUD MFH Case)		Mail

172213	Jan 3 2017 12:19PM	Jan 3 2017 12:21PM	Kimberly Douglass Smith	Redwood	California	Type C (Non-HUD Case)	FMR wanting to file a complaint	Phone
172214	Jan 3 2017 12:20PM	Jan 3 2017 12:22PM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding flooding in her apt at GARFIELD HILLS APTS	Phone
172215	Jan 3 2017 12:22PM	Jan 3 2017 12:22PM	Alice Tolan	EDGEWOOD	Maryland	Type A (HUD MFH Case)	WINDSOR VALLEY APARTMENTS ...stove brkn - brkn shower -- pest problem -	Phone
172216	Jan 3 2017 12:26PM	Jan 3 2017 12:26PM	Darshall Davis	West Palm Beach	Florida	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding poor maintenance on the property - she has no rental assistance	Phone
172217	Jan 3 2017 12:27PM	Jan 3 2017 12:27PM	Alice Tolan	SAN BERNADINO	California	Type B (HUD Non-FHA Case)	MILL CREEK APTS :NEED ASST ROBINSON VILLAGE/PLEASANT CITY APARTMENTS: Caller states that she has reported to the manager that there were several incidents that she brought to the manager's attention to no avail. Which has resulted in her being evicted.	Phone
172218	Jan 3 2017 12:32PM	Jan 3 2017 12:33PM	Kimberly Douglass Smith	West Palm Beach	Florida	Type A (HUD MFH Case)	Caller interested in housing in Rockland CO NY 3 BR Family	Phone
172219	Jan 3 2017 12:32PM	Jan 3 2017 12:33PM	Darshall Davis	Ponoma	New York	Type A (HUD MFH Case)	NEED APTS FOR THE DISABLE IN AURORA	Phone
172220	Jan 3 2017 12:37PM	Jan 3 2017 12:38PM	Alice Tolan	AURORA	Colorado	Type A (HUD MFH Case)	Caller interested in housing in Donaldsonville LA 1 BR Family - also interested in section 8 voucher program	Phone
172221	Jan 3 2017 12:45PM	Jan 3 2017 12:46PM	Darshall Davis	Donaldsonville	Louisiana	Type A (HUD MFH Case)	CHAUCER SQUARE APTS : APTS BEING RENOVATED - HAS TO PUT IN FOR IT	Phone
172222	Jan 3 2017 12:49PM	Jan 3 2017 12:50PM	Alice Tolan	EMILIO	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding renovations on the property at SEVEN GREENS	Phone
172223	Jan 3 2017 12:52PM	Jan 3 2017 12:56PM	Darshall Davis	Kingston	New York	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN LUFKIN	Phone
172224	Jan 3 2017 12:52PM	Jan 3 2017 12:52PM	Alice Tolan	LUFKIN	Texas	Type A (HUD MFH Case)	NEED LST OF APTS ST LOUIS/1 BDRM ELDERLY	Mail
172225	Jan 3 2017 12:56PM	Jan 3 2017 12:56PM	Alice Tolan	ST LOUIS	Missouri	Type A (HUD MFH Case)	Seeking HCV	Phone
172226	Jan 3 2017 12:57PM	Jan 3 2017 12:58PM	Kimberly Douglass Smith	Jasper	Tennessee	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172227	Jan 3 2017 12:59PM	Jan 3 2017 12:59PM	Alice Tolan	ABBEVILLE	South Carolina	Type B (HUD Non-FHA Case)	PHA complaint	Phone
172228	Jan 3 2017 1:02PM	Jan 3 2017 1:02PM	Kimberly Douglass Smith	San Fransico	California	Type B (HUD Non-FHA Case)		Phone
172229	Jan 3 2017 1:02PM	Jan 3 2017 1:04PM	Darshall Davis					
172230	Jan 3 2017 1:06PM	Jan 3 2017 1:07PM	Rita Rashad	Denver	Colorado	Type B (HUD Non-FHA Case)	80207...apt not found with MF; caller said they are with PHA, PHA gave him this #...	Phone
172231	Jan 3 2017 1:08PM	Jan 3 2017 1:09PM	Darshall Davis	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Caller interested in housing in Philadelphia PA Family/Disabled	Mail
172232	Jan 3 2017 1:08PM	Jan 3 2017 1:10PM	Kimberly Douglass Smith	Wilmore	Kentucky	Type B (HUD Non-FHA Case)	Section 515	Phone
172233	Jan 3 2017 1:14PM	Jan 3 2017 1:14PM	Rita Rashad	Tucson	Arizona	Type B (HUD Non-FHA Case)	Covenant House - not MFCH; does not know HUD program...issues with bedbugs	Phone
172234	Jan 3 2017 1:17PM	Jan 3 2017 1:18PM	Darshall Davis	Bandera	Texas	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding poor maintenance on the property - she has no rental assistance	Phone
172235	Jan 3 2017 1:22PM	Jan 3 2017 1:22PM	Rita Rashad	Colton	California	Type A (HUD MFH Case)	1 bdrm, San Bernardino	Phone
172236	Jan 3 2017 1:26PM	Jan 3 2017 1:31PM	Darshall Davis	Blanchester	Ohio	Type A (HUD MFH Case)	Repeat Caller - called back for local HUD FO in Columbus OH	Phone
172237	Jan 3 2017 1:32PM	Jan 3 2017 1:32PM	Darshall Davis					
172238	Jan 3 2017 1:32PM	Jan 3 2017 1:32PM	Kimberly Douglass Smith	Lexington Park	Maryland	Type B (HUD Non-FHA Case)	PHA/HCV complaint	Phone
172239	Jan 3 2017 1:32PM	Jan 3 2017 1:33PM	Rita Rashad	Redford	Michigan	Type A (HUD MFH Case)	3 bdrm, Wayne County	Phone
172240	Jan 3 2017 1:35PM	Jan 3 2017 1:35PM	Darshall Davis	Fresno	California	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding maintenance on the property - she has no rental assistance	Phone
172241	Jan 3 2017 1:39PM	Jan 3 2017 1:40PM	Darshall Davis	Dallas	Texas	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding maintenance on the property - she is with PHA	Phone
172242	Jan 3 2017 1:40PM	Jan 3 2017 1:40PM	Kimberly Douglass Smith	Washington	District of Columbia	Type A (HUD MFH Case)	Low income housing in the DMV area.	Mail
172243	Jan 3 2017 1:40PM	Jan 3 2017 1:40PM	Rita Rashad	Brentwood	New York	Type A (HUD MFH Case)	1 bdrm Suffolk County	Phone
172244	Jan 3 2017 1:41PM	Jan 3 2017 1:41PM	Kimberly Douglass Smith					
172245	Jan 3 2017 1:45PM	Jan 3 2017 1:45PM	Rita Rashad	Sterling Heights	Michigan	Type B (HUD Non-FHA Case)	Looking for house to rent via HUD...	Phone
172246	Jan 3 2017 1:45PM	Jan 3 2017 1:45PM	Darshall Davis	TwentyNine Palms	California	Type A (HUD MFH Case)	Caller interested in housing in Riverside/San Bernardino CO CA 1 BR Elderly	Mail
172247	Jan 3 2017 1:51PM	Jan 3 2017 1:51PM	Rita Rashad	North Versailles	Pennsylvania	Type A (HUD MFH Case)	Parkledge - They don't have onsite managers, the old manager is threatening that when he leaves, he is going to burned down the building when he leaves..	Phone
172248	Jan 3 2017 1:52PM	Jan 3 2017 1:53PM	Darshall Davis	Laurel	Mississippi	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance at LONE OAK APARTMENTS	Phone



172249	Jan 3 2017 1:55PM	Jan 3 2017 1:55PM	Alice Tolan		BRENTWOOD	New York	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM	Phone
172250	Jan 3 2017 1:58PM	Jan 3 2017 1:59PM	Darshall Davis		Bowie	Maryland	Type A (HUD MFH Case)	Caller interested in housing in PG County 1 BR Family/Disabled	Mail
172251	Jan 3 2017 1:58PM	Jan 3 2017 2:01PM	Rita Rashad		Lumpkin	Georgia	Type A (HUD MFH Case)	2 bdrm, Decatur, DeKalb, disabled...wanting to move to Atlanta	Phone
172252	Jan 3 2017 2:03PM	Jan 3 2017 2:03PM	Alice Tolan		GORTENBURG	Nebraska	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172253	Jan 3 2017 2:06PM	Jan 3 2017 2:06PM	Darshall Davis		Matteson	Illinois	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding issues on the property at MATTESON SUPPORTIVE HOUSING	Phone
172254	Jan 3 2017 2:08PM	Jan 3 2017 2:08PM	Darshall Davis	Yes					
172255	Jan 3 2017 2:11PM	Jan 3 2017 2:11PM	Alice Tolan		DAYTON	Ohio	Type A (HUD MFH Case)	WESTERN MANOR APTS : APTS BELOW HER CAUGHT ON FIRE - TRYING TO FIND OUT WHEN SHE CAN MOVE BACK IN	Phone
172256	Jan 3 2017 2:12PM	Jan 3 2017 2:14PM	Darshall Davis		Capitol Heights	Maryland	Type A (HUD MFH Case)	Caller interested in housing in WDC 1 BR Family	Mail
172257	Jan 3 2017 2:14PM	Jan 3 2017 2:15PM	Rita Rashad		St. Louis	Missouri	Type C (Non-HUD Case)	Pope John Paul II Apts - not MFCH, but don't know program...mgmt locked mother out....	Phone
172258	Jan 3 2017 2:19PM	Jan 3 2017 2:19PM	Alice Tolan		TOLEDO	Ohio	Type A (HUD MFH Case)	NEED LST OF APTS IN WOOD COUNTY	Website,Phone
172259	Jan 3 2017 2:24PM	Jan 3 2017 2:25PM	Darshall Davis		Tampa	Florida	Type A (HUD MFH Case)	Caller interested in housing in Tampa FL 2 BR Family	Mail
172260	Jan 3 2017 2:26PM	Jan 3 2017 2:26PM	Darshall Davis						
172261	Jan 3 2017 2:27PM	Jan 3 2017 2:27PM	Alice Tolan		AUSTIN	Texas	Type C (Non-HUD Case)	MOUNTAIN RANCH APTS - NEED ASST	Phone
172262	Jan 3 2017 2:31PM	Jan 3 2017 2:32PM	Rita Rashad		Rutland	Vermont	Type A (HUD MFH Case)	Linden Terrace - wants to collect husbands SS (retroactively), want to know how it will effect rent...	Phone
172263	Jan 3 2017 2:34PM	Jan 3 2017 2:34PM	Darshall Davis		Detroit	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Detroit MI 1 BR Family	Mail
172264	Jan 3 2017 2:37PM	Jan 3 2017 2:37PM	Alice Tolan		ST LOUIS	Missouri	Type B (HUD Non-FHA Case)	KIRKWOOD HOUSE : NEED ASST	Phone
172265	Jan 3 2017 2:47PM	Jan 3 2017 2:47PM	Darshall Davis						
172266	Jan 3 2017 2:52PM	Jan 3 2017 2:52PM	Alice Tolan		WASHINGTON	District of Columbia	Type C (Non-HUD Case)	WANTS TO KNOW DC COST OF LIVING ALLOWANCE IS	Phone
172267	Jan 3 2017 2:55PM	Jan 3 2017 2:55PM	Alice Tolan		DETROIT	Michigan	Type C (Non-HUD Case)	NEED ASST	Phone
172268	Jan 3 2017 2:57PM	Jan 3 2017 2:57PM	Alice Tolan		COLUMBUS	Ohio	Type A (HUD MFH Case)	ROBERT CASSIDY VILLAGE APTS : NO ONE IN THE RENTAL OFC	Phone
172269	Jan 3 2017 3:00PM	Jan 3 2017 3:00PM	Alice Tolan		DOUGLASVILLE	Georgia	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172270	Jan 3 2017 3:01PM	Jan 3 2017 3:01PM	Alice Tolan						
172271	Jan 3 2017 3:03PM	Jan 3 2017 3:05PM	Rita Rashad		Everette	Massachusetts	Type B (HUD Non-FHA Case)	Everette Housing Authority - caller has complaint....	Phone
172272	Jan 3 2017 3:04PM	Jan 3 2017 3:04PM	Alice Tolan		POCATELLO	Idaho	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172273	Jan 3 2017 3:13PM	Jan 3 2017 3:13PM	Alice Tolan		SEYMOUR	Texas	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172274	Jan 3 2017 3:16PM	Jan 3 2017 3:25PM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	2 bdrm, Lafayette	Phone
172275	Jan 3 2017 3:20PM	Jan 3 2017 3:20PM	Alice Tolan		OGDEN	Utah	Type A (HUD MFH Case)	BRAMBLEWOOD APTS: ISSUES W/LL --WAS TOLD THAT HIS SSI DIDNT COUNT BEC HIS SON WAS UNDER 18	Phone
172276	Jan 3 2017 3:20PM	Jan 3 2017 3:21PM	Darshall Davis		BirdsEye	Indiana	Type A (HUD MFH Case)	Caller on behalf of his mother - with questions about her rent determination at PLEASANT VIEW	Phone
172277	Jan 3 2017 3:20PM	Jan 3 2017 3:21PM	Rita Rashad		Lavonia	Georgia	Type B (HUD Non-FHA Case)	APARTMENTS OF BIRDSEYE	Phone
172278	Jan 3 2017 3:28PM	Jan 3 2017 3:30PM	Darshall Davis		Bismarck	North Dakota	Type A (HUD MFH Case)	Caller is with PHA and has complaint...	
172279	Jan 3 2017 3:30PM	Jan 3 2017 3:31PM	Rita Rashad		Bellevue	Washington	Type B (HUD Non-FHA Case)	Caller interested in housing in Bismarck ND 2 BR Family/Elderly - caller also has complaint against mgmt. regarding assault on the property at PATTERSON PLACE	Phone
172280	Jan 3 2017 3:35PM	Jan 3 2017 3:36PM	Darshall Davis		Bennettsville	South Carolina	Type A (HUD MFH Case)	Redmond Park via section 8 voucher	Phone
172281	Jan 3 2017 3:41PM	Jan 3 2017 3:41PM	Alice Tolan		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding fraud and mismanagement on the property at CEDAR CREEK	Mail
172282	Jan 3 2017 3:42PM	Jan 3 2017 3:42PM	Rita Rashad		Charlottesville	Virginia	Type C (Non-HUD Case)	NEED LST OF 2 BDRM APTS IN INDIANAPOLIS	Phone
172283	Jan 3 2017 3:43PM	Jan 3 2017 3:43PM	Kimberly Douglass Smith		Columbus	Ohio	Type A (HUD MFH Case)	Looking for code enforcement... MT VERNON PLAZA II: Caller states that when she went to turn on her furnace it started to spark. Caller also, states that she has a couple of outlets that are not working. Caller states that she has notified the property.	Phone

172284	Jan 3 2017 3:46PM	Jan 3 2017 3:46PM	Alice Tolan		SAGINAW	Michigan	Type A (HUD MFH Case)	WESTCHESTER VILLAGE APT: SOMEONE THROWS FIRECRACKERS AT HER WINDOW - EVERY HOLIDAY	Phone
172285	Jan 3 2017 3:46PM	Jan 3 2017 3:47PM	Darshall Davis		Thousand Oaks	California	Type B (HUD Non-FHA Case)	Caller has complaint against PHA Subsidize thru section 8 voucher, issues with ceiling in apt....	Phone
172286	Jan 3 2017 3:48PM	Jan 3 2017 3:48PM	Rita Rashad		New Paltz	New York	Type B (HUD Non-FHA Case)	TRYING TO GET A BIRTH CERTIFICATE/WATER WAS SHUT OFF	Phone
172287	Jan 3 2017 3:51PM	Jan 3 2017 3:52PM	Alice Tolan		CAMDEN	Tennessee	Type C (Non-HUD Case)	Caller has complaint against landlord - she has no rental assistance	Phone
172288	Jan 3 2017 3:54PM	Jan 3 2017 3:58PM	Darshall Davis		Sandy	Utah	Type C (Non-HUD Case)	NEED ASST	Phone
172289	Jan 3 2017 3:57PM	Jan 3 2017 3:58PM	Alice Tolan		SACRAMENTO	California	Type B (HUD Non-FHA Case)	Kirman Gardens - market renter w/LL who runs HUD subsidy program...	Phone
172290	Jan 3 2017 3:59PM	Jan 3 2017 3:59PM	Rita Rashad		Reno	Nevada	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding poor maintenance on the property and bat infestation at SUSQUEHANNA VIEW	Phone
172291	Jan 3 2017 4:01PM	Jan 3 2017 4:03PM	Darshall Davis		Camp Hill	Pennsylvania	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APTS IN OAKLAND COUNTY	Mail
172292	Jan 3 2017 4:03PM	Jan 3 2017 4:04PM	Alice Tolan		PONTIAC	Michigan	Type A (HUD MFH Case)	Aspen Ridge - market renter w/LL complaint...	Phone
172293	Jan 3 2017 4:05PM	Jan 3 2017 4:06PM	Rita Rashad		King Sport	Tennessee	Type C (Non-HUD Case)		
172294	Jan 3 2017 4:10PM	Jan 3 2017 4:11PM	Darshall Davis	Yes					
172295	Jan 3 2017 4:12PM	Jan 3 2017 4:12PM	Alice Tolan		MERRILLVILLE	Indiana	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172296	Jan 3 2017 4:15PM	Jan 3 2017 4:16PM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	2 bdrm, Indianapolis	Phone
172297	Jan 3 2017 4:20PM	Jan 3 2017 4:21PM	Darshall Davis		Lumpkin	Georgia	Type A (HUD MFH Case)	Caller interested in housing in Clay CO/Atlanta	Mail
172298	Jan 3 2017 4:28PM	Jan 3 2017 4:28PM	Alice Tolan		CHICAGO	Illinois	Type B (HUD Non-FHA Case)	GA 4 BR Family	Phone
172299	Jan 3 2017 4:29PM	Jan 3 2017 4:29PM	Rita Rashad	Yes				NEED ASST	
172300	Jan 3 2017 4:35PM	Jan 3 2017 4:35PM	Alice Tolan		WOODSTOCK	Georgia	Type A (HUD MFH Case)	NEED LST OF 3 BDRM APTS IN ATL	Mail
172301	Jan 3 2017 4:42PM	Jan 3 2017 4:42PM	Darshall Davis		Lexington	Kentucky	Type A (HUD MFH Case)	Caller interested in housing in Fayette CO 1 BR Family	Mail
172302	Jan 3 2017 4:44PM	Jan 3 2017 4:44PM	Alice Tolan		HOLDENVILLE	Oklahoma	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172303	Jan 3 2017 4:48PM	Jan 3 2017 4:48PM	Darshall Davis		North Ft Myers	Florida	Type A (HUD MFH Case)	Caller interested in housing Cape Coral FL 1 BR Family	Mail
172304	Jan 3 2017 4:49PM	Jan 3 2017 4:49PM	Alice Tolan		CROFTON	Kentucky	Type B (HUD Non-FHA Case)	NEED ASST	Phone
								College Hill Apts - issue with rent increase due to income issues, as he reported new income after the 1st, but mgr decided to make changes as a good will, but tenant used guideline...feels there is some form of discrimination. Feels they were misled by mgr.,	Phone
172305	Jan 3 2017 4:52PM	Jan 3 2017 4:52PM	Rita Rashad		Batavia	Ohio	Type A (HUD MFH Case)	NEED ASST	Phone
172306	Jan 3 2017 4:52PM	Jan 3 2017 4:53PM	Alice Tolan		SAN DIEGO	California	Type B (HUD Non-FHA Case)	Caller interested in housing in Atlanta GA 2 BR Family	Mail
172307	Jan 3 2017 4:54PM	Jan 3 2017 4:54PM	Darshall Davis		Port Wentworth	Georgia	Type A (HUD MFH Case)	Magnolia Towers - When are Inspections of HUD buildings done...	Phone
172308	Jan 3 2017 5:03PM	Jan 3 2017 5:04PM	Rita Rashad		N. Hollywood	California	Type C (Non-HUD Case)	Caller interested in housing in Cuyahoga CO 1-2 BR Family	Mail
172309	Jan 4 2017 9:10AM	Jan 4 2017 9:12AM	Darshall Davis		East Cleveland	Ohio	Type A (HUD MFH Case)	Caller on behalf of his mother with complaint against mgmt. - she is with PHA	Phone
172310	Jan 4 2017 9:19AM	Jan 4 2017 9:19AM	Darshall Davis		Schulykill	Pennsylvania	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding her recertification at COLUMBIA HEIGHTS VILLAGE APTS	Phone
172311	Jan 4 2017 9:21AM	Jan 4 2017 9:22AM	Darshall Davis		Washington	District of Columbia	Type A (HUD MFH Case)	Cedar Park - has complaint about mgmt...she had a package delivered around xmas for her kids...she was not home when package came, the elks lodge took it to the mgmt office, her package was set inside her apt., by mgmt., things seem find until the next day, when the maintenance man copied the vouchers inside box and gave them out to other tenants, she baffled about the voucher, then police came to her thinking she committed fraud, but tenants say, it was the maintenance man. Eventually, the kids didn't get the bike.	Phone
172312	Jan 4 2017 9:22AM	Jan 4 2017 9:22AM	Rita Rashad		Lake City	Florida	Type A (HUD MFH Case)		

172313	Jan 4 2017 9:24AM	Jan 4 2017 9:25AM	Kimberly Douglass Smith	Yes					
172314	Jan 4 2017 9:25AM	Jan 4 2017 9:26AM	Rita Rashad					Caller has complaint against mgmt. regarding poor maintenance on the property, her disability and injury she sustained in her apt and back fracture/concussion at FOREST RIDGE/THE VISTAS	Phone
172315	Jan 4 2017 9:26AM	Jan 4 2017 9:38AM	Darshall Davis		Washington	District of Columbia	Type A (HUD MFH Case)	Caller interested in HUD Housing... 1BDRM ELD APT in Orlando, FL... Mice infestation	Mail
172316	Jan 4 2017 9:29AM	Jan 4 2017 9:29AM	Yaritza Candelaria	Yes	ORLANDO	Florida	Type A (HUD MFH Case)	REGINA MANOR APARTMENTS: MADE PYMNT ARRNGMENT W/ONE LL WHOSE NOT IN THE OFC ANYMORE - RECVD A LTR THAT SHE OWES THE FULL AMT	Phone
172317	Jan 4 2017 9:30AM	Jan 4 2017 9:31AM	Kimberly Douglass Smith					Maintenance issue	
172318	Jan 4 2017 9:31AM	Jan 4 2017 9:31AM	Alice Tolan		TOLEDO	Ohio	Type A (HUD MFH Case)	Maintenance issue	
172319	Jan 4 2017 9:39AM	Jan 5 2017 3:39PM	Rita Rashad						
172320	Jan 4 2017 9:39AM	Jan 4 2017 9:40AM	Kimberly Douglass Smith						
172321	Jan 4 2017 9:41AM	Jan 4 2017 9:42AM	Kimberly Douglass Smith						
172322	Jan 4 2017 9:49AM	Jan 4 2017 9:50AM	Rita Rashad		San Antonio	Texas	Type B (HUD Non-FHA Case)	Avistar Parkway - not MFCH; complaint against PHA...	Website
172323	Jan 4 2017 9:56AM	Jan 4 2017 9:56AM	Alice Tolan		MARINGO	Ohio	Type A (HUD MFH Case)	NEED 1 BDRM FAM IN KNOX/MORROW COUNTIES	Phone
172324	Jan 4 2017 10:01AM	Jan 4 2017 10:02AM	Darshall Davis		Cincinnati	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance in her apt due to mold and flooding in her unit at OAKWOOD APARTMENTS	Phone
172325	Jan 4 2017 10:04AM	Jan 4 2017 10:05AM	Rita Rashad		Taylor	Michigan	Type A (HUD MFH Case)	2 bdrm, Wayne County	Phone
172326	Jan 4 2017 10:06AM	Jan 4 2017 10:06AM	Darshall Davis						
172327	Jan 4 2017 10:07AM	Jan 4 2017 10:07AM	Alice Tolan		CHICAGO	Illinois	Type A (HUD MFH Case)	RECVD LST OF APTS - NEED INFO CONCERNING THE FAMILY UNITS	Phone
172328	Jan 4 2017 10:09AM	Jan 4 2017 10:10AM	Darshall Davis		Richmond	Virginia	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding bed bug infestation on the property - she lives in PH under PHA	Phone
172329	Jan 4 2017 10:12AM	Jan 4 2017 10:12AM	Yaritza Candelaria	Yes	MIAMI	Florida	Type A (HUD MFH Case)	Caller interested in HUD Housing... 1BDRM FAM APT in Naples, FL	Phone
172330	Jan 4 2017 10:13AM	Jan 4 2017 10:13AM	Alice Tolan		HARPERWOOD	Michigan	Type C (Non-HUD Case)	NEED ASST	Phone
172331	Jan 4 2017 10:15AM	Jan 4 2017 10:16AM	Darshall Davis		New Haven	Connecticut	Type A (HUD MFH Case)	Caller has questions about AC on the property at BELLA VISTA CD	Phone
172332	Jan 4 2017 10:17AM	Jan 4 2017 10:17AM	Alice Tolan		PEMBROOKE	North Carolina	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172333	Jan 4 2017 10:20AM	Jan 4 2017 10:21AM	Rita Rashad		Memphis	Tennessee	Type A (HUD MFH Case)	CORNING VILLAGE APARTMENTS - mgr says, tenant owe back rent, but did; however did not have birth certificate and just told her she has to pay tomorrow... THE HERITAGE:	Phone
172334	Jan 4 2017 10:21AM	Jan 4 2017 10:22AM	Yaritza Candelaria		DAVENPORT	Iowa	Type A (HUD MFH Case)	Submitted a notice that she will be moving out of property, but manager charging her an extra months rent & disagrees.	Phone
172335	Jan 4 2017 10:22AM	Jan 4 2017 10:22AM	Darshall Davis		Decatur	Illinois	Type B (HUD Non-FHA Case)	Caller has complaint against PHA regarding bed bug infestation on one of their properties	Phone
172336	Jan 4 2017 10:22AM	Jan 4 2017 10:22AM	Alice Tolan		CLINTON TOWNSHIP	Michigan	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APTS IN CLINTON TOWNSHIP	Phone
172337	Jan 4 2017 10:28AM	Jan 4 2017 10:28AM	Darshall Davis		Washington	District of Columbia	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding poor maintenance on the property - she has no rental assistance	Phone
172338	Jan 4 2017 10:31AM	Jan 4 2017 10:32AM	Rita Rashad		San Antonio	Texas	Type A (HUD MFH Case)	Christian Village - wanted # for corp	Phone
172339	Jan 4 2017 10:36AM	Jan 4 2017 10:36AM	Alice Tolan		PITTSBURGH	Pennsylvania	Type C (Non-HUD Case)	NEED ASST	Phone
172340	Jan 4 2017 10:46AM	Jan 4 2017 10:47AM	Yaritza Candelaria		WILMINGTON	North Carolina	Type A (HUD MFH Case)	Calling interested in HUD Housing... 1BDRM ELD APT in Wilmington, NC	Mail
172341	Jan 4 2017 10:52AM	Jan 4 2017 10:53AM	Rita Rashad		Cleveland	Ohio	Type A (HUD MFH Case)	3 bdrm, Cleveland	Phone

## WOODSIDE SQUARE APARTMENTS:

Questions regarding medical expenses &amp; deductions.

172342	Jan 4 2017 10:54AM	Jan 4 2017 10:55AM	Yaritza Candelaria	ROMULUS	Michigan	Type A (HUD MFH Case)	THE ABBINGTON ON STONES RIVER APTS - NEED ASST	Phone
172343	Jan 4 2017 11:00AM	Jan 4 2017 11:00AM	Alice Tolan	MURSFREESBORO	Tennessee	Type B (HUD Non-FHA Case)	2 bdrm, Marion, Hancock County, senior	Phone
172344	Jan 4 2017 11:00AM	Jan 4 2017 11:01AM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)	Low Income Housing Tax Credit:	Phone
172345	Jan 4 2017 11:00AM	Jan 4 2017 11:03AM	Yaritza Candelaria	LEES SUMMIT	Missouri	Type B (HUD Non-FHA Case)	Complaint...	Phone
172346	Jan 4 2017 11:05AM	Jan 4 2017 11:05AM	Alice Tolan	ST JOSEPH	Missouri	Type A (HUD MFH Case)	CHILTON PLACE APTS: ISSUE W/THE LL FIXING HIS BATHROOM	Phone
172347	Jan 4 2017 11:06AM	Jan 4 2017 11:06AM	Kimberly Douglass Smith	North Hollywood	California	Type A (HUD MFH Case)	Magnolia Towers: Caller wants to know when the was the property's last REAC inspection and when the next one is scheduled?	Phone
172348	Jan 4 2017 11:06AM	Jan 4 2017 11:06AM	Yaritza Candelaria	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	Submitted application to PHOENIX APARTMENTS AKA KEYSTONE NORTH & always calling to receive an update on her application and no one answers calls	Phone
172349	Jan 4 2017 11:08AM	Jan 4 2017 11:09AM	Darshall Davis					
172350	Jan 4 2017 11:10AM	Jan 9 2017 10:02AM	Alice Tolan	CONROE	Texas	Type A (HUD MFH Case)	Voicemail---TALL TIMBERS APARTMENTS---RATS- THE LL DOSENT KNOW HOW TO SPK TO THE TENANTS	Phone
172351	Jan 4 2017 11:10AM	Jan 4 2017 11:11AM	Alice Tolan	ALEXANDRIA	Louisiana	Type A (HUD MFH Case)	ENGLAND APTS - ISSUES W/THE LL ATTITUDE	Phone
172352	Jan 4 2017 11:11AM	Jan 5 2017 3:48PM	Rita Rashad	Panorama City	California	Type C (Non-HUD Case)	Discrimination complaint - apt mgr is discriminating against her and makes fun of her...	Phone
172353	Jan 4 2017 11:11AM	Jan 5 2017 4:08PM	Rita Rashad				Discrimination complaint	
172354	Jan 4 2017 11:13AM	Jan 4 2017 11:14AM	Alice Tolan	STREETER	Illinois	Type B (HUD Non-FHA Case)	NEED ASST Complaint	Phone
172355	Jan 4 2017 11:13AM	Jan 6 2017 10:24AM	Yaritza Candelaria	MURFREESBORO	Tennessee	Type A (HUD MFH Case)	ST-1/6/17: MIDTOWN ESTATES: Dryer in her unit caught on fire & has been told that she might get evicted.	Phone
172356	Jan 4 2017 11:14AM	Jan 4 2017 11:15AM	Darshall Davis	Gibraltar	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Wayne CO 1 BR Family	Mail
172357	Jan 4 2017 11:15AM	Jan 9 2017 9:21AM	Alice Tolan	MOORESVILLE	North Carolina	Type A (HUD MFH Case)	Caller states that she filed a complaint with HUD against her property manager. Wants to know what she can do? ---PIEDMONT POINT APTS-NOT MF PROG---PROV # FOR MF APT IN MOORESVILLE	Phone
172358	Jan 4 2017 11:16AM	Jan 4 2017 11:16AM	Alice Tolan	WARNER ROBINS	Georgia	Type B (HUD Non-FHA Case)	HERMAN WATSON HOMES : .NEED ASST	Phone
172359	Jan 4 2017 11:17AM	Jan 4 2017 11:17AM	Rita Rashad	Miami	Florida	Type B (HUD Non-FHA Case)	Miami Gardens - not MFCH; issue with mgr, who has harrassed and threatened her bc she went above her head...	Phone
172360	Jan 4 2017 11:18AM	Jan 4 2017 11:19AM	Yaritza Candelaria	Yes	DENVER	Colorado	Low Income Housing Tax Credit/Section 42: Complaint	Phone
172361	Jan 4 2017 11:19AM	Jan 9 2017 10:22AM	Alice Tolan				Harris Homes Apartments: Caller states that she has had a bad smell in her unit for 3 months. Maintenance has been to her unit and has not been able to resolve the issue. Wants to be moved to another unit. Concerns for her safety.	
172362	Jan 4 2017 11:20AM	Jan 5 2017 10:18AM	Yaritza Candelaria				ST-1/5/17-Returning call.	
172363	Jan 4 2017 11:23AM	Jan 6 2017 10:12AM	Yaritza Candelaria				Wants to know if he is under a HUD program? Caller has complaint against mgmt. regarding renovation and her moving back into her apt at WESTLAKE APARTMENTS	Phone
172364	Jan 4 2017 11:24AM	Jan 4 2017 11:27AM	Darshall Davis	Savannah	Georgia	Type A (HUD MFH Case)		

FAIR MARKET RENTER:									
172365	Jan 4 2017 11:30AM	Jan 4 2017 11:30AM	Yaritza Candelaria		BERKLEY	Illinois	Type C (Non-HUD Case)	Complaint against landlord.	Phone
172366	Jan 4 2017 11:30AM	Jan 4 2017 11:31AM	Darshall Davis		Greensburg	Pennsylvania	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding poor maintenance - she has no rental assistance	Phone
172367	Jan 4 2017 11:33AM	Jan 4 2017 11:34AM	Yaritza Candelaria		ANAHEIM	California	Type C (Non-HUD Case)	Complaint.	Phone
172368	Jan 4 2017 11:35AM	Jan 4 2017 11:35AM	Darshall Davis						
172369	Jan 4 2017 11:36AM	Jan 4 2017 11:36AM	Alice Tolan		MONTPELIER	Ohio	Type A (HUD MFH Case)	NEED APT LSTNGS	Phone
172370	Jan 4 2017 11:38AM	Jan 4 2017 11:39AM	Yaritza Candelaria		WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Mail
172371	Jan 4 2017 11:39AM	Jan 4 2017 11:39AM	Rita Rashad		Sterling	Virginia	Type A (HUD MFH Case)	1BDRM FAM APT in Washington DC	Phone
								Looking for apts for seniors	
172372	Jan 4 2017 11:43AM	Jan 4 2017 11:43AM	Darshall Davis		Holiday	Utah	Type A (HUD MFH Case)	Caller has complaint against landlord regarding his refrigerator not working - he has no rental assistance	Phone
172373	Jan 4 2017 11:47AM	Jan 4 2017 1:51PM	Yaritza Candelaria	Yes	MIAMI	Florida	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Mail
172374	Jan 4 2017 11:54AM	Jan 6 2017 10:11AM	Yaritza Candelaria					1BDRM ELD DIS APT in Miami FL	
172375	Jan 4 2017 11:56AM	Jan 6 2017 10:11AM	Darshall Davis					Voicemail	
172376	Jan 4 2017 11:57AM	Jan 6 2017 10:10AM	Yaritza Candelaria					Low income housing	
172377	Jan 4 2017 11:59AM	Jan 6 2017 10:10AM	Yaritza Candelaria					Management complaint	
172378	Jan 4 2017 12:01PM	Jan 6 2017 10:13AM	Darshall Davis					HCV Management complaint	
								Management complaint	
172379	Jan 4 2017 12:02PM	Jan 4 2017 12:03PM	Alice Tolan		CHESTERTOWN	Maryland	Type A (HUD MFH Case)	WOODSEGE II APTS : PUT IN FOR ANOTH APT	Phone
172380	Jan 4 2017 12:35PM	Jan 4 2017 12:35PM	Alice Tolan		SANLEANGLO	California	Type A (HUD MFH Case)	AND THEY WON'T MOVE	Phone
								NEED LST OF 1 BDRM FAM IN OAKLAND	
172381	Jan 4 2017 12:44PM	Jan 4 2017 12:50PM	Darshall Davis		Tampa	Florida	Type C (Non-HUD Case)	Caller has questions about FHA and disability requirements in MFH - no rental assistance	Phone
								PARKVIEW MANOR:	
172382	Jan 4 2017 12:47PM	Jan 4 2017 12:49PM	Yaritza Candelaria		WALKERVILLE	Michigan	Type A (HUD MFH Case)	Moved out & manager refusing to return her security deposit...	Phone
172383	Jan 4 2017 12:52PM	Jan 4 2017 12:53PM	Yaritza Candelaria		STREATOR	Illinois	Type B (HUD Non-FHA Case)	Does not know which program she participates with, will CB w/ info	Phone
172384	Jan 4 2017 12:55PM	Jan 4 2017 12:56PM	Darshall Davis		Riverdale	Georgia	Type A (HUD MFH Case)	Caller interested in housing in Jonesboro GA 1	Phone
172385	Jan 4 2017 12:56PM	Jan 4 2017 12:56PM	Alice Tolan		FT MYERS	Florida	Type B (HUD Non-FHA Case)	BR Family	Phone
172386	Jan 4 2017 12:57PM	Jan 4 2017 12:57PM	Alice Tolan					NEED ASST	
PARK PLAZA APTS:									
172387	Jan 4 2017 12:58PM	Jan 4 2017 12:59PM	Yaritza Candelaria		JOHNSTON	Rhode Island	Type A (HUD MFH Case)	Reporting several severe maintenace, hazardous conditions & has been assaulted...	Phone
172388	Jan 4 2017 1:01PM	Jan 4 2017 1:03PM	Darshall Davis		Franklin	Indiana	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding her move out from FRANKLIN COVE	Phone
172389	Jan 4 2017 1:01PM	Jan 4 2017 1:02PM	Alice Tolan		OAK FOREST	Illinois	Type C (Non-HUD Case)	NEED ASST	Phone
172390	Jan 4 2017 1:08PM	Jan 4 2017 1:08PM	Yaritza Candelaria		THOUSAND OAKS	California	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Phone
								1BDRM FAM APT in Thousand Oaks, CA	
								Palm Grove - had issue with a tenant who lives above her, the latest was sticky substance that was dropped below her, she went to tenant, then later outside, the tenant was calling her names, then they exchanged words, next day, she sees a policeman who came to her after talking to tenant, police said, there was nothing to be done bc there was no physical altercation...	
172391	Jan 4 2017 1:10PM	Jan 4 2017 1:12PM	Rita Rashad		Orlando	Florida	Type A (HUD MFH Case)	Repeat Caller - interested in housing in New Haven CT 1 BR Family/Disabled	Phone
172392	Jan 4 2017 1:10PM	Jan 4 2017 1:10PM	Darshall Davis		Bethany	Connecticut	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Mail
172393	Jan 4 2017 1:13PM	Jan 4 2017 1:13PM	Yaritza Candelaria		FAIRBURN	Georgia	Type A (HUD MFH Case)	3-4BDRM FAM APT in Union City, Fairburn, College Park & Atlanta GA	Phone

172394	Jan 4 2017 1:15PM	Jan 4 2017 1:19PM	Darshall Davis	Winston Salem	North Carolina	Type B (HUD Non-FHA Case)	Caller is a landlord - he has questions about his rental payments being deposited late into his acct from PHA section 8 voucher program BRENWOOD SQUARE I: Caller states that the property did not process his wife's income and now they have to pay \$1500 or be evicted. Voicemail Woodcreek Village - mgmt (Holiday) causing issues with her after moving in w/mom. After, she requested a proof of residency and mgmt was not able to provide it and other unan Management complaint	Phone
172395 172396	Jan 4 2017 1:17PM Jan 4 2017 1:18PM	Jan 9 2017 9:17AM Jan 6 2017 10:14AM	Alice Tolan Darshall Davis					
172397 172398	Jan 4 2017 1:24PM Jan 4 2017 1:26PM	Jan 4 2017 1:24PM Jan 9 2017 9:15AM	Rita Rashad Alice Tolan	Santa Rosa	California	Type A (HUD MFH Case)	WOODLAND HEIGHTS:  Employee at property had questions regarding arrear child support & child care expenses	Phone
172399 172400	Jan 4 2017 1:26PM Jan 4 2017 1:27PM	Jan 4 2017 1:27PM Jan 5 2017 3:46PM	Yaritza Candelaria Alice Tolan	HOPKINSVILLE	Kentucky	Type A (HUD MFH Case)	Voicemail	Phone
172401	Jan 4 2017 1:29PM	Jan 4 2017 1:30PM	Darshall Davis	Mobile	Alabama	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding her car being towed from the property at ISLE PARKWAY APTS. CANAAN VILLAGE APTS:	Phone
172402	Jan 4 2017 1:34PM	Jan 4 2017 1:35PM	Yaritza Candelaria	SHREVEPORT	Louisiana	Type A (HUD MFH Case)	Reporting an unauthorized individual living at property.	Phone
172403	Jan 4 2017 1:39PM	Jan 4 2017 1:40PM	Darshall Davis	Robbinsville	Minnesota	Type C (Non-HUD Case)	Caller has complaint against mgmt. she has no rental assistance  Pontiac Plains - moved in Dec. 5th, mgr and her got along fine, but later, she got into it with the onsite mgr. about her lease...now it seems she is having problems w/washing machines, people looking at her, she had to call police... Repeat Caller - called back to say maintenance man rode by her and didn't stop to speak with her at ISLE PARKWAY APTS.	Phone
172404	Jan 4 2017 1:41PM	Jan 4 2017 1:42PM	Rita Rashad	Pontiac	Michigan	Type A (HUD MFH Case)		Phone
172405	Jan 4 2017 1:43PM	Jan 4 2017 1:44PM	Darshall Davis	Mobile	Alabama	Type A (HUD MFH Case)		Phone
172406	Jan 4 2017 1:44PM	Jan 4 2017 1:44PM	Yaritza Candelaria	REED CITY	Michigan	Type A (HUD MFH Case)	Caller interested in HUD Housing... 1BDRM FAM APT in Zip Code 49677.	Phone
172407 172408	Jan 4 2017 1:48PM Jan 4 2017 1:49PM	Jan 4 2017 1:50PM Jan 4 2017 1:49PM	Darshall Davis Rita Rashad	Pittsburgh Buffalo	Pennsylvania New York	Type A (HUD MFH Case) Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding eviction on the property at ETNA COMMONS 2 bdrm, Erie County	Phone Phone
172409	Jan 4 2017 1:52PM	Jan 4 2017 1:52PM	Alice Tolan	KANSAS CITY	Kansas	Type B (HUD Non-FHA Case)	SCATTERED SITES : BEING TOLD SHE HAS TO PAY FOR MAINTENCE	Phone
172410 172411	Jan 4 2017 1:59PM Jan 4 2017 2:00PM	Jan 4 2017 1:59PM Jan 4 2017 2:00PM	Rita Rashad Alice Tolan	Milton	West Virginia	Type C (Non-HUD Case)	(b)(6) - caller is market renter w/LL issues	Phone
172412 172413 172414 172415 172416	Jan 4 2017 2:01PM Jan 4 2017 2:03PM Jan 4 2017 2:07PM Jan 4 2017 2:07PM Jan 4 2017 2:08PM	Jan 4 2017 2:01PM Jan 4 2017 2:04PM Jan 4 2017 2:08PM Jan 4 2017 2:08PM Jan 4 2017 2:09PM	Darshall Davis Alice Tolan Rita Rashad Rita Rashad Darshall Davis	Sand Springs PHILADELPHIA	Oklahoma Pennsylvania	Type A (HUD MFH Case) Type C (Non-HUD Case)	Caller interested in housing in Sand Springs OK 1 BR Elderly NEED ASST	Phone Phone
172417 172418 172419 172420	Jan 4 2017 2:15PM Jan 4 2017 2:21PM Jan 4 2017 2:30PM Jan 4 2017 2:35PM	Jan 4 2017 2:16PM Jan 4 2017 2:21PM Jan 4 2017 2:31PM Jan 4 2017 2:36PM	Rita Rashad Darshall Davis Alice Tolan Rita Rashad	Richmond Kansas City KNOX CITY Tucsan	Virginia Kansas Texas Arizona	Type A (HUD MFH Case) Type B (HUD Non-FHA Case) Type B (HUD Non-FHA Case) Type A (HUD MFH Case)	Woodland Crossing - moved in Sept. 2016, been problem after problem, mold, infestation of roaches, she has health issues...very poor mgmt., Caller has complaint against PHA NEED ASST 1 bdrm, Tucson	Phone Phone Phone Phone
172421	Jan 4 2017 2:39PM	Jan 4 2017 2:39PM	Darshall Davis	Lowell	Massachusetts	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding fraud and mismanagement on the property at LORD MANOR - she spoke to Inspector General Office already	Phone

172422	Jan 4 2017 2:41PM	Jan 4 2017 2:41PM	Alice Tolan		TULSA	Oklahoma	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN TULSA	Mail
172423	Jan 4 2017 2:48PM	Jan 4 2017 2:48PM	Yaritza Candelaria		WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Phone
172424	Jan 4 2017 2:52PM	Jan 4 2017 2:52PM	Rita Rashad		Jacksonville	Florida	Type A (HUD MFH Case)	1BDRM DIS ELD APT in Washington, DC... 1 or 2 bedroom, Jacksonville	Phone
								Repeat Caller - needed contact for Inspector General Office for MA	
172425	Jan 4 2017 2:54PM	Jan 4 2017 2:55PM	Darshall Davis		Lowell	Massachusetts	Type A (HUD MFH Case)		Phone
172426	Jan 4 2017 2:56PM	Jan 4 2017 2:56PM	Alice Tolan		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS INDIANAPOLIS	Mail
172427	Jan 4 2017 3:00PM	Jan 4 2017 3:00PM	Yaritza Candelaria		GALVESTON	Texas	Type B (HUD Non-FHA Case)	Complaint against management & PHA. Caller has complaint against another tenant being really noisy in the bldg. at CREEKWOOD VILLAGE APTS	Phone
172428	Jan 4 2017 3:03PM	Jan 4 2017 3:05PM	Darshall Davis		Tuscaloosa	Alabama	Type A (HUD MFH Case)	ASBURY APARTMENTS: LL IS NOT IN - RECVD LTR CONCERNING HIS MEDICARE COMING OUT OF HIS SOC SEC CHK	Phone
172429	Jan 4 2017 3:05PM	Jan 4 2017 3:06PM	Alice Tolan		DAYTON	Ohio	Type C (Non-HUD Case)	Caregiver calling for her client who resides at VINE STREET MANOR AT BETHEL SQUARE...Her patient submitted numerous work orders before Christmas and nothing has been fixed.	Phone
172430	Jan 4 2017 3:13PM	Jan 4 2017 3:14PM	Yaritza Candelaria		KANSAS CITY	Missouri	Type A (HUD MFH Case)		Phone
172431	Jan 4 2017 3:14PM	Jan 4 2017 3:14PM	Rita Rashad		Detroit	Michigan	Type A (HUD MFH Case)	1 bdrm, Romulus FAIR MARKET RENTER:	Phone
172432	Jan 4 2017 3:17PM	Jan 4 2017 3:17PM	Yaritza Candelaria		HOUSTON	Texas	Type C (Non-HUD Case)	Complaint against management for poor maintenance	Phone
172433	Jan 4 2017 3:19PM	Jan 4 2017 3:20PM	Rita Rashad		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	1 bdrm, family, Alleghany, Westmoreland Caller interested in HUD Housing...	Phone
172434	Jan 4 2017 3:19PM	Jan 4 2017 3:20PM	Yaritza Candelaria		REDFORD	Michigan	Type A (HUD MFH Case)	2BDRM FAM APT Macomb & Wayne County, MI...	Mail
172435	Jan 4 2017 3:34PM	Jan 4 2017 3:34PM	Darshall Davis		Biloxi	Mississippi	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. she is with PHA	Phone
172436	Jan 4 2017 3:35PM	Jan 4 2017 3:35PM	Alice Tolan		WATSON	Louisiana	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172437	Jan 4 2017 3:35PM	Jan 4 2017 3:35PM	Rita Rashad		Charlotte	North Carolina	Type C (Non-HUD Case)	Market renter w/LL issues...mgmt is evicting them.	Phone
172438	Jan 4 2017 3:38PM	Jan 4 2017 3:38PM	Alice Tolan		HENNETT	California	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172439	Jan 4 2017 3:39PM	Jan 4 2017 3:44PM	Darshall Davis		Nitro	West Virginia	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. she has section 8 voucher but has issue with THE VILLAGE ON PARK	Phone
172440	Jan 4 2017 3:42PM	Jan 4 2017 3:42PM	Rita Rashad		Goldsboro	North Carolina	Type B (HUD Non-FHA Case)	Highland Court - not MFCH; maybe tax credit... HUNTINGTON VILLAGE:	Phone
								Property did recent renovations which did not include her unit. She has also been on waiting list for a larger unit due to family size.	
172441	Jan 4 2017 3:52PM	Jan 4 2017 4:00PM	Yaritza Candelaria		WASHINGTON	District of Columbia	Type A (HUD MFH Case)		Phone
172442	Jan 4 2017 3:54PM	Jan 4 2017 3:56PM	Rita Rashad		Lauderdale Lakes	Florida	Type A (HUD MFH Case)	2 bdrm, senior, Broward County CRESCENT VIEW APTS IN BLUEFIELD VA - ROACHES	Phone
172443	Jan 4 2017 3:55PM	Jan 4 2017 3:56PM	Alice Tolan		NORFOLK	West Virginia	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding harassment and fraud on the property at	Phone
172444	Jan 4 2017 4:01PM	Jan 4 2017 4:18PM	Darshall Davis		Little Rock	Arkansas	Type A (HUD MFH Case)		Phone
172445	Jan 4 2017 4:08PM	Jan 4 2017 4:08PM	Alice Tolan		OAKHILL	West Virginia	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172446	Jan 4 2017 4:09PM	Jan 4 2017 4:12PM	Yaritza Candelaria	Yes	MIAMI	Florida	Type B (HUD Non-FHA Case)	Discrimination complaint against Miami Dade County Housing Authority.	Phone
172447	Jan 4 2017 4:11PM	Jan 4 2017 4:12PM	Alice Tolan		ELIZABETH CITY	North Carolina	Type A (HUD MFH Case)	WALKER LANDING APARTMENTS: WAS ASKED A ? CONCERNING HER TAXES	Phone
172448	Jan 4 2017 4:14PM	Jan 4 2017 4:14PM	Rita Rashad		Newark	New Jersey	Type A (HUD MFH Case)	Avon Hills - wants to move to a larger unit...there are two 3 bedrooms available...she has a 3, 6, 18 and 26 in one bedroom...	Phone
172449	Jan 4 2017 4:14PM	Jan 4 2017 4:15PM	Alice Tolan		SPRINGFIELD	Missouri	Type C (Non-HUD Case)	NEED ASST	Phone
172450	Jan 4 2017 4:18PM	Jan 4 2017 4:19PM	Yaritza Candelaria		Redondo Beach	California	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM DIS ELD APT in San Bernardino & Orange County CA	Mail

172451	Jan 4 2017 4:36PM	Jan 4 2017 4:37PM	Rita Rashad	Perris	California	Type B (HUD Non-FHA Case)	Perris Family- not MFCH, maybe tax credit... WAS ON A WAITING LST - DENIED THE APT--- CREDIT	Phone
172452	Jan 4 2017 4:39PM	Jan 4 2017 4:40PM	Alice Tolan	LACEY	Washington	Type A (HUD MFH Case)	1 or 2 bdrm, senior, Panama City Beach or Lynhaven	Phone
172453	Jan 4 2017 4:51PM	Jan 4 2017 4:51PM	Rita Rashad	Panama City	Florida	Type A (HUD MFH Case)	GREEN PARK APARTMENTS:  Complaint against management...Manager refusing to accept her notarized letter which explains her source of income from family members.	Phone
172454	Jan 4 2017 4:52PM	Jan 5 2017 11:33AM	Yaritza Candelaria	JUNCTION CITY	Kansas	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding rent determination at LINCOLN VILLAGE	Phone
172455	Jan 4 2017 4:54PM	Jan 4 2017 5:03PM	Darshall Davis	Lincoln City	Oregon	Type A (HUD MFH Case)	WAS IN TIMBERTON HGHTS APTS - WANTS TO KNOW IF HE HAS ANYTHING ON HIS RECORDS	Phone
172456	Jan 4 2017 4:54PM	Jan 4 2017 4:55PM	Alice Tolan	KANSAS CITY	Missouri	Type C (Non-HUD Case)	WOODSIDE GARDENS APTS: THE LL LOST HER FILES	Phone
172457	Jan 4 2017 4:59PM	Jan 4 2017 4:59PM	Alice Tolan	ANNAPOLIS	Maryland	Type A (HUD MFH Case)	4 bdrm, Houston	Phone
172458	Jan 4 2017 5:03PM	Feb 27 2017 10:21AM	Rita Rashad	Austin	Texas	Type A (HUD MFH Case)	NEED ASST	Phone
172459	Jan 5 2017 9:06AM	Jan 5 2017 9:06AM	Alice Tolan	NEWPORT RICHEY	Florida	Type B (HUD Non-FHA Case)	FAIR MARKET RENTER:	Phone
172460	Jan 5 2017 9:14AM	Jan 5 2017 9:15AM	Yaritza Candelaria	Pontiac	Michigan	Type C (Non-HUD Case)	Damage window in his old unit which management is forcing him to pay for window. Caller has complaint against mgmt. regarding back rent they are saying she owes at FOUNTAIN COURT COOPERATIVE 1-4	Phone
172461	Jan 5 2017 9:16AM	Jan 5 2017 9:19AM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	Caller states that the property is charging him for the extermination of bedbugs.	Phone
172462	Jan 5 2017 9:16AM	Jan 6 2017 10:17AM	Darshall Davis				Moss Hill TH - Has a pension (5,751.86 (g) and 4156.86 (n)), she is afraid bc she has claims against mgmt, they will charge her more than what is necessary against her pension...	Phone
172463	Jan 5 2017 9:19AM	Jan 5 2017 9:20AM	Rita Rashad	Salisbury	Maryland	Type A (HUD MFH Case)	NEED ASST/THEY CLAIM SHE DIDNT GIVE NOTICE THAT SHE WAS MVNG	Phone
172464	Jan 5 2017 9:27AM	Jan 5 2017 9:27AM	Alice Tolan	SCOTBRIDGE	Georgia	Type B (HUD Non-FHA Case)		Phone
172465	Jan 5 2017 9:27AM	Jan 5 2017 9:28AM	Darshall Davis	Reynoldsburg	Ohio	Type A (HUD MFH Case)	Caller interested in housing in Reynoldsburg OH 2-3 BR Family - also interested in PHA assistance Markham via PHA - She was evicted from her apt., she is trying to find corp/board members...she has issues with PHA...	Phone
172466	Jan 5 2017 9:30AM	Jan 5 2017 9:30AM	Rita Rashad	Huntington	West Virginia	Type B (HUD Non-FHA Case)	Voicemail	Phone
172467	Jan 5 2017 9:33AM	Jan 6 2017 10:10AM	Yaritza Candelaria				NEED ASST	Phone
172468	Jan 5 2017 9:35AM	Jan 5 2017 9:36AM	Alice Tolan	CLEVELAND	Ohio	Type B (HUD Non-FHA Case)	Voicemail	Phone
172469	Jan 5 2017 9:36AM	Jan 5 2017 9:36AM	Kimberly Douglass Smith				Issues with mold	
172470	Jan 5 2017 9:37AM	Jan 6 2017 10:17AM	Darshall Davis				Caller interested in housing in Riverview/Brandon/Tampa FL 1 BR Elderly	Mail
172471	Jan 5 2017 9:39AM	Jan 5 2017 9:41AM	Darshall Davis	Riverview	Florida	Type A (HUD MFH Case)	Complaint against management (Lawrence County Housing Authority)	Phone
172472	Jan 5 2017 9:40AM	Jan 5 2017 9:40AM	Yaritza Candelaria	FOUNTAIN INN	South Carolina	Type B (HUD Non-FHA Case)	Arbor Park Village - issues w/utility not being deposited in his account.	Phone
172473	Jan 5 2017 9:46AM	Jan 5 2017 9:46AM	Rita Rashad	Cleveland	Ohio	Type A (HUD MFH Case)	MOSS HILL TOWNHOUSES: Wants to know how much she should be paying from her pension monthly?	Phone
172474	Jan 5 2017 9:50AM	Jan 5 2017 3:45PM	Alice Tolan				Caller interested in housing in Indianapolis IN 1 BR Family	Mail
172475	Jan 5 2017 9:51AM	Jan 5 2017 9:53AM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	NEED PROG INFO	Website,Phone
172476	Jan 5 2017 9:54AM	Jan 5 2017 9:55AM	Alice Tolan	LOUISVILLE	Kentucky	Type A (HUD MFH Case)	Caller interested in HUD Housing... 1BDRM ELD APT in Merrillville IN	Mail
172477	Jan 5 2017 9:56AM	Jan 5 2017 9:58AM	Yaritza Candelaria	MERRILLVILLE	Indiana	Type A (HUD MFH Case)	Caller on behalf of his mother with complaint against mgmt. at HARRISON HIRISE regarding the way they treat and speak to tenants	Phone
172478	Jan 5 2017 10:01AM	Jan 5 2017 10:05AM	Darshall Davis	Netie	Pennsylvania	Type A (HUD MFH Case)		Phone



172479	Jan 5 2017 10:01AM	Jan 5 2017 10:01AM	Rita Rashad	Geneseo	New York	Type A (HUD MFH Case)	The Highland Apts - income has not changed (\$330), all of a sudden her rent goes up...also there is no mgmt., secretary is getting things mixed up...rent has been \$85 a month, then October 2016, now new rent \$165; in actuality her rent should be \$124.50...	Phone
172480	Jan 5 2017 10:04AM	Jan 5 2017 10:05AM	Alice Tolan	ROBIN WARNER	Georgia	Type A (HUD MFH Case)	NEED LST OF APTS IN HOUSTON COUNTY - 2 TO 3 BDRMS FAIR MARKET RENTER...	Phone
172481	Jan 5 2017 10:15AM	Jan 5 2017 10:15AM	Yaritza Candelaria	ROYAL PALM BEACH	Florida	Type C (Non-HUD Case)	Would like to file a discrimination complaint against management.	Phone
172482	Jan 5 2017 10:22AM	Jan 5 2017 10:22AM	Rita Rashad	Palm Beach	Florida	Type C (Non-HUD Case)	Caller is a condo owner w/issues...	Phone
172483	Jan 5 2017 10:24AM	Jan 5 2017 10:24AM	Alice Tolan	DENVER	Colorado	Type C (Non-HUD Case)	NEED TO FILE A HSNB CLAIM	Phone
172484	Jan 5 2017 10:27AM	Jan 5 2017 10:27AM	Darshall Davis	Detroit	Michigan	Type C (Non-HUD Case)	Caller wanted to know if we assisted with rental payments in a SFH - no rental assistance FAIR MARKET RENTER:	Phone
172485	Jan 5 2017 10:30AM	Jan 5 2017 10:30AM	Yaritza Candelaria	MELBOURNE BEACH	Florida	Type C (Non-HUD Case)	Complaint against private landlord. Planning Director of the city of Dayton ASBURY APARTMENTS: IRIMS #80016241.	Phone
172486	Jan 5 2017 10:39AM	Jan 5 2017 12:25PM	Kimberly Douglass Smith	Dayton	Ohio	Type A (HUD MFH Case)	Elderly/disabled property where the elevators have been down for months. Also, repeated reports of bedbug infestation. DEMPSEY APARTMENTS: THE LL WAS AWARE OF BACK GROUND AND ALLOWED THEM TO MV IN - NOW SHE'S ASKING THEM TO MV BEC THE TENANT WAS LOCKED UP BEC OF	Phone
172487	Jan 5 2017 10:40AM	Jan 5 2017 10:41AM	Alice Tolan	MACON	Georgia	Type A (HUD MFH Case)	MISCOMMUNICATION W/THE PAROLE OFCR	Phone
172488	Jan 5 2017 10:42AM	Jan 5 2017 10:43AM	Darshall Davis	South Ozone Park	New York	Type A (HUD MFH Case)	Caller interested in housing in NYC NY 1-2 BR Family	Mail
172489	Jan 5 2017 10:43AM	Jan 5 2017 10:43AM	Yaritza Candelaria	LOS ANGELES	California	Type C (Non-HUD Case)	Reporting a Food Business	Phone
172490	Jan 5 2017 10:44AM	Jan 5 2017 10:48AM	Rita Rashad	Warren	Michigan	Type A (HUD MFH Case)	1 bdrm, disabled, MaComb  CLEVELAND SUMMIT:	Phone
172491	Jan 5 2017 10:50AM	Jan 5 2017 10:50AM	Yaritza Candelaria	CLEVELAND	Tennessee	Type A (HUD MFH Case)	There was an incident involoving two tenants. One of the tenants assaulted another disabled tenant and was arrested for assault & manager allowed her to stay on property.	Phone
172492	Jan 5 2017 10:50AM	Jan 5 2017 10:51AM	Darshall Davis	Anderson	Indiana	Type C (Non-HUD Case)	Caller wanted to know if we could assist with rental payments - she already has lease and looking for assistance	Phone
172493	Jan 5 2017 10:53AM	Jan 5 2017 10:53AM	Yaritza Candelaria	KANSAS CITY	Missouri	Type C (Non-HUD Case)	Reporting no heat in a building but does not have building name	Phone
172494	Jan 5 2017 10:54AM	Jan 5 2017 10:54AM	Alice Tolan	Lorain	Ohio	Type A (HUD MFH Case)	1 bdrm, senior, Lorain	Phone
172495	Jan 5 2017 10:57AM	Jan 5 2017 10:58AM	Rita Rashad				FAIR MARKET RENTER:	
172496	Jan 5 2017 10:58AM	Jan 5 2017 10:58AM	Yaritza Candelaria	Yes	MIAMI	Florida	Complaint against a private landlord.	Phone
172497	Jan 5 2017 11:01AM	Jan 5 2017 11:02AM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Dearborn/Taylor MI 1 BR Family	Phone
172498	Jan 5 2017 11:01AM	Jan 5 2017 11:01AM	Yaritza Candelaria	DETROIT	Michigan	Type A (HUD MFH Case)	Caller interested in HUD Housing... 1BDRM FAM APT in Wayne County, MI WOODSTONE APTS: ISSUES W/THE LL -	Phone
172499	Jan 5 2017 11:06AM	Jan 5 2017 11:06AM	Alice Tolan	CHARLOTTE	North Carolina	Type A (HUD MFH Case)	REFUSING TO ALLOW HER TO RENEW HER LEASE	Phone
172500	Jan 5 2017 11:11AM	Jan 5 2017 11:11AM	Rita Rashad	Ferndale	Michigan	Type A (HUD MFH Case)	2 bdrm, Oakland County	Phone
172501	Jan 5 2017 11:15AM	Jan 5 2017 11:20AM	Yaritza Candelaria	CLEVELAND	Ohio	Type A (HUD MFH Case)	Caller interested in HUD Housing... 1BDRM ELD APT in Cleveland OH	Mail
172502	Jan 5 2017 11:16AM	Jan 5 2017 11:16AM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	Caller on behalf of his family member interested in housing in Detroit MI 1 BR Family	Mail

172503	Jan 5 2017 11:20AM	Jan 5 2017 11:20AM	Darshall Davis	Yes	Natrona Heights	Ohio	Type A (HUD MFH Case)	Repeat Caller - stated contact for Corp was not working for HARRISON HIRISE NEED HSNG - ELDERLY Oakland Villas - not MFCH...	Phone
172504	Jan 5 2017 11:23AM	Jan 5 2017 11:24AM	Alice Tolan		LAKE MARY	Florida	Type A (HUD MFH Case)		Website
172505	Jan 5 2017 11:25AM	Jan 5 2017 11:25AM	Rita Rashad		Oakland	New Jersey	Type C (Non-HUD Case)		Phone
172506	Jan 5 2017 11:26AM	Jan 5 2017 11:26AM	Darshall Davis						
172507	Jan 5 2017 11:28AM	Jan 5 2017 11:29AM	Yaritza Candelaria		FREEHOLD	New Jersey	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM ELD APT in Monmouth County NJ ORCHARD PARK APT: WAS TOLD THAT SHE OWED MONEY FROM 2012 - AND THATS WHY SHE CANT BE MVD TO A LARGER UNIT Wants to file a discrimination case...	Mail
172508	Jan 5 2017 11:29AM	Jan 5 2017 11:29AM	Alice Tolan		WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding ant infestation on the property at OAKLEAF GARDENS Caller interested in HUD Housing. 1BDRM FAM APT in Indianapolis IN 01247 - no apts in area; market renter w/LL issues.. STAPLES MILL TOWNHOMES - NEED ASST Caller interested in HUD Housing... 1BDRM FAM APT in York, PA NEED ASST WICKFORD VILLAGE - person that owns the building (Jacqueline) and she is running the place with the sewage system, and she is blaming her cat and if she does not pay \$300 for the cat, the cat or her would have to go...they never said anything about animals. Would like to know the status of her section 8 application FMR wanting to know Voicemail	Phone
172509	Jan 5 2017 11:29AM	Jan 5 2017 11:30AM	Rita Rashad		Los Angeles	California	Type C (Non-HUD Case)		Phone
172510	Jan 5 2017 11:29AM	Jan 5 2017 11:32AM	Darshall Davis		New Castle	Pennsylvania	Type A (HUD MFH Case)		Phone
172511	Jan 5 2017 11:31AM	Jan 5 2017 11:32AM	Yaritza Candelaria		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)		Phone
172512	Jan 5 2017 11:34AM	Jan 5 2017 11:34AM	Rita Rashad		N. Adams	Massachusetts	Type C (Non-HUD Case)	CASA DE PAZ APTS:BOYFRIEND IS HAVING ISSUES W/LL Caller states that the apt. above her is manufacturing drugs. Reporting poor maintenance & management... Low income housing Shanandah Forest - not MFCH...caller does not know program... Low income housing Section 8 voucher holder seeking listings NEED ASST Voicemail Caller interested in HUD Housing... 1BDRM DIS ELD APT in Albuquerque NM	Phone
172513	Jan 5 2017 11:34AM	Jan 5 2017 11:34AM	Alice Tolan		RICHMOND	Virginia	Type C (Non-HUD Case)		Phone
172514	Jan 5 2017 11:39AM	Jan 5 2017 11:39AM	Yaritza Candelaria		YORK	Pennsylvania	Type A (HUD MFH Case)		Phone
172515	Jan 5 2017 11:41AM	Jan 5 2017 11:42AM	Alice Tolan		DETROIT	Michigan	Type B (HUD Non-FHA Case)		Phone
172516	Jan 5 2017 11:48AM	Jan 5 2017 11:48AM	Rita Rashad		N. Kingstown	Rhode Island	Type A (HUD MFH Case)	CASA DE PAZ APTS:BOYFRIEND IS HAVING ISSUES W/LL Caller states that the apt. above her is manufacturing drugs. Reporting poor maintenance & management... Low income housing Shanandah Forest - not MFCH...caller does not know program... Low income housing Section 8 voucher holder seeking listings NEED ASST Voicemail Caller interested in HUD Housing... 1BDRM DIS ELD APT in Albuquerque NM	Phone
172517	Jan 5 2017 11:48AM	Jan 5 2017 11:48AM	Yaritza Candelaria		MUKEGON	Michigan	Type B (HUD Non-FHA Case)		Phone
172518	Jan 5 2017 11:48AM	Jan 5 2017 12:28PM	Kimberly Douglass Smith		Grandview	Washington	Type C (Non-HUD Case)		Phone
172519	Jan 5 2017 11:49AM	Jan 5 2017 12:35PM	Kimberly Douglass Smith						
172520	Jan 5 2017 11:53AM	Jan 5 2017 11:53AM	Alice Tolan		SIMI VALLE	California	Type A (HUD MFH Case)	CASA DE PAZ APTS:BOYFRIEND IS HAVING ISSUES W/LL Caller states that the apt. above her is manufacturing drugs. Reporting poor maintenance & management... Low income housing Shanandah Forest - not MFCH...caller does not know program... Low income housing Section 8 voucher holder seeking listings NEED ASST Voicemail Caller interested in HUD Housing... 1BDRM DIS ELD APT in Albuquerque NM	Phone
172521	Jan 5 2017 11:54AM	Jan 5 2017 11:54AM	Kimberly Douglass Smith		ALEXANDRIA	Virginia	Type B (HUD Non-FHA Case)		Phone
172522	Jan 5 2017 11:55AM	Jan 5 2017 11:55AM	Yaritza Candelaria						
172523	Jan 5 2017 11:56AM	Jan 5 2017 12:37PM	Kimberly Douglass Smith						
172524	Jan 5 2017 11:56AM	Jan 5 2017 11:56AM	Rita Rashad		Newnan	Georgia	Type B (HUD Non-FHA Case)	CASA DE PAZ APTS:BOYFRIEND IS HAVING ISSUES W/LL Caller states that the apt. above her is manufacturing drugs. Reporting poor maintenance & management... Low income housing Shanandah Forest - not MFCH...caller does not know program... Low income housing Section 8 voucher holder seeking listings NEED ASST Voicemail Caller interested in HUD Housing... 1BDRM DIS ELD APT in Albuquerque NM	Phone
172525	Jan 5 2017 11:57AM	Jan 5 2017 12:38PM	Kimberly Douglass Smith						
172526	Jan 5 2017 11:59AM	Jan 5 2017 12:00PM	Kimberly Douglass Smith						
172527	Jan 5 2017 12:00PM	Jan 5 2017 12:00PM	Alice Tolan		VALPORAISO	Indiana	Type B (HUD Non-FHA Case)		Phone
172528	Jan 5 2017 12:01PM	Jan 5 2017 2:09PM	Kimberly Douglass Smith					CASA DE PAZ APTS:BOYFRIEND IS HAVING ISSUES W/LL Caller states that the apt. above her is manufacturing drugs. Reporting poor maintenance & management... Low income housing Shanandah Forest - not MFCH...caller does not know program... Low income housing Section 8 voucher holder seeking listings NEED ASST Voicemail Caller interested in HUD Housing... 1BDRM DIS ELD APT in Albuquerque NM	
172529	Jan 5 2017 12:02PM	Jan 5 2017 12:03PM	Yaritza Candelaria		ALBUQUERQUE	New Mexico	Type A (HUD MFH Case)		Phone
172530	Jan 5 2017 12:02PM	Jan 5 2017 2:10PM	Kimberly Douglass Smith						
172531	Jan 5 2017 12:04PM	Jan 5 2017 2:17PM	Kimberly Douglass Smith		Southbridge	Georgia	Type B (HUD Non-FHA Case)		Phone
172532	Jan 5 2017 12:06PM	Jan 5 2017 12:06PM	Rita Rashad		Wyandotte	Michigan	Type A (HUD MFH Case)	CASA DE PAZ APTS:BOYFRIEND IS HAVING ISSUES W/LL Caller states that the apt. above her is manufacturing drugs. Reporting poor maintenance & management... Low income housing Shanandah Forest - not MFCH...caller does not know program... Low income housing Section 8 voucher holder seeking listings NEED ASST Voicemail Caller interested in HUD Housing... 1BDRM DIS ELD APT in Albuquerque NM	Phone
172533	Jan 5 2017 12:18PM	Jan 5 2017 12:18PM	Yaritza Candelaria		HOLIDAY	Florida	Type A (HUD MFH Case)		Phone
172534	Jan 5 2017 12:18PM	Jan 5 2017 12:19PM	Alice Tolan		SOUTHAMPTON	New York	Type A (HUD MFH Case)		Phone
172535	Jan 5 2017 12:19PM	Jan 5 2017 12:21PM	Rita Rashad		Darlington	Wisconsin	Type B (HUD Non-FHA Case)		Phone
172536	Jan 5 2017 12:22PM	Jan 5 2017 12:22PM	Alice Tolan		BRONX	New York	Type B (HUD Non-FHA Case)	CASA DE PAZ APTS:BOYFRIEND IS HAVING ISSUES W/LL Caller states that the apt. above her is manufacturing drugs. Reporting poor maintenance & management... Low income housing Shanandah Forest - not MFCH...caller does not know program... Low income housing Section 8 voucher holder seeking listings NEED ASST Voicemail Caller interested in HUD Housing... 1BDRM DIS ELD APT in Albuquerque NM	Phone
172537	Jan 5 2017 12:22PM	Jan 5 2017 12:22PM	Darshall Davis		Aurora	Colorado	Type B (HUD Non-FHA Case)		Phone
172538	Jan 5 2017 12:23PM	Jan 5 2017 12:24PM	Yaritza Candelaria		JAMAICA	New York	Type A (HUD MFH Case)		Mail
172539	Jan 5 2017 12:24PM	Jan 5 2017 12:29PM	Darshall Davis		Kyle	Texas	Type A (HUD MFH Case)		Phone
172540	Jan 5 2017 12:25PM	Jan 5 2017 12:25PM	Alice Tolan		NEOSHO	Missouri	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance on the property at PETE DRESSEN HOUSING NEED ASST	Phone

172541	Jan 5 2017 12:28PM	Jan 5 2017 12:37PM	Yaritza Candelaria		NEW YORK	New York	Type A (HUD MFH Case)	Caller interested in HUD Housing...	
172542	Jan 5 2017 12:31PM	Jan 5 2017 12:32PM	Darshall Davis		Douglasville	Georgia	Type B (HUD Non-FHA Case)	1BDRM FAM APT New York, NY Caller has complaint against PHA	Website Phone
172543	Jan 5 2017 12:32PM	Jan 5 2017 2:11PM	Kimberly Douglass Smith		Burwin	Illinois	Type C (Non-HUD Case)	Wants to know what the state law is regarding the number of people to a room?	Phone
172544	Jan 5 2017 12:32PM	Jan 5 2017 12:32PM	Kimberly Douglass Smith		Burwin	Illinois	Type C (Non-HUD Case)	Wants to know what the state law is regarding the number of people to a room?	Phone
172545	Jan 5 2017 12:34PM	Jan 5 2017 12:36PM	Darshall Davis		Overland Park	Kansas	Type A (HUD MFH Case)	Caller interested in housing in Olathe/Overland Park 2 BR Family	Phone
172546	Jan 5 2017 12:36PM	Jan 5 2017 12:37PM	Alice Tolan		UMPQUA	Oregon	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN ROSEBURG ALSO NEED INC LIMIT	Phone
172547	Jan 5 2017 12:38PM	Jan 5 2017 12:39PM	Darshall Davis		Atlanta	Georgia	Type A (HUD MFH Case)	Caller has questions about her rent determination at BAPTIST TOWERS - she has spoken to Corp Office	Phone
172548	Jan 5 2017 12:39PM	Jan 5 2017 12:39PM	Alice Tolan		DAYTON	Ohio	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN DAYTON Low Income Housing Tax Credit	Mail
172549	Jan 5 2017 12:46PM	Jan 5 2017 12:47PM	Yaritza Candelaria		HOLDREGE	Nebraska		Complaint against management	Phone
172550	Jan 5 2017 12:48PM	Jan 5 2017 12:49PM	Darshall Davis		Kalamazoo	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Kalamazoo MI 2 BR Family	Website
172551	Jan 5 2017 12:49PM	Jan 5 2017 12:49PM	Alice Tolan		SHREVEPORT	Louisiana	Type A (HUD MFH Case)	LAKESIDE GARDENS: HUSB TOOK ON A PARTTIME JOB AND THEIR RENT WENT UP	Phone
172552	Jan 5 2017 12:52PM	Jan 5 2017 12:52PM	Alice Tolan		KINOSHA	Wisconsin	Type A (HUD MFH Case)	ARBOR GREEN APTS: ISSUES W/THE LL	Phone
172553	Jan 5 2017 12:54PM	Jan 5 2017 12:54PM	Darshall Davis		Austin	Texas	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding lock change on the property and not returning his deposit - he has no rental assistance	Phone
172554	Jan 5 2017 12:55PM	Jan 5 2017 12:57PM	Yaritza Candelaria		TRENTON	New Jersey	Type A (HUD MFH Case)	Caller interested in HUD Housing...	
172555	Jan 5 2017 12:57PM	Jan 5 2017 12:58PM	Alice Tolan		PHOENIX	Arizona	Type A (HUD MFH Case)	2BDRM FAM APT in Mercer, Burlington County & Cranberry NJ	Phone
172556	Jan 5 2017 1:00PM	Jan 5 2017 1:00PM	Darshall Davis		Norfolk	Virginia	Type B (HUD Non-FHA Case)	need prog & lst of apts	Website,Phone
172557	Jan 5 2017 1:04PM	Jan 5 2017 1:04PM	Alice Tolan		TUCSON	Arizona	Type A (HUD MFH Case)	Caller has complaint against PHA	Phone
172558	Jan 5 2017 1:08PM	Jan 5 2017 1:09PM	Darshall Davis		Fairmont	West Virginia	Type B (HUD Non-FHA Case)	NEED LST OF APTS IN PHOENIX	Phone
172559	Jan 5 2017 1:11PM	Jan 5 2017 1:12PM	Darshall Davis		Glenarden	Maryland	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. and he has spoken to PHA	Phone
								Caller has complaint against PHA	Phone
								ARCHWOOD APARTMENTS:	
								Caller received a letter of lease termination and was forced to sign it agreeing she will move out on date.	
172560	Jan 5 2017 1:14PM	Jan 5 2017 1:14PM	Yaritza Candelaria		ARKOMA	Oklahoma	Type A (HUD MFH Case)		Phone
172561	Jan 5 2017 1:14PM	Jan 5 2017 1:14PM	Rita Rashad		Merrillville	Indiana	Type A (HUD MFH Case)	2 bdrm, Lake County	Phone
172562	Jan 5 2017 1:16PM	Jan 5 2017 1:16PM	Rita Rashad		Sacramento	California	Type C (Non-HUD Case)	Market renter w/LL issues	Phone
								Caller has complaint against mgmt. regarding PHA entering her home - she has section 8 voucher	
172563	Jan 5 2017 1:16PM	Jan 5 2017 1:22PM	Darshall Davis		Chesapeake	Virginia	Type B (HUD Non-FHA Case)	FAIR MARKET RENTER:	Phone
172564	Jan 5 2017 1:17PM	Jan 5 2017 1:18PM	Yaritza Candelaria		MESA	Arizona	Type C (Non-HUD Case)	Complaint against landlord.	Mail
172565	Jan 5 2017 1:33PM	Jan 5 2017 1:34PM	Rita Rashad		Red Lakes Falls	Minnesota	Type C (Non-HUD Case)	Fair Lake - Not MFCH, but market renter w/LL complaint	Phone
172566	Jan 5 2017 1:40PM	Jan 5 2017 1:40PM	Darshall Davis	Yes					
								Dallas Housing Authority:	
172567	Jan 5 2017 1:40PM	Jan 5 2017 1:41PM	Yaritza Candelaria		DALLAS	Texas	Type B (HUD Non-FHA Case)	Would like to apply for section 8 voucher	Phone
								Getting ready to purchase a HUD property...Board Members are denying her approval...	
172568	Jan 5 2017 1:43PM	Jan 5 2017 1:44PM	Rita Rashad		Palm Beach	Florida	Type C (Non-HUD Case)	Repeat Caller - interested in housing in	Phone
172569	Jan 5 2017 1:46PM	Jan 5 2017 1:47PM	Darshall Davis		Donaldsonville	Louisiana	Type A (HUD MFH Case)	Donaldsonville/Gonzales AL 1-2 BR Family	Phone
172570	Jan 5 2017 1:49PM	Jan 5 2017 1:50PM	Yaritza Candelaria	Yes	ORLANDO	Florida	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM FAM APT in Orlando FL	Phone

172571	Jan 5 2017 1:49PM	Jan 5 2017 1:50PM	Rita Rashad		Lake Charles	Louisiana	Type C (Non-HUD Case)	Lake Charles Housing Authority...she is being evicted...	Phone
172572	Jan 5 2017 1:54PM	Jan 5 2017 1:56PM	Darshall Davis		Detroit	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Detroit MI 2-3 BR Family	Website
172573	Jan 5 2017 1:58PM	Jan 5 2017 1:59PM	Alice Tolan		CINCINATTI	Ohio	Type A (HUD MFH Case)	ST. BERNARD COMMONS APTS: ISSUES W/THE LL	Phone
172574	Jan 5 2017 2:01PM	Jan 5 2017 2:01PM	Rita Rashad		Pepeekuo	Hawaii	Type C (Non-HUD Case)	Caller is with USDA... RIVERBREEZE MANOR APARTMENTS	Phone
172575	Jan 5 2017 2:11PM	Jan 5 2017 2:13PM	Yaritza Candelaria		NATCHEZ	Mississippi	Type A (HUD MFH Case)	Reporting mold and mildew in her unit which is affecting her & daughters health.	Phone
172576	Jan 5 2017 2:13PM	Jan 5 2017 2:13PM	Alice Tolan		CLARKSDALE	Mississippi	Type C (Non-HUD Case)	NEED ASST	Phone
172577	Jan 5 2017 2:16PM	Jan 5 2017 2:18PM	Darshall Davis		Jacksonville	Florida	Type A (HUD MFH Case)	Caller interested in housing in Jacksonville FL 1 BR Family	Mail
172578	Jan 5 2017 2:19PM	Jan 5 2017 2:19PM	Alice Tolan		HOPKINS	Minnesota	Type B (HUD Non-FHA Case)	NEED INFO ST. BERNARD COMMONS::ATTEMPTING FILE A COMPLAINT AGNST THE LL - VOA HSNG ADVSD HER THAT WE TAKE THE COMPLAINT	Phone
172579	Jan 5 2017 2:26PM	Jan 5 2017 2:26PM	Alice Tolan		CINCINATTI	Ohio	Type A (HUD MFH Case)		Phone
172580	Jan 5 2017 2:33PM	Jan 5 2017 2:33PM	Rita Rashad		Birmingham	Alabama	Type B (HUD Non-FHA Case)	Morton - not MFCH via PHA... Caller interested in HUD Housing... 3BDRM FAM APT in Washington, DC	Phone
172581	Jan 5 2017 2:39PM	Jan 5 2017 2:40PM	Yaritza Candelaria	Yes	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller has complaint against mgmt. he has no rental assistance	Mail
172582	Jan 5 2017 2:40PM	Jan 5 2017 2:41PM	Darshall Davis		New York City	New York	Type C (Non-HUD Case)	Called about listings received... NEED ASST	Phone
172583	Jan 5 2017 2:48PM	Jan 5 2017 2:48PM	Rita Rashad		Canonsburg	Pennsylvania	Type A (HUD MFH Case)		Phone
172584	Jan 5 2017 2:49PM	Jan 5 2017 2:49PM	Alice Tolan		OGDEN	Utah	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance on the property RIDGE VILLAGE WEST:	Phone
172585	Jan 5 2017 2:51PM	Jan 5 2017 2:51PM	Darshall Davis		Los Angeles	California	Type C (Non-HUD Case)		
172586	Jan 5 2017 2:51PM	Jan 5 2017 2:52PM	Yaritza Candelaria		WATERLOO	Iowa	Type A (HUD MFH Case)	Reporting her heat not working for the past three past days and cannot get a hold of management nor maintenance. Housing Choice Voucher Recipient	Phone
172587	Jan 5 2017 2:58PM	Jan 5 2017 2:58PM	Yaritza Candelaria		FOREST HILL	Texas	Type B (HUD Non-FHA Case)	Reporting infestation of bugs & flies. Caller interested in housing in Superior NE 1 BR Family	Phone
172588	Jan 5 2017 2:59PM	Jan 5 2017 3:04PM	Darshall Davis		Superior	Nebraska	Type A (HUD MFH Case)	NEED APT LSTNG/ NEED ASST	Phone
172589	Jan 5 2017 3:00PM	Jan 5 2017 3:00PM	Alice Tolan		PUYALLUP	Washington	Type A (HUD MFH Case)		Website
172590	Jan 5 2017 3:05PM	Jan 5 2017 3:05PM	Alice Tolan		SPRINGFIELD	Massachusetts	Type B (HUD Non-FHA Case)		Phone
172591	Jan 5 2017 3:07PM	Jan 5 2017 3:07PM	Yaritza Candelaria					PEPPERTREE ACRES: Trying to track her utility allowance which management distributes every first Wednesday of every month and has not received her.	Phone
172592	Jan 5 2017 3:07PM	Jan 5 2017 3:08PM	Rita Rashad		FORT WORTH	Texas	Type A (HUD MFH Case)	2 bdrm, Youngstown MOUNTAIN VIEW APTS:NAME ON WAITING LST FOR 7 YRS	Phone
172593	Jan 5 2017 3:12PM	Jan 5 2017 3:12PM	Alice Tolan		BEAUMONT	California	Type A (HUD MFH Case)		Phone
172594	Jan 5 2017 3:13PM	Jan 5 2017 3:14PM	Rita Rashad		Waterloo	Iowa	Type A (HUD MFH Case)	RIDGE VILLAGE WEST - they have no heat in a couple of days, mgmt is never in and cannot get ahold of maintenance guy...it is freezing and she has 3 kids... Caller lives under the USDA Rural Development & would like to know if she can receive this subsidy as well because she cannot afford her monthly rent amount	Phone
172595	Jan 5 2017 3:13PM	Jan 5 2017 3:14PM	Yaritza Candelaria		GUAYAMA	Puerto Rico	Type B (HUD Non-FHA Case)	FOUNTAIN COURT COOPERATIVE: NEED ASST	Phone
172596	Jan 5 2017 3:15PM	Jan 5 2017 3:15PM	Alice Tolan		DETROIT	Michigan	Type A (HUD MFH Case)		Phone

172597	Jan 5 2017 3:16PM	Jan 5 2017 3:23PM	Kimberly Douglass Smith	Bekley	West Virginia	Type A (HUD MFH Case)	BECKLEY WEST APTS: Caller states that her son came to visit her and had a firearm and he was banned. Caller states that she has been banned. Wants to know if they Just renewed lease - concerned that building not sanitary according to resident rights, they do nothing and mgr is never there. Floors are dirty, etc., and they do not have a porter to keep up building.	Phone
172598	Jan 5 2017 3:22PM	Jan 5 2017 3:23PM	Rita Rashad	Newport Ritchey	Florida	Type B (HUD Non-FHA Case)	Looking for 1 bedroom family in Pinellas County FL.	Phone
172599	Jan 5 2017 3:27PM	Jan 5 2017 3:36PM	Kimberly Douglass Smith	Springfield	Ohio	Type A (HUD MFH Case)	1bdm, Durant	Phone
172600	Jan 5 2017 3:28PM	Jan 5 2017 3:29PM	Rita Rashad	Durant	Oklahoma	Type A (HUD MFH Case)	WARREN GARDENS COOP:	Phone
172601	Jan 5 2017 3:32PM	Jan 5 2017 3:32PM	Yaritza Candelaria	ROXBURY	Massachusetts	Type A (HUD MFH Case)	Complaint against management for informing him that he no longer qualifies for the 3bdm he is in because its just himself and his rent has increased to FMR	Phone
172602	Jan 5 2017 3:34PM	Jan 5 2017 3:39PM	Rita Rashad	Russellville	Arkansas	Type A (HUD MFH Case)	RIVERWOOD VILLAGE - mgmt said, a friend had bed bugs, but they have no proof and now making her pay for all the exterminator in the apt....	Phone
172603	Jan 5 2017 3:34PM	Jan 5 2017 3:34PM	Alice Tolan	BRONX	New York	Type A (HUD MFH Case)	NEED 1 BDRM FAM APTS IN THE BRONX	Mail
172604	Jan 5 2017 3:37PM	Jan 5 2017 3:37PM	Alice Tolan	BRONX	New York	Type A (HUD MFH Case)	KINGSWOOD ESTATE:	
172605	Jan 5 2017 3:37PM	Jan 5 2017 3:45PM	Yaritza Candelaria	OWOSSO	Michigan	Type A (HUD MFH Case)	Has several complaint against manager. Has reported her oven not working for several weeks, her slider door does not open properly, her outlet in bathroom & kitchen not working. Caller has complaint against landlord - she is with LIHTC program (she thinks)	Phone
172606	Jan 5 2017 3:40PM	Jan 5 2017 3:40PM	Darshall Davis	Ocala	Florida	Type B (HUD Non-FHA Case)	NEED LST OF APTS IN UNION COUNTY	Phone
172607	Jan 5 2017 3:42PM	Jan 5 2017 3:42PM	Alice Tolan	LINDEN	New Jersey	Type A (HUD MFH Case)	Relay Call - caller wants contact for PHA in Los Angeles CA - caller interested in housing in Los Angeles CA 1 BR Family	Website
172608	Jan 5 2017 3:53PM	Jan 5 2017 3:54PM	Darshall Davis	Los Angeles	California	Type A (HUD MFH Case)		Phone
172609	Jan 5 2017 3:53PM	Jan 5 2017 3:54PM	Alice Tolan	SODA SPRINGS	Idaho	Type B (HUD Non-FHA Case)	WANTS 2 PURCH HUD HOMES AND LOC LENDERS	Website
172610	Jan 5 2017 3:54PM	Jan 5 2017 3:54PM	Kimberly Douglass Smith	Gilford	New Hampshire	Type A (HUD MFH Case)	Looking for 1 bedroom elderly in Mesa and Chandler, AZ.	Mail
172611	Jan 5 2017 3:56PM	Jan 5 2017 3:56PM	Alice Tolan	CLEVELAND	Ohio	Type A (HUD MFH Case)	PARK 85 APTS: ISSUES W/EMPLOYEE	Phone
172612	Jan 5 2017 3:57PM	Jan 5 2017 3:57PM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	Caller interested in housing in Indianapolis IN 2 BR Family	Mail
172613	Jan 5 2017 3:57PM	Jan 5 2017 4:08PM	Kimberly Douglass Smith	Old Bridge	New Jersey	Type A (HUD MFH Case)	Lookin for 1 bedroom family in Middlesex County	Phone
172614	Jan 5 2017 3:59PM	Jan 5 2017 4:01PM	Darshall Davis	Natchez	Mississippi	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding roach infestation on the property at VILLAGE GREEN APARTMENTS	Phone
172615	Jan 5 2017 4:05PM	Jan 5 2017 4:06PM	Rita Rashad	Vero Beach	Florida	Type B (HUD Non-FHA Case)	Pemberly Palm - Been complaining about mold, a restoration company came out to take out mold, she is frustrated with mgmt....	Phone
172616	Jan 5 2017 4:12PM	Jan 5 2017 4:12PM	Rita Rashad	Witchita Falls	Texas	Type A (HUD MFH Case)	PARKWAY VILLAS - wanted to confirm when she gets utility check...	Phone
172617	Jan 5 2017 4:15PM	Jan 5 2017 4:16PM	Darshall Davis	Salisbury	Maryland	Type A (HUD MFH Case)	Repeat Caller - with questions about if she needs to sign form to disclose her asset information at MOSS HILL TOWNHOUSES NEW PALTZ FAMILY HOUSIG: NWATER PIPE BURST AND MAINTENCE CAME AND CUT THE PIPE AND PUT A FAN IN --WAS CLD TO OFC TO RENEW LEASE -	Phone
172618	Jan 5 2017 4:18PM	Jan 5 2017 4:19PM	Alice Tolan	NEW PATLTZ	New York	Type A (HUD MFH Case)		Phone

172619	Jan 5 2017 4:20PM	Jan 5 2017 4:21PM	Rita Rashad	Martin	Tennessee	Type A (HUD MFH Case)	Looking for emergency housing...	Phone
172620	Jan 5 2017 4:26PM	Jan 5 2017 4:29PM	Rita Rashad	Lidell	Louisiana	Type B (HUD Non-FHA Case)	Lidell Housing Authority - caller has complaint...	Phone
172621	Jan 6 2017 8:49AM	Jan 6 2017 10:19AM	Darshall Davis	Hammond	Indiana	Type A (HUD MFH Case)	Bedbugs issues.	Phone
172622	Jan 6 2017 8:49AM	Jan 6 2017 10:09AM	Rita Rashad				Low income housing - 1 bdrm, Lake Question about management company.	
172623	Jan 6 2017 8:52AM	Jan 6 2017 10:09AM	Yaritza Candelaria	Plainfield	Indiana	Type B (HUD Non-FHA Case)	ST-1/6/17-Returning call Caller has complaint against mgmt. regarding poor maintenance at MILL RUN APARTMENTS	Phone
172624	Jan 6 2017 8:53AM	Jan 6 2017 10:27AM	Darshall Davis				Reporting fraud across three counties in OH under a HUD program. Reporting fraud Fulton and Henry County	
172625	Jan 6 2017 8:55AM	Jan 6 2017 10:26AM	Kimberly Douglass Smith	Nappleon	Ohio	Type B (HUD Non-FHA Case)	QUAIL RIDGE APTS: Caller states that there are several maintenance issues that have not been fixed. Caller wants to know if they can stop paying rent until the repairs have been made.	Phone
172626	Jan 6 2017 8:59AM	Jan 6 2017 10:40AM	Kimberly Douglass Smith	El Dorodo	Kansas	Type A (HUD MFH Case)	Management/maintenance complaint	Phone
172627	Jan 6 2017 9:00AM	Jan 6 2017 10:54AM	Kimberly Douglass Smith				Management complaint	
172628	Jan 6 2017 9:01AM	Jan 6 2017 9:02AM	Kimberly Douglass Smith				Gas leak, management hasn't replaced the furnace.	
172629	Jan 6 2017 9:03AM	Jan 6 2017 11:05AM	Kimberly Douglass Smith				Low income housing	
172630	Jan 6 2017 9:04AM	Jan 6 2017 1:35PM	Kimberly Douglass Smith				HCV. Various maintenance issues	
172631	Jan 6 2017 9:06AM	Jan 6 2017 11:06AM	Kimberly Douglass Smith				Voicemail	
172632	Jan 6 2017 9:07AM	Jan 6 2017 9:07AM	Kimberly Douglass Smith				Maintenance/Management issues	
172633	Jan 6 2017 9:09AM	Jan 6 2017 11:08AM	Kimberly Douglass Smith				Caller has questions about bed bug infestation on the property at COLUMBIA COURT	
172634	Jan 6 2017 9:11AM	Jan 6 2017 9:14AM	Darshall Davis	Belleville	Michigan	Type A (HUD MFH Case)	2 or 3 bdrm, Baltimore County,	Phone
172635	Jan 6 2017 9:14AM	Jan 6 2017 9:15AM	Rita Rashad	Richmond	Virginia	Type A (HUD MFH Case)		Phone
172636	Jan 6 2017 9:23AM	Jan 6 2017 9:23AM	Darshall Davis				HICKORY WOODS APTS:	
							Reporting snow & ice on drive way not being cleaned.	
172637	Jan 6 2017 9:24AM	Jan 6 2017 9:24AM	Yaritza Candelaria	CINCINNATI	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt. she has spoken to PHA already	Phone
172638	Jan 6 2017 9:27AM	Jan 6 2017 9:31AM	Darshall Davis	Toledo	Ohio	Type B (HUD Non-FHA Case)	THE PONDS AT THE VILLAGES - water was running in apt, she called emergency maintenance that morning, she ask him to come in morning, when came home, the water was no longer leaking, but daughter's room was ramsacked...did not like they made a mess...found she had a pair of shoes missing, then while at work alarm went off, mgmt said maintenance was changing alarm, then found necklace was missing...she makes a police report...she gave mgmt a bill in regards to alarm company...	Phone
172639	Jan 6 2017 9:36AM	Jan 6 2017 9:36AM	Rita Rashad	Taylor	Michigan	Type A (HUD MFH Case)	Caller needed contact info for Corp Office for THE BEECHWOOD regarding past due money owed	Phone
172640	Jan 6 2017 9:38AM	Jan 6 2017 9:38AM	Darshall Davis	Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	Broadway Castle via the PHA...Mental patient feels like she is being neglected by J. Benjamin, caseworker.	Phone
172641	Jan 6 2017 9:49AM	Jan 6 2017 9:49AM	Rita Rashad	Houston	Texas	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance on the property at SOUTHWOOD APTS	Phone
172642	Jan 6 2017 9:51AM	Jan 6 2017 9:52AM	Darshall Davis	Naugatuck	Connecticut	Type A (HUD MFH Case)	Beacon Seven Hill - not MFCH; but tax credit.	Phone
172643	Jan 6 2017 9:53AM	Jan 6 2017 9:53AM	Rita Rashad	Harrisburg	Pennsylvania	Type B (HUD Non-FHA Case)	Public Housing-Continuum of Care Program (COC).	Phone
172644	Jan 6 2017 9:57AM	Jan 6 2017 9:57AM	Yaritza Candelaria	KANSAS CITY	Kansas	Type B (HUD Non-FHA Case)	Complaint against program.	Phone

172645	Jan 6 2017 9:59AM	Jan 6 2017 10:03AM	Kimberly Douglass Smith		Pontiac	Michigan	Type C (Non-HUD Case)	FMR wanting to file a complaint Caller has questions about her rent determination on the property at BELLA VISTA HOMES	Phone
172646	Jan 6 2017 9:59AM	Jan 6 2017 10:01AM	Darshall Davis		Dayton	Ohio	Type A (HUD MFH Case)	1 bdrm, disabled, Yonkers	Phone
172647	Jan 6 2017 10:02AM	Jan 6 2017 10:03AM	Rita Rashad		New York	New York	Type A (HUD MFH Case)	Caller has complaint against landlord regarding no water in her home - she has no rental assistance	Phone
172648	Jan 6 2017 10:04AM	Jan 6 2017 10:05AM	Darshall Davis		Slippery Rock	Pennsylvania	Type C (Non-HUD Case)	Shields Plaza: City Code Inspector wanting to know the number to the corporate office. States that the property's furnace is broken and he wants to know when someone will be out to repair the furnace.	Phone
172649	Jan 6 2017 10:19AM	Jan 6 2017 10:20AM	Kimberly Douglass Smith		North Branch	Minnesota	Type A (HUD MFH Case)		Phone
172650	Jan 6 2017 11:19AM	Jan 6 2017 11:19AM	Yaritza Candelaria		TREN				
172651	Jan 6 2017 11:25AM	Jan 6 2017 11:28AM	Rita Rashad		Key Largo	Florida	Type B (HUD Non-FHA Case)	Having issues with local PHA...	Phone
172652	Jan 6 2017 11:30AM	Jan 6 2017 11:45AM	Darshall Davis		Columbia	Mississippi	Type A (HUD MFH Case)	Caller has questions about her recertification on the property at COLUMBIA DEVELOPMENT	Phone
								FLORIN GARDENS COOP:	
								Has been living at property for 20 years and this is the first time she experience a problem with another tenant. The tenant above him waits for leasing office to close to begin loud noises.	Phone
172653	Jan 6 2017 11:32AM	Jan 6 2017 11:35AM	Yaritza Candelaria		SACRAMENTO	California	Type A (HUD MFH Case)	1330 7TH STREET APARTMENTS - issue with mgmt, in process of going to trial Jan. 26 due to rodents, etc. last year; incident w/mgr where she was arrested, judge found her guilty. She say, mgr lied on her...As of 12/13, the mgr wrote that they were wrong...what is her next step.	Phone
172654	Jan 6 2017 11:44AM	Jan 6 2017 11:45AM	Rita Rashad		Washington	District of Columbia	Type A (HUD MFH Case)	VM-Caller seeking HUD Housing for a Low Income family.	Phone
172655	Jan 6 2017 11:48AM	Jan 6 2017 11:48AM	Yaritza Candelaria	Yes	NAPLES	Florida	Type A (HUD MFH Case)	1 bdrm, senior/family, Roswell, GA or Fulton County	Phone
172656	Jan 6 2017 11:52AM	Jan 6 2017 11:53AM	Rita Rashad		Woodstock	Georgia	Type A (HUD MFH Case)		Phone
172657	Jan 6 2017 1:18PM	Jan 6 2017 1:19PM	Darshall Davis					RAINBOW TERRACE - lost job earlier in year..she asked if there was paperwork, mgmt said, no...she regained work in October, gave all info including 4 check stubs...today, she received notice that she must vacate as she missed recertification...	Phone
172658	Jan 6 2017 1:25PM	Jan 6 2017 1:26PM	Rita Rashad		Cleveland	Ohio	Type A (HUD MFH Case)	Caller has questions about her income and rent determination at HERITAGE PARK	Phone
172659	Jan 6 2017 1:26PM	Jan 6 2017 1:40PM	Darshall Davis		Charlotte	North Carolina	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Phone
172660	Jan 6 2017 1:30PM	Jan 6 2017 1:31PM	Yaritza Candelaria		WASHINGTON	District of Columbia	Type A (HUD MFH Case)	1BDRM DIS APT in Washington, DC	Mail
172661	Jan 6 2017 1:30PM	Jan 6 2017 1:31PM	Rita Rashad		Vicksburg	Mississippi	Type A (HUD MFH Case)	3 bdrm, Vicksburg Caller interested in HUD Housing.	Phone
172662	Jan 6 2017 1:36PM	Jan 6 2017 1:37PM	Yaritza Candelaria		WESTLAND	Michigan	Type A (HUD MFH Case)	1BDRM FAM APT in Macomb & Oakland County MI	Mail
172663	Jan 6 2017 1:40PM	Jan 6 2017 1:41PM	Rita Rashad		Elkview	West Virginia	Type C (Non-HUD Case)	Elks Valley - not MFCH; but USDA...	Phone
172664	Jan 6 2017 1:44PM	Jan 6 2017 1:44PM	Rita Rashad		Slidell	Louisiana	Type C (Non-HUD Case)	Caller is market renter w/LL complaint...	Phone
								Caller has complaint against mgmt. regarding forms they are saying they are not allowing her to get at PARADISE MOULTRIE APARTMENTS	Phone
172665	Jan 6 2017 1:44PM	Jan 6 2017 1:48PM	Darshall Davis		Moultrie	Georgia	Type A (HUD MFH Case)	Complaint against PHA/Section 8.	Phone
172666	Jan 6 2017 1:45PM	Jan 6 2017 1:46PM	Yaritza Candelaria		FORT PIERCE	Florida	Type B (HUD Non-FHA Case)	Seeking list for HCV.	Phone
172667	Jan 6 2017 1:48PM	Jan 6 2017 1:49PM	Kimberly Douglass Smith		Baltimore	Maryland	Type B (HUD Non-FHA Case)		Phone

172668	Jan 6 2017 1:51PM	Jan 6 2017 1:52PM	Rita Rashad	Columbus	Ohio	Type A (HUD MFH Case)	MT VERNON PLAZA II - she has an electrical problem going on in apt., also the water heater caught on fire...she plugged tv in and wiring without in bedroom...she cannot get ahold of mgmt... FEDERATION PLAZA:	Phone
172669 172670	Jan 6 2017 1:52PM Jan 6 2017 2:00PM	Jan 6 2017 1:54PM Jan 6 2017 2:00PM	Yaritza Candelaria Rita Rashad	HOLLYWOOD	Florida	Type A (HUD MFH Case)	Manager refused to provide her with a copy of a document she signed.	Phone
172671	Jan 6 2017 2:05PM	Jan 6 2017 2:14PM	Darshall Davis	Chawela	Washington	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding the way they speak to and treat the tenants on the property at CHEWELAH MANOR	Phone
172672	Jan 6 2017 2:08PM	Jan 6 2017 2:09PM	Yaritza Candelaria	Saint Bernards	Louisiana	Type A (HUD MFH Case)	Caller interested in Harvey, Gretna, Kenner, Metairie & New Orleans LA Carter House (90003) - since 2012, they've had mgmt changes, tenants don't have a lease, b4 the change, things were kept up...tenants don't know what to do. They come into apt., w/o notification or short notice is given for inspections...	Mail
172673	Jan 6 2017 2:17PM	Jan 6 2017 2:19PM	Rita Rashad	Los Angeles	California	Type A (HUD MFH Case)	Caller interested in HUD Housing... 2-3BDRM FAM APT in Norcross GA	Phone
172674	Jan 6 2017 2:19PM	Jan 6 2017 2:21PM	Yaritza Candelaria	ATLANTA	Georgia	Type A (HUD MFH Case)	Caller has questions about her income - they are saying she is receiving unemployment when she is not at COVINA MANOR 2 bdr, Collin and Dallas	Phone
172675	Jan 6 2017 2:21PM	Jan 6 2017 2:28PM	Darshall Davis	Covina	California	Type A (HUD MFH Case)		Phone
172676	Jan 6 2017 2:27PM	Jan 6 2017 2:28PM	Rita Rashad	Irving	Texas	Type A (HUD MFH Case)	* No Benton County	Phone
172677	Jan 6 2017 2:32PM	Jan 6 2017 2:32PM	Darshall Davis	Amarillo	Texas	Type C (Non-HUD Case)	Caller wanted to know if we help with rent in a SFH - she has no rental assistance SUNSHINE VILLAGE:	Phone
172678 172679	Jan 6 2017 2:35PM Jan 6 2017 2:47PM	Jan 6 2017 2:35PM Jan 6 2017 2:49PM	Yaritza Candelaria Darshall Davis	GREAT FALLS Bronx	Montana New York	Type A (HUD MFH Case) Type B (HUD Non-FHA Case)	Manager is informing her that "HUD Regulations" state that they can only accept personal check not money orders. Caller has complaint against mgmt. and PHA Columbia Development - spoke with Rep earlier...her lease is going to end on Monday, mgmt does not have her paperwork, gave corp #, but company said, they are not related to apts...She plans to renew, but she has not received paperwork...	Phone Phone
172680	Jan 6 2017 2:51PM	Jan 6 2017 4:53PM	Rita Rashad	Columbia	Mississippi	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Phone
172681	Jan 6 2017 2:51PM	Jan 11 2017 10:35AM	Yaritza Candelaria	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	1BDRM DIS ELD APT in Philadelphia PA Caller has complaint against mgmt. regarding her refrigerator not working - no one is fixing it at OAKWOOD TERRACE I	Mail
172682	Jan 6 2017 2:51PM	Jan 6 2017 2:54PM	Darshall Davis	Pensacola	Florida	Type A (HUD MFH Case)	Sugar Hill - not MFCH; caller works for property wanted to know about a complaint against them, but they are not subsidized..	Phone
172683	Jan 6 2017 2:55PM	Jan 6 2017 2:56PM	Rita Rashad	San Antonio	Texas	Type C (Non-HUD Case)	Complaint against Decatur Housing Authority regarding his voucher amount.	Phone
172684	Jan 6 2017 3:02PM	Jan 6 2017 3:02PM	Yaritza Candelaria	DECATUR	Alabama	Type B (HUD Non-FHA Case)	Caller interested in HUD Housing.	Phone
172685	Jan 6 2017 3:08PM	Jan 6 2017 3:08PM	Yaritza Candelaria	KERNS	Utah	Type A (HUD MFH Case)	1BDRM FAM APT in Salt Lake County UT COVINA MANOR - caller needed phone # for corp.	Phone
172686 172687	Jan 6 2017 3:11PM Jan 6 2017 3:13PM	Jan 6 2017 3:11PM Jan 6 2017 3:13PM	Rita Rashad Rita Rashad	Covina Birmingham	California Alabama	Type A (HUD MFH Case) Type C (Non-HUD Case)	Caller is market renter w/complaint...	Phone Phone



								COUNTRY PLACE APARTMENTS/VILLA	
								Reporting that tenants have no information on the new owners & they are having a sewer back up. They have no one to call	
172688	Jan 6 2017 3:19PM	Jan 6 2017 3:20PM	Yaritza Candelaria		VILLA GROVE	Illinois	Type A (HUD MFH Case)		Phone
172689	Jan 6 2017 3:33PM	Jan 6 2017 3:33PM	Darshall Davis		Dyersburg	Tennessee	Type A (HUD MFH Case)	Caller interested in housing in Dyersburg TN 1 BR Family	Phone
172690	Jan 6 2017 3:44PM	Jan 6 2017 3:44PM	Yaritza Candelaria						
172691	Jan 6 2017 3:45PM	Jan 6 2017 3:46PM	Rita Rashad		Detroit	Michigan	Type A (HUD MFH Case)	2 bdrm, Detroit	Phone
172692	Jan 6 2017 3:50PM	Jan 6 2017 3:50PM	Darshall Davis		Salem	Oregon	Type A (HUD MFH Case)	Caller interested in housing in Salem OR 1 BR Elderly	Phone
172693	Jan 6 2017 3:51PM	Jan 6 2017 3:52PM	Yaritza Candelaria		MELVINDALE	Michigan	Type A (HUD MFH Case)	Caller interested in HUD Housing... 1BDRM FAM APT in Highland Park, MI	Phone
172694	Jan 6 2017 3:54PM	Jan 6 2017 3:54PM	Darshall Davis		Coppell	Texas	Type A (HUD MFH Case)	Caller on behalf of her daughter interested in Dallas CO 1 BR Family	Mail
172695	Jan 6 2017 3:54PM	Jan 6 2017 3:55PM	Rita Rashad		Reseda	California	Type C (Non-HUD Case)	Caller is marketer w/LL complaint... Fair Market Renter	Phone
172696	Jan 6 2017 3:56PM	Jan 6 2017 3:56PM	Yaritza Candelaria	Yes	CHICAGO	Illinois	Type C (Non-HUD Case)	Complaint against landlord	Phone
172697	Jan 6 2017 3:58PM	Jan 6 2017 4:23PM	Darshall Davis		San Antonio	Texas	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
172698	Jan 6 2017 3:59PM	Jan 6 2017 4:01PM	Rita Rashad		Houston	Texas	Type C (Non-HUD Case)	Caller is market w/LL complaint	Phone
								MEADOWGLEN APARTMENTS:	
172699	Jan 6 2017 4:03PM	Jan 6 2017 4:04PM	Yaritza Candelaria		SAINT LOUIS	Missouri	Type A (HUD MFH Case)	Complaint against manager for increasing her rent based on an income that she no longer receive.	Phone
172700	Jan 6 2017 4:07PM	Jan 6 2017 4:07PM	Rita Rashad		Oklahoma City	Oklahoma	Type A (HUD MFH Case)	1 bdrm, Placer County, CA	Phone
								SPRING LAKE VILLAGE:	
172701	Jan 6 2017 4:11PM	Jan 6 2017 4:12PM	Yaritza Candelaria		Pontiac	Michigan	Type A (HUD MFH Case)	Her basement has been backed up since New Years Day which has caused damages to her personal belongings.	Phone
172702	Jan 6 2017 4:11PM	Jan 6 2017 4:13PM	Rita Rashad		Selma	Alabama	Type A (HUD MFH Case)	3 bdrm, Selma	Phone
172703	Jan 6 2017 4:16PM	Jan 11 2017 10:33AM	Yaritza Candelaria		DALLAS	Texas	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Mail
172704	Jan 6 2017 4:19PM	Jan 6 2017 4:20PM	Rita Rashad		Jackson	Mississippi	Type A (HUD MFH Case)	1BDRM FAM APT in Dallas & Ellis County, TX. 1 bdrm, senior	Phone
								RIVERLODGE APARTMENTS:	
172705	Jan 6 2017 4:20PM	Jan 6 2017 4:21PM	Yaritza Candelaria		COLUMBUS	Ohio	Type A (HUD MFH Case)	Reporting bedbug infestation which management is also billing him for treatment. Caller has complaint against mgmt. regarding a tree falling on her home and not providing any assistance - no rental assistance	Phone
172706	Jan 6 2017 4:30PM	Jan 6 2017 4:30PM	Darshall Davis		Pasadena	California	Type C (Non-HUD Case)	RAINBOW VILLAGE - He is getting evicted, and he has not done anything...been there for 3 months, feel she set him up when put in his apt...She gave him a 10 day notice bc the police came to his door twice...	Phone
172707	Jan 6 2017 4:31PM	Jan 6 2017 4:32PM	Rita Rashad		Springfield	Oregon	Type A (HUD MFH Case)	Caller interested in housing in Jackson MS 1 BR Elderly	Mail
172708	Jan 6 2017 4:34PM	Jan 6 2017 4:35PM	Darshall Davis		Jackson	Mississippi	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Phone
172709	Jan 6 2017 4:35PM	Jan 11 2017 10:31AM	Yaritza Candelaria	Yes	NEW BRITAIN	Connecticut	Type A (HUD MFH Case)	3-4BDRM FAM APT in CT	Phone
172710	Jan 6 2017 4:39PM	Jan 6 2017 4:40PM	Darshall Davis						
172711	Jan 6 2017 4:40PM	Jan 6 2017 4:41PM	Darshall Davis						
								Fair Market Renter:	
172712	Jan 6 2017 4:43PM	Jan 6 2017 4:43PM	Yaritza Candelaria		FRESNO	California	Type C (Non-HUD Case)	Complaint against landlord.	Phone
172713	Jan 6 2017 4:48PM	Jan 6 2017 4:49PM	Darshall Davis		Belleville	Michigan	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. but not sure what program they work with	Phone
172714	Jan 6 2017 4:52PM	Jan 6 2017 4:52PM	Rita Rashad		Bellvue	Nebraska	Type B (HUD Non-FHA Case)	Channeling Point - not MFCH; but tax credit program...	Phone

172715	Jan 6 2017 4:53PM	Jan 6 2017 4:53PM	Yaritza Candelaria	Yes	MENDOTA	California	Type A (HUD MFH Case)	Caller interested in HUD Housing. 3BDRM FAM APT in Mendota CA Caller has complaint against other tenants making a lot of noise on the property - no rental assistance Refused to provided any information.	Phone
172716	Jan 6 2017 4:54PM	Jan 6 2017 4:55PM	Darshall Davis		Rialto	California	Type C (Non-HUD Case)		Phone
172717	Jan 6 2017 4:57PM	Jan 6 2017 4:58PM	Yaritza Candelaria		ALTOONA	Pennsylvania	Type C (Non-HUD Case)	Reuquesting OIG & HUD main number. Brunswick House Apt... being harassed by mgr and corp wants him out...	Phone
172718	Jan 6 2017 4:58PM	Jan 6 2017 4:59PM	Rita Rashad		Brunswick	Maryland	Type A (HUD MFH Case)	Calling on behalf of mother: Columbus Colony II. Living-in aid calling on behalf of client, who received an eviction notice due to allegedly smoking in the unit. Was told by lawyer to call HUD representative to provide copy of the eviction notice and care giver status. Voicemail	Phone
172719	Jan 7 2017 10:33AM	Jan 17 2017 8:53AM	Yaritza Candelaria						
172720	Jan 7 2017 10:36AM	Jan 9 2017 9:14AM	Alice Tolan						
172721	Jan 7 2017 10:37AM	Jan 9 2017 9:30AM	Darshall Davis		Peoria	Arizona	Type C (Non-HUD Case)	Caller interested in assistance in SFH - no rental assistance Management complaint/eviction Rental assistance---DOGWOOD TRAIL APTS - NEED RENTAL ASST Management complaint Voicemail	Phone
172722	Jan 7 2017 10:39AM	Jan 11 2017 2:25PM	Rita Rashad						
172723	Jan 8 2017 10:15AM	Jan 9 2017 10:25AM	Alice Tolan		PALESTINE	Texas			Phone
172724	Jan 8 2017 10:16AM	Jan 9 2017 9:32AM	Darshall Davis						
172725	Jan 8 2017 10:17AM	Jan 11 2017 2:24PM	Rita Rashad						
172726	Jan 8 2017 10:18AM	Jan 10 2017 3:13PM	Kimberly Douglass Smith		Portland	Oregon	Type B (HUD Non-FHA Case)	VASH Program/mold Wanting to know the steps in weeding out bad landlords under federally subsidized housing NEED LST OF ELDERLY APTS IN WINDER & FULTON COUNTY---FAM 3 BDRMS Caller has complaint against mgmt. she is requesting contact for Corp Office for PEDESTAL GARDENS AFFORDABLE APTS	Phone
172727	Jan 8 2017 10:20AM	Jan 11 2017 11:36AM	Yaritza Candelaria						
172728	Jan 9 2017 9:04AM	Jan 9 2017 9:05AM	Alice Tolan		ATHENS	Georgia	Type A (HUD MFH Case)		Mail
172729	Jan 9 2017 9:04AM	Jan 9 2017 9:05AM	Darshall Davis		Baltimore	Maryland	Type A (HUD MFH Case)		Phone
172730	Jan 9 2017 9:07AM	Jan 9 2017 9:08AM	Rita Rashad		Griffin	Georgia	Type A (HUD MFH Case)	Northside Hills - faucet continues to leak, PM had a policeman bring a bill to her for the leak \$30...	Phone
172731	Jan 9 2017 9:09AM	Jan 9 2017 9:09AM	Alice Tolan		AUGUST	Georgia	Type C (Non-HUD Case)	WOODWIND APTS :NEED ASST Caller has complaint against mgmt. regarding sexual harassment on the property at SETON SQUARE EAST	Phone
172732	Jan 9 2017 9:09AM	Jan 9 2017 9:10AM	Darshall Davis		Reynoldsburg	Ohio	Type A (HUD MFH Case)	Interface House - not MFCH; does not know program...	Phone
172733	Jan 9 2017 9:11AM	Jan 9 2017 9:11AM	Rita Rashad		Philadelphia	Pennsylvania	Type C (Non-HUD Case)	TROPICAL MANOR APTS : BRKN REFRG - HAVENT HAD 1 FOR A MONTH	Phone
172734	Jan 9 2017 9:12AM	Jan 9 2017 9:12AM	Alice Tolan		MERRITT ISLAND	Florida	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding her tub and poor maintenance on the property at FEDERAL APARTMENTS	Phone
172735	Jan 9 2017 9:12AM	Jan 9 2017 9:15AM	Darshall Davis		Ft Lauderdale	Florida	Type A (HUD MFH Case)	CORAOPOLIS GARDENS: Caller states feels that she is being harassed by the manager. 2 bdrm, Walker County and Lufkin	Phone
172736	Jan 9 2017 9:14AM	Jan 9 2017 9:14AM	Kimberly Douglass Smith		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)		Phone
172737	Jan 9 2017 9:16AM	Jan 9 2017 9:16AM	Rita Rashad		Point Blank	Texas	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding money staff saying they owe and poor maintenance and recertification on the property at BRENTWOOD SQUARE I, II & III	Phone
172738	Jan 9 2017 9:21AM	Jan 9 2017 9:24AM	Darshall Davis		Springfield	Ohio	Type A (HUD MFH Case)		
172739	Jan 9 2017 9:23AM	Jan 9 2017 9:24AM	Alice Tolan						
172740	Jan 9 2017 9:27AM	Jan 9 2017 9:28AM	Darshall Davis		Lebabon	Illinois	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding no heat on the property at CEDARS OF LEBANON PEDESTAL GARDENS AFFORDABLE APTS:NEED THE CORR # FOR HUD F/O IN BALT	Phone
172741	Jan 9 2017 9:27AM	Jan 9 2017 9:27AM	Alice Tolan		BALTIMORE	Maryland	Type A (HUD MFH Case)	ELIZABETH COURT APTS:FEELS SHE'S BEING DISCRIMINATE BEC OF AGE--RACE - DISAB	Phone
172742	Jan 9 2017 9:30AM	Jan 9 2017 9:30AM	Alice Tolan		HAGERSTOWN	Maryland	Type A (HUD MFH Case)		Phone

172743	Jan 9 2017 9:30AM	Jan 9 2017 9:31AM	Rita Rashad	Huntington	West Virginia	Type A (HUD MFH Case)	ROTARY GARDENS APTS - Having issues w/assistant mgr as she tries to put husband on lease...feels she is discriminating against him making it difficult to get him on lease since March 2016...	Phone
172744	Jan 9 2017 9:34AM	Jan 9 2017 9:37AM	Kimberly Douglass Smith	Baltimore	Maryland	Type A (HUD MFH Case)	PEDESTAL GARDENS AFFORDABLE APTS.	Phone
172745	Jan 9 2017 9:36AM	Jan 9 2017 9:38AM	Darshall Davis	Columbus	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding the heat on the property since Dec. 11 2016 at MT VERNON PLAZA I	Phone
172746	Jan 9 2017 9:36AM	Jan 9 2017 9:36AM	Rita Rashad	Clinton	Maryland	Type A (HUD MFH Case)	2 bdrm, Ft. Lauderdale, FL DOUGLAS PARK APARTMENTS: Caller states that she was late with her rent on Octo. 2016 and December 2016. When she went to pay her rent for December 2016 and late fees along with her rent for January 2017, she was told that they were not accepting her rent and that she would be evicted. Was told that HUD can assist her with the issue.	Phone
172747	Jan 9 2017 9:37AM	Jan 9 2017 9:50AM	Kimberly Douglass Smith	LOUISVILLE	Kentucky	Type A (HUD MFH Case)	GUY B LOVE APTS :NEED ASST	Phone
172748	Jan 9 2017 9:41AM	Jan 9 2017 9:41AM	Alice Tolan	KNOXVILLE	Tennessee	Type C (Non-HUD Case)	NEED ASST	Phone
172749	Jan 9 2017 9:44AM	Jan 9 2017 9:45AM	Alice Tolan	BOWDON	Georgia	Type C (Non-HUD Case)	NEED LST OF ALL FAM APTS IN DETROIT	Phone
172750	Jan 9 2017 9:50AM	Jan 9 2017 9:50AM	Alice Tolan	DETROIT	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding eviction - she interested in housing in Pleasantville NJ 1 BR Family/Disabled	Mail
172751	Jan 9 2017 9:52AM	Jan 9 2017 9:53AM	Darshall Davis	Pleasantville	New Jersey	Type A (HUD MFH Case)	NEED 2 FILE A COMPLAINT	Phone
172752	Jan 9 2017 9:55AM	Jan 9 2017 9:55AM	Alice Tolan	OSGOOD	Indiana	Type B (HUD Non-FHA Case)	Portsmouth, VA - 1 bdrm	Phone
172753	Jan 9 2017 9:55AM	Jan 9 2017 9:58AM	Rita Rashad	Suffolk	Virginia	Type A (HUD MFH Case)	Caller interested in housing in Mooresville 1 BR Elderly	Phone
172754	Jan 9 2017 10:02AM	Jan 9 2017 10:04AM	Darshall Davis	Mooresville	Indiana	Type A (HUD MFH Case)	Rocky Mountain Housing Authority - caller has complaint...	Phone
172755	Jan 9 2017 10:04AM	Jan 9 2017 10:05AM	Rita Rashad	Rocky Mountain	North Carolina	Type B (HUD Non-FHA Case)	Boston Creek - market renter w/LL issues...	Phone
172756	Jan 9 2017 10:09AM	Jan 9 2017 10:10AM	Alice Tolan	Lubbock	Texas	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding move out from property - he has no rental assistance	Phone
172757	Jan 9 2017 10:12AM	Jan 9 2017 10:13AM	Rita Rashad				NEED SEC 8 #	Phone
172758	Jan 9 2017 10:13AM	Jan 9 2017 10:14AM	Darshall Davis	Sacramento	California	Type C (Non-HUD Case)	Caller interested in housing in Indianapolis IN 1 BR Family	Mail
172759	Jan 9 2017 10:19AM	Jan 9 2017 10:20AM	Alice Tolan	ABBEVILLE	South Carolina	Type B (HUD Non-FHA Case)	Wanted more information on listing received from MFCH...	Phone
172760	Jan 9 2017 10:26AM	Jan 9 2017 10:27AM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	Caller with PHA and has complaint...	Phone
172761	Jan 9 2017 10:29AM	Jan 9 2017 10:29AM	Rita Rashad	Hamtramck	Michigan	Type A (HUD MFH Case)	NEED ASST	Phone
172762	Jan 9 2017 10:33AM	Jan 9 2017 10:33AM	Rita Rashad	Washington	District of Columbia	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding the way she is speaking with the kids on the property at SILVER GLEN	Phone
172763	Jan 9 2017 10:38AM	Jan 9 2017 10:39AM	Alice Tolan	LIBERTY	Mississippi	Type B (HUD Non-FHA Case)	Caller interested in housing in Hubbard OH 2 BR Family	Phone
172764	Jan 9 2017 10:41AM	Jan 9 2017 10:45AM	Darshall Davis	Houston	Texas	Type A (HUD MFH Case)	MIDLOTHIAN VILLAGE APTS: NO HEAT	Phone
172765	Jan 9 2017 10:49AM	Jan 9 2017 10:50AM	Darshall Davis	Hubbard	Ohio	Type A (HUD MFH Case)	Edenlake - just got heat on after 3 weeks, she has had walking pneumonia...she asked if they would take two weeks off rent...mgr said, no.	Phone
172766	Jan 9 2017 10:49AM	Jan 9 2017 10:49AM	Alice Tolan	RICHMOND	Virginia	Type A (HUD MFH Case)	Caller has complaint against landlord for discrimination - she has no rental assistance in SFH	Phone
172767	Jan 9 2017 10:53AM	Jan 9 2017 11:10AM	Rita Rashad	Edinboro	Pennsylvania	Type A (HUD MFH Case)	NEED ASST - DONT KNOW WHICH PROG	Phone
172768	Jan 9 2017 10:54AM	Jan 9 2017 10:54AM	Darshall Davis	Henry	Nebraska	Type C (Non-HUD Case)	Caller has questions about if she has been released from WILLIAMSBURG APARTMENTS	Phone
172769	Jan 9 2017 10:56AM	Jan 9 2017 10:57AM	Alice Tolan	BRONX	New York	Type B (HUD Non-FHA Case)	SPENCER and is now a resident at SWEET OWEN EASTRIDGE PLACE APTS: ISSUES W/LL CONCERNING THAT RENT WENT UP FROM 400+ TO 500+	Phone
172770	Jan 9 2017 10:57AM	Jan 9 2017 11:03AM	Darshall Davis	Spencer	Indiana	Type A (HUD MFH Case)		
172771	Jan 9 2017 11:05AM	Jan 9 2017 11:05AM	Alice Tolan	LEXINGTON	Kentucky	Type A (HUD MFH Case)		

172772	Jan 9 2017 11:09AM	Jan 9 2017 11:09AM	Alice Tolan	COKOTA	Minnesota	Type A (HUD MFH Case)	NEED INFO ABT APT REGULATIONS Caller has complaint against mgmt. regarding discrimination on the property at GARDEN VILLAS	Phone
172773	Jan 9 2017 11:10AM	Jan 9 2017 11:31AM	Darshall Davis	Chula Vista	California	Type A (HUD MFH Case)	REGENCY PARK APTS : SNOW BEING PILED UP IN THE HANDICAP PARKING PARKS	Phone
172774	Jan 9 2017 11:12AM	Jan 9 2017 11:13AM	Alice Tolan	MIDDLETOWN	New Jersey	Type B (HUD Non-FHA Case)	NEED LST OF 3 BDRM APTS IN INDIANAPOLIS	Phone
172775	Jan 9 2017 11:17AM	Jan 9 2017 11:17AM	Alice Tolan	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	NEED LST OF 1 BDRM APTS IN INDIANAPOLIS	Mail
172776	Jan 9 2017 11:20AM	Jan 9 2017 11:20AM	Alice Tolan	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	WASHINGTON SQUARE WEST: Caller states that she never received information regarding the recertification until this past Friday and her ann. date is Feb. She wants to know how long she has to turn the information in before her rent increases.	Website
172777	Jan 9 2017 11:22AM	Jan 9 2017 11:22AM	Kimberly Douglass Smith	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	PHA/ Complaint	Phone
172778	Jan 9 2017 11:24AM	Jan 9 2017 11:25AM	Kimberly Douglass Smith	MERIDIAN	Mississippi	Type B (HUD Non-FHA Case)		Phone
172779	Jan 9 2017 11:25AM	Jan 9 2017 11:26AM	Kimberly Douglass Smith					Mail
172780	Jan 9 2017 11:26AM	Jan 9 2017 11:27AM	Alice Tolan	STERLING HGHTS	Michigan	Type A (HUD MFH Case)	NEED FAMILY LIST IN FRASER	Phone
172781	Jan 9 2017 11:32AM	Jan 9 2017 11:32AM	Alice Tolan	DAYTON	Ohio	Type A (HUD MFH Case)	NEED LST OF 1 BDRM APTS IN DAYTON	Mail
172782	Jan 9 2017 11:36AM	Jan 9 2017 12:03PM	Kimberly Douglass Smith	Baltimore	Maryland	Type B (HUD Non-FHA Case)	Caller wants to know if an lump sum payment will increase the monthly rent.	Phone
172783	Jan 9 2017 11:37AM	Jan 9 2017 11:37AM	Darshall Davis	West Sally City	Utah	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding drug activity on the property - she is with LIHTC program	Phone
172784	Jan 9 2017 11:42AM	Jan 9 2017 11:42AM	Alice Tolan	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	CORINTHIAN SQUARE APTS: FREEZING IN HER APT	Phone
172785	Jan 9 2017 11:43AM	Jan 9 2017 11:46AM	Darshall Davis	Opa Locka	Florida	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance - she has section 8 voucher	Phone
172786	Jan 9 2017 11:46AM	Jan 9 2017 11:47AM	Alice Tolan	RICHMOND	Virginia	Type A (HUD MFH Case)	ESSEX VILLAGE APT :RATS IN THE APTS	Phone
172787	Jan 9 2017 12:05PM	Jan 9 2017 12:05PM	Alice Tolan	GREEN BAY	Wisconsin	Type A (HUD MFH Case)	SCENIC VIEW VILLA:LEGAL OFC CLNG FOR A TENANT WHOSE SAYS THE RENT KEEP CHANGING	Phone
172788	Jan 9 2017 12:06PM	Jan 9 2017 12:06PM	Kimberly Douglass Smith	Los Vegas	Nevada	Type A (HUD MFH Case)	ESCONDIDO APARTMENTS: looking for number to the corpoate office.	Phone
172789	Jan 9 2017 12:10PM	Jan 9 2017 12:10PM	Kimberly Douglass Smith	Frederick	Maryland	Type C (Non-HUD Case)	FMR	Phone
172790	Jan 9 2017 12:13PM	Jan 9 2017 12:14PM	Kimberly Douglass Smith	Delray Beach	Florida	Type B (HUD Non-FHA Case)	Seeking to purchase a home	Phone
172791	Jan 9 2017 12:17PM	Jan 9 2017 12:17PM	Alice Tolan	UNIVERSITY	Illinois	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172792	Jan 9 2017 12:18PM	Jan 9 2017 12:19PM	Kimberly Douglass Smith	New York	New York	Type A (HUD MFH Case)	Looking for 2 bedroom family in NY, NY	Website
172793	Jan 9 2017 12:36PM	Jan 9 2017 12:36PM	Kimberly Douglass Smith					
172794	Jan 9 2017 12:40PM	Jan 9 2017 12:41PM	Kimberly Douglass Smith	Washington	District of Columbia	Type A (HUD MFH Case)	Looking for 1 bedroom family in DC.	Website
172795	Jan 9 2017 12:41PM	Jan 9 2017 12:41PM	Alice Tolan	SICKERVILLE	New Jersey	Type B (HUD Non-FHA Case)	BRITTNEY WOODS APTS:NEED ASST - SHE DONT KNOW WHICH PROG ASST HER IN PAYING RENT	Phone
172796	Jan 9 2017 12:47PM	Jan 9 2017 12:48PM	Alice Tolan	MT PROSPECT	Illinois	Type A (HUD MFH Case)	NORTHLAKE SENIOR HOUSING:CONTACT THE LL CONCERNING A NOISE	Phone
172797	Jan 9 2017 12:51PM	Jan 9 2017 12:51PM	Alice Tolan					
172798	Jan 9 2017 12:53PM	Jan 9 2017 12:53PM	Kimberly Douglass Smith	Sicklerville	New Jersey	Type B (HUD Non-FHA Case)	Section 515 CHATEAU CLARE: Caller states that the property is non-smoking but there is a tenant that is smoking, which is causing her tenant to develop spores.	Phone
172799	Jan 9 2017 1:00PM	Jan 9 2017 1:00PM	Kimberly Douglass Smith	Woonsocket	Rhode Island	Type A (HUD MFH Case)	TECHNICAL ASST FOR FAIR HSNG	Phone
172800	Jan 9 2017 1:01PM	Jan 9 2017 1:02PM	Alice Tolan	WASHINGTON	District of Columbia	Type B (HUD Non-FHA Case)	OVERLOOK COLONY; Caller states that she has black mold in her unit. Caller states that she has contacted the corporate office to no avail.	Phone
172801	Jan 9 2017 1:04PM	Jan 9 2017 1:05PM	Kimberly Douglass Smith	Claymont	Delaware	Type A (HUD MFH Case)	Caller has questions about if her child care can be considered for her recertification at PRINCE HALL APARTMENTS	Phone
172802	Jan 9 2017 1:04PM	Jan 9 2017 1:06PM	Darshall Davis	San Francisco	California	Type A (HUD MFH Case)	Caller has questions about money that is owed to BELTON WOODS - she has spoken to mgmt. on site	Phone
172803	Jan 9 2017 1:08PM	Jan 9 2017 1:12PM	Darshall Davis	Anderson	South Carolina	Type A (HUD MFH Case)	FMR wanting to file a complaint	Phone
172804	Jan 9 2017 1:09PM	Jan 9 2017 1:09PM	Kimberly Douglass Smith	Yonkers	New York	Type C (Non-HUD Case)	Looking for low income housing.	Website
172805	Jan 9 2017 1:10PM	Jan 9 2017 1:17PM	Kimberly Douglass Smith	Woodstock	Georgia	Type A (HUD MFH Case)		

172806	Jan 9 2017 1:21PM	Jan 9 2017 1:22PM	Darshall Davis	Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt. she is with section 8 voucher program	Phone
172807	Jan 9 2017 1:23PM	Jan 9 2017 1:24PM	Kimberly Douglass Smith	Cleveland	Ohio	Type A (HUD MFH Case)	Looking for 2 bedroom family.	Mail
172808	Jan 9 2017 1:31PM	Jan 9 2017 1:31PM	Darshall Davis	Belleville	Michigan	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. not sure of the program they work with but think its PHA	Phone
172809	Jan 9 2017 1:31PM	Jan 9 2017 1:32PM	Kimberly Douglass Smith	San Diego	California	Type A (HUD MFH Case)	SORRENTO TOWER: Caller states that there are hoarder in the building and management is not doing anything about it . Wants to know what HUD looks for during the REAC inspections.	Phone
172810	Jan 9 2017 1:35PM	Jan 9 2017 1:35PM	Darshall Davis	Dallas	Oregon	Type A (HUD MFH Case)	Caller interested in housing in Lincoln/Tillimook CO OR 1 BR Family	Phone
172811	Jan 9 2017 1:37PM	Jan 9 2017 1:37PM	Kimberly Douglass Smith	Woodstock	Georgia	Type A (HUD MFH Case)	Looking for 3 bedroom family in Cobb County, GA	Phone
172812	Jan 9 2017 1:39PM	Jan 9 2017 1:40PM	Darshall Davis	Hammond	Louisiana	Type A (HUD MFH Case)	Caller interested in housing in Hammond LA 1-2 BR Elderly	Phone
172813	Jan 9 2017 1:43PM	Jan 9 2017 1:44PM	Darshall Davis	Chicago	Illinois	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. - she is with LIHTC program	Phone
172814	Jan 9 2017 1:45PM	Jan 9 2017 1:45PM	Darshall Davis					
172815	Jan 9 2017 1:46PM	Jan 9 2017 1:46PM	Kimberly Douglass Smith	Wilkes Barre	Pennsylvania	Type B (HUD Non-FHA Case)	Sherman Hills Apartments : Caller states that she did not report her income and now has a balance. She's currently not working and can't pay the past due amount so, she received an eviction.	Phone
172816	Jan 9 2017 1:47PM	Jan 9 2017 1:48PM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	Caller interested in housing in Indianapolis IN 1 BR Family	Mail
172817	Jan 9 2017 1:48PM	Jan 9 2017 1:48PM	Alice Tolan	TOLEDO	Ohio	Type A (HUD MFH Case)	XPLN THE APT SEARCH LST	Phone
172818	Jan 9 2017 1:52PM	Jan 9 2017 1:52PM	Alice Tolan					
172819	Jan 9 2017 1:53PM	Jan 9 2017 1:53PM	Darshall Davis	Yes				
172820	Jan 9 2017 1:58PM	Jan 9 2017 1:59PM	Darshall Davis	Vineland	New Jersey	Type A (HUD MFH Case)	Caller on behalf of friend interested in housing in WDC 1 BR Elderly	Mail
172821	Jan 9 2017 2:03PM	Jan 9 2017 2:04PM	Darshall Davis	San Diego	California	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
172822	Jan 9 2017 2:05PM	Jan 9 2017 2:05PM	Alice Tolan	CHICAGO	Illinois	Type B (HUD Non-FHA Case)	NEED INFO CONCERNING A STUDENT/HEAD OF HSEHLD	Phone
172823	Jan 9 2017 2:07PM	Jan 9 2017 2:08PM	Darshall Davis	Flourissant	Missouri	Type A (HUD MFH Case)	Caller on behalf of her mother with complaint against mgmt. regarding them changing the locks while tenant in the hospital at POPE JOHN PAUL II APARTMENTS	Phone
172824	Jan 9 2017 2:12PM	Jan 9 2017 2:12PM	Alice Tolan					
172825	Jan 9 2017 2:16PM	Jan 9 2017 2:17PM	Alice Tolan	COSTA MESA	California	Type A (HUD MFH Case)	NEED ELDERLY LST FOR COSTA MESA	Phone
172826	Jan 9 2017 2:17PM	Jan 9 2017 2:18PM	Darshall Davis	East Brunswick	New Jersey	Type A (HUD MFH Case)	Caller had questions about rules and signing forms - could not understand caller too well	Phone
172827	Jan 9 2017 2:20PM	Jan 9 2017 2:20PM	Darshall Davis	Canon City	Colorado	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance on the property - she has no rental assistance	Phone
172828	Jan 9 2017 2:23PM	Jan 9 2017 2:24PM	Alice Tolan	WOODSTOCK	Georgia	Type A (HUD MFH Case)	NEED PROG INFO/ALSO # FOR PHA IN CANTON	Phone
172829	Jan 9 2017 2:28PM	Jan 9 2017 2:30PM	Darshall Davis	Waltervliet	New York	Type A (HUD MFH Case)	Caller has complaint against mgmt. she said the staff on the property is not talking to her kindly at CABRINI ACRES SENIOR APARTMENTS	Phone
172830	Jan 9 2017 2:32PM	Jan 9 2017 2:32PM	Alice Tolan	FT WALTON BEACH	Florida	Type A (HUD MFH Case)	CHOCTAW VILLAGE APT:NOT SURE IF HER RENT IS BEING RAISED/THE INCOME CHGD BEC OF TIPS -	Phone
172831	Jan 9 2017 2:34PM	Jan 9 2017 2:35PM	Alice Tolan	DETROIT	Michigan	Type A (HUD MFH Case)	NEED LST OF 3 BDRM APTS IN DETROIT	Mail
172832	Jan 9 2017 2:36PM	Jan 9 2017 2:39PM	Darshall Davis	Owensboro	Kentucky	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding mold infestation on the property at poor maintenance at LEE MANOR APARTMENTS	Phone
172833	Jan 9 2017 2:36PM	Jan 9 2017 2:36PM	Alice Tolan					
172834	Jan 9 2017 2:41PM	Jan 9 2017 2:41PM	Darshall Davis	WAUWATOSA	Wisconsin	Type A (HUD MFH Case)	need lst of elderly apts in Milwaukee county	Website
172835	Jan 9 2017 2:41PM	Jan 9 2017 2:42PM	Alice Tolan	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	NEED 1 BDRM FAM LST FOR INDIANAPOLIS	Mail
172836	Jan 9 2017 2:44PM	Jan 9 2017 2:44PM	Alice Tolan				Caller has complaint against mgmt. but not sure of program he is with	Phone
172837	Jan 9 2017 2:47PM	Jan 9 2017 2:47PM	Darshall Davis	Jefferson City	Missouri	Type B (HUD Non-FHA Case)	Caller interested in St Louis MO 1 BR Family	Mail
172838	Jan 9 2017 2:50PM	Jan 9 2017 2:50PM	Darshall Davis	St Louis	Missouri	Type A (HUD MFH Case)		Mail
172839	Jan 9 2017 2:50PM	Jan 9 2017 2:52PM	Kimberly Douglass Smith	Zackary	Louisiana	Type A (HUD MFH Case)	Looking for 2 bedroom family in Baton Rouge	Mail

172840	Jan 9 2017 2:52PM	Jan 9 2017 2:52PM	Alice Tolan	WALLED LAKE	Michigan	Type A (HUD MFH Case)	NEED LST OF FAM APTS IN WALLED LAKE/ALSO THE # FOR PHA	Phone
172841	Jan 9 2017 2:53PM	Jan 9 2017 2:53PM	Darshall Davis	Brunswick	Maryland	Type C (Non-HUD Case)	Caller has complaint against mgmt. she has no rental assistance	Phone
172842	Jan 9 2017 2:54PM	Jan 9 2017 2:54PM	Alice Tolan	JACKSONVILLE	Florida	Type A (HUD MFH Case)	NEED PROG INFO	Phone
172843	Jan 9 2017 2:55PM	Jan 9 2017 2:56PM	Darshall Davis	Selma	North Carolina	Type B (HUD Non-FHA Case)	Caller has complaint against PHA Caller has complaint against mgmt. regarding snow plowing on the property at LINCOLN MANOR OF RACINE	Phone
172844	Jan 9 2017 2:59PM	Jan 9 2017 3:01PM	Darshall Davis	Mt Pleasant	Wisconsin	Type A (HUD MFH Case)	TAYLOR COURT APTS :NEED ASST	Phone
172845	Jan 9 2017 3:00PM	Jan 9 2017 3:00PM	Alice Tolan	JACKSON	Mississippi	Type B (HUD Non-FHA Case)	PENN APTS :NEED ASST	Phone
172846	Jan 9 2017 3:03PM	Jan 9 2017 3:03PM	Alice Tolan	COLUMBUS	Indiana	Type B (HUD Non-FHA Case)	Caller interested in housing in Los Angeles CA 1 BR Elderly/Family	Phone
172847	Jan 9 2017 3:05PM	Jan 9 2017 3:08PM	Darshall Davis	Los Angeles	California	Type A (HUD MFH Case)	NEED ASST	Phone
172848	Jan 9 2017 3:06PM	Jan 9 2017 3:06PM	Alice Tolan	MOBILE	Alabama	Type B (HUD Non-FHA Case)		Phone
172849	Jan 9 2017 3:12PM	Jan 9 2017 3:12PM	Kimberly Douglass Smith					
172850	Jan 9 2017 3:13PM	Jan 9 2017 3:13PM	Alice Tolan	DALLAS	Texas	Type A (HUD MFH Case)	NEED LST OF ELDERLY/FAM 1 BDRM APTS IN DALLAS/FT WORTH	Mail
172851	Jan 9 2017 3:14PM	Jan 9 2017 3:15PM	Darshall Davis	Costa Mesa	California	Type A (HUD MFH Case)	Caller interested in housing in Costa Mesa CA 2 BR Family	Phone
172852	Jan 9 2017 3:15PM	Jan 9 2017 3:15PM	Kimberly Douglass Smith	Buffalo	New York	Type C (Non-HUD Case)	FMR wanting to file complaint	Phone
172853	Jan 9 2017 3:20PM	Jan 9 2017 3:21PM	Kimberly Douglass Smith	Houston	Texas	Type A (HUD MFH Case)	Looking for 1 bedroom elderly WESTWARD HO HSG FOR THE ELD & HNDCCP:NO HOTWATER	Mail
172854	Jan 9 2017 3:20PM	Jan 9 2017 3:21PM	Alice Tolan	PHOENIX	Arizona	Type A (HUD MFH Case)		Phone
172855	Jan 9 2017 3:24PM	Jan 9 2017 3:25PM	Kimberly Douglass Smith	Edmomsds	Washington	Type B (HUD Non-FHA Case)	HCV/PHA complaint	Phone
172856	Jan 9 2017 3:27PM	Jan 9 2017 3:31PM	Alice Tolan	ELYRIA	Ohio	Type A (HUD MFH Case)	R J GORDON MANOR:THE MAINTENCE MAN WILL NOT FIX ANYTHING	Phone
172857	Jan 9 2017 3:34PM	Jan 9 2017 3:35PM	Kimberly Douglass Smith	Rochester	New York	Type A (HUD MFH Case)	PINES OF PERINTON: Calling on behalf of her parents who reside there. Caller states that when her parents report maintenance issues they are never repaired. Caller states that she and her parents were hospitalized for carbon monoxide poisoning.	Phone
172858	Jan 10 2017 9:09AM	Jan 10 2017 9:10AM	Darshall Davis	Columbus	Ohio	Type C (Non-HUD Case)	Caller has questions about his mortgage loan - no rental assistance	Phone
172859	Jan 10 2017 9:12AM	Jan 10 2017 9:12AM	Alice Tolan	DETROIT	Michigan	Type A (HUD MFH Case)	NEED APT LSTNGS	Website
172860	Jan 10 2017 9:25AM	Jan 10 2017 9:25AM	Darshall Davis	Baltimore	Maryland	Type C (Non-HUD Case)	Caller needs info regarding her 2nd Mortgage on her home and rehab - no rental assistance	Phone
172861	Jan 10 2017 9:28AM	Jan 10 2017 9:29AM	Alice Tolan	COLLEGE PARK	Georgia	Type A (HUD MFH Case)	NEED LST OF APT FAM IN JONESBORO	Phone
172862	Jan 10 2017 9:29AM	Jan 10 2017 9:39AM	Kimberly Douglass Smith	Lancaster	Pennsylvania	Type A (HUD MFH Case)	Looking for 1 bedroom elderly in Lancaster	Mail
172863	Jan 10 2017 9:32AM	Jan 10 2017 9:32AM	Darshall Davis	Wendell	North Carolina	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
172864	Jan 10 2017 9:36AM	Jan 10 2017 9:36AM	Alice Tolan	POCOMO CITY	Maryland	Type A (HUD MFH Case)	THE CORP OFC WILL NOT RETURN HER DECEASE DAUGH SEC DEP	Phone
172865	Jan 10 2017 9:36AM	Jan 10 2017 9:37AM	Darshall Davis	Houston	Texas	Type A (HUD MFH Case)	Caller interested in housing in Houston TX 4 BR Family	Mail
172866	Jan 10 2017 9:38AM	Jan 10 2017 9:38AM	Kimberly Douglass Smith	Atlantic City	New Jersey	Type A (HUD MFH Case)	CARVER HALL APARTMENTS: Caller states the she is being charged for water and sewer. Wants to know if they can charge her for it?	Phone
172867	Jan 10 2017 9:41AM	Jan 10 2017 9:41AM	Alice Tolan	ALBILENE	Texas	Type B (HUD Non-FHA Case)	COURTYARD PARK APTS - NEED ASST	Phone
172868	Jan 10 2017 9:44AM	Jan 10 2017 10:03AM	Darshall Davis	Zion	Illinois	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding 10 day notice he recvd at CARMEL HOUSE - also interested in housing in Kenosha CO WI and Hines CO MS 1 BR Family/Elderly	Phone
172869	Jan 10 2017 9:45AM	Jan 10 2017 9:46AM	Kimberly Douglass Smith	College Park	Georgia	Type A (HUD MFH Case)	Looking for 1 bedroom elderly in Atlanta.	Mail
172870	Jan 10 2017 9:51AM	Jan 10 2017 9:51AM	Alice Tolan	NORFOLK	Virginia	Type A (HUD MFH Case)	LEXINGTON PARK APTS:THEY WILL NOT RETURN HER SEC DEP	Phone
172871	Jan 10 2017 9:55AM	Jan 10 2017 9:55AM	Alice Tolan	NEW ORLEANS	Louisiana	Type B (HUD Non-FHA Case)	WANTS AN EMAIL ADDR BUT DONT KNOW WHICH PROG	Phone
172872	Jan 10 2017 9:58AM	Jan 10 2017 9:58AM	Alice Tolan	PHILADELPHIA	Pennsylvania	Type C (Non-HUD Case)	NEED ASST	Phone
172873	Jan 10 2017 9:58AM	Jan 10 2017 9:59AM	Kimberly Douglass Smith	Red Oak	Iowa	Type B (HUD Non-FHA Case)	Wants to know if it is a HUD rule to not have internet access.	Phone
172874	Jan 10 2017 10:03AM	Jan 10 2017 10:04AM	Kimberly Douglass Smith	Milcreek	Utah	Type B (HUD Non-FHA Case)	PHA complaint	Phone
172875	Jan 10 2017 10:03AM	Jan 10 2017 10:04AM	Alice Tolan	SPRINGFIELD	Virginia	Type A (HUD MFH Case)	GREENE HILL ESTATES APTS :? CONCERNING UTILITY CK	Phone

172876	Jan 10 2017 10:06AM	Jan 10 2017 10:08AM	Darshall Davis	Madison	Tennessee	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding possible drug activity on the property at CHIPPINGTON TOWERS	Phone
172877	Jan 10 2017 10:08AM	Jan 10 2017 10:08AM	Alice Tolan	PITTSBURGH	Pennsylvania	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172878	Jan 10 2017 10:11AM	Jan 10 2017 10:12AM	Darshall Davis	Union City	Georgia	Type A (HUD MFH Case)	Caller interested in housing in Fulton CO 1 BR Family	Mail
172879	Jan 10 2017 10:12AM	Jan 10 2017 10:13AM	Alice Tolan	ZION	Illinois	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN PIKE COUNTY MS	Mail
172880	Jan 10 2017 10:15AM	Jan 10 2017 10:15AM	Alice Tolan	PITTSBURGH	Pennsylvania	Type B (HUD Non-FHA Case)	JEFFERSON APTS :NEED ASST	Phone
172881	Jan 10 2017 10:19AM	Jan 10 2017 10:19AM	Darshall Davis	Beckley	West Virginia	Type B (HUD Non-FHA Case)	Caller has questions about PHA program rules and regulations - she is with HA	Phone
172882	Jan 10 2017 10:19AM	Jan 10 2017 10:19AM	Alice Tolan	DETROIT	Michigan	Type C (Non-HUD Case)	NEED ASST	Phone
172883	Jan 10 2017 10:30AM	Jan 10 2017 10:30AM	Kimberly Douglass Smith	Tampa	Florida	Type B (HUD Non-FHA Case)	Interested in buying a house	Phone
172884	Jan 10 2017 10:31AM	Jan 10 2017 10:32AM	Darshall Davis	Stockbridge	Georgia	Type A (HUD MFH Case)	Caller interested in housing in Clayton CO GA 3 BR Family	Phone
172885	Jan 10 2017 10:37AM	Jan 10 2017 11:05AM	Darshall Davis	St Louis	Missouri	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding if she needs to provide info regarding her medical condition at ST JOHN NEUMANN APTS	Phone
172886	Jan 10 2017 10:42AM	Jan 10 2017 10:43AM	Kimberly Douglass Smith	Smyrna	Georgia	Type B (HUD Non-FHA Case)	Walton Grove Apartments: Caller does not know which program he's under.	Phone
172887	Jan 10 2017 10:43AM	Jan 10 2017 10:43AM	Alice Tolan					
172888	Jan 10 2017 10:46AM	Jan 10 2017 10:47AM	Alice Tolan	PIEDMONT	West Virginia	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172889	Jan 10 2017 10:47AM	Jan 10 2017 10:47AM	Kimberly Douglass Smith	Detroit	Michigan	Type A (HUD MFH Case)	Looking for 1 bedroom elderly /family in Detroit, MI	Mail
172890	Jan 10 2017 10:49AM	Jan 10 2017 10:49AM	Alice Tolan	MARLBORO	Massachusetts	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172891	Jan 10 2017 10:54AM	Jan 10 2017 10:54AM	Alice Tolan	DAYTON	Ohio	Type A (HUD MFH Case)	NORTHLAND VILLAGE APTS:NEED LST OF 2 TO 3 FAM APTS IN DAYTON	Mail
172892	Jan 10 2017 11:05AM	Jan 10 2017 11:05AM	Alice Tolan	FT WASHINGTON	Maryland	Type A (HUD MFH Case)	PAULA MARIA III:APTS FLOODED IN OCTOBER - HAD TO MV OUT - APT IS NOW READY BUT SHE CANT MV BACK IN - CANT REACH THE LL	Phone
172893	Jan 10 2017 11:08AM	Jan 10 2017 11:09AM	Darshall Davis	Pontiac	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding them not moving her into a bigger unit on the property at NORTH HILLS FARMS 1	Phone
172894	Jan 10 2017 11:12AM	Jan 10 2017 11:12AM	Alice Tolan	LANSING	Michigan	Type A (HUD MFH Case)	WILLOW VISTA APTS:A TENANT HAS AN APT AT THIS LOC AND SHES NOT LIVING IN THE APT	Phone
172895	Jan 10 2017 11:16AM	Jan 10 2017 11:30AM	Darshall Davis	West St Paul	Minnesota	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. he has section 8 voucher	Phone
172896	Jan 10 2017 11:17AM	Jan 10 2017 11:17AM	Alice Tolan	YPSILANTI	Michigan	Type A (HUD MFH Case)	ARBOR MANOR APARTMENTS:TRYING TO GET THE LL TO GO OVER HER LEASE WITH HER	Phone
172897	Jan 10 2017 11:22AM	Jan 10 2017 11:22AM	Alice Tolan	MURSFREESBORO	Tennessee	Type A (HUD MFH Case)	NEED LST OF FAM APTS IN SYMRNA	Phone
172898	Jan 10 2017 11:23AM	Jan 10 2017 11:24AM	Kimberly Douglass Smith	Ft. Pierce	Florida	Type A (HUD MFH Case)	Looking for 1 bedroom family.	Phone
172899	Jan 10 2017 11:26AM	Jan 10 2017 11:26AM	Alice Tolan	YPSILANTI	Michigan	Type A (HUD MFH Case)	ARBOR MANOR APARTMENTS:LACK OF REPAIRS / ALSO SHE NEEDS TO SEE HER LEASE WHICH THE LL WILL NOT GO OVER W/HER - THE CORP OFC OF INDEPENDENT MGMNT SAYS THEY NO LONGER	Phone
172900	Jan 10 2017 11:27AM	Jan 10 2017 11:27AM	Kimberly Douglass Smith	Las Vegas	Nevada	Type B (HUD Non-FHA Case)	MANAGE THESE APTS HCV Complaint	Phone
172901	Jan 10 2017 11:31AM	Jan 10 2017 11:31AM	Alice Tolan	DANVILLE	Illinois	Type A (HUD MFH Case)	VERMILLION GARDEN APTS - RECVD 3 VIOLATIONS (FALSE)	Phone
172902	Jan 10 2017 11:32AM	Jan 10 2017 11:32AM	Alice Tolan					
172903	Jan 10 2017 11:37AM	Jan 10 2017 11:37AM	Alice Tolan	WINSTON SALEM	North Carolina	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APTS IN WINSTON SALEM	Phone
172904	Jan 10 2017 11:40AM	Jan 10 2017 11:40AM	Alice Tolan	GREENSBURG	Pennsylvania	Type A (HUD MFH Case)	HAWKSWORTH GARDENS APTS:NEED INFO CONCERNING HER RENT	Phone
172905	Jan 10 2017 11:43AM	Jan 10 2017 11:43AM	Alice Tolan	LAS VEGAS	Nevada	Type B (HUD Non-FHA Case)	NEED ASST	Phone
172906	Jan 10 2017 11:43AM	Jan 10 2017 11:44AM	Darshall Davis	Milwaukee	Wisconsin	Type B (HUD Non-FHA Case)	Caller has questions about her background check with the PHA	Phone
172907	Jan 10 2017 11:45AM	Jan 10 2017 11:45AM	Kimberly Douglass Smith	Latrobe	Pennsylvania	Type C (Non-HUD Case)	FMR wanting to file a complaint.	Phone
172908	Jan 10 2017 11:45AM	Jan 10 2017 11:45AM	Alice Tolan	SAN ANTOINO	Texas	Type C (Non-HUD Case)	NEED ASST	Phone
172909	Jan 10 2017 11:48AM	Jan 10 2017 11:48AM	Darshall Davis	Green Forest	Arkansas	Type A (HUD MFH Case)	Caller interested in housing in Volusia CO FL 1 BR Elderly	Mail
172910	Jan 10 2017 11:49AM	Jan 10 2017 11:50AM	Alice Tolan	SAN ANTOINO	Texas	Type C (Non-HUD Case)	NEED MORE INFO ON HOW TO FILE A CONSUMER COMPLAINT	Phone
172911	Jan 10 2017 11:53AM	Jan 10 2017 11:53AM	Alice Tolan					

172912	Jan 10 2017 11:53AM	Jan 10 2017 11:54AM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Monroe MI 2 BR Family	Phone
172913	Jan 10 2017 11:59AM	Jan 10 2017 12:02PM	Darshall Davis	San Bernardino	California	Type A (HUD MFH Case)	Caller interested in housing in Riverside CO CA 2 BR Family Caller has complaint against mgmt. regarding mold infestation on the property at SOULARD IN FILL	Mail
172914	Jan 10 2017 12:21PM	Jan 10 2017 12:31PM	Darshall Davis	St Louis	Missouri	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN BURLINGTON	Phone
172915	Jan 10 2017 12:32PM	Jan 10 2017 12:32PM	Alice Tolan	MT HOLLY	New Jersey	Type A (HUD MFH Case)	Caller has a maintenance complaint - poor maintenance on the property with door, appliances at TEXAS COPPERTREE VILLAGE MAPLE POND HOMES PKA ARCHER HEIGHTS: Calling on behalf of her daughter, who lives at the property. Wants to know why her daughter is paying \$100 monthly when she has zero income.	Phone
172916	Jan 10 2017 12:35PM	Jan 10 2017 12:38PM	Darshall Davis	Houston	Texas	Type A (HUD MFH Case)	Calling on behalf of tenant - has complaint against mgmt. but not sure of the program OAKS AT PARK POINTE APTS :HAD AN ISSUE CONCERNING ALL TENANTS BEING PLACED ON ONE BILL-SHE RECVD A 6 MO BILL AND MADE PYMNT ARRANGEMENTS BUT THE LL SAID THE WATER BILL HAS TO BE PD IN FULL OTHERWISE THEY WILL NOT ACPT HER RENT/NEED LST OF APTS	Phone
172917	Jan 10 2017 12:46PM	Jan 10 2017 12:47PM	Kimberly Douglass Smith	Minneapolis	Minnesota	Type A (HUD MFH Case)	Caller has questions about her rent determination at THE GLENS	Phone
172918	Jan 10 2017 12:47PM	Jan 10 2017 12:47PM	Darshall Davis	Menomonie	Wisconsin	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance on the property and her rent determination at BECKETT GARDEN APARTMENTS	Phone
172919	Jan 10 2017 12:47PM	Jan 10 2017 12:47PM	Alice Tolan	ATLANTA	Georgia	Type A (HUD MFH Case)	NEED ASST	Website,Phone
172920	Jan 10 2017 12:50PM	Jan 10 2017 12:51PM	Darshall Davis	Rock Hill	South Carolina	Type A (HUD MFH Case)	SANDALWOOD APTS - NEED ASST GARDEN SPIRES APTS:MOLE	Phone
172921	Jan 10 2017 2:04PM	Jan 10 2017 2:16PM	Darshall Davis	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	RAINBOW TERRACE: Caller states that her front door will not open and she has been stuck in the house all day. Caller states that she has called the leasing office several times to no avail.	Phone
172922	Jan 10 2017 2:06PM	Jan 10 2017 2:06PM	Alice Tolan	ALBUQUERQUE	New Mexico	Type C (Non-HUD Case)	HCV complaint	Phone
172923	Jan 10 2017 2:10PM	Jan 10 2017 2:10PM	Alice Tolan	SALEM	Oregon	Type C (Non-HUD Case)	BAY COUNTRY APARTMENTS:NO ONE IS EVER IN THE OFC AND THEY ARE HAVING ISSUES THERE	Phone
172924	Jan 10 2017 2:14PM	Jan 10 2017 2:14PM	Alice Tolan	NEWARK	New Jersey	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance and rodent infestation on the property at WESTWICK APARTMENTS I	Phone
172925	Jan 10 2017 2:14PM	Jan 10 2017 2:15PM	Kimberly Douglass Smith	Cleveland	Ohio	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN TAMPA	Mail
172926	Jan 10 2017 2:17PM	Jan 10 2017 2:19PM	Kimberly Douglass Smith	Richmond	Virginia	Type B (HUD Non-FHA Case)	Caller interested in housing in Cobb CO/Powder Springs GA 3-4 BR Family	Phone
172927	Jan 10 2017 2:17PM	Jan 10 2017 2:17PM	Alice Tolan	CAMBRIDGE	Maryland	Type A (HUD MFH Case)	ANDREWS TERRACE:SOC SEC CLNG THEY ACCIDENTLY REMVD HER BUT REINSTATE HER TO SOC SEC - THE LL WILL NOT ACPT THE INFO	Phone
172928	Jan 10 2017 2:18PM	Jan 10 2017 2:19PM	Darshall Davis	Jackson	Mississippi	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding staff saying she had drugs in her apt and trying to evict her at MADISON TOWER	Phone
172929	Jan 10 2017 2:27PM	Jan 10 2017 2:28PM	Alice Tolan	TOLEDO	Ohio	Type A (HUD MFH Case)	Caller on behalf of her sister - interested in housing in Macomb CO MI 1 BR Family	Mail
172930	Jan 10 2017 2:30PM	Jan 10 2017 2:30PM	Darshall Davis	Powder Springs	Georgia	Type A (HUD MFH Case)	GARY NSA III:HAVE NOT RECVD CHLD SUPPORT - THE RENTAL OFC SAYS THEY WILL NOT CHG RENT TIL SHE GOES BACK TO COURT - SHE HAS PAPERWORK FROM CS UNIT THAT SHE'S NOT GETTING THE CS	Phone
172931	Jan 10 2017 2:37PM	Jan 10 2017 2:37PM	Alice Tolan	ROCHESTER	New York	Type A (HUD MFH Case)		
172932	Jan 10 2017 2:37PM	Jan 10 2017 2:39PM	Darshall Davis	Richmond	Kentucky	Type A (HUD MFH Case)		
172933	Jan 10 2017 2:43PM	Jan 10 2017 2:44PM	Darshall Davis	Warren	Michigan	Type A (HUD MFH Case)		
172934	Jan 10 2017 2:47PM	Jan 10 2017 2:47PM	Alice Tolan	GARY	Indiana	Type A (HUD MFH Case)		



172935	Jan 10 2017 2:47PM	Jan 10 2017 2:48PM	Darshall Davis		Detroit	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Detroit MI 2 BR Family	Phone
172936	Jan 10 2017 2:50PM	Jan 10 2017 2:51PM	Alice Tolan		LANCASTER	South Carolina	Type A (HUD MFH Case)	PALMETTO PLACE APTS:THE LL IS HOLDING HER UTILITY CK	Phone
172937	Jan 10 2017 2:56PM	Jan 10 2017 2:56PM	Alice Tolan		E ORANGE	New Jersey	Type B (HUD Non-FHA Case)	NEED INFO ON GOOD NEIGHBOR PROG Caller has complaint against PHA FO in Jacksonville, FL - she stated no one answering the phone and not returning calls - she is with VASH program	Website
172938	Jan 10 2017 2:57PM	Jan 10 2017 2:57PM	Darshall Davis		Lakeland	Florida	Type B (HUD Non-FHA Case)	Caller interested in housing in St Louis MO 1 Family	Phone
172939	Jan 10 2017 3:00PM	Jan 10 2017 3:01PM	Darshall Davis		St Louis	Missouri	Type A (HUD MFH Case)	NORTH HILLS FARMS APTS:WHATS PROPER NOTICE TO COME INTO HIS APT - HAS ZERO INCOME - HAVING ISSUES W/PROVING ZERO INCOME	Mail
172940	Jan 10 2017 3:08PM	Jan 10 2017 3:08PM	Alice Tolan		PONTIAC	Michigan	Type A (HUD MFH Case)	COMMUNITY PROPERTIES REVITALIZATION I: Caller states that the manager has been harassing her.	Phone
172941	Jan 10 2017 3:10PM	Jan 10 2017 3:10PM	Kimberly Douglass Smith		Columbus	Ohio	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APTS IN INDIANAPOLIS	Phone
172942	Jan 10 2017 3:10PM	Jan 10 2017 3:11PM	Alice Tolan		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	NEED ASST	Mail
172943	Jan 10 2017 3:16PM	Jan 10 2017 3:16PM	Alice Tolan		KERKONGSON	New York	Type C (Non-HUD Case)		Phone
172944	Jan 10 2017 3:19PM	Jan 10 2017 3:19PM	Darshall Davis	Yes				BETHANY TOWERS:AGE LIMITS FOR THE ELDERLY UNIT	
172945	Jan 10 2017 3:24PM	Jan 10 2017 3:24PM	Alice Tolan		KEYPORT	New Jersey	Type A (HUD MFH Case)	Caller has complaint against mgmt. she has no rental assistance	Phone
172946	Jan 10 2017 3:25PM	Jan 10 2017 3:25PM	Darshall Davis		Logan	Utah	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding them turning her electricity and heat off on the property at PARKVIEW VILLAGE	Phone
172947	Jan 10 2017 3:27PM	Jan 10 2017 3:29PM	Darshall Davis		Appleton	Wisconsin	Type A (HUD MFH Case)		
172948	Jan 10 2017 3:30PM	Jan 10 2017 3:30PM	Darshall Davis						
172949	Jan 10 2017 3:31PM	Jan 10 2017 3:31PM	Darshall Davis					SUNRISE TOWER: Caller states that her unit is infested with bedbugs and mold. Also states that there are drug and murders in the building. Management is not doing anything to make the property livable.	Phone
172950	Jan 10 2017 3:33PM	Jan 10 2017 3:34PM	Kimberly Douglass Smith		Kansas City	Kansas	Type A (HUD MFH Case)		
172951	Jan 11 2017 9:04AM	Jan 11 2017 9:04AM	Alice Tolan					Caller interested in HUD Housing. 2BDRM FAM APT in Hallandale, Miramar & Hollywood FL	Phone
172952	Jan 11 2017 9:17AM	Jan 11 2017 9:17AM	Yaritza Candelaria		FORT LAUDERDALE	Florida	Type A (HUD MFH Case)	Caller has complaint against landlord in a SFH with no rental assistance	Phone
172953	Jan 11 2017 9:17AM	Jan 11 2017 9:17AM	Darshall Davis		Lansing	Michigan	Type C (Non-HUD Case)	Parkwood Village via PHA, caller has maintenance complaint...	Phone
172954	Jan 11 2017 9:19AM	Jan 11 2017 9:19AM	Rita Rashad		Statesville	North Carolina	Type B (HUD Non-FHA Case)	Caller has complaint against another tenant, name calling, banging on her ceiling at PRATTWOOD APARTMENTS - she has spoken to manager on site	Phone
172955	Jan 11 2017 9:34AM	Jan 11 2017 9:38AM	Darshall Davis		Prattville	Alabama	Type A (HUD MFH Case)	JACKSON WARD APT:RATS - BRKN THERMOSTAT-SPK W/THE CORP OFC	Phone
172956	Jan 11 2017 9:40AM	Jan 11 2017 9:40AM	Alice Tolan		RICHMOND	Virginia	Type A (HUD MFH Case)	1 bdrn, senior, Indianapolis	Mail
172957	Jan 11 2017 9:51AM	Jan 11 2017 9:54AM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	RENAISSANCE PLACE APTS:SOMEONE WAS KILLED IN AN APT AND THE PLACE HAS NOT BEEN CLEANED - IT STILL HAS AN ODOR	Phone
172958	Jan 11 2017 9:52AM	Jan 11 2017 9:53AM	Alice Tolan		NEW ORLEANS	Louisiana	Type A (HUD MFH Case)	Caller seeking housing where apartments will not run her credit.	Phone
172959	Jan 11 2017 9:53AM	Jan 11 2017 9:54AM	Yaritza Candelaria		JIM THORPE	Pennsylvania	Type C (Non-HUD Case)	Caller has complaint against landlord regarding poor maintenance in a SFH - he has no rental assistance	Phone
172960	Jan 11 2017 9:56AM	Jan 11 2017 9:57AM	Darshall Davis		Obetz	Ohio	Type C (Non-HUD Case)	NEED LST OF 1 TO 2 BDRM APTS IN CAMDEN	Mail
172961	Jan 11 2017 9:57AM	Jan 11 2017 9:58AM	Alice Tolan		CAMDEN	New Jersey	Type A (HUD MFH Case)	Caller interested in HUD Housing...	
172962	Jan 11 2017 10:01AM	Jan 11 2017 10:01AM	Yaritza Candelaria		FORT LAUDERDALE	Florida	Type A (HUD MFH Case)	1BDRM ELD APT in Fort Lauderdale, FL	Phone

172963	Jan 11 2017 10:01AM	Jan 11 2017 10:01AM	Rita Rashad		Camden	New Jersey	Type B (HUD Non-FHA Case)	PHA, caller has complaint about section 8 waiting list...	Website,Phone
172964	Jan 11 2017 10:04AM	Jan 11 2017 10:05AM	Darshall Davis		Suitland	Maryland	Type A (HUD MFH Case)	Caller interested in housing in PG CO MD/FFX	Mail
172965	Jan 11 2017 10:09AM	Jan 11 2017 10:09AM	Alice Tolan		CINCINATTI	Ohio	Type A (HUD MFH Case)	CO VA 2-3 BR Family NEED INFO ON RES COUNCELOR	Website
172966	Jan 11 2017 10:10AM	Jan 11 2017 10:10AM	Yaritza Candelaria	No	DECATUR	Georgia	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM DIS APT in Decatur, GA Woodbury Village - wanted info on the apts utility program, as apt said HUD was sending the check...	Website
172967	Jan 11 2017 10:12AM	Jan 11 2017 10:12AM	Rita Rashad		Washington	District of Columbia	Type A (HUD MFH Case)	Caller interested in housing in Jacksonville FL 1 BR Family	Phone
172968	Jan 11 2017 10:13AM	Jan 11 2017 10:14AM	Darshall Davis		Jacksonville	Florida	Type A (HUD MFH Case)	DUNCAN ESTATE APT :NEED ASST	Mail
172969	Jan 11 2017 10:14AM	Jan 11 2017 10:14AM	Alice Tolan		LEE SUMMIT	Missouri	Type B (HUD Non-FHA Case)	Caller has a section 8 voucher, but no help from PHA...	Phone
172970	Jan 11 2017 10:17AM	Jan 11 2017 10:18AM	Rita Rashad		Centennial	Colorado	Type B (HUD Non-FHA Case)	LOW INCOME HOUSING TAX CREDIT	
172971	Jan 11 2017 10:18AM	Jan 11 2017 10:18AM	Yaritza Candelaria		HANOVER	Pennsylvania	Type B (HUD Non-FHA Case)	Reporting management for no heat & AC and rent constantly.	Phone
172972	Jan 11 2017 10:18AM	Jan 11 2017 10:18AM	Darshall Davis		Jacksonville	Florida	Type C (Non-HUD Case)	Caller has questions about landlord - no rental assistance	Phone
172973	Jan 11 2017 10:21AM	Jan 11 2017 10:21AM	Alice Tolan		HYDEPARK	Massachusetts	Type A (HUD MFH Case)	GEORGETOWNE HOMES :ISSUES W/REACHING	Phone
172974	Jan 11 2017 10:23AM	Jan 11 2017 10:23AM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	THE LL CONCERNING RENT PYMNTS 1 bdrm, Indianapolis Caller has questions about her rent determination that included the food program on the property at REVITZ HOUSE	Phone
172975	Jan 11 2017 10:25AM	Jan 11 2017 10:28AM	Darshall Davis		Rockville	Maryland	Type A (HUD MFH Case)	MENORAH PLAZA:	
172976	Jan 11 2017 10:27AM	Jan 11 2017 10:28AM	Yaritza Candelaria		SAINT LOUIS PARK	Minnesota	Type A (HUD MFH Case)	Manager has a contract that states that they take care of the snow and they are refusing to do so.	Phone
172977	Jan 11 2017 10:35AM	Jan 11 2017 10:36AM	Alice Tolan		BRONX	New York	Type A (HUD MFH Case)	CROTONA APTS:ON THE LST FOR 3BDRMS New Plaza - He is being evicted bc he talked back to the Korean mgr...but he believes it is due to drugs that mgmt is a part of at apts...1 bdrm, senior San Antonio	Phone
172978	Jan 11 2017 10:42AM	Jan 11 2017 10:46AM	Rita Rashad		San Antonio	Texas	Type A (HUD MFH Case)	Caller wanted to know if we helped with SFH	Phone
172979	Jan 11 2017 10:43AM	Jan 11 2017 10:44AM	Darshall Davis		Ft Lauderdale	Florida	Type B (HUD Non-FHA Case)	Caller requesting number for Fort Lauderdale HA	Phone
172980	Jan 11 2017 10:46AM	Jan 11 2017 10:46AM	Yaritza Candelaria		FORT LAUDERDALE	Florida	Type B (HUD Non-FHA Case)	BIRMINGHAM TOWERS:HEAT WAS TURNED DOWN TO LOW -	
172981	Jan 11 2017 10:51AM	Jan 11 2017 10:52AM	Alice Tolan		BIRMINGHAM	Alabama	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding eviction - she is under PHA	Phone
172982	Jan 11 2017 10:52AM	Jan 11 2017 10:54AM	Darshall Davis		Irving	Texas	Type B (HUD Non-FHA Case)	SAINT JAMES MANOR - received an eviction notice on the 9th after paying on the 3rd which she owes \$17. This had to do with a prior manager...	Phone
172983	Jan 11 2017 11:00AM	Jan 11 2017 11:00AM	Rita Rashad		Dallas	Texas	Type A (HUD MFH Case)	HICKORY HOLLOW TOWERS:	
172984	Jan 11 2017 11:01AM	Jan 11 2017 11:02AM	Yaritza Candelaria		ANTIOCH	Tennessee	Type A (HUD MFH Case)	Reporting the poor upkeep at property. ST. EDMUNDS VILLAGE APARTMENTS:NEED LST OF APTS	Phone
172985	Jan 11 2017 11:06AM	Jan 11 2017 11:06AM	Alice Tolan		CHICAGO	Illinois	Type A (HUD MFH Case)	1 bdrm, Troy	Website,Mail
172986	Jan 11 2017 11:07AM	Jan 11 2017 11:07AM	Rita Rashad		Troy	Alabama	Type A (HUD MFH Case)	Caller interested in housing in Pontiac/Warren/Auburn Hills MI 3 BR Family - also interested in housing under PHA in MI	Phone
172987	Jan 11 2017 11:08AM	Jan 11 2017 11:10AM	Darshall Davis		Auburn Hills	Michigan	Type A (HUD MFH Case)	NEED ASST CONCERNING HER SEC DEP	Website
172988	Jan 11 2017 11:11AM	Jan 11 2017 11:12AM	Alice Tolan		TUCALOOSA	Alabama	Type B (HUD Non-FHA Case)	Caller interested in housing in Oklahoma City	Phone
172989	Jan 11 2017 11:13AM	Jan 11 2017 11:13AM	Darshall Davis		Village	Oklahoma	Type A (HUD MFH Case)	OK 1 BR Family	Mail

STONE VISTA APARTMENTS:								
172990	Jan 11 2017 11:13AM	Jan 11 2017 11:13AM	Yaritza Candelaria	SHREVEPORT	Louisiana	Type A (HUD MFH Case)	Reporting maintenance.	Phone
172991	Jan 11 2017 11:15AM	Jan 11 2017 11:16AM	Rita Rashad	Lumberton	North Carolina	Type A (HUD MFH Case)	PARKVIEW TERRACE - feels some form of discrimination by mgmt, never caused any problem yet he is being evicted, plus they didn't have heat and water.	Phone
172992	Jan 11 2017 11:21AM	Jan 11 2017 11:21AM	Alice Tolan	OWOSSO	Michigan	Type A (HUD MFH Case)	SHIAWASSE COUNTY - NEED LST OF 2 BDRM FAM APTS	Phone
172993	Jan 11 2017 11:23AM	Jan 11 2017 11:24AM	Darshall Davis	Chicago	Illinois	Type A (HUD MFH Case)	Caller has questions about pet policy on the property at PULLMAN WHEELWORKS	Phone
172994	Jan 11 2017 11:24AM	Jan 11 2017 11:24AM	Rita Rashad	Indianapolis	Indiana	Type C (Non-HUD Case)	Behind in mortgage payment, needing help...	Phone
172995	Jan 11 2017 11:26AM	Jan 11 2017 11:26AM	Alice Tolan	TOLEDO	Ohio	Type A (HUD MFH Case)	NEED LST OF 2 BDRMS IN LUCAS COUNTY	Phone
172996	Jan 11 2017 11:27AM	Jan 11 2017 11:30AM	Yaritza Candelaria	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Phone
172997	Jan 11 2017 11:31AM	Jan 11 2017 11:31AM	Alice Tolan	GRAYLING	Michigan	Type B (HUD Non-FHA Case)	1BDRM FAM APT in Montgomery & PG County, MD	Phone
172998	Jan 11 2017 11:32AM	Jan 11 2017 11:32AM	Rita Rashad	Bristol	Tennessee	Type A (HUD MFH Case)	NEED ASST 1 bdrm, Bristol	Phone
172999	Jan 11 2017 11:43AM	Jan 11 2017 11:44AM	Yaritza Candelaria	BEL AIR	Maryland	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Baltimore & Howard County, MD...	Mail
173000	Jan 11 2017 11:46AM	Jan 11 2017 11:46AM	Alice Tolan	OXFORD	North Carolina	Type A (HUD MFH Case)	OXFORD HOMES FOR THE ELDERLY:ISSUES W/WASHERS & DRYERS	Phone
173001	Jan 11 2017 11:47AM	Jan 11 2017 11:47AM	Rita Rashad	Colorado Springs	Colorado	Type C (Non-HUD Case)	Caller is market renter w/LL complaint...	Website
173002	Jan 11 2017 11:48AM	Jan 11 2017 11:48AM	Alice Tolan	ALMA	Georgia	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173003	Jan 11 2017 11:49AM	Jan 11 2017 11:53AM	Yaritza Candelaria	CHICAGO	Illinois	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Mail
173004	Jan 11 2017 11:53AM	Jan 11 2017 11:54AM	Alice Tolan	COLORADO SPRINGS	Colorado	Type C (Non-HUD Case)	1BDRM ELD DIS APT in Chicago, IL WINDMILL APTS :NEED ASST	Phone
173005	Jan 11 2017 11:55AM	Jan 11 2017 11:55AM	Rita Rashad	Atlanta	Georgia	Type A (HUD MFH Case)	QLS HAVEN - doctor gave a letter saying, they need to take carpet up due to asthma issues...	Phone
173006	Jan 11 2017 12:00PM	Jan 11 2017 12:00PM	Alice Tolan	ROCKY MOUNT	North Carolina	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN NASH COUNTY	Phone
173007	Jan 11 2017 12:01PM	Jan 11 2017 12:01PM	Rita Rashad	Jersey City	New Jersey	Type A (HUD MFH Case)	2 bdrm, E. Orange or Essex County	Phone
173008	Jan 11 2017 12:06PM	Jan 11 2017 12:06PM	Alice Tolan	PONTIAC	Michigan	Type A (HUD MFH Case)	NORTH HILLS FARMS :INCOME CHGD IN AUGUST - HE TOOK THE PAPERWORK IN TO THE OFC IN AUGUST TO NTFY OF INCOME CHANGE	Phone
173009	Jan 11 2017 12:07PM	Jan 11 2017 12:08PM	Yaritza Candelaria	TAMPA	Florida	Type B (HUD Non-FHA Case)	Calling for someone else who is seeking help with a problem.	Phone
173010	Jan 11 2017 12:15PM	Jan 11 2017 12:16PM	Rita Rashad	Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	Douglas Plaza - a tenant across from her dad, begging for money, dad is 94 years old...nothing has been done, mgr does not seem to care, plus smoking...	Phone
173011	Jan 11 2017 12:18PM	Jan 11 2017 12:18PM	Alice Tolan	ORLANDO	Florida	Type A (HUD MFH Case)	COLLEGE PARK TOWERS.:ISSUES W/THE LL	Phone
173012	Jan 11 2017 12:20PM	Jan 11 2017 12:22PM	Darshall Davis	Carmichael	California	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding eviction from the property at SUTTER PLACE	Phone
173013	Jan 11 2017 12:23PM	Jan 11 2017 12:23PM	Alice Tolan	NEW LONDON	Connecticut	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN GROTON CT & PROVIDENCE RI	Mail
173014	Jan 11 2017 12:26PM	Jan 11 2017 12:27PM	Darshall Davis	Beaumont	Texas	Type B (HUD Non-FHA Case)	Caller has complaint against landlord - she has section 8 voucher	Phone
173015	Jan 11 2017 12:26PM	Jan 11 2017 12:30PM	Kimberly Douglass Smith	NORTH TONAWANDA	New York	Type B (HUD Non-FHA Case)	Section 42	Phone
CENTRAL COURT APARTMENTS:								
173016	Jan 11 2017 12:27PM	Jan 11 2017 12:29PM	Yaritza Candelaria	TAMPA	Florida	Type A (HUD MFH Case)	Reporting a severe mold issue...	Phone
173017	Jan 11 2017 12:28PM	Jan 11 2017 12:29PM	Alice Tolan	AUSTELL	Georgia	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173018	Jan 11 2017 12:31PM	Jan 11 2017 12:31PM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Caller on behalf of client - interested in housing in WDC 1 BR Family	Mail
173019	Jan 11 2017 12:31PM	Jan 11 2017 12:31PM	Alice Tolan	DALLAS	Texas	Type A (HUD MFH Case)	NEED PUBLICATIONS	Phone
173020	Jan 11 2017 12:34PM	Jan 11 2017 12:34PM	Yaritza Candelaria	PHOENIX	Arizona	Type B (HUD Non-FHA Case)	Complaint against HA/Section 8...	Phone
173021	Jan 11 2017 12:35PM	Jan 11 2017 12:37PM	Darshall Davis	Talladega	Alabama	Type A (HUD MFH Case)	Caller on behalf of her parents with complaint against mgmt. regarding application process on the property at TALLADEGA DOWNS	Phone
173022	Jan 11 2017 12:41PM	Jan 11 2017 12:41PM	Alice Tolan	TRABUCO CANYON	California	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN ORANGE COUNTY	Mail

173023	Jan 11 2017 12:48PM	Jan 11 2017 12:48PM	Darshall Davis	Trabuco Canyon	California	Type A (HUD MFH Case)	Caller interested in housing in Riverside CO CA 1 BR Elderly	Mail
173024	Jan 11 2017 12:57PM	Jan 11 2017 12:58PM	Darshall Davis	Yazoo City	Mississippi	Type A (HUD MFH Case)	Caller interested in housing in Yazoo City MS 1 BR Elderly	Phone
173025	Jan 11 2017 1:00PM	Jan 11 2017 1:01PM	Alice Tolan	HENRICO	Virginia	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173026	Jan 11 2017 1:01PM	Jan 11 2017 1:01PM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Detroit MI 2 BR Family	Mail
173027	Jan 11 2017 1:08PM	Jan 11 2017 1:08PM	Rita Rashad	Jacksonville	Florida	Type A (HUD MFH Case)	Eastside Terrace - tenant is selling illegal items out of her apt...looking for mgmt #, as she is not a tenant... FRANKLIN MANOR:	Phone
173028	Jan 11 2017 1:10PM	Jan 11 2017 1:10PM	Yaritza Candelaria	COLUMBUS	Ohio	Type A (HUD MFH Case)	She paid her rent a day late & manager decided to place a notice on her door that she has to vacate the unit.	Phone
173029	Jan 11 2017 1:12PM	Jan 11 2017 1:12PM	Darshall Davis	Pittsburgh	Pennsylvania	Type B (HUD Non-FHA Case)	Caller interested in SFH rental under PHA	Phone
173030	Jan 11 2017 1:19PM	Jan 11 2017 1:20PM	Rita Rashad	Bay City	Texas	Type B (HUD Non-FHA Case)	Live Oak Village - not MFCH; but PHA... Caller interested in HUD Housing.	Phone
173031	Jan 11 2017 1:24PM	Jan 11 2017 1:25PM	Yaritza Candelaria	OAK PARK	Michigan	Type A (HUD MFH Case)	2BDRM FAM APT in Wayne & Oakland County, MI.	Mail
173032	Jan 11 2017 1:27PM	Jan 11 2017 1:30PM	Darshall Davis	Des Moines	Iowa	Type A (HUD MFH Case)	Caller on behalf of the tenant with complaint against mgmt. regarding possible eviction at RIVER HILLS APARTMENTS #2	Phone
173033	Jan 11 2017 1:32PM	Jan 11 2017 1:32PM	Darshall Davis	Pimmit	California	Type C (Non-HUD Case)	Caller on behalf of her brother with complaint against landlord regarding poor maintenance in SFH	Phone
173034	Jan 11 2017 1:38PM	Jan 11 2017 1:38PM	Darshall Davis	Arcata	California	Type B (HUD Non-FHA Case)	Caller has complaint against neighbor and landlord regarding poor maintenance on the property - caller not sure of program they work with	Phone
173035	Jan 11 2017 1:39PM	Jan 11 2017 1:40PM	Rita Rashad	St. Petersburg	Florida	Type A (HUD MFH Case)	Clam Bayou - spoke to someone in Miami and said, she would return the call to Ms. Phinney...a lots of issues, such as roaches, rodents, etc., they have not sprayed since Oct. 16...one of the bigger problem is security, does not feel safe, on 12/7th a woman at apt threw boyfriends clothes out and set the dumpster on fire, could not get ahold of the corp office, someone from city called them and that tenant still lives there. Also no mgmt onsite and many more complaints...	Phone
173036	Jan 11 2017 1:41PM	Jan 11 2017 1:41PM	Yaritza Candelaria	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	Would like to know if his VA Benefits can be included as income when applying.	Phone
173037	Jan 11 2017 1:41PM	Jan 11 2017 1:41PM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	Caller interested in housing in Indianapolis IN 1-2 BR Family	Mail
173038	Jan 11 2017 1:43PM	Jan 13 2017 10:03AM	Darshall Davis				Voiceemail	
173039	Jan 11 2017 1:45PM	Jan 13 2017 10:07AM	Darshall Davis	Hoosick Falls	New York	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. - she has spoken to PHA already	Phone
173040	Jan 11 2017 1:46PM	Jan 11 2017 1:46PM	Rita Rashad	McKeepsport	Pennsylvania	Type A (HUD MFH Case)	2 bdrm, Pittsburgh	Phone
173041	Jan 11 2017 1:47PM	Jan 11 2017 1:47PM	Yaritza Candelaria	ATLANTA	Georgia	Type A (HUD MFH Case)	Caller interested in renting a home based on income.	Phone
173042	Jan 11 2017 1:47PM	Jan 11 2017 1:47PM	Kimberly Douglass Smith				Low income housing	
173043	Jan 11 2017 1:48PM	Jan 11 2017 1:58PM	Darshall Davis	Bridgeport	Connecticut	Type A (HUD MFH Case)	Caller on behalf of his mother - with complaint against mgmt. regarding staff disclosing private info of tenants and live in aide at SOUTHWOOD SQUARE PHASE I	Phone
173044	Jan 11 2017 2:00PM	Jan 11 2017 2:03PM	Darshall Davis	Glenns Ferry	Idaho	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding snow plowing on the property at AMSTUTZ APARTMENTS - she has spoken to Owner already	Phone
173045	Jan 11 2017 2:00PM	Jan 11 2017 2:01PM	Rita Rashad	St. Maries	Idaho	Type A (HUD MFH Case)	Ridgeview - snows responsibility for clearing snow? mgr don't keep pathway clear for tenants...	Phone

173046	Jan 11 2017 2:01PM	Jan 11 2017 2:02PM	Alice Tolan		ALEXANDRIA	Virginia	Type A (HUD MFH Case)	NEED LST OF APTS IN	Mail
173047	Jan 11 2017 2:13PM	Jan 11 2017 2:13PM	Alice Tolan		DALLAS	Texas	Type C (Non-HUD Case)	MANASSA/FREDERICKSBURG - FAM 1 BDRM NEED ASST	
173048	Jan 11 2017 2:14PM	Jan 11 2017 2:14PM	Darshall Davis		Talledega	Alabama	Type A (HUD MFH Case)	Repeat Caller - said Corp Office was not answering her phone call at TALLADEGA DOWNS Evergreen North - mgr is discriminating against him and mom, he stays with mom, but he is not on lease; but feels he is being harassed bc he is white and the others are not, as many are not on lease either...	Phone
173049	Jan 11 2017 2:14PM	Jan 11 2017 2:15PM	Rita Rashad	Yes	Kalamazoo	Michigan	Type A (HUD MFH Case)		Phone
173050	Jan 11 2017 2:16PM	Jan 11 2017 2:17PM	Alice Tolan		CHICAGO HGHTS				
173051	Jan 11 2017 2:17PM	Jan 11 2017 2:22PM	Darshall Davis		North Little Rock	Arkansas	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance on the property at JEFFERSON MANOR APARTMENTS	Phone
173052	Jan 11 2017 2:18PM	Jan 11 2017 2:19PM	Rita Rashad						
173053	Jan 11 2017 2:21PM	Jan 11 2017 2:21PM	Alice Tolan		PASADENA	California	Type A (HUD MFH Case)	KINGS VILLAGES APTS :SECURITY ISSUES	Phone
173054	Jan 11 2017 2:23PM	Jan 11 2017 2:24PM	Rita Rashad		Charlotte	North Carolina	Type C (Non-HUD Case)	Woodfield Northlake - caller is market renter w/LL complaint...	Phone
173055	Jan 11 2017 2:27PM	Jan 11 2017 2:28PM	Alice Tolan		SPRING HILL	Florida	Type B (HUD Non-FHA Case)	BRIDGEWATER APTS :NEED ASST Caller has complaint against mgmt. she has section 8 voucher - she tried contacting PHA but no call back yet	Phone
173056	Jan 11 2017 2:29PM	Jan 11 2017 2:30PM	Darshall Davis		Hummelstown	Pennsylvania	Type B (HUD Non-FHA Case)	Brookland Springs via PHA....caller has complaint...	Phone
173057	Jan 11 2017 2:38PM	Jan 11 2017 2:39PM	Rita Rashad		Dallas	Texas	Type B (HUD Non-FHA Case)		Phone
173058	Jan 11 2017 2:43PM	Jan 11 2017 2:43PM	Yaritza Candelaria		BRAN	Texas	Type A (HUD MFH Case)	NORTHSIDE TERRACE: Calling for an individual who is seeking Spanish rep regarding a discrimination complaint	Website
173059	Jan 11 2017 2:57PM	Jan 11 2017 2:57PM	Darshall Davis		Madison	Wisconsin	Type A (HUD MFH Case)	Caller on behalf of client - with questions about pet policy on the property at DELLS COLONIAL APARTMENTS	Phone
173060	Jan 11 2017 2:59PM	Jan 11 2017 3:00PM	Alice Tolan		UNIVERSITY PARK	Illinois	Type B (HUD Non-FHA Case)		Phone
173061	Jan 11 2017 3:01PM	Jan 11 2017 3:01PM	Darshall Davis		Indianapolis	Indiana	Type A (HUD MFH Case)	NEED ASST Caller interested in housing in Indianapolis IN 1 BR Family AMERICAN POSTAL WORKERS HOUSE - he works at a seasonal job and continue to have problems with recertification. Once b4 he had to pay back rent...he is blind, wants to ensure they are not overcharging...	Phone
173062	Jan 11 2017 3:10PM	Jan 11 2017 3:16PM	Rita Rashad		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	CONCERNS W/SMOKING ON THE PROPERTY	Phone
173063	Jan 11 2017 3:10PM	Jan 11 2017 3:11PM	Alice Tolan		WADDINGTON	New York	Type C (Non-HUD Case)	NEED 1 BDRM APTS IN JACKSONVILLE	Phone
173064	Jan 11 2017 3:15PM	Jan 11 2017 3:15PM	Alice Tolan		JACKSONVILLE	Florida	Type A (HUD MFH Case)	Caller has complaint against landlord in SFH with no rental assistance	Mail
173065	Jan 11 2017 3:26PM	Jan 11 2017 3:26PM	Darshall Davis		Sacramento	California	Type C (Non-HUD Case)		Phone
173066	Jan 11 2017 3:30PM	Jan 11 2017 3:30PM	Yaritza Candelaria		COLUMBUS	Ohio	Type B (HUD Non-FHA Case)	Want to apply for program property participates with but does not know which one it is. ALMOND TREE APARTMENTS - rent not being calculated correctly...his rent increase for 2016...	Phone
173067	Jan 11 2017 3:36PM	Jan 11 2017 3:37PM	Rita Rashad		Witchita	Kansas	Type A (HUD MFH Case)	his rent increased by \$81; he was paying \$191 total rent...they allowed deductions last year	Phone
173068	Jan 11 2017 3:37PM	Jan 11 2017 3:38PM	Darshall Davis		Oxon Hill	Maryland	Type A (HUD MFH Case)	Caller interested in housing in WDC 2 BR Family	Mail
173069	Jan 11 2017 3:44PM	Jan 11 2017 3:45PM	Alice Tolan		JACKSONVILLE	Florida	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN JACKSONVILLE	Mail
173070	Jan 11 2017 3:49PM	Jan 11 2017 3:50PM	Darshall Davis		Tucson	Arizona	Type A (HUD MFH Case)	Caller is requesting contact for HUD in DC	Phone
173071	Jan 11 2017 3:51PM	Jan 11 2017 3:51PM	Rita Rashad		Chicago	Illinois	Type A (HUD MFH Case)	2 bdrm, Chicago Caller has complaint against mgmt. regarding poor maintenance and the lights at VALENCIA VILLA APTS	Phone
173072	Jan 11 2017 3:53PM	Jan 11 2017 3:54PM	Darshall Davis		Valencia	California	Type A (HUD MFH Case)		Phone

173073	Jan 11 2017 3:56PM	Jan 11 2017 3:57PM	Alice Tolan		PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	AMERICAN POSTAL WORKERS HOUSE APTS :WORKS SEASONAL - NEED INFO ON HIS RENT CALCULATIONS	Phone
173074	Jan 11 2017 3:58PM	Jan 11 2017 4:04PM	Rita Rashad		Milwaukee	Wisconsin	Type A (HUD MFH Case)	2 bdrm, Milwaukee County	Phone
173075	Jan 11 2017 3:59PM	Jan 11 2017 4:00PM	Darshall Davis		Claremont	Florida	Type B (HUD Non-FHA Case)	Caller has questions about her placement on the waiting list - she is not sure of the program	Phone
173076	Jan 11 2017 3:59PM	Jan 11 2017 4:01PM	Yaritza Candelaria		ANTIOCH	California	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Phone
173077	Jan 11 2017 4:01PM	Jan 11 2017 4:01PM	Alice Tolan		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	2BDRM FAM APT in Antioch, CA... NEED LST OF 2 BDRM APTS IN INDIANAPOLIS	Mail
173078	Jan 11 2017 4:03PM	Jan 11 2017 4:03PM	Rita Rashad		Galion	Ohio	Type A (HUD MFH Case)	Gallion Arms - has a maintenance issue, ever since she moved in she has been complaining abut her shower...	Website
173079	Jan 11 2017 4:05PM	Jan 11 2017 4:07PM	Yaritza Candelaria	Yes	LOS ANGELES	California	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Los Angeles CA Caller has complaint against mgmt. regarding no maintenance and no one available to plow the snow at SANDCREEK APARTMENTS	Mail
173080	Jan 11 2017 4:07PM	Jan 11 2017 4:09PM	Darshall Davis		Idaho Falls	Idaho	Type A (HUD MFH Case)	NEED ASST	Phone
173081	Jan 11 2017 4:08PM	Jan 11 2017 4:08PM	Alice Tolan		GREENSBORO	North Carolina	Type C (Non-HUD Case)	Riverwood - not MFCH...issues with mgmt, apt with Habitat for Humanity.	Phone
173082	Jan 11 2017 4:09PM	Jan 11 2017 4:10PM	Rita Rashad		Abingdon	Maryland	Type C (Non-HUD Case)	Caller interested in HUD Housing.	Phone
173083	Jan 11 2017 4:17PM	Jan 11 2017 4:18PM	Yaritza Candelaria		Ypsilanti	Michigan	Type A (HUD MFH Case)	1BDRM FAM APT in Ypsilanti MI Caller interested in housing in	Website
173084	Jan 11 2017 4:24PM	Jan 11 2017 4:27PM	Darshall Davis		Crosby	Texas	Type A (HUD MFH Case)	Crosby/Baytown/Highlands TX 1 BR Family	Mail
173085	Jan 11 2017 4:25PM	Jan 11 2017 4:25PM	Alice Tolan		ARCADIA	California	Type B (HUD Non-FHA Case)	NEED ASST SUTTON PLACE APARTMENTS - turned in info for income, mgr., mgr., never reported her income, then subsequently, she was fired and now she is penalized...she talked to corp, feels it is not fair...	Phone
173086	Jan 11 2017 4:26PM	Jan 11 2017 4:27PM	Rita Rashad		Ocala	Florida	Type A (HUD MFH Case)	NEED LST OF 3 BDRM APTS IN ALBUQ	Mail
173087	Jan 11 2017 4:30PM	Jan 11 2017 4:31PM	Alice Tolan		ALBUQUERQUE	New Mexico	Type A (HUD MFH Case)	Complaint against lender he put in offer on a house too	Phone
173088	Jan 11 2017 4:32PM	Jan 11 2017 4:32PM	Yaritza Candelaria	Yes	KENNEWICK	Washington	Type C (Non-HUD Case)	Caller is market renter w/LL complaints...	Phone
173089	Jan 11 2017 4:37PM	Jan 11 2017 4:37PM	Rita Rashad		Kent	Washington	Type C (Non-HUD Case)		Phone
173090	Jan 11 2017 4:37PM	Jan 11 2017 4:37PM	Yaritza Candelaria						
173091	Jan 11 2017 4:38PM	Jan 11 2017 4:43PM	Alice Tolan		ABINGDON	Maryland	Type A (HUD MFH Case)	NEED ASST WITH TAX CR BLDG/ALSO NEED LST OF APTS UNDER MF PROG	Website,Phone
173092	Jan 11 2017 4:39PM	Jan 11 2017 4:40PM	Darshall Davis		Van Nuys	California	Type C (Non-HUD Case)	Caller has questions about pet policy - she has no rental assistance	Phone
173093	Jan 11 2017 4:46PM	Jan 11 2017 4:46PM	Kimberly Douglass Smith					Low income housing	
173094	Jan 11 2017 4:47PM	Jan 13 2017 11:20AM	Alice Tolan					Management complaint	
173095	Jan 11 2017 4:47PM	Jan 17 2017 8:53AM	Yaritza Candelaria					Low income housing	
173096	Jan 11 2017 4:49PM	Jan 17 2017 8:53AM	Yaritza Candelaria					PHA complaint	
173097	Jan 11 2017 4:50PM	Jan 17 2017 8:53AM	Yaritza Candelaria					Management complaint	
173098	Jan 11 2017 4:50PM	Jan 11 2017 4:50PM	Yaritza Candelaria	Yes	CHICAGO	Illinois	Type C (Non-HUD Case)	Received application and has no idea where he received it from.	Phone
173099	Jan 11 2017 4:50PM	Jan 11 2017 4:51PM	Darshall Davis		Abingdon	Maryland	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. she is with LIHTC program	Phone
173100	Jan 11 2017 4:53PM	Jan 11 2017 4:53PM	Kimberly Douglass Smith					Management complaint	
173101	Jan 11 2017 4:54PM	Jan 11 2017 4:54PM	Rita Rashad		Pasadena	California	Type A (HUD MFH Case)	1 bdrm, Riverside County or Pasedena	Phone
173102	Jan 11 2017 4:54PM	Jan 13 2017 10:08AM	Darshall Davis					Management complaint	
173103	Jan 11 2017 4:55PM	Jan 13 2017 1:47PM	Yaritza Candelaria					PHA complaint/ mold in refrigerator PALMERHOUSE: Feels that he is being discriminated against as they are being denied access to the vending machines.	
173104	Jan 11 2017 4:57PM	Jan 17 2017 8:53AM	Yaritza Candelaria					ROYAL PALMS APARTMENTS:INSPECTION WAS SUPPOSE BE ON THURS & FRI BUT THEY SHOWED UP ON WEDNESDAY	Phone
173105	Jan 12 2017 9:12AM	Jan 12 2017 9:12AM	Alice Tolan		HOUSTON	Texas	Type A (HUD MFH Case)	Mitchell-Lama Housing Program:	
173106	Jan 12 2017 9:12AM	Jan 12 2017 9:13AM	Yaritza Candelaria		ROCKAWAY BEACH	New York	Type B (HUD Non-FHA Case)	Complaint Caller states that he was locked out of his family's home. Wants to file a complaint against the local prosecutor.	Phone
173107	Jan 12 2017 9:16AM	Jan 13 2017 12:20PM	Yaritza Candelaria						

173108	Jan 12 2017 9:17AM	Jan 13 2017 9:56AM	Rita Rashad				Voicemail	
173109	Jan 12 2017 9:18AM	Jan 12 2017 9:19AM	Darshall Davis	Jacksonville	Florida	Type A (HUD MFH Case)	Caller interested in housing in Jacksonville FL 1 BR Family	Mail
173110	Jan 12 2017 9:20AM	Jan 12 2017 9:20AM	Kimberly Douglass Smith				Reporting that she hasn't had heat for 5 days.	
173111	Jan 12 2017 9:20AM	Jan 12 2017 9:21AM	Yaritza Candelaria	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Website
173112	Jan 12 2017 9:22AM	Jan 12 2017 9:23AM	Rita Rashad	Jacksonville	Florida	Type A (HUD MFH Case)	1BDRM FAM APT in Washington, DC...	Phone
173113	Jan 12 2017 9:23AM	Jan 12 2017 9:23AM	Kimberly Douglass Smith				2 bdrm, Suwanee County	
173114	Jan 12 2017 9:26AM	Jan 12 2017 9:26AM	Alice Tolan	NEW ORLEANS	Louisiana	Type A (HUD MFH Case)	Caller states that she had a bad water leak.	Phone
173115	Jan 12 2017 9:26AM	Jan 13 2017 9:57AM	Rita Rashad				PEACE LAKE TOWERS:MOLD & MILDEW	
173116	Jan 12 2017 9:30AM	Jan 13 2017 1:36PM	Rita Rashad	Jonesboro	Georgia	Type A (HUD MFH Case)	Calling on behalf of her daughter who lives at: ESSEX VILLAGE.	Phone
173117	Jan 12 2017 9:31AM	Jan 13 2017 1:36PM	Rita Rashad				2 bdrm, Fulton or Jonesboro	
173118	Jan 12 2017 9:39AM	Jan 12 2017 9:39AM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)	Management complaint	Phone
173119	Jan 12 2017 9:39AM	Jan 12 2017 9:39AM	Yaritza Candelaria	CROSSVILLE	Alabama	Type B (HUD Non-FHA Case)	1 bdrm, disabled, Indianapolis	
173120	Jan 12 2017 9:39AM	Jan 12 2017 9:40AM	Darshall Davis	Syracuse	New York	Type B (HUD Non-FHA Case)	Questions regarding re-certification & lump sum she received in Oct 2016	Phone
173121	Jan 12 2017 9:48AM	Jan 12 2017 9:49AM	Yaritza Candelaria	JACKSONVILLE	Florida	Type A (HUD MFH Case)	Caller has complaint against PHA	Phone
173122	Jan 12 2017 9:50AM	Jan 12 2017 9:50AM	Alice Tolan	BROOKLYN	New York	Type A (HUD MFH Case)	Caller interested in HUD Housing: 2BDRM FAM APT in Jacksonville, FL.	Mail
173123	Jan 12 2017 9:53AM	Jan 12 2017 9:53AM	Rita Rashad	Paris	Texas	Type A (HUD MFH Case)	DAVID MINKIN RESIDENCE:FATHER HAS TO USE WHEELCHAIR - MOTHER HAS INSOMIA - ASKED FOR A DIFF APT - FOR MORE SPACE SO FATHER CAN GET AROUND - SNT A LTR TO THE LL -	Phone
173124	Jan 12 2017 9:53AM	Jan 13 2017 1:38PM	Rita Rashad				Park Garden - great apt; live in aid concern...	Phone
173125	Jan 12 2017 9:54AM	Jan 13 2017 1:38PM	Rita Rashad				Low income housing	
173126	Jan 12 2017 9:55AM	Jan 13 2017 9:59AM	Rita Rashad				Housing	
173127	Jan 12 2017 9:57AM	Jan 13 2017 11:39AM	Yaritza Candelaria				Management complaint	
173128	Jan 12 2017 9:57AM	Jan 13 2017 10:58AM	Yaritza Candelaria				Voicemail	
173129	Jan 12 2017 9:59AM	Jan 12 2017 9:59AM	Darshall Davis	Newington	Connecticut	Type A (HUD MFH Case)	Management complaint	
173130	Jan 12 2017 10:00AM	Jan 13 2017 1:40PM	Rita Rashad				Caller interested in housing in 1 BR Disabled	Mail
173131	Jan 12 2017 10:01AM	Jan 13 2017 10:58AM	Yaritza Candelaria				Low income housing	
173132	Jan 12 2017 10:02AM	Jan 13 2017 10:52AM	Alice Tolan				Low income housing	
173133	Jan 12 2017 10:03AM	Jan 13 2017 10:35AM	Alice Tolan	coral springs	Florida	Type A (HUD MFH Case)	Elderly housing in NY or RI.	
173134	Jan 12 2017 10:05AM	Jan 12 2017 10:07AM	Yaritza Candelaria	DELRAY BEACH	Florida	Type A (HUD MFH Case)	Complaint---ST. ANDREW TOWERS ---THE TUB IS TO HIGH AND HE FELL	Phone
173135	Jan 12 2017 10:06AM	Jan 12 2017 10:06AM	Kimberly Douglass Smith				Caller interested in HUD Housing.	
173136	Jan 12 2017 10:07AM	Jan 12 2017 10:10AM	Alice Tolan	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	1BDRM FAM APT in Palm Beach County FL	Mail
173137	Jan 12 2017 10:08AM	Jan 12 2017 10:09AM	Kimberly Douglass Smith				Caller states that she is calling to follow up with. CAS-6098541-T3C2W9	
173138	Jan 12 2017 10:08AM	Jan 12 2017 10:08AM	Rita Rashad	Garfield	New Jersey	Type C (Non-HUD Case)	NEED LST OF 1 BDRM APTS IN INDIANAPOLIS - ALL TYPES	Mail
173139	Jan 12 2017 10:10AM	Jan 12 2017 10:11AM	Darshall Davis	Del Ray Beach	Florida	Type C (Non-HUD Case)	VASH complaint	
173140	Jan 12 2017 10:11AM	Jan 12 2017 10:11AM	Yaritza Candelaria	PALM BAY	Florida	Type B (HUD Non-FHA Case)	Caller is a homeowner and have issues with her house...	Phone
173141	Jan 12 2017 10:14AM	Jan 12 2017 10:14AM	Alice Tolan	HIGHLAND PARK	Michigan	Type A (HUD MFH Case)	Repeat Caller wanted to know if we assisted with SFH	Phone
173142	Jan 12 2017 10:15AM	Jan 17 2017 11:13AM	Alice Tolan				Caller interested in buying a HUD Home.	Phone
173143	Jan 12 2017 10:15AM	Jan 12 2017 10:15AM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	GABRIELLE APARTMENTS:IN APT FOR SYRS - NEED BLINDS REPLACED	Phone
173144	Jan 12 2017 10:19AM	Jan 12 2017 10:19AM	Rita Rashad	Eastern	Pennsylvania	Type B (HUD Non-FHA Case)	PHA Complaint	
173145	Jan 12 2017 10:21AM	Jan 12 2017 10:21AM	Yaritza Candelaria	EMPORIUM	Pennsylvania	Type A (HUD MFH Case)	Caller interested in housing in Oakland/Wayne CO MI 2 BR Family	Mail
173146	Jan 12 2017 10:23AM	Jan 12 2017 10:24AM	Alice Tolan	DETROIT	Michigan	Type A (HUD MFH Case)	Eastern Housing Authority - maintenance man is coming into your apt., and taking things from her...	Phone
							EMPORIUM ARMS:	
							Was involved in altercation w/ an individual which caused him to receive a notice to vacate.	Phone
							NEED LST OF 2 BDRM APTS IN DETROIT	Mail

173147	Jan 12 2017 10:25AM	Jan 12 2017 10:47AM	Darshall Davis		Lamar	South Carolina	Type A (HUD MFH Case)	Caller has complaint against another tenant on the property at CAMBRIDGE ASSOCIATES OF LAMAR	Phone
173148	Jan 12 2017 10:35AM	Jan 12 2017 10:37AM	Rita Rashad		Grand Prairie	Texas	Type A (HUD MFH Case)	3 bdrm, Grand Prairie and Dallas County	Phone
173149	Jan 12 2017 10:39AM	Jan 12 2017 10:39AM	Yaritza Candelaria		JASPER	Texas	Type B (HUD Non-FHA Case)	Complaint against her section 8 office	Phone
173150	Jan 12 2017 10:40AM	Jan 12 2017 10:41AM	Darshall Davis		Anniston	Alabama	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
173151	Jan 12 2017 10:44AM	Jan 12 2017 10:45AM	Alice Tolan		LAMAR	South Carolina	Type A (HUD MFH Case)	2412657228--WRG # FOR THE CORP OFC	Phone
173152	Jan 12 2017 10:47AM	Jan 12 2017 10:48AM	Rita Rashad		Caldwell	Idaho	Type C (Non-HUD Case)	Caller has a complaint against LL at trailer park...	Phone
173153	Jan 12 2017 10:48AM	Jan 12 2017 10:49AM	Yaritza Candelaria	Yes	HIALEAH	Florida	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Hialeah FL	Phone
173154	Jan 12 2017 10:49AM	Jan 12 2017 10:50AM	Alice Tolan		BRONX	New York	Type A (HUD MFH Case)	BROOKLYN/ BRONX - NEED LST OF 2 BDRM FAM APTS	Mail
173155	Jan 12 2017 10:50AM	Jan 12 2017 10:50AM	Darshall Davis		Wichita	Kansas	Type C (Non-HUD Case)	Caller has complaint against mgmt. no rental assistance	Phone
173156	Jan 12 2017 10:53AM	Jan 12 2017 10:53AM	Rita Rashad		Riverdale	Georgia	Type C (Non-HUD Case)	Feels she is being discriminated against as she was on a waiting list and later told she can't move in.. EAGLE RIDGE APARTMENTS:	Phone
173157	Jan 12 2017 11:03AM	Jan 12 2017 11:03AM	Yaritza Candelaria		EDWARDSVILLE	Pennsylvania	Type A (HUD MFH Case)	Would like to know how to file a discrimination complaint	Phone
173158	Jan 12 2017 11:05AM	Jan 12 2017 11:06AM	Alice Tolan		HOWE	Texas	Type A (HUD MFH Case)	NEED LST OF APTS IN GRAYSON COUNTY	Phone
173159	Jan 12 2017 11:08AM	Jan 12 2017 11:08AM	Darshall Davis		Milwaukee	Wisconsin	Type C (Non-HUD Case)	Caller has complaint against landlord regarding poor maintenance in SFH CHEROKEE HILLS - found a bedbug and mgt was to get someone out to spray. She got them again and worse...thinks they are coming from next door.	Phone
173160	Jan 12 2017 11:10AM	Jan 12 2017 11:11AM	Rita Rashad		Hazarad	Kentucky	Type A (HUD MFH Case)	Looking to purchase MF properties...	Phone
173161	Jan 12 2017 11:15AM	Jan 12 2017 11:15AM	Rita Rashad		Carmel	New York	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding the status of his application and said they lost all his paperwork once new mgmt. took over at	Phone
173162	Jan 12 2017 11:15AM	Jan 12 2017 11:17AM	Darshall Davis		Lakewood	New Jersey	Type A (HUD MFH Case)	ELEANOR LEVOVITZ SENIOR CITIZENS Applied for subsidized housing at CITY VIEW AT ROSA BURNEY PARK after being informed that she was approved & paid her deposit she was informed she will be receiving a call and has not heard from them.	Phone
173163	Jan 12 2017 11:18AM	Jan 12 2017 11:18AM	Yaritza Candelaria		ATLANTA	Georgia	Type A (HUD MFH Case)	FAIR MARKET RENTER	Phone
173164	Jan 12 2017 11:21AM	Jan 12 2017 11:21AM	Yaritza Candelaria		AIEA	Hawaii	Type C (Non-HUD Case)	Complaint	Phone
173165	Jan 12 2017 11:23AM	Jan 12 2017 11:24AM	Darshall Davis		Reynoldsburg	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding eviction from the property - he has no rental assistance - also interested in housing in Franklin CO OH 1 BR Family	Mail
173166	Jan 12 2017 11:24AM	Jan 12 2017 11:32AM	Alice Tolan		IRMO	South Carolina	Type A (HUD MFH Case)	NEED LST FOR RICHLAND & LEXINGTON COUNTIES -2 BDRMS - ALSO NEED PHA # AND INFO ON HUD FORECLOSURE HOMES	'ebsite,Phone,Ma
173167	Jan 12 2017 11:24AM	Jan 12 2017 11:25AM	Rita Rashad		Preston	Mississippi	Type C (Non-HUD Case)	He is renting a dbl wide to a woman who has a section 8 voucher, he is trying to sell but woman is still there and this is being dragged out by lawyers...	Phone
173168	Jan 12 2017 11:32AM	Jan 12 2017 11:32AM	Darshall Davis		Colorado Springs	Colorado	Type C (Non-HUD Case)	Caller has complaint against private owner regarding discrimination - he has no rental assistance	Phone
173169	Jan 12 2017 11:34AM	Jan 12 2017 11:34AM	Yaritza Candelaria		MOBILE	Alabama	Type A (HUD MFH Case)	MILL RUN APTS:  Reporting mismanagement. Property manager Julissa Stevens only moved in family members, always outside having conversations, her main problem today is manager withholding her utility allowance while she is unemployed.	Phone



173170	Jan 12 2017 11:35AM	Jan 12 2017 11:35AM	Rita Rashad		Hayti	Missouri	Type A (HUD MFH Case)	Cleveland Apts - she gets a utility check, LL made her sign a check bc she threw away a sofa. The cost was \$100. BAYBERRY APARTMENTS:	Phone
173171	Jan 12 2017 11:40AM	Jan 12 2017 11:40AM	Yaritza Candelaria	No	CHATTANOOGA	Tennessee	Type A (HUD MFH Case)	Manager has not issued utility allowance which should have been given out on the 5th.	Phone
173172	Jan 12 2017 11:42AM	Jan 12 2017 11:42AM	Rita Rashad		Gary	Pennsylvania	Type C (Non-HUD Case)	Renting a house and has complaint against the LL...	Phone
173173	Jan 12 2017 11:42AM	Jan 12 2017 11:43AM	Alice Tolan		PARK HILLS	Missouri	Type A (HUD MFH Case)	ST. FRANCOIS HEIGHTS :NO HEAT - SPK W/THE CORP OFC	Phone
173174	Jan 12 2017 11:48AM	Jan 13 2017 10:11AM	Darshall Davis		Liverpool	New York	Type C (Non-HUD Case)	Caller has complaint against mgmt. she has no rental assistance	Phone
173175	Jan 12 2017 11:49AM	Jan 13 2017 10:01AM	Rita Rashad					Voicemail	
173176	Jan 12 2017 11:51AM	Jan 13 2017 10:12AM	Alice Tolan					Voicemail	
173177	Jan 12 2017 11:52AM	Jan 12 2017 11:52AM	Alice Tolan		SALEM	Ohio	Type A (HUD MFH Case)	LINCOLN PLACE:PEOPLE ARE MVNG BEC OF THE LL -	Phone
173178	Jan 12 2017 11:53AM	Jan 13 2017 10:03AM	Rita Rashad					Management complaint/ no hot water.	
173179	Jan 12 2017 11:57AM	Jan 13 2017 10:58AM	Yaritza Candelaria					PHA complaint	
173180	Jan 12 2017 12:02PM	Jan 12 2017 12:03PM	Rita Rashad		Memphis	Tennessee	Type A (HUD MFH Case)	Warren Apts - wants info on apt...they are shut down, need info on her files...	Phone
173181	Jan 12 2017 12:07PM	Jan 12 2017 12:09PM	Yaritza Candelaria		ALEXANDRIA	Louisiana	Type A (HUD MFH Case)	Applied at CHATEAU DEVILLE, paid her security deposit & informed them that she must move in by Jan 15th.	Phone
173182	Jan 12 2017 12:08PM	Jan 12 2017 12:08PM	Alice Tolan		MYRTLE BEACH	South Carolina	Type B (HUD Non-FHA Case)	NEED ASST	Phone
								Church Village - she is disabled, mgr is harrassing her and having maintenance man watch her...every other week it is a problem with what she gets in her bank account bc she thinks, she is lying and into her privacy. She is uncomfortable and talking to the neighbors....	
173183	Jan 12 2017 12:12PM	Jan 12 2017 12:13PM	Rita Rashad		Dickinson	Texas	Type A (HUD MFH Case)	FAIR MARKET RENTER:	Phone
173184	Jan 12 2017 12:12PM	Jan 12 2017 12:13PM	Yaritza Candelaria		HIALEAH GARDENS	Florida	Type C (Non-HUD Case)	Complaint against landlord.	Phone
173185	Jan 12 2017 12:14PM	Jan 12 2017 12:14PM	Yaritza Candelaria						
173186	Jan 12 2017 12:14PM	Jan 12 2017 12:14PM	Alice Tolan		MARIETTA	Georgia	Type A (HUD MFH Case)	NEED LST OF 1 BDRM APTS IN FULTON COUNTY - DECATUR COUNTY--GEORGIA	Mail
173187	Jan 12 2017 12:18PM	Jan 12 2017 12:18PM	Kimberly Douglass Smith		Springfield	Massachusetts	Type A (HUD MFH Case)	ALLEN PARK APTS I: Wants to know if she is under and if not how does she go about getting on the program .	Mail
								SOUTHMONT APARTMENTS:	
								Was charged with a felony for possession of a firearm. Would like to know if that is a reason to be evicted from property & does it affect you for eligibility at other properties	
173188	Jan 12 2017 12:18PM	Jan 12 2017 4:03PM	Yaritza Candelaria		FAYETTEVILLE	Arkansas	Type A (HUD MFH Case)	NEED LST OF 3 BDRM APTS IN DENVER	Phone
173189	Jan 12 2017 12:19PM	Jan 12 2017 12:19PM	Alice Tolan		DENVER	Colorado	Type A (HUD MFH Case)		Mail
173190	Jan 12 2017 12:19PM	Jan 12 2017 12:19PM	Rita Rashad		Abilene	Texas	Type A (HUD MFH Case)	Need assistance with her rent...	Phone
173191	Jan 12 2017 12:22PM	Jan 12 2017 12:22PM	Alice Tolan		OAKLAND	California	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173192	Jan 12 2017 12:23PM	Jan 12 2017 12:23PM	Kimberly Douglass Smith		Lancaster	California	Type A (HUD MFH Case)	Looking for 4 bedroom family.	Phone
173193	Jan 12 2017 12:25PM	Jan 12 2017 12:26PM	Alice Tolan		MANSFIELD	Texas	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN TARRANT COUNTY	Mail
173194	Jan 12 2017 12:25PM	Jan 12 2017 12:26PM	Yaritza Candelaria		TEMECULA	California	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM FAM APT in Temecula, CA	Phone
								Caller has complaint against mgmt. regarding poor maintenance on the property at CITY TOWERS APARTMENTS	
173195	Jan 12 2017 12:30PM	Jan 12 2017 12:33PM	Darshall Davis		Oakland	California	Type A (HUD MFH Case)	WHITFIELD MANOR APTS:PROB W/THE LL ---	Phone
173196	Jan 12 2017 12:40PM	Jan 12 2017 12:41PM	Alice Tolan		COMPTON	California	Type A (HUD MFH Case)	MOST OF THE TIME THEY DONT HAVE ANYONE IN THE RENTAL OFC TO DO RECERTS	Phone
173197	Jan 12 2017 12:42PM	Jan 12 2017 12:42PM	Darshall Davis		Decatur	Georgia	Type A (HUD MFH Case)	Caller interested in housing in	Phone
173198	Jan 12 2017 12:45PM	Jan 12 2017 12:45PM	Alice Tolan		DETROIT	Michigan	Type A (HUD MFH Case)	Tucker/Doraville/Dunwiddie GA 2 BR Family PARKVIEW TOWER & SQUARE:HER CAR WAS TOWED - WANTS TO BE REIMBURSED	Phone

COLUMBIA DEVELOPMENT:								
173199	Jan 12 2017 12:47PM	Jan 12 2017 12:47PM	Yaritza Candelaria	COLUMBIA	Mississippi	Type A (HUD MFH Case)	Her re-certification has not been processed and her lease has expired.	Phone
173200	Jan 12 2017 12:49PM	Jan 12 2017 12:49PM	Darshall Davis	Philadelphia	Pennsylvania	Type B (HUD Non-FHA Case)	Caller on behalf of client with complaint against mgmt. regarding pet policy on the property - she is not sure of program she works with	Phone
173201	Jan 12 2017 12:53PM	Jan 12 2017 12:54PM	Yaritza Candelaria	HENRICO	Virginia	Type B (HUD Non-FHA Case)	Caller interested in section 8 for Henrico County VA	Phone
173202	Jan 12 2017 12:57PM	Jan 12 2017 12:57PM	Kimberly Douglass Smith	BRONX	New York	Type B (HUD Non-FHA Case)	Voicemail	Phone
173203	Jan 12 2017 12:58PM	Jan 12 2017 12:58PM	Yaritza Candelaria				Yes	
173204	Jan 12 2017 12:58PM	Jan 12 2017 12:59PM	Darshall Davis	Rice	Virginia	Type A (HUD MFH Case)	Caller interested in housing in Richmond/Chesterfield VA 1 BR Family	Mail
173205	Jan 12 2017 12:59PM	Jan 12 2017 1:00PM	Alice Tolan	GARY	Indiana	Type A (HUD MFH Case)	PARK SHORE COMMONS APTS:BEDBUGS	Phone
173206	Jan 12 2017 1:00PM	Jan 13 2017 10:14AM	Darshall Davis	North Miami	Florida	Type B (HUD Non-FHA Case)	Caller interested in emergency housing with PHA	Phone
173207	Jan 12 2017 1:01PM	Jan 13 2017 10:58AM	Yaritza Candelaria				Management complaint Fair Market Renter:	
173208	Jan 12 2017 1:02PM	Jan 12 2017 1:02PM	Yaritza Candelaria	WICHITA Hammond	Kansas	Type C (Non-HUD Case)	Complaint against management Disabled/elderly housing	Phone
173209	Jan 12 2017 1:03PM	Jan 13 2017 10:11AM	Alice Tolan				PHA complaint	
173210	Jan 12 2017 1:05PM	Jan 13 2017 10:16AM	Darshall Davis	Muskegon	Michigan	Type A (HUD MFH Case)	Management complaint/ HCV	Phone
173211	Jan 12 2017 1:06PM	Jan 13 2017 10:28AM	Darshall Davis				Caller interested in housing in Muskegon CO 1 BR Family	
173212	Jan 12 2017 1:07PM	Jan 12 2017 1:07PM	Darshall Davis	MINNEAPOLIS	Minnesota	Type B (HUD Non-FHA Case)	Housing Choice Voucher Recipient seeking listings for housing.	Phone
173213	Jan 12 2017 1:07PM	Jan 12 2017 1:08PM	Yaritza Candelaria				Caller has questions about MF housing - needed contact for FO info	
173214	Jan 12 2017 1:08PM	Jan 13 2017 10:39AM	Darshall Davis	Columbus	Ohio	Type C (Non-HUD Case)	Low income housing	Phone
173215	Jan 12 2017 1:10PM	Jan 13 2017 1:44PM	Darshall Davis	COEUR D'ALENE E. Orange Buffalo Memphis	Idaho New Jersey Wyoming Tennessee	Type B (HUD Non-FHA Case) Type A (HUD MFH Case) Type B (HUD Non-FHA Case) Type B (HUD Non-FHA Case)	Rent determination	Phone Phone Phone Phone
173216	Jan 12 2017 1:12PM	Jan 13 2017 10:55AM	Alice Tolan				Low Income Housing Tax Credits	
173217	Jan 12 2017 1:13PM	Jan 12 2017 1:23PM	Yaritza Candelaria				Management complaints	
173218	Jan 12 2017 1:13PM	Jan 12 2017 1:14PM	Rita Rashad				1 bdrm, E. Orange	
173219	Jan 12 2017 1:14PM	Jan 12 2017 1:14PM	Darshall Davis				Caller has complaint against PHA	
173220	Jan 12 2017 1:15PM	Jan 12 2017 1:15PM	Kimberly Douglass Smith				PHA	
173221	Jan 12 2017 1:16PM	Jan 13 2017 1:45PM	Darshall Davis	Manufactured home	Support tenant groups in HUD Building...one building has a lot of issues with mgr; mgmt is harassing the tenants and many tenant on tenant issues - Alaska House			
173222	Jan 12 2017 1:20PM	Jan 12 2017 1:20PM	Rita Rashad	Seattle	Washington	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Phone
173223	Jan 12 2017 1:30PM	Jan 12 2017 1:32PM	Yaritza Candelaria	INDIANAPOLIS St. Paul	Indiana Minnesota	Type A (HUD MFH Case)	2BDRM FAM APT in Indianapolis, IN. 3 bdrm, Atlanta, Chicago, Kankakee	Mail Phone
173224	Jan 12 2017 1:39PM	Jan 12 2017 1:39PM	Rita Rashad			Type A (HUD MFH Case)	Caller is a landlord - has questions about tenant and her property participating with a HUD/State program	
173225	Jan 12 2017 1:39PM	Jan 12 2017 1:39PM	Darshall Davis	Garfield Englewood	New Jersey Florida	Type C (Non-HUD Case)	Looking for 1 bedroom elderly in Portland, ME	Phone Mail
173226	Jan 12 2017 1:41PM	Jan 12 2017 1:42PM	Kimberly Douglass Smith			Type A (HUD MFH Case)	Possibly in a property under Seneca HA	
173227	Jan 12 2017 1:42PM	Jan 12 2017 4:03PM	Yaritza Candelaria	SENECA	South Carolina	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance and rent determination on the property at ALLEN PARK APTS I	Phone
173228	Jan 12 2017 1:43PM	Jan 12 2017 1:44PM	Darshall Davis	Springfield	Massachusetts	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding the way staff is reporting to work and poor maintenance on the property at WESTERN SUN APARTMENTS - caller also interested in housing in Mesa AZ 2-3 BR Family	Phone
173229	Jan 12 2017 1:47PM	Jan 12 2017 1:53PM	Darshall Davis	Mesa Tupelo	Arizona Mississippi	Type A (HUD MFH Case)	Wants to know how rent is determined?	Phone Phone
173230	Jan 12 2017 1:49PM	Jan 12 2017 1:49PM	Kimberly Douglass Smith			Type A (HUD MFH Case)	TRINITY TOWERS SOUTH - rent jumped up to \$219 bc they never give medical deduction for the 1st year which doubled her rent...	
173231	Jan 12 2017 1:51PM	Jan 12 2017 1:52PM	Rita Rashad	Melbourne	Florida	Type A (HUD MFH Case)		Phone

173232	Jan 12 2017 1:53PM	Jan 12 2017 1:55PM	Kimberly Douglass Smith	Crownsville	Maryland	Type A (HUD MFH Case)	X8439: Looking for 1 bedroom family in ANNE ARUNDEL, MD	Phone
173233	Jan 12 2017 1:55PM	Jan 12 2017 1:56PM	Alice Tolan	BOSTON	Massachusetts	Type A (HUD MFH Case)	BRISTON ARMS:ISSUES CONCERNING GETTING INTO THE APTS	Phone
173234	Jan 12 2017 1:56PM	Jan 12 2017 1:57PM	Darshall Davis	Hunker	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding house rules and his GF being added to his lease on the property at HUNTINGDON VILLAGE 1330 7TH STREET APARTMENTS: Wants to know if the property has a rule set where the tenants can't use the community room?	Phone
173235	Jan 12 2017 2:01PM	Jan 12 2017 2:01PM	Kimberly Douglass Smith	Washington	District of Columbia	Type A (HUD MFH Case)		Phone
173236	Jan 12 2017 2:05PM	Jan 12 2017 2:06PM	Rita Rashad	Sheboygon	Wisconsin	Type A (HUD MFH Case)	St. Nichols Apt - tenant is visually impaired, problem w/bedbugs, mgmt was to come on 4th of Nov to exterminate bedbugs, they never did, they came later, but they did not like how his apt was arranged, told him he would have to get rid of valuable items, plus she does not explain things properly to him...now she verbally told him that he would get a 30 day notice to vacate. Caller on behalf of her daughter with complaint against mgmt. regarding poor maintenance - also interested in housing in Chicago IL 3 BR Family	Phone
173237	Jan 12 2017 2:05PM	Jan 12 2017 2:06PM	Darshall Davis	Chicago	Illinois	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding tenant council on the property at ROSEWOOD HEIGHTS	Mail
173238	Jan 12 2017 2:47PM	Jan 12 2017 2:48PM	Darshall Davis	Rock Rapids	Iowa	Type A (HUD MFH Case)	The Braxton - not MFCH; but PHA...	Phone
173239	Jan 12 2017 2:49PM	Jan 12 2017 2:49PM	Rita Rashad	Indianapolis	Indiana	Type B (HUD Non-FHA Case)	AHEPA 59:mother in rehab for 180 and the rental ofc advsd that she has to mv--will not accept the rent for this month	Phone
173240	Jan 12 2017 2:50PM	Jan 12 2017 2:50PM	Alice Tolan	LOUISVILLE	Ohio	Type A (HUD MFH Case)		Phone
173241	Jan 12 2017 2:52PM	Jan 12 2017 2:53PM	Darshall Davis	Newark	New Jersey	Type A (HUD MFH Case)	Caller interested in housing in Essex/Union CO NJ 2-3 BR Family	Mail
173242	Jan 12 2017 3:00PM	Jan 12 2017 3:00PM	Darshall Davis	Jacksonville			Caller has complaint against mgmt.	
173243	Jan 12 2017 3:00PM	Jan 12 2017 3:01PM	Alice Tolan	EVANSVILLE	Indiana	Type A (HUD MFH Case)	WANTS HUD EMAIL ADDR	Email
173244	Jan 12 2017 3:03PM	Jan 12 2017 3:06PM	Yaritza Candelaria	ATLANTA	Georgia	Type A (HUD MFH Case)	Caller interested in HUD Housing. 3BDRM FAM APT in Atlanta, GA.	Mail
173245	Jan 12 2017 3:04PM	Jan 12 2017 3:05PM	Rita Rashad	Jacksonville	Florida	Type B (HUD Non-FHA Case)	Section 8 tenant is harassing family...threatened with firearm...	Phone
173246	Jan 12 2017 3:09PM	Jan 12 2017 3:10PM	Rita Rashad	Los Angeles	California	Type C (Non-HUD Case)	Market renter w/LL issues	Phone
173247	Jan 12 2017 3:17PM	Jan 12 2017 3:17PM	Rita Rashad	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Breslyn - moved in new unit March 2016, heat in children's room didn't work, told mgr...now is having the same issue...the cold air is effecting her daughter, who has sickle cell, still no one has come out and only received, she contacted corp, no response...	Phone
173248	Jan 12 2017 3:18PM	Jan 12 2017 3:19PM	Yaritza Candelaria	DECATUR	Alabama	Type B (HUD Non-FHA Case)	Low Income Housing Tax Credit	
173249	Jan 12 2017 3:26PM	Jan 12 2017 3:27PM	Yaritza Candelaria	OKLAHOMA CITY	Oklahoma	Type A (HUD MFH Case)	Complaint	Phone
173250	Jan 12 2017 3:29PM	Jan 12 2017 3:29PM	Darshall Davis	New York City	New York	Type C (Non-HUD Case)	Caller interested in HUD Housing. 3BDRM FAM APT in Oklahoma City OK	Mail
173251	Jan 12 2017 3:29PM	Jan 12 2017 3:29PM	Rita Rashad	Shreveport	Louisiana	Type A (HUD MFH Case)	Caller has questions about Mitchell Lama State Program - no rental assistance	Phone
173252	Jan 12 2017 3:36PM	Jan 12 2017 3:39PM	Kimberly Douglass Smith	Atlantic Beach	Florida	Type A (HUD MFH Case)	Canaan Towers - been a tenant since 6-16, apt has been flooding, she has made several complaints to mgr and the problem still exist, mgr won't transfer her to another unit...	Phone
173253	Jan 12 2017 3:37PM	Jan 12 2017 3:38PM	Rita Rashad	Durham	North Carolina	Type A (HUD MFH Case)	Looking for 1 bedroom family	Mail
							MILLBANK COURT APARTMENTS - issues w/sewage backup, tenant not getting appliances fix and going without water...also issues with people who are getting utility checks and should not be...	Phone

173254 173255 173256	Jan 12 2017 3:37PM Jan 12 2017 3:38PM Jan 12 2017 3:39PM	Jan 12 2017 3:38PM Jan 12 2017 3:39PM Jan 12 2017 3:39PM	Darshall Davis Rita Rashad Kimberly Douglass Smith	Kahului	Hawaii	Type A (HUD MFH Case)	Caller interested in housing in North CO CA 1 BR Family/Elderly	Mail
173257	Jan 12 2017 3:44PM	Jan 12 2017 3:45PM	Darshall Davis	Tulsa	Oklahoma	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding no hot water on the property at WESTERN PINES	Phone
173258 173259	Jan 12 2017 3:44PM Jan 12 2017 3:47PM	Jan 12 2017 3:45PM Jan 12 2017 3:47PM	Kimberly Douglass Smith Rita Rashad	Shreveport Gatlinburg	Louisiana Tennessee	Type A (HUD MFH Case) Type A (HUD MFH Case)	CLEAR HORIZONS: Caller states that the properties staff is negligent. Over looking tenants selling drugs and are unprofessional. 3 bdrm, Blount and Sevier	Phone Phone
173260	Jan 12 2017 3:47PM	Jan 12 2017 3:53PM	Darshall Davis	Imperial	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance on the property at LEXINGTON MANOR FAIR MARKET RENTER:	Phone
173261 173262	Jan 12 2017 3:51PM Jan 12 2017 3:51PM	Jan 12 2017 3:51PM Jan 12 2017 3:52PM	Yaritza Candelaria Rita Rashad	SANDPOINT Indianapolis	Idaho Indiana	Type C (Non-HUD Case) Type A (HUD MFH Case)	Complaint against landlord... 2 bdrm, Indianapolis	Phone Phone
173263	Jan 12 2017 3:52PM	Jan 13 2017 8:51AM	Kimberly Douglass Smith	Houston	Texas	Type A (HUD MFH Case)	VILLA AMERICANA: Caller states that when she talks to the manager she is very rude to her and other tenants. MILL RUN APTS	Phone
173264 173265	Jan 12 2017 3:53PM Jan 12 2017 3:57PM	Jan 12 2017 3:56PM Jan 12 2017 3:58PM	Yaritza Candelaria Rita Rashad	MOBILE E. Orange	Alabama New Jersey	Type A (HUD MFH Case) Type A (HUD MFH Case)	Repeated caller 1 bdrm, Essex	Phone Phone
173266	Jan 12 2017 3:58PM	Jan 12 2017 3:58PM	Darshall Davis	New Bedford	Massachusetts	Type A (HUD MFH Case)	Caller interested in housing in Anchorage AK 1 BR Family BROOKLAND MANOR AKA BRENTWOOD VILLAGE:	Mail
173267	Jan 12 2017 4:01PM	Jan 12 2017 4:02PM	Yaritza Candelaria	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Reporting harassment from security who reported her to law enforcement for false accusations.	Phone
173268	Jan 12 2017 4:03PM	Jan 12 2017 4:03PM	Darshall Davis	Warrensville Heights	Ohio	Type A (HUD MFH Case)	Caller interested in housing in Cleveland OH 2 BR Family	Mail
173269	Jan 12 2017 4:03PM	Jan 12 2017 4:04PM	Rita Rashad	Wilmington	North Carolina	Type C (Non-HUD Case)	Lake Ridge Commons - not MFCH...issues with mgr and harrassment	Phone
173270 173271 173272 173273 173274 173275	Jan 12 2017 4:09PM Jan 13 2017 8:57AM Jan 13 2017 8:59AM Jan 13 2017 8:59AM Jan 13 2017 9:02AM Jan 13 2017 9:03AM	Jan 12 2017 4:09PM Jan 13 2017 1:40PM Jan 17 2017 11:50AM Jan 13 2017 8:59AM Jan 13 2017 10:08AM Jan 13 2017 9:03AM	Rita Rashad Alice Tolan Alice Tolan Kimberly Douglass Smith Alice Tolan Kimberly Douglass Smith	New York SACRAMENTO	New York California	Type C (Non-HUD Case) Type C (Non-HUD Case)	Something about an extension on a nursing facility... Management complaint:NEED ASST Complaint	Phone Phone
173276	Jan 13 2017 9:04AM	Jan 13 2017 1:42PM	Rita Rashad	Los Angeles	California	Type C (Non-HUD Case)	Management complaint Voicemail Manager entering her unit without notice, caller is market renter...	Phone
173277	Jan 13 2017 9:05AM	Jan 13 2017 9:06AM	Kimberly Douglass Smith				Caller states that the manager keeps locking her out of her unit.	
173278 173279	Jan 13 2017 9:06AM Jan 13 2017 9:07AM	Jan 13 2017 10:07AM Jan 13 2017 1:47PM	Alice Tolan Darshall Davis	RICHMON	Virginia	Type A (HUD MFH Case)	HUD homes---NEED LST OF ELDERLY APTS IN RICHMOND	Mail
173280 173281	Jan 13 2017 9:08AM Jan 13 2017 9:09AM	Jan 13 2017 1:50PM Jan 13 2017 9:09AM	Rita Rashad Kimberly Douglass Smith	Tampa	Florida	Type A (HUD MFH Case)	Looking for hosing for a low income family Central Court ...Mold, she found a company that determined, it was coming out of the vent, everything in apt is molded...she contacted corp, nothing done. Voicemail	Phone
173282 173283 173284 173285	Jan 13 2017 9:10AM Jan 13 2017 9:10AM Jan 13 2017 9:12AM Jan 13 2017 9:13AM	Jan 13 2017 9:10AM Jan 13 2017 2:07PM Jan 13 2017 9:12AM Jan 13 2017 10:58AM	Alice Tolan Darshall Davis Kimberly Douglass Smith Yaritza Candelaria	WILKES-BARRE	Pennsylvania	Type A (HUD MFH Case)	SHERMAN HILLS APTS:ISSUES W/THE LL CONCERNING EVICTION NOTICES Low income housing Complaint PHA complaint	Phone
173286	Jan 13 2017 9:14AM	Jan 13 2017 10:12AM	Kimberly Douglass Smith	Sulphur	Louisiana	Type A (HUD MFH Case)	Low income housing 2 bedroom in CALCASIEU County, LA	Phone

173287	Jan 13 2017 9:15AM	Jan 13 2017 9:51AM	Kimberly Douglass Smith				Management/maintenance complaint	
173288	Jan 13 2017 9:15AM	Jan 13 2017 12:02PM	Kimberly Douglass Smith				Management complaint	
173289	Jan 13 2017 9:16AM	Jan 13 2017 1:43PM	Alice Tolan				Management complaint	
173290	Jan 13 2017 9:20AM	Jan 13 2017 9:21AM	Darshall Davis	Wilkes-Barre	Pennsylvania	Type A (HUD MFH Case)	Repeat Caller - stated contact for corp office for	Phone
173291	Jan 13 2017 9:27AM	Jan 13 2017 9:28AM	Alice Tolan	SHERIDAN	Arkansas	Type C (Non-HUD Case)	SHERMAN HILLS APTS not working WANTS AN INSPECTOR TO COME IN	Phone
173292	Jan 13 2017 9:28AM	Jan 13 2017 9:28AM	Yaritza Candelaria	LOCUST GROVE	Georgia	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Griffin GA	Phone
173293	Jan 13 2017 9:32AM	Jan 13 2017 9:32AM	Darshall Davis	La Grange	Georgia	Type A (HUD MFH Case)	Caller interested in housing in La Grange GA 1 BR	Phone
173294	Jan 13 2017 9:36AM	Jan 13 2017 9:36AM	Rita Rashad	Lakewood	New Jersey	Type A (HUD MFH Case)	Family	Phone
173295	Jan 13 2017 9:44AM	Jan 13 2017 9:44AM	Alice Tolan				1 bdrm, Monmouth and Ocean county	Phone
173296	Jan 13 2017 9:46AM	Jan 13 2017 9:46AM	Yaritza Candelaria	READING	Pennsylvania	Type A (HUD MFH Case)	Caller interested in HUD Housing... 1BDRM FAM APT in PA	Website
173297	Jan 13 2017 9:50AM	Jan 13 2017 9:50AM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Caller interested in housing in WDC 1 BR Family	Mail
173298	Jan 13 2017 9:52AM	Jan 13 2017 10:13AM	Kimberly Douglass Smith				Management/maintenance complaint The Garden Apt - tenant sublease apt to her, mgmt said person could stay until the tenant was evicted, but they changed the locked...	
173299	Jan 13 2017 9:53AM	Jan 13 2017 9:54AM	Rita Rashad	Miami	Florida	Type A (HUD MFH Case)	WANTS EVERYONE IN HUD'S EMAILS	Phone
173300	Jan 13 2017 9:54AM	Jan 13 2017 9:54AM	Alice Tolan	W MONROE	Louisiana	Type A (HUD MFH Case)	WASHINGTON GARDENS: Wants to know if her subsidy is transferrable.	Website
173301	Jan 13 2017 9:59AM	Jan 13 2017 9:59AM	Kimberly Douglass Smith	Hagerstown	Maryland	Type A (HUD MFH Case)	TRINITY TOWERS SOUTH:	Phone
173302	Jan 13 2017 9:59AM	Jan 13 2017 9:59AM	Yaritza Candelaria	MELBOURNE	Florida	Type A (HUD MFH Case)	Manager informed her that the first year of residency her medical expenses cannot be used.	Phone
173303	Jan 13 2017 10:02AM	Jan 13 2017 10:02AM	Darshall Davis	Saginaw	Michigan	Type B (HUD Non-FHA Case)	Caller has complaint against PHA and Section 8	Phone
173304	Jan 13 2017 10:02AM	Jan 13 2017 10:02AM	Alice Tolan	WASHINGTON	District of Columbia	Type B (HUD Non-FHA Case)	voucher program NEED ASST	Phone
173305	Jan 13 2017 10:09AM	Jan 13 2017 10:09AM	Rita Rashad	Waco	Texas	Type A (HUD MFH Case)	UNIVERSITY APTS-WACO - new mgr sent letter saying she owed a \$1, she found another letter saying she will be evicted...	Phone
173306	Jan 13 2017 10:11AM	Jan 13 2017 10:11AM	Yaritza Candelaria	Yes	NORTH CHICAGO	Illinois	PRAIRIE VIEW APARTMENTS: She reported a tenant's baby father having a gun on the premises to the security guard and asked that her name stay out of it. Manager went to the tenant and told her she has reported the situation and now she fears for her life.	Phone
173307	Jan 13 2017 10:14AM	Jan 13 2017 10:15AM	Yaritza Candelaria		COLUMBUS	Ohio	Caller interested in HUD Housing.	Mail
173308	Jan 13 2017 10:15AM	Jan 13 2017 10:15AM	Rita Rashad		Annapolis	Maryland	1BDRM FAM APT in Columbus OH Wants Director of Compliance for HUD in DC...	Phone
173309	Jan 13 2017 10:17AM	Jan 13 2017 10:17AM	Kimberly Douglass Smith				Caller states that the electrical is out of date and the building in not insulated.	
173310	Jan 13 2017 10:19AM	Jan 13 2017 10:19AM	Yaritza Candelaria	AKRON	Ohio	Type B (HUD Non-FHA Case)	Complaint, but does not know program name Low income housing	Phone
173311	Jan 13 2017 10:21AM	Jan 13 2017 10:36AM	Kimberly Douglass Smith	Baltimore			NEED APT LSTNGS/PROG INFO	Phone,Mail
173312	Jan 13 2017 10:21AM	Jan 13 2017 10:22AM	Alice Tolan	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller wanted to know if we assisted with SFH - no rental assistance	Phone
173313	Jan 13 2017 10:25AM	Jan 13 2017 10:25AM	Darshall Davis	Detroit	Michigan	Type C (Non-HUD Case)	Prairie View - FRIENDSHIP HAVEN:	
173314	Jan 13 2017 10:29AM	Jan 13 2017 10:30AM	Rita Rashad	Chicago			Loud noises coming from the room with the boiler in it and she would like the problem fixed	
173315	Jan 13 2017 10:30AM	Jan 13 2017 10:31AM	Yaritza Candelaria	KOKOMO	Indiana	Type A (HUD MFH Case)		Phone
173316	Jan 13 2017 10:35AM	Jan 13 2017 10:57AM	Yaritza Candelaria	CHERRY HILL	New Jersey	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Philadelphia, PA	Mail

173317	Jan 13 2017 10:38AM	Jan 13 2017 10:38AM	Rita Rashad	Chicago	Illinois	Type A (HUD MFH Case)	Prairie View 60064 - tenant had a gun, she told security and ask that it be kept in confidentiality...the mgr (Ms Dana) told the other tenants that Ms. Hicks told about the gun, now Ms. Hicks is being threatened by those tenants...she did put in a police report.	Phone
173318	Jan 13 2017 10:38AM	Jan 13 2017 10:38AM	Alice Tolan					
173319	Jan 13 2017 10:42AM	Jan 13 2017 10:42AM	Yaritza Candelaria	LAWRENCEBURG	Tennessee	Type B (HUD Non-FHA Case)	Maintenance complaint, but does not know program name.	Phone
173320	Jan 13 2017 10:42AM	Jan 13 2017 10:42AM	Darshall Davis	Pittsburgh	Pennsylvania	Type C (Non-HUD Case)	Caller has questions about HUD mortgage	Phone
173321	Jan 13 2017 10:43AM	Jan 13 2017 10:43AM	Rita Rashad	Louisa	Kentucky	Type A (HUD MFH Case)	1 bdrm, Harris County (Houston) 77039	Phone
173322	Jan 13 2017 10:43AM	Jan 13 2017 11:35AM	Kimberly Douglass Smith	Huntington	West Virginia		Low income housing	Mail
173323	Jan 13 2017 10:50AM	Jan 13 2017 10:51AM	Yaritza Candelaria	SAINT LOUIS	Missouri	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Phone
173324	Jan 13 2017 10:57AM	Jan 13 2017 10:57AM	Rita Rashad	Irvine	California	Type B (HUD Non-FHA Case)	1BDRM FAM APT in Saint Louis MO	Phone
173325	Jan 13 2017 11:02AM	Jan 13 2017 11:03AM	Alice Tolan	CANTON	Ohio	Type B (HUD Non-FHA Case)	Rose Garden Sr. (Las Vegas) - not MFCH... NEED ASST	Phone
173326	Jan 13 2017 11:04AM	Jan 13 2017 11:12AM	Darshall Davis	Hyde Park	Massachusetts	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding her rent determination on the property at GEORGETOWNE HOMES ONE	Phone
173327	Jan 13 2017 11:04AM	Jan 13 2017 11:05AM	Rita Rashad	Gary	Indiana	Type A (HUD MFH Case)	Park Shore Commons - tenant looking for corp #... FAIR MARKET RENTER:	Phone
173328	Jan 13 2017 11:05AM	Jan 13 2017 11:06AM	Yaritza Candelaria	FARMINGVILLE	New York	Type C (Non-HUD Case)	Complaint.	Phone
173329	Jan 13 2017 11:07AM	Jan 13 2017 11:07AM	Alice Tolan	WILMINGTON	Ohio	Type A (HUD MFH Case)	WILMINGTON GREEN:ON A WORK ORDER DO THEY HAVE TO GIVE HER A 24HR NOTICE	Phone
173330	Jan 13 2017 11:25AM	Jan 13 2017 11:25AM	Darshall Davis	Orangeburg	South Carolina	Type C (Non-HUD Case)	Caller has complaint against mgmt. she has no rental assistance	Phone
173331	Jan 13 2017 11:28AM	Jan 13 2017 11:28AM	Alice Tolan	SNYDER	Texas	Type A (HUD MFH Case)	WAS DENIED AN APT BEC OF HIS CREDIT CK	Phone
173332	Jan 13 2017 11:30AM	Jan 13 2017 11:30AM	Yaritza Candelaria	JACKSONVILLE	Florida	Type A (HUD MFH Case)	Received listings, but listings says "family" and she is a single person.	Phone
173333	Jan 13 2017 11:35AM	Jan 13 2017 11:35AM	Rita Rashad	Crystal River	Florida	Type A (HUD MFH Case)	1 - 2 bdrm, Marion	Phone
173334	Jan 13 2017 11:36AM	Jan 13 2017 11:38AM	Yaritza Candelaria	GARY	Indiana	Type A (HUD MFH Case)	Caller interested in HUD Housing.	
173335	Jan 13 2017 11:39AM	Jan 13 2017 11:39AM	Yaritza Candelaria				2-3BDRM FAM APT Lake & Marion County IN	Mail
173336	Jan 13 2017 11:40AM	Jan 13 2017 11:42AM	Kimberly Douglass Smith	Charleston	South Carolina	Type A (HUD MFH Case)	CANTERBURY HOUSE: Caller states that the property has been without hot water for 6 weeks. Property states that the part is in the mail.	Phone
173337	Jan 13 2017 11:41AM	Jan 13 2017 11:44AM	Rita Rashad	Midland	Texas	Type B (HUD Non-FHA Case)	Caller has a complaint against the PHA...	Phone
173338	Jan 13 2017 11:42AM	Jan 13 2017 11:43AM	Alice Tolan	DETROIT	Michigan	Type B (HUD Non-FHA Case)	NEED INFO ON 501C PROG	Phone
173339	Jan 13 2017 11:44AM	Jan 13 2017 11:44AM	Rita Rashad	Richmond	Virginia	Type C (Non-HUD Case)	Ashton Square - caller is a market w/LL complaint... WEDGEWOOD APARTMENTS:	Phone
173340	Jan 13 2017 11:46AM	Jan 13 2017 11:47AM	Yaritza Candelaria	EDENTON	North Carolina	Type A (HUD MFH Case)	Water pipe exploded in her wall & apartment flooded and nothing has been done.	Phone
173341	Jan 13 2017 11:47AM	Jan 13 2017 11:48AM	Rita Rashad	Shreveport	Louisiana	Type A (HUD MFH Case)	CLEAR HORIZONS - applied 3 or 4 months ago, went thru the application process...background issues, she paid previous apt, gave receipt to Clear Horizons....why can't she move in.	Phone
173342	Jan 13 2017 11:54AM	Jan 13 2017 11:54AM	Alice Tolan	CHICAGO	Illinois	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN CHICAGO	Mail
173343	Jan 13 2017 11:58AM	Jan 13 2017 11:58AM	Kimberly Douglass Smith	Napa	California	Type C (Non-HUD Case)	FMR wanting to report mold	Phone
173344	Jan 13 2017 11:58AM	Jan 13 2017 12:00PM	Rita Rashad	Gary	Indiana	Type A (HUD MFH Case)	3 bdrm, (Porter County)	Phone
173345	Jan 13 2017 12:00PM	Jan 13 2017 12:11PM	Yaritza Candelaria	ANN ARBOR	Michigan	Type B (HUD Non-FHA Case)	Complaint against the Chicago Regional HA FO	Phone
173346	Jan 13 2017 12:03PM	Jan 13 2017 12:04PM	Alice Tolan	FRANKLIN	Wisconsin	Type A (HUD MFH Case)	FRANKLIN MEADOWS:GETS A 1099 FORM FROM SOC SEC - STATING THEIR MONTHLY CK AMTS	Phone
173347	Jan 13 2017 12:05PM	Jan 13 2017 12:06PM	Kimberly Douglass Smith	Jacksonville		Type A (HUD MFH Case)	Low income housing family/elderly	

CHEROKEE HILLS:									
New management enforcing that all maintenance repairs fees. Would like to know if that is allowed									
173348	Jan 13 2017 12:06PM	Jan 13 2017 12:06PM	Yaritza Candelaria		HAZARD	Kentucky	Type A (HUD MFH Case)	1 bdrm, Los Angeles	Phone
173349	Jan 13 2017 12:06PM	Jan 13 2017 12:07PM	Rita Rashad		Lancaster	California	Type A (HUD MFH Case)		Phone
173350	Jan 13 2017 12:08PM	Jan 13 2017 12:09PM	Kimberly Douglass Smith					Voicemail	
173351	Jan 13 2017 12:08PM	Jan 13 2017 12:08PM	Alice Tolan		ANN ARBOR	Michigan	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173352	Jan 13 2017 12:10PM	Jan 13 2017 12:10PM	Kimberly Douglass Smith					Low income housing	
Caller interested in HUD Housing...									
173353	Jan 13 2017 12:10PM	Jan 13 2017 12:11PM	Yaritza Candelaria		JACKSONVILLE	Florida	Type A (HUD MFH Case)	1BDRM FAM APT in Jacksonville FL	Mail
173354	Jan 13 2017 12:10PM	Jan 13 2017 12:10PM	Alice Tolan		MIDLAND	Texas	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173355	Jan 13 2017 12:11PM	Jan 13 2017 12:11PM	Kimberly Douglass Smith					Low income housing	
173356	Jan 13 2017 12:15PM	Jan 13 2017 12:15PM	Kimberly Douglass Smith		Toledo	Ohio	Type B (HUD Non-FHA Case)	Seeking to buy a house	Website
UPACA VII - in a 2 bdrm apt, supposed to downsize to a 1 bdrm, she is not healthy and mgmt told her she had to move by the 1-12th, which has passed, she has already paid rent for Jan, but if she does not move, it goes to market rent...									
173357	Jan 13 2017 12:17PM	Jan 13 2017 12:18PM	Rita Rashad		New York	New York	Type A (HUD MFH Case)	Complaint against Brenham Housing Authority, TX.	Phone
173358	Jan 13 2017 12:19PM	Jan 13 2017 12:19PM	Yaritza Candelaria	Yes	BRENHAM	Texas	Type B (HUD Non-FHA Case)		Phone
173359	Jan 13 2017 12:19PM	Jan 13 2017 12:20PM	Kimberly Douglass Smith		Atlantic City	New Jersey	Type A (HUD MFH Case)	Looking for 2 bedroom	Mail
NBA FLINN PLACE: Caller states that she received an eviction notice based on what other tenants have told her.									
173360	Jan 13 2017 12:24PM	Jan 13 2017 12:25PM	Kimberly Douglass Smith		Marion	Indiana	Type A (HUD MFH Case)	NEED ASST	Phone
173361	Jan 13 2017 12:24PM	Jan 13 2017 12:24PM	Alice Tolan		OAKLAND	California	Type B (HUD Non-FHA Case)	ACADEMY GARDENS:	Phone
Her income changed due to overtime and now her rent has increased and feels like is not correct.									
173362	Jan 13 2017 12:33PM	Jan 13 2017 12:33PM	Yaritza Candelaria		BRONX	New York	Type A (HUD MFH Case)		Phone
KEYSTONE APARTMENTS: Manger has been very rude to her. Also states that there are several other issues that haven't been addressed.									
173363	Jan 13 2017 12:35PM	Jan 13 2017 12:36PM	Kimberly Douglass Smith		Atlanta	Georgia	Type A (HUD MFH Case)	A. PORTER'S HAVEN APT:THE LL IS ASKING FOR ID	Phone
173364	Jan 13 2017 12:36PM	Jan 13 2017 12:37PM	Alice Tolan		VINTON	Virginia	Type A (HUD MFH Case)	Caller has complaint against mgmt. she is with USDA	Phone
173365	Jan 13 2017 12:38PM	Jan 13 2017 12:38PM	Darshall Davis		Lawrenceburg	Tennessee	Type B (HUD Non-FHA Case)		Phone
173366	Jan 13 2017 12:38PM	Jan 13 2017 1:36PM	Kimberly Douglass Smith		East Point	Georgia	Type A (HUD MFH Case)	Looking for 3 bedroom family in ATL.	Mail
173367	Jan 13 2017 12:39PM	Jan 13 2017 12:39PM	Alice Tolan		MIDLAND	Texas	Type B (HUD Non-FHA Case)	IN A HSE HAS A VOUCHER AND PHA KEEP SENDING HER TO MF OFC	Phone
Caller has complaint against mgmt. regarding poor maintenance - she has no rental assistance									
173368	Jan 13 2017 12:40PM	Jan 13 2017 12:43PM	Darshall Davis		Vallejo	California	Type C (Non-HUD Case)	NEED ASST	Phone
173369	Jan 13 2017 12:41PM	Jan 13 2017 12:42PM	Alice Tolan		ELLENTON	Florida	Type C (Non-HUD Case)		Phone
173370	Jan 13 2017 1:39PM	Jan 13 2017 1:39PM	Kimberly Douglass Smith					Low income housing	
CREEKSIDE PLACE: Caller states that the manager has increased her rent twice in the last two months.									
173371	Jan 13 2017 1:49PM	Jan 13 2017 1:56PM	Kimberly Douglass Smith		Thornton	Colorado	Type A (HUD MFH Case)	Eviction	Phone
173372	Jan 13 2017 2:21PM	Jan 13 2017 2:22PM	Kimberly Douglass Smith						
173373	Jan 13 2017 2:23PM	Jan 13 2017 2:26PM	Kimberly Douglass Smith					Low income housing	
173374	Jan 13 2017 2:24PM	Jan 13 2017 2:28PM	Kimberly Douglass Smith		Sacramento	California	Type C (Non-HUD Case)	Can't find her LL to pay her rent.	Phone
173375	Jan 13 2017 2:30PM	Jan 13 2017 2:30PM	Kimberly Douglass Smith					Voicemail	
173376	Jan 13 2017 2:32PM	Jan 13 2017 2:32PM	Kimberly Douglass Smith					Voicemail	
173377	Jan 13 2017 2:34PM	Jan 13 2017 2:34PM	Kimberly Douglass Smith					Voicemail	
173378	Jan 13 2017 2:39PM	Jan 13 2017 2:39PM	Kimberly Douglass Smith						
Discrimination complaint/eviction									
173379	Jan 13 2017 2:45PM	Jan 13 2017 2:45PM	Kimberly Douglass Smith		Tuckahoe	New York	Type A (HUD MFH Case)	MARBLE HALL: Caller states that her dishwasher hasn't been working for months.	Phone
173380	Jan 13 2017 2:46PM	Jan 13 2017 2:46PM	Kimberly Douglass Smith					Voicemail	
173381	Jan 13 2017 2:47PM	Jan 13 2017 2:48PM	Kimberly Douglass Smith					Maintenance complaint	
173382	Jan 13 2017 2:49PM	Jan 13 2017 2:50PM	Kimberly Douglass Smith					Info on HUD loans	

173383	Jan 13 2017 2:51PM	Jan 13 2017 2:51PM	Kimberly Douglass Smith				Low income housing NORTH MACGREGOR ARMS APARTMENTS:	
							Would like to know how far back can a manager charge you for back pay rent.	
173384	Jan 17 2017 9:32AM	Jan 17 2017 9:32AM	Yaritza Candelaria	HOUSTON	Texas	Type A (HUD MFH Case)	NEED ASST- PHA F/O #	Phone
173385	Jan 17 2017 9:34AM	Jan 17 2017 9:35AM	Alice Tolan	EASLEY	South Carolina	Type B (HUD Non-FHA Case)	Mill Run - is being evicted bc he is interfering with mgmt...corp won't do anything...	Phone
173386	Jan 17 2017 9:35AM	Jan 17 2017 9:35AM	Rita Rashad	Plainfield	Indiana	Type A (HUD MFH Case)	Low income housing 1 bedroom	Mail
173387	Jan 17 2017 9:38AM	Jan 18 2017 2:11PM	Kimberly Douglass Smith	Baltimore	Maryland	Type A (HUD MFH Case)	PAUMANACK VILLAGE I APTS:	
							Questions regarding waiting list. Would like to know if she is being discriminated against	
173388	Jan 17 2017 9:38AM	Jan 17 2017 9:38AM	Yaritza Candelaria	HUNTINGTON STA	New York	Type A (HUD MFH Case)	Vociemail	Phone
173389	Jan 17 2017 9:39AM	Jan 25 2017 3:02PM	Yaritza Candelaria				1 bdrm, Bronx	Phone
173390	Jan 17 2017 9:40AM	Jan 17 2017 9:40AM	Rita Rashad	Bronx	New York	Type A (HUD MFH Case)	SHEPHERD HILL APARTMENTS:HAD A BABY A YR AGO - THE LL ASKED FOR THE BABIES BIRTH CERT - WAS TOLD THAT IF THE CERT WAS NOT RECVD HER RENT WLD GO UP	Phone
173391	Jan 17 2017 9:42AM	Jan 17 2017 9:43AM	Alice Tolan	WASHINGTON	Indiana	Type A (HUD MFH Case)	Caller interested in HUD Housing.	
173392	Jan 17 2017 9:43AM	Jan 17 2017 9:44AM	Yaritza Candelaria	CHICAGO	Illinois	Type A (HUD MFH Case)	1BDRM FAM APT in Chicago IL	Mail
							Caller has questions about something on his credit saying he owes money - he is with USDA program	Phone
173393	Jan 17 2017 9:45AM	Jan 17 2017 9:45AM	Darshall Davis	Orlando	Florida	Type B (HUD Non-FHA Case)	Caller interested in HUD Housing...	
173394	Jan 17 2017 9:51AM	Jan 17 2017 9:53AM	Yaritza Candelaria	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	1BDRM FAM APT in Philadelphia, PA...	Mail
173395	Jan 17 2017 9:52AM	Jan 17 2017 9:52AM	Alice Tolan	LOS ANGELES	California	Type A (HUD MFH Case)	ONE VENICE APTS - NEED THE HUD F/O LOS ANGELES	Phone
							Ridge at Trinity - trying to dispute some issues, cannot get ahold of anyone - they are saying, she owe HUD money, bc they did not indicate she was not working...she gave them all the paperwork. Was never aware of what she owes until new mgr came in...	Phone
173396	Jan 17 2017 9:53AM	Jan 17 2017 9:54AM	Rita Rashad	Dallas	Texas	Type A (HUD MFH Case)	RIDGE AT TRINITY APARTMENTS:NEED CORP #	Phone
173397	Jan 17 2017 9:57AM	Jan 17 2017 9:57AM	Alice Tolan	DALLAS	Texas	Type A (HUD MFH Case)	Caller has complaint against mgmt. she is with PHA	Phone
173398	Jan 17 2017 9:59AM	Jan 17 2017 10:00AM	Darshall Davis	Monroeville	Pennsylvania	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173399	Jan 17 2017 10:01AM	Jan 17 2017 10:01AM	Alice Tolan	LONDON	Ohio	Type B (HUD Non-FHA Case)	NEED LST FOR 63108---FAM	Phone
173400	Jan 17 2017 10:05AM	Jan 17 2017 10:05AM	Alice Tolan	ST LOUIS	Missouri	Type A (HUD MFH Case)	EAST WINDS: Caller states that he had no lights for 24 days in his kitchen and living room. Wants to know if he still have to pay his rent?	Phone
173401	Jan 17 2017 10:06AM	Jan 17 2017 10:06AM	Kimberly Douglass Smith	East Spencer	North Carolina	Type A (HUD MFH Case)	CALVIN COURTYARD APARTMENTS II - apt needed repairs, took almost a year to get a refrigerator, she had water damage - twice - a piped busted where she lived damaging clothing and shoes...mgmt said, they will not replace and that she can sue them; further they don't have proper maintenance to do repairs...	Phone
							USDA Rural Development RA	
173402	Jan 17 2017 10:06AM	Jan 17 2017 10:07AM	Rita Rashad	Milwaukee	Wisconsin	Type A (HUD MFH Case)	Complaint	Phone
173403	Jan 17 2017 10:06AM	Jan 17 2017 10:07AM	Yaritza Candelaria	LONDON	Ohio	Type B (HUD Non-FHA Case)	Caller interested in housing in Indianapolis IN 1 BR Disabled/Family/Elderly	Mail
173404	Jan 17 2017 10:07AM	Jan 17 2017 10:07AM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	Complaint	Phone
173405	Jan 17 2017 10:08AM	Jan 25 2017 3:02PM	Yaritza Candelaria				COLUMBUS PARK APT :NEED ASST	
173406	Jan 17 2017 10:09AM	Jan 17 2017 10:09AM	Alice Tolan	COLUMBUS	Ohio	Type B (HUD Non-FHA Case)		
173407	Jan 17 2017 10:10AM	Jan 18 2017 11:42AM	Yaritza Candelaria					
173408	Jan 17 2017 10:11AM	Jan 17 2017 10:11AM	Yaritza Candelaria					

Yes



173409	Jan 17 2017 10:11AM	Jan 25 2017 3:03PM	Yaritza Candelaria				Caller states that he and his wife are over the income and has been given a 90 day notice to vacate. Wants to know if anything can be done?	
173410	Jan 17 2017 10:12AM	Jan 17 2017 10:12AM	Alice Tolan		BLYVILLE	Arkansas	NEED ASST	Phone
173411	Jan 17 2017 10:14AM	Jan 17 2017 10:14AM	Yaritza Candelaria		LONDON	Ohio	USDA RURAL DEVELOPMENT	Phone
173412	Jan 17 2017 10:17AM	Jan 17 2017 10:18AM	Rita Rashad		N. Point	Mississippi	BEAUVOIR MANOR (Biloxi) - moved in Nov. 7th, did inspection and gave list of things that are wrong, but mgmt has not fixed anything...	Phone
173413	Jan 17 2017 10:18AM	Jan 17 2017 10:19AM	Alice Tolan		HOUSTON	Texas	VILLA AMERICANA:ISSUES W/CEILING LEAKING IN HER KITCHEN	Phone
173414	Jan 17 2017 10:21AM	Jan 17 2017 10:21AM	Yaritza Candelaria	Yes	DELTONA	Florida	Caller interested in HUD Housing. 18DRM FAM APT in Deltona, Deland, Sanford FL Caller has complaint against mgmt. regarding fraud, mismanagement and poor maintenance on the property at CATASAUQUA ELDERLY TOWERS	Phone
173415	Jan 17 2017 10:21AM	Jan 17 2017 10:27AM	Darshall Davis		Allentown	Pennsylvania	FAIR MARKET RENTER:	Phone
173416	Jan 17 2017 10:26AM	Jan 17 2017 10:26AM	Yaritza Candelaria		ANNVILLE	Pennsylvania	Complaint against management THE GLENS APTS :HOW ARE THEY CALCULATING HER RENT	Phone
173417	Jan 17 2017 10:26AM	Jan 17 2017 10:26AM	Alice Tolan		ROCK HILL	South Carolina		Phone
173418	Jan 17 2017 10:27AM	Jan 17 2017 10:27AM	Rita Rashad		Houston	Texas	Villa Americana - called back, # not to mgmt office, but someone else... ST. SHARBEL VILLAGE:	Phone
173419	Jan 17 2017 10:29AM	Jan 17 2017 10:29AM	Yaritza Candelaria		PEORIA	Illinois	Problems with services at property. VILLA AMERICANA:CLD THE CORP OFC - ISSUE W/REACHING THEM	Phone
173420	Jan 17 2017 10:35AM	Jan 17 2017 10:35AM	Alice Tolan		HOUSTON	Texas	KIMLIN APTS :NEED ASST	Phone
173421	Jan 17 2017 10:41AM	Jan 17 2017 10:41AM	Alice Tolan		AKRON	Ohio	Alleghany County Housing Authority - has complaint against PHA and wants to report discrimination	Phone
173422	Jan 17 2017 10:41AM	Jan 17 2017 10:42AM	Rita Rashad		Brackenridge	Pennsylvania	Caller interested in housing in Stafford CO VA 1 Family	Phone
173423	Jan 17 2017 10:43AM	Jan 17 2017 10:43AM	Darshall Davis		Fredericksburg	Virginia	1 or 2 bdrm, senior or whatever, Houston	Phone
173424	Jan 17 2017 10:46AM	Jan 17 2017 10:48AM	Rita Rashad		Kingwood	Texas	FOREST RIDGE/THE VISTAS APTS:	Phone
173425	Jan 17 2017 10:46AM	Jan 17 2017 10:46AM	Yaritza Candelaria		WASHINGTON	District of Columbia	Caller attempting to reach manager to discuss letter he received regarding income that was not reported, but has not been able to reach her for the past 3 weeks.	Phone
173426	Jan 17 2017 10:49AM	Jan 17 2017 10:50AM	Yaritza Candelaria		Clinton Township	Michigan	Caller interested in HUD Housing. 1BDRM APT in Macomb County, MI Mt. Pleasant Commerce - gf wants him to be head of household, mgmt says it cannot be changed...	Mail
173427	Jan 17 2017 10:57AM	Jan 17 2017 10:57AM	Rita Rashad		Schenectady	New York		Phone
173428	Jan 17 2017 10:57AM	Jan 17 2017 10:57AM	Yaritza Candelaria	Yes				
173429	Jan 17 2017 11:00AM	Jan 17 2017 11:00AM	Alice Tolan		ALBANY	Georgia	WESTWOOD APTS :ECONOMIC COMM DEV - NEEDS TO KNOW WHO IS OVER THIS PROG	Phone
173430	Jan 17 2017 11:01AM	Jan 17 2017 11:02AM	Yaritza Candelaria	Yes	DELTONA	Florida	Caller requesting a number for Seminole Garden Apartments in Sanford FL	Phone
173431	Jan 17 2017 11:05AM	Jan 17 2017 11:06AM	Alice Tolan		WASHINGTON	District of Columbia	FOREST RIDGE/THE VISTAS:CONCERNING UNREPORTED INCOME	Phone
173432	Jan 17 2017 11:07AM	Jan 17 2017 11:07AM	Yaritza Candelaria	Yes	WATERBURY	Connecticut	Caller interested in HUD Housing. 2-3BDRM FAM APT in Waterbury CT	Mail
173433	Jan 17 2017 11:07AM	Jan 17 2017 11:11AM	Kimberly Douglass Smith		Marion	North Carolina	PHA/HCV complaint	Phone
173434	Jan 17 2017 11:08AM	Jan 17 2017 11:08AM	Rita Rashad		Denveer	Colorado	Juan Diego Housing via Colorado Aids Project, Colorado Health Network...have not have accessed to mailbox, told it was mgmt responsibility to maintain lock...	Phone

173435	Jan 17 2017 11:10AM	Jan 17 2017 11:11AM	Alice Tolan	ST LOUIS	Missouri	Type A (HUD MFH Case)	OLLIE W. LANGHORST APTS:IS SMOKING ALLOWED	Phone
173436	Jan 17 2017 11:17AM	Jan 17 2017 11:18AM	Yaritza Candelaria	BRIDGEPORT	Connecticut	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Bridgeport CT	Phone
173437	Jan 17 2017 11:18AM	Jan 17 2017 11:19AM	Rita Rashad	Pontiac	Michigan	Type A (HUD MFH Case)	Spring Lake Village - she just started working after about a year which she did not have a job, now her rent is \$774 after giving notification she will vacate apt., it was at zero at first...	Phone
173438	Jan 17 2017 11:19AM	Jan 17 2017 11:19AM	Yaritza Candelaria					
173439	Jan 17 2017 11:20AM	Jan 17 2017 11:20AM	Alice Tolan	QUINCY	Massachusetts	Type A (HUD MFH Case)	NEED ASST ----NEED LST OF APTS IN QUINCY	Phone
173440	Jan 17 2017 11:32AM	Jan 17 2017 11:32AM	Rita Rashad	Dahlonega	Georgia	Type B (HUD Non-FHA Case)	Wants HUD PH # to make a complaint... Caller interested in HUD Housing.	Phone
173441	Jan 17 2017 11:34AM	Jan 17 2017 11:36AM	Yaritza Candelaria	DALLAS	Texas	Type A (HUD MFH Case)	1BDRM DIS ELD APT in	Mail
173442	Jan 17 2017 12:58PM	Jan 17 2017 12:58PM	Alice Tolan					
173443	Jan 17 2017 12:59PM	Jan 17 2017 1:00PM	Kimberly Douglass Smith	Brooklyn	New York	Type A (HUD MFH Case)	Looking for 1 bedroom elderly in Brooklyn LAKEVIEW APARTMENTS:	Mail
173444	Jan 17 2017 1:02PM	Jan 17 2017 1:02PM	Yaritza Candelaria	Carrollton	Georgia	Type A (HUD MFH Case)	Since Friday she has not been able to stay in her unit due to gas leak and mold & manager has not placed her anywhere	Phone
173445	Jan 17 2017 1:02PM	Jan 17 2017 1:02PM	Alice Tolan	BENTON HARBOR	Michigan	Type A (HUD MFH Case)	BERRIEN HOMES APTS :.ISSUES W/OTH TENANTS ON THE PROP	Phone
173446	Jan 17 2017 1:10PM	Jan 17 2017 1:11PM	Rita Rashad	Rogers	Arkansas	Type A (HUD MFH Case)	OLIVEWOOD APARTMENTS - get kids for visitation for weekends, everytime they come over, the apt mgr., has a problem...	Phone
173447	Jan 17 2017 1:14PM	Jan 17 2017 1:15PM	Yaritza Candelaria	LANHAM	Maryland	Type A (HUD MFH Case)	Caller interested in HUD Housing. 3BDRM FAM APT in Lanham, Bowie, Hyastville, Greenbelt MD	Phone
173448	Jan 17 2017 1:20PM	Jan 17 2017 1:21PM	Yaritza Candelaria	ALTAMONTE	New York	Type B (HUD Non-FHA Case)	USDA Rural Development/Section 8 Complaint against management for denying her reason accommodation	Phone
173449	Jan 17 2017 1:21PM	Jan 17 2017 1:21PM	Rita Rashad	Pensacola	Florida	Type C (Non-HUD Case)	Alaeaster - Went to former apt...told by mgr, they could not rent to her due to FHA Law	Phone
173450	Jan 17 2017 1:23PM	Jan 17 2017 1:27PM	Yaritza Candelaria	GARY	Indiana	Type A (HUD MFH Case)	OAK KNOLL RENAISSANCE APARTMENTS:	Phone
173451	Jan 17 2017 1:23PM	Jan 17 2017 1:24PM	Kimberly Douglass Smith	Bath	Michigan	Type A (HUD MFH Case)	Reporting site manager & maintenance. She has put in multiple work order for repairs needed in her home and nothing is being done.	Phone
173452	Jan 17 2017 1:25PM	Jan 17 2017 1:26PM	Rita Rashad	Wilmington	California	Type A (HUD MFH Case)	Looking for 1 bedroom elderly/family 1 bdrm, senior LA county	Mail
173453	Jan 17 2017 1:27PM	Jan 17 2017 1:27PM	Rita Rashad					Phone
173454	Jan 17 2017 1:29PM	Jan 17 2017 1:38PM	Rita Rashad	Chicago	Illinois	Type A (HUD MFH Case)	PULLMAN WHEELWORKS (60628) Caller had to get off phone quickly...feels she is being harassed by mgmt and janitor, they want to spray without a 24 hour notice...no kind of protocol....	Phone
173455	Jan 17 2017 1:30PM	Jan 17 2017 1:31PM	Kimberly Douglass Smith	Grand Rapids	Michigan	Type B (HUD Non-FHA Case)	Developer wanting to know the ADA requirements for properties under Section 223f. Caller interested in HUD Housing.	Phone
173456	Jan 17 2017 1:34PM	Jan 17 2017 1:34PM	Yaritza Candelaria	EDMONDS	Washington	Type A (HUD MFH Case)	1BDRM FAM APT in Edmonds, Kenmore, Shoreline, Briar, Mountlake Terrace, & Lynnwood WA	Mail
173457	Jan 17 2017 1:39PM	Jan 17 2017 1:39PM	Yaritza Candelaria	RAYMONDVILLE	Tennessee	Type A (HUD MFH Case)	CASA DE AMIGOS IV APTS:	Phone
173458	Jan 17 2017 1:40PM	Jan 17 2017 1:40PM	Yaritza Candelaria				Questions regarding prorated rent.	Phone

173459	Jan 17 2017 1:43PM	Jan 17 2017 1:43PM	Rita Rashad	Greeley	Colorado	Type A (HUD MFH Case)	ISLAND GROVE VILLAGE - kicked out of her apt on 1-13th bc she had a dog, only had it for a week and didn't give her time to turn in paperwork...	Phone
							Calling for mother who lives at DELTONA GARDENS:	
							Property is a non smoking and tenants continue to smoke in building which is affecting her mother's health.	
173460	Jan 17 2017 1:44PM	Jan 17 2017 1:45PM	Yaritza Candelaria	DELTONA	Florida	Type A (HUD MFH Case)		Phone
173461	Jan 17 2017 1:49PM	Jan 17 2017 1:49PM	Alice Tolan	FORT MILL	South Carolina	Type B (HUD Non-FHA Case)	NEED INFO	Phone
							Willow Lake Apartments: Caller is not sure which program she is under but states that her rent has changed three times.	
173462	Jan 17 2017 1:49PM	Jan 17 2017 1:49PM	Kimberly Douglass Smith	Laurel	Maryland	Type B (HUD Non-FHA Case)	PALMS SPRINGS SNR CITIZEN COMPLEX - the last 7 months and other tenants on 2nd floor are currently dealing with roof leaks, the owner has not made a decision as to who is going to do the job and it will cost \$1000s of dollars...all they do is keep patching it...	Phone
173463	Jan 17 2017 1:49PM	Jan 17 2017 1:51PM	Rita Rashad	Palm Springs	California	Type A (HUD MFH Case)		Phone
173464	Jan 17 2017 1:52PM	Jan 17 2017 1:52PM	Alice Tolan	GREELY	Colorado	Type A (HUD MFH Case)	ISLAND GROVE VILLAGE:EVICTED BEC OF A DOG - TOWN EAST APTS:	Phone
							Was informed that his rent was going to increase, and will have an additional amount for back pay rent w/o an explanation.	Phone
173465	Jan 17 2017 1:52PM	Jan 17 2017 1:53PM	Yaritza Candelaria	BASTROP	Louisiana	Type A (HUD MFH Case)	Looking for 2 bedroom family in Detroit, MI	Mail
173466	Jan 17 2017 1:53PM	Jan 17 2017 1:54PM	Kimberly Douglass Smith	Detroit	Michigan	Type A (HUD MFH Case)	New Stanton - not MFCH; Black mold	Phone
173467	Jan 17 2017 1:56PM	Jan 17 2017 1:57PM	Rita Rashad	New Stanton	Pennsylvania	Type C (Non-HUD Case)	NEED LST OF APTS	Website
173468	Jan 17 2017 2:02PM	Jan 17 2017 2:02PM	Alice Tolan	COLORADO SPRINGS	Colorado	Type A (HUD MFH Case)	BRACEY APTS :NEED ASST	Phone
173469	Jan 17 2017 2:10PM	Jan 17 2017 2:10PM	Alice Tolan	ORANGEBURG	South Carolina	Type B (HUD Non-FHA Case)	THE PONDS AT THE VILLAGES OF TAYLOR -Moving from 2 to 1 bdrm, they are going to terminate her lease bc apt was unacceptable, due to many issues with the apt...	
173470	Jan 17 2017 2:14PM	Jan 17 2017 2:15PM	Rita Rashad	Riverview	Michigan	Type A (HUD MFH Case)	NEED APT FOR DISABLED - SARASOTA COUNTY - NYC 1 BDRM & # FOR PHA	Phone
173471	Jan 17 2017 2:20PM	Jan 17 2017 2:21PM	Alice Tolan	FOREST HILLS	New York	Type A (HUD MFH Case)	2 bdrm, Baton Rouge	Phone,Mail
173472	Jan 17 2017 2:21PM	Jan 17 2017 2:22PM	Rita Rashad	Baton Rouge	Louisiana	Type A (HUD MFH Case)		Phone
173473	Jan 17 2017 2:23PM	Jan 17 2017 2:23PM	Alice Tolan				Looking for some sort of grant program called ESG...	Phone
173474	Jan 17 2017 2:25PM	Jan 17 2017 2:25PM	Rita Rashad	Bronson	Florida	Type C (Non-HUD Case)	CHERRY BRIGGS APTS:ISSUES W/THE LL	
173475	Jan 17 2017 2:26PM	Jan 17 2017 2:26PM	Alice Tolan	JOHNSTON	Rhode Island	Type A (HUD MFH Case)	UPSETTING HER	Phone
173476	Jan 17 2017 2:31PM	Jan 17 2017 2:31PM	Alice Tolan	DAYTON	Ohio	Type A (HUD MFH Case)	SUNNYVALE - MT VIEW - SAN JOSE - NEED 2 BDRM FAM APTS	Mail
173477	Jan 17 2017 2:33PM	Jan 17 2017 2:34PM	Kimberly Douglass Smith	Millburn	New Jersey	Type A (HUD MFH Case)	Wants to know if he is eligible as a non-citizen .	Website
173478	Jan 17 2017 2:35PM	Jan 17 2017 2:35PM	Alice Tolan	DETROIT	Michigan	Type C (Non-HUD Case)	IN A NURSING HOME TRYING TO GET HOME	Phone
173479	Jan 17 2017 2:38PM	Jan 17 2017 2:38PM	Kimberly Douglass Smith	Corbin	Kentucky	Type B (HUD Non-FHA Case)	PHA	Phone
							DIAMOND SUNRISE PHASE II - issue with religious tenants, some with HUD and USDA, the mgr is Jehovah Witness, the mgr wants 100% control over group...can't they post meetings, etc...questions regarding enforcement of house rules...	
173480	Jan 17 2017 2:39PM	Jan 17 2017 2:41PM	Rita Rashad	Diamond Springs	California	Type A (HUD MFH Case)		Phone
							BRIARWICK APARTMENTS:NTFYD THE OFC THAT SHE WAS STARTING A NEW JOB - WAS TOLD THAT SHE NEEDS 2 MOS OF INFO FROM THE JOB - THEY GV HER AN INCREASE DUE WITHIN 12 DAYS	
173481	Jan 17 2017 2:39PM	Jan 17 2017 2:40PM	Alice Tolan	KOKOMO	Indiana	Type A (HUD MFH Case)		Phone
173482	Jan 17 2017 2:39PM	Jan 17 2017 2:59PM	Kimberly Douglass Smith	Topeka	Kansas	Type B (HUD Non-FHA Case)	PHA	Phone

173483	Jan 17 2017 2:43PM	Jan 17 2017 2:43PM	Alice Tolan	BATON ROGUE	Louisiana	Type A (HUD MFH Case)	SPANISH ARMS APARTMENTS:NEED CORP	Phone
173484	Jan 17 2017 2:46PM	Jan 17 2017 2:47PM	Rita Rashad	Forest Hill	New York	Type A (HUD MFH Case)	1 bdrm, disabled, Tampa Bay	Phone
173485	Jan 17 2017 2:48PM	Jan 17 2017 2:49PM	Alice Tolan	FRIENDSVILLE	Pennsylvania	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN STATEN ISLAND	Mail
173486	Jan 17 2017 3:00PM	Jan 17 2017 3:01PM	Darshall Davis	Oxon Hill	Maryland	Type A (HUD MFH Case)	Caller interested in housing in Oxon Hill MD 1 BR Family EUCLID VILLA APTS:  Caller interested in a 1BDRM FAM APT in Cuyahoga County, OH.	Mail
173487	Jan 17 2017 3:03PM	Jan 17 2017 3:04PM	Yaritza Candelaria	EUCLID	Ohio	Type A (HUD MFH Case)	PARKVIEW TOWER & SQUARE APTS :ISSUES W/THE UTILITY CKS	Phone
173488	Jan 17 2017 3:10PM	Jan 17 2017 3:31PM	Alice Tolan	DETROIT	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding them not advising her that her sister (tenant) was in the hospital and the mgmt. staff children entering the unit taking tenants items at BETHANY MANOR I /A.K.A.ST. JOHN'S METHODIST CHURCH	Phone
173489	Jan 17 2017 3:10PM	Jan 17 2017 3:15PM	Darshall Davis	Norfolk	Virginia	Type A (HUD MFH Case)	Ridgewood East - Thurs she had a note on door saying she must pay \$1800 due to the fact, she didn't report that she was working, but she has receipt; if she don't, she has to move... LOW INCOME HOUSING TAX CREDIT.	Phone
173490	Jan 17 2017 3:15PM	Jan 17 2017 3:15PM	Rita Rashad	West Point	Mississippi	Type A (HUD MFH Case)		
173491	Jan 17 2017 3:18PM	Jan 17 2017 3:18PM	Yaritza Candelaria	Pontotoc	Mississippi	Type B (HUD Non-FHA Case)	Water heater that has been leaking for a week.	Phone
173492	Jan 17 2017 3:18PM	Jan 17 2017 3:18PM	Alice Tolan	DURHAM	North Carolina	Type C (Non-HUD Case)	ASHBUSH APTS - DISPLAYED BEC OF A RENT -	Phone
173493	Jan 17 2017 3:20PM	Jan 17 2017 3:20PM	Rita Rashad	Baton Rouge	Louisiana	Type A (HUD MFH Case)	SHARLO TERRACE II - need to talk to some one regarding issues with mgmt and maintenance...	Phone
173494	Jan 17 2017 3:24PM	Jan 17 2017 3:26PM	Yaritza Candelaria	STAMFORD	Connecticut	Type B (HUD Non-FHA Case)	SOUTHWOOD SQUARE PHASE I:  Would like to reopen her discrimination complaint she has with Boston Regional	Phone
173495	Jan 17 2017 3:28PM	Jan 17 2017 3:30PM	Darshall Davis	Delavan	Wisconsin	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding eviction from LAKELAND APARTMENTS MAPLE COMMONS APTS:	Phone
173496	Jan 17 2017 3:33PM	Jan 17 2017 3:33PM	Yaritza Candelaria	SPRINGFIELD	Massachusetts	Type A (HUD MFH Case)	Reporting an unauthorized individual living at property	Phone
173497	Jan 17 2017 3:33PM	Jan 17 2017 3:33PM	Alice Tolan					
173498	Jan 17 2017 3:35PM	Jan 17 2017 3:35PM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Caller interested in housing in Loudon CO VA/ WDC 2-3 BR Family  BYRNE COURT APARTMENTS - very frustrated he is a senior, started back to work, he paid rent in Jan., 7 days later, mgr tells him it is going up from \$225 to \$586 bc his recertification was not done properly...but he disagreed, he gave them info and he received letter saying his rent will be \$225 on March 1st...if he does not pay, they will evict him...he can't afford to move... IS HUD FED OR STATE NEED ASST	Mail
173499	Jan 17 2017 3:35PM	Jan 17 2017 3:36PM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)		Phone
173500	Jan 17 2017 3:36PM	Jan 17 2017 3:36PM	Alice Tolan	AUBURN	Georgia	Type A (HUD MFH Case)		Phone
173501	Jan 17 2017 3:38PM	Jan 17 2017 3:38PM	Alice Tolan	ROSEVILLE	Michigan	Type B (HUD Non-FHA Case)		Phone
173502	Jan 17 2017 3:40PM	Jan 17 2017 3:41PM	Darshall Davis	Westland	Michigan	Type C (Non-HUD Case)	Caller wanted to know if we assisted with SFH - she has no rental assistance currently EPISCOPAL SQUARE APARTMENTS:ISSUES W/THE LL	Phone
173503	Jan 17 2017 3:47PM	Jan 17 2017 3:47PM	Alice Tolan	SHIPENSBURG	Pennsylvania	Type A (HUD MFH Case)		Phone
173504	Jan 17 2017 3:54PM	Jan 17 2017 3:54PM	Yaritza Candelaria					

173505	Jan 17 2017 3:55PM	Jan 17 2017 3:55PM	Darshall Davis		Winfield	Missouri	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding discrimination - no rental assistance	Phone
173506	Jan 17 2017 3:55PM	Jan 17 2017 4:05PM	Alice Tolan		PENSACOLA	Florida	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN DETROIT	Mail
173507	Jan 17 2017 3:55PM	Jan 17 2017 3:56PM	Rita Rashad		Worcester	Massachusetts	Type A (HUD MFH Case)	COES POND VILLAGE - issues with elevator, they have not work for the last week and other times...fire dept has been called many times.	Phone
173508	Jan 17 2017 4:03PM	Jan 17 2017 4:03PM	Yaritza Candelaria		SALISBURY	North Carolina	Type A (HUD MFH Case)	Manager at ZION HILLS APARTMENTS refusing to provide new property with a reference/rental history which is the only thing missing for her to move in	Phone
173509	Jan 17 2017 4:05PM	Jan 17 2017 4:05PM	Rita Rashad		Forest Hill	Texas	Type C (Non-HUD Case)	Caller lives in a house and has complaint against LL...	Phone
173510	Jan 17 2017 4:10PM	Jan 17 2017 4:11PM	Yaritza Candelaria					Caller has complaint against mgmt./maintenance regarding her apt being broken into while she was not home at LAS PALOMAS APTS - unit was not broken via window, door - she believes it was maintenance	
173511	Jan 17 2017 4:12PM	Jan 17 2017 4:15PM	Darshall Davis		Los Angeles	California	Type A (HUD MFH Case)		Phone
173512	Jan 17 2017 4:13PM	Jan 17 2017 4:13PM	Rita Rashad					LOW INCOME HOUSING TAX CREDIT:	
173513	Jan 17 2017 4:13PM	Jan 17 2017 4:14PM	Yaritza Candelaria		CENTRALIA	Washington	Type B (HUD Non-FHA Case)	Complaint.	Phone
173514	Jan 17 2017 4:16PM	Jan 17 2017 4:16PM	Alice Tolan		DOVER	Delaware	Type B (HUD Non-FHA Case)	BD OF COMMISSIONERS/LOCAL PHA OFC	Phone
173515	Jan 17 2017 4:16PM	Jan 17 2017 4:18PM	Rita Rashad		Superior	Wisconsin	Type B (HUD Non-FHA Case)	Caller w/Superior Housing Authority...caller has complaint against PHA FAIR MARKET RENTER:	Phone
173516	Jan 17 2017 4:19PM	Jan 17 2017 4:21PM	Yaritza Candelaria	Yes	HIGHLAND PARK	California	Type C (Non-HUD Case)	Reporting neighbor who has infestation of roaches	Phone
173517	Jan 17 2017 4:20PM	Jan 17 2017 4:20PM	Darshall Davis		Carmel	Indiana	Type A (HUD MFH Case)	Caller interested in housing in Hamilton CO IN 1 BR Elderly	Phone
173518	Jan 17 2017 4:25PM	Jan 17 2017 4:25PM	Rita Rashad		Keokuk	Iowa	Type C (Non-HUD Case)	Mississippi Terrace - not MFCH; has complaint against the the PHA... FAIR MARKET RENTER:	Phone
173519	Jan 17 2017 4:25PM	Jan 17 2017 4:26PM	Yaritza Candelaria	Yes	PROVIDENCE	Rhode Island	Type C (Non-HUD Case)	Complaint against landlord.	Phone
173520	Jan 17 2017 4:25PM	Jan 17 2017 4:28PM	Alice Tolan		SOUTH HAVEN	Mississippi	Type C (Non-HUD Case)	WHAT ARE HER RIGHTS	Phone
173521	Jan 17 2017 4:30PM	Jan 17 2017 4:31PM	Darshall Davis		San Bernardino	California	Type A (HUD MFH Case)	Caller has questions about her recertification on the property at NEW ZION MANOR	Phone
173522	Jan 17 2017 4:37PM	Jan 17 2017 4:38PM	Rita Rashad		Seaside	California	Type A (HUD MFH Case)	DEL MONTE MANOR - had a very bad rainstorm, apt was flooded bc the entry door was not weather stripped which destroyed her clothing, etc...	Phone
173523	Jan 17 2017 4:46PM	Jan 17 2017 4:46PM	Alice Tolan		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	1 BDR FAM APTS IN INDIANAPOLIS	Mail
173524	Jan 17 2017 4:48PM	Jan 17 2017 4:54PM	Darshall Davis		Las Vegas	Nevada	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding them not moving her to a 2 BR apt on the property, he grandson lives with her at BOB HOGAN APARTMENTS	Phone
173525	Jan 17 2017 4:49PM	Jan 17 2017 4:51PM	Yaritza Candelaria		WILMINGTON	Ohio	Type A (HUD MFH Case)	NORTHLAND COURT APTS:	
173526	Jan 17 2017 5:01PM	Jan 17 2017 5:01PM	Rita Rashad		Atlant	Georgia	Type A (HUD MFH Case)	Reporting manager & maintenance. Allen Hills - wants to make a complaint, water on her floors for the last week, no one has come to look at it...	Phone
173527	Jan 18 2017 9:05AM	Jan 18 2017 9:06AM	Darshall Davis		Everett	Michigan	Type B (HUD Non-FHA Case)	Caller on behalf of relative with complaint against mgmt. regarding bed bug complaint	Phone
173528	Jan 18 2017 9:06AM	Jan 18 2017 9:06AM	Alice Tolan		UNION SPRINGS	Alabama	Type C (Non-HUD Case)	against PHA	Phone
173529	Jan 18 2017 9:15AM	Jan 18 2017 9:15AM	Rita Rashad		Lancaster	Texas	Type A (HUD MFH Case)	NEED ASST	Phone
								1 bdrm, disabled, family Dallas	

173530	Jan 18 2017 9:24AM	Jan 18 2017 9:24AM	Alice Tolan		NEWPORT	Virginia	Type A (HUD MFH Case)	BERKLEY VILLAGE APTS:IN APT FOR 4 MOS - GOT MARRIED DURING THIS TIME - LL TOLD HER LET HER KNOW SO THAT THEY CLD GET A BACKGROUND/CREDIT CK ON HIM - HIS BACKGROUND CK WASNT FAVORABLE SO THEY WANT HER TO MV OUT ALSO	Phone
173531	Jan 18 2017 9:25AM	Jan 18 2017 9:25AM	Darshall Davis		Fairburn	Georgia	Type A (HUD MFH Case)	Caller interested in housing in Tyrone< Peachtree City/Fayetteville GA 1 BR Family CMHA - caller want to report fraud	Mail
173532	Jan 18 2017 9:33AM	Jan 18 2017 9:33AM	Rita Rashad		Cleveland	Ohio	Type B (HUD Non-FHA Case)	GEORGIAN ARMS APARTMENTS:NO HOTWATER IN BTHRM	Phone
173533	Jan 18 2017 9:35AM	Jan 18 2017 9:35AM	Alice Tolan		ROME	New York	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding no heat in her apt other maintenance issues at JENOR TOWERS	Phone
173534	Jan 18 2017 9:36AM	Jan 18 2017 9:46AM	Darshall Davis		Platteville	Wisconsin	Type A (HUD MFH Case)	DREXEL APTS :-NEED ASST	Phone
173535	Jan 18 2017 9:39AM	Jan 18 2017 9:39AM	Alice Tolan		W PALM BEACH	Florida	Type B (HUD Non-FHA Case)	Aqua Duct - not MFCH...maybe PHA...caller has complaint	Phone
173536	Jan 18 2017 9:39AM	Jan 18 2017 9:40AM	Rita Rashad		New Port News	Virginia	Type A (HUD MFH Case)	NEED ASST	Phone
173537	Jan 18 2017 9:43AM	Jan 18 2017 9:43AM	Alice Tolan		PHILADELPHIA	Pennsylvania	Type B (HUD Non-FHA Case)	Villages of Castlebury, not MFCH...caller has complaint against the PHA...	Phone
173538	Jan 18 2017 9:45AM	Jan 18 2017 9:45AM	Rita Rashad		Atlanta	Georgia	Type B (HUD Non-FHA Case)	NEED LST OF 2 TO 3 BDRMS IN INDIANAPOLIS	Mail
173539	Jan 18 2017 9:48AM	Jan 18 2017 9:48AM	Alice Tolan		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	2 bdrm, DC	Phone
173540	Jan 18 2017 9:49AM	Jan 18 2017 9:49AM	Rita Rashad		Washington	District of Columbia	Type A (HUD MFH Case)	NEED ASST	Phone
173541	Jan 18 2017 9:56AM	Jan 18 2017 9:56AM	Alice Tolan		ARLINGTON	Virginia	Type C (Non-HUD Case)	Caller has complaint against landlord regarding poor maintenance in SFH - no rental assistance but provided website for info	Website,Phone
173542	Jan 18 2017 9:56AM	Jan 18 2017 9:57AM	Darshall Davis		Gaffney	South Carolina	Type C (Non-HUD Case)	NORTH BRANCH COMMONS APT - THE LL IS GOING BACK 3 YRS ON THE RENT - AND SHE HAS NOT PD DURING THIS TIME -	
173543	Jan 18 2017 10:05AM	Jan 18 2017 10:06AM	Alice Tolan		N BRANCH	Michigan	Type A (HUD MFH Case)	DAUNER HAUS - just filled out recertification, she got a call from the office...the office allowed the housekeeper to review her files and the excuse was she was helping the office...Also tenants smoking when it is not allowed...mgr is very close with corp..don't think calling will work...	Phone
173544	Jan 18 2017 10:05AM	Jan 18 2017 10:06AM	Rita Rashad		Fenton	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding a letter she received from mgmt. stating she didn't report income at RIDGEWOOD EAST	Phone
173545	Jan 18 2017 10:06AM	Jan 18 2017 10:07AM	Darshall Davis		West Point	Mississippi	Type A (HUD MFH Case)	NEED LST OF FAM 2 BDRM APTS IN SMYRNA	Phone
173546	Jan 18 2017 10:15AM	Jan 18 2017 10:15AM	Alice Tolan		SMYRNA	Tennessee	Type A (HUD MFH Case)	1 bdrm, disabled, Jacksonville	Phone
173547	Jan 18 2017 10:16AM	Jan 18 2017 10:17AM	Rita Rashad		Jacksonville	Florida	Type A (HUD MFH Case)	Millie Jean - not MFCH; mgmt was not turning in her paperwork...	Phone
173548	Jan 18 2017 10:18AM	Jan 18 2017 10:19AM	Darshall Davis	Yes				BENJAMIN BANNEKER PLAZA:BLDG NEEDS FIXING UP	Phone
173549	Jan 18 2017 10:27AM	Jan 18 2017 10:27AM	Rita Rashad		Barbersville	West Virginia	Type B (HUD Non-FHA Case)	Caller interested in housing in Tempe/Mesa AZ 2-3 BR Family	Phone
173550	Jan 18 2017 10:27AM	Jan 18 2017 10:27AM	Alice Tolan		CHESTER	Pennsylvania	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Bronx, NY.	Mail
173551	Jan 18 2017 10:34AM	Jan 18 2017 10:34AM	Darshall Davis		Tempe	Arizona	Type A (HUD MFH Case)	Caller has complaint against PHA	Phone
173552	Jan 18 2017 10:35AM	Jan 18 2017 10:36AM	Yaritza Candelaria	Yes	BRONX	New York	Type A (HUD MFH Case)	Caller has complaint against mgmt. she has section 8 voucher	Phone
173553	Jan 18 2017 10:37AM	Jan 18 2017 10:37AM	Darshall Davis		Palmdale	California	Type B (HUD Non-FHA Case)	Feore - not MFCH...market renter w/LL complaint...	Phone
173554	Jan 18 2017 10:40AM	Jan 18 2017 10:40AM	Darshall Davis		Austin	Texas	Type B (HUD Non-FHA Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Fort Wayne IN	Mail
173555	Jan 18 2017 10:41AM	Jan 18 2017 10:41AM	Rita Rashad		Addison	Texas	Type C (Non-HUD Case)	Caller interested in housing in Derry NH 1 BR Family - caller also has complaint against PHA	Phone
173556	Jan 18 2017 10:44AM	Jan 18 2017 10:44AM	Yaritza Candelaria		HUNTINGTON	Indiana	Type A (HUD MFH Case)	CLR DISC	Phone
173557	Jan 18 2017 10:52AM	Jan 18 2017 10:53AM	Darshall Davis		Derry	New Hampshire	Type A (HUD MFH Case)		
173558	Jan 18 2017 10:54AM	Jan 18 2017 10:54AM	Alice Tolan		FARMINGTON	Illinois	Type C (Non-HUD Case)		

173559	Jan 18 2017 11:11AM	Jan 18 2017 11:11AM	Rita Rashad		Columbus	Georgia	Type B (HUD Non-FHA Case)	Caller is under RAD program, used to be PHA...getting a lot of mice during renovation...she wants to move, but is not getting help.	Phone
173560	Jan 18 2017 11:13AM	Jan 18 2017 11:13AM	Alice Tolan		INDIANAPOLIS	Indiana	Type B (HUD Non-FHA Case)	KEYSTONE APTS/THE MEADOWS - NEED ASST	Phone
173561	Jan 18 2017 11:15AM	Jan 18 2017 11:15AM	Rita Rashad		Brundigge	Alabama	Type B (HUD Non-FHA Case)	Caller has a section 8 voucher and has complaint against LL... ST. JOSEPH'S VILLAGE SENIOR CITIZENS:	Phone
173562	Jan 18 2017 11:16AM	Jan 18 2017 11:16AM	Yaritza Candelaria		SELDEN	New York	Type A (HUD MFH Case)	Has been requesting that management moves her into another unit because she no longer can live with her abusive husband.	Phone
173563	Jan 18 2017 11:19AM	Jan 18 2017 11:19AM	Alice Tolan		MADISON	Wisconsin	Type A (HUD MFH Case)	DRYDEN TERRACE APTS:WAS EVICTED - THE SHERIFF WLDNT LET HER MOVE ANYTHING OUT ST. JOSEPH'S VILLAGE SENIOR CITIZENS:	Phone
173564	Jan 18 2017 11:21AM	Jan 18 2017 11:21AM	Yaritza Candelaria		SELDEN	New York	Type A (HUD MFH Case)	Reporting discrimination. Keystone/Phoenix - beginning to get cold, her heat, she does not have; everyone has heat but her, it comes on sometimes and issues with mice...	Phone
173565	Jan 18 2017 11:21AM	Jan 18 2017 11:22AM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	NEED LSTNGS FOR FAM APT IN COOKEVILLE ALSO	Phone
173566	Jan 18 2017 11:24AM	Jan 18 2017 11:24AM	Alice Tolan		COOKEVILLE	Tennessee	Type A (HUD MFH Case)	THE # FOR PHA OFC	Phone
173567	Jan 18 2017 11:27AM	Jan 18 2017 11:27AM	Rita Rashad		Jacksonville	Florida	Type A (HUD MFH Case)	Asbury Apts (Dayton) - Looking to see if she owe a back bill to HUD...	Phone
173568	Jan 18 2017 11:28AM	Jan 18 2017 11:29AM	Yaritza Candelaria		ELDON	Missouri	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Phone
173569	Jan 18 2017 11:29AM	Jan 18 2017 11:30AM	Alice Tolan		BRONX	New York	Type A (HUD MFH Case)	1-2BDRM FAM APT in Miller County, MO NEED LST OF 1 BDRM FAM APTS IN NYC	Mail
173570	Jan 18 2017 11:33AM	Jan 18 2017 11:33AM	Rita Rashad		Longview	Texas	Type A (HUD MFH Case)	Longview Square - have not had hot water since Sunday...mgmt said, pipes are busted	Phone
173571	Jan 18 2017 11:36AM	Jan 18 2017 11:36AM	Rita Rashad		Jefferson	Louisiana	Type B (HUD Non-FHA Case)	Caller is section 8 voucher holder...calculated rent wrong...	Phone
173572	Jan 18 2017 11:51AM	Jan 18 2017 11:53AM	Yaritza Candelaria		QUEEN CREEK	Arizona	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Mail
173573	Jan 18 2017 11:52AM	Jan 18 2017 11:52AM	Alice Tolan		AVENEL	New Jersey	Type B (HUD Non-FHA Case)	1BDRM ELD APT in San Diego CA NEED ASST - WANTS THE SUPERV	Phone
173574	Jan 18 2017 11:52AM	Jan 18 2017 11:52AM	Rita Rashad		Bronx	New York	Type A (HUD MFH Case)	Maria Isabella (10455) Issue with rent, had been paying \$180, but mgmt says she owes another \$10; cannot get in touch with mgmt...	Phone
173575	Jan 18 2017 11:53AM	Jan 18 2017 11:56AM	Alice Tolan		LAKEWOOD	Washington	Type C (Non-HUD Case)	NEED ASST	Phone
173576	Jan 18 2017 11:58AM	Jan 18 2017 11:58AM	Rita Rashad		Mooreville	North Carolina	Type C (Non-HUD Case)	Callers lives in Traylor Park and has complaint against LL... LEBANON VILLAGE APARTMENTS	Phone
173577	Jan 18 2017 12:00PM	Jan 18 2017 12:01PM	Yaritza Candelaria	Yes	LEBANON	Pennsylvania	Type A (HUD MFH Case)	Her rent has been calculated wrong.	Phone
173578	Jan 18 2017 12:02PM	Jan 18 2017 12:02PM	Alice Tolan		E CARBON	Utah	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173579	Jan 18 2017 12:05PM	Jan 18 2017 12:06PM	Rita Rashad		Brownstown	Michigan	Type B (HUD Non-FHA Case)	American House - not MFCH; via PHA...looking for listing w/Section 8 voucher...	Phone
173580	Jan 18 2017 12:07PM	Jan 18 2017 12:07PM	Alice Tolan		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	NEED LST OF 1 TO 2 BDRMS IN INDIANAPOLIS Housing Choice Voucher:	Phone
173581	Jan 18 2017 12:10PM	Jan 18 2017 12:10PM	Yaritza Candelaria		INDIANAPOLIS	Indiana	Type B (HUD Non-FHA Case)	Trying to port to Rancho Cucamonga CA	Phone
173582	Jan 18 2017 12:10PM	Jan 18 2017 12:10PM	Rita Rashad		Bangor	Pennsylvania	Type B (HUD Non-FHA Case)	Caller is with PHA and have LL issues..	Phone
173583	Jan 18 2017 12:12PM	Jan 18 2017 12:12PM	Rita Rashad		Everette	Washington	Type C (Non-HUD Case)	Caller is trying to reach FHEO..	Phone
173584	Jan 18 2017 12:15PM	Jan 18 2017 12:15PM	Yaritza Candelaria		POTOMAC	Maryland	Type B (HUD Non-FHA Case)	Calling for brother who is interested in a townhome ot SFH	Phone
173585	Jan 18 2017 12:17PM	Jan 18 2017 12:17PM	Rita Rashad		Sandra	Pennsylvania	Type B (HUD Non-FHA Case)	Caller with PHA, very rude...	Phone
173586	Jan 18 2017 12:19PM	Jan 18 2017 12:19PM	Alice Tolan		SELMER	Tennessee	Type A (HUD MFH Case)	SELMER TOWNHOUSE APTS:HARRESSMENT BY THE LL	Phone
173587	Jan 18 2017 12:22PM	Jan 18 2017 12:23PM	Yaritza Candelaria						
173588	Jan 18 2017 12:23PM	Jan 18 2017 12:24PM	Darshall Davis		Russellville	Alabama	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding bed bug infestation on the property at VILLAGE SQUARE APTS	Phone
173589	Jan 18 2017 12:27PM	Jan 18 2017 12:27PM	Alice Tolan		TOLEDO	Ohio	Type A (HUD MFH Case)	NEED APT LST FOR LUCAS COUNTY FAM & ELDERLY	Mail

173590	Jan 18 2017 12:29PM	Jan 18 2017 12:29PM	Alice Tolan		BURTON	Michigan	Type A (HUD MFH Case)	BOULDER CREEK APTS:2ND MO THAT NOTICE WAS RECVD THAT GAS WLD B CUTOFF Caller on behalf of a friend - interested in housing in Tampa/St Petersburg FL 1 BR Elderly	Phone
173591	Jan 18 2017 12:31PM	Jan 18 2017 12:33PM	Darshall Davis		Tampa	Florida	Type A (HUD MFH Case)	WANTS ASST W/A DOWN PAYMENT ON A HSE	Mail
173592	Jan 18 2017 12:32PM	Jan 18 2017 12:33PM	Alice Tolan		DUNELLWYN	Florida	Type B (HUD Non-FHA Case)	VALLEYVIEW HEIGHTS APTS:	Phone
173593	Jan 18 2017 12:34PM	Jan 18 2017 12:35PM	Yaritza Candelaria		DANVILLE	Illinois	Type A (HUD MFH Case)	Would like to report manager for using comments that are considered discriminatory or stereotype BOULDER CREEK APTS:THE GAS CO IS GETTING READY TO SHUT OFF SERV	Phone
173594	Jan 18 2017 12:36PM	Jan 18 2017 12:36PM	Alice Tolan		BURTON	Michigan	Type A (HUD MFH Case)		Phone
173595	Jan 18 2017 12:40PM	Jan 18 2017 12:40PM	Alice Tolan		WAYNE	Michigan	Type C (Non-HUD Case)	WESTCHESTER APTS :NEED ASST FAIR MARKET RENTER:	Phone
173596	Jan 18 2017 12:40PM	Jan 18 2017 12:40PM	Yaritza Candelaria		HIGHLANDS RANCHO	Colorado	Type B (HUD Non-FHA Case)	Complaint against landlord. Caller has complaint against mgmt. regarding staff telling tenants that they cannot sit in the lobby and limiting the laundry room and community room on the property at OUR SAVIORS MANOR	Phone
173597	Jan 18 2017 12:43PM	Jan 18 2017 12:45PM	Darshall Davis		Westland	Michigan	Type A (HUD MFH Case)	GATEWAY VILLAGE APTS :BLACK MOLD - BEDBUGS - THEY ONLY SPRAYED 1 FLR IN THE BLDG FAIR MARKET RENTER:	Phone
173598	Jan 18 2017 12:45PM	Jan 18 2017 12:45PM	Alice Tolan		CLAIRE	Michigan	Type A (HUD MFH Case)		Phone
173599	Jan 18 2017 12:49PM	Jan 18 2017 12:49PM	Yaritza Candelaria		PHOENIX	Arizona	Type C (Non-HUD Case)	Complaint against management.	Phone
173600	Jan 18 2017 12:49PM	Jan 18 2017 12:50PM	Alice Tolan		JACKSONVILLE	Florida	Type A (HUD MFH Case)	NEED LST OF FAM APTS - 1BDRM	Mail
173601	Jan 18 2017 12:50PM	Jan 18 2017 12:50PM	Yaritza Candelaria						
173602	Jan 18 2017 12:53PM	Jan 18 2017 12:54PM	Darshall Davis		Dale	Indiana	Type C (Non-HUD Case)	Caller has complaint against mgmt. no rental assistance from HUD - says its a state program	Mail
173603	Jan 18 2017 1:01PM	Jan 18 2017 1:02PM	Alice Tolan		EVERETT	Washington	Type C (Non-HUD Case)	CANDLEWOOD APTS ->BEING EVICTED	Phone
173604	Jan 18 2017 1:02PM	Jan 18 2017 1:03PM	Yaritza Candelaria		EASTPOINTE	Michigan	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM FAM APT in Macomb County MI	Mail
173605	Jan 18 2017 1:06PM	Jan 18 2017 1:06PM	Darshall Davis		Rockford	Illinois	Type B (HUD Non-FHA Case)	Caller has complaint against PHA - he was living in PH	Phone
173606	Jan 18 2017 1:08PM	Jan 18 2017 1:11PM	Darshall Davis		Warren	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Detroit MI 1-2 BR Family	Phone
173607	Jan 18 2017 1:09PM	Jan 18 2017 1:10PM	Rita Rashad		Salisbury	Maryland	Type A (HUD MFH Case)	Fruitland - calling on behalf of a family, this family's unit flooded, LL is telling her she has to leave...LL is saying there is no where for her to go and they cannot put her up... REPEATED CALLER	Phone
173608	Jan 18 2017 1:13PM	Jan 18 2017 1:13PM	Yaritza Candelaria	Yes	LEBANON	Pennsylvania	Type A (HUD MFH Case)	Lebanon Village Apts. Her rent is being calculated wrong	Phone
173609	Jan 18 2017 1:13PM	Jan 18 2017 1:14PM	Darshall Davis		Temple	Texas		Called disconnected	Phone
173610	Jan 18 2017 1:17PM	Jan 18 2017 1:17PM	Rita Rashad		Jacksonville	North Carolina	Type A (HUD MFH Case)	1 bdrm, senior, Jacksonville CANYON CREEK:	Phone
173611	Jan 18 2017 1:18PM	Jan 18 2017 1:18PM	Yaritza Candelaria		TEMPLE	Texas	Type A (HUD MFH Case)	Management informed her that her unit would be ready to move in on Dec 16th. When she moved in her unit was in very poor conditions and has reported to manager and nothing is being resolved.	Phone
173612	Jan 18 2017 1:20PM	Jan 18 2017 1:21PM	Darshall Davis		Prescott	Arizona	Type C (Non-HUD Case)	Caller has complaint against city where he owns a few halfway homes - no rental assistance	Phone
173613	Jan 18 2017 1:23PM	Jan 18 2017 1:23PM	Rita Rashad		Stanford	Connecticut	Type A (HUD MFH Case)	2 bdrm, Fairfield County Caller has complaint against mgmt. regarding the staff on site and other neighbors at DESERT VIEW APTS	Phone
173614	Jan 18 2017 1:35PM	Jan 18 2017 1:38PM	Darshall Davis		Palmdale	California	Type A (HUD MFH Case)		Phone



173615	Jan 18 2017 1:39PM	Feb 27 2017 10:14AM	Rita Rashad	Brewton	Alabama	Type A (HUD MFH Case)	1 bdrm, Escambia County, senior	Phone
173616	Jan 18 2017 1:39PM	Jan 18 2017 1:39PM	Yaritza Candelaria	CANTON	Michigan	Type B (HUD Non-FHA Case)	Complaint, but does not know program name.	Phone
173617	Jan 18 2017 1:42PM	Jan 18 2017 1:42PM	Darshall Davis	Jersey City	New Jersey	Type C (Non-HUD Case)	Caller has complaint against mgmt. - she has no rental assistance SUMMIT PLACE APARTMENTS:	Phone
173618	Jan 18 2017 1:43PM	Jan 18 2017 1:47PM	Yaritza Candelaria	LIVINGSTON	Montana	Type A (HUD MFH Case)	Reporting management.	Phone
173619	Jan 18 2017 1:44PM	Jan 18 2017 1:44PM	Rita Rashad	Indianapolis	Indiana	Type C (Non-HUD Case)	Caller is market renter w/LL complaint... ELM GROVE GARDENS - altercation w/the father of her kids...received a letter for an eviction... Looking for 2 bedroom family in Suffolk County NY.	Phone
173620	Jan 18 2017 1:48PM	Jan 18 2017 1:48PM	Rita Rashad	Baton Rouge	Louisiana	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN CLEVELAND	Phone
173621	Jan 18 2017 1:48PM	Jan 18 2017 1:49PM	Kimberly Douglass Smith	Wyandanch	New York	Type A (HUD MFH Case)	Caller interested in housing in Milwaukee/West	Website
173622	Jan 18 2017 1:50PM	Jan 18 2017 1:50PM	Alice Tolan	SHAKER HGHTS	Ohio	Type A (HUD MFH Case)	Aliss WI 2 BR Family NEED LST OF 3 BDRMS IN KENT	Mail
173623	Jan 18 2017 1:50PM	Jan 18 2017 1:51PM	Darshall Davis	Milwaukee	Wisconsin	Type A (HUD MFH Case)	United Winthrop Towers (Chicago) - the mgr told her she would have to pay market rent due to the fact she has been away for five months from apt...	Phone
173624	Jan 18 2017 1:52PM	Jan 18 2017 1:53PM	Alice Tolan	KENT	Washington	Type A (HUD MFH Case)	NEED LST OF 3 BDRMS IN KENT Caller interested in housing in Plano TX 1 BR Elderly	Phone
173625	Jan 18 2017 1:58PM	Jan 18 2017 1:59PM	Rita Rashad	Memphis	Tennessee	Type A (HUD MFH Case)	Market renter w/LL issues Caller disconnected	Phone
173626	Jan 18 2017 2:03PM	Jan 18 2017 2:04PM	Darshall Davis	Plano	Texas	Type A (HUD MFH Case)	NEED LST OF ELDERLY IN ROCKY FORD	Mail
173627	Jan 18 2017 2:09PM	Jan 18 2017 2:09PM	Rita Rashad	York	Pennsylvania	Type C (Non-HUD Case)	1 bdrm, Milwaukee	Phone
173628	Jan 18 2017 2:09PM	Jan 18 2017 2:10PM	Darshall Davis	Chicago	Illinois		Caller has complaint against mgmt. regarding eviction for abandonment on the property at WINTHROP TOWERS - she has been gone for 5 months but was still paying rent - call disconnected again	Phone
173629	Jan 18 2017 2:10PM	Jan 18 2017 2:11PM	Alice Tolan	ROCKY FORD	Colorado	Type A (HUD MFH Case)	THE BUNGALOW APTS :NEED ASST	Phone
173630	Jan 18 2017 2:14PM	Feb 27 2017 10:17AM	Rita Rashad	Milwaukee	Wisconsin	Type A (HUD MFH Case)	Caller has complaint against mgmt. he has no rental assistance	Phone
173631	Jan 18 2017 2:18PM	Jan 18 2017 2:18PM	Alice Tolan				Caller has complaint against landlord - regarding fraud and harassment in SFH - he is not sure of the program	Phone
173632	Jan 18 2017 2:19PM	Jan 18 2017 2:19PM	Darshall Davis	Chicago	Illinois	Type A (HUD MFH Case)	EASTWOOD SQUARE APARTMENTS - can a family member, whose spouse passed away and lived in US for 40 years still be on the lease eventhough they do not have their paperwork or green card	Phone
173633	Jan 18 2017 2:21PM	Jan 18 2017 2:21PM	Alice Tolan	SALT LAKE	Utah	Type C (Non-HUD Case)		Phone
173634	Jan 18 2017 2:26PM	Jan 18 2017 2:26PM	Darshall Davis	New Orleans	Louisiana	Type C (Non-HUD Case)		Phone
173635	Jan 18 2017 2:33PM	Jan 18 2017 2:34PM	Darshall Davis	Newport	Kentucky	Type B (HUD Non-FHA Case)		Phone
173636	Jan 18 2017 2:33PM	Jan 18 2017 2:34PM	Rita Rashad	Bellevue	Washington	Type A (HUD MFH Case)		Phone
173637	Jan 18 2017 2:34PM	Jan 18 2017 2:34PM	Darshall Davis					
173638	Jan 18 2017 2:48PM	Jan 18 2017 2:48PM	Alice Tolan					
173639	Jan 18 2017 2:48PM	Jan 18 2017 2:49PM	Darshall Davis	Los Angeles	California	Type A (HUD MFH Case)	Caller interested in housing in Los Angeles CA 2 BR Family	Mail
173640	Jan 18 2017 2:50PM	Jan 18 2017 2:50PM	Alice Tolan	TULSA	Oklahoma	Type C (Non-HUD Case)	HAMPTON HILL APTS :NEED ASST	Phone
173641	Jan 18 2017 2:55PM	Jan 18 2017 2:55PM	Alice Tolan	SPENCER	Oklahoma	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APTS Triangle Terrace - having a dispute with apt manager...told them she anticipated an increase in income and she did not get recertification papers until December; altho recert was due March...found out now she has to pay 8 months back payment bc they say, did not give income info..	Phone
173642	Jan 18 2017 2:55PM	Jan 18 2017 2:55PM	Rita Rashad	Orange	California	Type A (HUD MFH Case)	PIOTR STADNITSKI GARDENS APTS:WANTS TO FILE COMPLAINT ON THE LL	Phone
173643	Jan 18 2017 2:57PM	Jan 18 2017 2:57PM	Alice Tolan	BUFFALO	New York	Type A (HUD MFH Case)	NEED 1 BDRM FAM APTS IN FT WAYNE	Phone
173644	Jan 18 2017 3:02PM	Jan 18 2017 3:02PM	Alice Tolan	FT WAYNE	Indiana	Type A (HUD MFH Case)	NEED ASST	Phone
173645	Jan 18 2017 3:04PM	Jan 18 2017 3:04PM	Alice Tolan	WANACREEK	California	Type C (Non-HUD Case)		Phone
173646	Jan 18 2017 3:04PM	Jan 18 2017 3:05PM	Alice Tolan					
173647	Jan 18 2017 3:07PM	Jan 18 2017 3:07PM	Alice Tolan	AKRON	Ohio	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN AKRON	Mail
173648	Jan 18 2017 3:11PM	Jan 18 2017 3:12PM	Rita Rashad	Spencer	Oklahoma	Type A (HUD MFH Case)	1 bdrm, 73135	Phone

173649	Jan 18 2017 3:12PM	Jan 18 2017 3:12PM	Darshall Davis	Washington	Indiana	Type A (HUD MFH Case)	Caller is a judge - calling with questions about eviction that a tenant is going thru on the property at SHEPHERD HILL APARTMENTS USDA Rural Development	Phone
173650	Jan 18 2017 3:22PM	Jan 18 2017 3:23PM	Yaritza Candelaria	DARLINGTON	South Carolina	Type A (HUD MFH Case)	Complaint WHY IS THE RENT SO HIGH IN HER AREA AND ITS AN OLD AREA	Phone
173651	Jan 18 2017 3:22PM	Jan 18 2017 3:22PM	Alice Tolan	DALLAS	Texas	Type C (Non-HUD Case)	Caller interested in HUD Housing. 2BDRM FAM APT in Detroit, MI	Phone
173652	Jan 18 2017 3:29PM	Jan 23 2017 11:05AM	Yaritza Candelaria	PENSACOLA	Florida	Type A (HUD MFH Case)	3 bdrm, Indianapolis and St. Louis, MO	Mail
173653	Jan 18 2017 3:34PM	Jan 18 2017 3:35PM	Rita Rashad	Gary	Indiana	Type A (HUD MFH Case)	WEST ROAD APARTMENTS:  Manager charging her fee to transfer into another unit, security deposit & a full months rent and does not know why Market caller w/LL complaint	Phone
173654	Jan 18 2017 3:41PM	Jan 18 2017 3:41PM	Yaritza Candelaria	SALISBURY	Maryland	Type A (HUD MFH Case)	Low income housing for the elderly	Mail
173655	Jan 18 2017 3:42PM	Jan 18 2017 3:42PM	Rita Rashad	Atchison	Kansas	Type C (Non-HUD Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Yonkers, NY.	Mail
173656	Jan 18 2017 3:48PM	Jan 18 2017 3:49PM	Kimberly Douglass Smith				Management complaint	
173657	Jan 18 2017 4:13PM	Jan 18 2017 4:22PM	Kimberly Douglass Smith	Cleveland	Ohio	Type A (HUD MFH Case)	Discrimination	
173658	Jan 19 2017 9:43AM	Jan 19 2017 9:44AM	Yaritza Candelaria	BRONX	New York	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding thermostats not working on the property at SIMMONS VILLAGE I	Phone
173659	Jan 19 2017 9:44AM	Jan 25 2017 3:03PM	Yaritza Candelaria				FAIR MARKET RENTER:	
173660	Jan 19 2017 9:46AM	Jan 25 2017 3:03PM	Yaritza Candelaria				Property hasn't removed the snow.	Phone
173661	Jan 19 2017 9:46AM	Jan 19 2017 9:49AM	Darshall Davis	Johnston	Rhode Island	Type A (HUD MFH Case)	South Gate Village Apartments: Caller states that she has no water. States that they were given notice that the water will be off from 9am to 5pm.; however the water is not on and the staff is gone home for the weekend.	
173662	Jan 19 2017 9:47AM	Jan 25 2017 3:49PM	Yaritza Candelaria	PORTLAND	Oregon	Type C (Non-HUD Case)	Voicemail	
173663	Jan 19 2017 9:52AM	Jan 19 2017 9:52AM	Kimberly Douglass Smith				Caller interested in HUD Housing. 2BDRM FAM APT in Wayne County, MI	Mail
173664	Jan 19 2017 9:52AM	Jan 19 2017 9:52AM	Kimberly Douglass Smith				Caller has complaint against mgmt. regarding staff on site at WYANDOT SQUARE APARTMENTS	Phone
173665	Jan 19 2017 9:55AM	Jan 19 2017 9:55AM	Yaritza Candelaria	DETROIT	Michigan	Type A (HUD MFH Case)	Her Section 8 voucher is not being honored... Smith Village: Various maintenance complaint	Phone
173666	Jan 19 2017 9:56AM	Jan 19 2017 9:56AM	Darshall Davis	Galion	Ohio	Type A (HUD MFH Case)	Voicemail	
173667	Jan 19 2017 9:57AM	Jan 19 2017 9:57AM	Rita Rashad	Baltimore	Maryland	Type B (HUD Non-FHA Case)	Voicemail	
173668	Jan 19 2017 10:02AM	Jan 19 2017 10:02AM	Kimberly Douglass Smith				Caller interested in HUD Housing. 1BDRM FAM APT in NYC & Bethelhem & Easton PA	Mail
173669	Jan 19 2017 10:02AM	Jan 25 2017 3:45PM	Yaritza Candelaria				Caller has complaint against mgmt. regarding pet policy and discrimination on the property at VALLEYVIEW HEIGHTS APTS.	Phone
173670	Jan 19 2017 10:03AM	Jan 19 2017 10:04AM	Kimberly Douglass Smith				Reasonable accommodations request	
173671	Jan 19 2017 10:04AM	Jan 19 2017 10:06AM	Yaritza Candelaria	NEW YORK CITY	New York	Type A (HUD MFH Case)	Wildwood - rocks are everywhere, she is in a wheelchair....	Phone
173672	Jan 19 2017 10:05AM	Jan 19 2017 10:08AM	Darshall Davis	Danville	Illinois	Type A (HUD MFH Case)	Management/maintenance complaint	
173673	Jan 19 2017 10:10AM	Jan 25 2017 3:46PM	Yaritza Candelaria				Complaint	
173674	Jan 19 2017 10:11AM	Jan 19 2017 10:11AM	Rita Rashad	Roswell	New Mexico	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2-3BDRM FAM APT in Jacksonville, FL	Mail
173675	Jan 19 2017 10:11AM	Jan 25 2017 3:45PM	Yaritza Candelaria				2 bdrm, senior, Indianapolis	Phone
173676	Jan 19 2017 10:14AM	Jan 24 2017 2:44PM	Rita Rashad				Caller has complaint against case worker with Shelter Plus Program and has reported to them	Phone
173677	Jan 19 2017 10:15AM	Jan 19 2017 10:17AM	Yaritza Candelaria	Pascagoula	Mississippi	Type A (HUD MFH Case)	Low income housing...3 bdrm, Indianapolis	
173678	Jan 19 2017 10:18AM	Jan 19 2017 10:18AM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)		
173679	Jan 19 2017 10:18AM	Jan 19 2017 10:19AM	Darshall Davis	San Francisco	California	Type B (HUD Non-FHA Case)		
173680	Jan 19 2017 10:22AM	Jan 24 2017 3:05PM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)		

173681	Jan 19 2017 10:22AM	Jan 19 2017 10:23AM	Yaritza Candelaria		PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM APT in Philadelphia, PA	Mail
173682	Jan 19 2017 10:24AM	Jan 24 2017 2:31PM	Rita Rashad		Albuquerque	New Mexico	Type B (HUD Non-FHA Case)	Maintenance complaint via PHA, caller section 8 voucher...	Phone
173683	Jan 19 2017 10:25AM	Jan 19 2017 10:25AM	Rita Rashad		Atlantic City	New Jersey	Type B (HUD Non-FHA Case)	Caller is in a PHA unit and want to know where her utility check is...	Phone
173684	Jan 19 2017 10:30AM	Jan 19 2017 10:30AM	Yaritza Candelaria		BRONX	New York	Type B (HUD Non-FHA Case)	Complaint against NYCHA	Phone
173685	Jan 19 2017 10:30AM	Jan 19 2017 10:31AM	Rita Rashad		Wilmington	Delaware	Type C (Non-HUD Case)	Works for a non profit, asked to fill out a form, need help with it...	Phone
173686	Jan 19 2017 10:31AM	Jan 19 2017 10:31AM	Darshall Davis		Cincinnati	Ohio	Type B (HUD Non-FHA Case)	Caller has questions about her assistance but not sure what program she is working with	Phone
173687	Jan 19 2017 10:34AM	Jan 19 2017 10:35AM	Kimberly Douglass Smith		Newport News	Virginia	Type A (HUD MFH Case)	BERKLEY VILLAGE APTS: Caller wants to know if the income she received under her stipend is included as income.	Phone
173688	Jan 19 2017 10:38AM	Jan 19 2017 10:40AM	Yaritza Candelaria	Yes	TAMPA	Florida	Type B (HUD Non-FHA Case)	Complaint, but does not program name.	Phone
173689	Jan 19 2017 10:41AM	Jan 19 2017 10:41AM	Rita Rashad		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	1 bdrm, Alleghany County	Phone
173690	Jan 19 2017 10:44AM	Jan 19 2017 10:48AM	Darshall Davis		Huntsville	Alabama	Type A (HUD MFH Case)	Caller interested in housing in Huntsville AL 2 BR Family	Phone
173691	Jan 19 2017 10:49AM	Jan 19 2017 10:49AM	Darshall Davis						
173692	Jan 19 2017 10:52AM	Jan 19 2017 10:53AM	Darshall Davis		Baltimore	Maryland	Type A (HUD MFH Case)	Caller interested in housing in Baltimore MD 1 BR Family	Mail
BRIARWOOD ESTATES:									
173693	Jan 19 2017 10:54AM	Jan 19 2017 10:54AM	Yaritza Candelaria		UNIONTOWN	Ohio	Type A (HUD MFH Case)	Reporting management, poor maintenance, bug infestation & unit is to small for her family size.	Phone
173694	Jan 19 2017 10:56AM	Jan 24 2017 9:13AM	Kimberly Douglass Smith		St. Louis	Missouri	Type A (HUD MFH Case)	Looking for 2 bedroom family in Saint Louis, MO	Mail
173695	Jan 19 2017 10:56AM	Jan 19 2017 10:56AM	Kimberly Douglass Smith		St. Louis	Missouri	Type A (HUD MFH Case)	Looking for 2 bedroom family in Saint Louis, MO	Mail
173696	Jan 19 2017 10:56AM	Jan 19 2017 10:57AM	Rita Rashad		Memphis	Tennessee	Type A (HUD MFH Case)	2/3 Memphis	Phone
173697	Jan 19 2017 11:00AM	Jan 19 2017 11:20AM	Kimberly Douglass Smith		Humble	Texas	Type A (HUD MFH Case)	Looking for 1 bedroom elderly in Houston	Mail
173698	Jan 19 2017 11:03AM	Jan 19 2017 11:03AM	Yaritza Candelaria		ARNOLD	Maryland	Type B (HUD Non-FHA Case)	Caller interested in applying for section 8	Phone
173699	Jan 19 2017 11:07AM	Jan 19 2017 11:07AM	Rita Rashad		Denver	Colorado	Type C (Non-HUD Case)	Caller is market renter w/LL complaint	Phone
173700	Jan 19 2017 11:11AM	Jan 19 2017 11:13AM	Yaritza Candelaria		LOUISA	Kentucky	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM ELD APT in Houston TX	Mail
173701	Jan 19 2017 11:15AM	Jan 19 2017 11:16AM	Darshall Davis		Stuttgart	Arkansas	Type B (HUD Non-FHA Case)	Caller on behalf of her mother with complaint regarding property not allowing her to stay overnight due to felony conviction of fraud and also mold infestation - not sure what HUD program she gets assistance with	Phone
173702	Jan 19 2017 11:17AM	Jan 19 2017 11:17AM	Rita Rashad		Sandersville	Georgia	Type A (HUD MFH Case)	Camellia Lane - not MFCH; caller did not know program	Phone
173703	Jan 19 2017 11:18AM	Jan 19 2017 11:19AM	Yaritza Candelaria		FAIR HAVEN	Massachusetts	Type B (HUD Non-FHA Case)	Complaint against Fair Haven Housing Authority. Caller has complaint against mgmt. regarding her security deposit not being returned at	Phone
173704	Jan 19 2017 11:27AM	Jan 19 2017 11:28AM	Darshall Davis		Concord	New Hampshire	Type A (HUD MFH Case)	ROYAL GARDENS	Phone
173705	Jan 19 2017 11:29AM	Jan 19 2017 11:30AM	Rita Rashad		Miami	Florida	Type C (Non-HUD Case)	Lives in condo....	Phone
173706	Jan 19 2017 11:30AM	Jan 24 2017 2:27PM	Rita Rashad					Legal assistance	
SUMMIT TOWERS:									
173707	Jan 19 2017 11:33AM	Jan 19 2017 11:33AM	Yaritza Candelaria		SCHENECTADY	New York	Type A (HUD MFH Case)	Reporting unauthorized individuals at the property & manager always increasing his rent. MILL RUN APARTMENTS: Caller states that he is being evicted because he has complained about the poor living conditions	Phone
173708	Jan 19 2017 11:33AM	Jan 19 2017 11:37AM	Kimberly Douglass Smith					1 bdrm, senior; Lawrenceburg, VA	Phone
173709	Jan 19 2017 11:37AM	Jan 19 2017 11:38AM	Rita Rashad		New Bern	North Carolina	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM APT in New Castle, Kent, Sussex County	
173710	Jan 19 2017 11:39AM	Jan 19 2017 11:39AM	Yaritza Candelaria		Middletown	Delaware	Type A (HUD MFH Case)	DE & Elton & Cecilton Maryland.	Phone
173711	Jan 19 2017 11:41AM	Jan 19 2017 11:42AM	Kimberly Douglass Smith		Jacksonville	Florida	Type B (HUD Non-FHA Case)	HCV	Phone
173712	Jan 19 2017 11:42AM	Jan 19 2017 11:42AM	Rita Rashad						

								Low Income Housing Tax Credit:	
173713	Jan 19 2017 11:43AM	Jan 19 2017 11:43AM	Yaritza Candelaria		CALIFORNIA CITY	California	Type B (HUD Non-FHA Case)	Complaint against manager. Caller states that she was charged for a broken window	Phone
173714	Jan 19 2017 11:44AM	Jan 23 2017 9:58AM	Alice Tolan						
173715	Jan 19 2017 11:48AM	Feb 27 2017 10:25AM	Rita Rashad		Florence	Mississippi	Type A (HUD MFH Case)	1 bdrm, senior, Rankin County	Phone
173716	Jan 19 2017 11:51AM	Jan 19 2017 11:51AM	Rita Rashad						
173717	Jan 19 2017 11:51AM	Jan 19 2017 11:52AM	Yaritza Candelaria	Yes	POMPANO BEACH	Florida	Type B (HUD Non-FHA Case)	Reporting her section 8 office for refusing to add her son to lease agreement BELMONT HOMES - having issues w/mgmt...they are accusing him of calling HUD, he says it isn't true...	Phone
173718	Jan 19 2017 11:55AM	Jan 19 2017 11:56AM	Rita Rashad		Denver	Colorado	Type A (HUD MFH Case)	NEW MINERVA PLACE:  Is being evicted because manager found tobacco and ash tray in her unit which is not allowed because its a non smoking property.	Phone
173719	Jan 19 2017 11:57AM	Jan 19 2017 11:57AM	Yaritza Candelaria		SAINT LOUIS	Missouri	Type A (HUD MFH Case)	Looking for 1 bedroom elderly in FREDERICKSBURG, VA	Phone
173720	Jan 19 2017 11:58AM	Jan 19 2017 12:00PM	Kimberly Douglass Smith		FREDERICKSBURG	Virginia	Type A (HUD MFH Case)	Calling on behalf of brother who has issue with PHA...	Phone
173721	Jan 19 2017 12:01PM	Jan 19 2017 12:01PM	Rita Rashad		Holyoke	Massachusetts	Type B (HUD Non-FHA Case)		
173722	Jan 19 2017 12:01PM	Jan 19 2017 12:01PM	Kimberly Douglass Smith						
173723	Jan 19 2017 12:01PM	Jan 19 2017 12:02PM	Yaritza Candelaria		VICTORVILLE	California	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Victorville, Hisperia, Upland CA	Mail
173724	Jan 19 2017 12:02PM	Jan 19 2017 12:02PM	Kimberly Douglass Smith					Management complaint Caller states that the property is using a generator	
173725	Jan 19 2017 12:03PM	Jan 24 2017 2:26PM	Rita Rashad					MAPLEWOOD APARTMENTS: Caller wants to know if the property has the right to ask for 6 months of bank statements? Low income housing WHITTIER TERRACE:	
173726	Jan 19 2017 12:07PM	Jan 19 2017 12:07PM	Kimberly Douglass Smith		Bunkerhill	Illinois	Type A (HUD MFH Case)		
173727	Jan 19 2017 12:08PM	Jan 24 2017 2:25PM	Rita Rashad						
173728	Jan 19 2017 12:12PM	Jan 19 2017 12:13PM	Yaritza Candelaria	Yes	WORCESTER	Massachusetts	Type A (HUD MFH Case)	Manager has informed her that she has to downgrade from a 2bdrm to a 1bdrm because her son no longer lives with her. The problem she is having is the unit they are trying to place her in she does not like it	Phone
173729	Jan 19 2017 12:13PM	Jan 19 2017 12:13PM	Kimberly Douglass Smith		Hamburg	New York	Type A (HUD MFH Case)	BETHEL ESTATES: Caller states that she has been accused, by the manger, of smoking.	Phone
173730	Jan 19 2017 12:15PM	Jan 19 2017 12:16PM	Rita Rashad		Irvine	California	Type A (HUD MFH Case)	Income limits in Orange County and listings Owner of Multifamily Properties interested program.	Phone
173731	Jan 19 2017 12:16PM	Jan 19 2017 12:17PM	Yaritza Candelaria		IRVINE	California	Type A (HUD MFH Case)	WINTHROP TOWERS: Caller states that she has been away from her unit for a couple of months. Because she has been away the manage is not renewing her lease.	Phone
173732	Jan 19 2017 12:20PM	Jan 19 2017 12:20PM	Kimberly Douglass Smith		Chicago	Illinois	Type A (HUD MFH Case)	Caller interested HUD Housing, 2BDRM FAM APT in Roseville, Warren, Eastpointe & Mount Clemens MI.	Phone
173733	Jan 19 2017 12:22PM	Jan 19 2017 12:54PM	Yaritza Candelaria		ROSEVILLE	Michigan	Type A (HUD MFH Case)	Caller interested in housing in IA for SFH with PHA	Phone
173734	Jan 19 2017 12:27PM	Jan 19 2017 12:27PM	Darshall Davis		Council Bluffs	Iowa	Type B (HUD Non-FHA Case)	RONEZ MANOR APARTMENTS: Caller states that she has been notified that she received a notice that she owes back rent. PAULA MARIA III APTS:	Phone
173735	Jan 19 2017 12:29PM	Jan 19 2017 12:29PM	Kimberly Douglass Smith		Springfield	Ohio	Type A (HUD MFH Case)		
173736	Jan 19 2017 12:30PM	Jan 19 2017 12:30PM	Yaritza Candelaria		HAMPTON	Virginia	Type A (HUD MFH Case)	Attorney calling for client who has a lawsuit against property due to severe mold. Judge has also ordered that management takes care of the issues	Phone

173737 173738	Jan 19 2017 12:30PM Jan 19 2017 12:33PM	Jan 19 2017 12:30PM Jan 19 2017 12:34PM	Darshall Davis Kimberly Douglass Smith	Indianapolis Xenia	Indiana Ohio	Type A (HUD MFH Case) Type C (Non-HUD Case)	Caller interested in housing in Indianapolis IN 2 BR Family FMR wanting to file a complaint FAIR MARKET RENTER	Mail Phone
173739 173740	Jan 19 2017 12:34PM Jan 19 2017 12:36PM	Jan 19 2017 12:34PM Jan 19 2017 12:37PM	Yaritza Candelaria Kimberly Douglass Smith	CHICAGO Santa Ana	Illinois California	Type C (Non-HUD Case) Type A (HUD MFH Case)	Complaint against LL Looking for 2/3 bedroom family Caller interested in housing in Galveston CO TX 1 BR Family/Elderly	Phone Phone Mail
173741 173742	Jan 19 2017 12:38PM Jan 19 2017 12:43PM	Jan 19 2017 12:38PM Jan 19 2017 12:44PM	Darshall Davis Kimberly Douglass Smith	Loveland Decatur	Colorado Georgia	Type A (HUD MFH Case) Type A (HUD MFH Case)	Looking for 1 bedroom family in Decatur and Atlanta, GA GRACELAND MANOR APARTMENTS	Phone
173743	Jan 19 2017 12:45PM	Jan 19 2017 12:45PM	Yaritza Candelaria	GRACEVILLE	Florida	Type A (HUD MFH Case)	Reporting manager for entering her unit whenever she feels like it w/ proper notification. Caller has complaint against mgmt. regarding the return of security deposit from SMITHVILLE GARDENS APTS	Phone
173744	Jan 19 2017 12:47PM	Jan 19 2017 12:49PM	Darshall Davis	Smithville	Texas	Type A (HUD MFH Case)	FAIR MARKET RENTER:	Phone
173745	Jan 19 2017 12:47PM	Jan 19 2017 12:48PM	Yaritza Candelaria	STORY CITY	Iowa	Type C (Non-HUD Case)	Complaint against landlord ELMWOOD ESTATES	Phone
173746	Jan 19 2017 12:52PM	Jan 19 2017 12:53PM	Yaritza Candelaria	NEVADA	Missouri	Type A (HUD MFH Case)	Manager has been gone for a few days which is affecting her from receiving her UPS package which is only delivered to leasing office. AUBURN MANOR APARTMENTS: Caller wants to know how the rent is calculated.	Phone
173747	Jan 19 2017 12:53PM	Jan 19 2017 12:53PM	Kimberly Douglass Smith	Rockford	Illinois	Type A (HUD MFH Case)	Caller has questions about visitation on the property regarding felons on the property at RIDGEWAY APTS	Phone
173748	Jan 19 2017 12:56PM	Jan 19 2017 12:57PM	Darshall Davis	Chattanooga	Tennessee	Type A (HUD MFH Case)	ELMWOOD ESTATES:	Phone
173749 173750	Jan 19 2017 12:58PM Jan 19 2017 1:04PM	Jan 19 2017 12:58PM Jan 19 2017 1:04PM	Yaritza Candelaria Kimberly Douglass Smith	NEVADA Detroit	Missouri Michigan	Type A (HUD MFH Case) Type A (HUD MFH Case)	Requesting number for CORP office again. Looking for 1 bedroom in Detroit. Caller has complaint against mgmt. the property works with section 8 voucher program but caller is fair market renter	Phone Mail Phone
173751 173752	Jan 19 2017 1:09PM Jan 19 2017 1:10PM	Jan 19 2017 1:10PM Jan 19 2017 1:11PM	Darshall Davis Rita Rashad	North Hollywood Mechanicsburg	California Pennsylvania	Type B (HUD Non-FHA Case) Type A (HUD MFH Case)	2 bdrm, Cumberland County Caller interested in HUD Housing. 2BDRM FAM APT in Phoenix, AZ	Phone Phone Mail
173753	Jan 19 2017 1:15PM	Jan 19 2017 1:15PM	Yaritza Candelaria	PHOENIX	Arizona	Type A (HUD MFH Case)	Caller on behalf of client - interested in housing in New Brighton PA - he didn't give info Caller is market renter w/LL complaint...	Phone Phone
173754 173755 173756	Jan 19 2017 1:15PM Jan 19 2017 1:15PM Jan 19 2017 1:16PM	Jan 19 2017 1:15PM Jan 19 2017 1:15PM Jan 19 2017 1:16PM	Darshall Davis Rita Rashad Yaritza Candelaria	New Brighton Salem	Pennsylvania Oregon	Type A (HUD MFH Case) Type C (Non-HUD Case)	GRACELAND MANOR APARTMENTS - the mgr has told her that maintenance can come into her apt....later, maintenance push his way into an apt., and took pictures of her apt., she got wrote up for...	Phone
173757	Jan 19 2017 1:27PM	Jan 19 2017 1:27PM	Rita Rashad	Graceville	Florida	Type A (HUD MFH Case)	Caller interested in housing in Fredericksburg/Richmond VA 1 BR Family She owns a home and want to remove her P and I Low Income Housing Tax Credit.	Phone Mail Phone
173758	Jan 19 2017 1:28PM	Jan 19 2017 1:28PM	Darshall Davis	Chicopee	Massachusetts	Type A (HUD MFH Case)		
173759	Jan 19 2017 1:30PM	Jan 19 2017 1:31PM	Rita Rashad	McCordsville	Indiana	Type C (Non-HUD Case)		
173760	Jan 19 2017 1:30PM	Jan 19 2017 1:31PM	Yaritza Candelaria	LEESBURG	Florida	Type B (HUD Non-FHA Case)	Complaint against landlord. OUR SAVIORS MANOR:	Phone
173761	Jan 19 2017 1:33PM	Jan 19 2017 1:34PM	Yaritza Candelaria	WETLAND	Michigan	Type A (HUD MFH Case)	Reporting landlord.	Phone

173762	Jan 19 2017 1:34PM	Jan 19 2017 1:34PM	Darshall Davis		Lake Elsinore	California	Type A (HUD MFH Case)	Caller interested in housing in Riverside CO CA 2 BR Family	Mail
173763	Jan 19 2017 1:36PM	Jan 19 2017 1:41PM	Rita Rashad		Huntington Beach	California	Type A (HUD MFH Case)	Huntington Gardens - mgr acting as Hitler, one time he sued owner and won...people use marijuana in the building, mgmt/owner don't do nothing...	Phone
173764	Jan 19 2017 1:40PM	Jan 19 2017 1:40PM	Darshall Davis		East Cleveland	Ohio	Type A (HUD MFH Case)	Caller interested in housing in East Cleveland OH 2 BR Family	Phone
173765	Jan 19 2017 1:40PM	Jan 19 2017 1:41PM	Yaritza Candelaria		GARY	Indiana	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT Hammon, East Chicago, Portage IN	Phone
173766	Jan 19 2017 1:44PM	Jan 19 2017 1:48PM	Darshall Davis		Biloxi	Mississippi	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance and leaks in her apt at BEAUVOIR MANOR	Phone
173767	Jan 19 2017 1:51PM	Jan 19 2017 1:51PM	Yaritza Candelaria	Yes	SAN DIEGO	California	Type B (HUD Non-FHA Case)	San Diego Housing Commission.	Phone
173768	Jan 19 2017 1:59PM	Jan 19 2017 1:59PM	Darshall Davis		Village	Oklahoma	Type A (HUD MFH Case)	Complaint Repeat Caller - interested in housing in Oklahoma City 1 BR Family/Elderly	Mail
173769	Jan 19 2017 2:01PM	Jan 19 2017 2:07PM	Darshall Davis		Philipsburg	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding eviction notice she received from HILLCREST COMMONS	Phone
173770	Jan 19 2017 2:03PM	Jan 19 2017 2:03PM	Rita Rashad		Corinth	Mississippi	Type A (HUD MFH Case)	Westhill - Mgr is accusing her of doing damage to a house which she did not do...she had to do a hearing because of this; however, the damages were done by teenagers...she ended up paying \$112...	Phone
173771	Jan 19 2017 2:11PM	Jan 19 2017 2:11PM	Rita Rashad		Roxbury	Massachusetts	Type A (HUD MFH Case)	Marcus Garvey - wants to report fraud regarding over payment of rent...which they owe him \$5700..	Phone
173772	Jan 19 2017 2:13PM	Jan 19 2017 2:14PM	Darshall Davis		New York City	New York	Type A (HUD MFH Case)	Caller has questions about her rent determination at HARLEM INTERFAITH - she has spoken to Corp Office	Phone
173773	Jan 19 2017 2:18PM	Jan 19 2017 2:20PM	Kimberly Douglass Smith		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	SHIELDS BUILDING: Caller states that she notified the manager back in November that she would no longer be receiving SSDI. He has not adjusted her rent. Told her to call HUD to have the adjustment made.	Phone
173774	Jan 19 2017 2:22PM	Jan 19 2017 2:22PM	Rita Rashad		Covington	Kentucky	Type A (HUD MFH Case)	LASALETTE GARDENS - mom is having issues...daughter and children were visiting mom on a daily basis. Mgr filed a paper banning her from the property, thinking she lived with mom. Now, mom is in violation of lease....	Phone
173775	Jan 19 2017 2:22PM	Jan 19 2017 2:22PM	Kimberly Douglass Smith					PHA complaint/eviction	
173776	Jan 19 2017 2:27PM	Jan 19 2017 2:27PM	Darshall Davis		Bend	Oregon	Type C (Non-HUD Case)	Caller on behalf of her mom with complaint against mgmt. regarding them not plowing snow on the property - she not sure if rental assistance	Phone
173777	Jan 19 2017 2:31PM	Jan 19 2017 2:31PM	Rita Rashad		Greenville	North Carolina	Type B (HUD Non-FHA Case)	New Bern, NC/Green Park Terrace - not MFCH; does not know program...	Phone
173778	Jan 19 2017 2:31PM	Jan 19 2017 2:31PM	Darshall Davis						
173779	Jan 19 2017 2:32PM	Jan 19 2017 2:58PM	Kimberly Douglass Smith		Chicago	Illinois	Type A (HUD MFH Case)	LAS MORADAS APARTMENTS: Caller states that she has mold in her unit. Also states that her carpet hasn't been changed in 14 years. USDA RD Section 515	Phone
173780	Jan 19 2017 2:56PM	Jan 19 2017 2:56PM	Yaritza Candelaria		SOMONAUK	Illinois	Type B (HUD Non-FHA Case)	Complaint against maintenance	Phone
173781	Jan 19 2017 2:59PM	Jan 19 2017 2:59PM	Darshall Davis		Thomaston	Georgia	Type A (HUD MFH Case)	Caller interested in housing in Thomaston GA 3 BR Family	Phone

173782	Jan 19 2017 3:00PM	Jan 19 2017 3:01PM	Rita Rashad	St. Augustine	Florida	Type A (HUD MFH Case)	THE OAKS APARTMENTS - new mgmt came in, the last mgmt co., that came in, are saying that disabled for non elderly or near elderly no longer exist...there are 3 units for disabled and 29 elderly wants to verify it... Eviction FAIR MARKET RENTER	Phone
173783	Jan 19 2017 3:04PM	Jan 24 2017 12:26PM	Darshall Davis					
173784	Jan 19 2017 3:06PM	Jan 19 2017 3:06PM	Yaritza Candelaria	SPOKANE	Washington	Type C (Non-HUD Case)	Complaint against poor maintenance & management. Caller has complaint against mgmt. she is with USDA Program Discrimination Voicemail	Phone
173785	Jan 19 2017 3:06PM	Jan 24 2017 12:30PM	Darshall Davis	Tallahassee	Florida	Type B (HUD Non-FHA Case)	Management/maintenance complaint Rent determination Caller states that the property is not getting the snow up in a reasonable amount of time CASA LOMA - Eviction...she has already been evicted...	Phone
173786	Jan 19 2017 3:07PM	Jan 24 2017 12:32PM	Darshall Davis					
173787	Jan 19 2017 3:07PM	Jan 24 2017 2:23PM	Rita Rashad					
173788	Jan 19 2017 3:09PM	Jan 23 2017 10:05AM	Alice Tolan					
173789	Jan 19 2017 3:11PM	Jan 19 2017 3:15PM	Kimberly Douglass Smith					
173790	Jan 19 2017 3:13PM	Jan 24 2017 12:33PM	Darshall Davis					
173791	Jan 19 2017 3:13PM	Jan 24 2017 2:22PM	Rita Rashad	Denver	Colorado	Type A (HUD MFH Case)	1 bdrm, Denver, senior Rent determination Management complaint Property is not removing the snow. Voicemail	Phone
173792	Jan 19 2017 3:15PM	Jan 24 2017 12:35PM	Darshall Davis	Orange	California			Phone
173793	Jan 19 2017 3:17PM	Jan 19 2017 3:17PM	Kimberly Douglass Smith					
173794	Jan 19 2017 3:19PM	Jan 23 2017 10:02AM	Alice Tolan					
173795	Jan 19 2017 3:19PM	Jan 24 2017 11:05AM	Rita Rashad					
173796	Jan 19 2017 3:20PM	Jan 24 2017 2:09PM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Caller interested in housing in WDC 2 BR Family Low income housing Voicemail Complaint Voicemail	Mail
173797	Jan 19 2017 3:21PM	Jan 24 2017 4:22PM	Darshall Davis					
173798	Jan 19 2017 3:22PM	Jan 19 2017 3:23PM	Kimberly Douglass Smith					
173799	Jan 19 2017 3:23PM	Jan 24 2017 4:20PM	Darshall Davis					
173800	Jan 19 2017 3:23PM	Jan 24 2017 4:19PM	Darshall Davis					
173801	Jan 19 2017 3:25PM	Jan 23 2017 9:51AM	Alice Tolan					
173802	Jan 19 2017 3:27PM	Jan 19 2017 3:28PM	Kimberly Douglass Smith	Portland	Oregon		Low income housing Low income housing Low income housing Management complaint	Mail
173803	Jan 19 2017 3:30PM	Jan 23 2017 9:49AM	Alice Tolan					
173804	Jan 23 2017 7:46AM	Jan 24 2017 11:05AM	Rita Rashad					
173805	Jan 23 2017 7:47AM	Jan 23 2017 9:39AM	Alice Tolan	BRENNHAM	Texas	Type A (HUD MFH Case)	Management complaint::BEING EVICTED Caller interested in housing in Charlotte NC 2 BR Family/Elderly	Phone
173806	Jan 23 2017 7:49AM	Jan 24 2017 4:17PM	Darshall Davis	Charlotte	North Carolina	Type A (HUD MFH Case)		Mail
173807	Jan 23 2017 7:50AM	Jan 23 2017 9:33AM	Alice Tolan	MANESHA	Wisconsin	Type A (HUD MFH Case)	Questions about HUD inspections----ELIZABETH COURT APTS :>CAN THE LL COME IN AT ANYTIME Elderly low income housing Caller hasn't received her security deposit Management compliance on pest control---- RIVERVIEW APTS	Phone
173808	Jan 23 2017 8:02AM	Jan 23 2017 9:25AM	Alice Tolan					
173809	Jan 23 2017 8:05AM	Jan 23 2017 9:14AM	Alice Tolan					
173810	Jan 23 2017 8:07AM	Jan 23 2017 9:13AM	Alice Tolan	MOOREHEAD	Minnesota	Type B (HUD Non-FHA Case)	Management/maintenance complaint RIVERSIDE PRESBYTERIAN APTS:THE ELEVATORS ARE GOING TO BE REPLACED - TOILETS BACKING UP	Phone
173811	Jan 23 2017 8:21AM	Jan 24 2017 10:11AM	Alice Tolan					
173812	Jan 23 2017 9:09AM	Jan 23 2017 9:11AM	Alice Tolan	JACKSONVILLE	Florida	Type A (HUD MFH Case)	New Community Place - her check is being garnished 25%...mgr can't give answer or will make rent adjustment NEED LST OF APTS IN STOUGHTON - BROCKTON 1 bdrm, Philly NEED LST OF 3 TO 4 BDRMS IN CLEVELAND Caller has complaint against mgmt. regarding poor maintenance and roach infestation on the property - she has no rental assistance 1 bdrm, senior, Poughkeepsie LAKELAND APARTMENTS Manager is evicting her for changing the locks on her door w/o notifying the management.	Phone
173813	Jan 23 2017 9:15AM	Jan 23 2017 9:16AM	Rita Rashad	Cleveland	Ohio	Type A (HUD MFH Case)		Phone
173814	Jan 23 2017 9:19AM	Jan 23 2017 9:19AM	Alice Tolan	RANDOLPH	Massachusetts	Type A (HUD MFH Case)		Phone
173815	Jan 23 2017 9:20AM	Jan 23 2017 9:20AM	Rita Rashad	Philadelphia	Pennsylvania	Type A (HUD MFH Case)		Phone
173816	Jan 23 2017 9:23AM	Jan 23 2017 9:23AM	Alice Tolan	CLEVELAND	Ohio	Type A (HUD MFH Case)		Mail
173817	Jan 23 2017 9:27AM	Jan 23 2017 9:27AM	Darshall Davis	Roswell	Georgia	Type C (Non-HUD Case)		Phone
173818	Jan 23 2017 9:28AM	Jan 23 2017 9:29AM	Rita Rashad	Poughkeepsie	New York	Type A (HUD MFH Case)		Phone
173819	Jan 23 2017 9:30AM	Jan 23 2017 9:30AM	Yaritza Candelaria	DELAVAN	Wisconsin	Type A (HUD MFH Case)		Phone

173820	Jan 23 2017 9:32AM	Jan 23 2017 9:33AM	Darshall Davis	Fairburn	Georgia	Type A (HUD MFH Case)	Caller interested in housing Fulton/Peach CO GA 3-4 BR Family	Mail
173821	Jan 23 2017 9:36AM	Jan 23 2017 9:38AM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance on the property at ORCHARD PARK (SOUTHVIEW I)	Phone
173822	Jan 23 2017 9:36AM	Jan 23 2017 9:37AM	Rita Rashad	Arlington	Virginia	Type A (HUD MFH Case)	1 bdrm, Arlington	Phone
173823	Jan 23 2017 9:41AM	Jan 23 2017 9:41AM	Darshall Davis	Anderson	South Carolina	Type B (HUD Non-FHA Case)	Caller has complaint against PHA regarding trespassing SHADOWOOD APARTMENTS:	Phone
173824	Jan 23 2017 9:42AM	Jan 23 2017 9:47AM	Yaritza Candelaria	AUGUSTA	Georgia	Type A (HUD MFH Case)	Manager has informed her that she owes utility allowance for Oct & Nov and would like to know why.	Phone
173825	Jan 23 2017 9:45AM	Jan 23 2017 9:45AM	Alice Tolan	COMSTOCK PARK	Michigan	Type A (HUD MFH Case)	YORK CREEK APTS :NEED LST OF 2 BDRM FAM IN GRAND RAPIDS	Mail
173826	Jan 23 2017 9:50AM	Jan 23 2017 9:51AM	Kimberly Douglass Smith				Voicemail	
173827	Jan 23 2017 9:51AM	Jan 23 2017 9:52AM	Kimberly Douglass Smith				PHA Fraud complaint	
173828	Jan 23 2017 9:52AM	Jan 23 2017 9:56AM	Darshall Davis	Kinston	North Carolina	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding not having a refrigerator and mice infestation on the property - she has section 8 voucher	Phone
173829	Jan 23 2017 9:52AM	Jan 23 2017 9:52AM	Kimberly Douglass Smith				Voicemail	
173830	Jan 23 2017 9:53AM	Jan 23 2017 9:53AM	Rita Rashad	Rockwood	Tennessee	Type B (HUD Non-FHA Case)	Heritage Hill - not MFCH, caller does not know program...	Phone
173831	Jan 23 2017 9:53AM	Jan 23 2017 9:53AM	Kimberly Douglass Smith				LIH	
173832	Jan 23 2017 9:54AM	Jan 23 2017 10:01AM	Alice Tolan				Management complaint	
173833	Jan 23 2017 9:56AM	Jan 24 2017 4:12PM	Darshall Davis				Voicemail	
173834	Jan 23 2017 9:56AM	Jan 23 2017 9:57AM	Kimberly Douglass Smith				Voicemail	
173835	Jan 23 2017 9:56AM	Jan 23 2017 9:56AM	Alice Tolan	ROCKFORD	Illinois	Type A (HUD MFH Case)	AUBURN MANOR APARTMENTS:RENT KEEPS GOING UP & DOWN	Phone
173836	Jan 23 2017 9:57AM	Jan 24 2017 11:03AM	Rita Rashad				LIH	
173837	Jan 23 2017 9:57AM	Jan 23 2017 9:58AM	Rita Rashad	Atlanta	Georgia	Type A (HUD MFH Case)	1 or 2 bdrm, Atlanta OAKWOOD TERRACE:	Phone
173838	Jan 23 2017 9:58AM	Jan 23 2017 9:58AM	Yaritza Candelaria	CHARLESTON	West Virginia	Type A (HUD MFH Case)	Reporting manager for harassment. Always receiving eviction notices for minor and false accusations.	Phone
173839	Jan 23 2017 9:58AM	Jan 23 2017 9:59AM	Darshall Davis	Boutiful	Utah	Type C (Non-HUD Case)	Caller is a real estate developer with questions about financing - he said he has contact for local HUD FO	Phone
173840	Jan 23 2017 9:59AM	Jan 25 2017 3:39PM	Yaritza Candelaria				Management complaint	
173841	Jan 23 2017 10:00AM	Jan 24 2017 2:11PM	Kimberly Douglass Smith				Management complaint	
173842	Jan 23 2017 10:01AM	Jan 24 2017 2:13PM	Kimberly Douglass Smith				Voicemail	
173843	Jan 23 2017 10:01AM	Jan 24 2017 2:14PM	Kimberly Douglass Smith				LIH	
173844	Jan 23 2017 10:02AM	Jan 24 2017 2:15PM	Kimberly Douglass Smith				LIH	
173845	Jan 23 2017 10:03AM	Jan 24 2017 2:21PM	Kimberly Douglass Smith	Galion	Ohio	Type A (HUD MFH Case)	WYANDOT SQUARE APARTMENTS: Caller states that his sister was barred from the property.	Phone
173846	Jan 23 2017 10:04AM	Jan 24 2017 2:23PM	Kimberly Douglass Smith				Management/maintenance complaint	
173847	Jan 23 2017 10:04AM	Jan 23 2017 10:05AM	Kimberly Douglass Smith				LIH	
173848	Jan 23 2017 10:05AM	Jan 23 2017 10:06AM	Darshall Davis	Syracuse	New York	Type A (HUD MFH Case)	Caller interested in housing in Baldwinsville NY 2 BR Family	Phone
173849	Jan 23 2017 10:06AM	Jan 24 2017 2:25PM	Kimberly Douglass Smith				Management complaint	
173850	Jan 23 2017 10:06AM	Jan 23 2017 10:07AM	Rita Rashad	Muskegon	Michigan	Type A (HUD MFH Case)	2 bdrm, Muskegon USDA Rural Development/Section 515.	Phone
173851	Jan 23 2017 10:06AM	Jan 23 2017 10:07AM	Yaritza Candelaria	HAWKINSVILLE	Georgia	Type B (HUD Non-FHA Case)	Trying to get an update on her complaint Elderly LIH	Phone
173852	Jan 23 2017 10:07AM	Jan 24 2017 2:26PM	Kimberly Douglass Smith				24 hour eviction	
173853	Jan 23 2017 10:08AM	Jan 24 2017 2:00PM	Kimberly Douglass Smith				Voicemail	
173854	Jan 23 2017 10:08AM	Jan 23 2017 10:08AM	Kimberly Douglass Smith				LIH in Myrtle Beach or Conway	Phone
173855	Jan 23 2017 10:09AM	Jan 24 2017 2:30PM	Kimberly Douglass Smith	Myrtle Beach	South Carolina	Type A (HUD MFH Case)	Complaint	
173856	Jan 23 2017 10:10AM	Jan 24 2017 2:32PM	Kimberly Douglass Smith				Rent determination	
173857	Jan 23 2017 10:11AM	Jan 24 2017 2:33PM	Kimberly Douglass Smith					



173858	Jan 23 2017 10:11AM	Jan 23 2017 10:21AM	Darshall Davis	Orland Hills	Illinois	Type A (HUD MFH Case)	Caller has questions/complaint against mgmt. regarding her recertification on the property at PHEASANT RIDGE/HUNTER APARTMENTS	Phone
173859	Jan 23 2017 10:12AM	Jan 23 2017 10:12AM	Yaritza Candelaria	CHICAGO	Illinois	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Mail
173860	Jan 23 2017 10:12AM	Jan 24 2017 2:09PM	Rita Rashad	Middletown San Antonio	Delaware Texas	Type B (HUD Non-FHA Case)	Voicemail	Phone
173861	Jan 23 2017 10:13AM	Jan 24 2017 2:08PM	Rita Rashad			Type A (HUD MFH Case)	She put in for section 8 voucher...	
173862	Jan 23 2017 10:14AM	Jan 23 2017 10:14AM	Rita Rashad			Type A (HUD MFH Case)	2 bdrm, disabled	
173863	Jan 23 2017 10:16AM	Jan 23 2017 10:17AM	Alice Tolan	MUSKEGAN	Michigan	Type A (HUD MFH Case)	NEED # FOR THE CARRIAGE HOUSE ALSO THE # FOR PHA	Phone
173864	Jan 23 2017 10:17AM	Jan 23 2017 10:17AM	Yaritza Candelaria	APPLE CREEK	Ohio	Type A (HUD MFH Case)	Calling for her son Steven Richards who is interested in HUD Housing.	Phone
173865	Jan 23 2017 10:17AM	Jan 23 2017 10:18AM	Kimberly Douglass Smith	Detroit BAYSIDE	Michigan New York	Type A (HUD MFH Case)	3BDRM FAM APT in Wayne County, OH	Phone
173866	Jan 23 2017 10:20AM	Jan 23 2017 10:21AM	Rita Rashad			Type A (HUD MFH Case)	Foxwoods Apartments: no snow removal on sidewalks and parking lots.	
173867	Jan 23 2017 10:21AM	Jan 23 2017 10:22AM	Alice Tolan			Type A (HUD MFH Case)	2 bdrm, NEED LST OF APTS - BAYSIDE	
173868	Jan 23 2017 10:24AM	Jan 23 2017 10:24AM	Yaritza Candelaria	DETROIT	Michigan	Type A (HUD MFH Case)	Caller just requested a list and would like to know if we also assist with single family homes.	Phone
173869	Jan 23 2017 10:28AM	Jan 23 2017 10:28AM	Rita Rashad	Bartow	Florida	Type C (Non-HUD Case)	Fountain Apts - not MFCH; caller is a market renter w/LL complaint...	Phone
173870	Jan 23 2017 10:28AM	Jan 23 2017 10:28AM	Alice Tolan	CRANSTON	Rhode Island	Type A (HUD MFH Case)	SCITUATE VISTA :CANT GET THE INFO FROM HER DR'S ON TIME FOR THE RECERT	Phone
173871	Jan 23 2017 10:32AM	Jan 23 2017 10:32AM	Yaritza Candelaria	MIDDLETOWN Bellevue	New Jersey Florida	Type A (HUD MFH Case)	ALICE V. TOMASO PLAZA:	Phone
173872	Jan 23 2017 10:32AM	Jan 23 2017 10:33AM	Rita Rashad			Type A (HUD MFH Case)	Reporting a tenant who has a vicious dog on the property that is not allowed & does not feel safe.	
173873	Jan 23 2017 10:33AM	Jan 23 2017 10:34AM	Darshall Davis	Kalamazoo	Michigan	Type A (HUD MFH Case)	1 bdrm, senior, McComb or Oakland	Phone
173874	Jan 23 2017 10:33AM	Jan 23 2017 10:34AM	Alice Tolan	BECKLEY	West Virginia	Type A (HUD MFH Case)	Caller interested in housing Lake Mary/Orlando FL 1 BR Elderly	Mail
173875	Jan 23 2017 10:35AM	Jan 23 2017 11:05AM	Yaritza Candelaria	NEWTON FALLS	Ohio	Type C (Non-HUD Case)	BECKLEY WEST APTS:WHEN HE GO TO THIS PROP HE IS GREETED BY A SECURITY GUARD W/A PISTOL	Phone
173876	Jan 23 2017 10:38AM	Jan 23 2017 10:39AM	Rita Rashad	Dale City	Oklahoma	Type C (Non-HUD Case)	FAIR MARKET RENTER:	
173877	Jan 23 2017 10:41AM	Jan 23 2017 10:42AM	Darshall Davis	St Louis	Missouri	Type B (HUD Non-FHA Case)	Complaint against landlord.	Phone
173878	Jan 23 2017 10:42AM	Jan 23 2017 10:43AM	Alice Tolan	CENTRALIA	Illinois	Type B (HUD Non-FHA Case)	Sand Hill - OKC....not MFCH; but PHA	Phone
173879	Jan 23 2017 10:46AM	Jan 23 2017 10:46AM	Darshall Davis	Greenville	South Carolina	Type C (Non-HUD Case)	Caller has complaint against mgmt. but she is not sure of program she works with	Phone
173880	Jan 23 2017 10:47AM	Jan 23 2017 10:47AM	Darshall Davis	Jacksonville	Florida	Type A (HUD MFH Case)	NEED ASST	Phone
173881	Jan 23 2017 10:47AM	Jan 23 2017 10:48AM	Rita Rashad				1 bdrm, Jacksonville,	
173882	Jan 23 2017 10:50AM	Jan 23 2017 10:51AM	Yaritza Candelaria	NEW ORLEANS	Louisiana	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Phone
173883	Jan 23 2017 10:55AM	Jan 23 2017 10:56AM	Darshall Davis	Lenoire	North Carolina	Type A (HUD MFH Case)	2BDRM FAM APT in New Orleans, LA.	Phone
173884	Jan 23 2017 10:56AM	Jan 23 2017 10:56AM	Alice Tolan	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against another tenant regarding eviction and letter received - she was locked out of her unit at STONEWALL SQUARE	
173885	Jan 23 2017 10:57AM	Jan 23 2017 10:57AM	Rita Rashad	Somerton	Arizona	Type A (HUD MFH Case)	NEUMANN SENIOR HOUSING:THE MAINTENCE PERSON WILL NOT OPEN THE BTHRM IN THE COMMON AREA	

							BARLEY COURT APARTMENTS:		
173886	Jan 23 2017 11:01AM	Jan 23 2017 11:04AM	Yaritza Candelaria	TUPELO	Mississippi	Type A (HUD MFH Case)	She submitted an application at property & feels like she is being picked because of her rental history with property with the previous management. NEED LST OF APTS IN HAMPDEN COUNTY 2 bdrm, Atlanta NEED ASST	Phone	
173887	Jan 23 2017 11:03AM	Jan 23 2017 11:04AM	Alice Tolan	SPRINGFIELD	Massachusetts	Type A (HUD MFH Case)		Phone	
173888	Jan 23 2017 11:04AM	Jan 23 2017 11:04AM	Rita Rashad	Pensacola	Florida	Type A (HUD MFH Case)		Phone	
173889	Jan 23 2017 11:10AM	Jan 23 2017 11:10AM	Alice Tolan	TRINITY	North Carolina	Type C (Non-HUD Case)		Phone	
173890	Jan 23 2017 11:13AM	Jan 23 2017 11:13AM	Darshall Davis	Charlotte	North Carolina	Type B (HUD Non-FHA Case)	Caller has questions about her rent determination on the property - she has no rental assistance HERITAGE HEIGHTS - mgmt spray every month for bedbugs, then added a \$55 month charge and they picked out all males. NEED ASST	Phone	
173891	Jan 23 2017 11:18AM	Jan 23 2017 11:22AM	Rita Rashad	Siloam Spring	Arkansas	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM DIS APT in Bronx NY (Section 811)	Phone	
173892	Jan 23 2017 11:20AM	Jan 23 2017 11:20AM	Alice Tolan	PEORIA	Arizona	Type C (Non-HUD Case)		Phone	
173893	Jan 23 2017 11:21AM	Jan 23 2017 11:22AM	Yaritza Candelaria	BRONX	New York	Type A (HUD MFH Case)	Caller interested in housing in Richmond VA/Bronx NY 1 BR Elderly CAMBRIDGE ESTATES APTS: DOES SHE HAVE TO BE AT HOME AT ALL TIMES - HAS A SICK MOTHER IN ANOTHER STATE	Website	
173894	Jan 23 2017 11:23AM	Jan 23 2017 11:23AM	Alice Tolan	TIP CITY					
173895	Jan 23 2017 11:23AM	Jan 23 2017 11:26AM	Darshall Davis	Richmond	Virginia	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding her rent determination on the property at UNIVERSITY PARK APARTMENTS - stating she is behind in her rent	Mail	
173896	Jan 23 2017 11:34AM	Jan 23 2017 11:34AM	Alice Tolan	LAFAYETTE	Indiana	Type A (HUD MFH Case)	He is a former owner of MF/Section 8, wants to report fraud under the HUD programs and other issues.... NEED LST OF 2 BDRM APTS IN NEW ORLEANS NORTHSIDE HILLS APARTMENTS:	Phone	
173897	Jan 23 2017 11:35AM	Jan 23 2017 11:46AM	Darshall Davis	Kannapolis	North Carolina	Type A (HUD MFH Case)	Manager is charging her for a window in he hallway that she did not break. NEED 2 BDRM APTS IN MONROE 11215 - not MFCH; caller is market renter w/LL complaint...	Phone	
173898	Jan 23 2017 11:35AM	Jan 23 2017 11:36AM	Rita Rashad	Boston	Massachusetts	Type C (Non-HUD Case)	Caller interested in HUD Housing... 1BDRM FAM APT in Toledo, OH... Looking for rent payment assistance... KLOTTS MILL APT - NEED ASST FAIR MARKET RENTER	Phone	
173899	Jan 23 2017 11:36AM	Jan 23 2017 11:36AM	Alice Tolan	NEW ORLEANS	Louisiana	Type A (HUD MFH Case)		Phone	
173900	Jan 23 2017 11:36AM	Jan 23 2017 11:37AM	Yaritza Candelaria	GRIFFIN	Georgia	Type A (HUD MFH Case)	Reporting neighbor who possibly is participating with HUD Housing. BLOOMFIELD GARDENS APTS - NEED ASST Caller has complaint against her PHA... Caller interested in HUD Housing. 1BDRM FAM APT in Nashville TN KENT & TACOMA - NEED LST OF ELDERLY APTS Time Square Village - wanted to see if apts are under subsidy program Caller has complaint against PHA...	Phone	
173901	Jan 23 2017 11:38AM	Jan 23 2017 11:38AM	Alice Tolan	MONROE	Michigan	Type A (HUD MFH Case)		Phone	
173902	Jan 23 2017 11:38AM	Jan 23 2017 11:40AM	Rita Rashad	Brooklyn	New York	Type C (Non-HUD Case)	NEED LST OF 3 BDRM APTS IN DETROIT Complaint against Cynthia HA & Louisville HA FO 3 bdrm, Detroit LORINGTON APTS: NEED A MICRO WAVE AND OTHER KITCHEN APPLIANCES Wants to report fraud... Wants to purchase a house...	Phone	
173903	Jan 23 2017 11:41AM	Jan 23 2017 11:42AM	Yaritza Candelaria	TOLEDO	Ohio	Type A (HUD MFH Case)		Mail	
173904	Jan 23 2017 11:42AM	Jan 23 2017 11:43AM	Rita Rashad	Riverside	California	Type C (Non-HUD Case)	NEED LST OF 3 BDRM APTS IN DETROIT Complaint against Cynthia HA & Louisville HA FO 3 bdrm, Detroit LORINGTON APTS: NEED A MICRO WAVE AND OTHER KITCHEN APPLIANCES Wants to report fraud... Wants to purchase a house...	Phone	
173905	Jan 23 2017 11:43AM	Jan 23 2017 11:43AM	Alice Tolan	CUMBERLAND	Maryland	Type B (HUD Non-FHA Case)		Phone	
173906	Jan 23 2017 11:45AM	Jan 23 2017 11:45AM	Yaritza Candelaria	SOUTHBRIDGE	Massachusetts	Type C (Non-HUD Case)	NEED LST OF 3 BDRM APTS IN DETROIT Complaint against Cynthia HA & Louisville HA FO 3 bdrm, Detroit LORINGTON APTS: NEED A MICRO WAVE AND OTHER KITCHEN APPLIANCES Wants to report fraud... Wants to purchase a house...	Phone	
173907	Jan 23 2017 11:45AM	Jan 23 2017 11:45AM	Alice Tolan	ROME	New York	Type B (HUD Non-FHA Case)		Phone	
173908	Jan 23 2017 11:45AM	Jan 23 2017 11:46AM	Rita Rashad	Tucsaloosa	Alabama	Type B (HUD Non-FHA Case)	NEED LST OF 3 BDRM APTS IN DETROIT Complaint against Cynthia HA & Louisville HA FO 3 bdrm, Detroit LORINGTON APTS: NEED A MICRO WAVE AND OTHER KITCHEN APPLIANCES Wants to report fraud... Wants to purchase a house...	Phone	
173909	Jan 23 2017 11:48AM	Jan 23 2017 11:48AM	Yaritza Candelaria	NASHVILLE	Tennessee	Type A (HUD MFH Case)		Mail	
173910	Jan 23 2017 11:49AM	Jan 23 2017 11:49AM	Alice Tolan	FEDERAL WAY	Washington	Type A (HUD MFH Case)	NEED LST OF 3 BDRM APTS IN DETROIT Complaint against Cynthia HA & Louisville HA FO 3 bdrm, Detroit LORINGTON APTS: NEED A MICRO WAVE AND OTHER KITCHEN APPLIANCES Wants to report fraud... Wants to purchase a house...	Mail	
173911	Jan 23 2017 11:52AM	Jan 23 2017 11:53AM	Rita Rashad	Houston	Texas	Type C (Non-HUD Case)		Phone	
173912	Jan 23 2017 11:56AM	Jan 23 2017 11:57AM	Rita Rashad	Eustis	Florida	Type B (HUD Non-FHA Case)	NEED LST OF 3 BDRM APTS IN DETROIT Complaint against Cynthia HA & Louisville HA FO 3 bdrm, Detroit LORINGTON APTS: NEED A MICRO WAVE AND OTHER KITCHEN APPLIANCES Wants to report fraud... Wants to purchase a house...	Phone	
173913	Jan 23 2017 11:57AM	Jan 23 2017 11:57AM	Alice Tolan					Phone	
173914	Jan 23 2017 11:59AM	Jan 23 2017 11:59AM	Alice Tolan	DETROIT	Michigan	Type A (HUD MFH Case)	NEED LST OF 3 BDRM APTS IN DETROIT Complaint against Cynthia HA & Louisville HA FO 3 bdrm, Detroit LORINGTON APTS: NEED A MICRO WAVE AND OTHER KITCHEN APPLIANCES Wants to report fraud... Wants to purchase a house...	Mail	
173915	Jan 23 2017 11:59AM	Jan 23 2017 12:00PM	Yaritza Candelaria	CYNTHIANA	Kentucky	Type B (HUD Non-FHA Case)		Phone	
173916	Jan 23 2017 12:01PM	Jan 23 2017 12:01PM	Rita Rashad	Detroit	Michigan	Type A (HUD MFH Case)	NEED LST OF 3 BDRM APTS IN DETROIT Complaint against Cynthia HA & Louisville HA FO 3 bdrm, Detroit LORINGTON APTS: NEED A MICRO WAVE AND OTHER KITCHEN APPLIANCES Wants to report fraud... Wants to purchase a house...	Website,Phone	
173917	Jan 23 2017 12:05PM	Jan 23 2017 12:06PM	Alice Tolan	CHICAGO	Illinois	Type A (HUD MFH Case)		Phone	
173918	Jan 23 2017 12:06PM	Jan 23 2017 12:06PM	Rita Rashad	Berlin	Wisconsin	Type C (Non-HUD Case)	NEED LST OF 3 BDRM APTS IN DETROIT Complaint against Cynthia HA & Louisville HA FO 3 bdrm, Detroit LORINGTON APTS: NEED A MICRO WAVE AND OTHER KITCHEN APPLIANCES Wants to report fraud... Wants to purchase a house...	Phone	
173919	Jan 23 2017 12:10PM	Jan 23 2017 12:11PM	Rita Rashad	Queens	New York	Type C (Non-HUD Case)		Phone	

173920	Jan 23 2017 12:16PM	Jan 23 2017 12:17PM	Alice Tolan		BERLIN	Wisconsin	Type A (HUD MFH Case)	BERLIN HOUSING APTS:LEAKS IN THE APTS BEC PIPES BURST	Phone
173921	Jan 23 2017 12:17PM	Jan 23 2017 12:18PM	Rita Rashad		Selma	Alabama	Type A (HUD MFH Case)	Selma Square - was getting a utility check, but they stopped, and no clear reason and is being charged for add'l rent...she wasn't working, now she makes \$200 a month, but being charged \$37.	Phone
173922	Jan 23 2017 12:18PM	Jan 23 2017 12:18PM	Alice Tolan					FAIR MARKET RENTER:	
173923	Jan 23 2017 12:20PM	Jan 23 2017 12:21PM	Yaritza Candelaria	Yes	HOUSTON	Texas	Type C (Non-HUD Case)	Complaint against real estate agent. Richfield Towers - bad LL complaint...not MFCH;	Phone
173924	Jan 23 2017 12:22PM	Jan 23 2017 12:22PM	Rita Rashad		Richfield	Minnesota	Type C (Non-HUD Case)	but does know program, wants FO # NEED ASST - NEED LST OF ELDERLY APTS FOR	Phone
173925	Jan 23 2017 12:23PM	Jan 23 2017 12:24PM	Alice Tolan		LEXINGTON	Kentucky	Type A (HUD MFH Case)	LEXINGTON BELLA VISTA I APTS:	Phone,Mail
173926	Jan 23 2017 12:27PM	Jan 23 2017 12:28PM	Yaritza Candelaria	Yes	DAYTON	Ohio	Type A (HUD MFH Case)	Is being charged \$29,000.00 dollars for damages in her unit cause by a fire (her son playing with lighter) and if she does not pay in full she will be evicted.	Phone
173927	Jan 23 2017 12:28PM	Jan 23 2017 12:29PM	Rita Rashad		Los Angeles	California	Type C (Non-HUD Case)	Looking for Ben Carson... MULBERRY TOWER:	Phone
173928	Jan 23 2017 12:30PM	Jan 23 2017 12:33PM	Yaritza Candelaria		SCRANTON	Pennsylvania	Type A (HUD MFH Case)	Has not been able to get into her apartment because the elevator has not been working and she has no other way to go up because she is disabled.	Phone
173929	Jan 23 2017 12:31PM	Jan 23 2017 12:32PM	Alice Tolan		BONDUEL	Wisconsin	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173930	Jan 23 2017 12:32PM	Jan 23 2017 12:32PM	Rita Rashad		Virginia Beach	Virginia	Type A (HUD MFH Case)	Luther Manor - bedbug issues	Phone
173931	Jan 23 2017 12:35PM	Jan 23 2017 12:35PM	Alice Tolan		FULLERTON	California	Type C (Non-HUD Case)	NEED ASST FAIR MARKET RENTER	Phone
173932	Jan 23 2017 12:37PM	Jan 23 2017 12:38PM	Yaritza Candelaria		NORFOLK	Virginia	Type C (Non-HUD Case)	Complaint against landlord. Caller has questions about home ownership program offered through section 8 voucher program	Phone
173933	Jan 23 2017 12:39PM	Jan 23 2017 12:39PM	Darshall Davis		Inglewood	California	Type B (HUD Non-FHA Case)	CUMBERLAND GARDENS APTS:THE APT DOWNSTAIRS LOOK LIKE ITS EMPTY THE MAINT PERSON IS USING THE ELEC FROM HER APT MEADOW BROOK COURT:	Phone
173934	Jan 23 2017 12:39PM	Jan 23 2017 12:40PM	Alice Tolan		SPRING LAKE	North Carolina	Type A (HUD MFH Case)		
173935	Jan 23 2017 12:43PM	Jan 23 2017 12:44PM	Yaritza Candelaria		CORVALLIS	Montana	Type A (HUD MFH Case)	Reporting problem with mold in her unit. Which has caused her to be on oxygen. Caller has complaint against mgmt. regarding her lease agreement at RIVERVIEW APARTMENTS	Phone
173936	Jan 23 2017 12:44PM	Jan 23 2017 12:44PM	Darshall Davis		Eden	North Carolina	Type A (HUD MFH Case)	Caller has questions about her rent determination at COLUMBUS COURT APARTMENTS	Phone
173937	Jan 23 2017 12:48PM	Jan 23 2017 12:50PM	Darshall Davis		Tampa	Florida	Type A (HUD MFH Case)	GIBB GULF COAST VILLAGE->CAN A PERSON HAVE 2 APTS IN THEIR NAME	Phone
173938	Jan 23 2017 12:48PM	Jan 23 2017 12:48PM	Alice Tolan		PANAMA BEACH CITY	Florida	Type A (HUD MFH Case)	Reporting property for not returning her security deposit.	Phone
173939	Jan 23 2017 12:49PM	Jan 23 2017 12:49PM	Yaritza Candelaria		FAIRVIEW	West Virginia	Type B (HUD Non-FHA Case)	NEED 2 TO 3 BDRMS IN LAPEER COUNTY	Phone
173940	Jan 23 2017 12:52PM	Jan 23 2017 12:52PM	Alice Tolan		ALMONT	Michigan	Type A (HUD MFH Case)	Looking for the management fees	Phone
173941	Jan 23 2017 12:53PM	Jan 23 2017 12:53PM	Yaritza Candelaria		CHICAGO	Illinois	Type A (HUD MFH Case)	Caller interested in HUD Housing. 4BDRM FAM APT in Los Angeles County, CA.	
173942	Jan 23 2017 1:01PM	Jan 23 2017 1:04PM	Yaritza Candelaria	Yes	ALHAMBRA	California	Type A (HUD MFH Case)	Caller has complaint against landlord regarding discrimination - she has no rental assistance	Mail
173943	Jan 23 2017 1:01PM	Jan 23 2017 1:05PM	Darshall Davis		Tampa	Florida	Type C (Non-HUD Case)	VISTA ALISO APTS ->SPK W/THE LL - SHE WANTS TO SEE COPY OF HIS CREDIT CARD STATEMENTS	Phone
173944	Jan 23 2017 1:06PM	Jan 23 2017 1:06PM	Alice Tolan		LAGUNA BEACH	California	Type A (HUD MFH Case)		Phone

173945	Jan 23 2017 1:11PM	Jan 23 2017 1:13PM	Yaritza Candelaria	ALMONT	Michigan	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Lapeer County, MI	Website
173946	Jan 23 2017 1:12PM	Jan 23 2017 1:13PM	Darshall Davis	Freeport	Illinois	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. she is with PHA	Phone
173947	Jan 23 2017 1:13PM	Jan 23 2017 1:15PM	Alice Tolan	CENTER	Texas	Type A (HUD MFH Case)	UNION ACRES TRUST APTS :NEED 2 SPK W/PERSON OVER THESE APTS	Phone
173948	Jan 23 2017 1:16PM	Jan 23 2017 1:18PM	Darshall Davis	Springfield	Ohio	Type A (HUD MFH Case)	Repeat Caller - has complaint against mgmt. regarding overpayment and utility allowance at RONEZ MANOR APARTMENTS	Phone
173949	Jan 23 2017 1:20PM	Jan 23 2017 1:21PM	Yaritza Candelaria	MOUNT MORRIS	Michigan	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM FAM APT in Waterford & Pontiac MI	Mail
173950	Jan 23 2017 1:20PM	Jan 23 2017 1:20PM	Rita Rashad	Pine Top	North Carolina	Type A (HUD MFH Case)	Wilshire - wants corp #...	Phone
173951	Jan 23 2017 1:25PM	Jan 23 2017 1:25PM	Darshall Davis	Henderson	Nevada	Type A (HUD MFH Case)	Caller interested in housing in Henderson/Zip Code 89014 1 BR Family/Disabled Calling for brother who lives at CRANDON APARTMENTS:	Mail
173952	Jan 23 2017 1:29PM	Jan 23 2017 1:31PM	Yaritza Candelaria	CHICAGO	Illinois	Type A (HUD MFH Case)	While she was at her brother unit visiting she notice that the place was deplorable, floors have hump in it, mold/mildew odor & roach/bed bug infestation.	Phone
173953	Jan 23 2017 1:31PM	Jan 23 2017 1:31PM	Darshall Davis	Henderson	Kentucky	Type A (HUD MFH Case)	Caller has complaint regarding parking policy at REDBANKS APARTMENTS AND TOWERS	Phone
173954	Jan 23 2017 1:33PM	Jan 23 2017 1:34PM	Rita Rashad	Corcoran	California	Type A (HUD MFH Case)	WHITLEY GARDENS - rec'd 10 day notice to pay \$595 (she has paid back pay, but this is something), mgr is not telling her anything, she does not understand and she is requesting 7 months of financial records, now she is asking for Oct to Dec, almost a whole years of financial paper work and she is coercing her to do her paperwork at that moment.	Phone
173955	Jan 23 2017 1:36PM	Jan 23 2017 1:38PM	Darshall Davis	Detroit	Michigan	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance - he has assistance under PHA	Phone
173956	Jan 23 2017 1:36PM	Jan 23 2017 1:37PM	Rita Rashad	Ashville	North Carolina	Type B (HUD Non-FHA Case)	Wants to make a complaint against of Ashland PHA...	Phone
173957	Jan 23 2017 1:40PM	Jan 23 2017 1:40PM	Yaritza Candelaria					
173958	Jan 23 2017 1:43PM	Jan 23 2017 1:45PM	Darshall Davis	Lakewood	Colorado	Type A (HUD MFH Case)	Caller interested in housing in Lakewood CO 1 BR Family/Disabled FAIR MARKET RENTER:	Phone
173959	Jan 23 2017 1:43PM	Jan 23 2017 1:43PM	Yaritza Candelaria	PALM DALE	California	Type C (Non-HUD Case)	Complaint against management. 150 Livingston Ave - caller is market renter w/LL complaint...	Phone
173960	Jan 23 2017 1:43PM	Jan 23 2017 1:43PM	Rita Rashad	Yonkers	New York	Type C (Non-HUD Case)	Caller interested in housing in Saginaw MI 1 BR Family	Phone
173961	Jan 23 2017 1:50PM	Jan 23 2017 1:50PM	Darshall Davis	Saginaw	Michigan	Type A (HUD MFH Case)	2 bdrm, Humble	Phone
173962	Jan 23 2017 1:52PM	Jan 23 2017 1:53PM	Rita Rashad	Humble	Texas	Type A (HUD MFH Case)	Caller on behalf of her mother interested in Marietta GA 1-2 BR Elderly	Phone
173963	Jan 23 2017 1:53PM	Jan 23 2017 1:53PM	Darshall Davis	Marietta	Georgia	Type A (HUD MFH Case)	METRO NORTH COURT:  Has been requesting to be upgraded to a larger unit for her daughters who are experiencing difficulties in the unit that they are currently in, but manager is making new applicants a priority.	Phone
173964	Jan 23 2017 1:55PM	Jan 23 2017 1:55PM	Yaritza Candelaria	MANHATTAN	New York	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding them not moving her into a larger unit on the property at BELMONT HARBOR TOWERS	Phone
173965	Jan 23 2017 1:56PM	Jan 23 2017 1:56PM	Darshall Davis	Chicago	Illinois	Type A (HUD MFH Case)		Phone

173966	Jan 23 2017 1:58PM	Jan 23 2017 2:04PM	Rita Rashad	Grand Blank	Michigan	Type C (Non-HUD Case)	She submitted a complaint, but don't know to who, maybe FHEO	Phone
173967	Jan 23 2017 2:01PM	Jan 23 2017 2:03PM	Darshall Davis	Chicago	Illinois	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding eviction, poor maintenance on the property at SOUTH WABASH APARTMENTS	Phone
173968	Jan 23 2017 2:09PM	Jan 23 2017 2:09PM	Alice Tolan	CORAN	California	Type B (HUD Non-FHA Case)	NEED ASST	Phone
173969	Jan 23 2017 2:10PM	Jan 23 2017 2:10PM	Darshall Davis	Toledo	Ohio	Type A (HUD MFH Case)	Caller has questions about return of a credit WOODRUFF VILLAGE	Phone
173970	Jan 23 2017 2:11PM	Jan 23 2017 2:13PM	Rita Rashad	Monroe	Michigan	Type A (HUD MFH Case)	1 bdrm, Monroe County	Phone
173971	Jan 23 2017 2:12PM	Jan 24 2017 2:34PM	Kimberly Douglass Smith				LIH	
173972	Jan 23 2017 2:12PM	Jan 23 2017 2:12PM	Alice Tolan	AKRON	Ohio	Type A (HUD MFH Case)	#'S NEED TO BE CHGD ON THE SEARCH LST - THIS IS THE IT DEPT CLNG	Phone
173973	Jan 23 2017 2:13PM	Jan 23 2017 2:13PM	Darshall Davis	Los Angeles	California	Type C (Non-HUD Case)	Caller has complaint against landlord regarding poor maintenance on the property - he has no rental assistance	Phone
173974	Jan 23 2017 2:13PM	Jan 24 2017 3:08PM	Rita Rashad				Illegal eviction	
173975	Jan 23 2017 2:15PM	Jan 24 2017 3:08PM	Rita Rashad				LIH	
173976	Jan 23 2017 2:16PM	Jan 24 2017 3:10PM	Rita Rashad				2076 Plainfield Ave	
173977	Jan 23 2017 2:17PM	Jan 23 2017 2:18PM	Alice Tolan	KILLEEN	Texas	Type B (HUD Non-FHA Case)	Norton Shores, MI 49441	
173978	Jan 23 2017 2:19PM	Jan 24 2017 2:10PM	Kimberly Douglass Smith				Wants to know if her name is on the HUD list?	Phone
173979	Jan 23 2017 2:19PM	Jan 23 2017 2:20PM	Rita Rashad	Toledo	Ohio	Type A (HUD MFH Case)	NEED ASST	
173980	Jan 23 2017 2:20PM	Jan 24 2017 2:09PM	Kimberly Douglass Smith	Clevelnad	Ohio	Type B (HUD Non-FHA Case)	LIH	
173981	Jan 23 2017 2:21PM	Jan 23 2017 2:21PM	Darshall Davis	Dayton	New Jersey	Type A (HUD MFH Case)	Woodrow Village - corp # not working...	Phone
173982	Jan 23 2017 2:21PM	Jan 24 2017 2:04PM	Kimberly Douglass Smith				LIH/HCV	Phone
173983	Jan 23 2017 2:22PM	Jan 24 2017 2:03PM	Kimberly Douglass Smith				Caller interested in housing in Dayton/Middlesex NJ 1 BR Family	Mail
173984	Jan 23 2017 2:22PM	Jan 23 2017 2:23PM	Alice Tolan	OKLAHOMA CITY	Oklahoma	Type A (HUD MFH Case)	LIH	
173985	Jan 23 2017 2:23PM	Jan 23 2017 2:24PM	Rita Rashad	Elkin	North Carolina	Type B (HUD Non-FHA Case)	Voicemail	
173986	Jan 23 2017 2:23PM	Jan 24 2017 3:18PM	Rita Rashad	Cleveland	Ohio	Type A (HUD MFH Case)	NEED LST OF 1 BDRM APTS - FAM	
173987	Jan 23 2017 2:26PM	Jan 23 2017 2:26PM	Alice Tolan	CLARKSVILLE	Texas	Type B (HUD Non-FHA Case)	Spring Valley - not MFCH; but tax credit...	Phone
173988	Jan 23 2017 2:26PM	Jan 23 2017 2:27PM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)	Winton Manor - Management complaint...mgmt won't get things done, such as refrigerator, the main supervisor came and checked; however, nothing done....	Phone
173989	Jan 23 2017 2:26PM	Jan 23 2017 2:27PM	Darshall Davis	Jeffersonville	Indiana	Type C (Non-HUD Case)	NEED ASST	Phone
173990	Jan 23 2017 2:29PM	Jan 24 2017 3:21PM	Rita Rashad				1 bdrm, Indianapolis	
173991	Jan 23 2017 2:31PM	Jan 25 2017 4:12PM	Rita Rashad	Phoenix	Arizona	Type C (Non-HUD Case)	Caller has complaint against mgmt. in TX she believes she was discriminated against - no rental assistance	Phone
173992	Jan 23 2017 2:32PM	Jan 23 2017 2:33PM	Alice Tolan	AURORO	Missouri	Type A (HUD MFH Case)	LIH 1 bedroom family/elderly	
173993	Jan 23 2017 2:34PM	Jan 23 2017 2:34PM	Rita Rashad				2662 Fountainview Lane # 207	
173994	Jan 23 2017 2:36PM	Jan 23 2017 2:36PM	Darshall Davis	Los Angeles	California	Type A (HUD MFH Case)	Naples, FL 34109	Mail
173995	Jan 23 2017 2:36PM	Jan 23 2017 2:45PM	Kimberly Douglass Smith				Crystal Creek - Housing discrimination complaint	
173996	Jan 23 2017 2:40PM	Jan 23 2017 2:41PM	Rita Rashad	Chicago	Illinois	Type A (HUD MFH Case)	NEED LST OF 1 BDRM IN LAWRENCE COUNTY	Phone
173997	Jan 23 2017 2:41PM	Jan 23 2017 2:42PM	Alice Tolan	TAMPA	Florida	Type A (HUD MFH Case)	Caller interested in housing in LA CO/Orange CO	
173998	Jan 23 2017 2:43PM	Jan 24 2017 3:28PM	Rita Rashad				CA 1 BR Family	Mail
173999	Jan 23 2017 2:44PM	Jan 23 2017 2:44PM	Darshall Davis	Mansfield	Ohio	Type B (HUD Non-FHA Case)	Complaining about the lack of programs in Athens GA.	
							SOUTH WABASH APARTMENTS - Problems with mgmt...hard to contact mgmt office, no one comes and take care of orders she has submitted including paying her rent, now today, they contacted her and said, she has to pay and will be evicted in 2 days....	
173996	Jan 23 2017 2:40PM	Jan 23 2017 2:41PM	Rita Rashad	Chicago	Illinois	Type A (HUD MFH Case)	2 bdrm, Chicago	Phone
173997	Jan 23 2017 2:41PM	Jan 23 2017 2:42PM	Alice Tolan	TAMPA	Florida	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APT IN ATL	Phone
173998	Jan 23 2017 2:43PM	Jan 24 2017 3:28PM	Rita Rashad				Voicemail	
173999	Jan 23 2017 2:44PM	Jan 23 2017 2:44PM	Darshall Davis	Mansfield	Ohio	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding other tenants and them having a gun on the property - she is not sure of the program	Phone
							property works with	

174000	Jan 23 2017 2:44PM	Jan 24 2017 4:11PM	Darshall Davis					PHA	
174001	Jan 23 2017 2:46PM	Jan 24 2017 4:10PM	Darshall Davis					LIH	
174002	Jan 23 2017 2:47PM	Jan 23 2017 2:48PM	Darshall Davis		Chattanooga	Tennessee	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. she is with LIHTC	Phone
174003	Jan 23 2017 2:56PM	Jan 23 2017 2:56PM	Darshall Davis		Detroit	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Belleville/Taylor/Ypsilanti MI 2-3 BR Family	Phone
174004	Jan 23 2017 2:58PM	Jan 23 2017 2:59PM	Alice Tolan		BECKLEY	West Virginia	Type B (HUD Non-FHA Case)	NEED ASST	Phone
174005	Jan 23 2017 3:02PM	Jan 23 2017 3:06PM	Darshall Davis		Los Angeles	California	Type B (HUD Non-FHA Case)	Caller has questions about being able to move to another property - she has section 8 voucher - she already contacted PHA	Phone
174006	Jan 23 2017 3:04PM	Jan 23 2017 3:04PM	Alice Tolan		BROOKLYN	New York	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APTS IN BROOKLYN AHEPA 489 APARTMENTS:	Phone
174007	Jan 23 2017 3:05PM	Jan 23 2017 3:23PM	Yaritza Candelaria		NEWPORT RICHEY	Florida	Type A (HUD MFH Case)	Caller interested in a listing 1BDRM ELD APT in 34653, 34667 & 34668	Phone
174008	Jan 23 2017 3:08PM	Jan 23 2017 3:08PM	Alice Tolan		PONTIAC	Michigan	Type A (HUD MFH Case)	NEED LST OF 3 BDRMS IN PONTIAC FAIR MARKET RENTER	Mail
174009	Jan 23 2017 3:11PM	Jan 23 2017 3:11PM	Yaritza Candelaria	Yes	NORFOLK	Virginia	Type C (Non-HUD Case)	Complaint against LL	Phone
174010	Jan 23 2017 3:12PM	Jan 23 2017 3:12PM	Rita Rashad		Warren	Michigan	Type A (HUD MFH Case)	4 bdrm, Warren	Phone
174011	Jan 23 2017 3:18PM	Jan 23 2017 3:18PM	Alice Tolan		PRATT	Kansas	Type B (HUD Non-FHA Case)	WALNUT GROVE :NEED ASST	Phone
174012	Jan 23 2017 3:25PM	Jan 23 2017 3:25PM	Rita Rashad		Oak Creek	Wisconsin	Type C (Non-HUD Case)	Caller is a homeowner w/complaint...	Phone
174013	Jan 23 2017 3:30PM	Jan 23 2017 3:30PM	Yaritza Candelaria		GLADSTONE	Michigan	Type B (HUD Non-FHA Case)	Caller interested in buying a single family home.	Phone
174014	Jan 23 2017 3:30PM	Jan 23 2017 3:30PM	Rita Rashad		Las Vegas	Nevada	Type C (Non-HUD Case)	Caller has house and complaint...	Phone
174015	Jan 23 2017 3:32PM	Jan 23 2017 3:32PM	Rita Rashad		Richmond	Virginia	Type C (Non-HUD Case)	Caller is market renter w/LL complaint	Phone
174016	Jan 23 2017 3:33PM	Jan 23 2017 3:34PM	Darshall Davis		Tacoma	Washington	Type A (HUD MFH Case)	Caller interested in housing in Pierce CO 1 BR Family	Phone
174017	Jan 23 2017 3:38PM	Jan 23 2017 3:38PM	Rita Rashad		Gary	Indiana	Type A (HUD MFH Case)	3 bdrm, Phoenix and Atlanta GA	Phone
174018	Jan 23 2017 3:39PM	Jan 23 2017 3:43PM	Darshall Davis		West Bloomfield	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Oakland/Macomb CO MI 2 BR Family	Mail
174019	Jan 23 2017 3:40PM	Jan 23 2017 3:43PM	Alice Tolan		HARTSVILLE	South Carolina	Type A (HUD MFH Case)	SWIFT CREEK APARTMENTS:ISSUES W/THE NEIGHBORS	Phone
174020	Jan 23 2017 3:43PM	Jan 23 2017 3:44PM	Kimberly Douglass Smith					Voicemail	
174021	Jan 23 2017 3:44PM	Jan 23 2017 3:44PM	Rita Rashad		Washington	District of Columbia	Type A (HUD MFH Case)	She has section 8 voucher and looking for apt	Phone
174022	Jan 23 2017 3:45PM	Jan 23 2017 3:46PM	Alice Tolan		TUROOCK	California	Type C (Non-HUD Case)	NEED ASST	Phone
174023	Jan 23 2017 3:51PM	Jan 23 2017 3:51PM	Alice Tolan		ELIZABETHTOWN	Kentucky	Type C (Non-HUD Case)	PENN OAKS AQUISICIAN APTS - NEED ASST	Phone
174024	Jan 23 2017 3:53PM	Jan 23 2017 3:55PM	Darshall Davis		Indio	California	Type A (HUD MFH Case)	Repeat Caller - calling again to request listing for San Francisco CA 1 BR Elderly/Family	Mail
174025	Jan 23 2017 3:53PM	Jan 23 2017 3:54PM	Rita Rashad		Santa Clara	California	Type A (HUD MFH Case)	1 bdrm, OKALOOSA	Phone
174026	Jan 23 2017 3:58PM	Jan 23 2017 3:59PM	Alice Tolan		PHOENIX	Arizona	Type C (Non-HUD Case)	OCTILLO APTS :NEED ASST	Phone
174027	Jan 23 2017 3:59PM	Jan 24 2017 3:29PM	Rita Rashad					LIH	
174028	Jan 23 2017 3:59PM	Jan 25 2017 10:13AM	Yaritza Candelaria		LOS ANGELES	California	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Los Angeles, CA.	Phone
174029	Jan 23 2017 3:59PM	Jan 23 2017 3:59PM	Rita Rashad		Parkersburg	West Virginia	Type B (HUD Non-FHA Case)	Caller has a complaint against PHA...	Phone
174030	Jan 23 2017 4:02PM	Jan 24 2017 4:09PM	Darshall Davis					Invitation Homes	
174031	Jan 23 2017 4:06PM	Jan 23 2017 4:11PM	Darshall Davis		Bala Eynwd	Pennsylvania	Type A (HUD MFH Case)	Caller interested in housing in Montgomery/Chester CO PA 1 BR Family	Mail
174032	Jan 23 2017 4:06PM	Jan 24 2017 4:07PM	Darshall Davis					Tenant on tenant/management complaint	
174033	Jan 23 2017 4:09PM	Jan 24 2017 4:06PM	Darshall Davis					Discrimination/ No running water in her unit	
174034	Jan 23 2017 4:11PM	Jan 23 2017 4:11PM	Rita Rashad		Moultrie	Georgia	Type A (HUD MFH Case)	PINEVIEW MANOR - wants to make a complaint against the mgr...	Phone
174035	Jan 23 2017 4:13PM	Jan 24 2017 3:36PM	Rita Rashad		Jackson	Mississippi	Type C (Non-HUD Case)	Caller is on waiting list for other apts...Management complaint/eviction....she lives in a house w/major issues..	Phone
174036	Jan 23 2017 4:19PM	Jan 23 2017 4:19PM	Alice Tolan		TRENTON	New Jersey	Type A (HUD MFH Case)	CITYSIDE APTS I - REQUESTED BARS FOR A BTHRM WINDOWS/	Phone
174037	Jan 23 2017 4:20PM	Jan 23 2017 4:20PM	Darshall Davis		Pleasant Hill	California	Type A (HUD MFH Case)	Caller interested in housing in Oakland/San Francisco CA 1 BR Family	Mail
174038	Jan 23 2017 4:22PM	Jan 23 2017 4:22PM	Rita Rashad		Willingboro	New Jersey	Type B (HUD Non-FHA Case)	Trenton PHA...caller has complaint	Phone
174039	Jan 23 2017 4:24PM	Jan 24 2017 4:04PM	Darshall Davis					Management complaint	
174040	Jan 23 2017 4:26PM	Jan 24 2017 4:03PM	Darshall Davis					LIH	

174041	Jan 23 2017 4:28PM	Jan 25 2017 10:05AM	Yaritza Candelaria	HANAHAN	South Carolina	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM APT in Berkley & Dorchester County, SC.	Mail
174042	Jan 23 2017 4:28PM	Jan 24 2017 4:02PM	Darshall Davis				LIH	
174043	Jan 23 2017 4:29PM	Jan 23 2017 4:29PM	Darshall Davis	Jacksonville	Florida	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding poor maintenance - she has no rental assistance	Phone
174044	Jan 23 2017 4:29PM	Jan 23 2017 4:30PM	Kimberly Douglass Smith				Voicemail	
174045	Jan 23 2017 4:33PM	Jan 23 2017 4:33PM	Kimberly Douglass Smith				Leased a home from Invitation Homes, site unseen.	
174046	Jan 23 2017 4:35PM	Jan 24 2017 4:01PM	Darshall Davis	Columbus	Ohio	Type A (HUD MFH Case)	Caller interested in housing in Columbus OH 2-3 BR Family	Mail
174047	Jan 23 2017 4:36PM	Jan 24 2017 2:41PM	Alice Tolan				LIH	
174048	Jan 23 2017 4:36PM	Jan 23 2017 4:36PM	Kimberly Douglass Smith				LIH	
174049	Jan 23 2017 4:36PM	Jan 23 2017 4:36PM	Rita Rashad	New Orleans	Louisiana	Type A (HUD MFH Case)	1 bdrm, New Orleans	Phone
174050	Jan 23 2017 4:38PM	Jan 24 2017 2:26PM	Alice Tolan				Complaint	
174051	Jan 23 2017 4:39PM	Jan 23 2017 4:39PM	Alice Tolan	VISALIA	California	Type A (HUD MFH Case)	NEED LST OF 3 BDRM APTS IN TULARE COUNTY ALSO NEED INFO ON A CSET PROG	Phone
							Fair Market Renter	
174052	Jan 23 2017 4:44PM	Jan 23 2017 4:44PM	Yaritza Candelaria	CHICAGO	Illinois	Type C (Non-HUD Case)	Seeking funding to help him close on a home	Phone
174053	Jan 23 2017 4:49PM	Jan 23 2017 4:50PM	Rita Rashad					
174054	Jan 23 2017 4:52PM	Jan 23 2017 4:53PM	Alice Tolan	FT LAUDERDALW	Florida	Type B (HUD Non-FHA Case)	KENNEDY APTS :>NEED ASST	Phone
174055	Jan 23 2017 5:00PM	Jan 23 2017 5:00PM	Alice Tolan	CHICAGO	Illinois	Type C (Non-HUD Case)	NEED ASST	Phone
174056	Jan 24 2017 9:06AM	Jan 24 2017 9:06AM	Alice Tolan	VILARICCA	Georgia	Type A (HUD MFH Case)	NEED LST OF 2 BDRMS IN DOUGLAS COUNTY	Phone
174057	Jan 24 2017 9:10AM	Jan 24 2017 9:10AM	Alice Tolan	INKSTER	Michigan	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS - ROMULUS	Phone
174058	Jan 24 2017 9:11AM	Jan 24 2017 3:56PM	Darshall Davis	Farmington	New Hampshire	Type A (HUD MFH Case)	Caller interested in housing in Farmington NH 1 BR Family/Elderly	Phone
174059	Jan 24 2017 9:19AM	Jan 24 2017 9:19AM	Alice Tolan	LOUISVILLE	Kentucky	Type A (HUD MFH Case)	NEED LST OF APTS	Mail
							Stanford, KY - Logan Trace...caller is a minister; she has friends that come to church, the problem is a daughter whose is the mgr at apts and her mother who is a regional mgr is allowing daughter to use apt for prostitution, allowing other people to live in, her husband had been selling drugs out of apt., the daughter/mgr is harboring son who has all kinds of women in and out...the mother who works over the daughter does nothing. At one time, police has come in and still nothing has been done...	
174060	Jan 24 2017 9:20AM	Jan 24 2017 9:21AM	Rita Rashad	Junction City	Kentucky	Type A (HUD MFH Case)	NEED LST OF APTS	Phone
174061	Jan 24 2017 9:34AM	Jan 24 2017 9:34AM	Alice Tolan	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	Caller interested in housing in Florence SC 1 BR Family	Website
174062	Jan 24 2017 9:36AM	Jan 24 2017 9:37AM	Darshall Davis	Atlanta	Georgia	Type A (HUD MFH Case)	LINCOLN APTS >NEED ASST	Phone
174063	Jan 24 2017 9:38AM	Jan 24 2017 9:38AM	Alice Tolan	FREDERICK	Maryland	Type B (HUD Non-FHA Case)	Complaint	Phone
174064	Jan 24 2017 9:38AM	Jan 24 2017 3:46PM	Darshall Davis					
174065	Jan 24 2017 9:39AM	Jan 24 2017 2:33PM	Alice Tolan	HEREFORD	Arizona	Type A (HUD MFH Case)	LIH--NEED LST OF 1 BDRM APTS IN TUCSON	Phone
174066	Jan 24 2017 9:40AM	Jan 24 2017 2:21PM	Alice Tolan	AUGUSTA	Georgia	Type A (HUD MFH Case)	Fraud---AUGUSTA PROPERTIES---WAS ILLEGALLY EVICTED - THE LL IS MVNG TENANTS IN ILLEGALLY	Phone
174067	Jan 24 2017 9:41AM	Jan 24 2017 2:24PM	Alice Tolan				Voicemail	
174068	Jan 24 2017 9:42AM	Jan 24 2017 3:45PM	Darshall Davis	Imperial	Missouri	Type A (HUD MFH Case)	Caller interested in housing in Jefferson CO MO 2 BR Family	Phone
174069	Jan 24 2017 9:42AM	Jan 24 2017 2:16PM	Alice Tolan				LIH-elderly	
174070	Jan 24 2017 9:42AM	Jan 24 2017 9:43AM	Rita Rashad	Tampa	Florida	Type B (HUD Non-FHA Case)	Marener Cover - not MFCH; maybe under ELLA program/supportive housing...	Phone
174071	Jan 24 2017 9:43AM	Jan 24 2017 2:25PM	Alice Tolan				Wants to speak with Pearly Pack	
174072	Jan 24 2017 9:44AM	Jan 24 2017 2:14PM	Alice Tolan	SMITHTOWN	New York	Type A (HUD MFH Case)	Box of RRR	Phone
174073	Jan 24 2017 9:44AM	Jan 24 2017 2:15PM	Alice Tolan				ADA complinace	
174074	Jan 24 2017 9:45AM	Jan 24 2017 9:45AM	Kimberly Douglass Smith				Eviction-seeking an attorney	
174075	Jan 24 2017 9:46AM	Jan 24 2017 3:37PM	Rita Rashad				Eviction	
174076	Jan 24 2017 9:46AM	Jan 24 2017 3:32PM	Darshall Davis				Various maintenance issues	
174077	Jan 24 2017 9:48AM	Jan 24 2017 10:01AM	Alice Tolan				LIH	
174078	Jan 24 2017 9:49AM	Jan 24 2017 3:39PM	Rita Rashad				Fraud/Management complaint	

174079	Jan 24 2017 9:50AM	Jan 24 2017 2:10PM	Alice Tolan				Complaint	
174080	Jan 24 2017 9:51AM	Jan 24 2017 3:40PM	Rita Rashad				Caller states that the manger has pad locked the laundry room.	
174081	Jan 24 2017 9:51AM	Jan 24 2017 9:52AM	Alice Tolan	FT WAYNE	Indiana	Type A (HUD MFH Case)	NEED ALL TYPES OF APTS IN FT WAYNE - 1 BDRM --	
174082	Jan 24 2017 9:51AM	Jan 24 2017 2:40PM	Alice Tolan	PLEASANT HILL	California	Type A (HUD MFH Case)	-ALSO APPLIED AT AN APT AND HAVE SOME ?' CONCERNING HIS APPL LIH	Phone,Mail Website
174083	Jan 24 2017 9:52AM	Jan 24 2017 9:53AM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	Caller has questions about if her 48 year old son can come to live with her at LAKEVIEW VILLAGE Management complaint, rent determination, notice to vacate.	Phone
174084	Jan 24 2017 9:52AM	Jan 24 2017 3:30PM	Darshall Davis				voicemail	
174085	Jan 24 2017 9:53AM	Jan 24 2017 9:54AM	Kimberly Douglass Smith				voicemail	
174086	Jan 24 2017 9:53AM	Jan 24 2017 9:54AM	Kimberly Douglass Smith				voicemail	
174087	Jan 24 2017 9:53AM	Jan 24 2017 9:54AM	Kimberly Douglass Smith				voicemail	
174088	Jan 24 2017 9:53AM	Jan 24 2017 9:54AM	Kimberly Douglass Smith				voicemail	
174089	Jan 24 2017 9:53AM	Jan 24 2017 9:54AM	Kimberly Douglass Smith				voicemail	
174090	Jan 24 2017 9:55AM	Jan 24 2017 3:41PM	Rita Rashad				PHA/Discrimination	
174091	Jan 24 2017 9:56AM	Jan 24 2017 9:56AM	Kimberly Douglass Smith				LIH	
174092	Jan 24 2017 9:57AM	Jan 24 2017 9:57AM	Kimberly Douglass Smith				Mgt. complaint	
174093	Jan 24 2017 9:58AM	Jan 24 2017 2:42PM	Alice Tolan				LIH	
174094	Jan 24 2017 9:58AM	Jan 24 2017 9:58AM	Kimberly Douglass Smith				Voicemail	
174095	Jan 24 2017 9:59AM	Jan 24 2017 3:42PM	Rita Rashad				Mgt. comp.	
174096	Jan 24 2017 9:59AM	Jan 24 2017 10:09AM	Alice Tolan	ALVIN	Texas	Type A (HUD MFH Case)	Fraud----ALVIN MEMORIAL GARDENS---THINKS ANOTH TENANT IS WORKING AND GETTING RENTAL ASST	Phone
174097	Jan 24 2017 10:01AM	Jan 24 2017 10:03AM	Kimberly Douglass Smith	Watkins Glen	New York	Type A (HUD MFH Case)	LIH-Elderly in Tampa, FL	Mail
174098	Jan 24 2017 10:03AM	Jan 24 2017 3:43PM	Rita Rashad				LIH	
174099	Jan 24 2017 10:03AM	Jan 24 2017 11:37AM	Alice Tolan	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	Voicemail----NEED LST OF 3 BDRM APTS IN INDIANAPOLIS	Mail
174100	Jan 24 2017 10:04AM	Jan 24 2017 10:04AM	Kimberly Douglass Smith				Voicemail	
174101	Jan 24 2017 10:05AM	Jan 24 2017 3:45PM	Rita Rashad				Caller states that the property is charging access utility fees.	
174102	Jan 24 2017 10:06AM	Jan 24 2017 2:43PM	Rita Rashad	Orlando	Florida	Type A (HUD MFH Case)	3 bdrm, Seminole County...501C3 Caregiver seeking MF home info...	Phone
174103	Jan 24 2017 10:06AM	Jan 24 2017 12:13PM	Alice Tolan	PALMDALE	California	Type A (HUD MFH Case)	Mgt. comp.-----PALMDALE GARDENS ---ISSUES W/THE LL -	Phone
174104	Jan 24 2017 10:07AM	Jan 24 2017 11:07AM	Alice Tolan				LIH	
174105	Jan 24 2017 10:07AM	Jan 24 2017 12:27PM	Alice Tolan	MESA	Arizona	Type A (HUD MFH Case)	LIH---NEED ELDERLY APTS IN MESA	Mail
174106	Jan 24 2017 10:07AM	Jan 24 2017 11:04AM	Alice Tolan	ST PETERSBURG	Florida	Type A (HUD MFH Case)	LIH---NEED 2 BDRM FAM APTS IN ST PETERSBURG Telacu Housing - they had bedbug issues, that came from another tenant...they evicted him. Unfairly evicted...	Phone
174107	Jan 24 2017 10:07AM	Jan 24 2017 10:08AM	Rita Rashad	Riverside	California	Type A (HUD MFH Case)	1 bdrm, senior, Riverside, Fontana	Phone
174108	Jan 24 2017 10:08AM	Jan 24 2017 3:56PM	Rita Rashad	Sun Valley	California	Type A (HUD MFH Case)	LIH...4 bdrm, Venice, Sylmar, N. Hollywood	Phone
174109	Jan 24 2017 10:08AM	Jan 24 2017 11:06AM	Alice Tolan				LIH-Elderly	
174110	Jan 24 2017 10:09AM	Jan 24 2017 10:56AM	Alice Tolan				Comp.	
174111	Jan 24 2017 10:10AM	Jan 24 2017 3:29PM	Darshall Davis	Freeport	Illinois	Type C (Non-HUD Case)	Caller has questions about loans for rehabilitation of SFH	Phone
174112	Jan 24 2017 10:11AM	Jan 24 2017 10:30AM	Alice Tolan				LIH	
174113	Jan 24 2017 10:11AM	Jan 24 2017 10:32AM	Alice Tolan				Voicemail	
174114	Jan 24 2017 10:12AM	Jan 24 2017 10:12AM	Kimberly Douglass Smith				LIH	
174115	Jan 24 2017 10:12AM	Jan 24 2017 3:26PM	Darshall Davis				Voicemail	
174116	Jan 24 2017 10:13AM	Jan 24 2017 10:26AM	Alice Tolan	HOLLY HILL	Florida	Type A (HUD MFH Case)	Fact Sheet/rent determination----HAS THE MILEAGE RATE CHG	Phone
174117	Jan 24 2017 10:14AM	Jan 24 2017 3:18PM	Alice Tolan	FEDERAL WAY	Washington	Type A (HUD MFH Case)	LIH---NEED LST OF ELDERLY APTS IN TACOMA	Mail
174118	Jan 24 2017 10:14AM	Jan 24 2017 3:24PM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	Caller interested in housing in Indianapolis IN 1 BR Elderly	Mail
174119	Jan 24 2017 10:16AM	Jan 24 2017 10:20AM	Alice Tolan				Complaint	
174120	Jan 24 2017 10:16AM	Jan 24 2017 10:17AM	Darshall Davis	Simi Valley	California	Type A (HUD MFH Case)	Caller interested in housing in Ventura CO CA 1-2 BR Family	Mail



174121	Jan 24 2017 10:17AM	Jan 24 2017 3:20PM	Darshall Davis				Voiceemail	
174122	Jan 24 2017 10:24AM	Jan 24 2017 10:25AM	Rita Rashad	W. Palm Beach	Florida	Type B (HUD Non-FHA Case)	Has complaint against 2 Section 8 tenants in property across the street.....	Phone
174123	Jan 24 2017 10:26AM	Jan 24 2017 10:26AM	Darshall Davis	Ruston	Louisiana	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
174124	Jan 24 2017 10:28AM	Jan 24 2017 10:28AM	Alice Tolan	NEWPORT NEWS	Virginia	Type B (HUD Non-FHA Case)	MARSHALL COURTS APTS - NEED ASST Caller has complaint against mgmt. regarding his apt being burglarized repeatedly and mgmt. not changing locks, suspected drug activity on the property at CAMBRIDGE MANOR	Phone
174125	Jan 24 2017 10:34AM	Jan 24 2017 10:38AM	Darshall Davis	Chicago	Illinois	Type A (HUD MFH Case)	PEDESTAL GARDENS APTS:WAS TOLD THAT IF SHE CAUGHT UP HER RENT SHE CLD MV BACK IN - SHE DID AND NOW THEY'RE SAYING SHE HAS TO MV BACK OUT	Phone
174126	Jan 24 2017 10:41AM	Jan 24 2017 10:41AM	Alice Tolan	BALTIMORE	Maryland	Type A (HUD MFH Case)	Caller interested in housing (SFH) with PHA	Phone
174127	Jan 24 2017 10:41AM	Jan 24 2017 10:42AM	Darshall Davis	Orlando	Florida	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
174128	Jan 24 2017 10:45AM	Jan 24 2017 10:48AM	Darshall Davis	Wadsworth	Ohio	Type B (HUD Non-FHA Case)	Woodland East Apts - she saw mgr, mgr told her that there were complaints of marijuana smell. The tenant said, she was at work and it was coming from another apt., police came to her apt., but they did not smell anything in her apt, but in hallway...	Phone
174129	Jan 24 2017 10:47AM	Jan 24 2017 10:47AM	Rita Rashad	Michigan City	Indiana	Type A (HUD MFH Case)		Phone
174130	Jan 24 2017 10:49AM	Jan 24 2017 10:49AM	Darshall Davis					
174131	Jan 24 2017 10:51AM	Jan 24 2017 10:51AM	Rita Rashad	Texarkana	Arkansas	Type B (HUD Non-FHA Case)	Bramble Court - not MFCH; complaint against PHA...	Phone
174132	Jan 24 2017 10:55AM	Jan 24 2017 10:57AM	Darshall Davis	Pontiac	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance and mold infestation on the property at NEWMAN COURT APARTMENTS Congress Park II - mother has been trying to transferred, she is an amputee and in a wheelchair, and they will not do anything...	Phone
174133	Jan 24 2017 11:01AM	Jan 24 2017 11:02AM	Rita Rashad	Washington	District of Columbia	Type A (HUD MFH Case)	LOGAN'S TRACE APT.:ISSUES W/OTH ANOTH	Phone
174134	Jan 24 2017 11:15AM	Jan 24 2017 11:15AM	Alice Tolan	DANVILLE	Kentucky	Type A (HUD MFH Case)	TENANT AND THE LL IS NEVER AT WORK DHS Rep calling on behalf of client....	Phone
174135	Jan 24 2017 11:19AM	Jan 24 2017 11:19AM	Rita Rashad	Detroit	Michigan	Type A (HUD MFH Case)	1 or 2 bdrm, Detroit, E. Point and Warren	Phone
174136	Jan 24 2017 11:20AM	Jan 24 2017 11:20AM	Alice Tolan	COMPTON	California	Type A (HUD MFH Case)	NEED UP TO 3 BDRMS IN ORANGE COUNTY/COMPTON/LOS ANGELES	Mail
174137	Jan 24 2017 11:21AM	Jan 24 2017 11:21AM	Darshall Davis	Alburg	Vermont	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding them not returning her deposit - she is not sure what program she was getting assistance under	Phone
174138	Jan 24 2017 11:27AM	Jan 24 2017 11:28AM	Darshall Davis	Columbus	Nebraska	Type A (HUD MFH Case)	Caller interested in housing in San Diego/ North Park/ Perris CA NE 1 BR Elderly	Mail
174139	Jan 24 2017 11:31AM	Jan 24 2017 11:32AM	Rita Rashad	Gary	Indiana	Type A (HUD MFH Case)	GARY NSA I & II - failed to give them her checkstubs, but reported it...now they want 4 months of the stubs...	Phone
174140	Jan 24 2017 11:32AM	Jan 24 2017 11:32AM	Alice Tolan	BRONX	New York	Type A (HUD MFH Case)	MORRISANIA APTS:PIPE WORK WAS DONE B-4 CHRISTMAS AND SHE STILL HAS A HOLE IN THE WALL THAT NEEDS FIXING	Phone
174141	Jan 24 2017 11:34AM	Jan 24 2017 11:34AM	Rita Rashad					
174142	Jan 24 2017 11:37AM	Jan 24 2017 11:38AM	Darshall Davis	Stratsburg	Pennsylvania	Type A (HUD MFH Case)	Caller interested in housing in Lee High Valley CO 1 BR Family	Phone
174143	Jan 24 2017 11:40AM	Jan 24 2017 11:40AM	Darshall Davis	Lakethrop	Missouri	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. but she is not sure of the program she works with	Phone
174144	Jan 24 2017 11:45AM	Jan 24 2017 4:08PM	Rita Rashad	Crestwell	Oregon	Type A (HUD MFH Case)	1 bdrm, Yamhill Lincoln County	Phone
174145	Jan 24 2017 11:46AM	Jan 24 2017 11:47AM	Rita Rashad	Virginia Beach	Virginia	Type A (HUD MFH Case)	3 bdrm, VB, Norfolk, Chesapeake DAVIS APARTMENTS:STARTED WORK 6 MOS AGO - BEFORE THAT SHE WAS GETTING CHILD SUPPORT - SHE WAS NOT CHARGED RENT - NOW THEY'RE ASKING FOR IT - WANTS 2 KNOW WHY SHE WASNT CHGD	Phone
174146	Jan 24 2017 11:48AM	Jan 24 2017 11:48AM	Alice Tolan	CHICAGO	Illinois	Type A (HUD MFH Case)	Caller interested in housing in Monmouth CO NJ	Phone
174147	Jan 24 2017 11:49AM	Jan 24 2017 11:52AM	Darshall Davis	Freehold	New Jersey	Type A (HUD MFH Case)	1 BR Family/Disabled	Mail

174148	Jan 24 2017 11:52AM	Jan 24 2017 11:52AM	Rita Rashad	Dallas	Texas	Type C (Non-HUD Case)	Wants to file a complaint against the local FHEO...	Phone
174149	Jan 24 2017 11:55AM	Jan 24 2017 11:56AM	Kimberly Douglass Smith	SAINT CROIX FALLS	Wisconsin	Type B (HUD Non-FHA Case)	J & R Apartments: Section 515 BOARDTOWN VILLAGE - tenants having issue with Mgr, she is bossy, she reported mold and she won't do anything...	Phone
174150	Jan 24 2017 12:01PM	Jan 24 2017 12:01PM	Rita Rashad	Starkville	Mississippi	Type A (HUD MFH Case)	she won't do anything...	Phone
174151	Jan 24 2017 12:07PM	Jan 24 2017 12:07PM	Alice Tolan	BOISIER CITY	Louisiana	Type B (HUD Non-FHA Case)	MISTY HOLLOW APTS -NEED ASST	Phone
174152	Jan 24 2017 12:09PM	Jan 24 2017 12:09PM	Kimberly Douglass Smith	Capitol Heights	Maryland	Type A (HUD MFH Case)	Looking for 1 bedroom family in DC	Mail
174153	Jan 24 2017 12:09PM	Jan 24 2017 12:09PM	Darshall Davis	San Bernardino	California	Type A (HUD MFH Case)	Caller interested in housing in Riverside/Corona CA 2 BR Family/Disabled	Mail
174154	Jan 24 2017 12:10PM	Jan 24 2017 12:11PM	Rita Rashad	N. Bergen	New Jersey	Type A (HUD MFH Case)	WESTVIEW TOWERS - her apt is run down, they have promised since 2014 that they would repair	Phone
174155	Jan 24 2017 12:15PM	Jan 24 2017 12:17PM	Kimberly Douglass Smith	Greenwood	Indiana	Type A (HUD MFH Case)	apts, but nothing has been done...feels she is being discriminated against...	Mail
174156	Jan 24 2017 12:16PM	Jan 24 2017 12:16PM	Alice Tolan	DALLAS	Texas	Type B (HUD Non-FHA Case)	LIH	Phone
174157	Jan 24 2017 12:20PM	Jan 24 2017 12:20PM	Alice Tolan	MANHATTEN	New York	Type C (Non-HUD Case)	ISSUES W/THE FHA OFC	Phone
174158	Jan 24 2017 12:22PM	Jan 24 2017 12:22PM	Kimberly Douglass Smith	Chicago	Illinois	Type B (HUD Non-FHA Case)	NEED ASST	Phone
174159	Jan 24 2017 12:22PM	Jan 24 2017 12:22PM	Rita Rashad	Durham	North Carolina	Type C (Non-HUD Case)	Section 42	Phone
174160	Jan 24 2017 12:24PM	Jan 24 2017 12:25PM	Darshall Davis	Hartford	Connecticut	Type A (HUD MFH Case)	Amity Place - not MFCH...Harnett County via USDA...	Phone
174161	Jan 24 2017 12:32PM	Jan 24 2017 12:33PM	Alice Tolan	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller interested in housing in Hartford CT 1 BR Family	Mail
174162	Jan 24 2017 12:33PM	Jan 24 2017 12:33PM	Rita Rashad	Willows	California	Type B (HUD Non-FHA Case)	NEED LST OF 3 BDRM APTS IN DC	Mail
174163	Jan 24 2017 12:35PM	Jan 24 2017 12:35PM	Alice Tolan	CAMDEN	New Jersey	Type C (Non-HUD Case)	Willow Oaks - income guide limits, Glenn County	Phone
174164	Jan 24 2017 12:36PM	Jan 24 2017 12:36PM	Darshall Davis	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	NEED ASST	Phone
174165	Jan 24 2017 12:38PM	Jan 24 2017 12:38PM	Alice Tolan	MIAMI BEACH	Florida	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN DC	Mail
174166	Jan 24 2017 12:38PM	Jan 24 2017 12:39PM	Kimberly Douglass Smith	Miami Beach	Florida	Type B (HUD Non-FHA Case)	Other HUD program, wants to file a complaint	Phone
174167	Jan 24 2017 12:39PM	Jan 24 2017 12:45PM	Rita Rashad	San Antonio	Texas	Type A (HUD MFH Case)	Union Pine - he is leaving on the 23rd... 2 bdrm, San Antonio, Disabled or Family	Phone
174168	Jan 24 2017 12:39PM	Jan 24 2017 12:40PM	Darshall Davis	Spencer	Oklahoma	Type A (HUD MFH Case)	Caller interested in housing in Spencer OK 1 BR Family	Mail
174169	Jan 24 2017 12:42PM	Jan 24 2017 12:43PM	Darshall Davis					
174170	Jan 24 2017 12:47PM	Jan 24 2017 3:18PM	Darshall Davis					
174171	Jan 24 2017 12:48PM	Jan 24 2017 3:17PM	Darshall Davis					
174172	Jan 24 2017 12:48PM	Jan 24 2017 2:58PM	Darshall Davis	Wilmington	Delaware	Type A (HUD MFH Case)	Mgt comp. Caller is asking for Ben Carson	Phone
174173	Jan 24 2017 12:49PM	Jan 24 2017 2:47PM	Darshall Davis	Seldon	New York	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding her appliances and poor maintenance on the property at HERRING MANOR	Phone
174174	Jan 24 2017 12:49PM	Jan 24 2017 2:33PM	Darshall Davis				Caller has complaint against mgmt. regarding treatment on the property at ST. JOSEPH'S VILLAGE SENIOR CITIZENS	Phone
174175	Jan 24 2017 1:29PM	Jan 24 2017 1:30PM	Kimberly Douglass Smith	Chico	California	Type A (HUD MFH Case)	LIH CEDAR VILLAGE: Want to know if he will be kicked out if he has no income	Phone
174176	Jan 24 2017 1:34PM	Jan 24 2017 2:26PM	Darshall Davis	Perrysburg	Ohio	Type A (HUD MFH Case)	Caller has questions about her rent determination at LOUISIANA HOUSE	Phone
174177	Jan 24 2017 1:34PM	Jan 24 2017 2:21PM	Darshall Davis				LIH	
174178	Jan 24 2017 1:35PM	Jan 24 2017 2:08PM	Alice Tolan				Mgt complaint	
174179	Jan 24 2017 1:36PM	Jan 24 2017 4:28PM	Rita Rashad	Snellville	Georgia	Type A (HUD MFH Case)	2 bdrm, DeKalb, Gwinnette County	Phone
174180	Jan 24 2017 1:38PM	Jan 24 2017 4:17PM	Rita Rashad				Want to port her HCV. Want to reach the OIG	
174181	Jan 24 2017 1:40PM	Jan 24 2017 2:07PM	Alice Tolan				Looking to send HUD form 3111.	
174182	Jan 24 2017 1:40PM	Jan 24 2017 1:40PM	Kimberly Douglass Smith				Voicemail	
174183	Jan 24 2017 1:41PM	Jan 24 2017 4:16PM	Rita Rashad				LIH	
174184	Jan 24 2017 1:42PM	Jan 24 2017 2:05PM	Alice Tolan				LIH	
174185	Jan 24 2017 1:43PM	Jan 24 2017 3:02PM	Alice Tolan	MEADOW BRIDGE	West Virginia	Type C (Non-HUD Case)	Mortgage Issues with Bank of America	Phone
174186	Jan 24 2017 1:44PM	Jan 24 2017 2:19PM	Darshall Davis	Ormond Beach	Florida	Type A (HUD MFH Case)	Caller interested in housing in Volusia CO/Daytona FL 1 BR Family	Mail
174187	Jan 24 2017 1:44PM	Jan 24 2017 2:12PM	Darshall Davis				LIH	
174188	Jan 24 2017 1:45PM	Jan 24 2017 2:11PM	Darshall Davis				LIH	
174189	Jan 24 2017 3:41PM	Jan 24 2017 3:41PM	Alice Tolan	WOODBIDGE	Virginia	Type A (HUD MFH Case)	NEED LSTNGS FOR FAM APTS IN WOODBRIDGE	Phone
174190	Jan 24 2017 3:43PM	Jan 24 2017 3:44PM	Kimberly Douglass Smith	Belleville	Michigan	Type A (HUD MFH Case)	Looking for 2 bedroom family in WASHTENAW County, MI	Mail
174191	Jan 24 2017 3:44PM	Jan 24 2017 3:45PM	Alice Tolan	ABILINE	Texas	Type B (HUD Non-FHA Case)	NEED ASST	Phone

174192	Jan 24 2017 3:47PM	Jan 24 2017 3:47PM	Alice Tolan	FT MILLS	South Carolina	Type C (Non-HUD Case)	FOREST MILL APTS :NEED ASST	Phone
174193	Jan 24 2017 3:48PM	Jan 24 2017 3:49PM	Kimberly Douglass Smith	Van Nuys	California	Type B (HUD Non-FHA Case)	PHA complaint NEED LST OF 3 BDRM FAM APTS IN VALUSIA	Phone
174194	Jan 24 2017 3:52PM	Jan 24 2017 3:52PM	Alice Tolan	DELTOLNIA	Florida	Type A (HUD MFH Case)	COUNTY	Phone
174195	Jan 24 2017 3:52PM	Jan 24 2017 3:52PM	Kimberly Douglass Smith	LAKE ELSINORE	California	Type B (HUD Non-FHA Case)	PHA status	Phone
174196	Jan 24 2017 3:56PM	Jan 24 2017 3:56PM	Alice Tolan	PROVIDENCE	Kentucky	Type A (HUD MFH Case)	SADDLE CLUB - NEED INFO ON HIS RENT	Phone
174197	Jan 24 2017 3:56PM	Jan 24 2017 3:57PM	Alice Tolan					
174198	Jan 24 2017 4:00PM	Jan 24 2017 4:01PM	Alice Tolan	SOUTHFIELD	Michigan	Type A (HUD MFH Case)	NEED 3 KNOW WHEN UTILITY CKS ARE SNT OUT	Phone
174199	Jan 24 2017 4:04PM	Jan 24 2017 4:04PM	Alice Tolan	PHOENIX	Arizona	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN PHOENIX	Mail
174200	Jan 24 2017 4:12PM	Jan 24 2017 4:12PM	Kimberly Douglass Smith	Phoenix	Arizona	Type B (HUD Non-FHA Case)	PHA complaint	Phone
174201	Jan 24 2017 4:13PM	Jan 24 2017 4:13PM	Kimberly Douglass Smith	Donaldsonville	Louisiana	Type B (HUD Non-FHA Case)	PHA NEED LST OF ALL TYPES OF 1 BDRM APTS IN	Phone
174202	Jan 24 2017 4:13PM	Jan 24 2017 4:14PM	Alice Tolan	YPSILANTI	Michigan	Type A (HUD MFH Case)	DETROIT	Mail
174203	Jan 24 2017 4:18PM	Jan 24 2017 4:19PM	Kimberly Douglass Smith	Farmington	New Hampshire	Type A (HUD MFH Case)	LIH	Phone
174204	Jan 24 2017 4:18PM	Jan 24 2017 4:18PM	Alice Tolan	YUMA	Colorado	Type B (HUD Non-FHA Case)	NEED ASST	Phone
174205	Jan 24 2017 4:19PM	Jan 24 2017 4:19PM	Alice Tolan					
174206	Jan 24 2017 4:21PM	Jan 24 2017 4:21PM	Kimberly Douglass Smith				LAKESIDE GARDENS APTS :THE NEW LL HAS TOLD HIM THAT HE OWE BACK LATE CHARGES - HE PD THE AMT THAT HE WAS TOLD THAT WLD TK CARE OF IT NOW THEY'RE BACK FOR MORE	
174207	Jan 24 2017 4:30PM	Jan 24 2017 4:30PM	Alice Tolan	E CHICAGO	Indiana	Type A (HUD MFH Case)	Home owner seeking to save her home	Phone
174208	Jan 24 2017 4:30PM	Jan 24 2017 4:31PM	Kimberly Douglass Smith	Marrero	Louisiana	Type C (Non-HUD Case)	Caller interested in housing in San Francisco CA	Phone
174209	Jan 24 2017 4:37PM	Jan 24 2017 4:38PM	Darshall Davis	San Francisco	California	Type A (HUD MFH Case)	1 BR Family/Elderly	Mail
174210	Jan 24 2017 4:38PM	Jan 24 2017 4:38PM	Rita Rashad	Poestenkill	New York	Type C (Non-HUD Case)	Market renter w/LL issues...	Phone
174211	Jan 24 2017 4:39PM	Jan 24 2017 4:39PM	Alice Tolan	HOMER	Louisiana	Type B (HUD Non-FHA Case)	NEED ASST	Phone
174212	Jan 24 2017 4:57PM	Jan 24 2017 4:57PM	Rita Rashad	Turlock	California	Type A (HUD MFH Case)	DENAIR MANOR APTS - told by new mgmt told tenants to get a printout of PG and E bill, not the actual bil which is now a hardship for seniors... Caller interested in housing in Berkin/Morris 2 BR Family	Phone
174213	Jan 24 2017 5:00PM	Jan 24 2017 5:00PM	Darshall Davis	Haledon	New Jersey	Type A (HUD MFH Case)	COMPASS WEST APT:THE LL IS FILING AN	Mail
174214	Jan 25 2017 9:07AM	Jan 25 2017 9:07AM	Alice Tolan	AUSTINTOWN	Ohio	Type A (HUD MFH Case)	EVICTON MARCUS GARVEY VILLAGE:	Phone
174215	Jan 25 2017 9:08AM	Jan 25 2017 9:09AM	Yaritza Candelaria	BROOLYN	New York	Type A (HUD MFH Case)	Would like to verify if that property will no longer participate with subsidized housing.	Phone
174216	Jan 25 2017 9:11AM	Jan 25 2017 9:12AM	Rita Rashad	Alexandria	Virginia	Type A (HUD MFH Case)	1 bdrm, senior, New York, Staten Island	Phone
174217	Jan 25 2017 9:12AM	Jan 25 2017 9:12AM	Darshall Davis	Charleston	Virginia	Type C (Non-HUD Case)	Caller has complaint against mgmt. regarding discrimination - she has no rental assistance	Phone
174218	Jan 25 2017 9:17AM	Jan 25 2017 9:18AM	Alice Tolan	BURNHAM	Illinois	Type C (Non-HUD Case)	NEED ASST LANVALE TOWERS / CANAL COURTS:	Phone
174219	Jan 25 2017 9:24AM	Jan 25 2017 9:24AM	Yaritza Candelaria	BALTIMORE	Maryland	Type A (HUD MFH Case)	Reporting management. Manager decided to change her door locks w/o notifying her.	Phone
174220	Jan 25 2017 9:25AM	Jan 25 2017 9:25AM	Rita Rashad	Atlanta	Georgia	Type A (HUD MFH Case)	Received listing for Atlanta, wanted another one...	Phone
174221	Jan 25 2017 9:25AM	Jan 25 2017 9:25AM	Alice Tolan	TAVARES	Florida	Type A (HUD MFH Case)	CAROLINE COURT APTS:IS IT OK FOR THE SECURITY TO WEAR A BODY CAM	Phone
174222	Jan 25 2017 9:25AM	Jan 25 2017 9:32AM	Darshall Davis	Burnham	Illinois	Type C (Non-HUD Case)	Repeat Caller - called back to get contact number for Atty General Office in IL	Phone
174223	Jan 25 2017 9:27AM	Jan 25 2017 4:36PM	Alice Tolan				Voice mail	
174224	Jan 25 2017 9:28AM	Jan 25 2017 4:40PM	Alice Tolan	LA PORTE	Texas	Type B (HUD Non-FHA Case)	Fairmont Oaks: Complaint	Phone
174225	Jan 25 2017 9:28AM	Jan 25 2017 4:45PM	Alice Tolan	SAN EAN	California	Type C (Non-HUD Case)	Comp/ rats & roaches	Phone
174226	Jan 25 2017 9:30AM	Jan 25 2017 4:43PM	Alice Tolan				Voice mail	
174227	Jan 25 2017 9:31AM	Jan 25 2017 4:41PM	Alice Tolan				LIH	
174228	Jan 25 2017 9:31AM	Jan 25 2017 4:46PM	Alice Tolan				Voice mail	
174229	Jan 25 2017 9:32AM	Jan 25 2017 4:48PM	Alice Tolan				Eviction	
							Caller has a complaint against Investigator Shirley Walker. His case number is: (b)(6)	
174230	Jan 25 2017 9:33AM	Jan 25 2017 4:48PM	Darshall Davis	Oberlin	Louisiana	Type B (HUD Non-FHA Case)	Inquiry # (b)(6) - he is with section 8 voucher program	Phone
174231	Jan 25 2017 9:33AM	Jan 25 2017 4:41PM	Darshall Davis				Voice mail	

174232	Jan 25 2017 9:34AM	Jan 25 2017 4:40PM	Darshall Davis	Chicago	Illinois	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding the treatment of tenants MORNINGSIDE NORTH Mgt. comp.	Phone
174233	Jan 25 2017 9:34AM	Jan 25 2017 4:20PM	Darshall Davis					
174234	Jan 25 2017 9:35AM	Jan 25 2017 4:19PM	Darshall Davis	Apseria	California	Type A (HUD MFH Case)	Caller interested in housing in Orange CO CA 1 BR Elderly	Phone
174235	Jan 25 2017 9:35AM	Jan 25 2017 3:11PM	Alice Tolan				Wants to know what qualifying income is? LIH-disabled	
174236	Jan 25 2017 9:36AM	Jan 25 2017 4:09PM	Darshall Davis					
174237	Jan 25 2017 9:37AM	Jan 25 2017 4:08PM	Darshall Davis	Woodbine	New Jersey	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding eviction at WOODBINE MANOR	Phone
174238	Jan 25 2017 9:38AM	Jan 25 2017 3:01PM	Rita Rashad				Voiceemail	
174239	Jan 25 2017 9:38AM	Jan 25 2017 3:57PM	Darshall Davis				Voiceemail	
174240	Jan 25 2017 9:39AM	Jan 25 2017 3:56PM	Darshall Davis				Comp.	
174241	Jan 25 2017 9:40AM	Jan 25 2017 3:06PM	Rita Rashad				Wants a copy of RRR.	
174242	Jan 25 2017 9:41AM	Jan 25 2017 3:55PM	Darshall Davis	Baltimore	Maryland	Type A (HUD MFH Case)	Caller interested in housing in Baltimore MD 1 BR Disabled	Mail
174243	Jan 25 2017 9:42AM	Jan 25 2017 3:52PM	Darshall Davis				Program info	
174244	Jan 25 2017 9:42AM	Jan 25 2017 3:07PM	Rita Rashad				Voiceemail	
174245	Jan 25 2017 9:43AM	Jan 25 2017 3:13PM	Rita Rashad	Palm Springs	California	Type A (HUD MFH Case)	1 bdrm, Riverside County	Phone
174246	Jan 25 2017 9:44AM	Jan 25 2017 3:51PM	Darshall Davis				LIH	
174247	Jan 25 2017 9:44AM	Jan 25 2017 9:44AM	Rita Rashad	Henderson	Nevada	Type C (Non-HUD Case)	Caller is market renter...	Phone
							Freedom Village: Caller states that they received notice today that they should remain in their units today because of tile work.	
174248	Jan 25 2017 9:45AM	Jan 25 2017 9:46AM	Kimberly Douglass Smith				Caller has complaint against mgmt. regarding mold infestation on the property at CEDAR RIDGE TOWNHOMES AND APARTMENTS	Phone
174249	Jan 25 2017 9:46AM	Jan 25 2017 3:27PM	Darshall Davis	Anderson	Indiana	Type A (HUD MFH Case)	PRINCE WILLIAM - FREDERICKSBURG---NEED LST	
174250	Jan 25 2017 9:47AM	Jan 25 2017 9:47AM	Alice Tolan	WOODBIDGE	Virginia	Type A (HUD MFH Case)	OF FAM APTS	Phone
174251	Jan 25 2017 9:49AM	Jan 25 2017 3:23PM	Darshall Davis				Mgt. comp./eviction	
							GREEN MEADOW APARTMENTS:	
174252	Jan 25 2017 9:49AM	Jan 25 2017 9:50AM	Yaritzia Candelaria	DANVILLE	Illinois	Type A (HUD MFH Case)	Caller is interested in relocating to Atlanta GA requesting listings for a 1BDRM FAM APT.	Mail
174253	Jan 25 2017 9:49AM	Jan 25 2017 3:15PM	Rita Rashad				Mgt./maintenance comp.	
174254	Jan 25 2017 9:50AM	Jan 25 2017 3:22PM	Darshall Davis				LIH	
							Caller has complaint against mgmt. regarding house rules and recert on the property at WATAUGA SQUARE APTS	
174255	Jan 25 2017 9:52AM	Jan 25 2017 10:04AM	Darshall Davis	Johnson City	Tennessee	Type A (HUD MFH Case)	Auburn Pointe Apartments: Leak in kitchen	Phone
174256	Jan 25 2017 9:53AM	Jan 25 2017 2:02PM	Alice Tolan				Voiceemail	
174257	Jan 25 2017 9:54AM	Jan 25 2017 3:16PM	Rita Rashad				Voiceemail	
174258	Jan 25 2017 9:55AM	Jan 25 2017 9:57AM	Kimberly Douglass Smith				Voiceemail	
174259	Jan 25 2017 9:55AM	Jan 25 2017 9:56AM	Kimberly Douglass Smith				Voiceemail	
174260	Jan 25 2017 9:55AM	Jan 25 2017 9:56AM	Kimberly Douglass Smith				Voiceemail	
174261	Jan 25 2017 9:55AM	Jan 25 2017 9:56AM	Kimberly Douglass Smith				Voiceemail	
174262	Jan 25 2017 9:55AM	Jan 25 2017 9:56AM	Kimberly Douglass Smith				Voiceemail	
174263	Jan 25 2017 9:55AM	Jan 25 2017 9:56AM	Kimberly Douglass Smith				Voiceemail	
174264	Jan 25 2017 9:55AM	Jan 25 2017 9:56AM	Kimberly Douglass Smith				Voiceemail	
174265	Jan 25 2017 9:55AM	Jan 25 2017 9:56AM	Kimberly Douglass Smith				Voiceemail	
174266	Jan 25 2017 9:57AM	Jan 25 2017 9:57AM	Alice Tolan	BALTIMORE	Maryland	Type A (HUD MFH Case)	DOES SHE HV TO HV AN INCOME TO APPLY FOR A MF APT	Phone
							Flat River - zero policy on bullying...son was attacked by other tenants; considers it attempted murders and mgmt won't do anything...	
174267	Jan 25 2017 9:57AM	Jan 25 2017 9:58AM	Rita Rashad	Park Hills	Missouri	Type A (HUD MFH Case)	Freedom Village: comp.	Phone
174268	Jan 25 2017 9:57AM	Jan 25 2017 9:58AM	Kimberly Douglass Smith					
							CASA - program she is with...she has a section 8 voucher since Nov 2016..she was having issues and find that her voucher ran out...she was given 15 day extention, but it ran out again.	
174269	Jan 25 2017 9:58AM	Jan 25 2017 3:28PM	Rita Rashad	Raleigh	North Carolina	Type A (HUD MFH Case)	1 bdrm, Raleigh	Phone
174270	Jan 25 2017 9:59AM	Jan 25 2017 3:30PM	Rita Rashad				LIH	

							MADISON APTS:	
							Has been reporting the lighting not working on property and has informed management and nothing is being done. The issues need to be repaired because its a dangerous neighborhood.	
174271	Jan 25 2017 10:01AM	Jan 25 2017 10:01AM	Yaritza Candelaria		PATERSON	New Jersey	Type A (HUD MFH Case)	Phone
174272	Jan 25 2017 10:02AM	Jan 25 2017 10:02AM	Kimberly Douglass Smith				Voicemail	
174273	Jan 25 2017 10:04AM	Jan 25 2017 10:04AM	Alice Tolan		CHAMBERSBURG	Pennsylvania	Type A (HUD MFH Case)	Phone
174274	Jan 25 2017 10:04AM	Jan 25 2017 10:04AM	Yaritza Candelaria		HOT SPRINGS	Arkansas	Type A (HUD MFH Case)	Phone
174275	Jan 25 2017 10:06AM	Jan 25 2017 10:08AM	Kimberly Douglass Smith		Little Rock	Arkansas	Type B (HUD Non-FHA Case)	Phone
174276	Jan 25 2017 10:08AM	Jan 25 2017 10:08AM	Rita Rashad		Somerset	Kentucky	Type B (HUD Non-FHA Case)	Phone
174277	Jan 25 2017 10:16AM	Jan 25 2017 11:03AM	Darshall Davis		Pittsburg	California	Type B (HUD Non-FHA Case)	Phone
174278	Jan 25 2017 10:19AM	Jan 25 2017 10:19AM	Rita Rashad		Coventry	Rhode Island	Type B (HUD Non-FHA Case)	Phone
174279	Jan 25 2017 10:19AM	Jan 25 2017 10:20AM	Yaritza Candelaria		MESA	Arizona	Type B (HUD Non-FHA Case)	Phone
174280	Jan 25 2017 10:27AM	Jan 25 2017 10:28AM	Darshall Davis		Waterbury	Connecticut	Type B (HUD Non-FHA Case)	Phone
174281	Jan 25 2017 10:29AM	Jan 25 2017 10:30AM	Rita Rashad		Baltimore	Maryland	Type A (HUD MFH Case)	Phone
174282	Jan 25 2017 10:34AM	Jan 25 2017 10:39AM	Darshall Davis		Detroit	Michigan	Type A (HUD MFH Case)	Mail
174283	Jan 25 2017 10:36AM	Jan 25 2017 10:36AM	Alice Tolan		BROOKLYN	New York	Type A (HUD MFH Case)	Phone,Mail
174284	Jan 25 2017 10:36AM	Jan 25 2017 10:37AM	Yaritza Candelaria		MEMPHIS	Tennessee	Type B (HUD Non-FHA Case)	Phone
174285	Jan 25 2017 10:39AM	Jan 25 2017 10:40AM	Rita Rashad		Hartford	Connecticut	Type C (Non-HUD Case)	Phone
174286	Jan 25 2017 10:42AM	Jan 25 2017 10:43AM	Darshall Davis		Constance	California	Type B (HUD Non-FHA Case)	Phone
174287	Jan 25 2017 10:43AM	Jan 25 2017 10:44AM	Yaritza Candelaria		DIVINE	Texas	Type B (HUD Non-FHA Case)	Phone
174288	Jan 25 2017 10:49AM	Jan 25 2017 10:49AM	Rita Rashad		Cleveland	Ohio	Type A (HUD MFH Case)	Phone
174289	Jan 25 2017 10:53AM	Jan 25 2017 10:54AM	Yaritza Candelaria		DAYTONA BEACH	Florida	Type A (HUD MFH Case)	Phone
174290	Jan 25 2017 10:55AM	Jan 25 2017 10:55AM	Rita Rashad	Yes				
174291	Jan 25 2017 10:55AM	Jan 25 2017 10:55AM	Alice Tolan		E PEORIA	Illinois	Type A (HUD MFH Case)	Phone
174292	Jan 25 2017 10:56AM	Jan 25 2017 10:57AM	Darshall Davis		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	Phone
174293	Jan 25 2017 10:58AM	Jan 25 2017 10:59AM	Yaritza Candelaria	Yes	BARTOW	Florida	Type A (HUD MFH Case)	Mail

174294	Jan 25 2017 11:02AM	Jan 25 2017 11:02AM	Alice Tolan	WINCHESTER	Tennessee	Type B (HUD Non-FHA Case)	NEED ASST	Phone
174295	Jan 25 2017 11:02AM	Jan 25 2017 11:03AM	Darshall Davis					
174296	Jan 25 2017 11:04AM	Jan 25 2017 11:04AM	Yaritza Candelaria	ORLANDO	Florida	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM APT in Ottawa IL	Phone
174297	Jan 25 2017 11:05AM	Jan 25 2017 11:06AM	Alice Tolan	CHARLESTON	South Carolina	Type A (HUD MFH Case)	BRIDGEVIEW VILLAGE APTS:ATTEMPTING TO A RINGBELL ON HER APTS - ITS WIRELESS	Phone
174298	Jan 25 2017 11:06AM	Jan 25 2017 11:07AM	Yaritza Candelaria	JACKSONVILLE	Florida	Type B (HUD Non-FHA Case)	Caller interested in an application for section 8 housing/PHA.	Phone
174299	Jan 25 2017 11:07AM	Jan 25 2017 11:07AM	Rita Rashad	Union	Missouri	Type B (HUD Non-FHA Case)	Independent Apts - looking for info regarding Section 8 voucher/PHA...Medicine is taking away her income...	Phone
174300	Jan 25 2017 11:10AM	Jan 25 2017 11:11AM	Yaritza Candelaria	CHICAGO				
174301	Jan 25 2017 11:13AM	Jan 25 2017 11:13AM	Alice Tolan	PLAINFIELD	New Jersey	Type A (HUD MFH Case)	NEED LST OF 1 BDRM APT IN UNION COUNTY	Mail
174302	Jan 25 2017 11:13AM	Jan 25 2017 11:13AM	Darshall Davis	East Chicago	Indiana	Type A (HUD MFH Case)	Caller interested in housing in Lake CO IN 2 BR Family	Mail
174303	Jan 25 2017 11:13AM	Jan 25 2017 11:15AM	Kimberly Douglass Smith	Atlanta	Georgia	Type A (HUD MFH Case)	ALLEN HILLS APARTMENTS: Caller states that she has not worked since Oct 20th, 2016 and has yet to have her rent decreased. She states that she has turned in all of the required documents to the management staff.	Phone
174304	Jan 25 2017 11:16AM	Jan 25 2017 3:34PM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)	3 bdrm, Shelby LIH:	Phone
174305	Jan 25 2017 11:16AM	Jan 25 2017 3:38PM	Yaritza Candelaria	WALDORF	Maryland	Type A (HUD MFH Case)	WAKEFIELD TERRACE: Was accused of not submitting SSI for her children and not being charged back pay rent...	Phone
174306	Jan 25 2017 11:17AM	Jan 25 2017 11:17AM	Kimberly Douglass Smith				Copy of RRR	
174307	Jan 25 2017 11:18AM	Jan 25 2017 3:24PM	Yaritza Candelaria				Eviction	
174308	Jan 25 2017 11:18AM	Jan 25 2017 3:35PM	Rita Rashad				Voicemail	
174309	Jan 25 2017 11:19AM	Jan 25 2017 11:19AM	Rita Rashad	El Paso	Texas	Type A (HUD MFH Case)	LAS PUERTAS ABIERTAS - the LL, does not keep up buildings, no ac or heat, electricity bill is high...issues with bathroom, water leaking, floods, feces by dogs, there is no maintenance man...	Phone
174310	Jan 25 2017 11:19AM	Jan 25 2017 3:39PM	Rita Rashad	Detroit	Michigan	Type A (HUD MFH Case)	2 bdrm, Detroit	Phone
174311	Jan 25 2017 11:19AM	Jan 25 2017 11:20AM	Kimberly Douglass Smith				LIH Portsmouth Metropolitan Housing Authority:	
174312	Jan 25 2017 11:20AM	Jan 25 2017 11:20AM	Yaritza Candelaria	PORTSMOUTH	Ohio	Type B (HUD Non-FHA Case)	Complaint	Phone
174313	Jan 25 2017 11:21AM	Jan 25 2017 3:43PM	Rita Rashad				LIH	
174314	Jan 25 2017 11:22AM	Jan 25 2017 11:22AM	Darshall Davis	Lake Elsinore	California	Type A (HUD MFH Case)	Caller interested in housing in Riverside CO CA 1 BR Family Property manager wanting to order copies of RRR.	Mail
174315	Jan 25 2017 11:22AM	Jan 25 2017 3:24PM	Yaritza Candelaria	CLAREMONT	New Hampshire	Type A (HUD MFH Case)	SUGAR RIVER MILLS HOUSING: Wanted to know the status of her order she placed a few months ago	Phone
174316	Jan 25 2017 11:22AM	Jan 25 2017 11:23AM	Alice Tolan	PHOENIX	Arizona	Type B (HUD Non-FHA Case)	PUT UP HIS SEC DEP & AND WAS DENIED BEC PHA	Phone
174317	Jan 25 2017 11:23AM	Jan 25 2017 11:26AM	Rita Rashad	Norfolk	Virginia	Type A (HUD MFH Case)	SAYS THE APT WAS TO HIGH 1 bdrm, disabled, Jacksonville, FL	Phone
174318	Jan 25 2017 11:24AM	Jan 25 2017 11:30AM	Alice Tolan				Property wanting to order copies of RRR in English.	
174319	Jan 25 2017 11:25AM	Jan 25 2017 3:17PM	Yaritza Candelaria				Mgt. comp.	
174320	Jan 25 2017 11:26AM	Jan 25 2017 11:29AM	Alice Tolan				LIH	
174321	Jan 25 2017 11:26AM	Jan 25 2017 11:28AM	Kimberly Douglass Smith	NEW ORLEANS	Louisiana	Type B (HUD Non-FHA Case)	LIH---SHE WANTED PHA	Phone
174322	Jan 25 2017 11:26AM	Jan 25 2017 11:26AM	Kimberly Douglass Smith				LIH	
174323	Jan 25 2017 11:27AM	Jan 25 2017 11:32AM	Darshall Davis	Johnson City	Tennessee	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding rent increases and possible eviction from the property at LAKEWOOD VILLAGE APARTMENTS Caller states that he is being charged late fees.	Phone
174324	Jan 25 2017 11:28AM	Jan 25 2017 3:17PM	Yaritza Candelaria				Brattleboro Housing Authority:	
174325	Jan 25 2017 11:30AM	Jan 25 2017 11:30AM	Yaritza Candelaria	BRATTLEBORO	Vermont	Type B (HUD Non-FHA Case)	Complaint.	Phone

174326	Jan 25 2017 11:31AM	Jan 25 2017 3:44PM	Rita Rashad				Mgt. comp.	
174327	Jan 25 2017 11:31AM	Jan 25 2017 3:45PM	Rita Rashad				Voicemail	
174328	Jan 25 2017 11:33AM	Jan 25 2017 11:33AM	Alice Tolan	DELANO	California	Type C (Non-HUD Case)	NEED ASST	Phone
174329	Jan 25 2017 11:34AM	Jan 25 2017 3:46PM	Rita Rashad				Voicemail	
							Temple Heights - she has issue w/recertification, her date is Dec. 1 and she still has not signed the paperwork (she gave them paperwork in August) and it's almost Feb. She has already talked to corp, but corp person (Carol Meador) was too busy..	
174330	Jan 25 2017 11:35AM	Jan 25 2017 3:57PM	Rita Rashad	Kansas City	Missouri	Type A (HUD MFH Case)	LIH---CAN A FT STUDENT 18 YRS OF AGE GET A SUBZ APT	Phone
174331	Jan 25 2017 11:36AM	Jan 25 2017 11:40AM	Alice Tolan	BARNESVILLE	Ohio	Type A (HUD MFH Case)	LIH	Phone
174332	Jan 25 2017 11:36AM	Jan 25 2017 3:58PM	Rita Rashad					
174333	Jan 25 2017 11:36AM	Jan 25 2017 11:37AM	Alice Tolan	ALTO	Texas	Type C (Non-HUD Case)	ATTEMPTING TO GET RENTAL ASST	Phone
174334	Jan 25 2017 11:37AM	Jan 25 2017 4:00PM	Rita Rashad				Mold in bathroom	
174335	Jan 25 2017 11:37AM	Jan 25 2017 4:01PM	Rita Rashad				Voicemail	
							Shadow Wood - mgmt say she owe utility cost of \$206, went to court mgr could not show evidence why she owed it and need assistance for rent...judge couldn't determine if she owed money...now she owes \$400...	
174336	Jan 25 2017 11:37AM	Jan 25 2017 11:38AM	Rita Rashad	Augusta	Georgia	Type A (HUD MFH Case)	NASHVILLE CHRISTIAN TOWERS:	Phone
							Reporting two tenants who have a very bad odor and causing building to smell bad. Manager doing nothing about the issue.	
174337	Jan 25 2017 11:38AM	Jan 25 2017 11:38AM	Yaritza Candelaria	NASHVILLE	Tennessee	Type A (HUD MFH Case)	LIH	Phone
174338	Jan 25 2017 11:38AM	Jan 25 2017 4:01PM	Rita Rashad				Comp.	
174339	Jan 25 2017 11:38AM	Jan 25 2017 3:15PM	Yaritza Candelaria				Program Info	
174340	Jan 25 2017 11:39AM	Jan 25 2017 4:03PM	Rita Rashad				LIH.	
							Caller interested in HUD Housing.	
174341	Jan 25 2017 11:40AM	Jan 25 2017 3:15PM	Yaritza Candelaria	WESTLAND	Michigan	Type A (HUD MFH Case)	2BDRM FAM APT in Wayne & Oakland County, MI	Mail
174342	Jan 25 2017 11:40AM	Jan 25 2017 4:06PM	Rita Rashad				Comp.	
174343	Jan 25 2017 11:41AM	Jan 25 2017 3:11PM	Yaritza Candelaria				Voicemail	
174344	Jan 25 2017 11:41AM	Jan 25 2017 11:47AM	Alice Tolan				Voicemail	
							Voicemail---NEED INFO ON A VAC HSE IN HIS AREA	Phone
174345	Jan 25 2017 11:42AM	Jan 25 2017 12:49PM	Alice Tolan	MEADE	Oklahoma	Type B (HUD Non-FHA Case)	LIH---NEED LST OF FAM APTS IN EGG HARBOR	Phone
174346	Jan 25 2017 11:42AM	Jan 25 2017 12:46PM	Alice Tolan	GALLOWAY	New Jersey	Type A (HUD MFH Case)	Voicemail----NEEDS A HSE	Phone
174347	Jan 25 2017 11:42AM	Jan 25 2017 12:19PM	Alice Tolan	ANDERSON	South Carolina	Type B (HUD Non-FHA Case)	Kuca High Rise - not MFCH; but PHA...	Phone
174348	Jan 25 2017 11:43AM	Jan 25 2017 11:44AM	Rita Rashad	W. Frankfurt	Illinois	Type B (HUD Non-FHA Case)	Voicemail	
174349	Jan 25 2017 11:43AM	Jan 25 2017 12:17PM	Alice Tolan				LIH	
174350	Jan 25 2017 11:43AM	Jan 25 2017 12:09PM	Alice Tolan				LIH	
174351	Jan 25 2017 11:44AM	Jan 25 2017 12:30PM	Alice Tolan					
174352	Jan 25 2017 11:44AM	Jan 25 2017 11:44AM	Alice Tolan	SMITHVILLE	Tennessee	Type A (HUD MFH Case)	NEED FAM APT IN SMITHVILLE	Phone
							Caller interested in HUD Housing.	
174353	Jan 25 2017 11:46AM	Jan 25 2017 3:11PM	Yaritza Candelaria	BRONX	New York	Type A (HUD MFH Case)	1BDRM FAM APT in Bronx, NY	Phone
							Management has informed her that she cannot be gone more than 3 months if not she will be terminated	
174354	Jan 25 2017 11:46AM	Jan 25 2017 11:46AM	Yaritza Candelaria	KALISPELL	Montana	Type B (HUD Non-FHA Case)	Lyon Bank Lender ID # (b)(6) calling in reference to project # (b)(6)	Phone
174355	Jan 25 2017 11:47AM	Jan 25 2017 12:07PM	Alice Tolan	GENEVA	New York	Type B (HUD Non-FHA Case)	Comp.	Phone
174356	Jan 25 2017 11:48AM	Jan 25 2017 12:21PM	Alice Tolan					
174357	Jan 25 2017 11:53AM	Jan 25 2017 11:53AM	Alice Tolan	ST LOUIS	Missouri	Type A (HUD MFH Case)	SOULARD IN FILL APT>WANTS TO SCHEDULE AN INSPECTION VISIT BY HUD	Phone
							HEATHERBROOK APARTMENTS - PA police has been assisting him, mgmt treats him like a stranger, they do surprise inspections, another inspector asked about his couch...police got keys to inspect his apt...police told mgmt to stop bothering him...feels discriminated against.	
174358	Jan 25 2017 11:55AM	Jan 25 2017 11:57AM	Rita Rashad	Port Arthur	Texas	Type A (HUD MFH Case)	Accused him of bed bugs...	Phone

(b)(6)

174359	Jan 25 2017 11:56AM	Jan 25 2017 12:00PM	Kimberly Douglass Smith		North Las Vegas	Nevada	Type A (HUD MFH Case)	Looking for 2/3 bedroom family in North Las Vegas.	Phone
174360	Jan 25 2017 11:56AM	Jan 25 2017 11:56AM	Alice Tolan		SEFFNER	Florida	Type A (HUD MFH Case)	NEED LST OF FAM APTS IN BRANDON FOOTHILL VILLAS APTS:	Phone
174361	Jan 25 2017 11:57AM	Jan 25 2017 11:58AM	Yaritza Candelaria		SAN BERNARDINO	California	Type A (HUD MFH Case)	Received a 30-day notice because she is being accused for falsifying information on lease agreement when she tried to add her boyfriend to contract. Housing Choice Voucher:	Phone
174362	Jan 25 2017 12:01PM	Jan 25 2017 12:02PM	Yaritza Candelaria		BUFFALO	New York	Type B (HUD Non-FHA Case)	Caller interested in listings for voucher.	Website
174363	Jan 25 2017 12:02PM	Jan 25 2017 12:02PM	Rita Rashad		Calhoun	Georgia	Type B (HUD Non-FHA Case)	Calhoun Housing Authority - they don't listen, having issues	Phone
174364	Jan 25 2017 12:05PM	Jan 25 2017 12:05PM	Rita Rashad		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Calling about listing, she requested to be mailed to her on Monday...	Phone
174365	Jan 25 2017 12:09PM	Jan 25 2017 12:09PM	Yaritza Candelaria		GARY	Indiana	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Website
174366	Jan 25 2017 12:12PM	Jan 25 2017 12:15PM	Kimberly Douglass Smith		Indianapolis	Indiana	Type A (HUD MFH Case)	1BDRM ELD APT in Gary, IN.	Phone
174367	Jan 25 2017 12:14PM	Jan 25 2017 12:14PM	Rita Rashad		Bridgeport	Connecticut	Type A (HUD MFH Case)	Looking for 1 bedroom family.	Phone
174368	Jan 25 2017 12:15PM	Jan 25 2017 12:16PM	Alice Tolan		CORAL SPRINGS	Florida	Type A (HUD MFH Case)	1 bdrm, Fairfield	Website,Mail
174369	Jan 25 2017 12:18PM	Jan 25 2017 12:19PM	Kimberly Douglass Smith		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	NEED LST OF 1 BDRM ALL TYPES - LIH- 2bedroom family in Philadelphia.	Mail
174370	Jan 25 2017 12:20PM	Jan 25 2017 12:20PM	Alice Tolan						
174371	Jan 25 2017 12:22PM	Jan 25 2017 12:22PM	Darshall Davis		Baltimore	Maryland	Type A (HUD MFH Case)	Caller interested in housing in Baltimore MD 1 BR Family ELMWOOD PARK:	Mail
174372	Jan 25 2017 12:23PM	Jan 25 2017 12:24PM	Yaritza Candelaria	Yes	LANSING	Michigan	Type A (HUD MFH Case)	1BDRM APT in Lansing, MI.	Mail
174373	Jan 25 2017 12:24PM	Jan 25 2017 12:24PM	Alice Tolan		BRIDGEPORT	Connecticut	Type B (HUD Non-FHA Case)	VFYNG # FOR CT TAX CR OFC	Phone
174374	Jan 25 2017 12:25PM	Jan 25 2017 12:25PM	Darshall Davis		Washington	District of Columbia	Type A (HUD MFH Case)	Caller interested in housing in WDC 1-2 BR Family	Mail
174375	Jan 25 2017 12:25PM	Jan 25 2017 12:53PM	Kimberly Douglass Smith		Detroit	Michigan	Type A (HUD MFH Case)	LIH 2/3 bedroom family in Romulus, MI Caller on behalf of her aunt - needing listing of apt under section 8 voucher program - also a friend interested in housing in Bronx NY 1 BR Disabled	Phone
174376	Jan 25 2017 12:27PM	Jan 25 2017 12:30PM	Darshall Davis		Bronx	New York	Type B (HUD Non-FHA Case)	FAIR MARKET RENTER	Mail
174377	Jan 25 2017 12:28PM	Jan 25 2017 12:28PM	Yaritza Candelaria		LITTLETON	Colorado	Type C (Non-HUD Case)	Has Fair Housing questions	Phone
174378	Jan 25 2017 12:29PM	Jan 25 2017 12:29PM	Alice Tolan		LOVELAND	Colorado	Type B (HUD Non-FHA Case)	NEED ASST ALICE V. TOMASO PLAZA:	Phone
174379	Jan 25 2017 12:31PM	Jan 25 2017 3:44PM	Yaritza Candelaria		MIDDLETOWN	New Jersey	Type A (HUD MFH Case)	1BDRM ELD DIS APT in Brooklyn, NY	Mail
174380	Jan 25 2017 12:35PM	Jan 25 2017 12:36PM	Darshall Davis		Flint	Michigan	Type C (Non-HUD Case)	Caller has complaint against landlord regarding poor maintenance in a SFH	Phone
174381	Jan 25 2017 12:36PM	Jan 25 2017 12:37PM	Alice Tolan		MIAMI	Florida	Type C (Non-HUD Case)	WANTS TO BUY	Phone
174382	Jan 25 2017 12:38PM	Jan 25 2017 12:41PM	Darshall Davis		Ft Collins	Colorado	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance and other issues at OAKBROOK I APTS	Phone
174383	Jan 25 2017 12:39PM	Jan 25 2017 12:40PM	Yaritza Candelaria		HILLARD	Florida	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Hilliard FL DREXEL PRESERVATION:	Phone
174384	Jan 25 2017 12:45PM	Jan 25 2017 12:45PM	Yaritza Candelaria		CHICAGO	Illinois	Type A (HUD MFH Case)	Reporting manager for violating rights to organize for seven years.	Phone
174385	Jan 25 2017 12:46PM	Jan 25 2017 12:47PM	Darshall Davis		Lakewood	Colorado	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding water being cut off in a SFH - she disconnected	Phone
174386	Jan 25 2017 12:52PM	Jan 25 2017 12:54PM	Yaritza Candelaria		OMAHA	Nebraska	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Saint Helens, OR ATCHLEY HOMES APTS:HER CAR WAS TOWED	Phone
174387	Jan 25 2017 12:53PM	Jan 25 2017 12:53PM	Alice Tolan		MARYVILLE	Tennessee	Type A (HUD MFH Case)	LIH	Phone
174388	Jan 25 2017 12:53PM	Jan 25 2017 3:05PM	Yaritza Candelaria					Voicemail	
174389	Jan 25 2017 12:54PM	Jan 25 2017 12:54PM	Kimberly Douglass Smith					PHA Complaint	
174390	Jan 25 2017 12:56PM	Jan 25 2017 3:05PM	Yaritza Candelaria						



174391	Jan 25 2017 12:58PM	Jan 25 2017 12:59PM	Darshall Davis	Dewitt	Iowa	Type A (HUD MFH Case)	Caller interested in housing in Dewitt IA 1 BR Family/Disabled THREE LINK TOWERS:NEED INFO ON HER 401K PROG	Phone
174392	Jan 25 2017 1:01PM	Jan 25 2017 1:01PM	Alice Tolan	OGDEN	Utah	Type A (HUD MFH Case)	Voicemail	Phone
174393	Jan 25 2017 1:01PM	Jan 25 2017 1:01PM	Kimberly Douglass Smith				VALLEYWOOD APARTMENTS:  Was wronfully evicted from property.	
174394	Jan 25 2017 1:02PM	Jan 25 2017 1:10PM	Yaritza Candelaria	AUBURN	Washington	Type A (HUD MFH Case)	Caller has questions about handicap parking on the property - he has no rental assistance Question regarding medical expenses. Complaint-Mildew	Phone
174395	Jan 25 2017 1:02PM	Jan 25 2017 1:04PM	Darshall Davis	Pompano Beach	Florida	Type C (Non-HUD Case)	Property Housing Manager for St. Stephens Retirement Center.	Phone
174396	Jan 25 2017 1:03PM	Jan 25 2017 1:03PM	Kimberly Douglass Smith				2 bdrm, Berkley, Anioch, Oakland	Phone
174397	Jan 25 2017 1:04PM	Jan 25 2017 3:03PM	Yaritza Candelaria				LIH-elderly in New Haven, CT Complaint	Phone
174398	Jan 25 2017 1:05PM	Jan 25 2017 2:30PM	Kimberly Douglass Smith	San Diego	California	Type A (HUD MFH Case)	Section 42: Caller states that there was a gas leak in his unit that was never repaired.	Phone
174399	Jan 25 2017 1:07PM	Jan 25 2017 1:07PM	Rita Rashad	Berkley	California	Type A (HUD MFH Case)	LIH- 1 bedroom Philly	Mail
174400	Jan 25 2017 1:07PM	Jan 25 2017 2:35PM	Kimberly Douglass Smith	New Haven	Connecticut	Type A (HUD MFH Case)	Caller on behalf of her son interested in housing in Oakland/Macomb CO MI 1-2 BR Family LIH	Mail
174401	Jan 25 2017 1:08PM	Jan 25 2017 2:48PM	Kimberly Douglass Smith				PHA- Complaint Voicemail	Phone
174402	Jan 25 2017 1:08PM	Jan 25 2017 2:48PM	Kimberly Douglass Smith	Detroit	Michigan	Type B (HUD Non-FHA Case)	3 bdrm, Canton LIH	Phone
174403	Jan 25 2017 1:09PM	Jan 25 2017 3:02PM	Kimberly Douglass Smith	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Cook County, IL PHA Eviction	
174404	Jan 25 2017 1:09PM	Jan 25 2017 1:11PM	Darshall Davis	Macomb Township	Michigan	Type A (HUD MFH Case)	LIH-Family in HUDSON County, MJ LIH	Mail
174405	Jan 25 2017 1:09PM	Jan 25 2017 3:03PM	Kimberly Douglass Smith				LIH	
174406	Jan 25 2017 1:10PM	Jan 25 2017 3:06PM	Kimberly Douglass Smith	Cartersville	Georgia	Type B (HUD Non-FHA Case)	PHA- Complaint Voicemail	Phone
174407	Jan 25 2017 1:11PM	Jan 25 2017 1:12PM	Kimberly Douglass Smith				3 bdrm, Canton LIH	Phone
174408	Jan 25 2017 1:12PM	Jan 25 2017 1:12PM	Rita Rashad	Detroit	Michigan	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Cook County, IL PHA Eviction	
174409	Jan 25 2017 1:13PM	Jan 25 2017 1:13PM	Kimberly Douglass Smith				LIH-Family in HUDSON County, MJ LIH	Mail
174410	Jan 25 2017 1:15PM	Jan 25 2017 3:42PM	Yaritza Candelaria	RIVER FOREST	Illinois	Type A (HUD MFH Case)	LIH	
174411	Jan 25 2017 1:15PM	Jan 25 2017 3:08PM	Kimberly Douglass Smith				LIH	
174412	Jan 25 2017 1:16PM	Jan 25 2017 3:13PM	Kimberly Douglass Smith	Kearny	New Jersey	Type A (HUD MFH Case)	Caller interested in housing in Ashland AL 3 BR Family LIH	Phone
174413	Jan 25 2017 1:16PM	Jan 25 2017 3:14PM	Kimberly Douglass Smith				LIH	
174414	Jan 25 2017 1:18PM	Jan 25 2017 3:16PM	Kimberly Douglass Smith				LIH	
174415	Jan 25 2017 1:19PM	Jan 25 2017 1:19PM	Darshall Davis	Anniston	Alabama	Type A (HUD MFH Case)	Information regarding non smoking policies	
174416	Jan 25 2017 1:20PM	Jan 25 2017 3:18PM	Kimberly Douglass Smith				1 bdrm, LaPorte County LIH---OAKLAND-BERKLEY-SAN FRAN-NEED LST OF 1 BDRM FAM APTS	Phone
174417	Jan 25 2017 1:21PM	Jan 25 2017 1:21PM	Kimberly Douglass Smith				LIH- Dallas, TX Metro Towers Complaint	Phone
174418	Jan 25 2017 1:21PM	Jan 25 2017 1:21PM	Yaritza Candelaria	BUFFALO	New York	Type A (HUD MFH Case)	Caller interested in Phoenix AZ 1 BR Family Caller interested in buying multifamily properties	Mail
174419	Jan 25 2017 1:22PM	Jan 25 2017 1:25PM	Rita Rashad	Chesterton	Indiana	Type A (HUD MFH Case)	Caller w/PHA, but has complaint against maybe HUD PH...	Mail
174420	Jan 25 2017 1:22PM	Jan 25 2017 1:55PM	Alice Tolan	PLEASANT HILL	California	Type A (HUD MFH Case)	Caller interested in housing in Bergen/Hudson CO NJ 1 BR Family MIDDLE ROAD VILLAGE:	Mail
174421	Jan 25 2017 1:23PM	Jan 25 2017 3:22PM	Kimberly Douglass Smith	Dallas	Texas	Type A (HUD MFH Case)	Received a notice that her rent will increase. General question regarding rules for being declined for an apt...	Phone
174422	Jan 25 2017 1:24PM	Jan 25 2017 3:28PM	Kimberly Douglass Smith					
174423	Jan 25 2017 1:25PM	Jan 25 2017 3:29PM	Kimberly Douglass Smith					
174424	Jan 25 2017 1:26PM	Jan 25 2017 1:27PM	Darshall Davis	Phoenix	Arizona	Type A (HUD MFH Case)		
174425	Jan 25 2017 1:28PM	Jan 25 2017 1:28PM	Yaritza Candelaria	ROCHESTER	New York	Type A (HUD MFH Case)		
174426	Jan 25 2017 1:33PM	Jan 25 2017 1:33PM	Rita Rashad	Pleasant Hill	Louisiana	Type B (HUD Non-FHA Case)		
174427	Jan 25 2017 1:35PM	Jan 25 2017 1:36PM	Darshall Davis	Kearny	New Jersey	Type A (HUD MFH Case)		
174428	Jan 25 2017 1:48PM	Jan 25 2017 1:49PM	Yaritza Candelaria	HAZLET	New Jersey	Type A (HUD MFH Case)		
174429	Jan 25 2017 1:49PM	Jan 25 2017 1:50PM	Rita Rashad	Miami	Florida	Type C (Non-HUD Case)		

174430	Jan 25 2017 1:52PM	Jan 25 2017 3:31PM	Kimberly Douglass Smith				Voicecall	
174431	Jan 25 2017 1:53PM	Jan 25 2017 3:32PM	Kimberly Douglass Smith				Can't get through to the W. Palm Beach PHA.	
174432	Jan 25 2017 1:54PM	Jan 25 2017 3:48PM	Kimberly Douglass Smith	Anderson	Indiana	Type A (HUD MFH Case)	LIH- 3 bedroom family in Anderson and Noblesville, IN	Phone
174433	Jan 25 2017 1:56PM	Jan 25 2017 3:52PM	Kimberly Douglass Smith	Cincinnati	Ohio	Type A (HUD MFH Case)	LIH- 1 bedroom family	Mail
174434	Jan 25 2017 1:57PM	Jan 25 2017 1:57PM	Darshall Davis	Fontana	California	Type A (HUD MFH Case)	Caller interested in housing in San Bernardino/Riverside 2 BR Family	Mail
174435	Jan 25 2017 1:58PM	Jan 25 2017 2:06PM	Alice Tolan	Manfield			LIH-Cleveland,OH	
174436	Jan 25 2017 1:59PM	Jan 25 2017 3:53PM	Kimberly Douglass Smith				Mgt. comp.	
174437	Jan 25 2017 1:59PM	Jan 25 2017 2:01PM	Darshall Davis	Memphis	Tennessee	Type A (HUD MFH Case)	Caller has questions about rent increase in November at WESLEY HIGHLAND MEADOWS	Phone
174438	Jan 25 2017 2:00PM	Jan 25 2017 2:00PM	Alice Tolan	PONTIAC	Michigan	Type C (Non-HUD Case)	NEED 2 FILE A COMPLAINT	Phone
174439	Jan 25 2017 2:00PM	Jan 25 2017 2:07PM	Alice Tolan				LIH	
174440	Jan 25 2017 2:01PM	Jan 25 2017 2:01PM	Rita Rashad	Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	The Meadows (wants to see if under MFCH).... 1 bdrm, Penhills, disabled...	Phone
174441	Jan 25 2017 2:01PM	Jan 25 2017 2:15PM	Alice Tolan	SANJACINTO	California	Type B (HUD Non-FHA Case)	Caller states that she was told that she needs to give a copy of her debit card info during the recertification process.	Phone
174442	Jan 25 2017 2:02PM	Jan 25 2017 2:10PM	Alice Tolan				Voicecall	
174443	Jan 25 2017 2:03PM	Jan 25 2017 3:54PM	Kimberly Douglass Smith				Voicecall	
174444	Jan 25 2017 2:05PM	Jan 25 2017 3:59PM	Kimberly Douglass Smith	Tampa	Florida	Type C (Non-HUD Case)	FMR wanting to file a complaint because his rent continues to go up.	Phone
174445	Jan 25 2017 2:05PM	Jan 25 2017 2:05PM	Darshall Davis	Phoenix	Arizona		Caller is requesting to speak with Rita - advised she was on phone	Phone
174446	Jan 25 2017 2:05PM	Jan 25 2017 2:06PM	Kimberly Douglass Smith				LIH	
174447	Jan 25 2017 2:09PM	Jan 25 2017 4:06PM	Kimberly Douglass Smith	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	CORINTHIAN SQUARE: Caller states that the tile on the drop ceiling is lifting up.	Phone
174448	Jan 25 2017 2:10PM	Jan 25 2017 2:10PM	Darshall Davis	Putnam	Texas	Type B (HUD Non-FHA Case)	Caller is requesting to speak with Regenia Hawkins in TX PHA FO	Phone
174449	Jan 25 2017 2:12PM	Jan 25 2017 4:13PM	Kimberly Douglass Smith	Pawcatuck	Connecticut	Type A (HUD MFH Case)	LIH	Phone
174450	Jan 25 2017 2:13PM	Jan 25 2017 2:20PM	Rita Rashad	Union City	Georgia	Type A (HUD MFH Case)	3 or 4 bdrm, DeKalb Muscogee	Phone
174451	Jan 25 2017 2:13PM	Jan 25 2017 4:21PM	Kimberly Douglass Smith				CEDAR RIDGE APARTMENTS: Caller states that she has several maintenance issues. Also states that the property is trying to put her off the program.	
174452	Jan 25 2017 2:14PM	Jan 25 2017 2:14PM	Kimberly Douglass Smith	Port Author	Texas	Type A (HUD MFH Case)	Voicecall	Phone
174453	Jan 25 2017 2:20PM	Jan 25 2017 2:20PM	Alice Tolan	FT PEIRCE	Florida	Type A (HUD MFH Case)	W PALM BEACH - PALM BEACH COUNTY - NEED LST OF FAM APTS	Phone
174454	Jan 25 2017 2:26PM	Jan 25 2017 2:27PM	Darshall Davis	Loveland	Colorado	Type A (HUD MFH Case)	Caller interested in housing in Galveston TX 1 BR Family/Elderly	Mail
174455	Jan 25 2017 2:28PM	Jan 25 2017 2:29PM	Rita Rashad	Kingston	Pennsylvania	Type A (HUD MFH Case)	Daniel Flood Towers - she applied at apt...they rejected her bc of bad credit and her husband for a crime when he was younger.	Phone
174456	Jan 25 2017 2:30PM	Jan 25 2017 2:31PM	Alice Tolan	BRIDGEPORT	Connecticut	Type A (HUD MFH Case)	SYCAMORE PLACE APTS:ISSUES W/THE LL AT THIS LOCA	
174457	Jan 25 2017 2:32PM	Jan 25 2017 2:33PM	Darshall Davis	Pasadena	California	Type A (HUD MFH Case)	Caller interested in housing in Pasadena CA 1 BR Family/Elderly	Mail
174458	Jan 25 2017 2:36PM	Jan 25 2017 2:37PM	Rita Rashad	Manfield	Ohio	Type A (HUD MFH Case)	2 bdrm, senior, Cuyahoga County	Phone
174459	Jan 25 2017 2:37PM	Jan 25 2017 2:37PM	Alice Tolan	EATONTON	Georgia	Type B (HUD Non-FHA Case)	SHE'S NOT SURE WHICH PROG THANKS PHA	Phone
174460	Jan 25 2017 2:41PM	Jan 25 2017 2:43PM	Darshall Davis	Ft Pierce	Florida	Type A (HUD MFH Case)	Caller interested in housing in West Palm Beach FL 2 BR Family	Website
174461	Jan 25 2017 2:46PM	Jan 25 2017 2:46PM	Yaritza Candelaria	BATON ROUGE	Louisiana	Type A (HUD MFH Case)	SCOTLAND SQUARE:	
174462	Jan 25 2017 3:52PM	Jan 26 2017 4:51PM	Yaritza Candelaria				Reporting property	Phone
174463	Jan 25 2017 3:53PM	Jan 26 2017 4:51PM	Yaritza Candelaria				SPANISH VM	
174464	Jan 26 2017 9:06AM	Jan 26 2017 9:06AM	Alice Tolan	JOLIET	Illinois	Type B (HUD Non-FHA Case)	LIH	
174465	Jan 26 2017 9:07AM	Jan 26 2017 9:08AM	Rita Rashad	Hampton	Virginia	Type B (HUD Non-FHA Case)	MARY CREST VILLAGE APTS - NEED ASST King Street Commons via PHA...wants to know if she is to pay 30% or more...	Phone

174466	Jan 26 2017 9:12AM	Jan 26 2017 9:13AM	Rita Rashad	Ft. Myers	Florida	Type C (Non-HUD Case)	Community Housing, Sanibel, FL - She is being sued by a MF Development...they failed to accommodate her son who is disabled...she does not know program...	Phone
174467	Jan 26 2017 9:19AM	Jan 26 2017 9:19AM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Detroit MI 1 BR Family West Court Apt - kid's father fell on icy sidewalk, called maintenance, they did nothing...Also issues with leaks, refrigerator and other things. And nothing...	Mail
174468	Jan 26 2017 9:24AM	Jan 26 2017 9:24AM	Rita Rashad	Waterville	Minnesota	Type A (HUD MFH Case)	THOMAS FRANCIS WILLIAMS COURT APTS:ISSUES W/THE LL	Phone
174469	Jan 26 2017 9:28AM	Jan 26 2017 9:28AM	Alice Tolan	SAVANNAH	Georgia	Type A (HUD MFH Case)	FAIR MARKET RENTER:	Phone
174470	Jan 26 2017 9:39AM	Jan 26 2017 9:40AM	Yaritza Candelaria	CONYERS	Georgia	Type C (Non-HUD Case)	Complaint against landlord.	Phone
174471	Jan 26 2017 9:44AM	Jan 26 2017 9:48AM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Caller interested in housing in WDC 3 BR Family THOMAS FRANCIS WILLIAMS - mgmt doing things to manipulate her. She has depression. And mgmt are doing things to make it seem she don't know what she is talking about.	Website
174472	Jan 26 2017 9:45AM	Jan 26 2017 9:47AM	Rita Rashad	Savanna	Georgia	Type A (HUD MFH Case)	LEADER GARDENS APTS - NEED ASST	Phone
174473	Jan 26 2017 9:47AM	Jan 26 2017 9:47AM	Alice Tolan	HOUSTON	Texas	Type B (HUD Non-FHA Case)	ROYAL CREST APTS:	Phone
174474	Jan 26 2017 9:53AM	Jan 26 2017 9:53AM	Yaritza Candelaria	DALLAS	Texas	Type A (HUD MFH Case)	Reporting management for not being in compliance with HUD regulations & now has an eviction	Phone
174475	Jan 26 2017 9:54AM	Jan 26 2017 9:54AM	Alice Tolan	PENSACOLA	Florida	Type A (HUD MFH Case)	NEED LST OF 1 BDRM APTS IN PENSACOLA	Mail
174476	Jan 26 2017 9:57AM	Jan 26 2017 9:57AM	Darshall Davis	Mobile	Alabama	Type B (HUD Non-FHA Case)	Caller interested in housing for a SFH 1 bdrm, Pittsburgh	Phone
174477	Jan 26 2017 9:59AM	Jan 26 2017 10:01AM	Rita Rashad	Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	EAGLE III APARTMENTS:	Phone
174478	Jan 26 2017 10:01AM	Jan 26 2017 10:02AM	Yaritza Candelaria	MANVILLE	Rhode Island	Type A (HUD MFH Case)	Caller is being charged back pay rent due to delay in processing by management.	Phone
174479	Jan 26 2017 10:06AM	Jan 26 2017 10:06AM	Alice Tolan	NEWARK	New Jersey	Type B (HUD Non-FHA Case)	NEEDS ASST	Phone
174480	Jan 26 2017 10:09AM	Jan 26 2017 10:09AM	Darshall Davis	Mcdonough	Georgia	Type A (HUD MFH Case)	Caller interested in housing Henry CO GA 3-4 Family	Phone
174481	Jan 26 2017 10:14AM	Jan 26 2017 10:16AM	Rita Rashad	Bonifay	Florida	Type A (HUD MFH Case)	3 or 4 Houston County - Alabama	Phone
174482	Jan 26 2017 10:15AM	Jan 26 2017 10:16AM	Darshall Davis	Rankin	Georgia	Type C (Non-HUD Case)	Caller has complaint against mgmt. she has no rental assistance Peoria Housing Authority:	Phone
174483	Jan 26 2017 10:16AM	Jan 26 2017 10:16AM	Yaritza Candelaria	PEORIA	Illinois	Type B (HUD Non-FHA Case)	Complaint against management. DOLAN MANOR APTS:WATER LEAKING FROM HEAD OF SHOWER FOR 2 MOS/MAINT PERSON HAS BEEN IN - CANT FIX IT - AN OUTSIDE PLUMBER CAME IN AND STILL ITS NOT FIXED - ASKED IF THEY WLD GET A REPUTABLE CO - THE CORP OFC WILL NOT RETURN HER MOTHERS CALLS	Phone
174484	Jan 26 2017 10:20AM	Jan 26 2017 10:21AM	Alice Tolan	GREENSBORO	North Carolina	Type A (HUD MFH Case)	Caller interested in housing under PHA for SFH Low Income Housing Tax Credit:	Phone
174485	Jan 26 2017 10:20AM	Jan 26 2017 10:21AM	Darshall Davis	Salt Lake City	Utah	Type B (HUD Non-FHA Case)		Phone
174486	Jan 26 2017 10:21AM	Jan 26 2017 10:22AM	Yaritza Candelaria	ABINGDON	Maryland	Type B (HUD Non-FHA Case)	Complaint against management	Phone
174487	Jan 26 2017 10:24AM	Jan 26 2017 10:25AM	Rita Rashad	Chicago	Illinois	Type A (HUD MFH Case)	1 bdrm, senior/family 60619 and 60617	Phone
174488	Jan 26 2017 10:24AM	Jan 26 2017 10:25AM	Alice Tolan	PHOENIX	Arizona	Type A (HUD MFH Case)	WANTS RITA FAIR MARKET RENTER	Phone
174489	Jan 26 2017 10:29AM	Jan 26 2017 10:35AM	Yaritza Candelaria	GRAND RAPIDS	Michigan	Type C (Non-HUD Case)	Complaint.	Phone
174490	Jan 26 2017 10:36AM	Jan 26 2017 10:36AM	Alice Tolan	MEMPHIS	Tennessee	Type A (HUD MFH Case)	SHELBY STATION APTS:WANTS A NEW STOVE	Phone

							Rouquette Lodge, Mandeville (calling for a friend), the mgmt last year - July; the mgr ran the tags on his car, he had been at apt to help a senior tenant...he was on parole at the time, mgr called police, nothing happened, but mgr threatened to throw tenant out. He later got off parole, he contacted mgr., said that he was banned. He got a copy of police report, they never did tell him to leave, but mgr lied and put that police removed him....he called mgr again and asked if he could at least pick up the senior tenant...mgr said, no...they later threatened to evict woman if she did not call him and say to not come to her apt.	
174491	Jan 26 2017 10:38AM	Jan 26 2017 10:44AM	Rita Rashad	LaComb	Louisiana	Type A (HUD MFH Case)		Phone
174492	Jan 26 2017 10:42AM	Jan 26 2017 10:42AM	Yaritza Candelaria	JOHNSTOWN	Pennsylvania	Type A (HUD MFH Case)	LUXOR GARDENS:  OUR SAVIORS MANOR:	Phone
174493	Jan 26 2017 10:48AM	Jan 26 2017 10:49AM	Yaritza Candelaria	WESTLAND	Michigan	Type A (HUD MFH Case)	Complaint against management.	Phone
174494	Jan 26 2017 10:49AM	Jan 26 2017 10:52AM	Rita Rashad	Plainfield	New Jersey	Type A (HUD MFH Case)	1 bdrm, disabled, Middlesex or Somerset County	Phone
174495	Jan 26 2017 10:50AM	Jan 26 2017 10:50AM	Alice Tolan	PEORIA	Illinois	Type B (HUD Non-FHA Case)	CITY SKATE APT - NEED ASST	Phone
174496	Jan 26 2017 10:54AM	Jan 26 2017 10:58AM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	Caller has questions about recert process on the property at COLONIAL SQUARE APARTMENTS Housing Choice Voucher:	Phone
174497	Jan 26 2017 11:01AM	Jan 26 2017 11:01AM	Yaritza Candelaria	SALISBURY	Massachusetts	Type B (HUD Non-FHA Case)	Discrimination Complaint against PHA.	Phone
174498	Jan 26 2017 11:04AM	Jan 26 2017 11:05AM	Alice Tolan	SALISBURY	Massachusetts	Type B (HUD Non-FHA Case)	NEED ASST	Phone
174499	Jan 26 2017 11:07AM	Jan 26 2017 11:11AM	Darshall Davis	Newark	New Jersey	Type B (HUD Non-FHA Case)	Repeat Caller has complaint against mgmt. regarding poor maintenance and discrimination - she has section 8 voucher -	Phone
174500	Jan 26 2017 11:11AM	Jan 26 2017 11:12AM	Rita Rashad	Weston	West Virginia	Type C (Non-HUD Case)	Cory Glen - not MFCH; local health dept wanted to know who is responsible for bedbugs...	Phone
174501	Jan 26 2017 11:17AM	Jan 26 2017 11:17AM	Alice Tolan	OKLAHOMA CITY	Oklahoma	Type C (Non-HUD Case)	WENTWOOD APTS :NEED 2 KNOW HER RIGHT	Phone
174502	Jan 26 2017 11:17AM	Jan 26 2017 11:17AM	Yaritza Candelaria	BENSENVILLE	Illinois	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM FAM APT in Du Page County MI	Phone
174503	Jan 26 2017 11:19AM	Jan 26 2017 11:19AM	Rita Rashad	Corydon	Indiana	Type A (HUD MFH Case)	2 to 3 bdrm, Harrison County or Brandenburg, KY	Phone
174504	Jan 26 2017 11:21AM	Jan 26 2017 11:21AM	Alice Tolan	ROMULUS	Michigan	Type A (HUD MFH Case)	SNT A LTR TO HSNG DISCR AND HAVE NOT HEARD BACK FAIR MARKET RENTER:	Phone
174505	Jan 26 2017 11:21AM	Jan 26 2017 11:21AM	Yaritza Candelaria	DALLAS	Texas	Type C (Non-HUD Case)	Complaint	Phone
174506	Jan 26 2017 11:23AM	Jan 26 2017 11:23AM	Darshall Davis	East Cleveland	Ohio	Type A (HUD MFH Case)	Repeat Caller - interested in housing in Euclid/East Cleveland OH 1 BR Family Can't get an apt due to sexual assault on his record...	Mail
174507	Jan 26 2017 11:24AM	Jan 26 2017 11:25AM	Rita Rashad	Berlin	Connecticut	Type C (Non-HUD Case)	ROBINHOOD APTS :NEED ASST	Phone
174508	Jan 26 2017 11:26AM	Jan 26 2017 11:26AM	Alice Tolan	SPRINGFIELD	Tennessee	Type B (HUD Non-FHA Case)	4 bdrm, Corona	Phone
174509	Jan 26 2017 11:32AM	Jan 26 2017 11:33AM	Rita Rashad	Chino	California	Type A (HUD MFH Case)	CAPITOL COMMONS:RECDV LTR - THAT SAID SHE WS CAUGHT SMOKING BY THE DUMPSTER ALSO ABT THE DOG BEING OFF THE LEASE	Phone
174510	Jan 26 2017 11:34AM	Jan 26 2017 11:34AM	Alice Tolan	LANSING	Michigan	Type A (HUD MFH Case)	Trying to follow up on his FHEO discrimination complaint	Phone
174511	Jan 26 2017 11:35AM	Jan 26 2017 11:35AM	Yaritza Candelaria	MOUNT	New York	Type A (HUD MFH Case)	Section 8 voucher holder has complaint against PHA...	Phone
174512	Jan 26 2017 11:39AM	Jan 26 2017 11:40AM	Rita Rashad	Reno	Nevada	Type A (HUD MFH Case)	Caller had questions about rent increase on property at MIDDLE ROAD VILLAGE and wanted to know if HUD regulates increases	Phone
174513	Jan 26 2017 11:40AM	Jan 26 2017 11:41AM	Darshall Davis	Hazlet	New Jersey	Type A (HUD MFH Case)		Phone

174514	Jan 26 2017 11:41AM	Jan 26 2017 11:41AM	Alice Tolan		KNOX	Pennsylvania	Type B (HUD Non-FHA Case)	NEED ASST FAIR MARKET RENTER:	Phone
174515	Jan 26 2017 11:44AM	Jan 26 2017 11:44AM	Yaritza Candelaria		LOS ANGELES	California	Type C (Non-HUD Case)	Complaint against property manager.	Phone
174516	Jan 26 2017 11:45AM	Jan 26 2017 11:45AM	Alice Tolan		SMITHFIELD	North Carolina	Type B (HUD Non-FHA Case)	NEED ASST KENSINGTON SQUARE APTS:ISSUES CONCERNING THE TENANT UPSTAIRS	Phone
174517	Jan 26 2017 12:00PM	Jan 26 2017 12:01PM	Alice Tolan		OLEARA	Ohio	Type A (HUD MFH Case)	Uptown - caller has section 8 voucher...issues with w/unit...no working heat or air	Phone
174518	Jan 26 2017 12:04PM	Jan 26 2017 12:05PM	Rita Rashad		Dallas	Texas	Type B (HUD Non-FHA Case)	Senior Residence - not MFCH; does not know program...	Phone
174519	Jan 26 2017 12:15PM	Jan 26 2017 12:15PM	Rita Rashad		Atlanta	Georgia	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN LA COUNTY	Phone
174520	Jan 26 2017 12:24PM	Jan 26 2017 12:24PM	Alice Tolan		ROSEMEAD	California	Type A (HUD MFH Case)	Caller interested in housing in Highland CO/Lake Placid FL 1 BR Family	Mail
174521	Jan 26 2017 12:32PM	Jan 26 2017 12:32PM	Darshall Davis		Seaburn	Florida	Type A (HUD MFH Case)	NEED ASST	Phone
174522	Jan 26 2017 12:37PM	Jan 26 2017 12:38PM	Alice Tolan		GRAND RAPIDS	Michigan	Type B (HUD Non-FHA Case)	Caller interested in HUD Housing. 1BDRM APT in Cleveland OH	Phone
174523	Jan 26 2017 12:38PM	Jan 26 2017 12:40PM	Yaritza Candelaria		CLEVELAND	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding them not moving her to a lower floor on the property at BRENTWOOD PLACE APARTMENTS - caller also interested in housing in Butts/Henry CO GA 1 BR Family	Mail
174524	Jan 26 2017 12:43PM	Jan 26 2017 12:48PM	Darshall Davis		Forsyth	Georgia	Type A (HUD MFH Case)	PLEASANT RIDGE APTS:2ND CALL -- NEED ASST	Phone
174525	Jan 26 2017 12:51PM	Jan 26 2017 12:51PM	Alice Tolan		GRAND RAPIDS	Michigan	Type B (HUD Non-FHA Case)	NEED LST OF 2 BDRM APTS IN HUNTSVILLE	Phone
174526	Jan 26 2017 12:56PM	Jan 26 2017 12:56PM	Alice Tolan		HUNTSVILLE	Alabama	Type A (HUD MFH Case)	BRIDGEWATER APTS - NEED ASST	Phone
174527	Jan 26 2017 12:58PM	Jan 26 2017 12:59PM	Alice Tolan		SPRING HILL	Florida	Type B (HUD Non-FHA Case)	KNOLL CREST APTS:	Phone
174528	Jan 26 2017 1:01PM	Jan 26 2017 1:03PM	Yaritza Candelaria		DELAFIELD	Wisconsin	Type A (HUD MFH Case)	Reporting management for problems regarding parking policies & no full time site manager. Caller has complaint against mgmt. regarding complaint she sent to DC and never got a response that property banned her from coming there at HILLTOP APTS	Phone
174529	Jan 26 2017 1:03PM	Jan 26 2017 1:03PM	Darshall Davis		Ewardsville	Pennsylvania	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APT IN ESTILL	Phone
174530	Jan 26 2017 1:03PM	Jan 26 2017 1:03PM	Alice Tolan		ESTILL	South Carolina	Type A (HUD MFH Case)	Caller lives in duplex and has section 8; landlord is defrauding the program...	Phone
174531	Jan 26 2017 1:05PM	Jan 26 2017 1:05PM	Rita Rashad		Rancho Cordova	California	Type C (Non-HUD Case)	Caller has questions about complaint process for section 8 voucher holders	Phone
174532	Jan 26 2017 1:09PM	Jan 26 2017 1:09PM	Darshall Davis		Colorado Springs	Colorado	Type B (HUD Non-FHA Case)	Section 42- Complaint	Phone
174533	Jan 26 2017 1:09PM	Jan 26 2017 1:10PM	Kimberly Douglass Smith		Orlando	Florida	Type B (HUD Non-FHA Case)	1 bdrm, disable, Chandler, Mesa	Phone
174534	Jan 26 2017 1:13PM	Jan 26 2017 1:13PM	Rita Rashad		Chandler	Arizona	Type A (HUD MFH Case)	ROLLING HILLS VILLAGE:	Phone
174535	Jan 26 2017 1:14PM	Jan 26 2017 1:15PM	Yaritza Candelaria		HINSDALE	New Hampshire	Type A (HUD MFH Case)	Her neighbors reported her for having an unauthorized person living with her & now she is only allowing the person to visit twice a week & would like to know if that is legal Caller interested in housing in Kansas City MO 1 BR Family/Elderly - caller also has complaint against PHA regarding denial of his application due to bankruptcy filing	Phone
174536	Jan 26 2017 1:16PM	Jan 26 2017 1:19PM	Darshall Davis		Kansas City	Missouri	Type A (HUD MFH Case)	Mobile Home - caller is market renter w/LL complaint...	Mail
174537	Jan 26 2017 1:16PM	Jan 26 2017 1:17PM	Rita Rashad		Spaneaway	Washington	Type C (Non-HUD Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Washington, DC	Phone
174538	Jan 26 2017 1:22PM	Jan 26 2017 1:23PM	Yaritza Candelaria	Yes	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	1 bdrm, disable, Sacramento	Mail
174539	Jan 26 2017 1:26PM	Jan 26 2017 1:26PM	Rita Rashad		Sacramento	California	Type A (HUD MFH Case)	WYNNEFIELD PL: Want to know if they can look inside their closets and refrigerators during the random inspections?	Phone
174540	Jan 26 2017 1:26PM	Jan 26 2017 1:26PM	Kimberly Douglass Smith		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Caller has questions about if property needs his medicare info at CAPITOL PLAZA SOUTH	Phone
174541	Jan 26 2017 1:29PM	Jan 26 2017 1:29PM	Darshall Davis		St Paul	MInnesota	Type A (HUD MFH Case)		Phone

174542	Jan 26 2017 1:39PM	Jan 26 2017 1:44PM	Darshall Davis	San Antonio	Texas	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding wrongful eviction from the property at UNION PINES APARTMENTS - caller also interested in housing in San Antonio TX 2 BR Family	Phone
174543	Jan 26 2017 1:39PM	Jan 26 2017 1:40PM	Rita Rashad	Sparta	Michigan	Type A (HUD MFH Case)	2 bdrm, Kent County	Phone
174544	Jan 26 2017 1:41PM	Jan 26 2017 1:41PM	Yaritza Candelaria	SPARTANBURG	South Carolina	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Spartanburg County, SC VINE STREET MANOR AT BETHEL SQUARE:	Phone
174545	Jan 26 2017 1:52PM	Jan 26 2017 1:53PM	Yaritza Candelaria	KANSAS CITY	Missouri	Type A (HUD MFH Case)	Is being denied housing for an eviction & balance he owes.	Phone
174546	Jan 26 2017 1:53PM	Jan 26 2017 1:54PM	Alice Tolan	HUTCHISON	Kansas	Type B (HUD Non-FHA Case)	ATTEMPTING TO REACH (b)(6)	Phone
174547	Jan 26 2017 1:55PM	Jan 26 2017 1:56PM	Darshall Davis	Asheville	North Carolina	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
174548	Jan 26 2017 1:57PM	Jan 26 2017 1:58PM	Rita Rashad	N. Brunswick	New Jersey	Type A (HUD MFH Case)	1 bdrm, Middlesex County	Phone
174549	Jan 26 2017 1:58PM	Jan 26 2017 1:58PM	Alice Tolan	HOUSTON	Texas	Type C (Non-HUD Case)	77054 ZIPCODE AREA -	Phone
174550	Jan 26 2017 1:58PM	Jan 26 2017 1:59PM	Darshall Davis	Cincinnati	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding wrongful eviction from the property at VILLAGES AT ROLL HILL	Phone
174551	Jan 26 2017 2:01PM	Jan 26 2017 2:02PM	Alice Tolan	OAKPARK	Illinois	Type A (HUD MFH Case)	HERITAGE HOUSE APTS:STOVE NOT WORKING- THE ELEMENTS WAS CHANGED - THE STOVE IS BACK OUT--	Phone
174552	Jan 26 2017 2:02PM	Jan 26 2017 2:08PM	Rita Rashad	Springfield	Oregon	Type A (HUD MFH Case)	1 bdrm, Senior, Oregon	Phone
174553	Jan 26 2017 2:04PM	Jan 26 2017 2:04PM	Darshall Davis	Atlanta	Georgia	Type C (Non-HUD Case)	Caller has complaint against landlord in a SFH - no rental assistance	Phone
174554	Jan 26 2017 2:13PM	Jan 26 2017 2:13PM	Rita Rashad	Valley Falls	Kansas	Type B (HUD Non-FHA Case)	Caller is Valley Falls Housing Authority... Caller on behalf of her mother with complaint against mgmt. regarding absence from the property at ILLYRIAN GARDENS	Phone
174555	Jan 26 2017 2:16PM	Jan 26 2017 2:17PM	Darshall Davis	Worcester	Massachusetts	Type A (HUD MFH Case)		Phone
174556	Jan 26 2017 2:17PM	Jan 26 2017 2:17PM	Alice Tolan	LANCASTER	Pennsylvania	Type A (HUD MFH Case)	NEED ELDERLY APTS IN CHESTER CTY	Mail
174557	Jan 26 2017 2:19PM	Jan 27 2017 3:14PM	Kimberly Douglass Smith				Luther Manor - Bed Bugs	
174558	Jan 26 2017 2:20PM	Jan 27 2017 11:54AM	Kimberly Douglass Smith				Voicemail	
174559	Jan 26 2017 2:20PM	Jan 27 2017 3:18PM	Kimberly Douglass Smith	Enfield	Connecticut	Type A (HUD MFH Case)	Wants to know if she can get married under HUD INDEPENDENT MISSIONARY VILLAGE - Caller overpaid in rent, was to get reimbursed by landlord, but they didn't...	Phone
174560	Jan 26 2017 2:20PM	Jan 26 2017 2:20PM	Rita Rashad	Texas City	Texas	Type A (HUD MFH Case)	LIH- Elderly	Phone
174561	Jan 26 2017 2:20PM	Jan 27 2017 11:55AM	Kimberly Douglass Smith				FHA Mortgage	
174562	Jan 26 2017 2:21PM	Jan 27 2017 3:21PM	Kimberly Douglass Smith				LIH--LOOKING FOR AN APT	Phone
174563	Jan 26 2017 2:21PM	Jan 26 2017 2:47PM	Alice Tolan	SPARTA	Missouri	Type A (HUD MFH Case)	LIH--NEED LST OF 2 BDRM APTS IN MIAMI	Mail
174564	Jan 26 2017 2:22PM	Jan 26 2017 2:41PM	Alice Tolan	MIAMI	Florida	Type A (HUD MFH Case)	NEED ASST	Phone
174565	Jan 26 2017 2:23PM	Jan 26 2017 2:23PM	Alice Tolan	STERLING HGHTS	Michigan	Type B (HUD Non-FHA Case)	Caller interested in housing in Manhattan NY 2 BR Family	Mail
174566	Jan 26 2017 2:26PM	Jan 26 2017 2:26PM	Darshall Davis	New York City	New York	Type A (HUD MFH Case)	NEED 1 BDRM - ALL TYPES IN CHICAGO	Phone
174567	Jan 26 2017 2:28PM	Jan 26 2017 2:28PM	Alice Tolan	CHICAGO	Illinois	Type A (HUD MFH Case)	Alverno, Debuque, IA - Resident moved to apts and is being overcharged...	Phone
174568	Jan 26 2017 2:31PM	Jan 26 2017 2:32PM	Rita Rashad	Cedar Rapids	Iowa	Type A (HUD MFH Case)	need info	Phone
174569	Jan 26 2017 2:35PM	Jan 26 2017 2:37PM	Alice Tolan	DELAVAM	Wisconsin	Type B (HUD Non-FHA Case)	EASTPOINTE APARTMENTS - having issues, she paid rent late, gave her a \$30 late fee which she could not pay...lease say she can't be terminated, now mgr wants to evict her...	Phone
174570	Jan 26 2017 2:39PM	Jan 26 2017 2:40PM	Rita Rashad	Sterling Heights	Michigan	Type A (HUD MFH Case)	LIH- Elderly---NO LONGER INTERESTED IN THE MF	Phone
174571	Jan 26 2017 2:45PM	Jan 26 2017 2:50PM	Alice Tolan	UNKN	Oregon	Type A (HUD MFH Case)	PROG	Phone
174572	Jan 26 2017 2:46PM	Jan 26 2017 2:46PM	Kimberly Douglass Smith				Voicemail	
174573	Jan 26 2017 2:47PM	Jan 27 2017 11:56AM	Kimberly Douglass Smith				LIH	
174574	Jan 26 2017 2:47PM	Jan 26 2017 3:15PM	Alice Tolan	ATLANTA	Georgia	Type A (HUD MFH Case)	Mgt. comp.---HIGHLANDS @ EAST ATLANTA---- THE APT COMPLEX HAS HIRED A SECURITY COMPANY AND THATS NOT DURING THEIR JOB	Phone
174575	Jan 26 2017 2:47PM	Jan 26 2017 2:48PM	Darshall Davis	Worcester	Massachusetts	Type A (HUD MFH Case)	Repeat Caller - called back to get info regarding abandonment of unit at ILLYRIAN GARDENS	Phone
174576	Jan 26 2017 2:48PM	Jan 26 2017 2:53PM	Alice Tolan	PHOENIX	Arizona	Type A (HUD MFH Case)	Voicemail---NEED HSNQ DISCR	Phone

174577	Jan 26 2017 2:50PM	Jan 26 2017 2:56PM	Rita Rashad	Madison	Wisconsin	Type A (HUD MFH Case)	Dryden Terrace - smoking ban in public housing nationwide... BENT TREE: Caller wants to know once his daughter turns 18 . Caller states that the manager is telling him that he is going to have to still pay rent. Caller states that he has talked to the corporate office to no avail.	Website,Phone (b)(6)
174578	Jan 26 2017 2:53PM	Jan 27 2017 4:00PM	Kimberly Douglass Smith	Battle Creek	Michigan	Type A (HUD MFH Case)	LIH PO BOX 80835	Phone
174579	Jan 26 2017 2:54PM	Jan 27 2017 4:04PM	Kimberly Douglass Smith				Caller has complaint against mgmt. regarding bed bug infestation on the property at ROSE COMMONS	
174580	Jan 26 2017 2:56PM	Jan 26 2017 3:00PM	Darshall Davis	Vernon	Connecticut	Type A (HUD MFH Case)	LITTLE FALLS GARDEN :ISSUES W/HIS LL THERE - LIH	Phone
174581	Jan 26 2017 3:03PM	Jan 26 2017 3:03PM	Alice Tolan	LITTLE FALLS	New York	Type A (HUD MFH Case)	PHA Pine Towers - Complaint	Phone
174582	Jan 26 2017 3:03PM	Jan 27 2017 4:40PM	Kimberly Douglass Smith	Phoenix	Arizona	Type B (HUD Non-FHA Case)	LIH Duplicate	
174583	Jan 26 2017 3:04PM	Jan 27 2017 4:46PM	Kimberly Douglass Smith				LIH- 1 bedroom family	Website
174584	Jan 26 2017 3:04PM	Jan 27 2017 4:47PM	Kimberly Douglass Smith				LIH	
174585	Jan 26 2017 3:05PM	Jan 26 2017 3:05PM	Darshall Davis				(b)(6)	
174586	Jan 26 2017 3:06PM	Jan 27 2017 4:52PM	Kimberly Douglass Smith	De Land	Florida	Type A (HUD MFH Case)	Indianapolis, IN 46218	Mail
174587	Jan 26 2017 3:07PM	Jan 30 2017 10:02AM	Alice Tolan	INDIANAPOLIS	Illinois	Type A (HUD MFH Case)	Harristown Sr - not MFCH; maintenance and recert issues.	
174588	Jan 26 2017 3:13PM	Jan 26 2017 3:14PM	Rita Rashad	Covington	Georgia	Type C (Non-HUD Case)	Conway Housing Authority	Phone
174589	Jan 26 2017 3:18PM	Jan 26 2017 3:18PM	Yaritza Candelaria	CONWAY	South Carolina	Type B (HUD Non-FHA Case)	Complaint	Phone
174590	Jan 26 2017 3:21PM	Jan 26 2017 4:51PM	Yaritza Candelaria	HAWTHORNE	California	Type A (HUD MFH Case)	2BDRM FAM APT in Los Angeles County, CA The Pepperming - Apt was nasty, dirty and floor coming up; she gave list of issue with apt...after moving in. Does not know program..	Mail
174591	Jan 26 2017 3:21PM	Jan 26 2017 3:21PM	Rita Rashad	Ft. Worth	Texas	Type A (HUD MFH Case)	LIH-1 bedroom family	Phone
174592	Jan 26 2017 3:22PM	Jan 26 2017 3:23PM	Kimberly Douglass Smith	Hempstead	New York	Type A (HUD MFH Case)	LIH	Phone
174593	Jan 26 2017 3:25PM	Jan 30 2017 9:58AM	Alice Tolan				LIH---NEED ASST	
174594	Jan 26 2017 3:27PM	Jan 30 2017 10:54AM	Alice Tolan	SANTA MARIE	California	Type B (HUD Non-FHA Case)	Hawk Mgmt - wants program info	
174595	Jan 26 2017 3:28PM	Jan 30 2017 10:45AM	Alice Tolan				Lost his voucher - needs legal advice	
174596	Jan 26 2017 3:28PM	Jan 27 2017 4:39PM	Kimberly Douglass Smith				WEST FALLS ESTATES:	
174597	Jan 26 2017 3:28PM	Jan 26 2017 3:29PM	Yaritza Candelaria	INTERNATIONAL FALLS	Minnesota	Type A (HUD MFH Case)	Manager refusing to use SSI decrease to adjust his rent.	Phone
174598	Jan 26 2017 3:29PM	Jan 30 2017 9:50AM	Alice Tolan				Voicemail	
174599	Jan 26 2017 3:30PM	Jan 30 2017 10:44AM	Alice Tolan				Mgmt complaint	
174600	Jan 26 2017 3:30PM	Jan 26 2017 3:30PM	Rita Rashad	Newelington	Louisiana	Type A (HUD MFH Case)	1 bdrm, Franklin County and Nanchez	Phone
174601	Jan 26 2017 3:30PM	Jan 27 2017 3:13PM	Kimberly Douglass Smith				Eviction	
174602	Jan 26 2017 3:30PM	Jan 27 2017 4:24PM	Kimberly Douglass Smith	Trenton	New Jersey	Type A (HUD MFH Case)	LIH- 2 Bedroom family in Trenton, NJ.	Website
174603	Jan 26 2017 3:32PM	Jan 27 2017 4:08PM	Kimberly Douglass Smith	Terryville	Connecticut	Type B (HUD Non-FHA Case)	FHA	Phone
174604	Jan 26 2017 3:33PM	Jan 27 2017 4:11PM	Kimberly Douglass Smith	Norcross	Georgia	Type B (HUD Non-FHA Case)	Shelter Care Plus - wants to know if the voucher is transferrable	Phone
174605	Jan 26 2017 3:33PM	Jan 27 2017 11:57AM	Kimberly Douglass Smith				Mgt./tenant on tenant complaint	
174606	Jan 26 2017 3:33PM	Jan 26 2017 3:34PM	Darshall Davis				Duplicate	
174607	Jan 26 2017 3:33PM	Jan 26 2017 3:34PM	Kimberly Douglass Smith				Tenant on tenant/mgt. complaint	
174608	Jan 26 2017 3:34PM	Jan 27 2017 12:25PM	Kimberly Douglass Smith				Wants to know if she can transfer to another apt.	
174609	Jan 26 2017 3:36PM	Jan 27 2017 2:45PM	Kimberly Douglass Smith				Mgt. comp. ST JOHN NEUMANN APTS:	
174610	Jan 26 2017 3:37PM	Jan 26 2017 3:37PM	Yaritza Candelaria	JENNINGS	Missouri	Type A (HUD MFH Case)	Manager unlawfully raised her rent as retaliation against her.	Phone
174611	Jan 26 2017 3:37PM	Jan 30 2017 9:48AM	Alice Tolan				Voicemail	
174612	Jan 26 2017 3:37PM	Jan 30 2017 9:44AM	Alice Tolan				Voicemail	
174613	Jan 26 2017 3:38PM	Jan 26 2017 3:38PM	Alice Tolan	PEORIA	Illinois	Type A (HUD MFH Case)	LOOKING FOR ELDERLY APTS IN HARRIS COUNTY	Phone
174614	Jan 26 2017 3:38PM	Jan 30 2017 10:43AM	Alice Tolan				Grant Money	

174615	Jan 26 2017 3:38PM	Jan 30 2017 9:46AM	Alice Tolan	Niagra Falls	New York	Type A (HUD MFH Case)	Voicemail	Phone
174616	Jan 26 2017 3:39PM	Jan 30 2017 9:41AM	Alice Tolan				Comp.	
174617	Jan 26 2017 3:40PM	Jan 26 2017 3:40PM	Rita Rashad				S. Ave...not MFCH; under RHIIP	
174618	Jan 26 2017 3:40PM	Jan 27 2017 12:31PM	Kimberly Douglass Smith				Duplicate	
174619	Jan 26 2017 3:41PM	Jan 30 2017 10:23AM	Alice Tolan				Oakbrook Manor I: Mgt. comp	
174620	Jan 26 2017 3:41PM	Jan 27 2017 10:12AM	Alice Tolan	BLAIRSVILLE	Georgia	Type A (HUD MFH Case)	LIH----BRANAN LODGE:NEED LST OF ELDERLY IN	Mail
174621	Jan 26 2017 3:42PM	Jan 26 2017 3:42PM	Alice Tolan	WOOSTER	Ohio	Type A (HUD MFH Case)	COBB COUNTY & CHEROKEE	Mail
174622	Jan 26 2017 3:43PM	Jan 30 2017 9:42AM	Alice Tolan	Reedsburg	Wisconsin	Type C (Non-HUD Case)	LIH	Website,Phone
174623	Jan 26 2017 3:43PM	Jan 30 2017 9:37AM	Alice Tolan				Voicemail	
174624	Jan 26 2017 3:43PM	Jan 27 2017 12:30PM	Kimberly Douglass Smith				FRM	
174625	Jan 26 2017 3:45PM	Jan 30 2017 10:49AM	Alice Tolan				Questions regarding water bill.---LINCOLN	
174626	Jan 26 2017 3:45PM	Jan 30 2017 9:35AM	Alice Tolan	TULSA	Oklahoma	Type C (Non-HUD Case)	GLENN	
174627	Jan 26 2017 3:46PM	Jan 30 2017 9:29AM	Alice Tolan	N ARLINGTON	New Jersey	Type A (HUD MFH Case)	LIH---NEED PROG INFO	Phone
174628	Jan 26 2017 3:47PM	Jan 26 2017 3:47PM	Kimberly Douglass Smith	Silverton	Oregon	Type A (HUD MFH Case)	Voicemail	Phone
174629	Jan 26 2017 3:47PM	Jan 26 2017 3:48PM	Rita Rashad				LIH	
174630	Jan 26 2017 3:48PM	Jan 30 2017 9:19AM	Alice Tolan				Looking for low income apts...	
174631	Jan 26 2017 3:48PM	Jan 30 2017 9:13AM	Alice Tolan				Wanting info on buying a home./also need lst of	
174632	Jan 26 2017 3:49PM	Jan 27 2017 2:27PM	Alice Tolan	MESA	Arizona	Type A (HUD MFH Case)	low inc in mesa az - fam	
174633	Jan 26 2017 3:52PM	Jan 26 2017 3:53PM	Alice Tolan	FREMONT	Ohio	Type A (HUD MFH Case)	LIH---NEED LST OF FAM 1 BDRM APT SANDUSKY	Phone
174634	Jan 26 2017 3:55PM	Jan 26 2017 3:56PM	Kimberly Douglass Smith	SACRAMENTO	California	Type A (HUD MFH Case)	COUNTY	Phone
174635	Jan 26 2017 3:57PM	Jan 27 2017 12:32PM	Kimberly Douglass Smith	SHREWSBURY	Missouri	Type A (HUD MFH Case)	LIH-NEED LST OF 1 BDRM APTS IN FAIRFIELD	Phone
174636	Jan 26 2017 3:58PM	Jan 26 2017 4:06PM	Rita Rashad				HOLY INFANT AND ST. JOSEPH APTS:SOMEONE IS	
174637	Jan 26 2017 3:59PM	Jan 27 2017 3:20PM	Alice Tolan				ILLEGALLY DOING HAIR - IS THE APT COMPLEX	
174638	Jan 26 2017 3:59PM	Jan 26 2017 3:59PM	Alice Tolan				REQUIRED TO HAVE A LAUNDRY ROOM	
174639	Jan 26 2017 4:03PM	Jan 26 2017 4:03PM	Yaritza Candelaria				LIH- 2 bedroom	
174640	Jan 26 2017 4:03PM	Jan 27 2017 10:19AM	Alice Tolan	Orange	Ohio	Type A (HUD MFH Case)	Legal Advice	Phone
174641	Jan 26 2017 4:05PM	Jan 26 2017 4:06PM	Rita Rashad				1 bdrm, senior, Cuyahoga County	
174642	Jan 26 2017 4:06PM	Jan 27 2017 1:30PM	Alice Tolan				Complaint	
174643	Jan 26 2017 4:09PM	Jan 27 2017 1:46PM	Alice Tolan				MAPLE POND APT :NOT MF PROG	
174644	Jan 26 2017 4:11PM	Jan 27 2017 1:41PM	Alice Tolan				CLAIBORNE PLACE APARTMENTS:	
174645	Jan 26 2017 4:11PM	Jan 27 2017 12:39PM	Alice Tolan	ST PAUL	Minnesota	Type B (HUD Non-FHA Case)	Reporting manager for poor management	Phone
174646	Jan 26 2017 4:12PM	Jan 26 2017 4:12PM	Darshall Davis	ANNAPOLIS	Maryland	Type A (HUD MFH Case)	Voicemail	Phone
174647	Jan 26 2017 4:12PM	Jan 26 2017 4:50PM	Yaritza Candelaria				2 bdrm, Wayne County	
174648	Jan 26 2017 4:12PM	Jan 26 2017 4:12PM	Alice Tolan				Voicemail	
174649	Jan 26 2017 4:13PM	Jan 27 2017 12:43PM	Alice Tolan				LIH	
174650	Jan 26 2017 4:13PM	Jan 27 2017 10:03AM	Alice Tolan				LIH Elderly	
174651	Jan 26 2017 4:13PM	Jan 27 2017 12:40PM	Alice Tolan	Inkster	Michigan	Type A (HUD MFH Case)	Voicemail	Phone
174652	Jan 26 2017 4:14PM	Jan 27 2017 12:46PM	Alice Tolan				Duplicate	
174653	Jan 26 2017 4:15PM	Jan 26 2017 4:17PM	Kimberly Douglass Smith				AUDITOR calling on a property under HA and has	
174654	Jan 26 2017 4:15PM	Jan 26 2017 4:16PM	Kimberly Douglass Smith				questions	
174655	Jan 26 2017 4:15PM	Jan 26 2017 4:16PM	Kimberly Douglass Smith				HUDNER BUILDING:HEARD UTILITY ALLOWANCE	
174656	Jan 26 2017 4:15PM	Jan 26 2017 4:16PM	Kimberly Douglass Smith	FALL RIVER	Massachusetts	Type A (HUD MFH Case)	IS GOING DOWN AND HIS RENT IS GOING UP	Phone
174657	Jan 26 2017 4:15PM	Jan 26 2017 4:16PM	Kimberly Douglass Smith				LIH---NEED LSTNGS	
174658	Jan 26 2017 4:15PM	Jan 26 2017 4:16PM	Kimberly Douglass Smith				LIH	
174659	Jan 26 2017 4:15PM	Jan 26 2017 4:16PM	Kimberly Douglass Smith				Voicemail	
174660	Jan 26 2017 4:16PM	Jan 27 2017 10:01AM	Alice Tolan				LIH...CAN HE TAKE HIS SUBZ	
174661	Jan 26 2017 4:17PM	Jan 27 2017 12:36PM	Alice Tolan	LAKEWOOD	Ohio	Type A (HUD MFH Case)	Voicemail	Phone
174662	Jan 26 2017 4:18PM	Jan 26 2017 4:18PM	Darshall Davis				Voicemail	
174663	Jan 26 2017 4:18PM	Jan 26 2017 4:18PM	Rita Rashad				Voicemail	
174664	Jan 26 2017 4:18PM	Jan 27 2017 12:34PM	Alice Tolan				Voicemail	
174665	Jan 26 2017 4:18PM	Jan 27 2017 12:34PM	Alice Tolan				Voicemail	
174666	Jan 26 2017 4:16PM	Jan 27 2017 10:01AM	Alice Tolan	FT LAUDERDALE	Florida	Type A (HUD MFH Case)	Voicemail---NEED ASST(SEC 8) ALSO NEED LST OF	Phone
174667	Jan 26 2017 4:17PM	Jan 27 2017 12:36PM	Alice Tolan				MF APTS IN FT LAUDERDALE 1 BDRM	
174668	Jan 26 2017 4:18PM	Jan 26 2017 4:18PM	Darshall Davis				Mgmt Complaint	
174669	Jan 26 2017 4:18PM	Jan 26 2017 4:18PM	Rita Rashad				No audio	
174670	Jan 26 2017 4:18PM	Jan 27 2017 12:34PM	Alice Tolan				Caller is market renter w/LL issues...	
174671	Jan 26 2017 4:18PM	Jan 27 2017 12:34PM	Alice Tolan	MAUMELLE	Ohio	Type C (Non-HUD Case)	Voicemail...CLAYBURN ARMS - NEED ASST	Phone
174672	Jan 26 2017 4:18PM	Jan 27 2017 12:34PM	Alice Tolan	THEODORE	Alabama	Type B (HUD Non-FHA Case)		Phone



174665	Jan 26 2017 4:18PM	Jan 26 2017 4:19PM	Yaritza Candelaria	DETROIT	Michigan	Type B (HUD Non-FHA Case)	Caller interested in section 8 voucher	Phone
174666	Jan 26 2017 4:19PM	Jan 27 2017 12:39PM	Alice Tolan				Voicemail	
174667	Jan 26 2017 4:19PM	Jan 27 2017 12:30PM	Alice Tolan				LIH	
174668	Jan 26 2017 4:20PM	Jan 27 2017 12:23PM	Alice Tolan	MILWAUKEE	Wisconsin	Type C (Non-HUD Case)	Complaint	Phone
174669	Jan 26 2017 4:21PM	Jan 27 2017 12:28PM	Alice Tolan				Voucher - LIH	
174670	Jan 26 2017 4:21PM	Jan 27 2017 9:55AM	Alice Tolan				Voicemail	
174671	Jan 26 2017 4:22PM	Jan 26 2017 4:22PM	Alice Tolan	HIGH POINT	North Carolina	Type A (HUD MFH Case)	NEWGATE GARDENS APTS->CRIME AT THIS LOCATION ALONG W/SHOOTING EVERY NITE	Phone
174672	Jan 26 2017 4:22PM	Jan 27 2017 10:06AM	Alice Tolan				Elevator not working	
174673	Jan 26 2017 4:22PM	Jan 27 2017 9:49AM	Alice Tolan				Voicemail	
							FAIR MARKET RENTER:	
174674	Jan 26 2017 4:22PM	Jan 26 2017 4:25PM	Yaritza Candelaria	HARRISBURG	Pennsylvania	Type C (Non-HUD Case)	Complaint against LL	Phone
174675	Jan 26 2017 4:23PM	Jan 27 2017 9:44AM	Alice Tolan				Status of application	
174676	Jan 26 2017 4:24PM	Jan 26 2017 4:24PM	Darshall Davis				Duplicate	
174677	Jan 26 2017 4:24PM	Jan 27 2017 12:37PM	Alice Tolan				Voicemail	
174678	Jan 26 2017 4:24PM	Jan 27 2017 12:25PM	Alice Tolan				LIH	
174679	Jan 26 2017 4:25PM	Jan 27 2017 9:47AM	Alice Tolan				Complaint	
174680	Jan 26 2017 4:25PM	Jan 27 2017 9:46AM	Alice Tolan				Voicemail	
174681	Jan 26 2017 4:27PM	Jan 27 2017 12:02PM	Alice Tolan				Termination	
174682	Jan 26 2017 4:27PM	Jan 27 2017 9:54AM	Alice Tolan				Voicemail	
							Hedin House - there was a small fire in bldg, alarm went off, lots of disable and senior in bldg...there was no maintenance or mgmt., to let residents know about the fire...it is not the first time when the alarms are going off...sometimes alarms malfunction.	
174683	Jan 26 2017 4:27PM	Jan 26 2017 4:28PM	Rita Rashad	Washington	District of Columbia	Type A (HUD MFH Case)	Calling from Long Term Care Ombudsman's Office in regards to Robert Cassidy Senior Complex- bedbug infestation	Phone
174684	Jan 26 2017 4:28PM	Jan 26 2017 4:41PM	Alice Tolan					
174685	Jan 26 2017 4:28PM	Jan 27 2017 9:36AM	Alice Tolan	JERSEY CITY	New Jersey	Type A (HUD MFH Case)	Voicemail::put an appl at an apt and they lost it	Phone
174686	Jan 26 2017 4:28PM	Jan 26 2017 4:28PM	Alice Tolan	TALLAHASSEE	Florida	Type B (HUD Non-FHA Case)	NEED ASST	Phone
174687	Jan 26 2017 4:30PM	Jan 27 2017 11:50AM	Alice Tolan				Voicemail	
174688	Jan 26 2017 4:30PM	Jan 27 2017 9:40AM	Alice Tolan				Complaint	
							LIH-disabled in LA County	
174689	Jan 26 2017 4:33PM	Jan 26 2017 4:38PM	Kimberly Douglass Smith	SanDiego	California	Type A (HUD MFH Case)	HOLLY CREEK II APTS:	Mail
							Management is trying to evict her for an unauthorized person living in the unit.	
174690	Jan 26 2017 4:37PM	Jan 26 2017 4:38PM	Yaritza Candelaria	WOODLANDS	Texas	Type A (HUD MFH Case)	Information regarding recertification.	Phone
174691	Jan 26 2017 4:39PM	Jan 27 2017 11:48AM	Alice Tolan				Meadows - man came into apt w/o warning, further there was no time given as to when he was to come for repairs...mgr said, he does the right to come into the apt unannounced...	
174692	Jan 26 2017 4:40PM	Jan 26 2017 4:41PM	Rita Rashad	Wharton	Texas	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding her rent being changed 4 times today at	Phone
174693	Jan 26 2017 4:40PM	Jan 26 2017 4:46PM	Darshall Davis	Annapolis	Maryland	Type A (HUD MFH Case)	CLAIBORNE PLACE APARTMENTS	Phone
174694	Jan 26 2017 4:41PM	Jan 26 2017 4:46PM	Alice Tolan	NEW YORK CITY	New York	Type A (HUD MFH Case)	LIH-ATL, GA---NEED LST OF 1 BDRM APTS IN ATL	Mail
174695	Jan 26 2017 4:41PM	Jan 27 2017 9:27AM	Alice Tolan	JACKSONVILLE	Florida	Type A (HUD MFH Case)	Voicemail-----HE WENT TO THE HUD OFC	Phone
174696	Jan 26 2017 4:42PM	Jan 27 2017 9:24AM	Alice Tolan				HUD Occupancy Requirements	
174697	Jan 26 2017 4:43PM	Jan 27 2017 9:22AM	Alice Tolan	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	LIH-----HAS THE LST OF APTS	Phone
174698	Jan 26 2017 4:43PM	Jan 27 2017 9:16AM	Alice Tolan	DORAVILLE	Georgia	Type A (HUD MFH Case)	Voicemail---NEED LST OF APTS IN FLORENCE SC - 1 BDRM APTS	Mail
174699	Jan 26 2017 4:45PM	Jan 27 2017 9:43AM	Alice Tolan	sioux falls	South Dakota	Type A (HUD MFH Case)	Property put 3 feet of snow in front of his vehicle.	Phone
174700	Jan 26 2017 4:46PM	Jan 27 2017 11:47AM	Alice Tolan				Voicemail	
174701	Jan 26 2017 4:51PM	Jan 26 2017 4:51PM	Kimberly Douglass Smith	Gilford	New Hampshire	Type A (HUD MFH Case)	LIH-Elderly in Midland, Ft. Worth and Amarillo, TX.	Mail
174702	Jan 26 2017 4:55PM	Jan 26 2017 4:56PM	Yaritza Candelaria	HOUSTON	Texas	Type A (HUD MFH Case)	Caller interested in HUD Housing.	
174703	Jan 26 2017 4:56PM	Jan 26 2017 4:56PM	Alice Tolan	LAKE CHARLES	Louisiana	Type B (HUD Non-FHA Case)	1BDRM FAM APT in Houston TX NEED REHAB INFO	Mail Website

174704	Jan 27 2017 9:27AM	Jan 27 2017 9:28AM	Rita Rashad		Washington	District of Columbia	Type C (Non-HUD Case)	Want to file a complaint - PHA never gave him an apt...	Phone
								FAIR MRKET RENTER:	
								Complaint against landlord.	
174705	Jan 27 2017 9:29AM	Jan 27 2017 9:31AM	Yaritza Candelaria		CINCINNATI	Ohio	Type C (Non-HUD Case)		Phone
174706	Jan 27 2017 9:29AM	Jan 27 2017 9:30AM	Kimberly Douglass Smith					Voicemail	
174707	Jan 27 2017 9:34AM	Jan 27 2017 11:46AM	Alice Tolan					Discrimination	
174708	Jan 27 2017 9:38AM	Jan 27 2017 9:39AM	Yaritza Candelaria		ATLANTA	Georgia	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Atlanta GA	Fax
174709	Jan 27 2017 9:38AM	Jan 27 2017 9:40AM	Rita Rashad		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	1 bdrm, Philadelphia	Phone
174710	Jan 27 2017 9:42AM	Jan 27 2017 9:43AM	Yaritza Candelaria		FORT WAYNE	Indiana	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Fort Wayne, IN.	Website
								Spanish caller:	
								ESTANCIAS PRESBITERIANAS DEL ANGEL:	
								Reporting mismanagement.	
174711	Jan 27 2017 9:43AM	Jan 27 2017 10:06AM	Yaritza Candelaria	Yes	HORMIGUEROS	Puerto Rico	Type A (HUD MFH Case)		Phone
174712	Jan 27 2017 9:50AM	Jan 27 2017 10:05AM	Alice Tolan					Voicemail	
174713	Jan 27 2017 9:51AM	Jan 27 2017 10:23AM	Alice Tolan		TOLEDO	Ohio	Type A (HUD MFH Case)	LIH-Elderly---NEED LST OF APTS 1 BDRM ALL TYPES IN TOLEDO	Mail
174714	Jan 27 2017 9:52AM	Jan 27 2017 11:44AM	Alice Tolan					LIH	
174715	Jan 27 2017 9:53AM	Jan 27 2017 11:34AM	Alice Tolan					Voicemail	
174716	Jan 27 2017 9:54AM	Jan 27 2017 10:57AM	Alice Tolan					Want information on a MF HUD loan.	
174717	Jan 27 2017 9:56AM	Jan 27 2017 9:56AM	Rita Rashad		Brooklyn	New York	Type B (HUD Non-FHA Case)	Sheeps Head Bay - not MFCH; with Housing Authority...	Phone
174718	Jan 27 2017 9:56AM	Jan 30 2017 10:55AM	Alice Tolan					Voicemail	
174719	Jan 27 2017 10:00AM	Jan 27 2017 10:01AM	Yaritza Candelaria		BEDFORD	New Hampshire	Type B (HUD Non-FHA Case)	Caller interested in knowing where she currently stand on section 8 waiting list w/ Bedford NE Housing Authority	Phone
174720	Jan 27 2017 10:07AM	Jan 27 2017 10:08AM	Rita Rashad		Lawrenceville	Georgia	Type A (HUD MFH Case)	1 bdrm, senior, Lawrenceville (Gwinette)	Phone
174721	Jan 27 2017 10:10AM	Jan 27 2017 10:11AM	Yaritza Candelaria		MIAMI	Florida	Type B (HUD Non-FHA Case)	Miami Dade Housing Authority:	
								Complaint, rat/mice infestation. BROOKSIDE VILLAGE: Caller states that she has put ina request for a reasonable accommodations and was told that she would get the next two bedroom but management gave the apt. to someone else.	Phone
174722	Jan 27 2017 10:11AM	Jan 27 2017 10:11AM	Kimberly Douglass Smith		Fort Myers	Florida	Type A (HUD MFH Case)	LIH---NEED AN APT 1 BDRM ALLTYPES NYC	Mail
174723	Jan 27 2017 10:12AM	Jan 27 2017 11:15AM	Alice Tolan		JAMAICA	New York	Type A (HUD MFH Case)	CMHA complaint:NEED ASST	Phone
174724	Jan 27 2017 10:13AM	Jan 27 2017 11:40AM	Alice Tolan		CINCINATTI	Ohio	Type B (HUD Non-FHA Case)	Voicemail:FIND AN APT NEED RENTAL ASST	Phone
174725	Jan 27 2017 10:13AM	Jan 27 2017 10:32AM	Alice Tolan		COLUMBIA	Mississippi	Type A (HUD MFH Case)	LIH- 1 bedroom family in Philadelphia, PA	Mail
174726	Jan 27 2017 10:16AM	Jan 27 2017 10:18AM	Kimberly Douglass Smith		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Lancaster Village - not MFCH; but section 8 voucher...	
174727	Jan 27 2017 10:19AM	Jan 27 2017 10:19AM	Rita Rashad		Bemidji	MInnesota	Type B (HUD Non-FHA Case)	Wants to know how long the wait list is?	Phone
174728	Jan 27 2017 10:22AM	Jan 27 2017 10:23AM	Kimberly Douglass Smith		Jacksonville	Florida	Type A (HUD MFH Case)	Medford Housing Authority:	
174729	Jan 27 2017 10:25AM	Jan 27 2017 10:26AM	Yaritza Candelaria		Medford	Massachusetts	Type B (HUD Non-FHA Case)	Complaint.	Phone
174730	Jan 27 2017 10:28AM	Jan 27 2017 11:02AM	Alice Tolan					LIH-via email	
174731	Jan 27 2017 10:29AM	Jan 27 2017 10:29AM	Rita Rashad		Detroit	Michigan	Type A (HUD MFH Case)	2 bdrm, Detroit	Phone
174732	Jan 27 2017 10:29AM	Jan 27 2017 10:35AM	Alice Tolan					Compliant	
174733	Jan 27 2017 10:34AM	Jan 27 2017 10:35AM	Kimberly Douglass Smith		Detroit	Michigan	Type A (HUD MFH Case)	LIH- 2 bedroom disabled in Wayne County Ogden Housing Authority.	Phone
174734	Jan 27 2017 10:34AM	Jan 27 2017 10:39AM	Yaritza Candelaria		OGDEN	Utah	Type B (HUD Non-FHA Case)	Discrimination complaint.	Phone
174735	Jan 27 2017 10:39AM	Jan 27 2017 10:40AM	Kimberly Douglass Smith		Wayne	Michigan	Type A (HUD MFH Case)	LIH- 1 bedroom family in Wayne County	Mail
174736	Jan 27 2017 10:44AM	Jan 27 2017 10:44AM	Yaritza Candelaria		MELROSE	Massachusetts	Type B (HUD Non-FHA Case)	Calling for friend who has a complaint, but does not know program name.	Phone

174737	Jan 27 2017 10:48AM	Jan 27 2017 10:52AM	Rita Rashad	Downers Grove	Illinois	Type A (HUD MFH Case)	OAK TREE TOWERS - victimized and threatened for the last 4 years. Mgmt has not done any repairs, seniors are being robbed by other seniors, mayors office knows about it but owners and mgmt has not done anything...people are coming into her apt. She has tried local resources, but no one will help, including the police.	Phone
174738	Jan 27 2017 10:50AM	Jan 27 2017 11:05AM	Alice Tolan				Tri-Star Reality- Possible discrimination complaint	
174739	Jan 27 2017 10:51AM	Jan 27 2017 10:51AM	Kimberly Douglass Smith				Voicemail	
174740	Jan 27 2017 10:51AM	Jan 27 2017 10:51AM	Kimberly Douglass Smith				Voicemail	
							FAIR MARKET RENTER:	
174741	Jan 27 2017 10:52AM	Jan 27 2017 10:53AM	Yaritza Candelaria	ALLENTOWN	Pennsylvania	Type C (Non-HUD Case)	Complaint against landlord.	Phone
174742	Jan 27 2017 10:54AM	Jan 27 2017 10:54AM	Kimberly Douglass Smith	Waxahachie	Texas	Type A (HUD MFH Case)	LIH- 1 Bedroom family.	Phone
174743	Jan 27 2017 10:55AM	Jan 27 2017 11:32AM	Alice Tolan				Mgt. comp	
174744	Jan 27 2017 10:56AM	Jan 27 2017 11:01AM	Alice Tolan				Help in getting handicap access to HOA meeting	
174745	Jan 27 2017 10:57AM	Jan 27 2017 11:38AM	Alice Tolan	EUREKA	California	Type B (HUD Non-FHA Case)	LIH-NEED PHA OFC	Phone
174746	Jan 27 2017 10:59AM	Jan 27 2017 11:08AM	Alice Tolan	Fremont	Ohio	Type A (HUD MFH Case)	LIH- 1 bedroom family.	Phone
174747	Jan 27 2017 11:00AM	Jan 27 2017 11:01AM	Yaritza Candelaria	NEW YORK CITY	New York	Type A (HUD MFH Case)	2BDRM FAM APT in NYC & Englewood NJ	Mail
174748	Jan 27 2017 11:00AM	Jan 27 2017 11:00AM	Rita Rashad	Port Alan	Louisiana	Type C (Non-HUD Case)	Rental property was flooded... Property wants to order RRR ext: (b)(6)	Phone
174749	Jan 27 2017 11:11AM	Jan 27 2017 11:28AM	Alice Tolan	UNKN	California	Type B (HUD Non-FHA Case)		Phone
174750	Jan 27 2017 11:12AM	Jan 27 2017 11:12AM	Kimberly Douglass Smith				Voicemail	
							SOUTH CENTRAL VILLAGE APTS OF CLARKSVILLE - mother lives at apt, rumors that building is being sold, there is a new staff, mother was called, told mother is \$1100 past due... previous mgmt never said anything to mother about this. Other residence are being told the same thing.	
174751	Jan 27 2017 11:12AM	Jan 27 2017 11:13AM	Rita Rashad	Clarksville	Tennessee	Type A (HUD MFH Case)		Phone
174752	Jan 27 2017 11:14AM	Jan 27 2017 11:22AM	Alice Tolan				Complaint	
174753	Jan 27 2017 11:15AM	Jan 27 2017 3:28PM	Yaritza Candelaria	Yes			Voicemail	
174754	Jan 27 2017 11:16AM	Jan 27 2017 11:16AM	Kimberly Douglass Smith				Voicemail	
174755	Jan 27 2017 11:17AM	Jan 27 2017 11:30AM	Alice Tolan	SAN DIEGO	California	Type C (Non-HUD Case)	Mold issue	Phone
174756	Jan 27 2017 11:19AM	Jan 27 2017 11:35AM	Alice Tolan				Mgt. comp	
174757	Jan 27 2017 11:20AM	Jan 27 2017 11:24AM	Alice Tolan	JOLIET	Illinois	Type A (HUD MFH Case)	Voicemail---NEED PROG INFO	Phone
							Lexington Hill - mgmt/maint not get repairs fixed...she has mice running in her apt., has told them this the last 6 month. There are holes in apt., which they won't fix.	
174758	Jan 27 2017 11:22AM	Jan 27 2017 11:24AM	Rita Rashad	Peoria	Illinois	Type A (HUD MFH Case)	BARLEY COURT APARTMENTS: Caller states that the manage is not taking her recertification documents.	Phone
174759	Jan 27 2017 11:24AM	Jan 27 2017 11:25AM	Kimberly Douglass Smith	Tupelo	Mississippi	Type A (HUD MFH Case)	1 bdrm, senior, Des Plaines	Phone
174760	Jan 27 2017 11:27AM	Jan 27 2017 11:27AM	Rita Rashad	Des Plaines	Illinois	Type A (HUD MFH Case)	SAXON VILLAGE: Caller states that she has been having issues with her roof for 4 years. She is exposed to mold and installation that has made her sick. Caller states that she has called the health inspector to no avail. No is being threatened with eviction.	
							FAIR MARKET RENTER:	
174761	Jan 27 2017 11:29AM	Jan 27 2017 11:31AM	Kimberly Douglass Smith	Tallmadge	Ohio	Type A (HUD MFH Case)		Phone
174762	Jan 27 2017 11:29AM	Jan 27 2017 11:29AM	Yaritza Candelaria	CASTLE WALK	Colorado	Type C (Non-HUD Case)	Fair Housingquestions regarding service dog	Phone
174763	Jan 27 2017 11:30AM	Jan 27 2017 11:32AM	Rita Rashad	Dallas	Texas	Type C (Non-HUD Case)	Bristol Square - not MFCH; market w/LL complaints...	Phone
174764	Jan 27 2017 11:33AM	Jan 27 2017 11:51AM	Alice Tolan				Mgt. comp.	

							MOUNTAIN TRACE APTS:	
							Complaint against management for calculating her rent wrong.	
174765	Jan 27 2017 11:34AM	Jan 27 2017 11:38AM	Yaritza Candelaria	SENECA	South Carolina	Type A (HUD MFH Case)	PHA complaint Mgt. comp-no heat-----CENTER POST VILLAGE----- NO HEAT	Phone
174766	Jan 27 2017 11:35AM	Jan 27 2017 11:43AM	Alice Tolan					
174767	Jan 27 2017 11:37AM	Jan 27 2017 11:55AM	Alice Tolan	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	Keokuk HA...Saying she threatened to blow tenant's brains out, now they want to evict her... she say it is a lie.. LIH-1 bedroom Elderly Voicemail	Phone
174768	Jan 27 2017 11:39AM	Jan 27 2017 11:39AM	Rita Rashad	Keokuk	Iowa	Type B (HUD Non-FHA Case)	LIH-Elderly--NEED 1 BDRM FAM APTS IN ATL Granddaughter applied for LIH and was denied. Wants to know why she was denied.	Phone
174769	Jan 27 2017 11:40AM	Jan 27 2017 11:40AM	Kimberly Douglass Smith	Nashville	Tennessee	Type A (HUD MFH Case)		LIH-1 bedroom Elderly Voicemail
174770	Jan 27 2017 11:43AM	Jan 27 2017 11:44AM	Kimberly Douglass Smith	ATLANTA	Georgia	Type A (HUD MFH Case)	LIH-Disabled---MUNCIE - NEED LST OF ALL TYPE APTS 1 BDRM Jeffersonville Housing Authority:	Mail
174771	Jan 27 2017 11:48AM	Jan 27 2017 12:08PM	Alice Tolan					
174772	Jan 27 2017 11:50AM	Jan 27 2017 11:59AM	Alice Tolan	MUNCIE	Indiana	Type A (HUD MFH Case)	Complaint... 3 bdrm, Akron LIH- 1 bedroom family	Phone
174773	Jan 27 2017 11:50AM	Jan 27 2017 11:50AM	Rita Rashad					
174774	Jan 27 2017 11:51AM	Jan 27 2017 12:01PM	Alice Tolan					
174775	Jan 27 2017 11:51AM	Jan 27 2017 11:57AM	Alice Tolan					
174776	Jan 27 2017 11:52AM	Jan 27 2017 1:35PM	Alice Tolan					
174777	Jan 27 2017 11:53AM	Jan 27 2017 12:00PM	Yaritza Candelaria	JEFFERSONVILLE	Indiana	Type B (HUD Non-FHA Case)	Complaint regarding her rent increase.	Phone
174778	Jan 27 2017 12:00PM	Jan 27 2017 12:01PM	Rita Rashad	Akron	Ohio	Type A (HUD MFH Case)		Phone
174779	Jan 27 2017 12:01PM	Jan 27 2017 12:08PM	Kimberly Douglass Smith	Monroe	Michigan	Type A (HUD MFH Case)		Phone
							Harriman Housing Authority:	
							Complaint regarding her rent increase.	
174780	Jan 27 2017 12:06PM	Jan 27 2017 12:07PM	Yaritza Candelaria	HARRIMAN	Tennessee	Type B (HUD Non-FHA Case)	1 bdrm, senior, Southfield, Dearborn LIH- 1 bedroom elderly in Omaha, NE	Phone
174781	Jan 27 2017 12:10PM	Jan 27 2017 12:12PM	Rita Rashad	Dearborn	Michigan	Type A (HUD MFH Case)		Phone
174782	Jan 27 2017 12:13PM	Jan 27 2017 12:13PM	Kimberly Douglass Smith	PLATTSMOUTH	Nebraska	Type A (HUD MFH Case)		Mail
							SUMMERCREST:	
							Reporting her vehicle being vandalized.	
174783	Jan 27 2017 12:17PM	Jan 27 2017 12:18PM	Yaritza Candelaria	NATIONAL CITY	California	Type A (HUD MFH Case)	3 bdrm, disabled, NJ, Bergen County ALLEN HILLS APARTMENTS:	Phone
174784	Jan 27 2017 12:19PM	Jan 27 2017 12:21PM	Rita Rashad	New York	New York	Type A (HUD MFH Case)		Phone
174785	Jan 27 2017 12:24PM	Jan 27 2017 12:25PM	Yaritza Candelaria	ATLANTA	Georgia	Type A (HUD MFH Case)	Caller is interested in buying a home. West Ave Apts - Still have leaking, mildew in living room and kitchen, mgmt will not fix it. They do nothing...	Phone
174786	Jan 27 2017 12:29PM	Jan 27 2017 12:29PM	Rita Rashad	San Antonio	Texas	Type A (HUD MFH Case)	45206 - caller is a market renter, threaten by resident...	Phone
174787	Jan 27 2017 12:34PM	Jan 27 2017 12:35PM	Rita Rashad	Cincinnati	Ohio	Type C (Non-HUD Case)		Phone
174788	Jan 27 2017 12:35PM	Jan 27 2017 1:42PM	Alice Tolan	Carmel	LIH- Section 811			
174789	Jan 27 2017 12:36PM	Jan 27 2017 12:36PM	Kimberly Douglass Smith					
							ARCHWOOD APARTMENTS:	
							Complaint against property for providing bad reference which is affecting her eligibility at other properties.	
174790	Jan 27 2017 12:38PM	Jan 27 2017 12:39PM	Yaritza Candelaria	ARKOMA	Oklahoma	Type A (HUD MFH Case)	Caller is a market renter w/LL issues... LIH- 1bedroom family LIH	Phone
174791	Jan 27 2017 12:40PM	Jan 27 2017 12:40PM	Rita Rashad	Burgetts Town	Pennsylvania	Type C (Non-HUD Case)		Phone
174792	Jan 27 2017 12:41PM	Jan 27 2017 1:33PM	Kimberly Douglass Smith	Stanten Island	New York	Type A (HUD MFH Case)		Mail
174793	Jan 27 2017 1:34PM	Jan 27 2017 1:44PM	Alice Tolan					

174794	Jan 27 2017 1:36PM	Jan 27 2017 1:53PM	Alice Tolan				Caller has 3 kids and her self in a 2 bedroom.	
174795	Jan 27 2017 1:38PM	Jan 27 2017 1:45PM	Alice Tolan				Wants to know what the rules are for a 3 bedroom	
174796	Jan 27 2017 1:40PM	Jan 27 2017 3:27PM	Alice Tolan				LIH	
174797	Jan 27 2017 1:41PM	Jan 27 2017 1:58PM	Alice Tolan				loans/Grants for the homeless	
174798	Jan 27 2017 1:45PM	Jan 27 2017 1:55PM	Alice Tolan				Mgt. comp.	
174799	Jan 27 2017 1:46PM	Jan 27 2017 1:46PM	Kimberly Douglass Smith				Voicemail	
							Voicemail	
174800	Jan 27 2017 1:49PM	Jan 27 2017 1:50PM	Alice Tolan	CHICAGO	Illinois	Type A (HUD MFH Case)	CHICAGO/NEED LST OF DISABLE APTS & FAM 2	
174801	Jan 27 2017 1:50PM	Jan 30 2017 10:25AM	Alice Tolan	OAKLAND	California	Type C (Non-HUD Case)	BDRMS	Mail
174802	Jan 27 2017 1:51PM	Jan 27 2017 1:56PM	Alice Tolan				Mgt. comp.---NEED ASST	Website
							LIH	
174803	Jan 27 2017 1:52PM	Jan 27 2017 2:24PM	Alice Tolan	JUNCTION CITY	Kansas	Type A (HUD MFH Case)	Comp.- GREEN PARK APARTMENTS	
174804	Jan 27 2017 1:55PM	Jan 27 2017 3:25PM	Alice Tolan	GRIFFIN	Georgia	Type C (Non-HUD Case)	CONCERNING SEC DEP	Phone
174805	Jan 27 2017 1:55PM	Jan 27 2017 2:03PM	Alice Tolan	MIDLAND	Michigan	Type A (HUD MFH Case)	Mold---NEED ASST	Phone
174806	Jan 27 2017 1:56PM	Jan 27 2017 3:23PM	Alice Tolan				LIH:NEED APT INFO	Phone
174807	Jan 27 2017 1:57PM	Jan 30 2017 9:10AM	Alice Tolan				Voicemail	
							Emergency housing	
							LIH	
							110 Q St	
174808	Jan 27 2017 1:58PM	Jan 27 2017 3:04PM	Alice Tolan				Lincoln, NE 68508	
174809	Jan 27 2017 1:59PM	Jan 27 2017 2:32PM	Alice Tolan	CLEVELAND	Ohio	Type A (HUD MFH Case)	LIH-Elderly	Mail
174810	Jan 27 2017 2:00PM	Jan 27 2017 2:04PM	Alice Tolan				PHA complaint	
							Program Info---NEED LST OF 1 BDRM FAM APTS	
174811	Jan 27 2017 2:00PM	Jan 27 2017 3:11PM	Alice Tolan	MINNEAPOLIS	Minnesota	Type A (HUD MFH Case)	IN MINNEAPOLIS	Mail
174812	Jan 27 2017 2:02PM	Jan 27 2017 2:05PM	Alice Tolan				Mgt. comp	
174813	Jan 27 2017 2:02PM	Jan 27 2017 2:17PM	Alice Tolan				Mgt. comp	
174814	Jan 27 2017 2:02PM	Jan 27 2017 2:02PM	Kimberly Douglass Smith				Voicemail	
174815	Jan 27 2017 2:03PM	Jan 27 2017 2:07PM	Alice Tolan				Voicemail	
174816	Jan 27 2017 2:05PM	Jan 27 2017 2:10PM	Alice Tolan	FLAGSTAFF	Arizona	Type B (HUD Non-FHA Case)	Fraud/Mismanagement---NEED ASST	Phone
							Comp-----HILLSBORO TOWNHOUSE	
							APARTMENTS:LAST YR GOT BED BUGS - 3 APTS	
							ON THE OTHER SIDE HAD THEM - GOT THEM BACK	
							AND THE APT COMPLEX WANTS 1100.\$	
174817	Jan 27 2017 2:05PM	Jan 27 2017 2:16PM	Alice Tolan	ELDORADO	Arkansas	Type A (HUD MFH Case)		Phone
174818	Jan 27 2017 2:06PM	Jan 27 2017 2:18PM	Alice Tolan				Voicemail	
174819	Jan 27 2017 2:07PM	Jan 27 2017 2:07PM	Kimberly Douglass Smith				Voicemail	
174820	Jan 27 2017 2:09PM	Jan 27 2017 2:09PM	Kimberly Douglass Smith	Seattle	Washington	Type B (HUD Non-FHA Case)	PHA-Comp.	Phone
174821	Jan 27 2017 2:13PM	Jan 27 2017 3:10PM	Kimberly Douglass Smith	York	Pennsylvania	Type A (HUD MFH Case)	LIH- 1 bedroom elderly	Phone
							GREEN PARK APARTMENTS - tenant has an issue	
							with a foundation leak now there is mold and he	
							had to move out. Mgr made threats to him to	
174822	Jan 27 2017 2:16PM	Jan 27 2017 2:18PM	Rita Rashad	Junction	Kansas	Type A (HUD MFH Case)	not refund security deposits.	Phone
174823	Jan 27 2017 2:17PM	Jan 27 2017 2:26PM	Kimberly Douglass Smith	Atlanta	Georgia	Type A (HUD MFH Case)	LIH- 1 bedroom family in Jonesboro, GA	Phone
174824	Jan 27 2017 2:17PM	Jan 27 2017 2:17PM	Rita Rashad					
174825	Jan 27 2017 2:23PM	Jan 27 2017 2:23PM	Rita Rashad	Waianae	Hawaii	Type B (HUD Non-FHA Case)	Kulia I Ka Nuu - not MFCH; tax credit	Phone
							GLENDAL COURT APARTMENTS:	
							Reporting manager for harassment.	
174826	Jan 27 2017 2:25PM	Jan 27 2017 2:31PM	Yaritza Candelaria	GREENVILLE	North Carolina	Type A (HUD MFH Case)		Phone
174827	Jan 27 2017 2:27PM	Jan 27 2017 2:27PM	Kimberly Douglass Smith				Voicemail	
174828	Jan 27 2017 2:28PM	Jan 27 2017 3:03PM	Alice Tolan				LIH-Program info	
							Mgt. Comp---KEYSTONE NORTH APTS - NEED	
174829	Jan 27 2017 2:29PM	Jan 27 2017 3:02PM	Alice Tolan	INDIANAPOLIS	Indiana	Type B (HUD Non-FHA Case)	ASST	Phone
174830	Jan 27 2017 2:29PM	Jan 27 2017 2:56PM	Alice Tolan				Mgt. Comp	
174831	Jan 27 2017 2:30PM	Jan 27 2017 2:57PM	Alice Tolan				Info regarding Section 236	
174832	Jan 27 2017 2:34PM	Jan 27 2017 2:34PM	Kimberly Douglass Smith				HUD Customer Service Centers	
							Caller has complaint against mgmt. regarding	
							other tenants harassing his family - he has no	
174833	Jan 27 2017 2:34PM	Jan 27 2017 2:36PM	Darshall Davis	West Palm Beach	Florida	Type A (HUD MFH Case)	rental assistance	Phone
							Eviction:HILLSBORO TOWNHOUSE APTS:WAS	
174834	Jan 27 2017 2:35PM	Jan 27 2017 3:07PM	Alice Tolan	EL DORADO	Arkansas	Type A (HUD MFH Case)	ILLEGALLY EVICTED	Phone
174835	Jan 27 2017 2:38PM	Jan 27 2017 2:38PM	Rita Rashad	Lynn	Massachusetts	Type B (HUD Non-FHA Case)	Caller wants to file a complaint against PHA...	Phone

174836	Jan 27 2017 2:39PM	Jan 30 2017 9:42AM	Yaritza Candelaria	MORROW	Georgia	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2-3BDRM FAM APT in Decatur, Fulton Cobb County, GA	Mail
174837	Jan 27 2017 2:39PM	Jan 27 2017 2:40PM	Kimberly Douglass Smith	Rochester	New York	Type B (HUD Non-FHA Case)	Encel Homes Realty: List of MF Homes Voicemail	Phone
174838	Jan 27 2017 2:41PM	Jan 27 2017 2:42PM	Kimberly Douglass Smith					
174839	Jan 27 2017 2:41PM	Jan 27 2017 2:42PM	Darshall Davis	Downers Grove	Illinois	Type A (HUD MFH Case)	Repeat Caller - called back to get more contact info for OAK TREE TOWERS	Phone
174840	Jan 27 2017 2:45PM	Jan 27 2017 2:51PM	Darshall Davis	Milwaukee	Wisconsin	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding roach and bed bug infestation on the property at FERNWOOD COURT	Phone
174841	Jan 27 2017 2:45PM	Jan 27 2017 2:45PM	Rita Rashad	Kansas City	Missouri	Type A (HUD MFH Case)	Vine Street Apts - mgmt went back too far in looking at his rental history...they got info regarding his bankruptcy.....	Phone
174842	Jan 27 2017 2:46PM	Jan 27 2017 2:46PM	Yaritza Candelaria	MEMPHIS	Tennessee	Type B (HUD Non-FHA Case)	Caller interested in buying a home.	Phone
174843	Jan 27 2017 2:48PM	Jan 27 2017 2:52PM	Kimberly Douglass Smith	Baltimore	Maryland	Type A (HUD MFH Case)	WOODINGTON GARDENS APARTMENTS: Caller states that her unit is roach infested and no one has come out to exterminate. She made the management/maintenance aware of the issue. OAK TREE TOWERS: REPEATED CALLER	Phone
174844	Jan 27 2017 2:50PM	Jan 27 2017 2:50PM	Yaritza Candelaria	DOWNERS GROVE	Illinois	Type A (HUD MFH Case)	Requesting number for National Alliance of HUD tenants	Phone
174845	Jan 27 2017 2:55PM	Jan 27 2017 2:55PM	Darshall Davis	Dallas	Texas	Type A (HUD MFH Case)	Caller has complaint against another tenant on the property COLONIA TEPEYAC APTS EAGLE MANOR:	Phone
174846	Jan 27 2017 2:55PM	Jan 27 2017 2:55PM	Yaritza Candelaria	EAGLE	Idaho	Type A (HUD MFH Case)	Concerned for her mother who lives at property. The property has drainage issues due to the snow which has affected certain units and owners of the building not addressing the problem.	Phone
174847	Jan 27 2017 3:04PM	Jan 27 2017 3:06PM	Darshall Davis	Riviera Beach	Florida	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding them telling her that she has to move out due to her husband not being in the unit, he is in rehab - they live at VILLA FRANCISCAN	Phone
174848	Jan 27 2017 3:07PM	Jan 27 2017 3:07PM	Darshall Davis					
174849	Jan 27 2017 3:07PM	Jan 27 2017 3:08PM	Kimberly Douglass Smith	Chicago	Illinois	Type B (HUD Non-FHA Case)	Section 236 NUEVA VISTA:	Phone
174850	Jan 27 2017 3:08PM	Jan 27 2017 3:09PM	Yaritza Candelaria	SAN ANGELO	Texas	Type A (HUD MFH Case)	Being charged back pay rent that she disagrees with because manager is accusing her of not turning in child support documents when, caller claims that she submitted documents in Feb 2016	Phone
174851	Jan 27 2017 3:09PM	Jan 27 2017 3:09PM	Rita Rashad	Gary	Indiana	Type A (HUD MFH Case)	3 bdrm, College Park, Atl and Decatur LIH- 1 bedroom family in Champaign and Urbana, IL	Phone
174852	Jan 27 2017 3:11PM	Jan 27 2017 3:11PM	Kimberly Douglass Smith	Champaign	Illinois	Type A (HUD MFH Case)		Phone
174853	Jan 27 2017 3:13PM	Jan 27 2017 3:13PM	Darshall Davis	Winder	Georgia	Type A (HUD MFH Case)	Caller on behalf of her grandmother interested in housing in Barrow CO 1 BR Elderly Tucson Housing Authority-Section 8	Phone
174854	Jan 27 2017 3:16PM	Jan 27 2017 3:16PM	Yaritza Candelaria	TUCSON	Arizona	Type B (HUD Non-FHA Case)	Complaint.	Phone
174855	Jan 27 2017 3:17PM	Jan 27 2017 3:18PM	Rita Rashad	Stow	Ohio	Type A (HUD MFH Case)	1 bdrm, Stow or Cuyahoga Falls, senior Repeat Caller - needed more contact info for Corp Office for FERNWOOD COURT	Phone
174856	Jan 27 2017 3:17PM	Jan 27 2017 3:20PM	Darshall Davis	Milwaukee	Wisconsin	Type A (HUD MFH Case)		Phone
174857	Jan 27 2017 3:18PM	Jan 27 2017 3:19PM	Rita Rashad					
174858	Jan 27 2017 3:21PM	Jan 27 2017 3:21PM	Rita Rashad	Deer Park	Texas	Type C (Non-HUD Case)	Caller is a market renter w/LL complaint Caller interested in housing in Detroit/Romulus MI 1 BR Family	Phone
174859	Jan 27 2017 3:24PM	Jan 27 2017 3:25PM	Darshall Davis	Romulus	Michigan	Type A (HUD MFH Case)		Mail
174860	Jan 27 2017 3:27PM	Jan 30 2017 9:41AM	Yaritza Candelaria	BRONX	New York	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Bronx NY	Mail

174861	Jan 27 2017 3:29PM	Jan 27 2017 3:30PM	Kimberly Douglass Smith	St. Louis	Missouri	Type A (HUD MFH Case)	PARK PLACE: Caller wants to report that the property's staff is stealing rent money. Caller has complaint against mgmt. but she is not sure of the program she works with	Phone
174862	Jan 27 2017 3:29PM	Jan 27 2017 3:34PM	Darshall Davis	Albany	Georgia	Type B (HUD Non-FHA Case)	Caller interested in HUD Housing.	Phone
174863	Jan 27 2017 3:35PM	Jan 30 2017 9:40AM	Yaritza Candelaria	LINCOLN	Nebraska	Type A (HUD MFH Case)	1BDRM FAM APT in Lincoln NE	Mail
174864	Jan 27 2017 3:40PM	Jan 27 2017 3:41PM	Darshall Davis	Detroit	Michigan	Type C (Non-HUD Case)	Caller has complaint against landlord regarding harassment - she lives in a SFH NORTH CAPITOL AT PLYMOUTH - mgmt going up on rent after sending a letter, as HUD said, they could...tenant question method for how mgmt is going about increasing rent. Tenant talked to a HUD personnel about issues and bc they received notice 1 1/2 week ago instead of 30 days and stated increase was due to electricity, but tenants pay for utility,,,	Phone
174865	Jan 27 2017 3:41PM	Jan 27 2017 3:42PM	Rita Rashad	Washington	District of Columbia	Type A (HUD MFH Case)	FOREST RIDGE APARTMENTS:	Phone
174866	Jan 27 2017 3:44PM	Jan 27 2017 3:45PM	Yaritza Candelaria	HARTSVILLE	South Carolina	Type A (HUD MFH Case)	Reporting a tenant who is disturbing the peace of her and other tenants by causing very loud noises.	Phone
174867	Jan 27 2017 3:45PM	Jan 27 2017 3:45PM	Darshall Davis	Miami	Florida	Type C (Non-HUD Case)	Caller has questions about mgmt. renovating and want to up the tenant rent - he has no rental assistance	Phone
174868	Jan 27 2017 3:49PM	Jan 27 2017 3:49PM	Rita Rashad	Hayward	California	Type C (Non-HUD Case)	PM said, a tenant has leak in roof, she had a restoration to come in and replace roof...tenant wants copy of report regarding any abestos, etc with roof - do they have to give tenant copy of report?	Phone
174869	Jan 27 2017 3:49PM	Jan 27 2017 3:49PM	Darshall Davis	Compton	California	Type C (Non-HUD Case)	Caller has complaint against landlord - she has no rental assistance	Phone
174870	Jan 27 2017 3:50PM	Jan 30 2017 9:40AM	Yaritza Candelaria	ELYRIA	Ohio	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Mail
174871	Jan 27 2017 3:54PM	Jan 27 2017 4:10PM	Darshall Davis	Detroit	Michigan	Type B (HUD Non-FHA Case)	2BDRM FAM APT in Elyria & Lorain OH	Phone
174872	Jan 27 2017 3:59PM	Jan 27 2017 4:22PM	Rita Rashad	Federal Way	Washington	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding poor maintenance, mice and mold infestation on the property - she is under PHA	Phone
174873	Jan 27 2017 4:01PM	Jan 30 2017 9:39AM	Yaritza Candelaria	FALL RIVER	Massachusetts	Type A (HUD MFH Case)	1 bdrm, senior, Tacoma or Federal Way...print is too small regarding mailing....	Phone
174874	Jan 27 2017 4:06PM	Jan 30 2017 9:38AM	Yaritza Candelaria	HOUSTON	Texas	Type A (HUD MFH Case)	HUDNER BUILDING:	Phone
174875	Jan 27 2017 4:11PM	Jan 27 2017 4:12PM	Yaritza Candelaria	LEHIGH ACRES	Florida	Type A (HUD MFH Case)	ROYAL PALMS APARTMENTS:	Phone
174876	Jan 27 2017 4:17PM	Jan 27 2017 4:18PM	Darshall Davis	Costa Mesa	California	Type A (HUD MFH Case)	Her & mother received a 10 day notice to vacate for being involved in altercation with other tenants	Phone
174877	Jan 27 2017 4:22PM	Jan 27 2017 4:22PM	Rita Rashad	Sylmar	California	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Website
174878	Jan 27 2017 4:28PM	Jan 27 2017 4:29PM	Yaritza Candelaria	ERIE	Pennsylvania	Type A (HUD MFH Case)	1BDRM FAM APT in FL	Phone
174879	Jan 27 2017 4:34PM	Jan 27 2017 4:35PM	Rita Rashad	Baton Rouge	Louisiana	Type B (HUD Non-FHA Case)	Caller interested in housing in Costa Mesa CA 2 BR Family	Phone
174880	Jan 27 2017 4:39PM	Jan 27 2017 4:40PM	Darshall Davis	Landover	Maryland	Type A (HUD MFH Case)	1 bdrm, Granada, Mission Hills, Panarama City	Phone
174881	Jan 27 2017 4:42PM	Jan 27 2017 4:42PM	Yaritza Candelaria	EAST MOLINE	Illinois	Type C (Non-HUD Case)	Erie Housing Authority:	Phone
174882	Jan 27 2017 4:43PM	Jan 27 2017 4:46PM	Darshall Davis	West Point	Mississippi	Type A (HUD MFH Case)	Complaint	Phone
							She is purchasing a property...had questions. Caller interested in housing in PG/Montgomery CO MD 1 BR Family - also requested contact for Rockville PHA	Phone
							FAIR MARKET RENTER:	Phone
							Complaint against LL	Phone
							Caller has complaint against mgmt. regarding non payment of rent and possible eviction at RIDGEWOOD EAST	Phone

174883	Jan 27 2017 4:44PM	Jan 27 2017 4:45PM	Rita Rashad	Kapolei	Hawaii	Type A (HUD MFH Case)	1 bdrm, senior Kapolei WINDSONG APTS:	Phone
174884	Jan 27 2017 4:50PM	Jan 27 2017 4:55PM	Yaritza Candelaria	TULSA	Ohio	Type A (HUD MFH Case)	Reporting manager who has evicted her from property.	Phone
174885	Jan 27 2017 4:53PM	Jan 27 2017 4:55PM	Darshall Davis	San Diego	California	Type A (HUD MFH Case)	Caller interested in housing in San Diego CA 2 BR Family	Mail
174886	Jan 27 2017 5:02PM	Jan 27 2017 5:02PM	Kimberly Douglass Smith	Morgantown	West Virginia	Type A (HUD MFH Case)	UNITY HOUSING, LP (MORGANTOWN UNITY): Drugs on property	Phone
174887	Jan 30 2017 9:00AM	Jan 30 2017 9:27AM	Alice Tolan				Section 236 LEXINGTON PARK APTS:APT NEXT TO HER WAS SHOT UP OVER THE WEEKEND--SHE ASKED TO B MVD AND THE LL SAYS ITS A HUD RULE TO NOT MV TENANTS	Phone
174888	Jan 30 2017 9:09AM	Jan 30 2017 9:09AM	Alice Tolan	NORFOLK	Virginia	Type A (HUD MFH Case)		
174889	Jan 30 2017 9:09AM	Jan 30 2017 9:11AM	Darshall Davis	Rochester	New York	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding mice infestation in her apt at SYCAMORE GREEN Mobile home owner ,renting a lot, wants to know if she is responsible to resurface the driveway.	Phone
174890	Jan 30 2017 9:10AM	Jan 30 2017 9:20AM	Alice Tolan				MONTANA MEADOWS: Caller states that her water is coming out yellow.	
174891	Jan 30 2017 9:12AM	Jan 30 2017 10:10AM	Alice Tolan				LIH	
174892	Jan 30 2017 9:13AM	Jan 30 2017 9:26AM	Alice Tolan				Voicemail----THE PINEMONT apts:NO NOTICE IS GVN WHEN THEY DO AN INSPECTION	Phone
174893	Jan 30 2017 9:14AM	Jan 30 2017 9:25AM	Alice Tolan	houston	Texas	Type A (HUD MFH Case)	LIH	
174894	Jan 30 2017 9:14AM	Jan 30 2017 10:20AM	Alice Tolan				Issue with washing machine	
174895	Jan 30 2017 9:15AM	Jan 30 2017 9:15AM	Kimberly Douglass Smith	Oxon Hill	Maryland	Type A (HUD MFH Case)	2 bdrm, DC	Phone
174896	Jan 30 2017 9:17AM	Jan 30 2017 9:17AM	Rita Rashad				Portsmouth PHA- leaking toilet	
174897	Jan 30 2017 9:20AM	Jan 30 2017 9:39AM	Alice Tolan				Caller has complaint against landlord - she is requesting to call us back	Phone
174898	Jan 30 2017 9:26AM	Jan 30 2017 9:26AM	Darshall Davis	Chattanooga	Tennessee		Complaint, but does not know program name.	Phone
174899	Jan 30 2017 9:27AM	Jan 30 2017 9:28AM	Yaritza Candelaria	MONTGOMERY	Illinois	Type B (HUD Non-FHA Case)	Caller on behalf of her sister with complaint against mgmt. regarding flood and other maintenance issues in her apt at NORTHCROSS TOWNHOMES	Phone
174900	Jan 30 2017 9:33AM	Jan 30 2017 9:35AM	Darshall Davis	Charlotte	North Carolina	Type A (HUD MFH Case)	CARVER HALL APTS:	Phone
174901	Jan 30 2017 9:37AM	Jan 30 2017 9:38AM	Yaritza Candelaria	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller requesting a transfer to another community. 2BDRM FAM APT in PG County & Alexandria VA Caller has complaint against mgmt. regarding them not providing hotel and meal funds as they were told they would prior to move at BROOKHOLLOW APARTMENTS	Mail
174902	Jan 30 2017 9:39AM	Jan 30 2017 9:45AM	Darshall Davis	Kerrville	Texas	Type A (HUD MFH Case)	J. WILLIAM PITTS APTS. - Brother calling on behalf of mentally handicap brother...he just got a notice from PM stating rent is going up 21%, the FMR chart says for Richland County, rent is \$759; apt wants to charge \$821 w/o explanation for increase.	Phone
174903	Jan 30 2017 9:41AM	Jan 30 2017 9:42AM	Rita Rashad	Columbia	South Carolina	Type A (HUD MFH Case)	FRM	Phone
174904	Jan 30 2017 9:42AM	Jan 30 2017 9:43AM	Kimberly Douglass Smith	Hartford	Connecticut	Type C (Non-HUD Case)		Phone
174905	Jan 30 2017 9:45AM	Jan 30 2017 9:46AM	Rita Rashad	Lancaster	Pennsylvania	Type A (HUD MFH Case)	1 bdrm, senior, Lancaster	Phone
174906	Jan 30 2017 9:50AM	Jan 30 2017 9:50AM	Darshall Davis	Milwaukee	Wisconsin	Type C (Non-HUD Case)	Caller has complaint against landlord regarding poor maintenance - she has no rental assistance	Phone
174907	Jan 30 2017 9:52AM	Jan 30 2017 9:52AM	Rita Rashad	Bowler	Wisconsin	Type C (Non-HUD Case)	Caller is with USDA...	Phone



174908	Jan 30 2017 9:55AM	Jan 30 2017 9:57AM	Kimberly Douglass Smith	Seneca	South Carolina	Type A (HUD MFH Case)	MOUNTAIN TRACE: Caller states that feels that her rent was not calculated correctly during her AR. Caller states that she no longer received court ordered child support and they included that in her income. She also states that she is not working for 30 consecutive days.	Phone
174909	Jan 30 2017 9:57AM	Jan 30 2017 9:58AM	Darshall Davis	Eastern	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding harassment on the property at EASTON SENIOR CITIZEN HSG	Phone
174910	Jan 30 2017 9:58AM	Jan 30 2017 9:58AM	Yaritza Candelaria	WASHINGTON	District of Columbia	Type C (Non-HUD Case)	IRATE CALLER...Caller refusing to provide with any information...	Phone
174911	Jan 30 2017 9:59AM	Jan 30 2017 10:00AM	Kimberly Douglass Smith				Caller states that her washing marchinw in not working Voicemail Mgt. comp.	
174912	Jan 30 2017 10:01AM	Jan 30 2017 10:16AM	Alice Tolan					
174913	Jan 30 2017 10:02AM	Jan 30 2017 10:13AM	Alice Tolan					
174914	Jan 30 2017 10:02AM	Jan 30 2017 10:02AM	Rita Rashad	Walnut Coast	North Carolina	Type C (Non-HUD Case)		
174915	Jan 30 2017 10:02AM	Jan 30 2017 10:12AM	Alice Tolan				Caller was market renter and have complaint against owner receiving subsidy from HUD..	Phone
174916	Jan 30 2017 10:03AM	Jan 30 2017 10:11AM	Alice Tolan				Mgt. comp.	
174917	Jan 30 2017 10:05AM	Jan 30 2017 10:14AM	Alice Tolan				Mgt. comp, legal advice	
							Mgt. comp.	
							Caller has complaint against mgmt. regarding poor maintenance on the property - she has no rental assistance - also interested in housing in Atlanta GA 3 BR Family	Mail
174918	Jan 30 2017 10:06AM	Jan 30 2017 10:12AM	Darshall Davis	Atlanta	Georgia	Type A (HUD MFH Case)	Caller interested in HUD Housing.	
174919	Jan 30 2017 10:06AM	Jan 30 2017 10:13AM	Yaritza Candelaria	LARGO	Florida	Type A (HUD MFH Case)	1BDRM APT in Pinellas County, FL.	Website
174920	Jan 30 2017 10:07AM	Jan 30 2017 10:15AM	Alice Tolan				PHA	
174921	Jan 30 2017 10:12AM	Jan 30 2017 10:27AM	Alice Tolan				Mgt. comp.	
174922	Jan 30 2017 10:14AM	Jan 30 2017 10:17AM	Rita Rashad	Kalamazoo	Michigan	Type A (HUD MFH Case)	1 bdrm, Lake Mary/Seminole County CHARLESTON ARBORS:	Phone
174923	Jan 30 2017 10:22AM	Jan 30 2017 10:23AM	Yaritza Candelaria	CHARLESTON	West Virginia	Type A (HUD MFH Case)	She is very claustrophobic and would like to upgrade to a 2BDRM.	Phone
174924	Jan 30 2017 10:22AM	Jan 30 2017 10:23AM	Rita Rashad	Freehold	New Jersey	Type A (HUD MFH Case)	1 bdrm, senior, Monmouth County SYRACUSE YMCA SR CITIZEN APARTMENTS:	Phone
174925	Jan 30 2017 10:33AM	Jan 30 2017 10:34AM	Yaritza Candelaria	SYRACUSE	New York	Type A (HUD MFH Case)	Reporting 2 tenants & management.	Phone
174926	Jan 30 2017 10:37AM	Jan 30 2017 10:37AM	Yaritza Candelaria	NEW YORK CITY	New York	Type B (HUD Non-FHA Case)	Caller requesting HUD inspection scores N. Capitol at Plymouth - mgmt is trying to go up on her rent, 2nd time in a year...they want her to sign the HUD 50059 6 months b4 recertification in November and wants her to pay rent starting in March 2017...it does not sound right. They try to do this last year and had to give the money right...	Phone
174927	Jan 30 2017 10:39AM	Jan 30 2017 10:42AM	Rita Rashad	Washington	District of Columbia	Type A (HUD MFH Case)	Landlord reporting the FHEO office in Dallas TX	Phone
174928	Jan 30 2017 10:40AM	Jan 30 2017 10:40AM	Yaritza Candelaria	DALLAS	Texas	Type B (HUD Non-FHA Case)	Caller interested in HUD Housing.	Phone
174929	Jan 30 2017 10:46AM	Jan 30 2017 10:46AM	Yaritza Candelaria	SAN LEON	Texas	Type A (HUD MFH Case)	1BDRM FAM APT in Galveston County TX	Phone
174930	Jan 30 2017 10:49AM	Jan 30 2017 10:49AM	Darshall Davis	Port Saint Lucie	Florida	Type A (HUD MFH Case)	Caller interested in housing in Port St Lucie FL 2 BR Elderly	Phone
174931	Jan 30 2017 10:50AM	Jan 30 2017 10:50AM	Rita Rashad	Wilmington	North Carolina	Type A (HUD MFH Case)	2 bdrm, Farmville	Phone
174932	Jan 30 2017 10:57AM	Jan 30 2017 10:57AM	Yaritza Candelaria					
174933	Jan 30 2017 10:57AM	Jan 30 2017 10:58AM	Kimberly Douglass Smith	Lanham	Maryland	Type B (HUD Non-FHA Case)	PHA- complaint	Phone
							SACRED HEART VILLA - Mgmt threatens, harassed and dictates to tenants what they should do, sometimes threatening with eviction...	
174934	Jan 30 2017 10:58AM	Jan 30 2017 10:58AM	Rita Rashad	San Antonio	Texas	Type A (HUD MFH Case)	Caller has questions about her income and rent determination and complaint that no one is ever in the rental office at STERLINGSHIRE	Phone
174935	Jan 30 2017 11:01AM	Jan 30 2017 11:03AM	Darshall Davis	Houston	Texas	Type A (HUD MFH Case)	REPEATED CALLER...Was given the number for SEMINOLE GARDEN APTS in Sanford FL and needs the phone number once again.	Phone
174936	Jan 30 2017 11:02AM	Jan 30 2017 11:03AM	Yaritza Candelaria	KALAMAZOO	Michigan	Type A (HUD MFH Case)		

174937	Jan 30 2017 11:03AM	Jan 30 2017 11:03AM	Alice Tolan		JACKSONVILLE	Florida	Type A (HUD MFH Case)	HAS NO INCOME - NEED LST OF 1 BDRM FAM	Mail
174938	Jan 30 2017 11:04AM	Jan 30 2017 11:04AM	Rita Rashad		Milford	Ohio	Type A (HUD MFH Case)	APTS IN JACKSONVILLE	Phone
174939	Jan 30 2017 11:05AM	Jan 30 2017 11:06AM	Kimberly Douglass Smith		Chicago	Illinois	Type A (HUD MFH Case)	1 bdrm, Batavia, Milford, Lakeland LIH- 1 bedroom family in Chicago, IL	Phone
174940	Jan 30 2017 11:05AM	Jan 30 2017 11:06AM	Darshall Davis		Dallas	Texas	Type C (Non-HUD Case)	Caller is landlord with complaint against FHA	Phone
174941	Jan 30 2017 11:07AM	Jan 30 2017 11:08AM	Alice Tolan		BATON ROUGE	Louisiana	Type A (HUD MFH Case)	regarding abuse of power and mismanagement NEED LST OF ELDERLY APTS IN BATON ROUGE TANNER TERRACE:	Mail
174942	Jan 30 2017 11:10AM	Jan 30 2017 11:13AM	Yaritza Candelaria		GLENDALE	Arizona	Type A (HUD MFH Case)	Lives at property w/ mother as her caregiver.	Phone
174943	Jan 30 2017 11:10AM	Jan 30 2017 11:10AM	Alice Tolan		UNKN	New Jersey	Type B (HUD Non-FHA Case)	Management has decided not to renew his	Phone
174944	Jan 30 2017 11:14AM	Jan 30 2017 11:14AM	Rita Rashad		Greener	Wyoming	Type C (Non-HUD Case)	mother's lease agreement as retaliation	Phone
174945	Jan 30 2017 11:14AM	Jan 30 2017 11:14AM	Yaritza Candelaria					because he reported management to HUD.	Phone
174946	Jan 30 2017 11:17AM	Jan 30 2017 11:18AM	Alice Tolan		ZION	Illinois	Type A (HUD MFH Case)	NEED ASST	
174947	Jan 30 2017 11:21AM	Jan 30 2017 11:22AM	Darshall Davis		Freehold	New Jersey	Type A (HUD MFH Case)	Market renter w/LL issues ...	
174948	Jan 30 2017 11:22AM	Jan 30 2017 11:23AM	Yaritza Candelaria	Yes	FREEHOLD	New Jersey	Type A (HUD MFH Case)	HAS A LL THAT WANTS TO SIGN UP W/PROJ BASE	Phone
174949	Jan 30 2017 11:23AM	Jan 30 2017 11:24AM	Rita Rashad		S. Bend	Indiana	Type C (Non-HUD Case)	Repeat Caller - wanted to know if there was	Phone
174950	Jan 30 2017 11:29AM	Jan 30 2017 11:30AM	Darshall Davis					another list for disabled tenants	
174951	Jan 30 2017 11:30AM	Jan 30 2017 11:30AM	Alice Tolan		WESTLAND	Michigan	Type B (HUD Non-FHA Case)	Caller interested in HUD Housing.	Phone
174952	Jan 30 2017 11:34AM	Jan 30 2017 11:35AM	Rita Rashad		Marietta	Georgia	Type A (HUD MFH Case)	1BDRM FAM APT in Monmouth & Middlesex, NJ	Phone
174953	Jan 30 2017 11:38AM	Jan 30 2017 11:38AM	Yaritza Candelaria		MONTGOMERY	Alabama	Type B (HUD Non-FHA Case)	Caller is a market renter w/LL complaint...	
174954	Jan 30 2017 11:39AM	Jan 30 2017 11:39AM	Alice Tolan		AURORO	Colorado	Type A (HUD MFH Case)	WILDWOOD APTS :.NEED ASST	Phone
174955	Jan 30 2017 11:51AM	Jan 30 2017 11:51AM	Rita Rashad		Jeffersonville	Indiana	Type C (Non-HUD Case)	1 bdrm, Atlanta	Phone
174956	Jan 30 2017 11:51AM	Jan 30 2017 11:51AM	Alice Tolan		NEWARK	New Jersey	Type A (HUD MFH Case)	Montgomery Housing Authority:	
174957	Jan 30 2017 11:53AM	Jan 30 2017 11:53AM	Alice Tolan		MESQUIT	Texas	Type C (Non-HUD Case)	Complaint against.	Phone
174958	Jan 30 2017 11:53AM	Jan 30 2017 11:54AM	Rita Rashad		Manchester	Connecticut	Type C (Non-HUD Case)	NEED LST OF 1 BDR ALL TYPES APT IN AURORU	Mail
174959	Jan 30 2017 11:56AM	Jan 30 2017 11:56AM	Yaritza Candelaria		AUSTIN	Texas	Type A (HUD MFH Case)	Caller is market renter w/LL sexual	Phone
174960	Jan 30 2017 11:57AM	Jan 30 2017 11:57AM	Alice Tolan		BROOKLYN	New York	Type A (HUD MFH Case)	harassment...	
174961	Jan 30 2017 12:03PM	Jan 30 2017 12:08PM	Rita Rashad		Loxahatchee	Florida	Type A (HUD MFH Case)	VILLA VICTORIA APTS.:ON HER TAX RETURN - THE	Phone
174962	Jan 30 2017 12:05PM	Jan 30 2017 12:05PM	Alice Tolan		LAUDER LAKES	Florida	Type A (HUD MFH Case)	PREPARER PUT DOWN THAT SHE HAD A	Mail
174963	Jan 30 2017 12:06PM	Jan 30 2017 12:06PM	Yaritza Candelaria		ARKOMA	Oklahoma	Type A (HUD MFH Case)	BUSINESS - SHE DID AN AMENDMENT TO HER	Phone
174964	Jan 30 2017 12:08PM	Jan 30 2017 12:08PM	Alice Tolan		BLACKFOOT	Idaho	Type C (Non-HUD Case)	TAXES AND STRAIGHTEN THAT OUT BUT THE LL IS	Phone
174965	Jan 30 2017 12:10PM	Jan 30 2017 12:10PM	Alice Tolan		PRITCHARD	Alabama	Type C (Non-HUD Case)	NOW SAYING SHE OWE 3 THOUSAND IN RENT	Phone
174966	Jan 30 2017 12:11PM	Jan 30 2017 12:12PM	Yaritza Candelaria		EL CAJON	California	Type A (HUD MFH Case)	SOUTH CREEK APT:NEED ASST	
174967	Jan 30 2017 12:14PM	Jan 30 2017 12:14PM	Alice Tolan		EDDYSTONE	Pennsylvania	Type A (HUD MFH Case)	Wants FHEO #	
174968	Jan 30 2017 12:14PM	Jan 30 2017 12:14PM	Rita Rashad		Andalusia	Alabama	Type A (HUD MFH Case)	NORTH PLAZA APTS:	
								Has been notified that she owes back pay rent...	Phone
								NEED LST OF 1 BDRM APTS IN WILMINGTON DE	Mail
								1 bdrm, W. Palm Beach	Phone
								NEED LST OF 1 BDRM APTS - FAM - LAUDERDALE	
								LAKES	Phone
								ARCHWOOD APARTMENTS	
								Was a resident at property and has moved out.	
								Management is now providing bad references	
								which is affecting her eligibility at other	
								apartments	Phone
								NEED ASST	Phone
								GOV VILLAGE APTS---NEED ASST	Phone
								Caller interested in HUD Housing.	
								1BDRM ELD APT in San Diego, CA	Mail
								NEED LST OF 1 BDRM FAM APTS - PHILA	Mail
								Foxwood Village - contacted maintenance about	
								ac and is being evicted for something she had	
								nothing to do with...	Phone

							JARRELL/LAWNDALE RESTORATION:		
174969	Jan 30 2017 12:16PM	Jan 30 2017 12:17PM	Yaritza Candelaria		CHICAGO	Illinois	Type A (HUD MFH Case)	Caller interested in moving to another low income community.	Website
174970	Jan 30 2017 12:21PM	Jan 30 2017 12:22PM	Yaritza Candelaria		BROOK HAVEN	Georgia	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Mail
174971	Jan 30 2017 12:22PM	Jan 30 2017 12:22PM	Alice Tolan		ACWORTH	Georgia	Type A (HUD MFH Case)	1BDRM ELD APT in San Diego, CA NEED LST OF 1 BDRM FAM APTS IN ACWORTH	Mail
174972	Jan 30 2017 12:25PM	Jan 30 2017 12:25PM	Darshall Davis		Martinsburg	West Virginia	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. she is not sure what program she works with	Phone
							BARLEY COURT APARTMENTS:		
174973	Jan 30 2017 12:26PM	Jan 30 2017 12:28PM	Yaritza Candelaria		TUPELO	Mississippi	Type A (HUD MFH Case)	She has only been living at property for a week & has already received several lease violations.	Phone
174974	Jan 30 2017 12:32PM	Jan 30 2017 12:36PM	Yaritza Candelaria	Yes	ALHAMBRA	California	Type A (HUD MFH Case)	Caller received a listing and would like to know how to apply.	Phone
174975	Jan 30 2017 12:33PM	Jan 30 2017 12:36PM	Darshall Davis		San Diego	California	Type A (HUD MFH Case)	Caller interested in housing in San Diego CA 1 BR Family	Mail
174976	Jan 30 2017 12:33PM	Jan 30 2017 12:33PM	Alice Tolan		MARTINSBURG	West Virginia	Type B (HUD Non-FHA Case)	NEED ASST	Phone
174977	Jan 30 2017 12:36PM	Jan 30 2017 12:36PM	Alice Tolan		LOS ANGELES	California	Type C (Non-HUD Case)	NEED ASST	Phone
174978	Jan 30 2017 12:39PM	Jan 30 2017 12:40PM	Yaritza Candelaria		DETROIT	Michigan	Type A (HUD MFH Case)	Caller interested in HUD Housing...	Mail
174979	Jan 30 2017 12:42PM	Jan 30 2017 12:43PM	Darshall Davis		Rock Hill	South Carolina	Type B (HUD Non-FHA Case)	1BDRM FAM APT in Detroit, MI Caller has complaint of fraud with PHA	Phone
174980	Jan 30 2017 12:48PM	Jan 30 2017 12:51PM	Yaritza Candelaria		GOLDSBORO	North Carolina	Type A (HUD MFH Case)	Aunt interested in low income housing.	Phone
174981	Jan 30 2017 12:54PM	Jan 30 2017 12:54PM	Darshall Davis		Portsmouth	New Hampshire	Type B (HUD Non-FHA Case)	Caller has complaint against PHA and Mgmt company	Phone
174982	Jan 30 2017 12:54PM	Jan 30 2017 12:54PM	Alice Tolan		HOUSTON	Texas	Type A (HUD MFH Case)	NONPROFIT ORG - NEED TO SPK W/SUPERV COUNTRYSIDE VILLAGE:WAS RFD TO ADA	Phone
174983	Jan 30 2017 12:58PM	Jan 30 2017 12:58PM	Alice Tolan		MARLBORO	Massachusetts	Type A (HUD MFH Case)	HOTLINE - RCVD NOTICE OF TERMINATIO	Phone
174984	Jan 30 2017 1:01PM	Jan 30 2017 1:02PM	Darshall Davis		Chicago			CONCERNING DOG	
174985	Jan 30 2017 1:06PM	Jan 30 2017 1:06PM	Rita Rashad		Highland	Indiana	Type A (HUD MFH Case)	Caller disconnected 1 bdrm, Lake County	Phone
							CONTINENTAL PLAZA APARTMENTS:		
174986	Jan 30 2017 1:06PM	Jan 30 2017 1:06PM	Yaritza Candelaria		CHICAGO	Illinois	Type A (HUD MFH Case)	She was attacked by another tenant which caused her to be terminated, but the attacker continues on the property.	Phone
174987	Jan 30 2017 1:07PM	Jan 30 2017 1:08PM	Darshall Davis		Goldsboro	North Carolina	Type B (HUD Non-FHA Case)	Caller interested in SFH under PHA	Phone
174988	Jan 30 2017 1:10PM	Jan 30 2017 1:10PM	Rita Rashad		Garland	Texas	Type C (Non-HUD Case)	Looking for information on a grant which you can get 5k for assisting w/repairs	Phone
174989	Jan 30 2017 1:11PM	Jan 30 2017 1:14PM	Yaritza Candelaria		Lauderdale Lakes	Florida	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Broward County, FL Caller requested contact info for property in Colton CA	Mail
							ARBOR TERRACE APTS		
174990	Jan 30 2017 1:15PM	Jan 30 2017 1:16PM	Darshall Davis		San Bernardino	California	Type A (HUD MFH Case)		Phone
174991	Jan 30 2017 1:17PM	Jan 30 2017 1:27PM	Rita Rashad		San Francisco	California	Type B (HUD Non-FHA Case)	Alemany Apts - not MFCH; maybe tax credit...	Phone
174992	Jan 30 2017 1:18PM	Jan 30 2017 1:18PM	Yaritza Candelaria						
174993	Jan 30 2017 1:19PM	Jan 30 2017 1:21PM	Darshall Davis		St George	South Carolina	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding repayment since 2012 at CEDARWOOD APTS.	Phone
174994	Jan 30 2017 1:22PM	Jan 30 2017 1:22PM	Darshall Davis						
174995	Jan 30 2017 1:23PM	Jan 30 2017 1:24PM	Rita Rashad		St. Louis	Missouri	Type B (HUD Non-FHA Case)	Roosevelt Town - not MFCH...but PHA...	Phone
174996	Jan 30 2017 1:25PM	Jan 30 2017 1:25PM	Darshall Davis		San Bernardino	California	Type A (HUD MFH Case)	Repeat Caller - interested in housing in Loma Linda CA 1 BR Family Housing Choice Voucher Recipient:	Phone
174997	Jan 30 2017 1:26PM	Jan 30 2017 1:27PM	Yaritza Candelaria		KINGSBURG	New Jersey	Type B (HUD Non-FHA Case)	Need her FHEO case investigated.	Phone

174998	Jan 30 2017 1:29PM	Jan 30 2017 1:30PM	Darshall Davis	Salem	Oregon	Type B (HUD Non-FHA Case)	Caller interested in housing under PHA - she is looking for mobile homes	Phone
174999	Jan 30 2017 1:38PM	Jan 30 2017 1:40PM	Darshall Davis	Rockford	Illinois	Type B (HUD Non-FHA Case)	Caller interested in SFH under PHA	Phone
175000	Jan 30 2017 1:39PM	Jan 30 2017 1:39PM	Rita Rashad	Minneapolis	Minnesota	Type A (HUD MFH Case)	2 or 3 bdrm, Coon Rapids	Phone
175001	Jan 30 2017 1:42PM	Jan 30 2017 1:42PM	Rita Rashad	Erie	Pennsylvania	Type C (Non-HUD Case)	Caller is market renter w/LL complaint Caller has complaint against mgmt. regarding her service dog not being on a leash - no rental assistance	Phone
175002	Jan 30 2017 1:45PM	Jan 30 2017 1:46PM	Darshall Davis	Overland Park	Kansas	Type B (HUD Non-FHA Case)	Caller interested in HUD Housing...	Phone
175003	Jan 30 2017 1:45PM	Jan 30 2017 1:46PM	Yaritza Candelaria	ROCKFORD	Illinois	Type A (HUD MFH Case)	2BDRM FAM APT in Rockford, IL	Phone
175004	Jan 30 2017 1:52PM	Jan 30 2017 1:52PM	Rita Rashad	New Orleans	Louisiana	Type A (HUD MFH Case)	2 or 3 New Orleans SCOTTSDALE APTS - HV BED BUGS -	Phone
175005	Jan 30 2017 1:53PM	Jan 30 2017 1:53PM	Alice Tolan	LAMAR	Missouri	Type A (HUD MFH Case)	Caller interested in housing in Indianapolis IN 3 BR Family	Phone
175006	Jan 30 2017 1:56PM	Jan 30 2017 1:56PM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	NEED THE TEL # & ADDR FOR HUD HDQTRS IN DC	Website
175007	Jan 30 2017 1:56PM	Jan 30 2017 1:56PM	Alice Tolan	STUART	Florida	Type B (HUD Non-FHA Case)	Wanting to report an incident that took place at a property under HCV	Phone
175008	Jan 30 2017 1:58PM	Jan 30 2017 1:58PM	Kimberly Douglass Smith				Clearwater PHA...talked to HUD personnel in Miami, but no help...she is disabled, other tenants are complaining about her...they are evicting her due to her disability	Phone
175009	Jan 30 2017 1:58PM	Jan 30 2017 1:59PM	Rita Rashad	Clearwater	Florida	Type B (HUD Non-FHA Case)	NEED APT LST FOR 2 ZC AREAS	Phone
175010	Jan 30 2017 2:01PM	Jan 30 2017 2:02PM	Alice Tolan	SHELBYVILLE	Indiana	Type A (HUD MFH Case)	FMR: Bed bug, plumbing issues	Phone
175011	Jan 30 2017 2:03PM	Jan 30 2017 2:03PM	Kimberly Douglass Smith	Kansas City	Kansas	Type C (Non-HUD Case)	Voicemail	Phone
175012	Jan 30 2017 2:05PM	Jan 30 2017 2:06PM	Kimberly Douglass Smith				Caller has complaint against PHA	Phone
175013	Jan 30 2017 2:06PM	Jan 30 2017 2:07PM	Darshall Davis	Aulander	North Carolina	Type B (HUD Non-FHA Case)	HIDDEN HILLS APTS :NEED ASST	Phone
175014	Jan 30 2017 2:07PM	Jan 30 2017 2:07PM	Alice Tolan	LONGVIEW	Texas	Type B (HUD Non-FHA Case)	Voicemail	Phone
175015	Jan 30 2017 2:07PM	Jan 30 2017 2:08PM	Kimberly Douglass Smith				Brookstone Cottages - caller has a section 8 voucher, was not able to get help with local PHA...	Phone
175016	Jan 30 2017 2:09PM	Jan 30 2017 2:09PM	Rita Rashad	Norman	Oklahoma	Type B (HUD Non-FHA Case)	Caller interested in housing in Indianapolis IN 3 BR Family	Mail
175017	Jan 30 2017 2:11PM	Jan 30 2017 2:11PM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	WAS DENIED AN APT BEC HE HAS A FELONY CHARGE	Phone
175018	Jan 30 2017 2:12PM	Jan 30 2017 2:12PM	Alice Tolan	MILWAUKEE	Wisconsin	Type A (HUD MFH Case)	Caller has complaint against mgmt. but not sure of program they work with	Phone
175019	Jan 30 2017 2:16PM	Jan 30 2017 2:16PM	Darshall Davis	San Antonio	Texas	Type B (HUD Non-FHA Case)	2 bdrm, Pomona, CA	Phone
175020	Jan 30 2017 2:18PM	Jan 30 2017 2:19PM	Rita Rashad	Memphis	Tennessee	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding return of her deposit at PHOENIX APARTMENTS AKA KEYSTONE NORTH	Phone
175021	Jan 30 2017 2:23PM	Jan 30 2017 2:25PM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APTS IN ORLANDO - KISSIMMEE	Phone
175022	Jan 30 2017 2:23PM	Jan 30 2017 2:24PM	Alice Tolan	ORLANDO	Florida	Type A (HUD MFH Case)	NEED LST OF ELDERLY/DISABLE APTS IN DC	Mail
175023	Jan 30 2017 2:27PM	Jan 30 2017 2:29PM	Alice Tolan	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	1 bdrm, senior, Sterling Heights	Phone
175024	Jan 30 2017 2:27PM	Jan 30 2017 2:28PM	Rita Rashad	Sterling Heights	Michigan	Type A (HUD MFH Case)	Connor Creek, caller is market renter w/LL complaint...	Phone
175025	Jan 30 2017 2:35PM	Jan 30 2017 2:36PM	Rita Rashad	Detroit	Michigan	Type C (Non-HUD Case)	Caller has complaint against mgmt. she is with LHTC program	Phone
175026	Jan 30 2017 2:38PM	Jan 30 2017 2:38PM	Darshall Davis	Dayton	Ohio	Type B (HUD Non-FHA Case)	Complaint against Housing Commission...	Phone
175027	Jan 30 2017 2:41PM	Jan 30 2017 2:41PM	Rita Rashad	Detroit	Michigan	Type B (HUD Non-FHA Case)	FIFTH AVENUE COMMONS APTS:THE LL LABELED HIM AS A PHEODILPHIA	Phone
175028	Jan 30 2017 2:44PM	Jan 30 2017 2:44PM	Alice Tolan	MCKEESPORT	Pennsylvania	Type A (HUD MFH Case)	Hialeah Housing Authority:	Phone
175029	Jan 30 2017 2:51PM	Jan 30 2017 2:52PM	Yaritza Candelaria	HIALEAH	Florida	Type B (HUD Non-FHA Case)	Has concerned regarding inspections where they are forcing the elderly to remove some of the belongings if unit is over crowded.	Phone

175030	Jan 30 2017 2:53PM	Jan 30 2017 2:54PM	Rita Rashad	Atlanta	Georgia	Type B (HUD Non-FHA Case)	2 bdrm, Atlanta	Phone
175031	Jan 30 2017 2:54PM	Jan 30 2017 3:10PM	Kimberly Douglass Smith	Decatur	Georgia	Type A (HUD MFH Case)	LIH-2 bedroom elderly/disabled	Mail
175032	Jan 30 2017 2:56PM	Jan 30 2017 2:57PM	Alice Tolan	OAKLAND	California	Type B (HUD Non-FHA Case)	NEED ASST	Phone
175033	Jan 30 2017 3:01PM	Jan 30 2017 3:02PM	Darshall Davis	Buckhannon	West Virginia	Type A (HUD MFH Case)	Caller interested in housing in Upshur CO WV 1-2 BR Family	Phone
175034	Jan 30 2017 3:08PM	Jan 30 2017 4:48PM	Yaritza Candelaria	NORCROSS	Georgia	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Phone
175035	Jan 30 2017 3:17PM	Jan 30 2017 3:18PM	Rita Rashad	Norcross	Georgia	Type A (HUD MFH Case)	1-2BDRM FAM APT in DeKalb County	Phone
175036	Jan 30 2017 3:19PM	Jan 30 2017 3:19PM	Alice Tolan	RENSSELEAR	Indiana	Type A (HUD MFH Case)	2 bdrm, Fulton County NEED LST OF APTS	Phone
175037	Jan 30 2017 3:28PM	Jan 30 2017 3:40PM	Darshall Davis	Inglewood	California	Type A (HUD MFH Case)	Caller interested in housing in Santa Monica/Los Angeles CA 2 BR Family Aquavista - applied backin July, received an approval letter in Sept/Oct...then called her for final steps. As they were doing paperwork, mgr asked about rent history, but they never asked about rental history, but says, she is homeless, so how would she show that...mgr later was rude to her.	Phone
175038	Jan 30 2017 3:32PM	Jan 30 2017 3:32PM	Rita Rashad	Newport News	Virginia	Type A (HUD MFH Case)	NEED APT LSTNGS	Phone
175039	Jan 30 2017 3:41PM	Jan 30 2017 3:41PM	Alice Tolan	SILVERTON	Oregon	Type A (HUD MFH Case)	HERITAGE OAKS OF OCALA - want to know rights...such as can they have community events, bible studies, and bingo, as mgmt have gone away with these activities... NEED ASST	Website
175040	Jan 30 2017 3:41PM	Jan 30 2017 3:44PM	Rita Rashad	Ocala	Florida	Type A (HUD MFH Case)		Phone
175041	Jan 30 2017 3:45PM	Jan 30 2017 3:46PM	Alice Tolan	MINEOTA	Minnesota	Type C (Non-HUD Case)		Phone
175042	Jan 30 2017 3:48PM	Jan 30 2017 3:48PM	Rita Rashad					
175043	Jan 30 2017 3:54PM	Jan 30 2017 3:54PM	Alice Tolan	LOUISVILLE	Kentucky	Type A (HUD MFH Case)	GUARDIAN COURT APARTMENTS:.WANT TO KNOW WHY LL IS CHARGING HER AN EXTRA 170\$	Phone
175044	Jan 30 2017 3:56PM	Jan 31 2017 1:39PM	Rita Rashad	Bell Gardens	California	Type A (HUD MFH Case)	1 bdrm, Los Angeles (90002) UNIVERSITY APTS:  While she was living at property her unit has bed bugs...	Phone
175045	Jan 30 2017 3:56PM	Jan 30 2017 3:57PM	Yaritza Candelaria	ELIZABETHTOWN	Kentucky	Type A (HUD MFH Case)		Phone
175046	Jan 30 2017 4:00PM	Jan 30 2017 4:00PM	Alice Tolan	TONOWANDA	New York	Type A (HUD MFH Case)	NEED LST OF APTS TONOWANDA	Phone
175047	Jan 30 2017 4:03PM	Jan 30 2017 4:05PM	Darshall Davis	Riverside	California	Type A (HUD MFH Case)	Caller interested in housing in Riverside CA 1 BR Family	Mail
175048	Jan 30 2017 4:03PM	Jan 30 2017 4:04PM	Yaritza Candelaria	DECATUR	Georgia	Type A (HUD MFH Case)	Caller interested in HUD Housing... 1BDRM DIS ELD APT in Decatur GA CONNECTICUT VILLAGE APTS:THERE WAS A FIGHT - WAS TOLD THAT IF SHE GOES TO COURT AND WIN SHE WLD STILL LOSE HER SUBZ	Mail
175049	Jan 30 2017 4:06PM	Jan 30 2017 4:06PM	Alice Tolan	GAFFNEY	South Carolina	Type A (HUD MFH Case)	Caller is market renter w/LL complaint	Phone
175050	Jan 30 2017 4:14PM	Jan 30 2017 4:14PM	Rita Rashad	Pomona	California	Type C (Non-HUD Case)	Caller has complaint against PHA	Phone
175051	Jan 30 2017 4:18PM	Jan 30 2017 4:19PM	Darshall Davis	Joplin	Missouri	Type B (HUD Non-FHA Case)	PARK AT DEERFIELD APTS :NEED ASST	Phone
175052	Jan 30 2017 4:23PM	Jan 30 2017 4:23PM	Alice Tolan	BIRMINGHAM	Alabama	Type C (Non-HUD Case)	Being harassed by a group...does not know program..Katy, Tx not one of cities we service..	Phone
175053	Jan 30 2017 4:23PM	Jan 30 2017 4:23PM	Rita Rashad	Katy	Texas	Type C (Non-HUD Case)	DESTINATION PEBBLES APTS - NEED ASST	Phone
175054	Jan 30 2017 4:25PM	Jan 30 2017 4:27PM	Alice Tolan	LAS VEGAS	Nevada	Type C (Non-HUD Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Bowling Green, Tompkinsville & Glasgow KY	Phone
175055	Jan 30 2017 4:26PM	Jan 30 2017 4:27PM	Yaritza Candelaria	Gamaliel	Kentucky	Type A (HUD MFH Case)	Caller interested in housing in Las Vegas/Henderson NV 1 BR Family	Mail
175056	Jan 30 2017 4:29PM	Jan 30 2017 4:29PM	Darshall Davis	Forest Hills	New York	Type A (HUD MFH Case)	DANIEL SCOTT COMMONS - been trying to contact someone about her heat, cannot get anyone over phone for the last month...	Mail
175057	Jan 30 2017 4:29PM	Jan 30 2017 4:31PM	Rita Rashad	Chester	Pennsylvania	Type A (HUD MFH Case)	Low Income Housing Tax Credit:	Phone
175058	Jan 30 2017 4:30PM	Jan 30 2017 4:31PM	Yaritza Candelaria	AUSTIN	Texas	Type B (HUD Non-FHA Case)	Complaint	Phone
175059	Jan 30 2017 4:32PM	Jan 30 2017 4:32PM	Alice Tolan	PHILADELPHIA	Pennsylvania	Type B (HUD Non-FHA Case)	NEED ASST	Phone
175060	Jan 30 2017 4:33PM	Jan 30 2017 4:39PM	Darshall Davis	Norwich	Connecticut	Type A (HUD MFH Case)	Caller has questions about rent increase and storage space on the property at HAMILTON PARK	Phone

							PHA-Shelter Care Plus Program.	
175061	Jan 30 2017 4:42PM	Jan 31 2017 11:10AM	Yaritza Candelaria	EUCLID	Ohio	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM FAM APT in Washington, DC.	Mail
175062	Jan 30 2017 4:46PM	Jan 30 2017 4:46PM	Alice Tolan	NEW YORK	New York	Type A (HUD MFH Case)	DEVELOPER WANTS 2 KNOW INFO HOW A TENANT IS REIMBURSED	Phone
175063	Jan 30 2017 4:47PM	Jan 30 2017 4:48PM	Rita Rashad	Auburdale	Florida	Type A (HUD MFH Case)	1 bdrm, senior/disabled Polk County Caller has questions about letter she received from the property at LINCOLNWOOD APARTMENTS I	Phone
175064	Jan 30 2017 4:48PM	Jan 30 2017 4:50PM	Darshall Davis	Kokomo	Indiana	Type A (HUD MFH Case)	SUNSET VILLAGE AGE :NEED ASST	Phone
175065	Jan 31 2017 9:07AM	Jan 31 2017 9:07AM	Alice Tolan	PORT RICHEY	Florida	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding poor maintenance and flood/mold infestation on the property at WEDGEWOOD APARTMENTS	Phone
175066	Jan 31 2017 9:07AM	Jan 31 2017 9:12AM	Darshall Davis	Edenton	North Carolina	Type A (HUD MFH Case)	NEED ASST	Phone
175067	Jan 31 2017 9:15AM	Jan 31 2017 9:16AM	Alice Tolan	HAVERSTRAW	New York	Type B (HUD Non-FHA Case)	1 bdrm, Miami	Phone
175068	Jan 31 2017 9:18AM	Jan 31 2017 9:25AM	Rita Rashad	Miami	Florida	Type A (HUD MFH Case)		
175069	Jan 31 2017 9:20AM	Jan 31 2017 9:21AM	Darshall Davis					
175070	Jan 31 2017 9:22AM	Jan 31 2017 9:22AM	Alice Tolan					
175071	Jan 31 2017 9:25AM	Jan 31 2017 9:29AM	Darshall Davis	Norwich	Connecticut	Type A (HUD MFH Case)	Repeat Caller - with questions about basement storage unit and rent increase on the property at HAMILTON PARK	Phone
175072	Jan 31 2017 9:28AM	Jan 31 2017 9:29AM	Rita Rashad	Sterling Heights	Michigan	Type A (HUD MFH Case)	1 bdrm, Sr., Madison Hts, Warren	Phone
175073	Jan 31 2017 9:30AM	Jan 31 2017 9:32AM	Alice Tolan	GALLAPOLIS	Ohio	Type B (HUD Non-FHA Case)	NEED ASST	Phone
175074	Jan 31 2017 9:32AM	Jan 31 2017 9:33AM	Darshall Davis	Edenton	North Carolina	Type A (HUD MFH Case)	Repeat Caller - called back to get contact for code enforcement for complaint against mgmt. at WEDGEWOOD APARTMENTS	Phone
175075	Jan 31 2017 9:33AM	Jan 31 2017 9:35AM	Yaritza Candelaria	TULSA	Oklahoma	Type A (HUD MFH Case)	PYTHIAN MANOR WEST:  Caller is on the 3rd floor in the building. The elevator has not been working which means he has to use the stairs and its affecting his health.	Phone
175076	Jan 31 2017 9:39AM	Jan 31 2017 9:40AM	Alice Tolan	ATLANTA	Georgia	Type B (HUD Non-FHA Case)	COLUMBIA GROVE APTS :SHE HAS NOT LIVED IN HER APT ON A REG BASES SINCE OCT - THE LL SET HER BELONGINGS OUT	Phone
175077	Jan 31 2017 9:52AM	Jan 31 2017 9:53AM	Darshall Davis	Cleveland	Ohio	Type A (HUD MFH Case)	Caller interested in housing in Cleveland OH 1 BR Family	Mail
175078	Jan 31 2017 9:54AM	Jan 31 2017 9:54AM	Kimberly Douglass Smith				LIH	
175079	Jan 31 2017 9:54AM	Jan 31 2017 9:56AM	Rita Rashad	Southwest Marietta	Georgia	Type A (HUD MFH Case)	1 bdrm, Marietta	Phone
175080	Jan 31 2017 9:57AM	Jan 31 2017 10:01AM	Kimberly Douglass Smith				HCV-PHA	
175081	Jan 31 2017 9:58AM	Jan 31 2017 9:59AM	Alice Tolan	CLAREMONT	New Hampshire	Type A (HUD MFH Case)	NEED LST	Website
175082	Jan 31 2017 10:12AM	Jan 31 2017 10:13AM	Yaritza Candelaria	BIRMINGHAM	Alabama	Type C (Non-HUD Case)	FAIR MARKET RENTER:  Complaint against landlord	Phone
175083	Jan 31 2017 10:20AM	Jan 31 2017 10:21AM	Rita Rashad	Dayton	New Jersey	Type A (HUD MFH Case)	Received listings, but some did not have phone #	Phone
175084	Jan 31 2017 10:23AM	Jan 31 2017 10:24AM	Alice Tolan	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	NEED LST OF 2 BDRM APTS IN PHILADELPHIA LIH	Mail
175085	Jan 31 2017 10:27AM	Jan 31 2017 10:28AM	Kimberly Douglass Smith				ALVIN MEMORIAL GARDENS:  He has been requesting a parking permit but manager refuses to give him one because he is not a tenant he just comes and helps his mother who is elderly	Phone
175086	Jan 31 2017 10:28AM	Jan 31 2017 10:28AM	Yaritza Candelaria	ALVIN	Texas	Type A (HUD MFH Case)	Benning Park - moving into a bigger unit...PM said, they would get back to her...	Phone
175087	Jan 31 2017 10:28AM	Jan 31 2017 10:28AM	Rita Rashad	Washington	District of Columbia	Type A (HUD MFH Case)	Caller has complaint against mgmt. at COLLEGE SQUARE APARTMENTS	Phone
175088	Jan 31 2017 10:28AM	Jan 31 2017 10:29AM	Darshall Davis	Ft Valley	Georgia	Type A (HUD MFH Case)	Section 8 update. Voicemail	
175089	Jan 31 2017 10:29AM	Jan 31 2017 3:42PM	Kimberly Douglass Smith				NEED LST OF 3 BDRM APTS IN NEW ORLEANS- GRETNA-LAFAYETTE	Mail
175090	Jan 31 2017 10:30AM	Jan 31 2017 10:30AM	Kimberly Douglass Smith				EAST VIEW COMMONS: Maintenance issues- mold	
175091	Jan 31 2017 10:33AM	Jan 31 2017 10:33AM	Alice Tolan	NEW ORLEANS	Louisiana	Type A (HUD MFH Case)		
175092	Jan 31 2017 10:33AM	Jan 31 2017 10:34AM	Kimberly Douglass Smith					

175093	Jan 31 2017 10:33AM	Jan 31 2017 10:34AM	Rita Rashad		Oklahoma City	Oklahoma	Type A (HUD MFH Case)	1 bdrm, disabled, Oklahoma FAIR MARKET RENTER:	Phone
175094	Jan 31 2017 10:33AM	Jan 31 2017 10:34AM	Yaritza Candelaria	Yes	KISSIMMEE	Florida	Type C (Non-HUD Case)	Caller interested in rental assistance for the month of Jan only	Phone
175095	Jan 31 2017 10:34AM	Jan 31 2017 3:57PM	Kimberly Douglass Smith					Mgt. comp.	
175096	Jan 31 2017 10:36AM	Jan 31 2017 3:59PM	Kimberly Douglass Smith					Calling for (b)(6) - PHA Mgt. comp	
175097	Jan 31 2017 10:37AM	Jan 31 2017 10:37AM	Alice Tolan						
175098	Jan 31 2017 10:38AM	Jan 31 2017 10:40AM	Darshall Davis		Osawatomie	Kansas	Type A (HUD MFH Case)	Caller interested in housing in Douglas CO 1 BR Elderly PARKS AT WYNNEWOOD APTS - pipes have busted, no one at office today, had called yesterday, talk to someone today, they say, they may be able fix it. Maintenance came while tenant on phone.	Phone
175099	Jan 31 2017 10:43AM	Jan 31 2017 10:44AM	Rita Rashad		Dallas	Texas	Type A (HUD MFH Case)	Caller has complaint against PHA	Phone
175100	Jan 31 2017 10:44AM	Jan 31 2017 10:48AM	Darshall Davis		Lebanon	Kentucky	Type B (HUD Non-FHA Case)	1BDRM FAM APT in Homestead, Florida City & Miami FL	Phone
175101	Jan 31 2017 10:47AM	Jan 31 2017 11:02AM	Yaritza Candelaria		PRINCETON	Florida	Type A (HUD MFH Case)	NEED LST OF FAM 1 BDRM IN DETROIT	Mail
175102	Jan 31 2017 10:50AM	Jan 31 2017 10:50AM	Alice Tolan		DETROIT	Michigan	Type A (HUD MFH Case)	SACRED HEART VILLA - mgmt dictates and harasses tenants...if they don't sign certain paper, they are threatened with eviction.	Mail
175103	Jan 31 2017 10:54AM	Jan 31 2017 10:55AM	Rita Rashad		San Antonio	Texas	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Phone
175104	Jan 31 2017 10:59AM	Jan 31 2017 11:02AM	Yaritza Candelaria		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	1BDRM FAM APT in Indianapolis, IN Summit Towers - turned down for apt due to credit...never got a letter as to why he was turned down.	Mail
175105	Jan 31 2017 11:00AM	Jan 31 2017 11:01AM	Rita Rashad		Knoxville	Tennessee	Type A (HUD MFH Case)	FAIR MARKET RENTER;	Phone
175106	Jan 31 2017 11:13AM	Jan 31 2017 11:13AM	Yaritza Candelaria		LAKE PARK	Florida	Type C (Non-HUD Case)	Complaint against LL Wants to report fraud by an individual...person is on his way to getting housing and he is not being honest.	Phone
175107	Jan 31 2017 11:15AM	Jan 31 2017 11:15AM	Rita Rashad		Holbrook	Arizona	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding bed bug infestation on the property at SEGOE TERRACE	Phone
175108	Jan 31 2017 11:16AM	Jan 31 2017 11:20AM	Darshall Davis		Madison	Wisconsin	Type A (HUD MFH Case)	JEFFERSON MANOR APARTMENTS:	Phone
175109	Jan 31 2017 11:17AM	Jan 31 2017 11:17AM	Yaritza Candelaria		NORTH LITTLE ROCK	Arkansas	Type A (HUD MFH Case)	Management has fees for maintenance repairs.	Phone
175110	Jan 31 2017 11:17AM	Jan 31 2017 11:18AM	Alice Tolan		ATLANTA	Georgia	Type A (HUD MFH Case)	NEED LST OF APTS IN ATLANTA	Website
175111	Jan 31 2017 11:18AM	Jan 31 2017 11:18AM	Yaritza Candelaria						
175112	Jan 31 2017 11:20AM	Jan 31 2017 11:20AM	Rita Rashad		Belfast	Maine	Type C (Non-HUD Case)	Seaside Hts - not MFCH; caller did not know which program... LABOR RETREAT APT :WAS TOLD THAT SHE HAS TO PROV COPY OF HER EBT CARD BY THE CORP OFC	Phone
175113	Jan 31 2017 11:22AM	Jan 31 2017 11:22AM	Alice Tolan		MINNEAPOLIS	Minnesota	Type A (HUD MFH Case)	PINE LAKE ESTATES:	Phone
175114	Jan 31 2017 11:23AM	Jan 31 2017 11:24AM	Yaritza Candelaria		NACOGDOCHES	Texas	Type A (HUD MFH Case)	Her unit caught on fire which fire marshal ruled it accidental and manager still trying to charge her for damages & rent	Phone
175115	Jan 31 2017 11:25AM	Jan 31 2017 11:25AM	Kimberly Douglass Smith					Mgt. comp.	
175116	Jan 31 2017 11:25AM	Jan 31 2017 11:25AM	Darshall Davis		Charles Town	West Virginia	Type C (Non-HUD Case)	Caller has complaint against landlord regarding poor property maintenance - she has no rental assistance	Phone
175117	Jan 31 2017 11:30AM	Jan 31 2017 11:30AM	Rita Rashad		Charlotte	North Carolina	Type C (Non-HUD Case)	Caller is market renter w/LL complaint...	Phone
175118	Jan 31 2017 11:33AM	Jan 31 2017 11:33AM	Alice Tolan		FAIRBURN	Georgia	Type B (HUD Non-FHA Case)	PROVIDENCE @ PARKWAY VILLAGE APTS - NEED ASST	Phone
175119	Jan 31 2017 11:35AM	Jan 31 2017 11:36AM	Yaritza Candelaria		CHARLOTTE	North Carolina	Type A (HUD MFH Case)	Caller interested in HUD Housing.	Website
175120	Jan 31 2017 11:37AM	Jan 31 2017 11:40AM	Rita Rashad		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	1BDRM FAM APT in Charlotte NC 1 bdrm, senior, Philly	Phone

175121	Jan 31 2017 11:37AM	Jan 31 2017 11:42AM	Darshall Davis		Flint	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding bed bug infestation and the way staff treats tenants on the property at BURTON PLACE	Phone
175122	Jan 31 2017 11:40AM	Jan 31 2017 11:41AM	Alice Tolan		DETROIT	Michigan	Type A (HUD MFH Case)	NEED LST OF APTS	Website
175123	Jan 31 2017 11:42AM	Jan 31 2017 11:42AM	Yaritza Candelaria		PHOENIX	Arizona	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM APT in Chandler, Mesa & Tempe TX	Phone
175124	Jan 31 2017 11:46AM	Jan 31 2017 11:46AM	Rita Rashad		Canton	Ohio	Type C (Non-HUD Case)	Complaint - maintenance and upkeep of an apt building	Phone
175125	Jan 31 2017 11:48AM	Jan 31 2017 11:48AM	Alice Tolan		WASHINGTON	District of Columbia	Type A (HUD MFH Case)	WOODBERRY APARTMENT-THERE'S SOME WORK NEEDED TO BE DONE IN THE APT THAT THE LL IS NOT TKNG CARE OF	Phone
175126	Jan 31 2017 11:58AM	Jan 31 2017 11:58AM	Alice Tolan		BALTIMORE	Maryland	Type A (HUD MFH Case)	ABUNDANT LIFE TOWERS II:NEED LST OF ELDERLY APTS IN BALTIMORE	Mail
175127	Jan 31 2017 11:58AM	Jan 31 2017 11:59AM	Yaritza Candelaria	Yes	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM FAM APT in Philadelphia PA	Mail
175128	Jan 31 2017 11:58AM	Jan 31 2017 11:59AM	Rita Rashad		Hillsboro	Texas	Type A (HUD MFH Case)	Caller says, she is being denied due to felonies and credit issues... Aurora Housing Authority:	Phone
175129	Jan 31 2017 12:03PM	Jan 31 2017 12:05PM	Yaritza Candelaria		AURORA	Illinois	Type B (HUD Non-FHA Case)	Complaint.	Phone
175130	Jan 31 2017 12:04PM	Jan 31 2017 12:04PM	Alice Tolan		MARTINSBURG	West Virginia	Type B (HUD Non-FHA Case)	MARTINSBURG APTS - NEED ASST E. View Commons (21205) - mold issues, has been calling about the mold in the apt since last year..	Phone
175131	Jan 31 2017 12:04PM	Jan 31 2017 12:05PM	Rita Rashad		Baltimore	Maryland	Type A (HUD MFH Case)	MONMOUTH COUNTY--NEED LST OF 1 BDRM FAM APTS	Phone
175132	Jan 31 2017 12:13PM	Jan 31 2017 12:13PM	Alice Tolan		FREHOLD	New Jersey	Type A (HUD MFH Case)	1 bdrm, Tallahassee, FL	Phone
175133	Jan 31 2017 12:15PM	Jan 31 2017 12:22PM	Rita Rashad		Greenwood	Mississippi	Type A (HUD MFH Case)	NEED ASST	Phone
175134	Jan 31 2017 12:22PM	Jan 31 2017 12:22PM	Alice Tolan		DETROIT	Michigan	Type B (HUD Non-FHA Case)	NEED ASST	Phone
175135	Jan 31 2017 12:24PM	Jan 31 2017 12:24PM	Alice Tolan		W PLAINS	Missouri	Type B (HUD Non-FHA Case)	NEED ASST	Phone
175136	Jan 31 2017 12:27PM	Feb 1 2017 9:04AM	Yaritza Candelaria		COLUMBUS	Georgia	Type C (Non-HUD Case)	FAIR MARKET RENTER...	Phone
175137	Jan 31 2017 12:29PM	Jan 31 2017 12:29PM	Alice Tolan		FRESNO	California	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS FOR FRESNO LUTHER TOWERS:	Mail
175138	Jan 31 2017 12:30PM	Jan 31 2017 12:30PM	Yaritza Candelaria		DOVER	Delaware	Type A (HUD MFH Case)	Reporting bed bug infestation. Caller has complaint against mgmt. regarding bed bug infestation on the property at HARRIET	Phone
175139	Jan 31 2017 12:31PM	Jan 31 2017 12:36PM	Darshall Davis		Berkeley	California	Type A (HUD MFH Case)	TUBMAN TERRACE	Phone
175140	Jan 31 2017 12:33PM	Jan 31 2017 12:33PM	Alice Tolan		PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	HOW TO APPLY POWELL PLAZA I APTS:	Phone
175141	Jan 31 2017 12:35PM	Jan 31 2017 12:40PM	Yaritza Candelaria	Yes	PORTLAND	Oregon	Type A (HUD MFH Case)	Calling for mother in law. Next door neighbor is harassing her and reporting her to manager which has caused her to receive 2 lease violations and they have informed her if she received 1 more she will be evicted.	Phone
175142	Jan 31 2017 12:37PM	Jan 31 2017 12:38PM	Alice Tolan		EL PASO	Texas	Type B (HUD Non-FHA Case)	PARK RIDGE APTS :NEED ASST	Phone
175143	Jan 31 2017 12:38PM	Jan 31 2017 12:39PM	Darshall Davis		Chico	California	Type B (HUD Non-FHA Case)	Caller has complaint against PHA FO El Centro Apartments: Caller did not know which HUD program he's under. Became irate said that he was calling his state senator and disconnected the call.	Phone
175144	Jan 31 2017 12:40PM	Jan 31 2017 12:49PM	Kimberly Douglass Smith		Santa Cruz	California	Type B (HUD Non-FHA Case)	LUND APTS ->NEED ASST	Phone
175145	Jan 31 2017 12:40PM	Jan 31 2017 12:41PM	Alice Tolan		SUPERIOR	Wisconsin	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding discrimination - he is not sure what program he is with	Phone
175146	Jan 31 2017 12:43PM	Jan 31 2017 12:43PM	Darshall Davis		Santa Cruz	California	Type B (HUD Non-FHA Case)	NEED LST OF ELDERLY APTS IN SALISBURY	Phone
175147	Jan 31 2017 12:48PM	Jan 31 2017 12:48PM	Alice Tolan		SALISBURY	Maryland	Type A (HUD MFH Case)	NORTHPOINTE APARTMENTS I:	Phone
175148	Jan 31 2017 12:56PM	Jan 31 2017 12:57PM	Yaritza Candelaria	Yes	LONG BEACH	California	Type A (HUD MFH Case)	Reporting concerns regarding fraud and her rent amount.	Phone



175149	Jan 31 2017 12:58PM	Jan 31 2017 12:58PM	Alice Tolan	ATLANTIC CITY	New Jersey	Type A (HUD MFH Case)	CARVER HALL APARTMENTS-SIGNED A NEW LEASE - EVERY MONTH THEY KEEP CHARGING HIM EXTRA FEES ON HIS RENT	Phone
175150	Jan 31 2017 12:59PM	Jan 31 2017 1:00PM	Darshall Davis	Gardner	Massachusetts	Type A (HUD MFH Case)	Caller interested in housing in Bangor ME 1 BR Elderly	Mail
175151	Jan 31 2017 1:02PM	Jan 31 2017 1:02PM	Alice Tolan	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	NEED ADDR TO SEND A COMPLAINT TO FHEO	Phone
175152	Jan 31 2017 1:02PM	Jan 31 2017 1:03PM	Yaritza Candelaria	VALPARAISO	Indiana	Type A (HUD MFH Case)	Caller interested in HUD Housing. 1BDRM FAM ELD APT in Porter County, IN.	Phone
175153	Jan 31 2017 1:04PM	Jan 31 2017 1:05PM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Caller interested in housing in WDC 3 BR Family	Mail
175154	Jan 31 2017 1:08PM	Jan 31 2017 1:12PM	Yaritza Candelaria	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM FAM APT in Washington, DC	Website
175155	Jan 31 2017 1:09PM	Jan 31 2017 1:09PM	Rita Rashad	Hollywood	Florida	Type A (HUD MFH Case)	Caller has a section 8 voucher, looking for housing	Phone
175156	Jan 31 2017 1:12PM	Jan 31 2017 1:12PM	Rita Rashad	Dover	Delaware	Type A (HUD MFH Case)	Owens Manor - wanted to see if apts were under program...	Phone
175157	Jan 31 2017 1:16PM	Jan 31 2017 1:17PM	Rita Rashad	E. Orange	New Jersey	Type A (HUD MFH Case)	1 bdrm, E. Orange SHAWNEE VILLAGE:	Phone
175158	Jan 31 2017 1:21PM	Jan 31 2017 1:21PM	Yaritza Candelaria	MARION	Illinois	Type A (HUD MFH Case)	Manager refusing to add her boyfriend to lease agreement and now trying to evict her because she has violated the visitation policy	Phone
175159	Jan 31 2017 1:21PM	Jan 31 2017 3:59PM	Kimberly Douglass Smith	Dayton	Ohio	Type A (HUD MFH Case)	NORTHLAND VILLAGE APARTMENTS: states that she was told that she owes HUD \$8,000 in back rent because of her income tax returns.	Phone
175160	Jan 31 2017 1:24PM	Jan 31 2017 1:25PM	Darshall Davis	Racine	Wisconsin	Type A (HUD MFH Case)	Caller interested in housing in Racine WI 1 BR Elderly/Family	Phone
175161	Jan 31 2017 1:24PM	Jan 31 2017 1:25PM	Yaritza Candelaria	HERNANDO	Mississippi	Type A (HUD MFH Case)	Caller interested in HUD Housing. 2BDRM FAM APT in De Soto County MS	Phone
175162	Jan 31 2017 1:26PM	Jan 31 2017 1:26PM	Darshall Davis				OHIO TEAMSTERS VILLAGE - has called multiple time to get lease, finally received the lease; and info on what was wrong with unit which were about 15 things to be done. So far, only 5 things done. She has called so many times to get repairs done...	Phone
175163	Jan 31 2017 1:28PM	Jan 31 2017 1:40PM	Rita Rashad	Miamisburg	Ohio	Type A (HUD MFH Case)	Repeat Caller - requesting to speak with KS	
175164	Jan 31 2017 1:28PM	Jan 31 2017 1:32PM	Darshall Davis	Dayton			Caller interested in HUD Housing. 1BDRM FAM APT in Marion County, FL	Phone
175165	Jan 31 2017 1:28PM	Jan 31 2017 1:29PM	Yaritza Candelaria	Belview	Florida	Type A (HUD MFH Case)	FAIR MARKET RENTER:	
175166	Jan 31 2017 1:31PM	Jan 31 2017 1:32PM	Yaritza Candelaria	GREELEY	Colorado	Type C (Non-HUD Case)	Complaint against LL Mailed out listing to caller wants to make sure, he gave correct address:	Phone
175167	Jan 31 2017 1:32PM	Jan 31 2017 1:40PM	Rita Rashad	Los Angeles	California	Type C (Non-HUD Case)	5648 E. Gotham Street Bell Garden, CA 90201 FAIR MARKET RENTER:	Phone
175168	Jan 31 2017 1:33PM	Jan 31 2017 1:34PM	Yaritza Candelaria	AURORA	Colorado	Type C (Non-HUD Case)	Complaint against management.	Phone
175169	Jan 31 2017 1:39PM	Jan 31 2017 1:39PM	Darshall Davis	Gaithersburg	Maryland	Type B (HUD Non-FHA Case)	Caller has questions about her rent determination - she has section 8 voucher and says she lives in LIHTC property PEPPERTREE APARTMENTS:	Phone
175170	Jan 31 2017 1:40PM	Jan 31 2017 1:41PM	Yaritza Candelaria	MEMPHIS	Tennessee	Type A (HUD MFH Case)	Moved out of the unit and being charged for the damages that were cause by kids vandalizing the property.	Phone
175171	Jan 31 2017 1:43PM	Jan 31 2017 1:43PM	Darshall Davis	Minneapolis	Minnesota	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. regarding smoking policy on the property - she is not sure what program tenants work with	Phone

175172	Jan 31 2017 1:45PM	Jan 31 2017 1:46PM	Rita Rashad	Augusta	Georgia	Type B (HUD Non-FHA Case)	Maxwell House - not MFCH; but Augusta Housing Authority... MACARTHUR PARK:	Phone
175173	Jan 31 2017 1:45PM	Jan 31 2017 1:46PM	Yaritza Candelaria	LOVELAND	Ohio	Type A (HUD MFH Case)	Manager is requesting her SSI card number & pin number to look up her amounts Caller has complaint against mgmt. for not returning her calls - she lives at STUTTGART APARTMENTS	Phone
175174	Jan 31 2017 1:48PM	Jan 31 2017 1:48PM	Darshall Davis	Stuttgart	Arkansas	Type A (HUD MFH Case)	Caller looking for immediate rental assistance to catch up on his rent	Phone
175175	Jan 31 2017 1:51PM	Jan 31 2017 1:52PM	Yaritza Candelaria	MORGAN CITY	Louisiana	Type C (Non-HUD Case)	West Chase Grand - not MFCH; does not know program...	Phone
175176	Jan 31 2017 1:51PM	Jan 31 2017 1:51PM	Rita Rashad	Houston	Texas	Type B (HUD Non-FHA Case)	NEED ASST	Phone
175177	Jan 31 2017 1:52PM	Jan 31 2017 1:52PM	Alice Tolan	ELTON	Maryland	Type B (HUD Non-FHA Case)	Caller interested in housing in Phoenix/Tucson/Mesa AZ 1 BR Elderly 2 bdrm, Oakland County	Phone
175178	Jan 31 2017 1:54PM	Jan 31 2017 1:55PM	Darshall Davis	Milwaukee	Wisconsin	Type A (HUD MFH Case)	OWN 4 TOWNHOMES>NEXT DOOR TO HER THE HOMES ARE BEING RENOVATED BY A CONTRACTOR	Mail
175179	Jan 31 2017 1:56PM	Jan 31 2017 1:56PM	Rita Rashad	Oak Park	Michigan	Type A (HUD MFH Case)	MIDDLE ROAD VILLAGE: Caller states that she is making \$10k less than previous years. Wants to know why she is paying more?	Phone
175180	Jan 31 2017 1:57PM	Jan 31 2017 1:58PM	Alice Tolan	DECATUR	Georgia	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. - she is with PHA and requesting contact for PHA	Phone
175181	Jan 31 2017 1:58PM	Feb 1 2017 10:32AM	Kimberly Douglass Smith	Hazlet	New Jersey	Type A (HUD MFH Case)	NEED LST OF 1 BDRM FAM APTS IN CHICAGO 1 bdrm, Jacksonville	Mail
175182	Jan 31 2017 1:59PM	Jan 31 2017 1:59PM	Darshall Davis	Louisville	Kentucky	Type B (HUD Non-FHA Case)	Caller interested in housing in Newport WA/Priest River ID 3 BR Family	Phone
175183	Jan 31 2017 2:03PM	Jan 31 2017 2:03PM	Alice Tolan	CHICAGO	Illinois	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN PORTSMOUTH	Phone
175184	Jan 31 2017 2:07PM	Jan 31 2017 2:07PM	Rita Rashad	Jacksonville	Florida	Type A (HUD MFH Case)	Caller has questions about what is required from her - mgmt. on site is asking for things she is not sure is required at LIBERTY ARMS APTS.	Phone
175185	Jan 31 2017 2:08PM	Jan 31 2017 2:08PM	Darshall Davis	Newport	Washington	Type A (HUD MFH Case)	NEED HSNG COUNSELING OFC	Phone
175186	Jan 31 2017 2:13PM	Jan 31 2017 2:13PM	Alice Tolan	PORTSMOUTH	Virginia	Type A (HUD MFH Case)	Caller has complaint against mgmt. regarding issue with another tenant and sexual harassment on the property at ETNA COMMONS LIH-1 bedroom elderly/disabled.	Phone
175187	Jan 31 2017 2:13PM	Jan 31 2017 2:13PM	Darshall Davis	Tyler	Texas	Type A (HUD MFH Case)	Sister had a terrible fire in her unit, the apts are not accepting her back. She is looking apt...	Phone
175188	Jan 31 2017 2:17PM	Jan 31 2017 2:17PM	Alice Tolan	BIRMINGHAM	Alabama	Type C (Non-HUD Case)	Caller interested in housing in Lancaster PA 1 BR Elderly	Phone
175189	Jan 31 2017 2:17PM	Jan 31 2017 2:22PM	Darshall Davis	Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	HAS A MENTALLY ILL CHILD - JUST CALLING ALL #'S TO MAKE HER VOICE HEARD - TRYING TO GET SOME ASST/HOME - SHE'S A DOMESTIC VIOLENT MOM	Phone
175190	Jan 31 2017 2:23PM	Jan 31 2017 2:34PM	Kimberly Douglass Smith	Arlington	Texas	Type A (HUD MFH Case)	FIRST BAPTIST HOMES - trying to get her SD back, mgmt will give it to her...	Phone
175191	Jan 31 2017 2:25PM	Jan 31 2017 2:25PM	Rita Rashad	Philadelphi	Pennsylvania	Type A (HUD MFH Case)	Caller interested in housing in Las Vegas NV 1 BR Elderly/Disabled	Mail
175192	Jan 31 2017 2:28PM	Jan 31 2017 2:28PM	Darshall Davis	Lancaster	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt. at the PHA	Phone
175193	Jan 31 2017 2:29PM	Jan 31 2017 2:29PM	Alice Tolan	LAKE CHARLES	Louisiana	Type B (HUD Non-FHA Case)	Caller has complaint against FS PHA...	Phone
175194	Jan 31 2017 2:33PM	Jan 31 2017 2:34PM	Rita Rashad	Lumberton	North Carolina	Type A (HUD MFH Case)	LIH- 1 bedroom family in Alameda County, CA JW THOMAS APTS :HAS A CHILD THAT SHE HAS PAPERWORK ON BUT THE MOTHER IS CLAIMING THE CHILD ON HER LEASE ALSO - WENT TO COURT ONCE	Phone
175195	Jan 31 2017 2:34PM	Jan 31 2017 2:35PM	Darshall Davis	Sabastapol	California	Type A (HUD MFH Case)	THE WOODLANDS AT RAMSEY - they have cameras around the building, now they have a complaint against him...	Phone
175196	Jan 31 2017 2:35PM	Jan 31 2017 2:35PM	Rita Rashad				NEED ASST	Phone
175197	Jan 31 2017 2:39PM	Jan 31 2017 2:41PM	Darshall Davis	Ft Scott	Kansas	Type B (HUD Non-FHA Case)		Phone
175198	Jan 31 2017 2:39PM	Jan 31 2017 2:39PM	Rita Rashad	Fort Scott	Kansas	Type B (HUD Non-FHA Case)		Phone
175199	Jan 31 2017 2:39PM	Jan 31 2017 2:43PM	Kimberly Douglass Smith	Concord	California	Type A (HUD MFH Case)		Website
175200	Jan 31 2017 2:40PM	Jan 31 2017 2:40PM	Alice Tolan	NATCHITOCHES	Louisiana	Type A (HUD MFH Case)		Phone
175201	Jan 31 2017 2:43PM	Jan 31 2017 2:44PM	Rita Rashad	Ramsey	New Jersey	Type A (HUD MFH Case)		Phone
175202	Jan 31 2017 2:47PM	Jan 31 2017 2:47PM	Alice Tolan	LYNN	Massachusetts	Type B (HUD Non-FHA Case)		Phone

175203	Jan 31 2017 2:48PM	Jan 31 2017 2:49PM	Darshall Davis	Verona	Kentucky	Type A (HUD MFH Case)	Caller interested in housing in Florence KY 3-4 BR Family	Phone
175204	Jan 31 2017 2:51PM	Jan 31 2017 2:51PM	Darshall Davis	Columbus	Ohio	Type C (Non-HUD Case)	Caller requesting contact for HUD IT Help Desk THIS MGMNT CO HAS A HUD LOAN AND WANTS 2 KNOW WHAT THE HUD POLICY IS FOR GETTING RID OF BEDBUGS ON THEIR PROPERTY WHO WORKS W/EVICTIONS	Phone
175205	Jan 31 2017 2:54PM	Jan 31 2017 2:55PM	Alice Tolan	PORT ST LUCIE	Florida	Type C (Non-HUD Case)		Phone
175206	Jan 31 2017 2:57PM	Jan 31 2017 2:57PM	Alice Tolan	CHICAGO	Illinois	Type A (HUD MFH Case)		Phone
175207	Jan 31 2017 2:58PM	Jan 31 2017 2:59PM	Darshall Davis	Brockton	Massachusetts	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt. with PHA	Phone
175208	Jan 31 2017 3:01PM	Jan 31 2017 3:01PM	Alice Tolan	LAKE CHARLES	Louisiana	Type A (HUD MFH Case)	NEED LST OF 3 BDRM APTS IN HOUSTON	Mail
RIVER BEND PLACE:								
175209	Jan 31 2017 3:02PM	Jan 31 2017 3:03PM	Yaritza Candelaria	NEW HAVEN	West Virginia	Type A (HUD MFH Case)	Manager has decided to termiante her rent.	Phone
175210	Jan 31 2017 3:05PM	Jan 31 2017 3:05PM	Alice Tolan	CHICAGO	Illinois	Type A (HUD MFH Case)	CHECKING ON THE LSTNGS THAT WAS SNT	Phone
175211	Jan 31 2017 3:44PM	Jan 31 2017 3:44PM	Kimberly Douglass Smith	Erie	Pennsylvania	Type B (HUD Non-FHA Case)	HCV-PHA	Phone
175212	Jan 31 2017 3:45PM	Jan 31 2017 3:46PM	Alice Tolan	COVINGTON	Kentucky	Type A (HUD MFH Case)	HATHAWAY COURT APTS - BED BUG ISSUES WELLESLEY TOWNHOUSES - mgmt said, tenant must give medical paperwork/statements, but she will bring it down. However, mgr said, rent will be \$371....	Phone
175213	Jan 31 2017 3:46PM	Jan 31 2017 3:46PM	Rita Rashad	Romulous	Michigan	Type A (HUD MFH Case)	Caller has questions about market rent under USDA program	Phone
175214	Jan 31 2017 3:49PM	Jan 31 2017 3:50PM	Darshall Davis	Lakeland	Michigan	Type B (HUD Non-FHA Case)	HOW DID THIS BLDG GET A LOAN FOR REMODELING	Phone
175215	Jan 31 2017 3:50PM	Jan 31 2017 3:50PM	Alice Tolan	SANTA CLARITA	California	Type B (HUD Non-FHA Case)	FAIR MARKET RENTER:	
175216	Jan 31 2017 3:54PM	Jan 31 2017 3:55PM	Yaritza Candelaria	MOUNT VERNON	New York	Type C (Non-HUD Case)	Complaint against landlord for not providing proper heating	Phone
175217	Jan 31 2017 3:55PM	Jan 31 2017 3:55PM	Kimberly Douglass Smith	Gary	Indiana	Type B (HUD Non-FHA Case)	PHA-HCV	Phone
175218	Jan 31 2017 3:56PM	Jan 31 2017 3:58PM	Rita Rashad	Reidsville	North Carolina	Type C (Non-HUD Case)	She wants to report discrimination...	Phone
175219	Jan 31 2017 4:01PM	Jan 31 2017 4:02PM	Alice Tolan	JACKSON	New Jersey	Type C (Non-HUD Case)	NEED ASST W/APT SHE MVD OUT OF	Phone
175220	Jan 31 2017 4:01PM	Jan 31 2017 4:02PM	Kimberly Douglass Smith	Greenwood	Mississippi	Type A (HUD MFH Case)	LIH- 1 bedroom	Mail
175221	Jan 31 2017 4:03PM	Jan 31 2017 4:03PM	Darshall Davis	Grand Prairie	Texas	Type A (HUD MFH Case)	Caller interested in housing in Tarrant CO TX 1-2 BR Elderly	Mail
175222	Jan 31 2017 4:09PM	Jan 31 2017 4:09PM	Darshall Davis					
175223	Jan 31 2017 4:11PM	Jan 31 2017 4:11PM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)	1 bdrm, Indianapolis	Phone
175224	Jan 31 2017 4:12PM	Jan 31 2017 4:12PM	Alice Tolan					
175225	Jan 31 2017 4:15PM	Jan 31 2017 4:16PM	Darshall Davis	Silver Spring	Maryland	Type A (HUD MFH Case)	Caller interested in housing in WDC/Montgomery CO MD 2 BR Family	Phone
175226	Jan 31 2017 4:18PM	Jan 31 2017 4:18PM	Alice Tolan	WINOOSKI	Vermont	Type C (Non-HUD Case)	NEED FHEO	Phone
175227	Jan 31 2017 4:18PM	Jan 31 2017 4:19PM	Rita Rashad	Washington	District of Columbia	Type B (HUD Non-FHA Case)	New Park Chester Housing Coop - not MFCH; with DC Housing, caller called by accident. HENDERSON COURT APARTMENTS:	Phone
175228	Jan 31 2017 4:23PM	Jan 31 2017 4:23PM	Yaritza Candelaria	BLOOMINGTON	Indiana	Type A (HUD MFH Case)	Received a notice that she owes \$96.00 because she has been paying the wrong amount since September.	Phone
175229	Jan 31 2017 4:27PM	Jan 31 2017 4:50PM	Kimberly Douglass Smith	Apopka	Florida	Type A (HUD MFH Case)	LIH-1 bedroom elderly	Phone
175230	Jan 31 2017 4:27PM	Jan 31 2017 4:28PM	Darshall Davis	Billings	Montana	Type A (HUD MFH Case)	Caller interested in housing in Billings MT 1 BR Family	Phone
175231	Jan 31 2017 4:29PM	Feb 1 2017 9:04AM	Yaritza Candelaria					
175232	Jan 31 2017 4:31PM	Jan 31 2017 4:32PM	Alice Tolan	BALTIMORE	Maryland	Type A (HUD MFH Case)	NEED 1 BDRM OF ALL TYPES IN BALTIMORE	Mail
175233	Jan 31 2017 4:33PM	Jan 31 2017 4:40PM	Darshall Davis	Southfield	Michigan	Type A (HUD MFH Case)	Caller interested in housing in Detroit MI 1 BR Family	Mail
175234	Jan 31 2017 4:38PM	Jan 31 2017 4:38PM	Yaritza Candelaria	LUBBOCK	Texas	Type B (HUD Non-FHA Case)	Will CB when she has program name she applied for	Phone
175235	Jan 31 2017 4:40PM	Jan 31 2017 4:41PM	Rita Rashad	San Antonio	Texas	Type C (Non-HUD Case)	Kendall Ridge - not MFCH; daughter was bit by a dog, feels there is some retaliation by mgr., Caller interested in HUD Housing.	Phone
175236	Jan 31 2017 4:41PM	Feb 1 2017 9:03AM	Yaritza Candelaria	Baltimore	Maryland	Type A (HUD MFH Case)	2BDRM FAM APT in Baltimore, MD	Mail
175237	Jan 31 2017 4:45PM	Jan 31 2017 4:46PM	Rita Rashad	Muskegon	Michigan	Type B (HUD Non-FHA Case)	Blue Lake - not MFCH...did not know program..	Phone
175238	Jan 31 2017 4:47PM	Jan 31 2017 4:48PM	Darshall Davis	Blue Island	Illinois	Type A (HUD MFH Case)	Caller interested in housing in Cook CO MI 2 BR Family	Mail

175239	Jan 31 2017 4:50PM	Jan 31 2017 4:50PM	Rita Rashad		Roanoke	Virginia	Type C (Non-HUD Case)	Calling about rent restrictions on HUD mortgage loans...	Phone
175240	Jan 31 2017 4:54PM	Jan 31 2017 4:54PM	Alice Tolan		STONE MOUNTAIN	Georgia	Type A (HUD MFH Case)	NEED LST OF ELDERLY APTS IN ATLANTA ---also she applied at an apt in STONE MT WAS TOLD THAT SHE NEEDED TO MAKE 3 TIMES THE AMT OF THE RENT NORTH HILLS FARMS 2:	Phone
175241	Jan 31 2017 4:55PM	Jan 31 2017 4:57PM	Yaritza Candelaria		PONTIAC	Michigan	Type A (HUD MFH Case)	Caller is unhappy the way he was treated by the manager.	Phone
175242	Jan 31 2017 5:00PM	Jan 31 2017 5:01PM	Darshall Davis		Baton Rouge	Louisiana	Type A (HUD MFH Case)	Caller interested in housing in Baton Rouge LA 2 BR Family	Mail
175243	Jan 31 2017 5:02PM	Jan 31 2017 5:02PM	Yaritza Candelaria	Yes	BILOXI	Mississippi	Type B (HUD Non-FHA Case)	Complaint against management, but not sure what program they participate with.	Phone
175244	Jan 31 2017 5:02PM	Jan 31 2017 5:05PM	Rita Rashad		Forest Hill	New York	Type A (HUD MFH Case)	1 bdr, senior, San Diego County	Phone

Ticket Number	Date Created	Date Closed	Assigned To	Spanish Speaker	City	State	Case Type	Complaints Details	Resolution (Method)
204645	Oct 2 2017 9:06AM	Oct 2 2017 9:07AM	Rita Rashad		Cleveland	Ohio	Type B (HUD Non-FHA Case)	Addison Apt., - not MFCH; caller did not know program. Issue was bedbugs. THE HERITAGE APTS&gt;&gt;&gt;CONCERNING INFO SENT OUT CONCERNING FEES TO TENANTS - THIS PERSON IS NOT A TENANT	Phone
204646	Oct 2 2017 9:13AM	Oct 2 2017 9:21AM	Sunya Simms		COLUMBUS	Ohio	Type A (HUD MFH Case)	LIH-2BD in Washington DC. and Montgomery MD	Phone
204647	Oct 2 2017 9:15AM	Oct 2 2017 9:17AM	Yaritza Candelaria		Fort Washington	Maryland	Type A (HUD MFH Case)	Ridgewood East - she was evicted as she owes \$1,500....she couldn't afford to pay the \$400 in rent as her income change, but she went to another job.	Mail
204648	Oct 2 2017 9:15AM	Oct 2 2017 9:16AM	Rita Rashad		W. Point	Mississippi	Type A (HUD MFH Case)	LUTHERAN KNOLLS&gt;&gt;&gt;ISSUES CONCERNING NON SMOKING LAWRENCE PARK	Phone
204649	Oct 2 2017 9:16AM	Oct 2 2017 9:16AM	Sunya Simms		BOOTHNWN	Pennsylvania	Type A (HUD MFH Case)	APTS&gt;&gt;&gt;MAINTENCE ISSUES	Phone
204650	Oct 2 2017 9:20AM	Oct 2 2017 9:20AM	Sunya Simms		CENTERLINE	Michigan	Type A (HUD MFH Case)	TAMMY BROOK APARTMENTS;TRNSFRD IN JUNE FROM A 2 TO 3 BDRM - SEVERAL MAINTENCE ISSUES - CLD THE LL SEVERAL TIMES - RISE IN SPIDERS - SPK W/ ELDERLY - DC-----PG & MONTGOMERY COUNTIES	Phone
204651	Oct 2 2017 9:25AM	Oct 2 2017 9:26AM	Sunya Simms		WEYMOUTH	Massachusetts	Type A (HUD MFH Case)	Kingsport West - 9-11, made a maintenance call before HUD Inspection....years ago, she has had a leak that flood bedroom, about a year ago, it happened again. It ruined a book case. There was mold and painted over it. Then about August 2017, it happened again with the leak. It has mold and water. The problem was coming from a heating unit and water went under tile....on 9/11/2017. She showed Mgmt the mold and they tore out the wall. There is still mold and a huge hole. She cannot use her bedroom. It has been this way for 2 weeks. A contractor was to come on the 9/22...no one came. She has severe COPD.	Phone
204652	Oct 2 2017 9:29AM	Oct 2 2017 9:30AM	Sunya Simms		FT WASHINGTON	Maryland	Type A (HUD MFH Case)	Caller have a complaint against management at PARK PLACE TOWERS NEED A LARGER APT	Phone
204653	Oct 2 2017 9:32AM	Oct 2 2017 9:32AM	Rita Rashad		Kingsport	Tennessee	Type A (HUD MFH Case)	Caller has complaint against mgmt he works with PHA	Phone
204654	Oct 2 2017 9:33AM	Oct 2 2017 9:33AM	Sunya Simms		Mgclemen	Ohio	Type A (HUD MFH Case)	2 bdrm, family, Detroit	Phone
204655	Oct 2 2017 9:33AM	Oct 2 2017 9:34AM	Yaritza Candelaria		San Francisco	California	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt she lives in a mobile home with no rental assistance	Phone
204656	Oct 2 2017 9:37AM	Oct 2 2017 9:37AM	Sunya Simms		MARISOL	Michigan	Type A (HUD MFH Case)	LIH-3BD Caller have some questions on how to apply. Caller has complaint against mgmt regarding them turning off her gas at CHADWICK PLACE - also issues with the way the landlord speaks to her	Phone
204657	Oct 2 2017 9:44AM	Oct 2 2017 9:45AM	Darshall Davis		Detroit	Michigan	Type A (HUD MFH Case)	1 BDRM FAM - THOMASVILLE	Phone
204658	Oct 2 2017 9:46AM	Oct 2 2017 9:46AM	Rita Rashad		Tampa	Florida	Type A (HUD MFH Case)	1 BDRM FAM - DC	Phone
204659	Oct 2 2017 9:48AM	Oct 2 2017 9:49AM	Yaritza Candelaria		Colombus	Ohio	Type A (HUD MFH Case)	Caller have a complaint against management.	Mail
204660	Oct 2 2017 9:50AM	Oct 2 2017 9:50AM	Darshall Davis		Elyria	Ohio	Type A (HUD MFH Case)	GREENHAVEN TOWNHOUSES: Caller states that she did not receive her utility allowance for September, 2017. Caller states that Property Manager told her that HUD has not released the funds for the utility allowance.	Phone
204661	Oct 2 2017 9:50AM	Oct 2 2017 9:51AM	Darshall Davis		THOMASVILLE	Georgia	Type A (HUD MFH Case)	NEED ASST	Phone
204662	Oct 2 2017 9:51AM	Oct 2 2017 9:52AM	Darshall Davis		WASHINGTON	District of Columbia	Type A (HUD MFH Case)	NEED ASST	Phone
204663	Oct 2 2017 9:54AM	Oct 2 2017 9:55AM	Yaritza Candelaria		Baxley	Georgia	Type C (Non-HUD Case)	MIDVIEW CROSSING: Caller states that the manager is asking her for a copy of her child support card as well as a copy of the ATM receipt.	Phone
204664	Oct 2 2017 9:55AM	Oct 2 2017 9:56AM	Darshall Davis		Windsor	Vermont	Type A (HUD MFH Case)	Park Manor - Mgmt wants to raise rent almost 4x her amount....her income is about \$1100 a month, current rent is \$302 a month, now wants to raise it to \$650 to \$767...her rent has been current. Her income has not change; altho in October it will be dropped. She wants to raise rent in case, Maintenance may need to fix things. Interested in HUD homes	Phone
204665	Oct 2 2017 9:56AM	Oct 2 2017 9:56AM	Sunya Simms		YOUNGSTOWN	Ohio	Type A (HUD MFH Case)	LIH-	Phone
204666	Oct 2 2017 9:59AM	Oct 2 2017 9:59AM	Sunya Simms		Greenville	North Carolina	Type A (HUD MFH Case)	Caller request the Attorney General number of NY	Phone
204667	Oct 2 2017 10:06AM	Oct 2 2017 10:07AM	Sunya Simms		ELYRIA	Ohio	Type A (HUD MFH Case)	LIH-2BD in Brooklyn NY	Phone
204668	Oct 2 2017 10:08AM	Oct 2 2017 10:09AM	Yaritza Candelaria		ELMIRA	New York	Type A (HUD MFH Case)	EASTGATE HOMES: Caller is seeking her pet deposit back.	Phone
204669	Oct 2 2017 10:13AM	Oct 2 2017 10:13AM	Darshall Davis		Charlotte	North Carolina	Type A (HUD MFH Case)		
204670	Oct 2 2017 10:13AM	Oct 2 2017 10:13AM	Sunya Simms		EST LOUIS	Illinois	Type B (HUD Non-FHA Case)		
204671	Oct 2 2017 10:14AM	Oct 2 2017 10:24AM	Darshall Davis		OKLAHOMA CITY	Oklahoma	Type B (HUD Non-FHA Case)		
204672	Oct 2 2017 10:14AM	Oct 2 2017 10:17AM	Kimberly Douglass Smith						
204673	Oct 2 2017 10:19AM	Oct 2 2017 10:20AM	Sunya Simms						
204674	Oct 2 2017 10:22AM	Oct 2 2017 10:23AM	Sunya Simms						
204675	Oct 2 2017 10:23AM	Oct 2 2017 10:25AM	Kimberly Douglass Smith						
204676	Oct 2 2017 10:24AM	Oct 2 2017 10:37AM	Sunya Simms						
204677	Oct 2 2017 10:25AM	Oct 2 2017 10:25AM	Rita Rashad		Lebanon	Oregon	Type A (HUD MFH Case)		
204678	Oct 2 2017 10:26AM	Oct 2 2017 10:27AM	Kimberly Douglass Smith						
204679	Oct 2 2017 10:27AM	Oct 2 2017 2:32PM	Kimberly Douglass Smith						
204680	Oct 2 2017 10:27AM	Oct 2 2017 10:29AM	Yaritza Candelaria		Brooklyn	New York	Type A (HUD MFH Case)		
204681	Oct 2 2017 10:28AM	Oct 3 2017 1:00PM	Kimberly Douglass Smith						

204682	Oct 2 2017 10:33AM	Oct 2 2017 10:33AM	Darshall Davis	Thomasville	Georgia	Type A (HUD MFH Case)	Caller on behalf of someone else - interested in LIH in Thomas CO GA 2 BR Family - also looking for rental assistance for mobile home	Phone
204683	Oct 2 2017 10:33AM	Oct 2 2017 10:33AM	Rita Rashad	Fairfax	Virginia	Type C (Non-HUD Case)	Discrimination complaint against Wells Fargo...caller is a homeowner. FMR wanting to file a complaint against property owner for maintenance repairs.	Phone
204684	Oct 2 2017 10:38AM	Oct 2 2017 10:40AM	Kimberly Douglass Smith	Atlanta	Georgia	Type C (Non-HUD Case)		Phone
204685	Oct 2 2017 10:40AM	Oct 2 2017 10:42AM	Darshall Davis	Friendsville	Pennsylvania	Type B (HUD Non-FHA Case)	Caller is a landlord - has questions about section 8 voucher program and its operations - she has called the PHA numerous times and no answer - could not leave a message either	Phone
204686	Oct 2 2017 10:42AM	Oct 2 2017 10:42AM	Rita Rashad	Manitowoc	Wisconsin	Type C (Non-HUD Case)	Market renter w/LL complaint	Phone
204687	Oct 2 2017 10:43AM	Oct 2 2017 10:44AM	Kimberly Douglass Smith	Key West	Florida	Type B (HUD Non-FHA Case)	PHA complaint	Phone
204688	Oct 2 2017 10:44AM	Oct 2 2017 10:44AM	Sunya Simms	JACKSONVILLE	Florida	Type A (HUD MFH Case)	2 BDRMS JACKSONVILLE	Mail
204689	Oct 2 2017 10:49AM	Oct 2 2017 10:50AM	Yaritza Candelaria	New Rochelle	New York	Type C (Non-HUD Case)	Caller have a complaint against the landlord	Phone
204690	Oct 2 2017 10:49AM	Oct 2 2017 10:50AM	Rita Rashad	Oxford	Maine	Type A (HUD MFH Case)	1 bdrm, family, Norway	Phone
204691	Oct 2 2017 10:50AM	Oct 2 2017 10:51AM	Rita Rashad					
204692	Oct 2 2017 10:51AM	Oct 2 2017 10:51AM	Sunya Simms	BERNE	Indiana	Type A (HUD MFH Case)	SWISS MEADOWS OF BERNE FROM HIS UTILITY THEY'RE DEDUCTING \$25 FOR RENT	Phone
204693	Oct 2 2017 11:13AM	Oct 2 2017 11:14AM	Rita Rashad	Dinuba	California	Type B (HUD Non-FHA Case)	Park View - not MFCH; does not know program.	Phone
204694	Oct 2 2017 11:13AM	Oct 2 2017 11:13AM	Sunya Simms					
204695	Oct 2 2017 11:16AM	Oct 4 2017 9:06AM	Sunya Simms	LANSING	Illinois	Type C (Non-HUD Case)	SALEM CROSSING APTS	Phone
204696	Oct 2 2017 11:16AM	Oct 2 2017 11:18AM	Kimberly Douglass Smith	Brookland	New York	Type B (HUD Non-FHA Case)	& need ASST CAMBA Housing:	Phone
204697	Oct 2 2017 11:18AM	Oct 2 2017 11:19AM	Rita Rashad	Vineland	New Jersey	Type B (HUD Non-FHA Case)	Vineland Housing Authority...caller has complaint against PHA...	Phone
204698	Oct 2 2017 11:22AM	Oct 2 2017 11:26AM	Kimberly Douglass Smith	Jacksonville	Arkansas	Type B (HUD Non-FHA Case)	LIHTC Section 42	Phone
204699	Oct 2 2017 11:22AM	Oct 2 2017 11:22AM	Sunya Simms	GARY	Indiana	Type A (HUD MFH Case)	3 BDRMS - E CHICAGO & HAMMOND McKinley Gardens - looking for a refund check.	Phone
204700	Oct 2 2017 11:24AM	Oct 2 2017 11:24AM	Rita Rashad	Milwaukee	Wisconsin	Type A (HUD MFH Case)	NEED FHEO	Phone
204701	Oct 2 2017 11:25AM	Oct 2 2017 11:25AM	Sunya Simms	BYRN MAWR	Pennsylvania	Type A (HUD MFH Case)		Phone
204702	Oct 2 2017 11:25AM	Oct 2 2017 11:26AM	Sunya Simms					
204703	Oct 2 2017 11:31AM	Oct 2 2017 11:32AM	Rita Rashad	Imlay	Michigan	Type A (HUD MFH Case)	1 bdrm, family, LaPeer	Phone
204704	Oct 2 2017 11:33AM	Oct 2 2017 11:33AM	Sunya Simms	PEARLAND	Texas	Type A (HUD MFH Case)	NEED HELP GETTING INTO AN APT	Phone
204705	Oct 2 2017 11:34AM	Oct 2 2017 11:34AM	Rita Rashad					
204706	Oct 2 2017 11:47AM	Oct 2 2017 11:48AM	Rita Rashad	Brooklyn	New York	Type B (HUD Non-FHA Case)	Caller is Section 8 Voucher holder and has complaint...	Phone
204707	Oct 2 2017 11:54AM	Oct 2 2017 11:56AM	Kimberly Douglass Smith	Jacksonville	Florida	Type A (HUD MFH Case)	LIH- 2 bedroom family in New York, NY Del Monte Manor - had a meeting with Mgmt on 9/29. She wanted to know her rent...they waited to tell her on Friday that her rent would be market rent. Saying, she lost her Section 8 bc she quit one job and now has two jobs (which will be less) with the same company.	Mail
204708	Oct 2 2017 11:55AM	Oct 2 2017 11:55AM	Rita Rashad	Seaside	California	Type A (HUD MFH Case)	CITY VIEW TOWERS: Caller is having an issue with another tenant and has complained with management for years to no avail.	Phone
204709	Oct 2 2017 12:01PM	Oct 2 2017 12:02PM	Kimberly Douglass Smith	Memphis	Tennessee	Type A (HUD MFH Case)	Caller is a Property Manager - the one class not protected by HUD are Attornies...	Phone
204710	Oct 2 2017 12:02PM	Oct 2 2017 12:03PM	Rita Rashad	Los Angeles	California	Type C (Non-HUD Case)	NEED 2 KNOW WHAT RENTAL PROG HIS APT ACPT - NEED LST BROOKLYN - ELDERLY PHA-HCV	Phone
204711	Oct 2 2017 12:03PM	Oct 2 2017 12:04PM	Sunya Simms	BROOKLYN	New York	Type A (HUD MFH Case)	LIVINGSTON HOUSING	Phone
204712	Oct 2 2017 12:06PM	Oct 2 2017 12:08PM	Kimberly Douglass Smith	Wilder	Kentucky	Type B (HUD Non-FHA Case)	AUTHORITY;ISSUES W/THE HEATER SPK W/CORP	Phone
204713	Oct 2 2017 12:09PM	Oct 2 2017 12:09PM	Sunya Simms	LIVINGSTON	Tennessee	Type A (HUD MFH Case)	back in Sept., a detective came to her job and told her not to go back to apt bc former boyfriend was threatening to harm her via a jail phone conversation. Told Mgmt she was not coming back to apt. Told to turn in key. Never put anything in writing. New Mgmt evicted her in April. Plus they were charging rent from September to April...	Phone
204714	Oct 2 2017 12:11PM	Oct 2 2017 12:11PM	Rita Rashad	Baltimore	Maryland	Type A (HUD MFH Case)	NEED ASST	Phone
204715	Oct 2 2017 12:12PM	Oct 2 2017 12:12PM	Sunya Simms	ALBUQUERQUE	New Mexico	Type C (Non-HUD Case)	CANAAN VILLAGE: caller states that when she goes to drop off her application she's being told a different day.	Phone
204716	Oct 2 2017 12:13PM	Oct 2 2017 12:13PM	Kimberly Douglass Smith	Shreveport	Louisiana	Type A (HUD MFH Case)	Windfield Housing Authority - caller has complaint against PHA in Alabama...	Phone
204717	Oct 2 2017 12:14PM	Oct 2 2017 12:15PM	Rita Rashad	Memphis	Tennessee	Type B (HUD Non-FHA Case)	Caller has complaint against landlord regarding poor maintenance in SFH - no rental assistance	Phone
204718	Oct 2 2017 12:33PM	Oct 2 2017 12:35PM	Darshall Davis	Glenn Heights	Texas	Type C (Non-HUD Case)	Caller have a complaint against landlord.	Phone
204719	Oct 2 2017 12:36PM	Oct 2 2017 12:41PM	Yaritza Candelaria	Atlanta	Georgia	Type C (Non-HUD Case)	PRAXIS APTS;NEED ASST	Phone
204720	Oct 2 2017 12:44PM	Oct 2 2017 12:44PM	Sunya Simms	DEERFIELD BEACH	Florida	Type B (HUD Non-FHA Case)	Caller looking for rental assistance for a SFH	Phone
204721	Oct 2 2017 12:47PM	Oct 2 2017 12:48PM	Darshall Davis	Jonesville	Louisiana	Type B (HUD Non-FHA Case)	Caller wants to inquire about his online complaint with FHEO - he called them and they transferred him to MFCH - no rental assistance	Phone
204722	Oct 2 2017 12:54PM	Oct 2 2017 12:55PM	Darshall Davis	Leda	Wisconsin	Type C (Non-HUD Case)	Caller has questions about porting her section 8 voucher - she has spoken to the local PHA and they are not assisting her at all	Phone
204723	Oct 2 2017 12:56PM	Oct 2 2017 12:58PM	Darshall Davis	Newton	Mississippi	Type B (HUD Non-FHA Case)	LIHTC-	Phone
204724	Oct 2 2017 12:58PM	Oct 2 2017 12:58PM	Kimberly Douglass Smith	Kansas City	Missouri	Type B (HUD Non-FHA Case)	LIH-1BD in Lapeer MI	Phone
204725	Oct 2 2017 12:59PM	Oct 2 2017 12:59PM	Yaritza Candelaria	ila	Michigan	Type A (HUD MFH Case)	LIH in Jennings/Randolph CO IN 2 BR Family	Phone
204726	Oct 2 2017 1:02PM	Oct 2 2017 1:04PM	Darshall Davis	Muncie	Indiana	Type A (HUD MFH Case)	FMR seeking rental assistance in paying her back rent.	Phone
204727	Oct 2 2017 1:04PM	Oct 2 2017 1:04PM	Kimberly Douglass Smith	Council Bluffs	Iowa	Type C (Non-HUD Case)	Caller have a complaint against management.	Phone
204728	Oct 2 2017 1:04PM	Oct 2 2017 1:05PM	Yaritza Candelaria	Long Beach	California	Type C (Non-HUD Case)	Caller checking the status of her FHEO complaint	Phone
204729	Oct 2 2017 1:06PM	Oct 2 2017 1:07PM	Kimberly Douglass Smith	Neenah	Wisconsin	Type C (Non-HUD Case)	LIH in Corona CO CA 1 BR Family	Phone
204730	Oct 2 2017 1:09PM	Oct 2 2017 1:12PM	Darshall Davis	Corona	California	Type A (HUD MFH Case)	PHA complaint	Phone
204731	Oct 2 2017 1:09PM	Oct 2 2017 1:10PM	Kimberly Douglass Smith	Patoka	Illinois	Type B (HUD Non-FHA Case)		Phone

(b)(6)

								Adams Templeton Apts - problem with the elevator. Elevator is still acting up. She got stuck in the elevator again yesterday, she had to climb out of the elevator. Another tenant had to climb out of the elevator too this week. She has health issues and cannot walk up the steps. Legal aid would not get a lawyer.	Phone
204732	Oct 2 2017 1:10PM	Oct 2 2017 1:15PM	Rita Rashad		Dorchester	Massachusetts	Type A (HUD MFH Case)		
204733	Oct 2 2017 1:15PM	Oct 2 2017 1:16PM	Yaritza Candelaria		Tampa	Florida	Type C (Non-HUD Case)	Caller fill an application for house and wants to know if the app. went thru SF Housing Rehabilitation Grant - wants to know status of his grant... LIHTC-	Phone
204734	Oct 2 2017 1:20PM	Oct 2 2017 1:21PM	Rita Rashad		Lansing	Michigan	Type C (Non-HUD Case)		Phone
204735	Oct 2 2017 1:20PM	Oct 2 2017 1:24PM	Kimberly Douglass Smith		Escondido	California	Type B (HUD Non-FHA Case)		Phone
204736	Oct 2 2017 1:22PM	Oct 2 2017 1:25PM	Darshall Davis						
204737	Oct 2 2017 1:24PM	Oct 2 2017 1:24PM	Rita Rashad		Sacramento	California	Type B (HUD Non-FHA Case)	Phoenix Park - not MFCH; does not know program...	Phone
204738	Oct 2 2017 1:25PM	Oct 4 2017 11:28AM	Yaritza Candelaria		Orlando	Florida	Type C (Non-HUD Case)	Caller have a questions about service dog fees.	Phone
204739	Oct 2 2017 1:30PM	Oct 2 2017 1:30PM	Rita Rashad		Inverness	Florida	Type A (HUD MFH Case)	Looking to develop MF Buildings for Section 811 Supportive Housing for Persons with Disabilities....	Phone
204740	Oct 2 2017 1:33PM	Oct 2 2017 1:40PM	Darshall Davis		Youngstown	Ohio	Type A (HUD MFH Case)	Caller has questions about her rent determination at VALLEY VIEW I	Phone
204741	Oct 2 2017 1:38PM	Oct 2 2017 1:40PM	Yaritza Candelaria		Clearwater	Florida	Type A (HUD MFH Case)	LIH-1BD Elderly in Jacksonville FL. Client criteria for a LL who is getting tax credit for the property. Local PHA is asking for various documentation and personal information....	Mail
204742	Oct 2 2017 1:39PM	Oct 2 2017 1:39PM	Rita Rashad		Chicago	Illinois	Type B (HUD Non-FHA Case)		Phone
204743	Oct 2 2017 1:41PM	Oct 2 2017 1:41PM	Darshall Davis						
204744	Oct 2 2017 1:44PM	Oct 2 2017 1:44PM	Kimberly Douglass Smith		Leavenworth	Kansas	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in Leavenworth County, KS She submitted a form/income verification via her employer; but later turned down for a Section 8 Voucher...	Phone
204745	Oct 2 2017 1:44PM	Oct 2 2017 1:44PM	Rita Rashad		San Francisco	California	Type B (HUD Non-FHA Case)		Phone
204746	Oct 2 2017 1:47PM	Oct 2 2017 1:49PM	Yaritza Candelaria		Colombus	Ohio	Type A (HUD MFH Case)	Caller wanted to know if it was a waiting list for the apartments.	Phone
204747	Oct 2 2017 1:48PM	Oct 2 2017 1:48PM	Rita Rashad		Studio City	California	Type C (Non-HUD Case)	Ray-Gene/Southland - not MFCH; caller is a market renter.	Phone
204748	Oct 2 2017 1:52PM	Oct 2 2017 1:53PM	Rita Rashad		Ontario	California	Type C (Non-HUD Case)	The Waverly, 1677 G Street - market renter w/LL complaint...	Phone
								FRIENDSHIP COURT, LP: Former tenant states that she complained about her unit being infested with bedbugs. States that she discarded her furniture. States that because of the bedbugs she was staying at her family member houses. States that someone reported that she was no longer living in the unit. Manager put her down that she abandoned the unit. Caller states that when she goes to apply for housing it comes up on her credit report that she abandoned the unit and owes a balance.	
204749	Oct 2 2017 1:52PM	Oct 2 2017 1:52PM	Kimberly Douglass Smith		Anderson	South Carolina	Type A (HUD MFH Case)	Town North - been at property since June 2017. Her apt completely floods, there is mold and nobody comes or calls. Her kids are getting sick w/respiratory	Phone
204750	Oct 2 2017 2:00PM	Oct 2 2017 2:00PM	Rita Rashad		Texarkana	Texas	Type A (HUD MFH Case)	INDIAN TRAILS APARTMENTS: Caller states that since June the water hasn't been working. Also states that there is only one working elevator.	Phone
204751	Oct 2 2017 2:01PM	Oct 2 2017 2:03PM	Kimberly Douglass Smith		Chicago	Illinois	Type A (HUD MFH Case)		Phone
204752	Oct 2 2017 2:04PM	Oct 2 2017 2:04PM	Kimberly Douglass Smith						
204753	Oct 2 2017 2:06PM	Oct 2 2017 2:07PM	Darshall Davis		Las Vegas	Nevada	Type A (HUD MFH Case)	LIH in DuPage CO IL/Fairfax CO VA 2 BR Family - Caller requested contact for LIHTC for IL also	Mail
204754	Oct 2 2017 2:08PM	Oct 2 2017 2:09PM	Sunya Simms		COLUMBUS	Ohio	Type A (HUD MFH Case)	SETON SQUARE NORTH APTS&gt;&gt;&gt;RCVD A NOTICE CONCERNING INSPECTION FOR THE MONTH OF OCTOBER	Phone
204755	Oct 2 2017 2:08PM	Oct 2 2017 2:09PM	Rita Rashad		Johnson City	Tennessee	Type A (HUD MFH Case)	Tyler Apts - so many - about 15 adult people living in a 3 bedroom apt. WATTS ARMS I: Caller states that she id no longer eligible for the program and received a notice that she would have to move out of the unit by Oct. 16, 2017.	Phone
204756	Oct 2 2017 2:11PM	Oct 2 2017 2:11PM	Kimberly Douglass Smith		Los Angeles	California	Type A (HUD MFH Case)	NEED ASST	Phone
204757	Oct 2 2017 2:12PM	Oct 2 2017 2:12PM	Sunya Simms		WEST PALM BEACH	Florida	Type C (Non-HUD Case)	Caller has complaint against mgmt/maintenance on the property regarding gnat infestation in her apt due to poor plumbing at ATHENA GARDENS	Phone
204758	Oct 2 2017 2:13PM	Oct 2 2017 2:13PM	Darshall Davis		Athens	Georgia	Type A (HUD MFH Case)	LIH-1BD Elderly in Ocala and Orlando FL	Phone
204759	Oct 2 2017 2:14PM	Oct 2 2017 2:15PM	Yaritza Candelaria	Yes	Ocala	Florida	Type A (HUD MFH Case)	OAKVIEW GARDENS APTS;ISSUES W/THE MGR ;PROBLEM W/THE TENANTS ABOVE HER	Mail
204760	Oct 2 2017 2:19PM	Oct 2 2017 2:19PM	Sunya Simms		FALLS CHURCH	Virginia	Type A (HUD MFH Case)	Caller on behalf of her husband - with questions about the rent determination - she says he is with the VASH program - and also said he doesnt work with PHA	Phone
204761	Oct 2 2017 2:23PM	Oct 2 2017 2:23PM	Darshall Davis		Albany	Georgia	Type B (HUD Non-FHA Case)		Phone
204762	Oct 2 2017 2:24PM	Oct 2 2017 2:25PM	Rita Rashad		Cody	Wyoming	Type A (HUD MFH Case)	Shoshone Court - calling on behalf of Deaf Sister, she got some money from an Aunt who died (inheritance) - will this effect her current she housing?	Phone
204763	Oct 2 2017 2:25PM	Oct 2 2017 2:26PM	Sunya Simms		HACKENSACK	New Jersey	Type B (HUD Non-FHA Case)	NEED ASST	Phone
204764	Oct 2 2017 2:26PM	Oct 2 2017 2:26PM	Kimberly Douglass Smith		Henrico	Virginia	Type A (HUD MFH Case)	LIH- 1 bedroom family in Richmond County, VA.	Website
204765	Oct 2 2017 2:26PM	Oct 2 2017 2:26PM	Rita Rashad						
204766	Oct 2 2017 2:29PM	Oct 2 2017 2:31PM	Kimberly Douglass Smith		Carrollton	Georgia	Type A (HUD MFH Case)	LIH- 1 bedroom family in Carrol County, GA.	Phone
204767	Oct 2 2017 2:30PM	Oct 2 2017 2:30PM	Sunya Simms						
204768	Oct 2 2017 2:33PM	Oct 2 2017 2:34PM	Rita Rashad		W. Palm Beach	Florida	Type A (HUD MFH Case)	1 bdrm, senior, W Palm Beach	Phone
204769	Oct 2 2017 2:33PM	Oct 2 2017 2:33PM	Yaritza Candelaria		Cleveland	Mississippi	Type A (HUD MFH Case)	LIH-2BD in Atlanta GA	Mail
204770	Oct 2 2017 2:37PM	Oct 2 2017 2:38PM	Sunya Simms		MONROE	New York	Type A (HUD MFH Case)	NEED TEL # FOR VALLEY VIEW APARTMENTS IN LAMBERTON MN	Phone
204771	Oct 2 2017 2:40PM	Oct 2 2017 2:40PM	Sunya Simms		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	ELDERLY - INDIANAPOLIS	Mail

204772	Oct 2 2017 2:40PM	Oct 2 2017 3:27PM	Kimberly Douglass Smith	Traverse City	Michigan	Type A (HUD MFH Case)	BAYSIDE VILLAGE: Caller has several maintenance issues that have not been resolved. States that there are light missing in the kitchen and a loose shower grip on the shower wall. The Regional Manager told her that she would be out on the schedule to have these issues resolved but no one has come out.	Phone
204773	Oct 2 2017 2:42PM	Oct 2 2017 2:42PM	Rita Rashad					
204774	Oct 2 2017 2:45PM	Oct 2 2017 2:45PM	Rita Rashad	Temecula	California	Type C (Non-HUD Case)	Temecula Gardens - caller market renter w/LL complaint... Caller has questions about rent control where she lives but has no rental assistance - she also inquiring for her sister who participates with section 8 voucher program regarding tenant and occupancy guidelines	Phone
204775	Oct 2 2017 2:50PM	Oct 2 2017 2:51PM	Darshall Davis	Metairie	Louisiana	Type B (HUD Non-FHA Case)	Looking for Section 8 Voucher...	Phone
204776	Oct 2 2017 2:58PM	Oct 2 2017 2:58PM	Rita Rashad	Miami	Florida	Type B (HUD Non-FHA Case)	TRINITY TOWERS APTS;GV RES THE COPY OF GREEN CARD - MARRIAGE LICENSE	Phone
204777	Oct 2 2017 3:01PM	Oct 2 2017 3:01PM	Sunya Simms	WASHINGTON	District of Columbia	Type A (HUD MFH Case)	Caller have a complaint against management. She's ben trying to pay her rent online and it doesn't go thru and manager is making her pay late fees. Tenant contact corp. office but nothing has been resolve. She feel discriminated it.	Phone
204778	Oct 2 2017 3:06PM	Oct 2 2017 3:07PM	Yaritza Candelaria	Denver	Colorado	Type A (HUD MFH Case)		Phone
204779	Oct 2 2017 3:08PM	Oct 2 2017 3:09PM	Sunya Simms	LAKE MARY	Florida	Type C (Non-HUD Case)	NEED ASST	Phone
204780	Oct 2 2017 3:17PM	Oct 2 2017 3:18PM	Rita Rashad					
204781	Oct 2 2017 3:18PM	Oct 2 2017 3:20PM	Yaritza Candelaria	Ocala	Florida	Type B (HUD Non-FHA Case)	Caller looking for low income apts. but not approved for it.	Phone
204782	Oct 2 2017 3:21PM	Oct 2 2017 3:21PM	Sunya Simms	W DESMOINE	Iowa	Type A (HUD MFH Case)	VALLEY WEST APTS;HOW TO COMPUTE RENT -	Phone
204783	Oct 2 2017 3:21PM	Oct 2 2017 3:22PM	Rita Rashad	Winston Salem	North Carolina	Type C (Non-HUD Case)	Market renter w/LL issues...	Phone
204784	Oct 2 2017 3:26PM	Oct 2 2017 3:27PM	Yaritza Candelaria	Indianapolis	Indiana	Type A (HUD MFH Case)	LIH-1BD in Indianapolis, Greenwood IN Maple Rivers - Wants to report housing fraud...employee pays \$15 a month; when she does have a job. Feels it is not right. Caller does not know program that tenant is under w/HUD.	Mail
204785	Oct 2 2017 3:27PM	Oct 2 2017 3:27PM	Rita Rashad	Ida Grove	Iowa	Type B (HUD Non-FHA Case)		Phone
204786	Oct 2 2017 3:28PM	Oct 2 2017 3:29PM	Kimberly Douglass Smith	Aurora	Colorado	Type B (HUD Non-FHA Case)	PHA complaint	Phone
204787	Oct 2 2017 3:29PM	Oct 2 2017 3:29PM	Sunya Simms	OXON HILL	Maryland	Type A (HUD MFH Case)	1 BDRM - ELDERLY - FAM - DC Caller has questions about the time frame that they are saying she has to move to another unit at BROOKWOOD ON THE LAKE	Mail
204788	Oct 2 2017 3:31PM	Oct 2 2017 3:34PM	Darshall Davis	Lake Ronkonkoma	New York	Type A (HUD MFH Case)	LIH- 1 bedroom family in Eric, PA	Phone
204789	Oct 2 2017 3:32PM	Oct 2 2017 3:44PM	Kimberly Douglass Smith	Erie	Pennsylvania	Type A (HUD MFH Case)	Lives in a rental home. Wants to file a discrimination complaint against the LL.	Phone
204790	Oct 2 2017 3:32PM	Oct 2 2017 3:32PM	Rita Rashad	Orlando	Florida	Type C (Non-HUD Case)		Phone
204791	Oct 2 2017 3:37PM	Oct 2 2017 3:38PM	Yaritza Candelaria	Indianapolis	Indiana	Type A (HUD MFH Case)	LIH-2BD in Indianapolis IN	Phone
204792	Oct 2 2017 3:42PM	Oct 2 2017 3:42PM	Rita Rashad	Hurlock	Maryland	Type A (HUD MFH Case)	Prospect Hts - Mgr was to have work done to apt last week; however, there were holes and other things left. When she got home there were lots of workers in her apt., and they had all kinds of material left in apt. Mgr said, she did not know they were coming back - yet, she gave them a key per the Maintenance man.	Phone
204793	Oct 2 2017 3:45PM	Oct 2 2017 3:45PM	Rita Rashad	San Antonio	Texas	Type C (Non-HUD Case)	He was denied an apt...feels it is discrimination...	Phone
204794	Oct 2 2017 3:45PM	Oct 2 2017 3:46PM	Darshall Davis	Jefferson City	Missouri	Type B (HUD Non-FHA Case)	Caller on behalf of client - with complaints of poor maintenance - she is not sure of the tenant or property works with a HUD program Caller has complaint against PHA regarding them taking her voucher away - she applied for the program and couldn't find a place in the time allotted - she made complaint to PHA	Phone
204795	Oct 2 2017 3:50PM	Oct 2 2017 3:53PM	Darshall Davis	Riverside	California	Type B (HUD Non-FHA Case)	FO but no return call as of yet	Phone
204796	Oct 2 2017 3:51PM	Oct 2 2017 3:51PM	Rita Rashad	Terre Haute	Indiana	Type A (HUD MFH Case)	2 bdrm, family, Terre Haute, Caller have a complaint against management. Bathroom flooding. Apartment smell bad. Tenant contact landlord but the problem still exist. Tenant contact Corp.office.	Phone
204797	Oct 2 2017 3:55PM	Oct 2 2017 3:56PM	Yaritza Candelaria	Kalamadoo	Michigan	Type A (HUD MFH Case)	South Lake Villa - not MFCH; she has mold in apt...she is high risk and she is pregnant.	Phone
204798	Oct 2 2017 3:58PM	Oct 2 2017 3:58PM	Rita Rashad	Houston	Texas	Type B (HUD Non-FHA Case)	LIH-1BD Elderly in Riverside CA	Phone
204799	Oct 2 2017 4:02PM	Oct 2 2017 4:03PM	Yaritza Candelaria	Temecula	California	Type A (HUD MFH Case)	CAMDEN HILLS;THE LL ADVSD TO USE M.O. RECPT AS RENT RECPT	Mail
204800	Oct 2 2017 4:06PM	Oct 2 2017 4:07PM	Sunya Simms	WEST MISSLIN	Pennsylvania	Type A (HUD MFH Case)	ROSEWOOD APARTMENTS: Caller states that she was denied an apt. due to a past eviction back in 2011. Was told by the property to call HUD.	Phone
204801	Oct 2 2017 4:07PM	Oct 2 2017 4:17PM	Kimberly Douglass Smith	Gary	Indiana	Type A (HUD MFH Case)	LIH in LA/San Bernardino CO CA -1 BR Family	Phone
204802	Oct 2 2017 4:09PM	Oct 2 2017 4:09PM	Darshall Davis	Monroe	New Jersey	Type A (HUD MFH Case)		Mail
204803	Oct 2 2017 4:11PM	Oct 2 2017 4:12PM	Rita Rashad	Lakewood	Florida	Type A (HUD MFH Case)	1 bdrm, senior, West Palm Beach	Phone
204804	Oct 2 2017 4:13PM	Oct 2 2017 4:13PM	Sunya Simms	LONG ISLAND	New York	Type A (HUD MFH Case)	NYC - ELDERLY	Phone
204805	Oct 2 2017 4:14PM	Oct 2 2017 4:14PM	Sunya Simms					
204806	Oct 2 2017 4:21PM	Oct 2 2017 4:22PM	Rita Rashad	Scott City	Missouri	Type A (HUD MFH Case)	3 bdrm, family, St. Louis County	Phone
204807	Oct 2 2017 4:22PM	Oct 2 2017 4:24PM	Kimberly Douglass Smith	Oklahoma City	Oklahoma	Type A (HUD MFH Case)	LIH- 2 bedroom family in OKC. TRISHELL; THE TENANTS FROM THIS PROPERTY IS DESTROYING A HOMEOWNERS PROP NEXT DOOR	Mail
204808	Oct 2 2017 4:24PM	Oct 2 2017 4:25PM	Sunya Simms	MONROE	Louisiana	Type A (HUD MFH Case)	FHA MORTGAGE	Phone
204809	Oct 2 2017 4:26PM	Oct 2 2017 4:27PM	Sunya Simms	COLUMBUS	Ohio	Type B (HUD Non-FHA Case)		Phone
204810	Oct 2 2017 4:28PM	Oct 2 2017 4:33PM	Kimberly Douglass Smith	Monroe	Georgia	Type B (HUD Non-FHA Case)	LIHTC- Caller has complaint against mgmt regarding poor maintenance in her condo - no rental assistance	Phone
204811	Oct 2 2017 4:29PM	Oct 2 2017 4:30PM	Darshall Davis	Dallas	Texas	Type C (Non-HUD Case)	2 bdrm, family, Tuscaloosa	Phone
204812	Oct 2 2017 4:31PM	Oct 2 2017 4:33PM	Rita Rashad	Tuscaloosa	Alabama	Type A (HUD MFH Case)	NEED ASST	Phone
204813	Oct 2 2017 4:32PM	Oct 2 2017 4:32PM	Sunya Simms	FONDULAC	Wisconsin	Type B (HUD Non-FHA Case)		Phone
204814	Oct 2 2017 4:36PM	Oct 2 2017 4:36PM	Sunya Simms	MONTICELLO	New York	Type A (HUD MFH Case)	SLEEPY HOLLOW APTS;THE CORP OFC WILL NOT ANS THEIR PHNS	Phone



204815	Oct 2 2017 4:42PM	Oct 2 2017 4:42PM	Kimberly Douglass Smith		Santa Paula	California	Type C (Non-HUD Case)	FMR wanting to file a complaint because the property is requiring all external doors to be locked at all times.	Phone
204816	Oct 2 2017 4:43PM	Oct 2 2017 4:44PM	Yaritza Candelaria		Oak Ridge	Tennessee	Type A (HUD MFH Case)	Caller have a complaint against Maintenance in ROBERTSVILLE APARTMENTS. The street lights on the surroundings are not working. The lights in the front doors are not working.	Phone
204817	Oct 2 2017 4:43PM	Oct 2 2017 4:44PM	Sunya Simms		TAMPA	Florida	Type B (HUD Non-FHA Case)	NEED INFO ON SEC 8	Phone
204818	Oct 2 2017 4:45PM	Oct 2 2017 4:46PM	Rita Rashad		May Landing	New Jersey	Type C (Non-HUD Case)	Caller is Market Renter w/LL complaint...	Phone
204819	Oct 2 2017 4:48PM	Oct 2 2017 4:49PM	Darshall Davis		Lawrence Township	New Jersey	Type B (HUD Non-FHA Case)	Caller has questions about house rules - wants to know if its right for the mgmt to enter her apt after 3 knocks - she is not sure of the program she or the property works with	Phone
204820	Oct 2 2017 4:50PM	Oct 2 2017 4:50PM	Sunya Simms		ALEXANDRIA	Louisiana	Type A (HUD MFH Case)	OUR LADY'S MANOR APTS,NEED THE NAME OF THE NEW MGMT CO	Phone
204821	Oct 2 2017 4:56PM	Oct 2 2017 4:59PM	Sunya Simms		GRETCHEN	Oregon	Type C (Non-HUD Case)	WILLOW TREE APTS ,NEED ASST Knollcrest - didn't pay rent, they refused to take his rent...he went to the office, no one was there. Twice they refused his rent and now he is two months behind.	Phone
204822	Oct 2 2017 4:57PM	Oct 2 2017 4:58PM	Rita Rashad		Nashville	Tennessee	Type A (HUD MFH Case)	LIH-38D in New Orleans in LO. Caller requires a call back.	Phone
204823	Oct 2 2017 5:04PM	Oct 2 2017 5:05PM	Yaritza Candelaria	Yes	New Orleans	Louisiana	Type A (HUD MFH Case)	Caller looking for housing assistance. Requires a call back-----ELDERLY - HAMILTON	Phone
204824	Oct 3 2017 8:49AM	Oct 5 2017 11:29AM	Kimberly Douglass Smith					Caller have some questions about the program.	Phone
204825	Oct 3 2017 8:51AM	Oct 5 2017 3:03PM	Sunya Simms		HAMILTON	Ohio	Type A (HUD MFH Case)	Request a call back. Caller request a call back.	Phone
204826	Oct 3 2017 8:58AM	Oct 5 2017 3:05PM	Sunya Simms					Request a call back. Caller request a call back.	Phone
204827	Oct 3 2017 8:59AM	Oct 5 2017 3:06PM	Sunya Simms					Request a call back. Caller request a call back.	Phone
204828	Oct 3 2017 9:01AM	Oct 5 2017 3:07PM	Sunya Simms					Request a call back. Caller request a call back.	Phone
204829	Oct 3 2017 9:02AM	Oct 5 2017 3:14PM	Sunya Simms					Request a call back. Caller request a call back.	Phone
204830	Oct 3 2017 9:05AM	Oct 3 2017 9:06AM	Yaritza Candelaria		STOCKTON	California	Type B (HUD Non-FHA Case)	RYAN COURT APARTMENTS&gt;&gt;NEED 2 DISCUSS RENT ISSUES	Phone
204831	Oct 3 2017 9:06AM	Oct 3 2017 9:06AM	Sunya Simms		DETROIT	Michigan	Type A (HUD MFH Case)	Caller looking for assistance. Request a call back	Phone
204832	Oct 3 2017 9:08AM	Oct 5 2017 3:42PM	Sunya Simms					Request a call back	Phone
204833	Oct 3 2017 9:09AM	Oct 3 2017 9:10AM	Sunya Simms		FLORESVILLE	Texas	Type A (HUD MFH Case)	ALAMO APARTMENTS;MOLD Caller have a complaint against the landlord. Caller said she will call back. Didn't leave a name or number to be contact.	Phone
204834	Oct 3 2017 9:10AM	Oct 3 2017 9:10AM	Yaritza Candelaria					Caller request a call back.	Phone
204835	Oct 3 2017 9:13AM	Oct 6 2017 9:25AM	Sunya Simms					NEED ASST	Phone
204836	Oct 3 2017 9:13AM	Oct 3 2017 9:14AM	Sunya Simms		SAVANNAH	Georgia	Type B (HUD Non-FHA Case)	The Fountains - the property was sold. The new Mgrs are not certified to do the re-certifications. Matter of fact, new Mgrs have to go to training in October. Tenant needs to know her rent for Nov. 1. Since around 8/28th she has been asking for her paperwork.	Phone
204837	Oct 3 2017 9:14AM	Oct 3 2017 9:17AM	Rita Rashad		Grand Rapid	Michigan	Type A (HUD MFH Case)	Caller looking for housing assistance. Request a call back.	Phone
204838	Oct 3 2017 9:14AM	Oct 6 2017 2:12PM	Sunya Simms					Caller have a complaint against the landlord. Request a call back.-----2 TO 3 BDRMS IN MODESTO	Phone
204839	Oct 3 2017 9:17AM	Oct 6 2017 2:38PM	Sunya Simms		MERCED	California	Type A (HUD MFH Case)	Caller request a call back.	Phone
204840	Oct 3 2017 9:18AM	Oct 5 2017 4:58PM	Sunya Simms					Caller have a complaint against a landlord.Request a call back.	Phone
204841	Oct 3 2017 9:20AM	Oct 6 2017 9:26AM	Sunya Simms					Caller has complaint against landlord regarding poor maintenance in SFH	Phone
204842	Oct 3 2017 9:21AM	Oct 3 2017 9:22AM	Darshall Davis		Douglasville	Georgia	Type C (Non-HUD Case)	Caller request a call back	Phone
204843	Oct 3 2017 9:21AM	Oct 6 2017 2:11PM	Sunya Simms					Caller request a call back	Phone
204844	Oct 3 2017 9:23AM	Oct 6 2017 2:08PM	Sunya Simms					Looking for emergency housing...	Phone
204845	Oct 3 2017 9:24AM	Oct 3 2017 9:24AM	Rita Rashad		Hamilton	Ohio	Type B (HUD Non-FHA Case)	Caller request a call back. Caller is looking for hosing assistance.	Phone
204846	Oct 3 2017 9:25AM	Oct 6 2017 2:07PM	Sunya Simms					LIH in Boston MA 1-2 BR Family	Mail
204847	Oct 3 2017 9:26AM	Oct 3 2017 9:27AM	Darshall Davis		Boston	Massachusetts	Type A (HUD MFH Case)	ECHOLON TOWERS APTS;RENT WAS RAISED 2 TIMES SINCE SHE MVD IN- WANTS THE F/O & PHA #	Phone
204848	Oct 3 2017 9:27AM	Oct 3 2017 9:27AM	Sunya Simms		VOORHEES	New Jersey	Type A (HUD MFH Case)	Caller has a Section 8 Voucher...	Phone
204849	Oct 3 2017 9:30AM	Oct 3 2017 9:30AM	Rita Rashad		Bronx	New York	Type B (HUD Non-FHA Case)	PARK PLACE TOWERS;NEED CORP #	Phone
204850	Oct 3 2017 9:30AM	Oct 3 2017 9:30AM	Sunya Simms		MT CLEMONS	Michigan	Type A (HUD MFH Case)	BAYONNE - FAM - 1BDRM	Phone
204851	Oct 3 2017 9:41AM	Oct 3 2017 9:41AM	Sunya Simms		BAYONNE	New Jersey	Type A (HUD MFH Case)	Caller have a complaint against the landlord. Request a call back./	Phone
204852	Oct 3 2017 9:42AM	Oct 6 2017 2:30PM	Sunya Simms		WESTVILLE	Ohio	Type C (Non-HUD Case)	Caller request a call back	Phone
204853	Oct 3 2017 9:44AM	Oct 6 2017 2:02PM	Sunya Simms					Caller has complaint against mgmt - she is requesting contact for Corp Office for RIDGEWOOD EAST	Phone
204854	Oct 3 2017 9:45AM	Oct 3 2017 9:46AM	Darshall Davis		West Point	Mississippi	Type A (HUD MFH Case)	1 bdrm, senior, Atlanta 30308 and 30310	Phone
204855	Oct 3 2017 9:45AM	Oct 3 2017 9:45AM	Rita Rashad		Atlanta	Georgia	Type A (HUD MFH Case)	SCHUYLKILL - ELDERLY	Mail
204856	Oct 3 2017 9:46AM	Oct 3 2017 9:51AM	Sunya Simms		MILLSBORO	Delaware	Type A (HUD MFH Case)	Caller have a complaint against management/maint. Caller request a call back.-----MEADOW BROOK APTS	Phone
204857	Oct 3 2017 9:47AM	Oct 3 2017 9:47AM	Rita Rashad		Lake Ville			Caller have a complaint against management and maint. Caller has complaint against mgmt regarding her not being able to be transferred from COOPER ROAD PLAZA - she says there has been a lot of shootings on the property - LIH in Shreveport LA 2-3 BR Family	Phone
204858	Oct 3 2017 9:47AM	Oct 6 2017 11:12AM	Sunya Simms		NEW PALTZ	New York	Type B (HUD Non-FHA Case)	Caller have a complaint against management.	Phone
204859	Oct 3 2017 9:48AM	Oct 6 2017 9:56AM	Sunya Simms					Caller request a call back. Caller request a call back.	Phone
204860	Oct 3 2017 9:49AM	Oct 3 2017 10:01AM	Darshall Davis		Shreveport	Louisiana	Type A (HUD MFH Case)	BEECH GROOVE APTS ,NEED ASST	Phone
204861	Oct 3 2017 9:51AM	Oct 6 2017 2:31PM	Sunya Simms						Phone
204862	Oct 3 2017 9:52AM	Oct 6 2017 1:53PM	Sunya Simms						Phone
204863	Oct 3 2017 9:53AM	Oct 6 2017 2:09PM	Sunya Simms						Phone
204864	Oct 3 2017 9:54AM	Oct 3 2017 9:54AM	Sunya Simms		BEECH GROOVE	Indiana	Type B (HUD Non-FHA Case)		Phone

								Caller have a complaint against management. Leaking in the apts. Roaches infestation. Allergic to roaches	
204865	Oct 3 2017 9:57AM	Oct 6 2017 2:01PM	Sunya Simms		DENVER	Colorado	Type A (HUD MFH Case)	Caller request a call back.----WISE AND HARRIS ARMS	Phone
204866	Oct 3 2017 9:58AM	Oct 6 2017 11:21AM	Sunya Simms					Caller request a call back.	
204867	Oct 3 2017 9:59AM	Oct 3 2017 9:59AM	Sunya Simms		NEUNAN	Georgia	Type B (HUD Non-FHA Case)	NEED ASST West Wood Villa - issues w/the Mgr...violating her HIPPA rights, he solicit sexual favors from applicants, so they can receive an apt; he is having an affair with a tenant; told by HUD it was ok to have sexual relationship with tenant. She is being harassed by him. He is having people take pictures of her apt.	Phone
204868	Oct 3 2017 9:59AM	Oct 3 2017 9:59AM	Rita Rashad		Arkansas City	Kansas	Type A (HUD MFH Case)		Phone
204869	Oct 3 2017 9:59AM	Oct 6 2017 11:20AM	Sunya Simms					Caller looking for housing assistance. Request a call back	
204870	Oct 3 2017 10:01AM	Oct 6 2017 11:14AM	Sunya Simms					Caller looking for housing assistance. Request a call back.	
204871	Oct 3 2017 10:01AM	Oct 3 2017 10:02AM	Sunya Simms		TAMPA	Florida	Type A (HUD MFH Case)	ELDERLY - BRANDON Calles have a complaint against management/maint. Roaches infestation. Request a call back.	Phone
204872	Oct 3 2017 10:02AM	Oct 6 2017 11:19AM	Sunya Simms					Caller have a complaint against the landlord. Request a call back.	
204873	Oct 3 2017 10:04AM	Oct 6 2017 11:17AM	Sunya Simms					Caller have a complaint against management/maint. Caller request a call back.	
204874	Oct 3 2017 10:06AM	Oct 6 2017 11:16AM	Sunya Simms					LIH in Lake CO IN 2 BR Family	
204875	Oct 3 2017 10:08AM	Oct 3 2017 10:09AM	Darshall Davis		Gary	Indiana	Type A (HUD MFH Case)	Caller have a complaint against management. Request a call back	Mail
204876	Oct 3 2017 10:12AM	Oct 6 2017 11:15AM	Sunya Simms					Caller have a complaint against management/maint. Request a call back.	
204877	Oct 3 2017 10:14AM	Oct 3 2017 10:15AM	Yaritza Candelaria					Caller have a complaint against management/maint. Request a call back.	
204878	Oct 3 2017 10:16AM	Oct 5 2017 2:03PM	Yaritza Candelaria	Yes	Miramar	Florida	Type B (HUD Non-FHA Case)	Caller have a complaint against management/maint. Discrimination Lawrence Park - Mgrs are not doing their jobs. She did her annual re-certification, and told them her young daughter would be getting disability. Her rent went from \$36 to \$236. They made her pay \$600 due to back rent in February and March. Rent is now \$236 bc she was receiving cash assistance of \$462 and daughter is getting \$630 a month.	Phone
204879	Oct 3 2017 10:17AM	Oct 3 2017 10:18AM	Rita Rashad		Centerline	Michigan	Type A (HUD MFH Case)	Caller request a call back;WANTS TO KNOW HOW LONG IS THE WAITING	Phone
204880	Oct 3 2017 10:18AM	Oct 6 2017 1:46PM	Sunya Simms		PHEONIX	Arizona	Type A (HUD MFH Case)		Phone
204881	Oct 3 2017 10:19AM	Oct 3 2017 10:19AM	Rita Rashad					Caller have some question about the program. Request a call back.	
204882	Oct 3 2017 10:21AM	Oct 6 2017 1:43PM	Sunya Simms					Caller have a complaint against the landlord. Request a call back.	
204883	Oct 3 2017 10:24AM	Oct 6 2017 1:52PM	Sunya Simms					Caller didn't leave a name or number to be contact. Caller have a complaint against the landlord.	
204884	Oct 3 2017 10:26AM	Oct 6 2017 1:40PM	Sunya Simms					Request a call back BAYSIDE VILLAGE APTS;SEV TIMES THE MAINTENCE PERSON PROMISE TO COME IN AND PUT IN LIGHTING AND REPAIR A SHOWER GRIP - SPK W/THE LL & THE CORP OFC	
204886	Oct 3 2017 10:30AM	Oct 3 2017 10:30AM	Sunya Simms		TRAVERSE CITY	Michigan	Type A (HUD MFH Case)	Caller request a call back.	Phone
204887	Oct 3 2017 10:30AM	Oct 6 2017 1:39PM	Sunya Simms					Caller have a complaint against the management. Discrimination. Request a call back.	
204888	Oct 3 2017 10:33AM	Oct 6 2017 1:38PM	Sunya Simms					Caller have some questions about the program. Request a call back	
204889	Oct 3 2017 10:35AM	Oct 6 2017 1:36PM	Sunya Simms					Caller have a complaint against management. Discrimination. Request a call back	
204890	Oct 3 2017 10:37AM	Oct 6 2017 12:48PM	Sunya Simms						
204891	Oct 3 2017 10:38AM	Oct 6 2017 11:33AM	Sunya Simms		HOUSTON	Texas	Type A (HUD MFH Case)	Caller have a complaint against management/maint. Tenant have mold in the apt. Tenant is pregnant ;SOUTH LAKE VILLAS..MOLD IN BTHRM	Phone
204892	Oct 3 2017 10:39AM	Oct 3 2017 10:41AM	Kimberly Douglass Smith		Houston	Texas	Type A (HUD MFH Case)	Displaced Hurricane Harvey victim seeking housing. Caller request a call back.	Phone
204893	Oct 3 2017 10:40AM	Oct 6 2017 11:29AM	Sunya Simms					COLONY OF HUMBLE APARTMENTS;NEED ASST IN GETTING HER EMPLOYER TO FILL OUT PAPERWORK	Phone
204894	Oct 3 2017 10:41AM	Oct 3 2017 10:41AM	Sunya Simms		HUMBLE	Texas	Type A (HUD MFH Case)	Caller has questions about her rent increase under the section 8 voucher program - she has spoken to her housing worker already and she says she does not understand her and wants to speak with someone over the PHA	Phone
204895	Oct 3 2017 10:42AM	Oct 3 2017 10:42AM	Darshall Davis		Derry	New Hampshire	Type B (HUD Non-FHA Case)		Phone

204896	Oct 3 2017 10:42AM	Oct 5 2017 11:21AM	Kimberly Douglass Smith	Hammond	Indiana	Type A (HUD MFH Case)	RENAISSANCE TOWERS: Caller states that the manger told her that she did not report her income from 2 jobs that she worked at. Caller states that she was told that if the income change was not over \$200 she did not have to report the income. Caller states that she has a past due balance of \$ 100+ because she reported the income on the twelfth day as apposed to the tenth day. Caller have a complaint against the landlord.	Phone
204897	Oct 3 2017 10:44AM	Oct 6 2017 11:28AM	Sunya Simms	FT WORTH	Texas	Type A (HUD MFH Case)	Looking for rental assistance. Request a call back.-- 2 TO 3 BDRMS - FT WORTH Echoing Ridge - saw 3 fleas, then went and got a bug spray. She also saw bugs coming out of holes from back splash. They put compound over, but it is deteriorating; there are ant problems. Mgmt says, she must rid bugs, etc herself.	Phone
204898	Oct 3 2017 10:44AM	Oct 3 2017 10:44AM	Rita Rashad	Canal Fulton	Ohio	Type A (HUD MFH Case)	Request a call back.	Phone
204899	Oct 3 2017 10:45AM	Oct 5 2017 11:15AM	Kimberly Douglass Smith				Request a call back	
204900	Oct 3 2017 10:46AM	Oct 6 2017 1:41PM	Sunya Simms				TRYING TO REACH FEMA ABT HER INVESTMENT	Phone
204901	Oct 3 2017 10:48AM	Oct 3 2017 10:48AM	Sunya Simms	HOUSTON	Texas	Type C (Non-HUD Case)	Caller said she has called before and was provided contact for local HUD FO but never got a call back - she has complaint against the manager there on the property at ELLSWORTH PARKVIEW APTS. - she has attempted to contact the owner with no luck LIH in Newport News VA 1 BR Family/Disabled Caller have a complaint against the landlord. Harrasment. Request a call back.	Phone
204902	Oct 3 2017 10:48AM	Oct 3 2017 10:48AM	Darshall Davis	Ellsworth	Pennsylvania	Type A (HUD MFH Case)		Phone
204903	Oct 3 2017 10:58AM	Oct 3 2017 10:58AM	Darshall Davis	Newport News	Virginia	Type A (HUD MFH Case)		Mail
204904	Oct 3 2017 10:58AM	Oct 6 2017 1:01PM	Sunya Simms					
204905	Oct 3 2017 11:00AM	Oct 6 2017 1:50PM	Sunya Simms				Caller have a complaint against management. Request a call back. Ridgefield - when moved in last April, did not realize there was issue with the ac unit...it was never getting cold in the house. Only adding freon to system. Back in July her ac was out for 4 weeks.	Phone
204906	Oct 3 2017 11:03AM	Oct 3 2017 11:03AM	Rita Rashad	Marrero	Louisiana	Type A (HUD MFH Case)		Phone
204907	Oct 3 2017 11:08AM	Oct 3 2017 11:08AM	Sunya Simms	FT WALTON BEACH	Florida	Type B (HUD Non-FHA Case)	BENTLEY PARK WEST APTS ;NEED ASST Caller looking for LIH Request a call back.	Phone
204908	Oct 3 2017 11:10AM	Oct 6 2017 11:09AM	Sunya Simms	TRAVERSE CITY	Michigan	Type A (HUD MFH Case)	NEED DR BEN CARSON'S # Caller looking for LIH	Phone
204909	Oct 3 2017 11:10AM	Oct 3 2017 11:10AM	Sunya Simms				Request a call back.--ELDERLY - BROOKLYN	Mail
204910	Oct 3 2017 11:11AM	Oct 6 2017 1:35PM	Sunya Simms	BROOKLYN	New York	Type A (HUD MFH Case)	Owns a condo. He is 100% disabled. He is being harassed bc he parks in the handicapped parking space. Plus, people banging all hours of the night on his door. He has document this issue. He has gone to the Atty General's Office.	Phone
204911	Oct 3 2017 11:12AM	Oct 3 2017 11:12AM	Rita Rashad	Woburn	Massachusetts	Type C (Non-HUD Case)	Caller looking for LIH Request a call back.	Phone
204912	Oct 3 2017 11:14AM	Oct 6 2017 12:46PM	Sunya Simms				Caller have a question about discrimination.	
204913	Oct 3 2017 11:15AM	Oct 3 2017 11:15AM	Yaritza Candelaria				Caller have a complaint against management/maint. Request a call back	
204914	Oct 3 2017 11:16AM	Oct 6 2017 1:48PM	Sunya Simms				WOODS OF CASTLETON: Caller states that she has a HCV and received a letter from the property that the PHA did not pay her rent for June and July 2016.	Phone
204915	Oct 3 2017 11:16AM	Oct 3 2017 11:17AM	Kimberly Douglass Smith	Indianapolis	Indiana	Type B (HUD Non-FHA Case)	Caller request a call back.	Phone
204916	Oct 3 2017 11:20AM	Oct 6 2017 12:42PM	Sunya Simms				Caller have a complaint against the management. Discrimination. Mold in the apartment. Request a call back.	
204917	Oct 3 2017 11:22AM	Oct 6 2017 12:38PM	Sunya Simms				Caller looking for LIH. Request a call back.	
204918	Oct 3 2017 11:23AM	Oct 6 2017 12:37PM	Sunya Simms				Modesto, CA - calling and looking at Affordable Housing Online, there is a Residential policy, she needed answers to.	Phone
204919	Oct 3 2017 11:23AM	Oct 3 2017 11:23AM	Rita Rashad	Plainsfield	Indiana	Type B (HUD Non-FHA Case)	BIG BETHEL TOWERS APARTMENTS ;ISSUES W/THE LL	Phone
204920	Oct 3 2017 11:26AM	Oct 3 2017 11:27AM	Sunya Simms	ATLANTA	Georgia	Type A (HUD MFH Case)		Phone
204921	Oct 3 2017 11:27AM	Oct 3 2017 11:27AM	Rita Rashad	Springfield	Ohio	Type B (HUD Non-FHA Case)	Saw Mill via PHA, caller has complaint.	Phone
204922	Oct 3 2017 11:28AM	Oct 3 2017 11:29AM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	LIH in Detroit MI 2 BR Family  Deep Green Property Manager 400 W. 9st Lon Angeles CA 90015 Esperanza 1401 South Hope Los Angeles CA 90015  Diana Rogers Owner/Supervisor of the company don't want any Spanish speakers on the property and request to the personnel to destroy all the applications for the Koreans.	Website
204923	Oct 3 2017 11:30AM	Oct 5 2017 11:05AM	Kimberly Douglass Smith	PENNS GROVE	New Jersey	Type B (HUD Non-FHA Case)	SILVER RUN APTS ;NEED ASST	Phone
204924	Oct 3 2017 11:38AM	Oct 3 2017 11:38AM	Sunya Simms	Atlanta	Georgia	Type A (HUD MFH Case)	LIH in Fulton CO GA 1 BR Elderly Abby Lane - not MFCH; Housing for Homeless.	Mail
204925	Oct 3 2017 11:41AM	Oct 3 2017 11:41AM	Darshall Davis				-----	
204926	Oct 3 2017 11:42AM	Oct 3 2017 11:42AM	Rita Rashad	Cocoa	Florida	Type A (HUD MFH Case)	2 bdrm, family, Brevard	Phone
204927	Oct 3 2017 11:46AM	Oct 3 2017 11:48AM	Sunya Simms	DANVILLE	Illinois	Type A (HUD MFH Case)	DANVILLE - 1BDRM ALL TYPES	Mail

204928	Oct 3 2017 11:50AM	Oct 3 2017 11:52AM	Darshall Davis	Atlanta	Georgia	Type A (HUD MFH Case)	Caller has complaint against mgmt - he was given a number for Corp Office but the number was not working for BIG BETHEL TOWERS APARTMENTS SEXUAL ASSAULTY - WANTS HSG	Phone
204929	Oct 3 2017 11:58AM	Oct 3 2017 11:58AM	Sunya Simms	FEDERAL WAY	Washington	Type A (HUD MFH Case)	DISCR	Phone
204930	Oct 3 2017 12:01PM	Oct 3 2017 12:01PM	Rita Rashad	Slidell	Louisiana	Type C (Non-HUD Case)	Looking for FHEO #	Phone
204931	Oct 3 2017 12:01PM	Oct 3 2017 12:58PM	Sunya Simms	KATY	Texas	Type A (HUD MFH Case)	HOUSTON - ELDERLY	Mail
204932	Oct 3 2017 12:03PM	Oct 3 2017 12:04PM	Rita Rashad	St. Marcus	Texas	Type C (Non-HUD Case)	Market renter w/L complaint...	Phone
204933	Oct 3 2017 12:04PM	Oct 3 2017 12:04PM	Darshall Davis	Confluence	Pennsylvania	Type B (HUD Non-FHA Case)	Caller looking for rental assistance for a SFH	Phone
204934	Oct 3 2017 12:10PM	Oct 3 2017 12:10PM	Rita Rashad	Conyers	Georgia	Type A (HUD MFH Case)	1 bdrm, family, Conyers Caller has complaint against mgmt regarding them denying her rental application at HERITAGE PARK APARTMENTS	Phone
204935	Oct 3 2017 12:10PM	Oct 3 2017 12:10PM	Darshall Davis	Elmira	New York	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding poor maintenance, appliances not working, mice infestation on the property at TRENDWOOD APARTMENTS	Phone
204936	Oct 3 2017 12:15PM	Oct 3 2017 12:18PM	Darshall Davis	Waco	Texas	Type A (HUD MFH Case)		Phone
204937	Oct 3 2017 12:18PM	Oct 3 2017 12:18PM	Rita Rashad	Federal Way	Washington	Type B (HUD Non-FHA Case)	Meriposa Apts. - caller has section 8 voucher, she was sexually assaulted...	Phone
204938	Oct 3 2017 12:18PM	Oct 3 2017 12:18PM	Sunya Simms	FT LAUDERDALE	Florida	Type A (HUD MFH Case)	BROWARD COUNTY -FAM 3 BDRMS RIVERVIEW HOUSE- Caller states that her mother and daughter applied for an apt. When they checked the status of the application they were told that they were not on the waiting list. Also states that there are several maintenance issues that have not been addressed in her unit.	Mail
204939	Oct 3 2017 12:19PM	Oct 3 2017 12:19PM	Kimberly Douglass Smith	Bronx	New York	Type A (HUD MFH Case)	PHA-	Phone
204940	Oct 3 2017 12:21PM	Oct 3 2017 12:22PM	Kimberly Douglass Smith	Bridgeport	Connecticut	Type B (HUD Non-FHA Case)	Homeowner wanting to ask regarding discrimination question.	Phone
204941	Oct 3 2017 12:25PM	Oct 3 2017 12:25PM	Kimberly Douglass Smith	Los Angeles	California	Type C (Non-HUD Case)	LONDON SQUARE VILLAGE APT-- CONCERNS ABT RENT AND THE LL - DOMESTIC VIOLENCE BEING COMMIT AGNST HER BY HER NEIGHBOR - THE RES MGR IS COMMITTING FRAUD	Phone
204942	Oct 3 2017 12:31PM	Oct 3 2017 12:31PM	Sunya Simms	OKLAHOMA CITY	Oklahoma	Type A (HUD MFH Case)	Caller has complaint against landlord regarding his rent determination and he has called the owner and no call back at MEADOWBROOK VILLAGE FAIRINGTON OF LEXINGTON: Caller is moving into the unit on Friday and feels that her rent is not calculated correctly.	Phone
204943	Oct 3 2017 12:32PM	Oct 3 2017 12:37PM	Darshall Davis	Fitchburg	Massachusetts	Type A (HUD MFH Case)	Caller looking for LIH Request a call back.	Phone
204944	Oct 3 2017 12:32PM	Oct 3 2017 12:33PM	Kimberly Douglass Smith	Lexington	Kentucky	Type A (HUD MFH Case)		Phone
204945	Oct 3 2017 12:33PM	Oct 6 2017 12:45PM	Sunya Simms				Caller have a complaint against management.	(b)(6)
204946	Oct 3 2017 12:35PM	Oct 6 2017 12:25PM	Sunya Simms				Request a call back	
204947	Oct 3 2017 12:36PM	Oct 3 2017 12:37PM	Kimberly Douglass Smith	Sacramento	California	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in Sacramento, CA.	Mail
204948	Oct 3 2017 12:36PM	Oct 3 2017 12:37PM	Yaritza Candelaria				Caller request a call back but didn't provide an area code	
204949	Oct 3 2017 12:38PM	Oct 6 2017 11:07AM	Sunya Simms				Caller have a complaint against mgmt/maint. bed bugs in the apt.	
204950	Oct 3 2017 12:39PM	Oct 3 2017 12:40PM	Darshall Davis	Sacramento	California	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt - she disconnected during the call	Phone
204951	Oct 3 2017 12:40PM	Oct 3 2017 12:40PM	Kimberly Douglass Smith	Ft. Wayne	Indiana	Type C (Non-HUD Case)	FMR has questions regarding FHEO laws.	Phone
204952	Oct 3 2017 12:40PM	Oct 6 2017 12:36PM	Sunya Simms				Caller have a complaint against mnngt.	
204953	Oct 3 2017 12:41PM	Oct 3 2017 12:41PM	Sunya Simms	NEW ALBANY	Indiana	Type A (HUD MFH Case)	Request a call back. LOST HER SEC 8 SOME YRS AGO AND TRYING TO FIND OUT IF SHE CAN REAPPLY	Phone
204954	Oct 3 2017 12:41PM	Oct 3 2017 12:42PM	Yaritza Candelaria				couldn't understand the caller's phone number	
204955	Oct 3 2017 12:42PM	Oct 3 2017 12:57PM	Darshall Davis	Jersey City	New Jersey	Type A (HUD MFH Case)	Caller has complaint of harassment from the manager in the rental office at HARBORVIEW APARTMENTS	Phone
204956	Oct 3 2017 12:44PM	Oct 6 2017 11:35AM	Sunya Simms				Caller looking for LIH. Request a call back.	
204957	Oct 3 2017 12:45PM	Oct 3 2017 12:45PM	Yaritza Candelaria				Caller have a complaint against mnngt.	
204958	Oct 3 2017 12:46PM	Oct 3 2017 12:46PM	Sunya Simms	SEASIDE	Oregon	Type C (Non-HUD Case)	Request a call back.	
204959	Oct 3 2017 12:46PM	Oct 3 2017 12:47PM	Sunya Simms				NEED ASST	Phone
204960	Oct 3 2017 12:52PM	Oct 3 2017 12:52PM	Sunya Simms	SCOTTS BLUFF	Nebraska	Type B (HUD Non-FHA Case)	NEED ASST	Phone
204961	Oct 3 2017 12:54PM	Oct 3 2017 12:54PM	Sunya Simms					
204962	Oct 3 2017 12:57PM	Oct 3 2017 12:58PM	Sunya Simms	EUNICE	Texas	Type A (HUD MFH Case)	CONCERNING PARKING AT AN APT COMPLEX	Phone
204963	Oct 3 2017 1:00PM	Oct 3 2017 1:00PM	Sunya Simms	LOS ANGELES	California	Type C (Non-HUD Case)	OWNS HER CONDO AND HAVING PARKING ISSUES	Phone
204964	Oct 3 2017 1:01PM	Oct 5 2017 4:48PM	Sunya Simms				Caller looking for LIH	
204965	Oct 3 2017 1:03PM	Oct 3 2017 1:04PM	Kimberly Douglass Smith	St. Louis	Missouri	Type A (HUD MFH Case)	LIH- 2 bedroom family in St. Louis, MO Caller complaint against mnngt.	Mail
204966	Oct 3 2017 1:04PM	Oct 6 2017 12:35PM	Sunya Simms	SALT LAKE CITY	Utah	Type A (HUD MFH Case)	Harrasment Drug activity	
204967	Oct 3 2017 1:05PM	Oct 6 2017 12:24PM	Sunya Simms	HOUSTON	Texas	Type C (Non-HUD Case)	Request a call back.--NEED INCOME LIMIT FOR SALT LAKE COUNTY	Phone
204968	Oct 3 2017 1:05PM	Oct 3 2017 1:05PM	Sunya Simms	MILFORD	Massachusetts	Type B (HUD Non-FHA Case)	Caller request a call back	Phone
204969	Oct 3 2017 1:06PM	Oct 3 2017 1:06PM	Yaritza Candelaria				NEED ASST	
204970	Oct 3 2017 1:09PM	Oct 3 2017 1:11PM	Kimberly Douglass Smith	Los Angeles	California	Type B (HUD Non-FHA Case)	Caller looking for LIH	Phone
204971	Oct 3 2017 1:10PM	Oct 3 2017 1:11PM	Rita Rashad	Las Vegas	Nevada	Type C (Non-HUD Case)	Section 42 discrimination Calling looking for FHEO..	Phone
204972	Oct 3 2017 1:10PM	Oct 3 2017 1:10PM	Yaritza Candelaria				Caller wants to talk to the secretary of HUD	
204973	Oct 3 2017 1:12PM	Oct 6 2017 12:41PM	Sunya Simms				Caller have a complaint against a neighbor.	
204974	Oct 3 2017 1:16PM	Oct 6 2017 12:40PM	Sunya Simms				Caller have a complaint against landlord. Cabinets are falling apart. Heat hasn't been replaced. Pets without a leash. Request a call back.	

204975	Oct 3 2017 1:18PM	Oct 6 2017 12:21PM	Sunya Simms		ADDISON	Illinois	Type A (HUD MFH Case)	Caller looking for LIH---1 BDRM - ADDISON	Phone
204976	Oct 3 2017 1:19PM	Oct 6 2017 12:18PM	Sunya Simms					Caller looking for LIH	
204977	Oct 3 2017 1:21PM	Oct 3 2017 1:21PM	Darshall Davis		Los Angeles	California	Type C (Non-HUD Case)	Caller wanted to know if she can allow someone to store things in her garage - she has no rental assistance	Phone
204978	Oct 3 2017 1:22PM	Oct 3 2017 1:22PM	Rita Rashad		Riverside	Rhode Island	Type A (HUD MFH Case)	2 bdrm, disable/family, Pawtucket and E. Providence	Phone
204979	Oct 3 2017 1:22PM	Oct 6 2017 12:17PM	Sunya Simms					Caller have a complaint against management. Requires a call back. HEATHERBROOK APARTMENTS: Caller states that her mother was told that she had to e out of the unit by Friday of this week. She has applied and was approved to move into a unit @ Oak Ridge Apartments in Broussard, Louisiana on Oct. 4th. The manager told her today that she would not be allowed to move in until he hears from HUD.	
204980	Oct 3 2017 1:23PM	Oct 3 2017 1:24PM	Kimberly Douglass Smith		Port Author	Texas	Type A (HUD MFH Case)	Voicemail	Phone
204981	Oct 3 2017 1:27PM	Oct 3 2017 1:27PM	Yaritza Candelaria						
204982	Oct 3 2017 1:28PM	Oct 3 2017 1:29PM	Rita Rashad		Chicago	Illinois	Type A (HUD MFH Case)	3 bdrm, family, Hyde Park	Phone
204983	Oct 3 2017 1:29PM	Oct 5 2017 1:36PM	Yaritza Candelaria	Yes				Request a call back	
204984	Oct 3 2017 1:29PM	Oct 3 2017 1:35PM	Darshall Davis		New Haven	Connecticut	Type B (HUD Non-FHA Case)	Caller on behalf of her mother - with complaint against mgmt regarding them not being prepared for the hurricane and the tenants have no power - she is not sure of the program she is working with	Phone
204985	Oct 3 2017 1:29PM	Oct 3 2017 1:30PM	Rita Rashad						
204986	Oct 3 2017 1:30PM	Oct 5 2017 4:52PM	Sunya Simms		SAN FRANCISCO	California	Type A (HUD MFH Case)	Caller have a complaint mngt. Request a call back- NEED LSTNGS	Website
204987	Oct 3 2017 1:31PM	Oct 3 2017 1:31PM	Yaritza Candelaria					Caller have a complaint against mngt.	
204988	Oct 3 2017 1:33PM	Oct 3 2017 1:35PM	Yaritza Candelaria					Caller have a complaint against mngt.	
204989	Oct 3 2017 1:33PM	Oct 3 2017 1:35PM	Yaritza Candelaria					Caller have a complaint against mngt.	
204990	Oct 3 2017 1:34PM	Oct 3 2017 1:35PM	Yaritza Candelaria					Caller have a complaint against mngt.	
204991	Oct 3 2017 1:35PM	Oct 3 2017 1:35PM	Rita Rashad		Middlesboro	Kentucky	Type A (HUD MFH Case)	3/4 bdrm, family, Middlesboro Caller has questions about her rent determination and calculation at MAULDIN GARDENS	Phone
204992	Oct 3 2017 1:41PM	Oct 3 2017 1:43PM	Darshall Davis		Greenville	South Carolina	Type A (HUD MFH Case)	White Hill - calling on behalf of Uncle, when she went into apt., the enire apt is filled with mold. Mold is over furniture and everything. Mgmt cleaned the air ducts and sent in a cleaning lady. Everything is back. Uncle was disoriented from mold spores, fell and went to hospital. She contacted the corp., and been waiting for them to do something. There is a dehumidifier in apt., but there are still.	Phone
204993	Oct 3 2017 1:46PM	Oct 3 2017 1:46PM	Rita Rashad		Huntersville	North Carolina	Type A (HUD MFH Case)		Phone
204994	Oct 3 2017 1:48PM	Oct 3 2017 1:49PM	Darshall Davis		Hollendale Beach	Florida	Type B (HUD Non-FHA Case)	Caller on behalf of her parents - asking for contact for PHA in Broward CO FL	Phone
204995	Oct 3 2017 1:49PM	Oct 3 2017 1:55PM	Yaritza Candelaria		Philadelphia	Pennsylvania	Type B (HUD Non-FHA Case)	Caller have a concern that he will lose his voucher if he doesn't get an apt.	Phone
204996	Oct 3 2017 1:50PM	Oct 3 2017 1:50PM	Rita Rashad		Elkins	West Virginia	Type B (HUD Non-FHA Case)	Caller has a Section 8 Voucher and has a complaint...	Phone
204997	Oct 3 2017 1:50PM	Oct 3 2017 1:50PM	Darshall Davis						
204998	Oct 3 2017 1:51PM	Oct 3 2017 1:52PM	Kimberly Douglass Smith		Pasadena	Texas	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in Pasadena, TX	Phone
204999	Oct 3 2017 2:07PM	Oct 3 2017 2:07PM	Rita Rashad		Westfield	Indiana	Type B (HUD Non-FHA Case)	Caller had a tax credit question...	Phone
205000	Oct 3 2017 2:11PM	Oct 3 2017 2:11PM	Sunya Simms		GOLDSBORO	North Carolina	Type A (HUD MFH Case)	1 BDRM/GOLDSBORO---NEED PHA # - ALSO INCOME LIMIT FOR MF PROG	Phone
205001	Oct 3 2017 2:14PM	Oct 3 2017 2:15PM	Rita Rashad		Clearwater	Florida	Type A (HUD MFH Case)	1 bdrm, senior, Pinellas County	Phone
205002	Oct 3 2017 2:15PM	Oct 3 2017 2:16PM	Yaritza Candelaria		Oxnard	California	Type A (HUD MFH Case)	LIH-2BD in Ventura CO. GREENWOOD MANOR APTS ;LL IS BEING NASTY TO HER - PAY RENT ON TIME - HE'S ATTEMPTING TO EVICT HER - ALSO NEED LST OF MF APTS ALL TYPES	Phone
205003	Oct 3 2017 2:18PM	Oct 3 2017 2:19PM	Sunya Simms		VANCOUVER	Washington	Type A (HUD MFH Case)	IN VANCOUVER	Phone,Mail
205004	Oct 3 2017 2:22PM	Oct 3 2017 2:23PM	Sunya Simms		BOWLING GREEN	Virginia	Type C (Non-HUD Case)	ANGELA WOOD APTS ;NEED ASST	Phone
205005	Oct 3 2017 2:25PM	Oct 3 2017 2:25PM	Rita Rashad	Yes					
205006	Oct 3 2017 2:30PM	Oct 3 2017 2:30PM	Sunya Simms		GARY	Indiana	Type A (HUD MFH Case)	3 BDRMS/GARY	Phone
205007	Oct 3 2017 2:34PM	Oct 3 2017 2:34PM	Sunya Simms		LA MESA	California	Type A (HUD MFH Case)	ELDERLY - ORANGE COUNTY	Mail
205008	Oct 3 2017 2:36PM	Oct 3 2017 2:36PM	Rita Rashad		Dallas	Texas	Type C (Non-HUD Case)	BWS Architect - doing a MF projects, has some questions about counting the # of adaptable apts. for accessibility. Caller have a complain against maintenance manager in DESERT VIEW APTS.	Phone
205009	Oct 3 2017 2:36PM	Oct 3 2017 2:41PM	Yaritza Candelaria		Palmdale	California	Type A (HUD MFH Case)		Phone
205010	Oct 3 2017 2:40PM	Oct 3 2017 2:40PM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	1 bdrm, senior, Indianapolis WESTMINSTER ASBURY EAST: Caller states that there is a lot of flooding and sewage back-up in the building. Caller states that she called the local health department to no avail.	Phone
205011	Oct 3 2017 2:45PM	Oct 3 2017 2:46PM	Kimberly Douglass Smith		Cocoa	Florida	Type A (HUD MFH Case)	1 bdrm, disabled, Los Angeles	Phone
205012	Oct 3 2017 2:47PM	Oct 3 2017 2:47PM	Rita Rashad		Los Angeles	California	Type A (HUD MFH Case)	NEED APT LSTNGS	Phone
205013	Oct 3 2017 2:50PM	Oct 3 2017 2:50PM	Sunya Simms		BIRMINGHAM	Alabama	Type A (HUD MFH Case)	Caller is requesting contact for Corp Office - the number given previously is not working for JOSHUA MANOR OF DAYTON	Website
205014	Oct 3 2017 2:51PM	Oct 3 2017 2:52PM	Darshall Davis		Dayton	Ohio	Type A (HUD MFH Case)	PHA-	Phone
205015	Oct 3 2017 2:51PM	Oct 3 2017 2:52PM	Kimberly Douglass Smith		Kerens	Texas	Type B (HUD Non-FHA Case)		Phone
205016	Oct 3 2017 2:52PM	Oct 3 2017 2:54PM	Rita Rashad		Washington	District of Columbia	Type A (HUD MFH Case)	1 bdrm, senior, DC	Phone
205017	Oct 3 2017 2:54PM	Oct 3 2017 2:54PM	Kimberly Douglass Smith		Indianapolis	Indiana	Type A (HUD MFH Case)	LIH- 2 bedroom family in Indianapolis, IN.	Website
205018	Oct 3 2017 3:00PM	Oct 3 2017 3:01PM	Kimberly Douglass Smith		Lakeland	Florida	Type C (Non-HUD Case)	FMR wanting to file discrimination complaint.	Phone
205019	Oct 3 2017 3:02PM	Oct 3 2017 3:09PM	Darshall Davis		Boca Raton	Florida	Type A (HUD MFH Case)	LIH in Boca Raton FL 1 BR Family/Elderly	Phone
205020	Oct 3 2017 3:04PM	Oct 3 2017 3:04PM	Rita Rashad		Clarksville	Tennessee	Type B (HUD Non-FHA Case)	Case Mgr, Hopkinsville, KY...Pennyroyal Community; New Mgr is doing things that may be abusive under the COC program	Phone
205021	Oct 3 2017 3:06PM	Oct 3 2017 3:07PM	Yaritza Candelaria						
205022	Oct 3 2017 3:07PM	Oct 3 2017 3:09PM	Sunya Simms		ATLANTA	Georgia	Type A (HUD MFH Case)	ELDERLY - FULTON COUNTY ECHELON TOWERS : Caller feels that her rent is not calculated correctly. States that her rent is \$537 and your monthly income is \$1526 (\$10.90 x35hrs).	Phone
205023	Oct 3 2017 3:16PM	Oct 3 2017 3:55PM	Kimberly Douglass Smith		Voorhees	New Jersey	Type A (HUD MFH Case)	NEED PHA #	Phone
205024	Oct 3 2017 3:18PM	Oct 3 2017 3:18PM	Sunya Simms		BOCA RATON	Florida	Type B (HUD Non-FHA Case)		Phone

							Caller have a complaint against management in TURNPIKE TERRACE APARTMENTS. Caller stated that other tenants have the key for her apartment.	
205025	Oct 3 2017 3:21PM	Oct 3 2017 3:22PM	Yaritza Candelaria	Susquehanna	Pennsylvania	Type A (HUD MFH Case)	Caller on behalf of client - LIH in WDC 2 BR Disabled	Phone
205026	Oct 3 2017 3:22PM	Oct 3 2017 3:23PM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Wattswood 90011 - needed the corp #; she had a one bedroom which she just moved out due to infestation of roaches and now new apt is infestated with roaches. And she needs to move anyway to a two bedroom, but Mgr won't do so and say, she has to go back to the bottom of the list.	Mail
205027	Oct 3 2017 3:26PM	Oct 3 2017 4:29PM	Rita Rashad	Los Angeles	California	Type B (HUD Non-FHA Case)	Old Middletown High - She wants to pay her rent, but couldn't as mgmt said, they were waiting for computer update; it was time for re-certification which she had an appointment...everything was fine, then they notice that she was paying \$220 since she had been living there as it was a mistake. Mgmt say, they will be owing her credit. For October her rent was \$211. So she'd been waiting for Mgr to contact her about whether to pay rent. She called today, no answer to see if she is supposed to pay rent or nothing at all.	Phone
205028	Oct 3 2017 3:36PM	Oct 3 2017 3:37PM	Rita Rashad	Middletown	Connecticut	Type A (HUD MFH Case)	Looking to get an inspection report...	Phone
205029	Oct 3 2017 3:39PM	Oct 3 2017 3:39PM	Rita Rashad	Atlanta	Georgia	Type C (Non-HUD Case)	Caller have a complaint against management in HOLLY HILLS APARTMENTS. He can't smoke in the property.	Phone
205030	Oct 3 2017 3:42PM	Oct 3 2017 3:53PM	Yaritza Candelaria	Livingston	Tennessee	Type A (HUD MFH Case)	3 BDRMS - OAKLAND COUNTY	Phone
205031	Oct 3 2017 3:43PM	Oct 3 2017 3:43PM	Sunya Simms	DETROIT	Michigan	Type A (HUD MFH Case)	Hayes Meadow 43420 - complaint	Mail
205032	Oct 3 2017 3:44PM	Oct 3 2017 3:45PM	Rita Rashad	Fremont	Ohio	Type A (HUD MFH Case)	CHERRY RIDGE TERRACE APTS ;THIS CALL IS FROM AN ANIMAL SHELTER CONCERNING THE STRAY ANIMALS ON THE PROPERTY	Phone
205033	Oct 3 2017 3:51PM	Oct 4 2017 9:05AM	Sunya Simms	NORTERN CAMBRIA	Pennsylvania	Type A (HUD MFH Case)	Forest Cove - she put in a work order, but told later to call the Rental Office...which end up being about a week. There is an issue with leak and ceiling has water in it. And she had no hot water.	Phone
205034	Oct 3 2017 3:52PM	Oct 3 2017 4:04PM	Rita Rashad	Atlanta	Georgia	Type A (HUD MFH Case)	FOUNTAIN COURT COOPERATIVE 1-4 ;MOTHER HAS AN APT PAYING LESS THAN HER - SHE GETS LESS MONEY	Phone
205035	Oct 3 2017 3:59PM	Oct 3 2017 3:59PM	Sunya Simms	DETROIT	Michigan	Type A (HUD MFH Case)	Country Commons - says she was working with women against abuse. She has an order against a person, but that person knows where she lives. She wants to move, but Mgmt is only going to transfer her to another unit.	Phone
205036	Oct 3 2017 4:02PM	Oct 3 2017 4:03PM	Rita Rashad	Bensalem	Pennsylvania	Type A (HUD MFH Case)	Caller have a complaint against management/maint. in WEST HIGH APTS Carpet is dirty. Fights, drugs, and drinking in the property. Caller contact Corp. office and nothing has been done.	Phone
205037	Oct 3 2017 4:05PM	Oct 3 2017 4:06PM	Yaritza Candelaria	Akron	Ohio	Type A (HUD MFH Case)	MIDVIEW CROSSING APTS;PROVD THE LL W/ALL BANK RECPTS BUT SHE NOW WANTS THE TENANT TO GV HER THE ATM CARD	Phone
205038	Oct 3 2017 4:07PM	Oct 3 2017 4:08PM	Sunya Simms	ELYRIA	Ohio	Type A (HUD MFH Case)	2 BDRMS FAM - MODESTO CA	Phone
205039	Oct 3 2017 4:11PM	Oct 3 2017 4:11PM	Sunya Simms	SPRINGFIELD	Illinois	Type A (HUD MFH Case)	YALE VILLAGE ;HOLE IN CEILING - SPK W/THE CORP OFC	Phone
205040	Oct 3 2017 4:11PM	Oct 3 2017 4:12PM	Sunya Simms	HOUSTON	Texas	Type A (HUD MFH Case)	Sayles Place - new Mgmt took over, they are saying, she is not part of HUD's program. She pays \$854; she has been unemployed, she just started receiving unemployment benefits. LIH in Yonkers NY 3 BR Family	Phone
205041	Oct 3 2017 4:14PM	Oct 3 2017 4:15PM	Sunya Simms	HOUSTON	Texas	Type A (HUD MFH Case)	Caller have some questions about PHA notices	Phone
205042	Oct 3 2017 4:15PM	Oct 3 2017 4:16PM	Rita Rashad	Washington	District of Columbia	Type A (HUD MFH Case)	NONANTUM VILLAGE PLACE.;NOT WORKING THIS YR - WORKED LAST SUMMER BUT DIDNT PAY AN INCREASE THE LL TOLD HER TO HOLD OFF---SPK /W CORP OFC	Phone
205043	Oct 3 2017 4:16PM	Oct 3 2017 4:16PM	Darshall Davis	Yonkers	New York	Type A (HUD MFH Case)	LIH- 1 bedroom family	Mail
205044	Oct 3 2017 4:18PM	Oct 3 2017 4:19PM	Yaritza Candelaria	Woodbridge	Virginia	Type C (Non-HUD Case)	LIH- 1 bedroom family in LA County, CA	Phone
205045	Oct 3 2017 4:22PM	Oct 3 2017 4:22PM	Sunya Simms	NEWTOWN	Massachusetts	Type A (HUD MFH Case)	LIH in San Francisco/Sacramento CA 1-2 BR Elderly	Phone
205046	Oct 3 2017 4:29PM	Oct 5 2017 10:47AM	Kimberly Douglass Smith	Aransas Pass	Texas	Type A (HUD MFH Case)	Caller have some questions about smoking medical marihuana on the property.	Phone
205047	Oct 3 2017 4:31PM	Oct 3 2017 4:31PM	Sunya Simms	DETROIT	Michigan	Type A (HUD MFH Case)	1 bdrm, family, Indianapolis	Phone
205048	Oct 3 2017 4:35PM	Oct 3 2017 4:36PM	Rita Rashad	Naples	Florida	Type C (Non-HUD Case)	NORTHSIDE HILLS APTS;WATER NOT GETTING HOT - WAS TOLD THT SHE HAS TO WAIT TILL EVERYONE ELSE COMPLAIN ABT THE WATER	Phone
205049	Oct 3 2017 4:36PM	Oct 3 2017 4:56PM	Kimberly Douglass Smith	Englewood	California	Type A (HUD MFH Case)	Gladys Gardens via PHA; caller has complaint against LL and PHA.	Phone
205050	Oct 3 2017 4:40PM	Oct 3 2017 4:46PM	Darshall Davis	Vacaville	California	Type A (HUD MFH Case)		
205051	Oct 3 2017 4:53PM	Oct 3 2017 4:53PM	Yaritza Candelaria	Morton	Illinois	Type A (HUD MFH Case)		
205052	Oct 3 2017 4:58PM	Oct 3 2017 4:59PM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)		
205053	Oct 4 2017 9:04AM	Oct 4 2017 9:05AM	Sunya Simms	GRIFFIN	Georgia	Type A (HUD MFH Case)		
205054	Oct 4 2017 9:17AM	Oct 4 2017 9:17AM	Rita Rashad	Long Island	New York	Type B (HUD Non-FHA Case)		

							Caller have a complaint against management in PROVIDENCE HALL. Manager was asking the tenant for her life insurance information and manager let her know after info was provided that she have some cash available. Tenant son's is concern about it.	
205055	Oct 4 2017 9:20AM	Oct 4 2017 9:21AM	Yaritza Candelaria	Hudson	New York	Type A (HUD MFH Case)	2 TO 3 BDRMS - HOMESTEAD & [PHA # Caller is requesting RRR - and contacts for FHEO and local HUD FO in Birmingham Imperial Gardens - rec'd a violation, saying she was harassing her neighbor, man sent pictures of himself. She'd told him to stop. She has 5 kids. SPRING CREEK TOWERS APTS- APPLIED FOR AN APT HERE SALEM GARDENS APTS -ISSUES CONCERNING RENT - THERE WAS A DECREASE IN INCOME Caller has complaint against PHA and LL.. Tenant have a complaint against mngt/maint.. Flooded and mold. 10 months under those conditions. Tenant talked to Corp. office and management gave her an eviction notice. Discrimination	Phone
205056	Oct 4 2017 9:22AM	Oct 4 2017 9:22AM	Sunya Simms	HOMESTEAD	Florida	Type A (HUD MFH Case)		Phone
205057	Oct 4 2017 9:24AM	Oct 4 2017 9:37AM	Darshall Davis	Hoover	Alabama	Type A (HUD MFH Case)		Mail
205058	Oct 4 2017 9:30AM	Oct 4 2017 9:30AM	Rita Rashad	Smyrna	Tennessee	Type A (HUD MFH Case)		Phone
205059	Oct 4 2017 9:32AM	Oct 4 2017 9:32AM	Sunya Simms	BROOKLYN	New York	Type C (Non-HUD Case)		Phone
205060	Oct 4 2017 9:36AM	Oct 4 2017 9:36AM	Sunya Simms	WINSTON-SALEM	North Carolina	Type A (HUD MFH Case)		Phone
205061	Oct 4 2017 9:36AM	Oct 4 2017 9:36AM	Rita Rashad	Waldo	Florida	Type B (HUD Non-FHA Case)		Phone
205062	Oct 4 2017 9:36AM	Oct 4 2017 9:38AM	Yaritza Candelaria	Victoria	Texas	Type B (HUD Non-FHA Case)		Phone
205063	Oct 4 2017 9:38AM	Oct 4 2017 9:38AM	Darshall Davis					
205064	Oct 4 2017 9:41AM	Oct 4 2017 9:41AM	Sunya Simms	MT CLEMONS	Michigan	Type A (HUD MFH Case)	STERLING HGHTS - MT CLEMONS ---2 TO 3 BDRMS	Phone
205065	Oct 4 2017 9:44AM	Oct 4 2017 9:46AM	Darshall Davis	Mesquite	Texas	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
205066	Oct 4 2017 9:45AM	Oct 4 2017 9:48AM	Rita Rashad	Woodbine	New Jersey	Type A (HUD MFH Case)	2 bdrm, family, Cape May, Atlantic County	Phone
205067	Oct 4 2017 9:49AM	Oct 4 2017 9:50AM	Yaritza Candelaria	Cleveland	Ohio	Type B (HUD Non-FHA Case)	Caller misplaced the manager number for the apartments he applied.	Phone
205068	Oct 4 2017 9:50AM	Oct 4 2017 9:50AM	Rita Rashad					
205069	Oct 4 2017 9:50AM	Oct 4 2017 9:51AM	Darshall Davis	Mt Clemens	Michigan	Type A (HUD MFH Case)	Repeat Caller - LIH in Mt Clemens/Sterling Heights MI 1 BR Family	Phone
205070	Oct 4 2017 9:53AM	Oct 4 2017 9:53AM	Sunya Simms	POMAMO BEACH	Florida	Type A (HUD MFH Case)	THE ATLANTIS APTS - TRYING TO REACH FHEO	Phone
205071	Oct 4 2017 9:55AM	Oct 4 2017 9:56AM	Yaritza Candelaria	Hackettstown	New Jersey	Type A (HUD MFH Case)	Caller wanted to know if bad credit will affect the application with the property and HUD	Phone
205072	Oct 4 2017 10:06AM	Oct 4 2017 10:07AM	Darshall Davis	Port Arthur	Texas	Type A (HUD MFH Case)	LIH in Lafayette LA 2 BR Family	Website
205073	Oct 4 2017 10:07AM	Oct 4 2017 10:08AM	Rita Rashad	Ahoskie	North Carolina	Type B (HUD Non-FHA Case)	Long View - not MFCH; but Choanoke Area Development Association of NC, Inc. Caller has a voucher. Mgmt is adding additional \$137 to rent because of her life insurance.	Phone
205074	Oct 4 2017 10:09AM	Oct 4 2017 11:21AM	Yaritza Candelaria	Fredericksburg	Virginia	Type A (HUD MFH Case)	LIH-3BD Fam. in Fredericksburg	Phone
205075	Oct 4 2017 10:09AM	Oct 4 2017 10:09AM	Sunya Simms	METAIRIE	Louisiana	Type A (HUD MFH Case)	2 TO 3 BDRMS - METAIRIE - KENNER ALPINE VILLAGE: Caller states that he has reported that there is mold in his unit to the manager. States that HUD REAC Inspector randomly inspected his unit and discovered the mold and fined the property. Also states that he has started legal proceedings.	Phone
205076	Oct 4 2017 10:14AM	Oct 5 2017 11:13AM	Kimberly Douglass Smith	Terra Alta	West Virginia	Type A (HUD MFH Case)	Renter has a rent voucher, LL won't accept the rent voucher which came from social service.	Phone
205077	Oct 4 2017 10:14AM	Oct 4 2017 10:15AM	Rita Rashad	East Setauket	New York	Type C (Non-HUD Case)		Phone
205078	Oct 4 2017 10:16AM	Oct 4 2017 10:17AM	Darshall Davis	Cleveland	Ohio	Type A (HUD MFH Case)	Caller on behalf of tenant - has complaint against mgmt regarding bug and spider infestation on the property at MARGARERT WAGNER APARTMENTS	Phone
205079	Oct 4 2017 10:17AM	Oct 4 2017 10:18AM	Sunya Simms	RADCLIFF	Kentucky	Type A (HUD MFH Case)	STEWART MANOR APTS ;WAS TOLD THAT HER APT IS GOING SMOKE FEEL	Phone
205080	Oct 4 2017 10:17AM	Oct 4 2017 10:19AM	Yaritza Candelaria	Bristol	Virginia	Type C (Non-HUD Case)	Caller have a complaint about discrimination.	Phone
205081	Oct 4 2017 10:24AM	Oct 4 2017 10:39AM	Darshall Davis	St Petersburg	Florida	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding bed bug infestation on the property at THE VIRIDIAN APARTMENTS	Phone
205082	Oct 4 2017 10:25AM	Oct 4 2017 10:25AM	Rita Rashad	Lynn	Massachusetts	Type A (HUD MFH Case)	Marian Gardens - Flood in parking lot that damaged her car parking lot of development...wants HUD to give her insurance information on property. Caller have a complaint against the landlord.	Phone
205083	Oct 4 2017 10:25AM	Oct 4 2017 10:25AM	Yaritza Candelaria	New Paris	Ohio	Type C (Non-HUD Case)		Phone
205084	Oct 4 2017 10:27AM	Oct 4 2017 10:28AM	Yaritza Candelaria					
205085	Oct 4 2017 10:35AM	Oct 4 2017 10:37AM	Yaritza Candelaria	Harper Woods	Michigan	Type A (HUD MFH Case)	LIH-IBD in Detroit Michigan CLINTON COURT APTS ,CAMERAS WAS PUT IN THE BLDG - WHERE CAN THEY POINT THE CAMERAS - CAN THEY WALK IN AT ANYTIME	Phone
205086	Oct 4 2017 10:35AM	Oct 4 2017 10:35AM	Sunya Simms	NEW YORK	New York	Type A (HUD MFH Case)	ST. ANDREW TOWERS ;TRYING TO GET SOME MAINTENCE WORK DONE	Phone
205087	Oct 4 2017 10:39AM	Oct 4 2017 10:39AM	Sunya Simms	COLES SPRINGS	Florida	Type A (HUD MFH Case)	DARE: Caller states that her daughter is no longer a full time student and wants to know if she should be getting an IR done?	Phone
205088	Oct 4 2017 10:42AM	Oct 4 2017 10:44AM	Kimberly Douglass Smith	Chicago	Illinois	Type A (HUD MFH Case)		Phone
205089	Oct 4 2017 10:42AM	Oct 4 2017 10:43AM	Rita Rashad	Bronx	New York	Type A (HUD MFH Case)	Morrisania II 10451 - calling on behalf of sister. She put in application. She did not sign off on info regarding the bank. Sister went to Puerto Rico to help mother bc of hurricane; and can't get back to NY to complete her re-certification that has to do with a bank document. If sister is not back by the 10th, she will be charged market rent. WANTS 2 KNOW WHY SHE CANT SEE THE CHECK HUDS SENDS TO HER APT	Phone
205090	Oct 4 2017 10:44AM	Oct 4 2017 10:44AM	Sunya Simms	DETROIT	Michigan	Type A (HUD MFH Case)	COMPLEX	Phone
205091	Oct 4 2017 10:46AM	Oct 4 2017 10:46AM	Sunya Simms	STUART	Florida	Type C (Non-HUD Case)	NEED INFO CONCERNING DISABILITY ACTS	Phone

205092	Oct 4 2017 10:46AM	Oct 4 2017 10:47AM	Rita Rashad	Detroit	Michigan	Type A (HUD MFH Case)	Wanted to make sure her listing of	Phone
205093	Oct 4 2017 10:49AM	Oct 4 2017 10:49AM	Sunya Simms	KALAMAZOO	Michigan	Type A (HUD MFH Case)	apts was being mailed out. 1 BDRM - KALAMAZOO	Mail
205094	Oct 4 2017 10:53AM	Oct 4 2017 10:53AM	Sunya Simms	NEW ROCHELLE	New York	Type A (HUD MFH Case)	HUGUENOT HOUSES APTS ;THEY WENT	Phone
205095	Oct 4 2017 10:56AM	Oct 4 2017 10:57AM	Rita Rashad	Atlanta	Georgia	Type A (HUD MFH Case)	UP 35 ON HIS ELEC 1 bdrm, senior, Atlanta	Phone
205096	Oct 4 2017 10:58AM	Oct 4 2017 10:58AM	Sunya Simms	ST LOUIS	Missouri	Type A (HUD MFH Case)	ARE THE UTILITY CKS MLD TO THE	Phone
205097	Oct 4 2017 11:01AM	Oct 4 2017 11:01AM	Sunya Simms	OAKLAND CITY	Indiana	Type A (HUD MFH Case)	TENANTS NEED PROG INFO	Phone
205098	Oct 4 2017 11:04AM	Oct 4 2017 11:04AM	Darshall Davis	Chicago	Illinois	Type A (HUD MFH Case)	Caller had questions about his rent calculation - he is no longer eligible for the program and has to pay market rent at SCOTLAND YARD II	Phone
205099	Oct 4 2017 11:07AM	Oct 4 2017 11:07AM	Rita Rashad	Breaux Bridge	Louisiana	Type B (HUD Non-FHA Case)	Bayou Teche - not MFCH; via PHA. Caller has complaint.	Phone
205100	Oct 4 2017 11:13AM	Oct 4 2017 11:47AM	Yaritza Candelaria	Memphis	Tennessee	Type A (HUD MFH Case)	Caller have a complaint against maint. in CAAP PLACE OF HOPE	Phone
205101	Oct 4 2017 11:14AM	Oct 4 2017 11:15AM	Sunya Simms	SOUTH BEND	Indiana	Type A (HUD MFH Case)	LAUREL WOODS APARTMENTS ;GET A SEWAGE BACKUP EVERY 3 MOS -	Phone
205102	Oct 4 2017 11:19AM	Oct 4 2017 11:32AM	Darshall Davis	Birmingham	Alabama	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding mice infestation on the property at DEER PARK APARTMENTS -	Mail
205103	Oct 4 2017 11:23AM	Oct 4 2017 11:23AM	Sunya Simms	CHICAGO	Illinois	Type A (HUD MFH Case)	also LIH in Birmingham AL 2 BR Family	Mail
205104	Oct 4 2017 11:26AM	Oct 4 2017 11:28AM	Rita Rashad	Houston	Texas	Type A (HUD MFH Case)	2 BDRMS - CHICAGO 2bdrm, family, Houston	Phone
205105	Oct 4 2017 11:29AM	Oct 4 2017 11:30AM	Sunya Simms	FT WORTH	Texas	Type A (HUD MFH Case)	BETHEL MIDTOWN VILLAGE APTS;HAS AN APT IN GA AND BEC OF DOMESTIC VIOLENCE SHE HAD TO LEAVE - WANTS TO KNOW WHAT TO DO - THEY'RE HOLDING 2 UTILITY CKS FOR HER	Phone
205106	Oct 4 2017 11:30AM	Oct 4 2017 11:30AM	Yaritza Candelaria	WORCESTER	Massachusetts	Type B (HUD Non-FHA Case)	NEED ASST	Phone
205107	Oct 4 2017 11:31AM	Oct 4 2017 11:32AM	Sunya Simms					
205108	Oct 4 2017 11:32AM	Oct 4 2017 11:32AM	Sunya Simms					
205109	Oct 4 2017 11:33AM	Oct 4 2017 11:33AM	Sunya Simms					
205110	Oct 4 2017 11:35AM	Oct 4 2017 11:36AM	Rita Rashad	Cocoa	Florida	Type C (Non-HUD Case)	She lives in a manufacturer home. It is in bed shape due to the hurricane.	Phone
205111	Oct 4 2017 11:36AM	Oct 4 2017 11:37AM	Sunya Simms	ANSONIA	Connecticut	Type B (HUD Non-FHA Case)	JJ STEPHENS;NEED ASST	Phone
205112	Oct 4 2017 11:45AM	Oct 4 2017 11:45AM	Kimberly Douglass Smith	Suitland	Maryland	Type A (HUD MFH Case)	LIH- 1 bedroom family in DC. WEST FARMS ESTATES ,RECVD RENT INCREASED FOR \$3 FOR THE PAST 3 MOS - SHLD SHE HAVE A 30 DAY NOTICE	Phone
205113	Oct 4 2017 11:49AM	Oct 4 2017 11:51AM	Sunya Simms	BRONX	New York	Type A (HUD MFH Case)	NEED 2 KNOW IF THE APTS SHE'S APPLYING FOR ACCPT DOGS	Phone
205114	Oct 4 2017 11:55AM	Oct 4 2017 11:55AM	Sunya Simms	MACON	Missouri	Type A (HUD MFH Case)	LAKE ELLA MANOR: Caller states that the property has bedbugs in the common areas and the manger was blaming the tenants and threatening to evict the tenants.	Phone
205115	Oct 4 2017 11:56AM	Oct 4 2017 11:56AM	Kimberly Douglass Smith	Tallahassee	Florida	Type A (HUD MFH Case)	Pathway Homes - Served in Vietnam he has PTSD, tenant above him banging on door. This noise is causing illnesses and he is having flashbacks. Mgmt is ignoring his complaint. Pathway Homes is supposed to help, and they are not living up to their responsibilities.	Phone
205116	Oct 4 2017 11:57AM	Oct 4 2017 11:58AM	Rita Rashad	Alexandria	Virginia	Type B (HUD Non-FHA Case)	Caller on behalf of her mother - with complaint against mgmt regarding poor maintenance and mold infestation in her apt at GOLDEN MEADOWS APTS.	Phone
205117	Oct 4 2017 12:00PM	Oct 4 2017 12:04PM	Darshall Davis	Detroit Lakes	Minnesota	Type A (HUD MFH Case)	PARK RIDGE TOWER APTS; IN MAY BRO WAS GVN PAPERWORK CONCERNING HIS APTS - THEY CAME BACK TO REINSPECT - HE RECVD NOTICE TO QUIT THE APT BY OCT 16TH DO WE KNOW HOW MUCH HER RENT IS	Phone
205118	Oct 4 2017 12:01PM	Oct 4 2017 12:01PM	Sunya Simms	NEW HAVEN	Connecticut	Type A (HUD MFH Case)	TOWN CENTER APARTMENTS: Caller states during his AR the manager provided him his paperwork . States that his adjusted income is \$ 11,253 but the manager is charging his \$685 monthly (which is the basic).	Phone
205119	Oct 4 2017 12:04PM	Oct 4 2017 12:04PM	Sunya Simms	DUBLIN	Georgia	Type A (HUD MFH Case)	Benjamin Banneker - lived here about 2 1/2 year and has had water leaks about 5 or 6 times. They are working on the issues now. It has damaged some of her belongings. They want her to move to another building, but there is a safety issue. She wants them to put her up in a hotel. As feels it is going to take a while as the leaks are coming from the ceiling, sockets, floors, etc. She has 5 kids. Its a mold issue.	Phone
205120	Oct 4 2017 12:04PM	Oct 4 2017 12:05PM	Kimberly Douglass Smith	Rockville	Maryland	Type A (HUD MFH Case)	ELDERLY/DIS --WASH DC LIH- 1 bedroom elderly in Boynton Beach and Pompano Beach, FL Caller has questions about her AR on the property at MANSIONS APTS - she failed to report her change of income on time and they may charge her market rent for that period and wants to know if they can work with her on the payment	Phone
205121	Oct 4 2017 12:07PM	Oct 4 2017 12:10PM	Rita Rashad	Chester	Pennsylvania	Type A (HUD MFH Case)	Adairville Arms - she is disabled, she has been on waiting list for a year.	Phone
205122	Oct 4 2017 12:09PM	Oct 4 2017 12:09PM	Sunya Simms	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt - he works with USDA program	Phone
205123	Oct 4 2017 12:10PM	Oct 4 2017 12:11PM	Kimberly Douglass Smith	Lake Worth	Florida	Type A (HUD MFH Case)	NORTH HILLS FARMS;DAUGHTER HAS 1 CHILD AND HAS ONLY A 1 BDRM - HAS BEEN ASKING FOR A 2 BDRM	Phone
205124	Oct 4 2017 12:10PM	Oct 4 2017 12:11PM	Darshall Davis	Pine Hill	New Jersey	Type A (HUD MFH Case)	LIH- 1 bedroom family in Staten Island, NY	Mail
205125	Oct 4 2017 12:14PM	Oct 4 2017 12:14PM	Kimberly Douglass Smith	STATEN ISLAND	New York	Type A (HUD MFH Case)	PHILIPPIAN GARDENS APTS;WANTS TO APPEAL AN EVICTION	Phone
205126	Oct 4 2017 12:15PM	Oct 4 2017 12:16PM	Rita Rashad	Adairville	Kentucky	Type A (HUD MFH Case)	LIH in Philadelphia CO PA 2 BR Family Caller have a complaint against management/maint. in MAIN STREET BAPTIST MANOR	Phone
205127	Oct 4 2017 12:16PM	Oct 4 2017 12:17PM	Darshall Davis	Mt Carroll	Illinois	Type B (HUD Non-FHA Case)	WANT 2 PLACE APT COMPLEX UNDER THIS PROG	Phone
205128	Oct 4 2017 12:18PM	Oct 4 2017 12:18PM	Sunya Simms	PONTIAC	Michigan	Type A (HUD MFH Case)		
205129	Oct 4 2017 12:19PM	Oct 4 2017 12:20PM	Kimberly Douglass Smith	STATEN ISLAND	New York	Type A (HUD MFH Case)		
205130	Oct 4 2017 12:22PM	Oct 4 2017 12:22PM	Sunya Simms	PHILADELPHIA	Pennsylvania	Type A (HUD MFH Case)		
205131	Oct 4 2017 12:23PM	Oct 4 2017 12:28PM	Darshall Davis	Philadelphia	Pennsylvania	Type A (HUD MFH Case)		
205132	Oct 4 2017 12:33PM	Oct 4 2017 12:39PM	Yaritza Candelaria	Lexington	Kentucky	Type A (HUD MFH Case)		
205133	Oct 4 2017 12:38PM	Oct 4 2017 12:38PM	Sunya Simms	SALEM	Arkansas	Type A (HUD MFH Case)		



205134	Oct 4 2017 12:49PM	Oct 4 2017 12:50PM	Sunya Simms		THE WOODLANDS	Texas	Type A (HUD MFH Case)	TAMERACK PINES APTS ;CAN THEY BACK BILL RENT NOW THAT SHE'S REC'VNG BACK CS PYMNTS	Phone
205135	Oct 4 2017 12:50PM	Oct 4 2017 12:50PM	Sunya Simms						
205136	Oct 4 2017 12:53PM	Oct 4 2017 12:53PM	Sunya Simms		DES MOINE	Iowa	Type A (HUD MFH Case)	ELSIE MASON MANOR;HUDS HEATING AND A/C REGULATIONS	Phone
205137	Oct 4 2017 12:57PM	Oct 4 2017 12:58PM	Yaritza Candelaria		Racine	Wisconsin	Type A (HUD MFH Case)	LIH-2BD Fam. in Racine WI Caller has complaint against mgmt regarding repayment at SHARP LEADENHALL COURTS	Phone
205138	Oct 4 2017 12:57PM	Oct 4 2017 12:58PM	Darshall Davis		Baltimore	Maryland	Type A (HUD MFH Case)	PHA/HCV caller looking for a list of properties.	Phone
205139	Oct 4 2017 1:00PM	Oct 4 2017 1:00PM	Kimberly Douglass Smith		Miami	Florida	Type B (HUD Non-FHA Case)		Phone
205140	Oct 4 2017 1:02PM	Oct 4 2017 1:03PM	Darshall Davis		Griffin	Georgia	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
205141	Oct 4 2017 1:10PM	Oct 4 2017 1:11PM	Rita Rashad						
205142	Oct 4 2017 1:14PM	Oct 4 2017 1:15PM	Darshall Davis		Naples	Florida	Type B (HUD Non-FHA Case)	Caller on behalf of her grandchild - requesting contact for PHA in Lee County FL	Phone
205143	Oct 4 2017 1:20PM	Oct 4 2017 1:23PM	Yaritza Candelaria	No	Fort Lauderdale	Florida	Type B (HUD Non-FHA Case)	Caller have a complaint against PHA Main Street Baptist - LL is so mean.	Phone
205144	Oct 4 2017 1:26PM	Oct 4 2017 1:27PM	Rita Rashad		Lexington	Kentucky	Type A (HUD MFH Case)	Looking for 1 bdrm. senior;	Phone
205145	Oct 4 2017 1:30PM	Oct 4 2017 1:31PM	Rita Rashad		Morristown	New Jersey	Type B (HUD Non-FHA Case)	Caller has complaint with the Morristown PHA.	Phone
205146	Oct 4 2017 1:32PM	Oct 4 2017 1:32PM	Rita Rashad						
205147	Oct 4 2017 1:32PM	Oct 4 2017 1:32PM	Yaritza Candelaria	Yes	San Francisco	California	Type B (HUD Non-FHA Case)	Caller have a complaint against management. Manager doesn't allow him to have cable and wifi on the apt.	Phone
205148	Oct 4 2017 1:35PM	Oct 4 2017 1:36PM	Darshall Davis		Tyrone	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding her being bullied on the property and when she reported it to mgmt she hung up the phone on her at WASHINGTON TERRACE	Phone
205149	Oct 4 2017 1:56PM	Oct 4 2017 1:57PM	Yaritza Candelaria		Tempe	Arizona	Type A (HUD MFH Case)	Caller have a complaint against management. Neighbor have a dog doing its needs everywhere and she has to be cleaned it. Tenant received a fine of \$25.00 for the dogs waste.	Phone
205150	Oct 4 2017 1:57PM	Oct 4 2017 1:59PM	Rita Rashad		Mobile	Alabama	Type B (HUD Non-FHA Case)	Sky Valley/Retreat at Pleasant Valley - not MFCH; caller is market renter...	Phone
205151	Oct 4 2017 1:57PM	Oct 4 2017 1:58PM	Darshall Davis		Indianapolis	Indiana	Type A (HUD MFH Case)	LIH in Indianapolis IN 2-3 BR Family	Mail
205152	Oct 4 2017 2:01PM	Oct 4 2017 2:01PM	Sunya Simms		BRIDGEPORT	Alabama	Type B (HUD Non-FHA Case)	NEED ASST	Phone
205153	Oct 4 2017 2:03PM	Oct 4 2017 2:04PM	Rita Rashad		Richmond	Kentucky	Type B (HUD Non-FHA Case)	Smith Village - not MCH; but is with PHA...	Phone
205154	Oct 4 2017 2:16PM	Oct 4 2017 2:16PM	Sunya Simms		CANTON	Ohio	Type A (HUD MFH Case)	2 TO 3 BDRMS/CANTON	Phone
205155	Oct 4 2017 2:16PM	Oct 4 2017 2:17PM	Yaritza Candelaria		Houston	Texas	Type B (HUD Non-FHA Case)	Caller have a complaint against management.	Phone
205156	Oct 4 2017 2:19PM	Oct 4 2017 2:19PM	Sunya Simms		PHILADELPHIA	Pennsylvania	Type C (Non-HUD Case)	WLD LK TO BUY	Website
205157	Oct 4 2017 2:23PM	Oct 4 2017 2:23PM	Rita Rashad		Philadelphia	Pennsylvania	Type C (Non-HUD Case)	Looking to buy foreclosed houses...	Phone
205158	Oct 4 2017 2:31PM	Oct 4 2017 2:34PM	Sunya Simms		SILVER SPRING	Maryland	Type A (HUD MFH Case)	NEED LSTNGS	Website
205159	Oct 4 2017 2:33PM	Oct 4 2017 2:34PM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	1 bdrm, family, Indianapolis	Phone
205160	Oct 4 2017 2:37PM	Oct 4 2017 2:37PM	Rita Rashad		Des Moines	Iowa	Type A (HUD MFH Case)	Looking to rent a house via Section 8 Voucher...	Phone
205161	Oct 4 2017 2:37PM	Oct 4 2017 2:37PM	Sunya Simms		ESSEX	Maryland	Type A (HUD MFH Case)	1 BDRM FAM - ESSEX	Phone
205162	Oct 4 2017 2:40PM	Oct 4 2017 2:48PM	Sunya Simms		WASHINGTON	District of Columbia	Type A (HUD MFH Case)	1 BDRM FAM - DC	Mail
205163	Oct 4 2017 2:41PM	Oct 4 2017 2:41PM	Rita Rashad		Long Beach	California	Type C (Non-HUD Case)	Looking to have the name of apt updated...	Phone
205164	Oct 4 2017 2:44PM	Oct 4 2017 2:51PM	Yaritza Candelaria	Yes	Tampa	Florida	Type A (HUD MFH Case)	LIH-2BD Fam. in Tampa, Orlando FL.	Mail
205165	Oct 4 2017 2:45PM	Oct 4 2017 2:45PM	Rita Rashad		Wilmington	Delaware	Type C (Non-HUD Case)	Market renter w/LL complaint...	Phone
205166	Oct 4 2017 2:53PM	Oct 4 2017 2:53PM	Sunya Simms		PORT CHARLOTTE	Florida	Type B (HUD Non-FHA Case)	NEED FIA	Phone
205167	Oct 4 2017 2:56PM	Oct 4 2017 2:56PM	Sunya Simms		MELROSE PARK	Illinois	Type B (HUD Non-FHA Case)	NEED ASST	Phone
205168	Oct 4 2017 2:57PM	Oct 4 2017 2:59PM	Darshall Davis		Douglasville	Georgia	Type A (HUD MFH Case)	LIH in Douglasville GA 2-3 BR Family	Phone
205169	Oct 4 2017 2:58PM	Oct 4 2017 2:59PM	Sunya Simms		LOMAX	Illinois	Type A (HUD MFH Case)	NEED FHEO	Phone
205170	Oct 4 2017 3:01PM	Oct 4 2017 3:02PM	Yaritza Candelaria		Lumberton	North Carolina	Type B (HUD Non-FHA Case)	Caller have a complaint against management. Tenant was supposed to receive funds for the utility bill and wants to know how she will get it because its been a month and hasn't receive nothing yet.	Phone
205171	Oct 4 2017 3:01PM	Oct 4 2017 3:01PM	Sunya Simms		OKLAHOMA CITY	Oklahoma	Type C (Non-HUD Case)	WANTS TO REPORT SOMEONE ON DRUGS	Phone
205172	Oct 4 2017 3:08PM	Oct 4 2017 3:09PM	Rita Rashad		Anchorage	Alaska	Type B (HUD Non-FHA Case)	Towns Square - not MFCH; does not know program...smoking issues. Caller has complaint against mgmt regarding black mold - she works with section 8 voucher	Phone
205173	Oct 4 2017 3:23PM	Oct 4 2017 3:26PM	Darshall Davis		Mt Pleasant	Michigan	Type B (HUD Non-FHA Case)		Phone
205174	Oct 4 2017 3:24PM	Oct 4 2017 3:27PM	Rita Rashad		Houston	Texas	Type A (HUD MFH Case)	Haverstock - caller has issue with rent.	Phone
205175	Oct 4 2017 3:31PM	Oct 4 2017 3:32PM	Yaritza Candelaria		Washington	District of Columbia	Type A (HUD MFH Case)	LIH-2BD Fam in Washington DC	Mail
205176	Oct 4 2017 3:31PM	Oct 4 2017 3:32PM	Rita Rashad		Arlington	Texas	Type B (HUD Non-FHA Case)	The Clairemont - not MFC; thinks it's tax credit...	Phone
205177	Oct 4 2017 3:33PM	Oct 4 2017 3:33PM	Rita Rashad						
205178	Oct 4 2017 3:34PM	Oct 4 2017 3:34PM	Rita Rashad						
205179	Oct 4 2017 3:37PM	Oct 4 2017 3:39PM	Kimberly Douglass Smith		New Port Richie	Florida	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in New Port Richie, FL	Phone
205180	Oct 4 2017 3:39PM	Oct 4 2017 3:39PM	Rita Rashad		Homestead	Florida	Type A (HUD MFH Case)	3 bdrm, family, Homestead Caller has complaint against PHA in Broward CO FL - needs to know who is over that office	Phone
205181	Oct 4 2017 3:39PM	Oct 4 2017 3:40PM	Darshall Davis		Lauderdale Lakes	Florida	Type B (HUD Non-FHA Case)		Phone
205182	Oct 4 2017 3:40PM	Oct 4 2017 3:41PM	Yaritza Candelaria		Long Beach	New York	Type A (HUD MFH Case)	LIH-1BD Fam in Queens and Nassau NY	Mail
205183	Oct 4 2017 3:47PM	Oct 4 2017 3:48PM	Sunya Simms		MADISON	Illinois	Type A (HUD MFH Case)	LAWRENCE MANOR APTS ,RENT HAS CHGD 4 TIMES - NEVER LATE BUT THEY'RE CHNGNG LATE CHARGES BACK TO JAN	Phone
205184	Oct 4 2017 3:51PM	Oct 4 2017 3:51PM	Rita Rashad		Birmingham	Alabama	Type A (HUD MFH Case)	3 bdrm, family, Birmingham	Phone
205185	Oct 4 2017 3:52PM	Oct 4 2017 3:52PM	Sunya Simms		PANORAMA CITY	California	Type B (HUD Non-FHA Case)	NEED ASST	Phone
205186	Oct 4 2017 3:57PM	Oct 4 2017 3:58PM	Sunya Simms		RIO LINDA	California	Type A (HUD MFH Case)	1 BDRM - SACRAMENTO	Mail
205187	Oct 4 2017 3:58PM	Oct 4 2017 3:59PM	Rita Rashad		Minneapolis	Minnesota	Type B (HUD Non-FHA Case)	Shingle Creek Common - not MFCH; tenant looking for HUD Inspectors who are schedule to come and inspect the property.	Phone
205188	Oct 4 2017 3:58PM	Oct 4 2017 3:59PM	Yaritza Candelaria	Yes	Golden Road	Florida	Type A (HUD MFH Case)	LIH-2BD Fam in Orange and Osceola CO.	Mail
205189	Oct 4 2017 4:02PM	Oct 4 2017 4:02PM	Rita Rashad		Bay City	Texas	Type B (HUD Non-FHA Case)	Community Manager that takes the Section 8 Voucher... looking for a HUD Form, she cannot find on website.	Phone

							Caller has complaint against mgmt/maintenance on the property at FOREST COVE APARTMENTS - she has not been provided with a hot water heater in over a month	
205190 205191	Oct 4 2017 4:09PM Oct 4 2017 4:10PM	Oct 4 2017 4:25PM Oct 4 2017 4:10PM	Darshall Davis Sunya Simms		Atlanta Georgia	Type A (HUD MFH Case)		Phone
							Bella Vista - Aunt lives on the bottom floor. She came out room, carpet was wet. She called Maintenance. They tried to fix it, the carpet was left soak and wet. It took a week after using an humidifier. She has a high electric bill due to high usage hot water heater, ac and humidifier did not help. Mgr said, she should have had renter's insurance.	Phone Phone
205192 205193	Oct 4 2017 4:12PM Oct 4 2017 4:12PM	Oct 4 2017 4:24PM Oct 4 2017 4:12PM	Rita Rashad Sunya Simms		Batavia DETROIT Ohio Michigan	Type A (HUD MFH Case) Type B (HUD Non-FHA Case)	NEED ASST	Phone Phone
205194	Oct 4 2017 4:25PM	Oct 4 2017 4:25PM	Sunya Simms		SANTA CLARITA California	Type C (Non-HUD Case)	BEING EVICTED - WANTS 2 FILE A COMPLAINT	Phone
205195 205196 205197	Oct 4 2017 4:34PM Oct 4 2017 4:36PM Oct 4 2017 4:41PM	Oct 4 2017 4:36PM Oct 4 2017 4:37PM Oct 4 2017 4:41PM	Yaritza Candelaria Rita Rashad Sunya Simms		Buena Park Bronx GARFIELD HGHTS California New York Ohio	Type A (HUD MFH Case) Type A (HUD MFH Case) Type B (HUD Non-FHA Case)	Caller have some questions about the listings that she received. 1 bdrm, senior, Bronx NEED ASST	Phone Phone Phone
							Caller has complaint against mgmt regarding them not allowing her boyfriend to keep his emotional support animal on the property and was served with a 30 day notice - no rental assistance	
205198 205199 205200	Oct 4 2017 4:44PM Oct 4 2017 4:54PM Oct 4 2017 9:01AM	Oct 4 2017 4:45PM Oct 4 2017 4:55PM Oct 4 2017 9:47AM	Darshall Davis Sunya Simms Sunya Simms		Neosho MILWAUKEE Missouri Wisconsin	Type B (HUD Non-FHA Case) Type B (HUD Non-FHA Case)	BREWERY POINT APTS :NEED ASST Caller looking for LIH	Phone Phone
205201	Oct 5 2017 9:03AM	Oct 6 2017 12:16PM	Sunya Simms				Caller have a complaint against a company that she used to work for.	
							Caller have a complaint against management. Tenant is not allowed to smoke in the apt. and some areas. The smoking area doesn't have enough light at night and she doesn't feel safe going in there. Caller leave the number of the property	
205202	Oct 5 2017 9:10AM	Oct 5 2017 9:11AM	Yaritza Candelaria				(b)(6)	
							Caller received the apartments listings and she call but the persons who respond told her that they rent apartments in there.	
205203	Oct 5 2017 9:14AM	Oct 5 2017 1:32PM	Yaritza Candelaria	Yes	Maywood California	Type A (HUD MFH Case)	Request a call back for a new list. Section 42	Phone
							Worked for a property management company and just resigned	
205204	Oct 5 2017 9:14AM	Oct 5 2017 9:15AM	Stephanie Zelaya		New Orleans Louisiana	Type B (HUD Non-FHA Case)	She wants to file a complaint against management company	Phone
							Caller have a complaint against management. Mngt. wants to increase the rent.	
205205	Oct 5 2017 9:16AM	Oct 5 2017 9:44AM	Sunya Simms				Request a call back	
205206	Oct 5 2017 9:18AM	Oct 6 2017 12:15PM	Sunya Simms				Caller have a complaint against management. Request call back Caller looking for LIH.	
							Request a call back---RELAY CALL - NEED LSTNGS FOR DC - ELDERLY/DISABLE	
205207 205208	Oct 5 2017 9:21AM Oct 5 2017 9:24AM	Oct 6 2017 9:17AM Oct 5 2017 9:26AM	Sunya Simms Rita Rashad		PHILADELPHIA Lawson Pennsylvania Florida	Type A (HUD MFH Case) Type A (HUD MFH Case)	1 bdrm, family, Gainesville, FL	Phone Phone
							Caller have a complaint against management.	
							The tenant's apartment had mold and maint. didn't resolved the problem. After 3 years Tenant call the Health Department and Health Dept. came and order the property to do the fixings. Management doesn't want to renew her lease after Health Dept. came for the problems	
205209	Oct 5 2017 9:26AM	Oct 6 2017 2:33PM	Sunya Simms				Caller request a call back.&gt;&gt;&gt;MAPLEWOOD GARDENS APTS&gt;&gt;&gt;ISSUES W/THE LL CONCERNING A DOG WHICH THE CORP IS ALLOWING TO HER TO HAVE - THE LL KEEPS PUTTING THE GARAGE DOOR DOWN EACH TIME SHE LEAVES TO TAKE GRANDCHILD TO SCHOOL	Phone
205210 205211	Oct 5 2017 9:27AM Oct 5 2017 9:28AM	Oct 5 2017 4:39PM Oct 6 2017 11:54AM	Sunya Simms Sunya Simms		MAPLEWOOD Minnesota	Type A (HUD MFH Case)	Caller requires a call back.	Phone
							Caller has complaint of fraud against a tenant on the section 8 voucher program	
205212	Oct 5 2017 9:29AM	Oct 5 2017 9:31AM	Darshall Davis		Lester Massachusetts	Type B (HUD Non-FHA Case)	MONTEREY PARK APTS :JUST MVD IN - NEED ASST	Phone
205213	Oct 5 2017 9:30AM	Oct 5 2017 9:30AM	Sunya Simms		SAN ANTOINO Texas	Type C (Non-HUD Case)	Caller looking for LIH.	Phone
							Request a call back---ELDERLY - PORTLAND OR --- SACRAMENTO & SANTA MONICA	
205214	Oct 5 2017 9:30AM	Oct 6 2017 12:14PM	Sunya Simms		RIVERSIDE California	Type A (HUD MFH Case)		Mail
205215	Oct 5 2017 9:32AM	Oct 5 2017 9:35AM	Yaritza Candelaria				Caller looking for LIH. Request a call back.	
205216	Oct 5 2017 9:32AM	Oct 5 2017 9:33AM	Stephanie Zelaya		West Wareham Massachusetts	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Plymouth Co, MA	Mail
205217	Oct 5 2017 9:34AM	Oct 5 2017 4:43PM	Sunya Simms				Caller looking for LIH. Request a call back	
							Caller have a complaint against management.	
205218	Oct 5 2017 9:36AM	Oct 6 2017 9:09AM	Sunya Simms				Intimidation Request a call back	
							Franklin Apts - concerned about; does the lease run from year to year; she has issues where it seems nobody cares - Engineer told her if she did not like things, she could move;	
205219	Oct 5 2017 9:37AM	Oct 5 2017 9:40AM	Rita Rashad		Takoma Park Maryland	Type A (HUD MFH Case)	Caller looking for LIH.	Phone
205220	Oct 5 2017 9:37AM	Oct 5 2017 4:42PM	Sunya Simms		DETROIT Michigan	Type B (HUD Non-FHA Case)	Request a call back.---WANTS A HSE	Phone

205221	Oct 5 2017 9:38AM	Oct 5 2017 9:38AM	Darshall Davis	Newark	New Jersey	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding her utility allowance from HUD - she lives at LOCK ST APTS CAFE FINANCIAL - A HUD OFC TOLD HIM TO CALL US TO SEE IF WE CLD GET HIM INTO THIS PLACE	Phone
205222	Oct 5 2017 9:39AM	Oct 5 2017 9:39AM	Sunya Simms	MILVILLE	New Jersey	Type B (HUD Non-FHA Case)	Caller have a complaint against management Request a call back	Phone
205223	Oct 5 2017 9:39AM	Oct 6 2017 9:08AM	Sunya Simms					
205224	Oct 5 2017 9:41AM	Oct 5 2017 9:41AM	Yaritza Candelaria				Caller have a complaint management. Request a call back	
205225	Oct 5 2017 9:42AM	Oct 5 2017 3:59PM	Sunya Simms				Caller request a call back.	
205226	Oct 5 2017 9:43AM	Oct 5 2017 9:59AM	Sunya Simms				Request a call back	
205227	Oct 5 2017 9:44AM	Oct 5 2017 11:30AM	Yaritza Candelaria	Yes			SETON SQUARE NORTH Management does not provide notices of entering units and is doing quarterly inspections	
205228	Oct 5 2017 9:48AM	Oct 5 2017 9:48AM	Stephanie Zelaya	Columbus	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding them entering his apt without notice at SETON SQUARE NORTH	Phone
205229	Oct 5 2017 9:54AM	Oct 5 2017 9:55AM	Darshall Davis	Columbus	Ohio	Type A (HUD MFH Case)		Phone
205230	Oct 5 2017 9:57AM	Oct 5 2017 9:57AM	Rita Rashad	Fairfield	Alabama	Type A (HUD MFH Case)	2 bdrm, disabled/family, Atlanta LIH- 2BR family apts in Oklahoma Co, OK	Phone
205231	Oct 5 2017 9:59AM	Oct 5 2017 10:00AM	Stephanie Zelaya	Newcastle	Oklahoma	Type A (HUD MFH Case)		Mail
205232	Oct 5 2017 10:00AM	Oct 5 2017 10:04AM	Yaritza Candelaria				Caller have a complaint against maint. LIH in WDC 1 BR Disabled	Mail
205233	Oct 5 2017 10:04AM	Oct 5 2017 10:04AM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)	Call disconnected Caller have a complaint against management. A/C not working Mold in the apt	
205234	Oct 5 2017 10:05AM	Oct 5 2017 10:06AM	Yaritza Candelaria					
205235	Oct 5 2017 10:08AM	Oct 6 2017 9:06AM	Sunya Simms				New Cap - She is a Social Worker calling on behalf of a tenant...they were evicted, the tenant owes money for damages to the unit. Can they still get HUD housing after eviction? Caller request a call back Caller looking for LIH	Phone
205236	Oct 5 2017 10:08AM	Oct 5 2017 10:09AM	Rita Rashad	Oconto	Wisconsin	Type B (HUD Non-FHA Case)	Caller request a call back.PINE HAVEN APTS;THE LL ASKED FOR 4 BANK STATEMENTS -	Phone
205237	Oct 5 2017 10:08AM	Oct 5 2017 3:50PM	Sunya Simms				Caller request a call back---DUNBAR GARDENS	Phone
205238	Oct 5 2017 10:10AM	Oct 5 2017 4:15PM	Sunya Simms					
205239	Oct 5 2017 10:11AM	Oct 5 2017 4:26PM	Sunya Simms	MARSHALL	Texas	Type A (HUD MFH Case)		Phone
205240	Oct 5 2017 10:13AM	Oct 6 2017 10:03AM	Sunya Simms	KANSAS CITY	Missouri	Type B (HUD Non-FHA Case)		Phone
205241	Oct 5 2017 10:14AM	Oct 5 2017 3:30PM	Kimberly Douglass Smith	St. Louis	Missouri	Type A (HUD MFH Case)	LIH- 3 bedroom family in St. Louis, MO. Caller request a call back	Mail
205242	Oct 5 2017 10:15AM	Oct 5 2017 4:27PM	Sunya Simms				Caller have a complaint against the property she lives in	
205243	Oct 5 2017 10:16AM	Oct 6 2017 9:04AM	Sunya Simms				BRADLEY PLACE: Caller feels that her rent is not calculated correctly. States that she called the corporate office but has not heard back from them. 1 bdrm, disable, Aikin MAPLEWOOD GARDENS Has lived there since 2/17 Got custody of her granddaughter in Jan and moved to be in a 3BR unit One tenant said they had to open an escrow account 3 times because management wasn't taking care of issues She filed a complaint against management and now she is being harassed by them The complaint had to do with management telling her not to have her dog there visiting Management also kept shutting her garage door while she goes to pick up her granddaughter from school She contacted corp office and they said they would speak to the manager	Phone
205244	Oct 5 2017 10:18AM	Oct 5 2017 3:06PM	Kimberly Douglass Smith	Milwaukee	Wisconsin	Type A (HUD MFH Case)		Phone
205245	Oct 5 2017 10:20AM	Oct 5 2017 10:21AM	Rita Rashad	Akin	South Carolina	Type A (HUD MFH Case)	Management is still harassing her and is telling her she needs to move out of the 3BR unit There was supposed to be an inspection for all tenants but her and another tenants' unit was not inspected Caller looking for LIH Caller request the general apartment list from central TX be mail to her at: 1902 2ND Ave. Unit 9810 Seattle WA 98104	Phone
205246	Oct 5 2017 10:22AM	Oct 5 2017 10:23AM	Stephanie Zelaya	Maplewood	Minnesota	Type A (HUD MFH Case)	Caller have a complaint against maint.	Phone
205247	Oct 5 2017 10:23AM	Oct 6 2017 11:57AM	Sunya Simms					
205248	Oct 5 2017 10:24AM	Oct 5 2017 11:07AM	Kimberly Douglass Smith				Mold in the apt. Request a call back.	
205249	Oct 5 2017 10:29AM	Oct 5 2017 10:31AM	Rita Rashad	Poughkeepsie	New York	Type A (HUD MFH Case)	Issues with mice, very frustrating. does not know program. Caller wants to know if she has to provide her acct number to her utility bills at SOUTH OF THE YARDS	Phone
205250	Oct 5 2017 10:30AM	Oct 5 2017 10:32AM	Darshall Davis	Chicago	Illinois	Type A (HUD MFH Case)	NEED ASST	Phone
205251	Oct 5 2017 10:33AM	Oct 5 2017 10:33AM	Sunya Simms	HOUSTON	Texas	Type B (HUD Non-FHA Case)	Caller have a complaint against management/maint. DANFORTH HEIGHT, entering to the apartment without a 24 notice. Apartment is bedbug infest it.	Phone
205252	Oct 5 2017 10:35AM	Oct 5 2017 10:41AM	Yaritza Candelaria	Portland	Maine	Type A (HUD MFH Case)		Phone
205253	Oct 5 2017 10:39AM	Oct 5 2017 10:39AM	Darshall Davis	Millington	Tennessee	Type B (HUD Non-FHA Case)	Caller has complaint against PHA Wants to speak to maintenance dept to have something repaired	Phone
205254	Oct 5 2017 10:41AM	Oct 5 2017 10:41AM	Stephanie Zelaya	Saint Louis	Missouri	Type B (HUD Non-FHA Case)	WESTWICK APARTMENTS	Phone
205255	Oct 5 2017 10:41AM	Oct 5 2017 10:42AM	Sunya Simms	JACKSON	Mississippi	Type A (HUD MFH Case)	II&gt;&gt;&gt;ISSUES W/THE LL Calling for sister who is living under a bridge...	Phone
205256	Oct 5 2017 10:46AM	Oct 5 2017 11:57AM	Rita Rashad	Milroy	Indiana	Type A (HUD MFH Case)	1 bdrm, family, Greensburg	Phone

(b)(6)

205257	Oct 5 2017 10:49AM	Oct 5 2017 10:55AM	Darshall Davis		Jackson	Mississippi	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding poor maintenance and bug/roach infestation on the property at WESTWICK APARTMENTS I	Phone
205258	Oct 5 2017 10:52AM	Oct 5 2017 10:53AM	Stephanie Zelaya		Brooklyn	New York	Type B (HUD Non-FHA Case)	Complaint against maintenance-	Phone
205259	Oct 5 2017 10:57AM	Oct 5 2017 10:58AM	Yaritza Candelaria		Punta Gorda	Florida	Type C (Non-HUD Case)	Caller complaint against maintanance TIMBERLAWN APTS&gt;&gt;PUTTING TENANTS OUT BEC OF BEDBUGS	Phone
205260	Oct 5 2017 10:58AM	Oct 5 2017 10:58AM	Sunya Simms		TUPELO	Mississippi	Type A (HUD MFH Case)	FMR Has a legal question about property requirements PHOENIX - ELDERLY	Phone
205261	Oct 5 2017 11:00AM	Oct 5 2017 11:02AM	Stephanie Zelaya		Oak Park	Michigan	Type C (Non-HUD Case)		Phone
205262	Oct 5 2017 11:02AM	Oct 5 2017 11:04AM	Sunya Simms		MARICOPA	Arizona	Type A (HUD MFH Case)		Mail
Arbor Park Village - She has an emotional support dog,and VAWA; the Mgr (David) has been nick picking her, and violating her for other tenants trash and other issues. Seems things started after she got the dog. ----- 4 bdrm, family, Cuyahoga									
205263	Oct 5 2017 11:08AM	Oct 5 2017 11:08AM	Rita Rashad		Cleveland	Ohio	Type A (HUD MFH Case)		Phone
205264	Oct 5 2017 11:08AM	Oct 5 2017 11:08AM	Darshall Davis		Santa Fe	Texas	Type C (Non-HUD Case)	Caller has complaint against mgmt regarding them not having any water in mobile home - no rental assistance	Phone
205265	Oct 5 2017 11:10AM	Oct 5 2017 11:10AM	Yaritza Candelaria	Yes	Orlando	Florida	Type C (Non-HUD Case)	Caller have a complaint against a realtor. SOUTHRIDGE VILLAGE Being wrongfully evicted A tenant has been constantly complaining and falsely accusing her Management keeps believing the other tenant Spoke to President of corp office and told them that they were wrongfully accused and they refused to listen to her	Phone
205266	Oct 5 2017 11:11AM	Oct 5 2017 11:33AM	Stephanie Zelaya		Madison	Wisconsin	Type A (HUD MFH Case)		Phone
205267	Oct 5 2017 11:13AM	Oct 5 2017 11:13AM	Sunya Simms		HOUSTON	Texas	Type A (HUD MFH Case)	WILLIAM BOOTH GARDEN APARTMENTS -MAINTENCE PERSON IS WRITING DOWN TENANTS PERSONAL INFO TOWN CENTER APARTMENTS&gt;&gt;NEED 2 DISCUSS HIS RENT	Phone
205268	Oct 5 2017 11:28AM	Oct 5 2017 11:29AM	Sunya Simms		ROCKVILLE	Maryland	Type A (HUD MFH Case)	NEED DISABLE APTS - ORANGE	Phone
205269	Oct 5 2017 11:32AM	Oct 5 2017 11:32AM	Sunya Simms		IRVINGTON	New Jersey	Type A (HUD MFH Case)	RENAISSANCE TOWERS: Repeat caller, wanting the number to the corporate office. Caller was not able to contact the corporate office.	Phone
205270	Oct 5 2017 11:33AM	Oct 5 2017 11:34AM	Kimberly Douglass Smith		Hammond	Indiana	Type A (HUD MFH Case)	Caller has questions about his portion of the rent and if he is paying more than 30% of his income at ARCADIA	Phone
205271	Oct 5 2017 11:36AM	Oct 5 2017 11:38AM	Darshall Davis		Florence	Kentucky	Type A (HUD MFH Case)	PARK APARTMENTS I & II	Phone
205272	Oct 5 2017 11:36AM	Oct 5 2017 11:44AM	Sunya Simms		CLEVELAND	Ohio	Type A (HUD MFH Case)	2 BDRMS/ CLEVELAND	Mail
205273	Oct 5 2017 11:37AM	Oct 5 2017 11:37AM	Kimberly Douglass Smith		Mt. Clemens	Michigan	Type A (HUD MFH Case)	LIH- 2 bedroom family in Macomb County, MI	Mail
205274	Oct 5 2017 11:40AM	Oct 5 2017 11:42AM	Kimberly Douglass Smith		Des Moines	Iowa	Type A (HUD MFH Case)	LIH- 2 bedroom family in Des Moines, IA Woodridge Gardens - issues with mold, bedbugs for the 6th time; she is disabled. She has spent about \$500. The company they used is just watering it down. She can't go through with it anymore.	Phone
205275	Oct 5 2017 11:41AM	Oct 5 2017 11:41AM	Rita Rashad		Appleton	Wisconsin	Type A (HUD MFH Case)	LIH	Phone
205276	Oct 5 2017 11:46AM	Oct 5 2017 12:08PM	Stephanie Zelaya	Yes	Syracuse	New York	Type A (HUD MFH Case)	FMR Manager complaint against tenant	Phone
205277	Oct 5 2017 11:46AM	Oct 5 2017 11:50AM	Stephanie Zelaya	Yes	Paramount	California	Type C (Non-HUD Case)	3 bdrm, family, Cuyahoga County	Phone
205278	Oct 5 2017 11:48AM	Oct 5 2017 11:49AM	Rita Rashad		CLEVELAND	Ohio	Type A (HUD MFH Case)	ELDERLY - CUTLER BAY	Phone
205279	Oct 5 2017 11:48AM	Oct 5 2017 11:48AM	Sunya Simms		CUTLER BAY	Florida	Type A (HUD MFH Case)		Phone
205280	Oct 5 2017 11:49AM	Oct 5 2017 11:51AM	Darshall Davis		Monroe	Georgia	Type B (HUD Non-FHA Case)	Caller looking for rental assistance for a SFH	Phone
205281	Oct 5 2017 11:57AM	Oct 5 2017 11:58AM	Sunya Simms		APPLETON	Wisconsin	Type A (HUD MFH Case)	WOODRIDGE GARDENS&gt;&gt;NEED OWNERS NAME - BEDBUGS	Phone
205282	Oct 5 2017 11:57AM	Oct 5 2017 11:59AM	Stephanie Zelaya	Yes	Syracuse	New York	Type A (HUD MFH Case)	LIH- 2BR family/DIS apts in Syracuse, NY	Mail
205283	Oct 5 2017 12:10PM	Oct 5 2017 12:13PM	Rita Rashad		Cumberland	Rhode Island	Type C (Non-HUD Case)	Caller has a piece of property and he has everything complete for a 16 unit apt building...looking for financing...	Phone
205284	Oct 5 2017 12:10PM	Oct 5 2017 12:12PM	Stephanie Zelaya	Yes	Phoenix	Arizona	Type C (Non-HUD Case)	FMR Complaint against management- NEED FHEO # & VFYD BEN CARSONS	Phone
205285	Oct 5 2017 12:11PM	Oct 5 2017 12:11PM	Sunya Simms		FT WORTH	Texas	Type A (HUD MFH Case)	ADDRESS	Phone
205286	Oct 5 2017 12:16PM	Oct 5 2017 12:17PM	Darshall Davis		Ripley	California	Type A (HUD MFH Case)	LIH in Henderson NV/Lancaster CA 1-2 BR Family	Mail
205287	Oct 5 2017 12:18PM	Oct 5 2017 12:18PM	Sunya Simms		ALBANY	Georgia	Type B (HUD Non-FHA Case)	NEED ASST DUNCAN PLAZA Calling on behalf of friend who lives in OK	Phone
205288	Oct 5 2017 12:22PM	Oct 5 2017 12:24PM	Stephanie Zelaya		Stover	Missouri	Type A (HUD MFH Case)	Water leaking through light fixtures Fire Marshall was contacted and they said they would be looking into it	Phone
205289	Oct 5 2017 12:25PM	Oct 5 2017 12:25PM	Sunya Simms		MURPHY	North Carolina	Type B (HUD Non-FHA Case)	NEED ASST Caller has questions about rent determination and about if the rent increase is effective 30 days after she reported the change at CIRCLE	Phone
205290	Oct 5 2017 12:25PM	Oct 5 2017 12:35PM	Darshall Davis		Halthorpe	Maryland	Type A (HUD MFH Case)	TERRACE APARTMENTS	Phone
205291	Oct 5 2017 12:28PM	Oct 5 2017 12:28PM	Sunya Simms		CUMBERLAND	Rhode Island	Type B (HUD Non-FHA Case)	WANT FUNDS TO BLD A 16 UNIT BUILDING	Phone

									Caller have a complaint against management in GREENWOOD MANOR	
									A/C is not working. The manager didn't do the recertification at the time and now they are charging the tenant extra money.	
205292	Oct 5 2017 12:30PM	Oct 5 2017 12:32PM	Yaritza Candelaria	Yes	Bend	Oregon	Type A (HUD MFH Case)			Phone
205293	Oct 5 2017 12:34PM	Oct 5 2017 12:35PM	Stephanie Zelaya		Maywood	California	Type A (HUD MFH Case)			Phone
205294	Oct 5 2017 12:41PM	Oct 5 2017 12:41PM	Sunya Simms		BEVERLY HILLS	California	Type A (HUD MFH Case)		LIH- 2BR family apts in Norwalk, CA SANTA MONICA & LOS ANG - ELDERLY-- BEVERLY HILLS/	Mail
205295	Oct 5 2017 12:44PM	Oct 5 2017 12:44PM	Stephanie Zelaya		Philadelphia	Pennsylvania	Type A (HUD MFH Case)		LIH- 1BR family apts in DC	Mail
205296	Oct 5 2017 12:45PM	Oct 5 2017 12:45PM	Sunya Simms		LAYTON	Utah	Type A (HUD MFH Case)		SKYLINE VIEW APARTMENTS;ISSUES ABT PARKING	Phone
205297	Oct 5 2017 12:46PM	Oct 5 2017 12:47PM	Darshall Davis		Pipersville	Pennsylvania	Type A (HUD MFH Case)		Caller on behalf of her brother - LIH in Bucks CO 1 BR Family	Mail
205298	Oct 5 2017 12:48PM	Oct 5 2017 12:48PM	Sunya Simms		MILWAUKEE	Wisconsin	Type A (HUD MFH Case)		BRADLEY PLACE APTS;RENT NOT BEING CALCULATED CORRECTLY	Phone
205299	Oct 5 2017 12:53PM	Oct 5 2017 12:53PM	Sunya Simms		CARTAGE	Missouri	Type A (HUD MFH Case)		HIGHLAND ACRES APTS;THE OFC WAS LOCKED AT 1010 IN THE MORNING	Phone
									Caller have a complaint against management in MEADOWBROOK PARK & TOWER APARTMENTS.	
205300	Oct 5 2017 12:54PM	Oct 5 2017 12:55PM	Yaritza Candelaria		San Bernardino	California	Type A (HUD MFH Case)			Phone
205301	Oct 5 2017 12:54PM	Oct 5 2017 12:54PM	Sunya Simms							
205302	Oct 5 2017 12:56PM	Oct 5 2017 12:56PM	Kimberly Douglass Smith							
205303	Oct 5 2017 12:56PM	Oct 5 2017 12:57PM	Darshall Davis		Milwaukee	Wisconsin	Type A (HUD MFH Case)		Caller has complaint against mgmt in the rental office at BRADLEY PLACE	Phone
205304	Oct 5 2017 12:59PM	Oct 5 2017 12:59PM	Sunya Simms		WINSTON-SALEM	North Carolina	Type A (HUD MFH Case)		LOOKING FOR APTS IN WALKERTOWN Caller has complaint against mgmt regarding them asking her to sign paperwork on the property and questions about a credit she has at PHOENIX APARTMENTS AKA KEYSTONE NORTH	Phone
205305	Oct 5 2017 1:00PM	Oct 5 2017 1:04PM	Darshall Davis		Indianapolis	Indiana	Type A (HUD MFH Case)		Caller complaint that the property has not provided them with a washer and dryer.	Phone
205306	Oct 5 2017 1:04PM	Oct 5 2017 1:05PM	Yaritza Candelaria		Elk City	Oklahoma	Type A (HUD MFH Case)			Phone
205307	Oct 5 2017 1:08PM	Oct 5 2017 1:08PM	Rita Rashad		San Diego	California	Type C (Non-HUD Case)		Organization, North County Life Line; promised her subsidized housing, but they did not.	Phone
205308	Oct 5 2017 1:10PM	Oct 5 2017 1:10PM	Darshall Davis		District Heights	Maryland	Type C (Non-HUD Case)		Caller is looking for assistance to pay her rent that she is behind in - no rental assistance currently Caller have a complaint against the landlord.	Phone
205309	Oct 5 2017 1:13PM	Oct 5 2017 1:14PM	Yaritza Candelaria		Barron	Wisconsin	Type B (HUD Non-FHA Case)		Tenant moved out of the property for healthy problems and property is charging her the remaining balance of the lease.	Phone
205310	Oct 5 2017 1:15PM	Oct 5 2017 1:15PM	Darshall Davis		Woodbridge	Virginia	Type A (HUD MFH Case)		Caller wanted information about MF Program	Phone
									Troy Manor - she and apt Mgr and her are disagreeing; she reported her new job back in June (about 2 weeks later); alho she thought, she had 30 days to report job. Mgr told her to wait until August to do her re-certification; now, she is getting a notice from Mgmt., saying she did not report her job within 30 days (actually 10 days) - which she did. Now, they want her to pay \$2k and sign paperwork to pay it back by tomorrow. She is going to job for proof.	
205311	Oct 5 2017 1:17PM	Oct 5 2017 1:25PM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)			Phone
205312	Oct 5 2017 1:17PM	Oct 5 2017 1:31PM	Darshall Davis		Clearwater	Florida	Type A (HUD MFH Case)		Caller on behalf of her mother - complaint against mgmt/maintenance regarding flood, mold infestation in her moms apt at FREEDOM VILLAGE III High Valley Estates - wants to submit documentation of fraud by LL. Wants # for OIG.	Phone
205313	Oct 5 2017 1:30PM	Oct 5 2017 1:30PM	Rita Rashad		Klamath Falls	Oregon	Type A (HUD MFH Case)		Stuart Gardens - has 2 two teen age kids and she only has 2 bedrooms. Mgmt denied her bc of back rent owe which she paid off. She needs a 3 bedroom as she has a boy and girl teens.	Phone
205314	Oct 5 2017 1:36PM	Oct 5 2017 1:37PM	Rita Rashad		Newport News	Virginia	Type A (HUD MFH Case)		Section 42 program	Phone
205315	Oct 5 2017 1:37PM	Oct 5 2017 1:38PM	Stephanie Zelaya		Columbus	Ohio	Type B (HUD Non-FHA Case)			Phone
205316	Oct 5 2017 1:40PM	Oct 5 2017 1:41PM	Yaritza Candelaria		Philadelphia	Pennsylvania	Type A (HUD MFH Case)		LIH-2BD in Philadelphia PA	Phone
205317	Oct 5 2017 1:40PM	Oct 5 2017 1:41PM	Darshall Davis		Sunburst	Montana	Type A (HUD MFH Case)		Caller was asking if his inheritance could be counted as income - he was not sure of the program he may be getting assistance with	Phone
205318	Oct 5 2017 1:42PM	Oct 5 2017 1:43PM	Stephanie Zelaya		Indianapolis	Indiana	Type A (HUD MFH Case)		TROY MANOR COOPERATIVE II Wants to know who to contact in regards to issues with management	Phone
205319	Oct 5 2017 1:43PM	Oct 5 2017 1:43PM	Stephanie Zelaya							
205320	Oct 5 2017 1:45PM	Oct 5 2017 1:47PM	Rita Rashad		Bella Vista	Arkansas	Type A (HUD MFH Case)		1 bdrm, family, Benton County and Washington County	Phone
205321	Oct 5 2017 1:45PM	Oct 5 2017 1:47PM	Stephanie Zelaya		Poinciana	Florida	Type B (HUD Non-FHA Case)		Wants to rent a house Caller on behalf of tenant with complaint of bed bug infestation on the property - tenant works with section 8 voucher program in Patchogue	Phone
205322	Oct 5 2017 1:47PM	Oct 5 2017 1:48PM	Darshall Davis		Hoplog	New York	Type B (HUD Non-FHA Case)		NEED ASST	Phone
205323	Oct 5 2017 2:01PM	Oct 5 2017 2:02PM	Sunya Simms		NORTH PROVIDENCE	Rhode Island	Type C (Non-HUD Case)			Phone
205324	Oct 5 2017 2:20PM	Oct 5 2017 2:28PM	Yaritza Candelaria		Nesmith	South Carolina	Type A (HUD MFH Case)		LIH-2BD in Fam. Charleston SC	Mail

								BANGOR ELDERLY HOUSING Property manager for property Complaint against management company Recently started working there 1 month and a half The previous manager worked there for 13 years Tenants came up and told her that the previous manager did not calculate the rent correctly and mistreated them Corp is not following HUD rules/regulations Harriette Tubman - issues for many years..she has lots of mice, black mold and she has little kids. Every day sticky traps with dead or live mice. Maintenance laugh.	
205325	Oct 5 2017 2:21PM	Oct 5 2017 2:21PM	Stephanie Zelaya		Bangor	Pennsylvania	Type A (HUD MFH Case)		Phone
205326	Oct 5 2017 2:24PM	Oct 5 2017 2:25PM	Rita Rashad		Poughkeepsie	New York	Type A (HUD MFH Case)		Phone
205327	Oct 5 2017 2:39PM	Oct 5 2017 2:40PM	Rita Rashad		Athens	Alabama	Type A (HUD MFH Case)	Bonnie Doone - Mgr not responding...	Phone
								STONEGATE VILLAGE Has lived there for 4 years She feels management is rude and treat her poorly She went to recertify and management told her that they never received the information of her child support She asked the receptionist where to send the information and the receptionist was very rude to her When she got married, she notified management and they told her to submit all information, but her husband was rejected because he was undocumented but could visit weekends They told her that if her husband visits then they would evict her She has been asking for a copy of her lease but they refuse and also do not provide receipts when she pays rent Contacted corp office and they told her that they would tell management to not disrespect the tenants Caller has complaint against mgmt in trailer park - no rental assistance	
205328	Oct 5 2017 2:43PM	Oct 5 2017 2:50PM	Stephanie Zelaya	Yes	Reston	Virginia	Type A (HUD MFH Case)		Phone
205329	Oct 5 2017 2:45PM	Oct 5 2017 2:45PM	Darshall Davis		Toledo	Ohio	Type C (Non-HUD Case)		Phone
								Ironwood - not MFCH; does not know program - complaint against manager - it is a State law to not smoke in apts.	Phone
205330	Oct 5 2017 2:45PM	Oct 5 2017 2:46PM	Rita Rashad		Ironwood	Michigan	Type B (HUD Non-FHA Case)		Phone
205331	Oct 5 2017 2:49PM	Oct 5 2017 2:49PM	Darshall Davis		Winters	New Jersey	Type C (Non-HUD Case)	Caller wants information about purchasing MFH - no rental assistance Caller have a complaint against management. Carpet is not in good conditions. Rats and roaches infestation	Phone
205332	Oct 5 2017 2:56PM	Oct 5 2017 2:56PM	Yaritza Candelaria		Aurora	Illinois	Type A (HUD MFH Case)		Phone
205333	Oct 5 2017 2:56PM	Oct 5 2017 2:56PM	Darshall Davis		Lake City	Florida	Type B (HUD Non-FHA Case)	Caller requesting contact for PHA in Lake City FL CLEARVIEW TERRACE I A few years ago, she was in an accident and (b)(6) She (b)(6) and she asked management if she could take a parking spot even though she does not have a car and management refused	Phone
205334	Oct 5 2017 2:57PM	Oct 5 2017 2:58PM	Stephanie Zelaya		Hanover	Pennsylvania	Type A (HUD MFH Case)	Feels she is being discriminated	Phone
								Caller has complaint against mgmt regarding poor maintenance on the property and she wants to know if she can withhold her rent at PECAN CREEK ROLLING MEADOWS OF ARDMORE Caller has complaint against local PHA...	Phone
205335	Oct 5 2017 3:00PM	Oct 5 2017 3:00PM	Darshall Davis		Ardmore	Oklahoma	Type A (HUD MFH Case)		Phone
205336	Oct 5 2017 3:04PM	Oct 5 2017 3:05PM	Rita Rashad		Mounds	Illinois	Type B (HUD Non-FHA Case)		Phone
205337	Oct 5 2017 3:09PM	Oct 5 2017 3:10PM	Rita Rashad		Lyndhurst	New Jersey	Type A (HUD MFH Case)	Looking to purchase MF properties.	Phone
205338	Oct 5 2017 3:10PM	Oct 5 2017 3:12PM	Stephanie Zelaya		Mesa	Arizona	Type A (HUD MFH Case)	LIH- 2BR family apts in Meza, AZ Caller has complaint of discrimination at the property at PINE RIDGE APARTMENTS - and the manager in the office telling her that she is not allowed to have an certified service animal on the property - caller disconnected Duplicate	Website
205339	Oct 5 2017 3:12PM	Oct 5 2017 3:20PM	Darshall Davis		Knoxville	Tennessee	Type A (HUD MFH Case)		Phone
205340	Oct 5 2017 3:21PM	Oct 5 2017 3:21PM	Darshall Davis		Knoxville				
205341	Oct 5 2017 3:23PM	Oct 5 2017 3:23PM	Yaritza Candelaria		Dover	New Jersey	Type B (HUD Non-FHA Case)	Caller have a complaint against management Going into a domestic violence situation and needs helps...	Phone
205342	Oct 5 2017 3:23PM	Oct 5 2017 3:24PM	Rita Rashad		Apache Junction	Arizona	Type A (HUD MFH Case)	1 bdrm, disabled, Mesa	Phone
205343	Oct 5 2017 3:24PM	Oct 5 2017 3:25PM	Darshall Davis		Tampa	Florida	Type A (HUD MFH Case)	LIH in Tampa FL 1 BR Elderly	Mail
205344	Oct 5 2017 3:27PM	Oct 5 2017 3:27PM	Rita Rashad		Detroit	Michigan	Type C (Non-HUD Case)	Interested in the Section 8 Voucher...  Caller have a complaint against management. a/c is not working Ceiling is cracking. Manager complain about the tenant dog and don't it at the apt. Tenant feel harass Tenant doesn't feel safe in her own apt.	Phone
205345	Oct 5 2017 3:34PM	Oct 5 2017 3:36PM	Yaritza Candelaria		Culpeper	Virginia	Type A (HUD MFH Case)	(b)(6) br 11211 - don't see out of one eye...apt has not been painted, she wants them to move her furniture.	Phone
205346	Oct 5 2017 3:36PM	Oct 5 2017 3:48PM	Rita Rashad		Brooklyn	New York	Type A (HUD MFH Case)	1 bdrm, senior, Staten Island	Phone
205347	Oct 5 2017 3:37PM	Oct 5 2017 3:38PM	Rita Rashad						
205348	Oct 5 2017 3:43PM	Oct 5 2017 3:44PM	Kimberly Douglass Smith		Chicago	Illinois	Type A (HUD MFH Case)	LIH- 2 bedroom family in Cook County, IL	Mail

205349	Oct 5 2017 3:45PM	Oct 5 2017 3:46PM	Yaritza Candelaria		Marshall	Texas	Type C (Non-HUD Case)	<p>Caller have a complaint against landlord.</p> <p>Caller was going to moved to an apartment property and pay the deposit and first month back because when they were going to moved they saw drug dealers and other things that she didn't like her kids to be around.</p> <p>NONANTUM VILLAGE PLACE</p> <p>She is renting out a condo and management is including the rent she receives from the tenants as income without any deductions</p>	Phone
205350	Oct 5 2017 3:46PM	Oct 5 2017 3:47PM	Stephanie Zelaya		Newton	Massachusetts	Type A (HUD MFH Case)		Fax
205351	Oct 5 2017 3:54PM	Oct 5 2017 3:54PM	Sunya Simms						
205352	Oct 5 2017 3:55PM	Oct 5 2017 3:56PM	Yaritza Candelaria		Indianapolis	Indiana	Type A (HUD MFH Case)	LIH-2BD Fam. in Mooresville IN	Phone
205353	Oct 5 2017 3:56PM	Oct 5 2017 3:56PM	Sunya Simms		SAN ANTOINO	Texas	Type A (HUD MFH Case)	UNION PINES APTS:ISSUES W/THE LL FMR	Phone
205354	Oct 5 2017 3:57PM	Oct 5 2017 3:57PM	Stephanie Zelaya		Brandon	Florida	Type C (Non-HUD Case)	Complaint against LI- Caller have a complaint against management.	Phone
205355	Oct 5 2017 4:01PM	Oct 5 2017 4:01PM	Yaritza Candelaria		Winter Park	Florida	Type C (Non-HUD Case)		Phone
205356	Oct 5 2017 4:05PM	Oct 5 2017 4:05PM	Darshall Davis						
205357	Oct 5 2017 4:06PM	Oct 5 2017 4:07PM	Rita Rashad		Roswell	Georgia	Type C (Non-HUD Case)	Had a concern regarding her Emotional Support Dog..	Phone
205358	Oct 5 2017 4:07PM	Oct 5 2017 4:08PM	Yaritza Candelaria		Washington Court hou	Ohio	Type B (HUD Non-FHA Case)	Caller have a complaint against landlord	Phone
205359	Oct 5 2017 4:13PM	Oct 5 2017 4:13PM	Darshall Davis		Roswell	Georgia	Type C (Non-HUD Case)	<p>Caller has complaint against the property regarding discrimination of her service animal - she does not get rental assistance</p> <p>ANDREWS PLAZA</p> <p>Applied 8 years ago</p> <p>She was finally called, she went to take the documents</p>	Phone
205360	Oct 5 2017 4:13PM	Oct 5 2017 4:15PM	Stephanie Zelaya	Yes	Bronx	New York	Type A (HUD MFH Case)	The unit they showed her is too small	Phone
205361	Oct 5 2017 4:13PM	Oct 5 2017 4:53PM	Yaritza Candelaria		Atlanta	Georgia	Type A (HUD MFH Case)	LIH-3BD Fam. in Atlanta GA	Mail
205362	Oct 5 2017 4:15PM	Oct 5 2017 4:15PM	Yaritza Candelaria						
205363	Oct 5 2017 4:15PM	Oct 5 2017 4:28PM	Rita Rashad		Marietta	Georgia	Type A (HUD MFH Case)	1 bdrm, senior/disabled, Cobb	Phone
205364	Oct 5 2017 4:19PM	Oct 5 2017 4:20PM	Darshall Davis		Jackson	Mississippi	Type B (HUD Non-FHA Case)	Caller looking for LIH with section 8 voucher program	Phone
205365	Oct 5 2017 4:20PM	Oct 5 2017 4:21PM	Yaritza Candelaria		Starbridge	Georgia	Type C (Non-HUD Case)	Caller looking for assistance to repair her house	Phone
205366	Oct 5 2017 4:24PM	Oct 5 2017 4:24PM	Stephanie Zelaya	Yes	Hyde Park	Massachusetts	Type B (HUD Non-FHA Case)	Wants to know if the property she is calling about is owned by HUD	Phone
205367	Oct 5 2017 4:30PM	Oct 5 2017 4:30PM	Stephanie Zelaya		Honolulu	Hawaii	Type B (HUD Non-FHA Case)	<p>Wants to file a complaint</p> <p>Complaint against management- Caller on behalf of her daughter with complaint against mgmt regarding bed bug infestation and other maintenance problems on the property - not sure of the program</p>	Phone
205368	Oct 5 2017 4:30PM	Oct 5 2017 4:35PM	Darshall Davis		Floral	Alabama	Type B (HUD Non-FHA Case)	LIH-1BD ELD. in Broward Co and Miami FL	Phone
205369	Oct 5 2017 4:35PM	Oct 5 2017 4:37PM	Yaritza Candelaria		FruitLand Park	Florida	Type A (HUD MFH Case)		Mail
205370	Oct 5 2017 4:38PM	Oct 5 2017 4:38PM	Stephanie Zelaya						
205371	Oct 5 2017 4:39PM	Oct 5 2017 4:49PM	Darshall Davis		Brandon	Florida	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding her rent determination on the property at SUMMIT RIDGE	Phone
205372	Oct 5 2017 4:43PM	Oct 5 2017 4:43PM	Stephanie Zelaya	Yes	Los Angeles	California	Type B (HUD Non-FHA Case)	<p>LIH- Income exceeds limit</p> <p>Culver City Rotary Plaza - she was hit by her care giver with a broom...she suffer from PTSD. She called Elder Abuse, they came out. Mgr asked what happened to her? She needed to get a ride to Urgent Care. She did not get to Urgent Care until 9/11....</p>	Phone
205373	Oct 5 2017 4:47PM	Oct 5 2017 4:48PM	Rita Rashad		Culver City	California	Type A (HUD MFH Case)	<p>CAMDEN HILLS</p> <p>She re-certified in July before new ownership</p> <p>She keeps going back and forth with management to see what her new rent will be</p> <p>She received a letter stating that she needs to go to the office and sign a document that states she will be paying market rent and that she was notified 3 times but she was never given a notice</p>	Phone
205374	Oct 5 2017 4:53PM	Oct 5 2017 4:54PM	Stephanie Zelaya		West Mifflin	Pennsylvania	Type A (HUD MFH Case)	<p>Rushville Common - had a fire 2 weeks ago; she was not liable for the fire. She had renters insurance. She has been displaced until the repairs are made, and it will 3 to 4 weeks....It has been 2 weeks since being out of apt; but they have not started on it. Mgmt said, Maintenance will do it. They are taking their time. Yet, they still want her to pay rent. And she is not suppose to. And corp is the one who is telling her she has to pay.</p> <p>Caller request a call back.</p> <p>Caller have a complaint.</p> <p>Request a call back.</p> <p>Caller has complaint against mgmt regarding manager using drugs with other tenants, buys groceries and is really friendly to certain tenants on the property at EAST FARM VILLAGE</p> <p>Caller have a complaint against the landlord.</p> <p>Requires a call back</p> <p>FMR</p> <p>Complaint against management-</p>	Phone
205375	Oct 6 2017 9:05AM	Oct 6 2017 9:08AM	Rita Rashad		Rushville	Indiana	Type A (HUD MFH Case)		Phone
205376	Oct 6 2017 9:08AM	Oct 6 2017 9:59AM	Sunya Simms						
205377	Oct 6 2017 9:10AM	Oct 6 2017 9:58AM	Sunya Simms		Carol				
205378	Oct 6 2017 9:11AM	Oct 6 2017 9:15AM	Darshall Davis		East Haven	Connecticut	Type A (HUD MFH Case)		Phone
205379	Oct 6 2017 9:11AM	Oct 6 2017 11:55AM	Sunya Simms						
205380	Oct 6 2017 9:13AM	Oct 6 2017 9:16AM	Stephanie Zelaya		Lancaster	California	Type C (Non-HUD Case)		Phone
205381	Oct 6 2017 9:13AM	Oct 6 2017 9:43AM	Sunya Simms		CENTERLINE	Michigan	Type A (HUD MFH Case)	Request a call back: CENTERLINE PARK TOWERS;HAD A MTG W/THE OWNER - THEY NO LONGER DO CREDIT CKS- Caller have a complaint against the landlord.	Phone
205382	Oct 6 2017 9:16AM	Oct 6 2017 11:04AM	Sunya Simms					Request a call back.	
205383	Oct 6 2017 9:16AM	Oct 6 2017 9:16AM	Rita Rashad		Key West	Florida	Type A (HUD MFH Case)	2/3 bdrm, family, Key West or Monroe County	Phone
205384	Oct 6 2017 9:17AM	Oct 6 2017 9:31AM	Sunya Simms					Caller request a call back.	
205385	Oct 6 2017 9:17AM	Oct 6 2017 9:18AM	Darshall Davis		Louisville	Kentucky	Type C (Non-HUD Case)	Caller has complaint against her landlord - no rental assistance	Phone
205386	Oct 6 2017 9:18AM	Oct 6 2017 11:03AM	Sunya Simms					Caller looking for LIH.	
205387	Oct 6 2017 9:20AM	Oct 6 2017 9:21AM	Rita Rashad		Indianapolis	Indiana	Type B (HUD Non-FHA Case)	Request a call back.	
								Rockwood - not MFCH; does not know program...	Phone

									FMR Denied an apt because of a criminal charge 16 years ago Wants to know what the fair housing laws are	
205388	Oct 6 2017 9:21AM	Oct 6 2017 9:24AM	Stephanie Zelaya		Austin	Texas	Type C (Non-HUD Case)			Phone
205389	Oct 6 2017 9:22AM	Oct 6 2017 9:22AM	Yaritza Candelaria						Call was breaking up	
205390	Oct 6 2017 9:22AM	Oct 6 2017 9:23AM	Darshall Davis		Galax	Virginia	Type C (Non-HUD Case)		Caller has complaint against mgmt - she has no rental assistance Caller looking for LIH. Request a call back.	Phone
205391	Oct 6 2017 9:24AM	Oct 6 2017 9:29AM	Sunya Simms						2 bdrm, family, St. Mary or Auglaize County	Phone
205392	Oct 6 2017 9:26AM	Oct 6 2017 9:27AM	Rita Rashad		St. Mary	Ohio	Type A (HUD MFH Case)		Complaint against management/maintenance	Phone
205393	Oct 6 2017 9:27AM	Oct 6 2017 9:28AM	Stephanie Zelaya		Milwaukee	Wisconsin	Type B (HUD Non-FHA Case)			Phone
									Caller has complaint against manager on the property saying that she had excess amounts of visitors at her apt but tenant says she does not associate with anyone on the property and is rarely home, manager gave her an eviction notice at KING FRIEDRICH'S	
205394	Oct 6 2017 9:29AM	Oct 6 2017 9:35AM	Darshall Davis		Gretna	Louisiana	Type A (HUD MFH Case)		Complaint against local PHA	Phone
205395	Oct 6 2017 9:32AM	Oct 6 2017 9:33AM	Stephanie Zelaya		Cape May	New Jersey	Type B (HUD Non-FHA Case)			Phone
									2 bdrm, family, Volushia	
205396	Oct 6 2017 9:34AM	Oct 6 2017 9:34AM	Rita Rashad		Daytona	Florida	Type A (HUD MFH Case)			Phone
205397	Oct 6 2017 9:37AM	Oct 6 2017 9:37AM	Rita Rashad		Lake Orion	Michigan	Type B (HUD Non-FHA Case)		Caller has a Section 8 Voucher... Caller complaint against management.	Phone
									Mold in the apartment. Unsafe apartment. Walls Cracking.	Phone
205398	Oct 6 2017 9:39AM	Oct 6 2017 9:42AM	Yaritza Candelaria		Williamstown	Kentucky	Type B (HUD Non-FHA Case)		LIH- 1BR family/elderly apts in Fairfield and Hamilton, OH	Phone
205399	Oct 6 2017 9:41AM	Oct 6 2017 9:41AM	Stephanie Zelaya		Mt. Healthy	Ohio	Type A (HUD MFH Case)		LIH in Newport News VA 1 BR Family	Mail
205400	Oct 6 2017 9:44AM	Oct 6 2017 9:44AM	Darshall Davis		Newport News	Virginia	Type A (HUD MFH Case)			
205401	Oct 6 2017 9:49AM	Oct 6 2017 9:50AM	Rita Rashad							
205402	Oct 6 2017 9:50AM	Oct 6 2017 11:50AM	Sunya Simms						Caller looking for LIH	
205403	Oct 6 2017 9:51AM	Oct 6 2017 9:54AM	Sunya Simms						Caller looking for LIH	
205404	Oct 6 2017 9:52AM	Oct 6 2017 9:56AM	Stephanie Zelaya		Fort Pierce	Florida	Type B (HUD Non-FHA Case)		Complaint against local PHA	Phone
205405	Oct 6 2017 9:53AM	Oct 6 2017 11:01AM	Sunya Simms		INDIANAPOLIS	Indiana	Type C (Non-HUD Case)		Caller have a complaint against the landlord---NEED ASST	Phone
205406	Oct 6 2017 9:53AM	Oct 6 2017 9:54AM	Darshall Davis		Plant City	Florida	Type B (HUD Non-FHA Case)		Caller has complaint against PHA	Phone
205407	Oct 6 2017 9:54AM	Oct 6 2017 9:54AM	Yaritza Candelaria						Caller want to speak with a CSR	
205408	Oct 6 2017 9:54AM	Oct 6 2017 9:55AM	Rita Rashad		Milwaukee	Wisconsin	Type C (Non-HUD Case)		Wants to followup on a FHEO/discrimination complaint... Caller request a call back.----ST MARK'S TOWERS INC APTS;SLOW CLEANUP AFT THE HURRICANE	Phone
205409	Oct 6 2017 9:56AM	Oct 6 2017 10:57AM	Sunya Simms		BRUNSWICK	Georgia	Type A (HUD MFH Case)		Calling on behalf of daughter - Walker Court South...ac not working, daughter is disabled/wheelchair bound...ac not working and dripping on floor for 5 months.	Phone
205410	Oct 6 2017 10:02AM	Oct 6 2017 10:02AM	Rita Rashad		Jonesboro	Arkansas	Type A (HUD MFH Case)			Phone
									Caller has complaint against mgmt regarding bed bug infestation on the property and her apt at GREEN MEADOW APARTMENTS	
205411	Oct 6 2017 10:02AM	Oct 6 2017 10:06AM	Darshall Davis		Danville	Illinois	Type A (HUD MFH Case)		Caller request a call back--NEED ASST	Phone
205412	Oct 6 2017 10:03AM	Oct 6 2017 10:52AM	Sunya Simms		MUNCIE	Indiana	Type B (HUD Non-FHA Case)		Caller request a call back	Phone
205413	Oct 6 2017 10:04AM	Oct 6 2017 10:48AM	Sunya Simms						Caller request a call back	
205414	Oct 6 2017 10:06AM	Oct 6 2017 10:47AM	Sunya Simms						Caller request a call back	
205415	Oct 6 2017 10:07AM	Oct 6 2017 10:46AM	Sunya Simms						Caller looking for LIH, Request a call back.----ELDERLY - DC	
205416	Oct 6 2017 10:08AM	Oct 6 2017 10:27AM	Sunya Simms		WASHINGTON	District of Columbia	Type A (HUD MFH Case)			Mail
205417	Oct 6 2017 10:09AM	Oct 6 2017 10:10AM	Rita Rashad		Conroe	Texas	Type A (HUD MFH Case)		2 bdrm, family, Montgomery County	Phone
205418	Oct 6 2017 10:11AM	Oct 6 2017 10:14AM	Stephanie Zelaya		Walkertown	North Carolina	Type A (HUD MFH Case)		LIH- 1BR family/elderly apts in Forsyth Co, NC	Mail
									Caller have a complaint against management.	
205419	Oct 6 2017 10:11AM	Oct 6 2017 11:49AM	Sunya Simms		WINONA	Minnesota	Type B (HUD Non-FHA Case)		Request a call back---SUNSHINE VILLAGE APTS	Phone
205420	Oct 6 2017 10:11AM	Oct 6 2017 10:12AM	Darshall Davis		Tulsa	Oklahoma	Type A (HUD MFH Case)		LIH in Tulsa OK 1 BR Family	Mail
205421	Oct 6 2017 10:13AM	Oct 6 2017 10:15AM	Rita Rashad		Chicago	Illinois	Type A (HUD MFH Case)		3 bdrm, family, Chicago Caller have a complaint against management.	Phone
									Request a call back.--- PHOENIX APARTMENTS AKA KEYSTONE	
205422	Oct 6 2017 10:17AM	Oct 6 2017 10:38AM	Sunya Simms		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)		NORTHS,,NEED CORP #	Phone
205423	Oct 6 2017 10:17AM	Oct 6 2017 10:18AM	Darshall Davis		Lansford	Pennsylvania	Type A (HUD MFH Case)		Caller has complaint against mgmt at LANSFORD TOWNHOUSES	Phone
205424	Oct 6 2017 10:17AM	Oct 6 2017 10:17AM	Stephanie Zelaya							
205425	Oct 6 2017 10:18AM	Oct 6 2017 10:32AM	Sunya Simms		FT WAYNE	Indiana	Type A (HUD MFH Case)		Caller looking for LIH----2 BDRMS IN FT WAYNE	Phone
205426	Oct 6 2017 10:19AM	Oct 6 2017 11:45AM	Sunya Simms						Caller looking for LIH	
205427	Oct 6 2017 10:20AM	Oct 6 2017 10:21AM	Yaritza Candelaria						Caller have some questions about the program	
205428	Oct 6 2017 10:30AM	Oct 6 2017 10:31AM	Rita Rashad		Wrightstown	New Jersey	Type A (HUD MFH Case)		Wrightstown Arms - are they allowed to charge \$50 a month for parking...	Phone
									FMR	
205429	Oct 6 2017 10:33AM	Oct 6 2017 10:35AM	Stephanie Zelaya	Yes	Dallas	Texas	Type C (Non-HUD Case)		Complaint against LL- LIH-1BD Fam	Phone
205430	Oct 6 2017 10:35AM	Oct 6 2017 10:36AM	Yaritza Candelaria		Ottawa Lake	Michigan	Type A (HUD MFH Case)			Mail
									Caller has complaint against mgmt - she works with section 8 voucher program	
205431	Oct 6 2017 10:36AM	Oct 6 2017 10:38AM	Darshall Davis		Stockton	California	Type B (HUD Non-FHA Case)		Caller request the RRR Pamphlet	Phone
205432	Oct 6 2017 10:51AM	Oct 6 2017 10:52AM	Yaritza Candelaria		Loveland	Ohio	Type C (Non-HUD Case)		Renwick Gardens 10016 - Sept. 15th, he had an appt., they gave him a new lease and wanted to verify his bank statement; waited to get new lease and they haven't done so, lease expires 12/31st. He is concerned. Mgr said, this week to give her 1 to 2 weeks.	Mail
205433	Oct 6 2017 10:52AM	Oct 6 2017 10:53AM	Rita Rashad		New York	New York	Type A (HUD MFH Case)			Phone
205434	Oct 6 2017 10:53AM	Oct 6 2017 10:53AM	Darshall Davis		Peebles	Ohio	Type B (HUD Non-FHA Case)		Caller has complaint against PHA	Phone
205435	Oct 6 2017 10:53AM	Oct 6 2017 10:54AM	Stephanie Zelaya		Highland	Illinois	Type B (HUD Non-FHA Case)		Section 42	Phone
205436	Oct 6 2017 10:58AM	Oct 6 2017 10:59AM	Stephanie Zelaya		Oakland	California	Type B (HUD Non-FHA Case)		Complaint against local PHA	Phone
									Park View Terrace - she report boyfriend daughter was being bitten by bed bugs. They say, they can't do anything until they see the bugs. It has gotten worse. Now, they are saying, her lease is terminated; but she wants to leave. She says, she reported it back in August. Now, they want to spray now that she is leaving.	
205437	Oct 6 2017 11:01AM	Oct 6 2017 11:01AM	Rita Rashad		Mishawaka	Indiana	Type A (HUD MFH Case)			Phone



205438	Oct 6 2017 11:07AM	Oct 6 2017 11:16AM	Darshall Davis		Herndon	Virginia	Type C (Non-HUD Case)	Caller has complaint against landlord regarding them charging him for mailbox key - he has no rental assistance	Phone
205439	Oct 6 2017 11:12AM	Oct 6 2017 11:12AM	Rita Rashad		Danville	Illinois	Type A (HUD MFH Case)	Vermillion Gardens - he has an eviction on his credit; his application was denied...	Phone
205440	Oct 6 2017 11:16AM	Oct 6 2017 11:16AM	Yaritza Candelaria		Catalan	Louisiana	Type A (HUD MFH Case)	LIH-18D Fam in Lafayette FMR	Mail
205441	Oct 6 2017 11:18AM	Oct 6 2017 11:19AM	Stephanie Zelaya		Delaware	Oklahoma	Type C (Non-HUD Case)	Wants to report housing discrimination for property in Kansas Health Dept - lady living in a HUD property; the lady has an apartment that has mold and is being harassed and threatened with eviction. LIH- 2BR family apts in Galveston Co, TX	Phone
205442	Oct 6 2017 11:18AM	Oct 6 2017 11:18AM	Rita Rashad		Harper City	Indiana	Type B (HUD Non-FHA Case)	Caller have a complaint against management	Phone
205443	Oct 6 2017 11:21AM	Oct 6 2017 11:22AM	Darshall Davis		Galveston	Texas	Type A (HUD MFH Case)	2/3 bdrm, family, Vicksburg	Phone
205444	Oct 6 2017 11:27AM	Oct 6 2017 11:27AM	Stephanie Zelaya		Galveston	Texas	Type A (HUD MFH Case)	LIH- 2BR family apts in Galveston Co, TX	Phone
205445	Oct 6 2017 11:28AM	Oct 6 2017 11:33AM	Yaritza Candelaria	Yes	Sacramento	California	Type C (Non-HUD Case)	Caller has complaint against mgmt regarding them charging him for a hallway closet door that maintenance took away at VILLAGEBROOK APARTMENTS	Phone
205446	Oct 6 2017 11:29AM	Oct 6 2017 11:31AM	Rita Rashad		Vicksburg	Mississippi	Type A (HUD MFH Case)	NEW PALTZ FAMILY HOUSING When she moved in, the carpets were in very bad condition and management claimed they shampooed it	Phone
205447	Oct 6 2017 11:32AM	Oct 6 2017 11:44AM	Darshall Davis		Carol Stream	Illinois	Type A (HUD MFH Case)	She wants her carpet removed	Phone
205448	Oct 6 2017 11:36AM	Oct 6 2017 11:36AM	Stephanie Zelaya		New Paltz	New York	Type A (HUD MFH Case)		Phone
205449	Oct 6 2017 11:43AM	Oct 6 2017 11:43AM	Stephanie Zelaya					Caller has complaint against landlord regarding mold and rodent infestation on the property - she works with section 8 voucher program	Phone
205450	Oct 6 2017 11:47AM	Oct 6 2017 11:48AM	Darshall Davis		Cincinnati	Ohio	Type B (HUD Non-FHA Case)	Cambridge - She has a homeless letter (Yakima Depot) given by the State. It is a Homeless Press. Applied for an apt., she was denied; she paid for application, she gave them everything; but they don't have a unit.	Phone
205451	Oct 6 2017 11:47AM	Oct 6 2017 11:48AM	Rita Rashad		Yakima	Washington	Type A (HUD MFH Case)	----- 3 bdrm, family, Yakima County	Phone
205452	Oct 6 2017 11:49AM	Oct 6 2017 11:52AM	Rita Rashad	Yes				LEXINGTON SQUARE APARTMENTS Management says she needs to pay money that she doesn't owe Management even confirmed that she didn't owe anything	Phone
205453	Oct 6 2017 11:51AM	Oct 6 2017 11:53AM	Stephanie Zelaya		Gainesville	Texas	Type A (HUD MFH Case)	She was supposed to be moved into a 3BR unit but put her in a 2BR unit Has complaint against the Orlando PHA ....	Phone
205454	Oct 6 2017 11:57AM	Oct 6 2017 11:58AM	Rita Rashad		Orlando	Florida	Type B (HUD Non-FHA Case)	FMR wanting to file a complaint.	Phone
205455	Oct 6 2017 12:02PM	Oct 6 2017 12:02PM	Kimberly Douglass Smith		Orlando	Florida	Type C (Non-HUD Case)	LIH- 18R family apts in Columbus, OH	Phone
205456	Oct 6 2017 12:03PM	Oct 6 2017 12:04PM	Stephanie Zelaya	No	Columbus	Ohio	Type A (HUD MFH Case)	Caller is on a video relay call using sign language - the interpreter was having a hard time relaying the messages and caller said he would have his aunt call us back	Mail
205457	Oct 6 2017 12:05PM	Oct 6 2017 12:06PM	Darshall Davis		Philidelphia	Pennsylvania		1 bdrm, disabled/senior DC or PG County	Phone
205458	Oct 6 2017 12:05PM	Oct 6 2017 12:06PM	Rita Rashad		District Heights	Maryland	Type A (HUD MFH Case)	WOODRIDGE GARDENS: Caller states that she received a 5 day notice to vacate because they believe that someone lives with her. Caller feels that she's being discriminated against because of her race.	Phone
205459	Oct 6 2017 12:07PM	Oct 6 2017 12:10PM	Kimberly Douglass Smith		Appleton	Wisconsin	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding harassment - no rental assistance	Phone
205460	Oct 6 2017 12:09PM	Oct 6 2017 12:11PM	Darshall Davis		Salt Lake City	Utah	Type C (Non-HUD Case)	Rural Development	Phone
205461	Oct 6 2017 12:10PM	Oct 6 2017 12:12PM	Stephanie Zelaya		Crystal River	Florida	Type B (HUD Non-FHA Case)	Caller on behalf of his girlfriend with complaint against mgmt - she works with PHA program but they dont know the name	Phone
205462	Oct 6 2017 12:17PM	Oct 6 2017 12:18PM	Darshall Davis		Paris	Illinois	Type B (HUD Non-FHA Case)	3 bdrm, family, Indianapolis	Phone
205463	Oct 6 2017 12:18PM	Oct 6 2017 12:18PM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	VILLA DEL COMANCHE Tenants can't speak to anyone in the leasing office	Phone
205464	Oct 6 2017 12:25PM	Oct 6 2017 12:31PM	Stephanie Zelaya		Arvin	California	Type A (HUD MFH Case)	There are a lot of maintenance issues that have not been addressed in months	Phone
205465	Oct 6 2017 12:29PM	Oct 6 2017 12:29PM	Kimberly Douglass Smith		Houston	Texas	Type A (HUD MFH Case)	Has contacted the corp office but nothing has been done	Phone
205466	Oct 6 2017 12:29PM	Oct 6 2017 12:30PM	Yaritza Candelaria		Apple Valley	California	Type C (Non-HUD Case)	She received a notice that stated that the renovators will need 3 weeks of full access to enter her unit	Phone
205467	Oct 6 2017 12:33PM	Oct 6 2017 12:34PM	Kimberly Douglass Smith		Baltimore	Maryland	Type A (HUD MFH Case)	Her water is shut off 2 days during the day every week	Mail

								Caller was on the phone with another CSR and phone call got disconnected. Caller have a complaint about discrimination.	
205468	Oct 6 2017 12:36PM	Oct 6 2017 12:37PM	Yaritza Candelaria		Appleton	Wisconsin	Type A (HUD MFH Case)	Needs the number for Corp. office for WOODRIDGE GARDENS FMR Complaint against LL-	Phone
205469	Oct 6 2017 12:36PM	Oct 6 2017 12:44PM	Stephanie Zelaya		NONE GIVEN	Ohio	Type A (HUD MFH Case)	LIH- 2BR family in apts in Belmont Co, OH	Phone
205470	Oct 6 2017 12:37PM	Oct 6 2017 12:39PM	Kimberly Douglass Smith		Brooklyn	New York	Type C (Non-HUD Case)	FHEO:	Phone
205471	Oct 6 2017 12:43PM	Oct 6 2017 12:44PM	Darshall Davis		Brooklyn	New York	Type A (HUD MFH Case)	LIH in Brooklyn NY 1-2 BR Family	Mail
205472	Oct 6 2017 12:46PM	Oct 6 2017 12:48PM	Yaritza Candelaria	Yes	La Fuente	California	Type A (HUD MFH Case)	LIH-3BD Fam in Los Angeles CA FMR	Phone
205473	Oct 6 2017 12:50PM	Oct 6 2017 12:50PM	Stephanie Zelaya		Saint Louis	Missouri	Type C (Non-HUD Case)	Complaint against management-	Phone
205474	Oct 6 2017 12:52PM	Oct 6 2017 12:52PM	Sunya Simms		GALVESTON	Texas	Type A (HUD MFH Case)	2 TO 3 BDRMS -GALVESTON FMR	Phone
205475	Oct 6 2017 12:53PM	Oct 6 2017 12:53PM	Stephanie Zelaya		Boston	Massachusetts	Type C (Non-HUD Case)	Complaint against management-	Phone
205476	Oct 6 2017 12:55PM	Oct 6 2017 12:55PM	Stephanie Zelaya						
205477	Oct 6 2017 12:55PM	Oct 6 2017 12:56PM	Darshall Davis		Marina	California	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt regarding her eligibility for the program - she is not sure what	Phone
205478	Oct 6 2017 12:57PM	Oct 6 2017 12:58PM	Sunya Simms		PINE BUSH	New York	Type A (HUD MFH Case)	program she works with MIDDLETOWN - ELDERLY GATEWAY TERRACE APARTMENTS Calling on behalf of mother Elevator issue- It has been on and off and now it has been off for 3 weeks Management has been notified multiple times and they no longer want to hear the complaints She contacted corp office and nothing has been done	Phone
205479	Oct 6 2017 1:00PM	Oct 6 2017 1:00PM	Stephanie Zelaya		Fort Lauderdale	Florida	Type A (HUD MFH Case)		Phone
205480	Oct 6 2017 1:00PM	Oct 6 2017 1:02PM	Darshall Davis		Philidelphia	Pennsylvania	Type C (Non-HUD Case)	Caller is a student on the campus - has complaint against mgmt where she stays about mice infestation and poor maintenance - no rental assistance	Phone
205481	Oct 6 2017 1:04PM	Oct 6 2017 1:05PM	Yaritza Candelaria		Seat Pleasant	Maryland	Type A (HUD MFH Case)	Caller have a question about her utility bill allowances.	Phone
205482	Oct 6 2017 1:05PM	Oct 6 2017 1:06PM	Kimberly Douglass Smith		Kihei	Hawaii	Type A (HUD MFH Case)	HALE MAHAOLU EHIKU IB: Caller states that no one at the property is licensed per state requirements. Also states that she has talked with the Project Manager at the Honolulu FO and he was rude and talked down to her.	Phone
205483	Oct 6 2017 1:06PM	Oct 6 2017 1:07PM	Darshall Davis		San Jose	California	Type C (Non-HUD Case)	Caller has complaint against mgmt at mobile home park regarding hem not providing her with the title to the home - no rental assistance	Phone
205484	Oct 6 2017 1:11PM	Oct 6 2017 1:12PM	Rita Rashad		Harrisonville	Missouri	Type B (HUD Non-FHA Case)	Hillside - not MFCH; but tax credit	Phone
205485	Oct 6 2017 1:11PM	Oct 6 2017 1:14PM	Darshall Davis						
205486	Oct 6 2017 1:14PM	Oct 6 2017 1:15PM	Rita Rashad		Sacramento	California	Type C (Non-HUD Case)	Emotional Support Dog - wants to know law...	Phone
205487	Oct 6 2017 1:23PM	Oct 6 2017 1:24PM	Yaritza Candelaria		Lilmington	Delaware	Type A (HUD MFH Case)	Caller have a complaint against management/ maint. Carpet is dirty.	Phone
205488	Oct 6 2017 1:23PM	Oct 6 2017 1:24PM	Rita Rashad		Bronx	New York	Type C (Non-HUD Case)	Bed bugs Sent a FHEO/complaint form wants to know status. It has been a month and has not heard from anyone.	Phone
205489	Oct 6 2017 1:28PM	Oct 6 2017 1:28PM	Rita Rashad		Bonita	Oklahoma	Type B (HUD Non-FHA Case)	Cherokee Housing Authority - PHA; caller wants to file a discrimination complaint. Her appeal was denied. Hudson TH Court - issue with Mgr., due to the fact, she is trying to evict her. She is going to court on the 17th. Many damages to apt., has never been repaired, mold, damages to wall, carpet was not replaced in 7 years; whole lots of damages. Lived at apt. for 20 years.	Phone
205490	Oct 6 2017 1:34PM	Oct 6 2017 1:35PM	Rita Rashad		Antioch	California	Type A (HUD MFH Case)	Caller doesn't know which program she's under	Phone
205491	Oct 6 2017 1:36PM	Oct 6 2017 1:37PM	Yaritza Candelaria		Cleveland	Ohio	Type B (HUD Non-FHA Case)		Phone
205492	Oct 6 2017 1:38PM	Oct 6 2017 1:39PM	Darshall Davis						
205493	Oct 6 2017 1:40PM	Oct 6 2017 1:40PM	Rita Rashad		Nashvill	Tennessee	Type C (Non-HUD Case)	An apt where he has family, he wanted to move there. Apt came up for vacancy; he called Mgr., Mgr said, it was rented out, but it was not. Man is renting it to only young women.	Phone
205494	Oct 6 2017 1:42PM	Oct 6 2017 1:42PM	Rita Rashad		Los Angeles	California	Type A (HUD MFH Case)	Following up on a listing he requested...	Phone
205495	Oct 6 2017 1:44PM	Oct 6 2017 1:52PM	Darshall Davis		Chaplin Hill	North Carolina	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding not having her unit painted or new carpet in her apt at FIRST BAPTIST AND MANLEY ESTATES	Phone
205496	Oct 6 2017 1:45PM	Oct 6 2017 1:46PM	Yaritza Candelaria		Manchester	Kentucky	Type C (Non-HUD Case)	Caller have a complaint against a neighbor that is under PHA	Phone
205497	Oct 6 2017 1:46PM	Oct 6 2017 1:46PM	Rita Rashad		Swinston	Arkansas	Type B (HUD Non-FHA Case)	Wants to report fraud by a tenant who has a Section 8 Voucher.	Phone
205498	Oct 6 2017 1:50PM	Oct 6 2017 1:50PM	Rita Rashad		Shinnston	West Virginia	Type B (HUD Non-FHA Case)	Recently received a listing from PHA - LL on list was very rude to her...	Phone
205499	Oct 6 2017 1:52PM	Oct 6 2017 1:53PM	Stephanie Zelaya		Eddystone	Pennsylvania	Type B (HUD Non-FHA Case)	Complaint against LL- CALLER HAVE A COMPLAINT AGAINST MANAGEMENT. MANAGER WANTS TO CHARGE THE TENANT FOR THINGS IN BAD CONDITIONS THAT THE CALLER HAS REPORT BUT MAINT. HAS DONE NOTHING ABOUT IT.	Phone
205500	Oct 6 2017 1:53PM	Oct 6 2017 1:54PM	Yaritza Candelaria		Lexington	Kentucky	Type A (HUD MFH Case)		Phone
205501	Oct 6 2017 2:00PM	Oct 6 2017 2:03PM	Stephanie Zelaya	Yes	Tallahassee	Florida	Type A (HUD MFH Case)	LIH- 2BR family apts in 32301 and 32310, FL	Phone
205502	Oct 6 2017 2:02PM	Oct 6 2017 2:02PM	Rita Rashad		Kansas City	Missouri	Type A (HUD MFH Case)	3 bdrm, family, K.C.	Phone
205503	Oct 6 2017 2:03PM	Oct 6 2017 2:05PM	Yaritza Candelaria	Yes	Fajardo	Puerto Rico	Type B (HUD Non-FHA Case)	Caller is a owner of a Property in Fajardo PR and wants to know how to get in contact with the offices.	Phone
205504	Oct 6 2017 2:07PM	Oct 6 2017 2:07PM	Stephanie Zelaya		Washington	District of Columbia	Type A (HUD MFH Case)	LIH- 3BR DIS apts in DC	Mail
205505	Oct 6 2017 2:10PM	Oct 6 2017 2:10PM	Rita Rashad		Booneville	Missouri	Type C (Non-HUD Case)	Not for Profit (Unlimited Opportunity) own two HUD Properties, calling about an outstanding. He has no information on the bank, loan was back in 1991.	Phone
205506	Oct 6 2017 2:18PM	Oct 6 2017 2:19PM	Stephanie Zelaya	Yes	Indianapolis	Indiana	Type A (HUD MFH Case)	LIH- 2BR family apts in Marion Co, IN	Mail

205507	Oct 6 2017 2:18PM	Oct 6 2017 2:19PM	Rita Rashad		Whittier	California	Type A (HUD MFH Case)	She did not get listing from last week...	Phone
205508	Oct 6 2017 2:19PM	Oct 6 2017 2:22PM	Yaritza Candelaria		Highland Park	Michigan	Type A (HUD MFH Case)	LIH-2BD Fam. in Detroit MI FMR	Phone
205509	Oct 6 2017 2:22PM	Oct 6 2017 2:23PM	Stephanie Zelaya		North Lauderdale	Florida	Type C (Non-HUD Case)	Complaint against management-	Phone
205510	Oct 6 2017 2:24PM	Oct 6 2017 2:25PM	Kimberly Douglass Smith		Lynn	Massachusetts	Type B (HUD Non-FHA Case)	HCV	Phone
205511	Oct 6 2017 2:25PM	Oct 6 2017 2:26PM	Sunya Simms		GREAT FALLS	Montana	Type A (HUD MFH Case)	VISTA VILLA APTS: MVD HER FROM 1 SIDE OF THE BLDG TO ANOTH - WANTS 2 KNOW WHY	Phone
205512	Oct 6 2017 2:27PM	Oct 6 2017 2:39PM	Yaritza Candelaria		Detroit	Michigan	Type A (HUD MFH Case)	LIH-3BD Fam in Detroit MI	Phone
205513	Oct 6 2017 2:29PM	Oct 6 2017 2:34PM	Stephanie Zelaya	Yes	Sun Valley	California	Type A (HUD MFH Case)	LIH- 2/3BR family apts in Sun Valley and North Hollywood, CA Brookside Park - every week, they are having inspections. The lease said, quarterly. Today, another note, saying there is an inspections. There was one last week and they have one this week. Feels like harassment.	Mail
205514	Oct 6 2017 2:39PM	Oct 6 2017 2:41PM	Rita Rashad		Southern Pines	North Carolina	Type A (HUD MFH Case)	Caller have a complaint against management in SPRINGWOOD/HAPPY VALLEY APARTMENTS. Caller call Corp. office but nothing has been done.	Phone
205515	Oct 6 2017 3:00PM	Oct 6 2017 3:02PM	Yaritza Candelaria		Rossville	Georgia	Type A (HUD MFH Case)	2 bdrm, family, Clinton County and Lock Haven County	Phone
205516	Oct 6 2017 3:01PM	Oct 6 2017 3:01PM	Rita Rashad		Lock Haven	Pennsylvania	Type A (HUD MFH Case)	2 TO 3 BDRMS : DOUGLAS	Phone
205517	Oct 6 2017 3:03PM	Oct 6 2017 3:03PM	Sunya Simms		MACON	Georgia	Type A (HUD MFH Case)	Real Estate Developer - cannot find info on HUD Website about wattage for microwave.	Phone
205518	Oct 6 2017 3:06PM	Oct 6 2017 3:06PM	Rita Rashad		Evanston	Illinois	Type C (Non-HUD Case)	LIH-2BD Fam. in Bradenton and Tampa FL	Phone
205519	Oct 6 2017 3:09PM	Oct 6 2017 3:12PM	Yaritza Candelaria	Yes	Bradenton	Florida	Type A (HUD MFH Case)	Caller seeking LIH - Her income exceeds program guidelines	Mail
205520	Oct 6 2017 3:19PM	Oct 6 2017 3:19PM	Darshall Davis		Camecula	California	Type A (HUD MFH Case)	Wants to update her apt information... MID CITY APTS;A NEIGHBOR IS STALKING	Phone
205521	Oct 6 2017 3:26PM	Oct 6 2017 3:27PM	Rita Rashad		Newark	New Jersey	Type C (Non-HUD Case)	1 bdrm, senior, Orange County LIH- 2BR family apts in Mercer Co, NJ Caller has questions about if medical deductions have anything to do with the live in aid - her grandma lives at NORTHDRIDGE COOP HOMES RIVERVIEW HOUSE	Phone
205522	Oct 6 2017 3:30PM	Oct 6 2017 3:30PM	Sunya Simms		COMPTON	California	Type A (HUD MFH Case)	Was contacted about a unit but the unit was given to someone else	Phone
205523	Oct 6 2017 3:34PM	Oct 6 2017 3:34PM	Rita Rashad	Yes	Fullerton	California	Type A (HUD MFH Case)	The unit was given to an employee	Phone
205524	Oct 6 2017 3:36PM	Oct 6 2017 3:36PM	Stephanie Zelaya		Bound Brook	New Jersey	Type A (HUD MFH Case)	Caller has applied for an apt at PINEBROOK MANOR - he said he was told from Corp Office they would contact him and they haven't	Mail
205525	Oct 6 2017 3:44PM	Oct 6 2017 3:44PM	Darshall Davis		San Francisco	California	Type A (HUD MFH Case)	Called field office but nobody answers	Phone
205526	Oct 6 2017 3:52PM	Oct 6 2017 3:55PM	Stephanie Zelaya		Bronx	New York	Type A (HUD MFH Case)	Caller have a complaint against management in MAYFAIR MANSIONS. Bathroom ceiling is leaking from apartment above the caller. Have this problem for about 3 months	Phone
205527	Oct 6 2017 3:53PM	Oct 6 2017 3:54PM	Rita Rashad		Lakewood			MIAMISBURG MANOR;MVD IN 6MOS AGO - PURCHASE NEW FURNINGS - NOW HAS BEDBUGS - THEY WILL NOT REIMBURSE HER Oxford Square 48035 - Moved in July 14th, rent was zero...she did not report unemployment on paperwork...she reported it on 19th...Mgmt told her she would have to wait to get new rent, plus she would have to pay back utility. Told she had 10 days to pay rent. She still did not get what her new rent payment is, and she is waiting since July.	Phone
205528	Oct 6 2017 4:00PM	Oct 6 2017 4:01PM	Darshall Davis		Lansing	Michigan	Type A (HUD MFH Case)	LIH- 1BR family apts in Knoxville, TN and Strafford Co, NH Caller have a complaint against management in HERSHEY TOWERS B (AKA PANA TOWERS). Caller complain that someone is living in the property but its working and government is paying for the apartment.	Phone
205529	Oct 6 2017 4:04PM	Oct 6 2017 4:05PM	Stephanie Zelaya		West Mifflin	Pennsylvania	Type A (HUD MFH Case)	LOOKING FOR AN APT - ELDERLY Belton Woods - want to report boyfriend of ex who is living at property. Boyfriend is not on lease. Mgr won't do anything.	Phone
205530	Oct 10 2017 9:17AM	Oct 10 2017 9:18AM	Yaritza Candelaria		Washington	District of Columbia	Type A (HUD MFH Case)	LINDEN PARK APTS;LL WAS TELLING OTHER TENANTS THAT SHE'S BEING EVICTED Caller filled a complaint against management with FHEO and USDA and wants to know the status	Phone
205531	Oct 10 2017 9:20AM	Oct 10 2017 9:20AM	Sunya Simms		MIAMISBURG	Ohio	Type A (HUD MFH Case)	DRINKING IN THE PARKING LOT - THE MGMNT WANT LISTEN	Phone
205532	Oct 10 2017 9:23AM	Oct 10 2017 9:29AM	Rita Rashad		Clinton Township	Michigan	Type A (HUD MFH Case)	FMR	Phone
205533	Oct 10 2017 9:28AM	Oct 10 2017 9:31AM	Stephanie Zelaya		Knoxville	Tennessee	Type A (HUD MFH Case)	Complaint against management- Fraud Fairview Garden - she received a eviction on her, they have all her paperwork and info wrong. They say, she owes rent. They never gave her any information on new rent. Plus, saying she owes rent for September, yet paperwork shows she made a payment in Sept.	Phone
205534	Oct 10 2017 9:31AM	Oct 10 2017 10:39AM	Yaritza Candelaria		Pana	Illinois	Type A (HUD MFH Case)	1 BDRM FAM = CLEVELAND	Phone
205535	Oct 10 2017 9:31AM	Oct 10 2017 9:32AM	Sunya Simms		N HAMPTON	Massachusetts	Type A (HUD MFH Case)	She lives in a house, subsidized by Catholic Charity, they are putting restriction on her lease.	Mail
205536	Oct 10 2017 9:38AM	Oct 10 2017 9:39AM	Rita Rashad		Anderson	South Carolina	Type A (HUD MFH Case)		
205537	Oct 10 2017 9:40AM	Oct 10 2017 9:40AM	Sunya Simms		LINDEN	Alabama	Type A (HUD MFH Case)		
205538	Oct 10 2017 9:46AM	Oct 10 2017 10:39AM	Yaritza Candelaria		Brooklyn	New York	Type B (HUD Non-FHA Case)		
205539	Oct 10 2017 9:48AM	Oct 10 2017 9:48AM	Sunya Simms		NEW YORK	New York	Type A (HUD MFH Case)		
205540	Oct 10 2017 9:48AM	Oct 10 2017 9:49AM	Stephanie Zelaya	Yes	Washington	District of Columbia	Type C (Non-HUD Case)		
205541	Oct 10 2017 9:48AM	Oct 10 2017 9:48AM	Rita Rashad		Anderson	South Carolina	Type A (HUD MFH Case)		
205542	Oct 10 2017 9:51AM	Oct 10 2017 9:52AM	Sunya Simms		CLEVELAND	Ohio	Type A (HUD MFH Case)		
205543	Oct 10 2017 9:52AM	Oct 10 2017 9:52AM	Rita Rashad		Evansville	Indiana	Type C (Non-HUD Case)		
205544	Oct 10 2017 9:54AM	Oct 10 2017 9:55AM	Rita Rashad						

205545	Oct 10 2017 9:58AM	Oct 10 2017 9:58AM	Stephanie Zelaya		Holt	Michigan	Type A (HUD MFH Case)	TAMARACK Manager is not doing her job She is also discriminating other tenants	Phone
205546	Oct 10 2017 10:01AM	Oct 10 2017 10:38AM	Yaritza Candelaria	Yes	Caguas	Puerto Rico	Type A (HUD MFH Case)	Caller have a complaint against management in TORRE DE TOKIO. The generator is not working and the elevators are not working. All areas are dark at night and crime is rising.	Phone
205547	Oct 10 2017 10:03AM	Oct 10 2017 10:07AM	Sunya Simms		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	1 BDRM FAM - INDIANAPOLIS Portage Wood - not MFCH; via PHA;	Mail
205548	Oct 10 2017 10:05AM	Oct 10 2017 10:06AM	Rita Rashad		Windham	Ohio	Type B (HUD Non-FHA Case)	caller has complaint.	Phone
205549	Oct 10 2017 10:11AM	Oct 10 2017 10:11AM	Rita Rashad		San Diego	California	Type B (HUD Non-FHA Case)	92105, 4395 El Cahon Blvd...not MFCH; but caller has Section 8 Voucher....	Phone
205550	Oct 10 2017 10:11AM	Oct 10 2017 10:12AM	Stephanie Zelaya		Chester	Pennsylvania	Type B (HUD Non-FHA Case)	Complaint against management- Caller have a complaint against a landlord. Girlfriend have a service dog and landlord didn't accept it at the property.	Phone
205551	Oct 10 2017 10:12AM	Oct 10 2017 10:38AM	Yaritza Candelaria		Miami	Florida	Type C (Non-HUD Case)	PHA- complaint	Email
205552	Oct 10 2017 10:14AM	Oct 10 2017 10:14AM	Kimberly Douglass Smith		Goldsboro	North Carolina	Type B (HUD Non-FHA Case)		Mail
205553	Oct 10 2017 10:18AM	Oct 10 2017 10:18AM	Rita Rashad		Silver Springs	Maryland	Type A (HUD MFH Case)	1 bdrm, disabled, Montgomery County VALLEYVIEW VILLAGE Has not received her utility allowance check and management said she is not even in the system	Phone
205554	Oct 10 2017 10:21AM	Oct 10 2017 10:21AM	Stephanie Zelaya		Moraine	Ohio	Type A (HUD MFH Case)	WISTER TOWNHOUSES: Caller states that the manger is very rude and threatens the tenants with eviction notices. Also states that she has asked the manger to replace her carpet due to flooding and the manger only shampoo's the carpet. Also states that the tenants are being charged for repairs.	Phone
205555	Oct 10 2017 10:23AM	Oct 10 2017 10:26AM	Kimberly Douglass Smith		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Caller is not under this program I was asking her under which program she was for me to be able to help her but she hang up.	Phone
205556	Oct 10 2017 10:24AM	Oct 10 2017 10:24AM	Yaritza Candelaria		Camden	New Jersey	Type B (HUD Non-FHA Case)	o PALM GROVE APARTMENTS;GARBAG E IN STAIRWELL - FOUL ODOR - Complaint against maintenance	Phone
205557	Oct 10 2017 10:24AM	Oct 10 2017 10:25AM	Sunya Simms		W PALM BEACH	Florida	Type A (HUD MFH Case)		Phone
205558	Oct 10 2017 10:25AM	Oct 10 2017 10:26AM	Stephanie Zelaya		Kansas City	Missouri	Type B (HUD Non-FHA Case)		Phone
205559	Oct 10 2017 10:26AM	Oct 10 2017 10:26AM	Rita Rashad						
205560	Oct 10 2017 10:30AM	Oct 10 2017 10:30AM	Stephanie Zelaya						
205561	Oct 10 2017 10:30AM	Oct 10 2017 10:31AM	Rita Rashad						
205562	Oct 10 2017 10:32AM	Oct 10 2017 10:32AM	Sunya Simms		HUNTSVILLE	Alabama	Type C (Non-HUD Case)	SHERWOOD APTS ;NEED ASST	Phone
205563	Oct 10 2017 10:35AM	Oct 10 2017 10:36AM	Rita Rashad		Mishawaka	Indiana	Type A (HUD MFH Case)	1 bdrm, family, Mishawaka Caller have a complaint against management in WINDSONG APTS. Dishwasher is not working properly. Caller spoke with Corp. office and nothing has been done.	Phone
205564	Oct 10 2017 10:36AM	Oct 10 2017 10:37AM	Yaritza Candelaria		Tulsa	Oklahoma	Type A (HUD MFH Case)		Phone
205565	Oct 10 2017 10:42AM	Oct 10 2017 10:43AM	Stephanie Zelaya		Sterling Heights	Michigan	Type A (HUD MFH Case)	LIH- 2BR family apts in Macomb Co, MI	Mail
205566	Oct 10 2017 10:48AM	Oct 10 2017 10:49AM	Sunya Simms		EASTON	Pennsylvania	Type B (HUD Non-FHA Case)	THE WALTER HOUSE APTS - NEED ASST Hard Scrabble - not MFCH; does not know program...	Phone
205567	Oct 10 2017 10:49AM	Oct 10 2017 10:50AM	Rita Rashad		Farmingville	New York	Type B (HUD Non-FHA Case)	SANTA FE TRAIL Has been having issues with his dishwasher since April- kept flooding Maintenance went to fix it last month, but all they did was make it so that water doesn't come out and haven't even done the work order to get the part they need	Phone
205568	Oct 10 2017 11:01AM	Oct 10 2017 11:02AM	Stephanie Zelaya		LEAVENWORTH	Kansas	Type A (HUD MFH Case)		Phone
205569	Oct 10 2017 11:09AM	Oct 10 2017 11:09AM	Sunya Simms		NORFOLK	Virginia	Type C (Non-HUD Case)	NEED ASST	Phone
205570	Oct 10 2017 11:10AM	Oct 10 2017 11:11AM	Yaritza Candelaria		Lawrence Burg	Tennessee	Type A (HUD MFH Case)	LIH-3BD in Lawrence CO. Wants to purchase a home with a HUD laon	Phone
205571	Oct 10 2017 11:10AM	Oct 10 2017 11:11AM	Stephanie Zelaya		Trenton	New Jersey	Type C (Non-HUD Case)	Market renter - calling on behalf of father, who has complaint...	Phone
205572	Oct 10 2017 11:17AM	Oct 10 2017 11:17AM	Rita Rashad		Indianapolis	Indiana	Type C (Non-HUD Case)		
205573	Oct 10 2017 11:25AM	Oct 10 2017 11:26AM	Rita Rashad						
205574	Oct 10 2017 11:26AM	Oct 10 2017 11:27AM	Stephanie Zelaya		Flemington	New Jersey	Type B (HUD Non-FHA Case)	LIH- Income exceeds income limit Caller request the number of Corp. office for ECHELON TOWERS APARTMENTS.	Phone
205575	Oct 10 2017 11:26AM	Oct 10 2017 11:27AM	Yaritza Candelaria		Voorhees Townshp	New Jersey	Type A (HUD MFH Case)		Phone
205576	Oct 10 2017 11:33AM	Oct 10 2017 11:33AM	Sunya Simms						
205577	Oct 10 2017 11:38AM	Oct 10 2017 11:38AM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	2 bdrm, family, Indianapolis GAFFNEY PLACE APTS ;NEED ASST	Phone
205578	Oct 10 2017 11:38AM	Oct 10 2017 11:38AM	Sunya Simms		GAFFNEY	South Carolina	Type C (Non-HUD Case)	LAUREL ESTATES Management is very rude and disrespectful to tenants Manager is trying to get tenants work schedules, and is entering their units without notice Management is also trying to evict tenants because they cannot access their schedules Corp has been contacted but nothing has been done	Phone
205579	Oct 10 2017 11:43AM	Oct 10 2017 11:44AM	Stephanie Zelaya	Yes	Waterbury	Connecticut	Type A (HUD MFH Case)		Phone
205580	Oct 10 2017 11:43AM	Oct 10 2017 11:43AM	Rita Rashad		Monetebello	California	Type C (Non-HUD Case)	Market renter - has a complaint against LL...	Phone
205581	Oct 10 2017 11:43AM	Oct 10 2017 11:44AM	Sunya Simms		TUPELO	Mississippi	Type A (HUD MFH Case)	CHECKING ON HER UTILITY CK	Phone
205582	Oct 10 2017 11:45AM	Oct 23 2017 9:27AM	Kimberly Douglass Smith		York	Nebraska	Type A (HUD MFH Case)	LIH- 1 bedroom family/elderly in ARAPAHOE County, CO.	Mail
205583	Oct 10 2017 11:47AM	Oct 10 2017 11:52AM	Sunya Simms		DETROIT	Michigan	Type A (HUD MFH Case)	SOUTHFIELD/DETROIT ---2 TO 3 BDRMS	Mail
205584	Oct 10 2017 11:48AM	Oct 10 2017 11:48AM	Rita Rashad		Wauwautosa	Wisconsin	Type A (HUD MFH Case)	1 bdrm, senior, Hartford	Phone
205585	Oct 10 2017 11:52AM	Oct 10 2017 11:52AM	Sunya Simms						
205586	Oct 10 2017 11:54AM	Oct 10 2017 11:54AM	Rita Rashad		Penbrooke	Florida	Type C (Non-HUD Case)	Penbrooke Gardens, 33023 - market renter w/LL complaint...	Phone
205587	Oct 10 2017 12:00PM	Oct 10 2017 12:01PM	Stephanie Zelaya						
205588	Oct 10 2017 12:06PM	Oct 10 2017 12:07PM	Rita Rashad		Houston	Texas	Type A (HUD MFH Case)	1 bdrm, senior, Houston NEED LSTNGS	Phone
205589	Oct 10 2017 12:13PM	Oct 10 2017 12:13PM	Sunya Simms		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	FMR wanting to file a management complaint. FMR	Phone
205590	Oct 10 2017 12:14PM	Oct 10 2017 12:15PM	Kimberly Douglass Smith		Hartford	Connecticut	Type C (Non-HUD Case)		Phone
205591	Oct 10 2017 12:15PM	Oct 10 2017 12:16PM	Stephanie Zelaya		Sneedville	Tennessee	Type C (Non-HUD Case)	Complaint against management-	Phone

205592	Oct 10 2017 12:17PM	Oct 10 2017 12:17PM	Rita Rashad	Petersburg	Virginia	Type A (HUD MFH Case)	Landmark Apts - last couple of weeks, issues with children using profanity and fighting her children. She and children have disabilities...children have been bullied, escalated with the other children's mother...	Phone
205593	Oct 10 2017 12:17PM	Oct 10 2017 12:18PM	Sunya Simms	GREENEWOOD	Indiana		JOHNSON COUNTY & MARION HERITAGE PARK: Caller states that she received a housekeeping violations. When she went to the office to speak with the manger she was treated rudely.	Mail
205594	Oct 10 2017 12:18PM	Oct 10 2017 12:21PM	Kimberly Douglass Smith	Charolette	North Carolina	Type A (HUD MFH Case)	RECVD LST FOR THE BRONX AND WANT MORE LSTNGS	Phone
205595	Oct 10 2017 12:21PM	Oct 10 2017 12:21PM	Sunya Simms	BRONX	New York	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Hendricks Co, Beech Grove and Greenwood, IN	Phone
205596	Oct 10 2017 12:23PM	Oct 10 2017 12:24PM	Stephanie Zelaya	Indianapolis	Indiana	Type A (HUD MFH Case)	WINTER HAVEN MANOR The manager has been harassing her since she has worked there When Irma hit, she dislocated her shoulder and went to the hospital When she went home, the leasing manager said nobody can go into the property and left her there She has been given multiple lease violations that were given to her wrongfully The manager tries to scare tenants with evictions so that they can move out	Phone
205597	Oct 10 2017 12:34PM	Oct 10 2017 12:36PM	Stephanie Zelaya	Winter Haven	Florida	Type A (HUD MFH Case)	Caller have a complaint against management. Caller received a eviction notice without a reason and he feel discriminated. Caller have some problems with a neighbor because the neighbor told the caller that he was scared to live close to a black man. False accusations about caller is a drug dealer. Manager said that other tenants don't want to live around black people. Caller went to court and when he won the case received the 30 days notice for an eviction, when the caller ask for a reason manager says that they don't have to give them an explanation.	Phone
205598	Oct 10 2017 12:35PM	Oct 10 2017 12:38PM	Yaritza Candelaria	Albuquerque	New Mexico	Type C (Non-HUD Case)	Wants to know if it's legal for a LL to take pictures of units while tenants are still living in the unit for any properties, both subsidized and FMR	Phone
205599	Oct 10 2017 12:42PM	Oct 10 2017 12:42PM	Stephanie Zelaya	Ypsilanti	Michigan	Type C (Non-HUD Case)	Section 42	Phone
205600	Oct 10 2017 12:42PM	Oct 10 2017 12:43PM	Kimberly Douglass Smith	Synder	Texas	Type B (HUD Non-FHA Case)	2 BDRMS - HOUSTON	Phone
205601	Oct 10 2017 12:43PM	Oct 10 2017 12:43PM	Sunya Simms	HOUSTON	Texas	Type A (HUD MFH Case)	LIH-2BD in Louisville and Elizabethtown	Website,Phone
205602	Oct 10 2017 12:46PM	Oct 10 2017 12:50PM	Yaritza Candelaria	West Point	Kentucky	Type A (HUD MFH Case)		Mail
205603	Oct 10 2017 12:47PM	Oct 10 2017 12:47PM	Sunya Simms	STOCKTON	California	Type A (HUD MFH Case)	FRANCO CENTER APTS;HARRSMENT	Phone
205604	Oct 10 2017 12:47PM	Oct 10 2017 12:48PM	Kimberly Douglass Smith	Deckerville	Michigan	Type B (HUD Non-FHA Case)	Looking to purchase a house. SIMMONS VILLAGE I Management notified tenants that the elevators would be down during repairs for 3-4 weeks They want to know if that is legal and whether it breaks any laws	Phone
205605	Oct 10 2017 12:50PM	Oct 10 2017 12:51PM	Stephanie Zelaya	Johnston	Rhode Island	Type A (HUD MFH Case)	NEED ASST	Phone
205606	Oct 10 2017 12:50PM	Oct 10 2017 12:52PM	Sunya Simms	CAMBRIDGE	Massachusetts	Type B (HUD Non-FHA Case)	PHA	Phone
205607	Oct 10 2017 12:51PM	Oct 10 2017 12:51PM	Kimberly Douglass Smith	Gering	Nebraska	Type B (HUD Non-FHA Case)	LIH- 1BR elderly apts in DC and PG Co, MD	Phone
205608	Oct 10 2017 12:56PM	Oct 10 2017 12:57PM	Stephanie Zelaya	Hyattsville	Maryland	Type A (HUD MFH Case)	TAYLOR - 2 BDRMS	Mail
205609	Oct 10 2017 12:57PM	Oct 10 2017 12:57PM	Sunya Simms	TAYLOR	Michigan	Type A (HUD MFH Case)	Caller was trying to reach the FHEO office	Phone
205610	Oct 10 2017 12:57PM	Oct 10 2017 12:58PM	Yaritza Candelaria	Philadelphia	Pennsylvania	Type C (Non-HUD Case)	NEED ASST	Phone
205611	Oct 10 2017 1:02PM	Oct 10 2017 1:02PM	Sunya Simms	GAUTIER	Mississippi	Type B (HUD Non-FHA Case)	FMR wanting information on FHEO.	Phone
205612	Oct 10 2017 1:02PM	Oct 10 2017 1:05PM	Kimberly Douglass Smith	Allen	Texas	Type C (Non-HUD Case)	Market renter w/LL complaint...	Phone
205613	Oct 10 2017 1:05PM	Oct 10 2017 1:06PM	Rita Rashad	Helena	Montana	Type C (Non-HUD Case)		Phone
205614	Oct 10 2017 1:07PM	Oct 10 2017 1:07PM	Rita Rashad				Caller complaint against management in CANTON TOWERS. Neighbors are smoking everywhere. Caller contacted Corp. office but nothing has been done.	Phone
205615	Oct 10 2017 1:07PM	Oct 10 2017 1:08PM	Yaritza Candelaria	Canton	Ohio	Type A (HUD MFH Case)	LIH- 1BR family apts in Butte Co, CA	Mail
205616	Oct 10 2017 1:09PM	Oct 10 2017 1:10PM	Stephanie Zelaya	Oroville	California	Type A (HUD MFH Case)	Pinnacle Square - not MFCH; does know program...	Phone
205617	Oct 10 2017 1:11PM	Oct 10 2017 1:11PM	Rita Rashad	Miami	Florida	Type B (HUD Non-FHA Case)	Calling about the Family Unification Program	Phone
205618	Oct 10 2017 1:15PM	Oct 10 2017 1:15PM	Rita Rashad	Los Angeles	California	Type B (HUD Non-FHA Case)	1 bdrm, family, Austin	Phone
205619	Oct 10 2017 1:19PM	Oct 10 2017 1:21PM	Rita Rashad	Beaumont	Texas	Type A (HUD MFH Case)	Caller have a complaint against management. Sister was under section 8 voucher program and now is under fare market, management wants her to leave.	Phone
205620	Oct 10 2017 1:19PM	Oct 10 2017 1:19PM	Yaritza Candelaria	Cambridge	Massachusetts	Type C (Non-HUD Case)		Phone
205621	Oct 10 2017 1:22PM	Oct 10 2017 1:23PM	Stephanie Zelaya	Bronx	New York	Type A (HUD MFH Case)	Received a listings and wants the process of applying	Phone
205622	Oct 10 2017 1:24PM	Oct 10 2017 1:26PM	Yaritza Candelaria	Washington	District of Columbia	Type A (HUD MFH Case)	LIH-2BD Fam in Washington DC VICTORY HEIGHTS Her boiler needs to be cleaned and it hasn't Maintenance person said they were given the wrong key from management and said they would not be back	Mail
205623	Oct 10 2017 1:27PM	Oct 10 2017 1:28PM	Stephanie Zelaya	Washington	District of Columbia	Type A (HUD MFH Case)	LIHTC-	Phone
205624	Oct 10 2017 1:28PM	Oct 10 2017 1:29PM	Kimberly Douglass Smith	Washington	District of Columbia	Type B (HUD Non-FHA Case)	Caller have a complaint against management. Carpets are dirty. Management don't want to change it because they have a dog.	Phone
205625	Oct 10 2017 1:34PM	Oct 10 2017 1:37PM	Yaritza Candelaria	Bend	Oregon	Type C (Non-HUD Case)		Phone

205626	Oct 10 2017 1:38PM	Oct 10 2017 1:38PM	Stephanie Zelaya	Salisbury	Maryland	Type A (HUD MFH Case)	Social Services agent calling on behalf of client LHH	Website
205627	Oct 10 2017 1:40PM	Oct 10 2017 1:40PM	Kimberly Douglass Smith	Houston	Texas	Type A (HUD MFH Case)	SILVER GLEN: Caller states that she received a 10 day due to non-payment of rent. States that she lost her job in March and notified the manger but was not aware of what paperwork she was supposed to submit. Also states that she did her AR in May and signed that she had the same income.	Phone
205628	Oct 10 2017 1:43PM	Oct 10 2017 1:44PM	Rita Rashad	Kermit	West Virginia	Type A (HUD MFH Case)	1 bdrm, family, Prestonburg, KY	Phone
205629	Oct 10 2017 1:46PM	Oct 10 2017 1:47PM	Yaritza Candelaria	Sacramento	California	Type B (HUD Non-FHA Case)	Caller have a complaint against PHA TALL PINES APARTMENTS A lot of tenants' units are not in livable conditions Wants to know who she can contact to do an inspection of her unit Code enforcement has been contacted but nothing has been done  Corp has also been contacted and nothing has been done	Phone
205630	Oct 10 2017 1:46PM	Oct 10 2017 1:47PM	Stephanie Zelaya	Lagrange	Georgia	Type A (HUD MFH Case)	Rodent/roach/bedbug infestation	Phone
205631	Oct 10 2017 1:47PM	Oct 10 2017 1:47PM	Rita Rashad	Dennison	Texas	Type C (Non-HUD Case)	Complaint against LL, caller is market renter...	Phone
205632	Oct 10 2017 1:51PM	Oct 10 2017 1:53PM	Rita Rashad	Highland Park	Michigan	Type A (HUD MFH Case)	2 bdrm, family, Detroit	Phone
205633	Oct 10 2017 1:53PM	Oct 10 2017 1:54PM	Yaritza Candelaria	Fitzgerald	Georgia	Type B (HUD Non-FHA Case)	Caller have a complain against the PHA	Phone
205634	Oct 10 2017 1:56PM	Oct 10 2017 1:58PM	Stephanie Zelaya	East Syracuse	New York	Type A (HUD MFH Case)	BENNETT MANOR Calling on behalf of mother Lived there for 11 years Manager screamed at her mother then told her that her lease would not be renewed Management claimed that her lease would not be renewed because she was not allowed to have any company stay overnight- Her granddaughter stayed there for 5 days Management also tried to claim that she threatened a tenant where her mother lives which is false The manager is very rude and screams at all the tenants Her mother wants her security back but management refused because there was nicotine stains on the wall from when tenants were allowed to smoke in their units	Phone
205635	Oct 10 2017 1:58PM	Oct 10 2017 1:58PM	Rita Rashad					
205636	Oct 10 2017 2:03PM	Oct 10 2017 2:03PM	Yaritza Candelaria	Waynesville	Ohio	Type C (Non-HUD Case)	Caller have questions about the requirements to have a service dog on a condo. Caller was trying to reach FHEO	Phone
205637	Oct 10 2017 2:05PM	Oct 10 2017 2:05PM	Sunya Simms	HUNTINGTON	West Virginia	Type A (HUD MFH Case)	ADAMS LANDING APTS;SON IN HOSP IN SEPT - THE AC WENT OUT - WAS TOLD THAT THEY HAD TO ORDER A PART - THEY TOLD HER THEY WILL BE THERE WHEN THEY CAN GET THERE	Phone
205638	Oct 10 2017 2:06PM	Oct 10 2017 2:07PM	Rita Rashad	Middletown	New York	Type A (HUD MFH Case)	Overlook - how overtime is calculated in determining her income... Caller got married and husband has criminal background.	Phone
205639	Oct 10 2017 2:13PM	Oct 10 2017 2:13PM	Yaritza Candelaria	Alexandria	Virginia	Type A (HUD MFH Case)	Manager does not want to add him on the lease.	Phone
205640	Oct 10 2017 2:18PM	Oct 10 2017 2:18PM	Sunya Simms	YUCON	Oklahoma	Type A (HUD MFH Case)	NINA WILLINGHAM SR CIT HSG;WAITING FOR HER RECET & APT INSPECTION Caller have a complaint against management/maint. in GOODWILL VILLAGE APARTMENTS Mold in the apartment Leaking from the ceiling. Tenant fall 2 days ago because of the leaking.	Phone
205641	Oct 10 2017 2:27PM	Oct 10 2017 2:28PM	Yaritza Candelaria	Covington	Kentucky	Type A (HUD MFH Case)	The Gardens - Security Deposit has not been given back...no reason to keep money.	Phone
205642	Oct 10 2017 2:27PM	Oct 10 2017 2:28PM	Rita Rashad	Takoma Park	Maryland	Type A (HUD MFH Case)	ELDERLY - HANCOCK COUNTY	Phone
205643	Oct 10 2017 2:28PM	Oct 10 2017 2:29PM	Sunya Simms	FOSTERIA	Ohio	Type A (HUD MFH Case)	Bethlehem Square - bath tub is peeling, leak behind bathroom wall, Health Dept has come out; Mgr offered to put her in a 2 bedroom, as it will take time to fix the bathroom and a month afterwards. Also, she wants a 3 bedroom. She asked for a hotel - Mgr said, no to both.	Phone
205644	Oct 10 2017 2:36PM	Oct 10 2017 2:36PM	Rita Rashad	Pueblo	Colorado	Type A (HUD MFH Case)	DANIEL SCOTT COMMONS APTS ;IN A 2 BDRM - THERES A 3 BDRM APT EMPTY ACROSS THE HALL FROM HER FOR MONTHS	Phone
205645	Oct 10 2017 2:36PM	Oct 10 2017 2:37PM	Sunya Simms					
205646	Oct 10 2017 2:43PM	Oct 10 2017 2:44PM	Sunya Simms	CHESTER	Pennsylvania	Type A (HUD MFH Case)	Dupont Village - not MFCH; caller is market renter - wants to file a FHEO. FMR	Phone
205647	Oct 10 2017 2:48PM	Oct 10 2017 2:48PM	Rita Rashad	Minneapolis	Minnesota	Type B (HUD Non-FHA Case)	Complaint against management company	Phone
205648	Oct 10 2017 2:49PM	Oct 10 2017 2:50PM	Stephanie Zelaya	Arlington	Texas	Type C (Non-HUD Case)	Market Renter - She has a service dog, must go to doctor for pages of items filled out by doctor; they want to know her conditions; are they suppose to know all her person information.	Phone
205649	Oct 10 2017 2:52PM	Oct 10 2017 2:52PM	Rita Rashad	Dallas	Texas	Type C (Non-HUD Case)	ELDERLY - PITTSBURGH	Phone
205650	Oct 10 2017 2:54PM	Oct 10 2017 2:55PM	Sunya Simms	PITTSBURGH	Pennsylvania	Type A (HUD MFH Case)		Mail

							Caller have a complaint against management in PARK PLACE TOWERS.	
							The property in infested with mice. Management don't empty the trash. Tenant found a mice inside her cup of coffee.	
							Tenant went to complain to management and the manager start laughing.	
205651	Oct 10 2017 2:57PM	Oct 10 2017 2:58PM	Yaritza Candelaria		Mount Clemens	Michigan	Type A (HUD MFH Case)	Phone
205652	Oct 10 2017 2:57PM	Oct 10 2017 2:58PM	Sunya Simms		SPRINGFIELD	Massachusetts	Type A (HUD MFH Case)	Phone
							BERGEN CIRCLE APTS.; WAS TOLD MAINTENCE CANT COME TILL FRIDAY TO FIX THE A/C	
							LIH- 1BR family apts in Westchester Co, NY	
205653	Oct 10 2017 2:58PM	Oct 10 2017 3:06PM	Stephanie Zelaya		Collge Point	New York	Type A (HUD MFH Case)	Phone,Mail
205654	Oct 10 2017 3:03PM	Oct 10 2017 3:04PM	Sunya Simms		JACKSONVILLE	Florida	Type B (HUD Non-FHA Case)	Phone
							FMR	
							Also wants to file a discrimination complaint because of her disability	
							NEED ASST	
							Caller have a complaint against management	
							Mold in the apartment.	
							Manager told the tenant that he have to leave the apartment for the to fix the problem and he will return the security deposit but couple days after manger says that he was not going to give the security deposit back.	
205655	Oct 10 2017 3:08PM	Oct 10 2017 3:09PM	Yaritza Candelaria		Ocean City	Maryland	Type C (Non-HUD Case)	Phone
205656	Oct 10 2017 3:16PM	Oct 10 2017 3:17PM	Rita Rashad		Carleton	Michigan	Type A (HUD MFH Case)	Phone
							3 bdrm, family, Wayne County	
							Caller have a complaint against management in CANYON CREEK.	
							Caller had some family problems and she put her 30days notice to moved out but than she resolve her problems and don't have to moved out anymore and let management know but	
							manager doesn't want her to keep her apartment anymore.	
205657	Oct 10 2017 3:18PM	Oct 10 2017 3:19PM	Yaritza Candelaria		Temple	Texas	Type A (HUD MFH Case)	Phone
							SHILOH VILLAGE APTS.; WAS TOLD THAT HE OWES THEM SEC DEP AND	
205658	Oct 10 2017 3:19PM	Oct 10 2017 3:19PM	Sunya Simms		DALLAS	Texas	Type A (HUD MFH Case)	Phone
205659	Oct 10 2017 3:29PM	Oct 10 2017 3:29PM	Rita Rashad		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	Phone
							BACK RENT	
							1 bdrm, family, Pittsburgh	
205660	Oct 10 2017 3:31PM	Oct 10 2017 3:31PM	Yaritza Candelaria		Arlington Hts.	Illinois	Type B (HUD Non-FHA Case)	Phone
							Caller looking for information about the voucher program	
							SPARROWS POINT II	
							Has lived there for 15 years	
							Manager has been harassing her for the past year	
							She has already taken the manager to court and won, but the manager is still harassing her	
							The manager has even put a restraining order against her son and she needs him to live with her because of her medical conditions	
							She wants to transfer into another property- Wants an emergency transfer	
205661	Oct 10 2017 3:36PM	Oct 10 2017 3:37PM	Stephanie Zelaya		Warwick	Rhode Island	Type A (HUD MFH Case)	Phone
							Corp has been contacted but nothing has been done	
205662	Oct 10 2017 3:40PM	Oct 10 2017 3:41PM	Yaritza Candelaria		Dublin	Georgia	Type A (HUD MFH Case)	Phone
205663	Oct 10 2017 3:43PM	Oct 10 2017 3:48PM	Sunya Simms		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	Mail
							allowences	
							2 TO 3 BDRMS - INDIANAPOLIS	
205664	Oct 10 2017 3:48PM	Oct 10 2017 3:48PM	Rita Rashad		Richmond	Virginia	Type A (HUD MFH Case)	Phone
							Charnwood Forest - wants to know the deduction percentage for medical expenses...	
205665	Oct 10 2017 3:50PM	Oct 10 2017 3:51PM	Kimberly Douglass Smith		Washington	District of Columbia	Type C (Non-HUD Case)	Phone
							Caller under a DC Program. States that the property is infested with bedbugs, roaches ad mice.	
205666	Oct 10 2017 3:50PM	Oct 10 2017 3:50PM	Sunya Simms		SAN DIEGO	California	Type A (HUD MFH Case)	Phone
							GEORGIA REGENCY ;NEED HSNIG DISCR	
205667	Oct 10 2017 3:51PM	Oct 10 2017 3:51PM	Yaritza Candelaria		Savannah	Georgia	Type B (HUD Non-FHA Case)	Phone
205668	Oct 10 2017 3:55PM	Oct 10 2017 3:55PM	Kimberly Douglass Smith		Chicago	Illinois	Type B (HUD Non-FHA Case)	Phone
							PHA- complaint	
							Casa Del Mar - Calling on behalf of relative who is disabled; possible discrimination by Mgr., who does inspections w/o notice; then does inspections waiting till tenant leaves. Possibly trying to get her evicted.	
205669	Oct 10 2017 3:57PM	Oct 10 2017 3:57PM	Rita Rashad		Slagler Beach	Florida	Type A (HUD MFH Case)	Phone
205670	Oct 10 2017 4:01PM	Oct 10 2017 4:01PM	Sunya Simms		DALLAS	Texas	Type A (HUD MFH Case)	Mail
							ELDERLY - DALLAS	
205671	Oct 10 2017 4:03PM	Oct 10 2017 4:03PM	Rita Rashad		Pauls Valley	Oklahoma	Type C (Non-HUD Case)	Phone
							Pleasant View -not MFCH; but USDA, Garvin County...	
205672	Oct 10 2017 4:04PM	Oct 10 2017 4:04PM	Yaritza Candelaria	Yes	La Puente	California	Type A (HUD MFH Case)	Phone
							Property is being under construction and tenant is complaining about how the construction is being handle.	
205673	Oct 10 2017 4:06PM	Oct 10 2017 4:07PM	Stephanie Zelaya		Anza	California	Type A (HUD MFH Case)	Mail
							LIH- 1 bedroom elderly in Riverside County, CA.	
205674	Oct 10 2017 4:07PM	Oct 10 2017 4:07PM	Sunya Simms		HOUSTON	Texas	Type A (HUD MFH Case)	Phone
205675	Oct 10 2017 4:07PM	Oct 10 2017 4:08PM	Yaritza Candelaria				VILLA AMERICANA APTS;MOTHER NEEDS A TRANSLATOR AND SHE WENT W/HER - THE LL GOT FUSTRATED AND	
205676	Oct 10 2017 4:08PM	Oct 10 2017 4:09PM	Kimberly Douglass Smith	Yes	Brooklyn	New York	Type A (HUD MFH Case)	Mail
							WLD NOT SPK/WITH THEM-THEY'RE CLAIMING BAD RENT FROM A FEW YRS	
205677	Oct 10 2017 4:12PM	Oct 10 2017 4:13PM	Rita Rashad		Houston	Texas	Type C (Non-HUD Case)	Phone
							BACK BUT THAT WAS TKN CARE OF	
							FMR	
							Complaint against management/maintenance; also wants to file a discrimination complaint	
205678	Oct 10 2017 4:16PM	Oct 10 2017 4:19PM	Stephanie Zelaya		Denver	Colorado	Type C (Non-HUD Case)	Phone
							Caller lock out and was looking for an emergency number for his apartment complex.	
205679	Oct 10 2017 4:20PM	Oct 10 2017 4:20PM	Yaritza Candelaria		San Jose	California	Type C (Non-HUD Case)	Phone

205680	Oct 10 2017 4:24PM	Oct 10 2017 4:24PM	Rita Rashad		Aurora	Colorado	Type A (HUD MFH Case)	Aurora Village - Calling on behalf of Mom; she paid her rent, she had her rent receipt, someone broke into office and stole money and receipts.	Phone
205681	Oct 10 2017 4:24PM	Oct 10 2017 4:25PM	Kimberly Douglass Smith		Wallingford	Connecticut	Type C (Non-HUD Case)	Mgmt is asking the residents who are seniors to go get money order. FMR seeking foreclosed homes. EASTLAND MANOR Calling on behalf of tenants There was flooding due to pipes bursting and management are proceeding slowly	Website
205682	Oct 10 2017 4:26PM	Oct 10 2017 4:26PM	Stephanie Zelaya		Columbus	Ohio	Type A (HUD MFH Case)		Phone
205683	Oct 10 2017 4:28PM	Oct 10 2017 4:28PM	Stephanie Zelaya	No					
205684	Oct 10 2017 4:28PM	Oct 10 2017 4:28PM	Sunya Simms		SOUTH BEND	Indiana	Type A (HUD MFH Case)	MIAMI HILLS APARTMENT; WHY IS THERE NO ELECTRIC IN THE HALLWAYS FOR 3 MOS - MOLD ON CEILING IN THE HALLWAY Caller have a complaint against management. Tenant feels discriminated. No handicapped parking space. Roaches infestation. Tenant receives a 60 days eviction notice after he complain about what's going on the apartment.	Phone
205685	Oct 10 2017 4:29PM	Oct 10 2017 4:30PM	Yaritza Candelaria		El cajon	California	Type C (Non-HUD Case)		Phone
205686	Oct 10 2017 4:29PM	Oct 10 2017 4:30PM	Stephanie Zelaya	Yes					
205687	Oct 10 2017 4:35PM	Oct 10 2017 4:35PM	Sunya Simms		RODUNDO BEACH	California	Type C (Non-HUD Case)	NEED ASST	Phone
205688	Oct 10 2017 4:36PM	Oct 10 2017 4:36PM	Rita Rashad		Hattiesburg	Mississippi	Type A (HUD MFH Case)	Federation Towers - calling on behalf of father; he received a letter from Mgmt with different complaints - a lot are not accurate. She wanted to know what was going on, so she called the Mgr... Mgr say, he has 10 days to talk to Mgr about problem. Mgr is abusing her authority. Something is wrong. FMR Complaint against management - Also wants to file a discrimination complaint	Phone
205689	Oct 10 2017 4:36PM	Oct 10 2017 4:38PM	Stephanie Zelaya		El Cajon	California	Type C (Non-HUD Case)		Phone
205690	Oct 10 2017 4:39PM	Oct 10 2017 4:40PM	Yaritza Candelaria		Stanton	California	Type B (HUD Non-FHA Case)	Caller was calling for PHA number	Phone
205691	Oct 10 2017 4:43PM	Oct 10 2017 4:53PM	Sunya Simms		COLUMBIA	Tennessee	Type A (HUD MFH Case)	LOOKING FOR AN APT	Phone
205692	Oct 10 2017 4:43PM	Oct 10 2017 4:45PM	Stephanie Zelaya	Yes	Camarillo	California	Type A (HUD MFH Case)	LIH- 2/3BR family apts in Ventura Co, CA	Phone
205693	Oct 10 2017 4:44PM	Oct 10 2017 4:44PM	Rita Rashad					HALSEY TERRACE Discrimination complaint and corp is not doing anything New ownership	
205694	Oct 10 2017 4:51PM	Oct 10 2017 4:53PM	Stephanie Zelaya		Portland	Oregon	Type A (HUD MFH Case)	Has contacted owner but he has HR cover up the issues but not fire her Logan and Kedzie, 60647 - problems with another tenant; Mgr only gives tenant a 10 day notices. She ask Mgr why a 10 day notice; caller says, this tenant has been harassing her for a while. Caller has kids, the tenant saw the caller and kids while she was driving and drove close to them. Woman seems angry after son die.	Phone
205695	Oct 10 2017 4:57PM	Oct 10 2017 4:58PM	Rita Rashad		Chicago	Illinois	Type A (HUD MFH Case)	Mgr won't move	Phone
205696	Oct 10 2017 5:00PM	Oct 10 2017 5:00PM	Sunya Simms		FLEMING ISLAND	Florida	Type A (HUD MFH Case)	NEED LSTNGS	Website
205697	Oct 10 2017 5:02PM	Oct 10 2017 5:03PM	Rita Rashad		Lisle	Illinois	Type A (HUD MFH Case)	1 bdrm, family, Chicago	Phone
205698	Oct 10 2017 5:05PM	Oct 10 2017 5:05PM	Yaritza Candelaria		Oakridge	Tennessee	Type A (HUD MFH Case)	Repeat call	Phone
205699	Oct 11 2017 9:05AM	Oct 11 2017 9:06AM	Rita Rashad						
205700	Oct 11 2017 9:06AM	Oct 11 2017 9:06AM	Stephanie Zelaya		Baltimore	Maryland	Type A (HUD MFH Case)	WOODINGTON GARDENS APARTMENTS Put in a work order for her refrigerator leaking 2 months ago but she has still not gotten a new refrigerator There is also a mice infestation but management does not want to send maintenance to patch up the holes There is a roach infestation Caller has complaint against another tenant regarding her putting her pet (dog) near her in the community room on the property at THE NEW CLIFTON PLAZA	Phone
205701	Oct 11 2017 9:09AM	Oct 11 2017 9:14AM	Darshall Davis		Cleveland	Ohio	Type A (HUD MFH Case)		Phone
205702	Oct 11 2017 9:13AM	Oct 11 2017 9:13AM	Rita Rashad		Baltimore	Maryland	Type A (HUD MFH Case)	Woodington - looking to move; 2 bdrm, family, Baltimore County	Phone
205703	Oct 11 2017 9:19AM	Oct 11 2017 9:19AM	Sunya Simms		COLUMBUS	Ohio	Type A (HUD MFH Case)	2 BDRMS - COLUMBUS	Mail
205704	Oct 11 2017 9:25AM	Oct 11 2017 9:27AM	Yaritza Candelaria		Tampa	Florida	Type B (HUD Non-FHA Case)	Caller have a complaint against management. A/C is not working. Leaking from the dishwasher.	Phone
205705	Oct 11 2017 9:33AM	Oct 11 2017 9:35AM	Rita Rashad		St. Cloud	Florida	Type C (Non-HUD Case)	Caller calling about her sick child, saying roommate is getting her child sick.	Phone
205706	Oct 11 2017 9:35AM	Oct 11 2017 9:36AM	Darshall Davis		Anderson	South Carolina	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding bed bug infestation on the property at FRIENDSHIP COURT - she no longer resides there RODMAN COMMONS There is a spot check inspection to check for bedbugs and she doesn't want to let them in because they do not wear proper attire to make sure bedbugs aren't transferred into her unit	Phone
205707	Oct 11 2017 9:37AM	Oct 11 2017 9:38AM	Stephanie Zelaya		South Kingstown	Rhode Island	Type A (HUD MFH Case)	Management told her she had no choice but to let them into the unit	Phone
205708	Oct 11 2017 9:39AM	Oct 11 2017 9:39AM	Sunya Simms		CINCINNATI	Ohio	Type B (HUD Non-FHA Case)	NEED ASST Caller has complaint against mgmt regarding the staff there and maintenance issues at ARNOLD GARDENS - she has contacted Corp Office	Phone
205709	Oct 11 2017 9:42AM	Oct 11 2017 9:42AM	Darshall Davis		Suitland	Maryland	Type A (HUD MFH Case)	Seeking number to insurance company	Phone
205710	Oct 11 2017 9:43AM	Oct 11 2017 9:43AM	Stephanie Zelaya		Washington	District of Columbia	Type C (Non-HUD Case)		Phone
205711	Oct 11 2017 9:43AM	Oct 19 2017 3:51PM	Kimberly Douglass Smith		Portland	Maine	Type C (Non-HUD Case)	Caller requesting data from HUD.gov	Phone
205712	Oct 11 2017 9:45AM	Oct 11 2017 9:45AM	Sunya Simms		PONTIAC	Michigan	Type C (Non-HUD Case)	NEED ASST	Phone



205713	Oct 11 2017 9:48AM	Oct 11 2017 9:48AM	Rita Rashad		Bridgeport	Connecticut	Type A (HUD MFH Case)	Bridgeport Elderly - been assaulted 3 times since being there; someone assaulted him a week ago. And another Hispanic threatened him. Hispanic people have rights over everyone else. Mgr said, that's the way it goes. He is getting death threats.	Phone
205714	Oct 11 2017 9:51AM	Oct 11 2017 10:12AM	Darshall Davis		Lima	Ohio	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding her rent determination on the property at NEW MAPLEWOOD APARTMENTS	Phone
205715	Oct 11 2017 9:52AM	Oct 11 2017 9:52AM	Sunya Simms		FT WORTH				
205716	Oct 11 2017 10:05AM	Oct 11 2017 10:05AM	Sunya Simms		SISSONVILLE	West Virginia	Type B (HUD Non-FHA Case)	NEED ASST	Phone
205717	Oct 11 2017 10:05AM	Oct 11 2017 10:06AM	Stephanie Zelaya		Tulsa	Oklahoma	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Tulsa, OK	Mail
205718	Oct 11 2017 10:07AM	Oct 11 2017 10:07AM	Rita Rashad		Garland	Texas	Type A (HUD MFH Case)	Legacy Pointe - Complaint against the LL - she doesn't keep the complex clean, there is shooting, resident causes problems, people are smoking weed, gambling, there is favoritism.	Phone
205719	Oct 11 2017 10:11AM	Oct 11 2017 10:11AM	Sunya Simms		ST CLOUD	Florida	Type A (HUD MFH Case)	NEED PROG INFO -	Phone
205720	Oct 11 2017 10:13AM	Oct 11 2017 10:14AM	Rita Rashad		Chicago	Illinois	Type A (HUD MFH Case)	Lake Park Manor - there is a mold problem and they keep covering up with paint. They do a little bit and leave it. Also, there is a smell. EDINBURG VILLAGE APTS;NEW MGR - GETS PAID TWICE A MO - INCOME HAS NOT CHGD BUT THE LL KEEPS CHANGING HER RENT	Phone
205721	Oct 11 2017 10:17AM	Oct 11 2017 10:17AM	Sunya Simms		EDINBURGH	Texas	Type A (HUD MFH Case)	Caller have a question about how to add her grandkids to her lease.	Phone
205722	Oct 11 2017 10:17AM	Oct 11 2017 10:19AM	Yaritza Candelaria		Owensville	Ohio	Type A (HUD MFH Case)	LIH- 1BR DIS/elderly apts in Westchester Co, NY	Mail
205723	Oct 11 2017 10:19AM	Oct 11 2017 10:20AM	Stephanie Zelaya		Highland Park	New York	Type A (HUD MFH Case)	Caller calling about listing received from MFCH...	Phone
205724	Oct 11 2017 10:20AM	Oct 11 2017 10:20AM	Rita Rashad		Baltimore	Maryland	Type A (HUD MFH Case)	Caller request a call back	
205725	Oct 11 2017 10:24AM	Oct 17 2017 3:14PM	Darshall Davis					Mount Vernon she was denied an apt...because of her background...	Phone
205726	Oct 11 2017 10:26AM	Oct 11 2017 10:26AM	Rita Rashad	Yes	Anderson	South Carolina	Type A (HUD MFH Case)	Caller request a call back	
205727	Oct 11 2017 10:26AM	Oct 16 2017 10:04AM	Yaritza Candelaria					Caller request a call back	
205728	Oct 11 2017 10:26AM	Oct 16 2017 12:05PM	Stephanie Zelaya					Caller has complaint against another tenant that is always intoxicated and starting problems on the property at SOUTH HILL APARTMENTS	Phone
205729	Oct 11 2017 10:29AM	Oct 11 2017 10:31AM	Darshall Davis		Milford	Michigan	Type A (HUD MFH Case)	Caller request a call back.	
205730	Oct 11 2017 10:30AM	Oct 16 2017 11:50AM	Rita Rashad					Golden Key - caller has a complaint against the PHA...	Phone
205731	Oct 11 2017 10:31AM	Oct 11 2017 10:32AM	Rita Rashad		Jackson	Mississippi		Caller have some problems with the manager.	
205732	Oct 11 2017 10:33AM	Oct 16 2017 12:04PM	Stephanie Zelaya					Request a call back.	
205733	Oct 11 2017 10:35AM	Oct 13 2017 9:34AM	Sunya Simms					Caller request a call back. Complain about poor maintenance	
205734	Oct 11 2017 10:38AM	Oct 16 2017 4:52PM	Rita Rashad		El Cajon	California	Type C (Non-HUD Case)	Rosewood - not MFCH; Market renter have a complain against management.	Phone
205735	Oct 11 2017 10:38AM	Oct 11 2017 10:40AM	Darshall Davis		Chester	Pennsylvania	Type A (HUD MFH Case)	Request a call back.	
205736	Oct 11 2017 10:39AM	Oct 17 2017 3:22PM	Darshall Davis		Riverton	Wyoming	Type A (HUD MFH Case)	Caller has questions about mgmt increasing her rent by \$40 - she wants to know if they can do that at PALMER HOUSE	Phone
205737	Oct 11 2017 10:40AM	Oct 11 2017 10:49AM	Rita Rashad		Dallas	Texas	Type B (HUD Non-FHA Case)	LIH in Twin Falls ID 1 BR Family/Elderly	Mail
205738	Oct 11 2017 10:41AM	Oct 11 2017 10:41AM	Sunya Simms		GAITHERSBURG	Maryland	Type A (HUD MFH Case)	Villas at Tenison ...Potential LL, said she had to pay a \$300 high risk fee to move into apt; THE WILLOWS APTS;RECENTLY MVD INTO A 2 BD RM AND HER HUSB ATTEMPT TO HAVE HIS NAME ON THE LEASE HOWEVER HE WAS DENIED BEC OF A VERIZON BILL	Phone
205739	Oct 11 2017 10:41AM	Oct 13 2017 9:35AM	Sunya Simms					Caller wants to know about her rights and responsibilities as a tenant.	
205740	Oct 11 2017 10:42AM	Oct 11 2017 10:49AM	Stephanie Zelaya		Tampa	Florida	Type A (HUD MFH Case)	SILVER OAKS APARTMENTS Was hired as a maintenance supervisor and quit within 6 days There was a tenant who lost power and she has been waiting since it happened over the weekend When the AC breaks, management said it's not an emergency There are multiple safety issues that are not being addressed There is a lot of prejudice in the management office against the tenants Nobody in the management knows what they're doing The emergency line system is not working properly, when he told management, all they did was stare at him Management also charges tenants to replace bulbs, etc. Tenants keep complaining but nothing has been done to take care of the issues	Website
205741	Oct 11 2017 10:43AM	Oct 13 2017 9:37AM	Sunya Simms					Management told him that there were 60 units that were non-compliance	
205742	Oct 11 2017 10:44AM	Oct 11 2017 10:44AM	Rita Rashad		W. Salem	Wisconsin	Type A (HUD MFH Case)	Caller have a complaint against management.	
205743	Oct 11 2017 10:44AM	Oct 16 2017 12:02PM	Stephanie Zelaya					Request a call back Cedar Court - Having issue with a previous apt., he lived in...wanted name of owners.	Phone
205744	Oct 11 2017 10:45AM	Oct 17 2017 3:35PM	Rita Rashad					Caller request a call back	
205745	Oct 11 2017 10:47AM	Oct 13 2017 9:44AM	Sunya Simms		MAUMELLE	Arkansas	Type A (HUD MFH Case)	Caller have complain against management.	
205746	Oct 11 2017 10:48AM	Oct 11 2017 10:48AM	Yaritza Candelaria					Request a call back	
								Caller needs LIH assistance Request a call back---WOODBEND APARTMENTS---ISSUES W/THE MGR No audio left	Phone

							Caller wants to know if property works with a HUD program - she said they used to accept section 8 voucher but no loner participates and she wants to get confirmation from HUD that they dont work with the property - she has spoken to the local PHA already - she does not have rental assistance	
205747 205748	Oct 11 2017 10:48AM Oct 11 2017 10:49AM	Oct 11 2017 10:49AM Oct 17 2017 3:24PM	Darshall Davis Darshall Davis	Topeka	Kansas	Type C (Non-HUD Case)	Caller request a call back	Phone
205749	Oct 11 2017 10:52AM	Oct 11 2017 10:52AM	Sunya Simms	TULSA	Oklahoma	Type A (HUD MFH Case)	PLAZA HILLS EAST APTS;5 DIFF MGRS AND THEY WERE LET GO - ASKED TO HV SIDEWALK NEXT TO HER BLDG FIXED - THERE'S A MUD SLIDE IN FRONT OF HER DOOR - SHE FELL LAST WEEK - Caller have a complain against the management. Mold in the apartment Fraud Manager wants tenant to pay extra money.	Phone
205750	Oct 11 2017 10:54AM	Oct 13 2017 9:45AM	Sunya Simms					
205751	Oct 11 2017 10:55AM	Oct 11 2017 10:55AM	Sunya Simms	HOMER	Louisiana	Type C (Non-HUD Case)	HUD HOMES TOOK 49.90 OUT OF HER BANK ACCT	Phone
205752	Oct 11 2017 10:55AM	Oct 11 2017 10:56AM	Rita Rashad	Brooklyn	New York	Type A (HUD MFH Case)	Received listings - but nothing available...	Phone
205753	Oct 11 2017 10:57AM	Oct 16 2017 12:01PM	Stephanie Zelaya				Caller have a complain against management. Request a call back.	
205754	Oct 11 2017 11:00AM	Oct 11 2017 11:01AM	Stephanie Zelaya	Indianapolis	Indiana	Type A (HUD MFH Case)	LIH- 3BR family apts in Beech Grove and Marion Co, IN Caller request a call back.	Mail
205755 205756	Oct 11 2017 11:03AM Oct 11 2017 11:04AM	Oct 16 2017 11:58AM Oct 11 2017 11:04AM	Stephanie Zelaya Sunya Simms	NIAGARA FALLS	New York	Type A (HUD MFH Case)	CLNG ABT A REHAB PROG Caller looking for LIH Request a call back---3 BDRMS - SAN ANTOINO & POTEET Caller request a call back	Website
205757 205758	Oct 11 2017 11:05AM Oct 11 2017 11:06AM	Oct 12 2017 10:12AM Oct 13 2017 9:48AM	Sunya Simms Sunya Simms	Yes SAN ANTOINO	Texas	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding the way staff is treating her on the property - she works with the LIHTC program	Mail
205759 205760	Oct 11 2017 11:06AM Oct 11 2017 11:07AM	Oct 11 2017 11:07AM Oct 11 2017 11:07AM	Darshall Davis Sunya Simms	Far Rockaway TULSA	New York Oklahoma	Type B (HUD Non-FHA Case) Type C (Non-HUD Case)	ECHO TRAIL APTS ;NEED ASST Caller looking for LIH Caller didn't leave a name or number to be reach. Caller is market renter w/LL complaint...	Phone Phone
205761	Oct 11 2017 11:07AM	Oct 11 2017 11:08AM	Yaritza Candelaria					
205762	Oct 11 2017 11:09AM	Oct 11 2017 11:09AM	Rita Rashad	Summerville	Massachusetts	Type C (Non-HUD Case)		Phone
205763	Oct 11 2017 11:09AM	Oct 11 2017 11:09AM	Stephanie Zelaya	Flint	Michigan	Type A (HUD MFH Case)	EVERGREEN REGENCY TOWNHOMES Being evicted because of activity that happened in front her house that she had nothing to do with	Phone
205764	Oct 11 2017 11:11AM	Oct 11 2017 11:11AM	Darshall Davis	St Louis	Missouri	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt she is not sure of the program she works with	Phone
205765	Oct 11 2017 11:12AM	Oct 11 2017 11:12AM	Sunya Simms	MARIANNA	Florida	Type A (HUD MFH Case)	COTTONDALE VILLAGE APTS;ISSUES W/MAINTENANCES Caller has complaint against mgmt regarding staff in the office going in her folder getting her phone number calling her asking questions about her boyfriend on the property at GARY	Phone
205766 205767	Oct 11 2017 11:15AM Oct 11 2017 11:15AM	Oct 11 2017 11:17AM Oct 11 2017 11:15AM	Darshall Davis Sunya Simms	Gary MACOMB	Indiana Mississippi	Type A (HUD MFH Case) Type B (HUD Non-FHA Case)	NSA III NEED ASST LANDMARK VILLAGE Calling on behalf of friend Her application was denied because when she previously lived there, her unit was left dirty when she moved out	Phone Phone
205768 205769	Oct 11 2017 11:17AM Oct 11 2017 11:18AM	Oct 11 2017 11:18AM Oct 11 2017 11:19AM	Stephanie Zelaya Stephanie Zelaya	Fairborn	Ohio	Type A (HUD MFH Case)	Her security deposit was kept in order to clean the unit	Phone
205770	Oct 11 2017 11:19AM	Oct 12 2017 10:17AM	Sunya Simms				Caller have some questions about housing discrimination. Caller request a call back	
205771	Oct 11 2017 11:22AM	Oct 13 2017 9:53AM	Sunya Simms	DANVILLE	Illinois	Type A (HUD MFH Case)	Caller have a complain against the manager. Manager call the tenant dirty woman. Caller have a lawyer but wants to complain with HUD---VERMILION HOUSE---REQUESTED TO HV HER APT SPRAYED BEC THEY WERE SPRAYING THE APTS AROUND HER - THE LL YELLED AT HER Eureka Central Resident - tenant's have had trouble with Mgr's ex-wife and daughter (Mgmt). The building is cold. She is freezing. They have the windows opened in the hallway on the 3rd floor, where her apt is directly in front of, but the ex-wife keeps opening up the window bc tenant intervened on behalf of another tenant who the wife hit. There was a conference meeting...nothing has happened.	Phone
205772	Oct 11 2017 11:23AM	Oct 11 2017 11:23AM	Rita Rashad	Eureka	California	Type A (HUD MFH Case)		Phone
205773	Oct 11 2017 11:23AM	Oct 11 2017 11:25AM	Darshall Davis	Gorham	Maine	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt regarding money she owes for a paint job they are saying she has to pay for - she was getting assistance under PHA Caller have a complain against maintenance. Bathroom ceiling has a leak.	Phone
205774 205775	Oct 11 2017 11:25AM Oct 11 2017 11:25AM	Oct 11 2017 11:25AM Oct 11 2017 11:26AM	Yaritza Candelaria Stephanie Zelaya	Washington	District of Columbia	Type B (HUD Non-FHA Case)	Section 42 WANTS 2 KNOW THE SIZE REQ FOR APTS	Phone
205776 205777 205778	Oct 11 2017 11:27AM Oct 11 2017 11:27AM Oct 11 2017 11:29AM	Oct 11 2017 11:27AM Oct 12 2017 10:18AM Oct 11 2017 11:29AM	Sunya Simms Sunya Simms Yaritza Candelaria	LEVENWORTH	Kansas	Type A (HUD MFH Case)	Caller request a call back. No audio left	Phone
205779 205780	Oct 11 2017 11:29AM Oct 11 2017 11:30AM	Oct 11 2017 11:30AM Oct 12 2017 10:19AM	Rita Rashad Sunya Simms	Mt. Prospect	Illinois	Type C (Non-HUD Case)	Say, she is not under HUD program, but has a complaint. Request a call back	Phone

205781	Oct 11 2017 11:31AM	Oct 12 2017 10:20AM	Sunya Simms				Caller request a call back	
205782	Oct 11 2017 11:32AM	Oct 12 2017 10:21AM	Sunya Simms				Caller looking for LIH	
205783	Oct 11 2017 11:33AM	Oct 11 2017 11:33AM	Yaritza Candelaria				Caller disconnect the call	
205784	Oct 11 2017 11:34AM	Oct 11 2017 11:34AM	Stephanie Zelaya	Muskegon	Michigan	Type B (HUD Non-FHA Case)	LIH- Wants to rent a house	Phone
205785	Oct 11 2017 11:34AM	Oct 17 2017 3:59PM	Rita Rashad				Caller request a call back	
205786	Oct 11 2017 11:35AM	Oct 12 2017 10:24AM	Sunya Simms				Caller request a call back	
205787	Oct 11 2017 11:37AM	Oct 11 2017 11:37AM	Sunya Simms	LAPORTE	Indiana	Type A (HUD MFH Case)	1 BDRM - LAPORTE	Phone
							Caller has questions about why his medical deductions are not being calculated in his rent at GEORGIAN MANOR III	
205788	Oct 11 2017 11:37AM	Oct 11 2017 11:43AM	Darshall Davis	Bristol	Connecticut	Type A (HUD MFH Case)		Phone
							VILLAGE OF OAKLAND WOODS Has lived there for 2 years She moved in because she was told it was a non-smoking property because she has asthma There was a tenant that would smoke and she told management so she was moved into another unit Now in the unit she lives in, another tenant is also smoking and she told HUD in Detroit so they did an inspection and didn't find anything She asked to be moved into another unit and management refused She also just re-certified and she feels her rent was not calculated correctly Corp was contacted and they said they would move her Management said if she wants to be transferred to another unit, she would have to pay \$2000 Social Worker Calling on behalf of tenant Received a violation about trash and was fined \$25 but it has nothing to do with him	
205789	Oct 11 2017 11:42AM	Oct 11 2017 11:43AM	Stephanie Zelaya	Pontiac	Michigan	Type A (HUD MFH Case)		Phone
205790	Oct 11 2017 11:46AM	Oct 11 2017 11:47AM	Stephanie Zelaya	Brooklyn	New York	Type B (HUD Non-FHA Case)		Phone
205791	Oct 11 2017 11:49AM	Oct 11 2017 11:50AM	Darshall Davis	Wilkes Barre	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt on the property regarding them turning off the water at SHERMAN HILLS APTS RECVD LST OF APTS FOR THE DISABLE - NEED INFO CONCERNING WHETHER ITS MENTAL OF PHYSICAL	Phone
205792	Oct 11 2017 11:50AM	Oct 11 2017 11:50AM	Sunya Simms	BRONX	New York	Type A (HUD MFH Case)	Contractor	Phone
205793	Oct 11 2017 11:51AM	Oct 11 2017 11:55AM	Stephanie Zelaya	Benson	North Carolina	Type B (HUD Non-FHA Case)	Complaint against local PHA	Phone
205794	Oct 11 2017 11:53AM	Oct 11 2017 11:53AM	Sunya Simms	FT WORTH	Texas	Type A (HUD MFH Case)	PEPPERTREE ACRES APTS&gt;&gt;ISSUES W/THE LL Caller has complaint against mgmt regarding fraud - the manager on the property is not there like she needs to be at DBA PRESERVATION SQUARE - she also said she has not paid any rent for 2 years	Phone
205795	Oct 11 2017 11:55AM	Oct 11 2017 12:04PM	Darshall Davis	St Louis	Missouri	Type A (HUD MFH Case)		Phone
205796	Oct 11 2017 11:58AM	Oct 11 2017 11:58AM	Rita Rashad	St. Louis	Missouri	Type C (Non-HUD Case)	St. Matthews - caller is with tax credit program.	Phone
205797	Oct 11 2017 12:04PM	Oct 11 2017 12:05PM	Sunya Simms				CRYSTAL TERRACE	
205798	Oct 11 2017 12:06PM	Oct 11 2017 12:06PM	Rita Rashad	CRYSTAL LAKES	Illinois	Type A (HUD MFH Case)	APTS&gt;&gt;&gt;BRKN REFRIGERATOR	Phone
205799	Oct 11 2017 12:08PM	Oct 11 2017 12:09PM	Stephanie Zelaya	Fort Wayne	Indiana	Type A (HUD MFH Case)	LIH- 2BR family apts in Fort Wayne, IN	Phone
205800	Oct 11 2017 12:15PM	Oct 11 2017 12:16PM	Rita Rashad	Washington	District of Columbia	Type A (HUD MFH Case)	1 bdrm, senior/family, DC	Phone
205801	Oct 11 2017 12:17PM	Oct 11 2017 12:17PM	Sunya Simms	BAYONNE	New Jersey	Type A (HUD MFH Case)	SHE FAILED BACKGROUND/CR CHK Caller has complaint against mgmt regarding no hot water for 5 days on the property - she works with LIHTC program	Phone
205802	Oct 11 2017 12:18PM	Oct 11 2017 12:18PM	Darshall Davis	Pittsburgh	California	Type B (HUD Non-FHA Case)	RECVD LST OF APTS BUT NO VACANCIES	Phone
205803	Oct 11 2017 12:22PM	Oct 11 2017 12:23PM	Sunya Simms	STATEN ISLAND	New York	Type A (HUD MFH Case)	Caller looking for LIH	Phone
205804	Oct 11 2017 12:24PM	Oct 12 2017 10:28AM	Sunya Simms	WHITLAND	Indiana	Type A (HUD MFH Case)	Request a call back---GREENWOOD 2 BDRMS FAM	Phone
							PLUMMER PARK APTS Has a rodent problem Has notified management and they said they would send an exterminator, but nobody has gone to exterminate Has not received a status on when someone will be there She has contacted corp on the past, and they have retaliated against her PINE RIDGE GARDENS APTS;TENANT DOWNSTAIRS MVD 4 MONTHS AGO AND THEY NVR CLEANED THE PLACE	
205805	Oct 11 2017 12:24PM	Oct 11 2017 12:25PM	Stephanie Zelaya	Northridge	California	Type A (HUD MFH Case)		Phone
205806	Oct 11 2017 12:28PM	Oct 11 2017 12:28PM	Sunya Simms	JACKSON	Mississippi	Type A (HUD MFH Case)		Phone
205807	Oct 11 2017 12:31PM	Oct 11 2017 12:32PM	Sunya Simms	BREMERTON	Washington	Type A (HUD MFH Case)	EASTWYND APARTMENTS;LL WANTS 2 GV A 10 DAY NOTICE TO QUIT BECSHE WAS SEEN WALKING W/A DRUG DEALER	Phone
205808	Oct 11 2017 12:32PM	Oct 12 2017 10:33AM	Sunya Simms	COLUMBIA	Missouri	Type A (HUD MFH Case)	Caller looking for LIH	Phone
205809	Oct 11 2017 12:33PM	Oct 11 2017 12:33PM	Sunya Simms	W PALM BEACH	Florida	Type B (HUD Non-FHA Case)	Request a call back---LOOKING 4 AN APT - 1 BDRM FAM - COLUMBIA NEED ASST	Phone
205810	Oct 11 2017 12:34PM	Oct 12 2017 10:37AM	Sunya Simms	DECATUR	Georgia	Type C (Non-HUD Case)	Caller needs help with her rent. Request a call back--LOOKNG FOR ASST W/RENT WHERE SHE'S AT	Phone
205811	Oct 11 2017 12:35PM	Oct 12 2017 10:40AM	Sunya Simms				Caller looking for LIH. Request a call back	
205812	Oct 11 2017 12:37PM	Oct 11 2017 12:38PM	Stephanie Zelaya	Belle	West Virginia	Type A (HUD MFH Case)	LIH- 1BR family apts in Kanawha Co, WV	Mail
205813	Oct 11 2017 12:37PM	Oct 11 2017 12:39PM	Sunya Simms	PROVIDENCE	Rhode Island	Type A (HUD MFH Case)	2 BDRMS - PROVIDENCE Caller have a complain against management.	Mail
205814	Oct 11 2017 12:38PM	Oct 12 2017 10:43AM	Sunya Simms				Request a call back. Caller looking for LIH	
205815	Oct 11 2017 12:39PM	Oct 12 2017 10:44AM	Sunya Simms				Request a call back	
205816	Oct 11 2017 12:40PM	Oct 12 2017 10:46AM	Sunya Simms				Caller request a call back	
205817	Oct 11 2017 12:44PM	Oct 11 2017 12:44PM	Sunya Simms					
205818	Oct 11 2017 12:44PM	Oct 11 2017 12:45PM	Darshall Davis	Gardner	Massachusetts	Type A (HUD MFH Case)	Caller has complaint against mgmt and wanted to know if she needs to report to the Owner of BINNALL HOUSE	Phone
205819	Oct 11 2017 12:44PM	Oct 11 2017 12:45PM	Yaritza Candelaria				Caller didn't provide a name or phone number	

205820	Oct 11 2017 12:46PM	Oct 12 2017 10:47AM	Sunya Simms					Caller have a complain against management Discrimination Caller have a complaint against the Landlord.	
205821	Oct 11 2017 12:49PM	Oct 12 2017 10:49AM	Sunya Simms					Request a call back Caller have a complain against management.	
205822	Oct 11 2017 12:50PM	Oct 12 2017 10:50AM	Sunya Simms					Request a call back.	
205823	Oct 11 2017 12:50PM	Oct 11 2017 12:50PM	Sunya Simms		TUCSON	Arizona	Type A (HUD MFH Case)	2 BDRMS - TUCSON	Phone
205824	Oct 11 2017 12:51PM	Oct 11 2017 12:51PM	Yaritza Candelaria	Yes				Caller have a question about the listings that she requested. DOMINGUEZ PARK I AND II The manager has a very bad attitude The manager acts like a dictator and mistreats the tenants The corp has already been notified and claimed if she continues to mistreat the tenants, then she will be fired The manager still has not changed and keeps mistreating the tenants There is also a maintenance issue about tree roots cracking pavement and is getting to the foundation of the building	
205825	Oct 11 2017 12:51PM	Oct 11 2017 12:55PM	Stephanie Zelaya		Salt Lake City	Utah	Type A (HUD MFH Case)	Caller wants some info about the program.	Phone
205826	Oct 11 2017 12:53PM	Oct 17 2017 3:25PM	Darshall Davis					Request a call back.	
205827	Oct 11 2017 12:54PM	Oct 11 2017 12:54PM	Sunya Simms		TULSA	Oklahoma	Type B (HUD Non-FHA Case)	WEST PARK APTS ;NEED ASST Caller have a complaint against management.	Phone
205828	Oct 11 2017 12:54PM	Oct 16 2017 12:06PM	Stephanie Zelaya					Harrasment Request a call back.	
205829	Oct 11 2017 12:55PM	Oct 17 2017 3:27PM	Darshall Davis					Caller request a call back	
205830	Oct 11 2017 12:56PM	Oct 11 2017 12:57PM	Darshall Davis		New Port Richie	Florida	Type A (HUD MFH Case)	LIH in Pasco CO FL 1 BR Family Caller have some questions about the landlord and tenants rights.	Phone
205831	Oct 11 2017 12:56PM	Oct 17 2017 3:31PM	Darshall Davis					Request a call back Caller wants to report mismanagement.	
205832	Oct 11 2017 12:58PM	Oct 16 2017 12:08PM	Stephanie Zelaya					Request a call back	
205833	Oct 11 2017 12:58PM	Oct 17 2017 4:01PM	Rita Rashad					Caller request a call back	
205834	Oct 11 2017 12:59PM	Oct 11 2017 12:59PM	Yaritza Candelaria					Repeated call	
205835	Oct 11 2017 1:00PM	Oct 16 2017 12:10PM	Stephanie Zelaya					Caller request a call back.	
205836	Oct 11 2017 1:00PM	Oct 11 2017 1:01PM	Sunya Simms		KENTON	Ohio	Type C (Non-HUD Case)	SHE DOESNT KNOW WHAT APT SHE LIVES IN	Phone
205837	Oct 11 2017 1:03PM	Oct 17 2017 3:39PM	Yaritza Candelaria		Argora Hills	California	Type A (HUD MFH Case)	LIH-1BD in Loa Angles CA	Mail
205838	Oct 11 2017 1:04PM	Oct 16 2017 9:07AM	Darshall Davis					No audio left	
205839	Oct 11 2017 1:05PM	Oct 11 2017 1:06PM	Darshall Davis		Mobile	Alabama	Type A (HUD MFH Case)	LIH in Mobile AL/Fulton CO GA 3 BR Family	Mail
205840	Oct 11 2017 1:05PM	Oct 11 2017 1:05PM	Rita Rashad	Yes	Los Angeles	California	Type C (Non-HUD Case)	Caller changed mind, want to speak to Spanish speaker.	Phone
205841	Oct 11 2017 1:08PM	Oct 11 2017 1:08PM	Rita Rashad		Melbourn	Florida	Type C (Non-HUD Case)	Wanted to report someone sitting in truck with a gas tank..	Phone
205842	Oct 11 2017 1:09PM	Oct 11 2017 1:09PM	Rita Rashad						
205843	Oct 11 2017 1:12PM	Oct 11 2017 1:14PM	Yaritza Candelaria		Sun Valley	California	Type A (HUD MFH Case)	LIH-3BD in Sun Valley and North Hollywood CA	Mail
205844	Oct 11 2017 1:14PM	Oct 11 2017 1:15PM	Rita Rashad		Daytona	Florida	Type B (HUD Non-FHA Case)	She has a complaint against the PHA...	Phone
205845	Oct 11 2017 1:16PM	Oct 11 2017 1:16PM	Rita Rashad						
205846	Oct 11 2017 1:21PM	Oct 11 2017 1:23PM	Darshall Davis		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	LIH in Allegheny CO PA 1 BR Family/Elderly Fox Shore - new Mgr is nick picking about things. City came out, tenant showed condition of unit, now Mgr has a problem with her. There were some issues found by city at tenant units; Mgr was going to give her a violation. Thinks, it is discrimination.	Mail
205847	Oct 11 2017 1:24PM	Oct 11 2017 1:26PM	Rita Rashad		Aurora	Illinois	Type A (HUD MFH Case)		Phone
205848	Oct 11 2017 1:32PM	Oct 11 2017 1:47PM	Yaritza Candelaria					Caller have a complain against management in HANOVER VILLAGE. Leaking on the kitchen sink. Caller request an escrow in court and court denied it. Caller received an eviction letter just because she wants her apartment fix.	
205849	Oct 11 2017 1:39PM	Oct 11 2017 1:40PM	Rita Rashad		Woodsberry	Pennsylvania	Type A (HUD MFH Case)		Phone
205850	Oct 11 2017 1:43PM	Oct 11 2017 1:46PM	Rita Rashad		Orlando	Florida	Type C (Non-HUD Case)	Home - market renter w/LL complaint...	Phone
205851	Oct 11 2017 1:49PM	Oct 11 2017 1:51PM	Rita Rashad		Akron	Ohio	Type A (HUD MFH Case)	Hillwood II - how many complaints, these apts. get...sewage smell. Caller has questions about a letter she received from mgmt - she is not sure of the program she works with - i called the property and they stated they dont work with any programs however, caller was told she was LIH- 3BR family apts in Tucson, AZ Laura Creek - she is mentally ill, the PM gave her an ultimatum to move out bc she disclosed, she had a mental illness....	Website
205852	Oct 11 2017 1:52PM	Oct 11 2017 1:55PM	Darshall Davis		Osh Kosh	Wisconsin	Type C (Non-HUD Case)		Phone
205853	Oct 11 2017 1:59PM	Oct 11 2017 2:00PM	Stephanie Zelaya		Tucson	Arizona	Type A (HUD MFH Case)		Phone
205854	Oct 11 2017 2:03PM	Oct 11 2017 2:03PM	Rita Rashad		E. Point	Georgia	Type C (Non-HUD Case)		Phone
205855	Oct 11 2017 2:05PM	Oct 11 2017 2:06PM	Stephanie Zelaya	Yes	West Valley City	Utah	Type A (HUD MFH Case)	LIH- 2BR family apts in Salt Lake Co, UT Caller have a complaint about the Landlord	Mail
205856	Oct 11 2017 2:06PM	Oct 11 2017 2:07PM	Yaritza Candelaria		Riverton	Wyoming	Type B (HUD Non-FHA Case)	Has to speak to someone from FHA	Phone
205857	Oct 11 2017 2:10PM	Oct 11 2017 2:10PM	Stephanie Zelaya	Yes	Bayamon	Puerto Rico	Type C (Non-HUD Case)	RAMPART APARTMENTS;RATS - SHE KILLED APT 20 RATS - MOLD IN THE APT AFTER THE HURRICANE - MAINTENCE CAME OUT BUT SAY THEY CANT DO ANYTHING	Phone
205858	Oct 11 2017 2:10PM	Oct 11 2017 2:10PM	Sunya Simms		PORT ARTHUR	Texas	Type A (HUD MFH Case)	Caller has a Section 8 Voucher; and has complaint against PHA, says it is an emergency.	Phone
205859	Oct 11 2017 2:11PM	Oct 11 2017 2:12PM	Rita Rashad		New Orleans	Louisiana	Type B (HUD Non-FHA Case)		Phone
205860	Oct 11 2017 2:14PM	Oct 11 2017 2:15PM	Rita Rashad					LAPROMESA APTS ;THEY'RE TAKING CARE OF SOME TENANTS RENT AND WANT TO KNOW IF UTILITY CKS ARE ISSUED TO THIS GROUP OF WOMEN	
205861	Oct 11 2017 2:16PM	Oct 11 2017 2:16PM	Sunya Simms		ODESSA	Texas	Type A (HUD MFH Case)		Phone

									CIMARRON TOWER There is a lot of black mold throughout the property A lot of tenants are getting sick because of it Management has been notified and told maintenance to spray it but it doesn't do anything When it rains, the roof leaks and causes more mold Corp has been notified multiple times by many tenants and nothing has been done	
205862	Oct 11 2017 2:20PM	Oct 11 2017 2:22PM	Stephanie Zelaya		Cushing	Oklahoma	Type A (HUD MFH Case)	LIH-2BD Fam. in Miami and Four Lauderdale FL	Phone	
205863	Oct 11 2017 2:25PM	Oct 11 2017 2:32PM	Yaritza Candelaria	Yes	Doral	Florida	Type A (HUD MFH Case)	Casa San Pablo (Daytona Beach)...calling about Mgr - things going on that are very unsanitary and unethical. There are cock roaches. When she lived there, she was in a studio, she wanted a 1 bedroom, Mgr said, she needed a Dr's permission and a 2 year waiting list. They said, same thing to her tenant friend. His apt. is next to the garbage room. And there is a person borrowing money from other tenants.	Mail	
205864	Oct 11 2017 2:27PM	Oct 11 2017 2:27PM	Rita Rashad		Ormand Beach	Florida	Type A (HUD MFH Case)	Section 42 Being evicted and wants to know the process	Phone	
205865	Oct 11 2017 2:27PM	Oct 11 2017 2:29PM	Stephanie Zelaya		Brenham	Texas	Type B (HUD Non-FHA Case)	Being evicted for fighting	Phone	
205866	Oct 11 2017 2:27PM	Oct 11 2017 2:28PM	Sunya Simms		REDFORD	Michigan	Type A (HUD MFH Case)	DETROIT/1 BDRM FAM	Mail	
205867	Oct 11 2017 2:36PM	Oct 11 2017 2:36PM	Stephanie Zelaya		Charlotte	North Carolina	Type C (Non-HUD Case)	FMR	Phone	
205868	Oct 11 2017 2:36PM	Oct 11 2017 2:36PM	Kimberly Douglass Smith		Charleston	Missouri	Type A (HUD MFH Case)	Complaint against management- LIH- 1 bedroom family in Sikeston, MO.	Phone	
205869	Oct 11 2017 2:37PM	Oct 11 2017 2:37PM	Stephanie Zelaya	No						
205870	Oct 11 2017 2:37PM	Oct 11 2017 2:37PM	Sunya Simms		WICHTA FALLS	Texas	Type A (HUD MFH Case)	HIGH POINT VILLAGE APTS.;RECVD A NOTICE - SHE HAS LUPUS AND CANNOT KEEP UP WITH THE CLEANING	Phone	
205871	Oct 11 2017 2:46PM	Oct 11 2017 2:47PM	Rita Rashad		Kannapolis	North Carolina	Type A (HUD MFH Case)	Westgreen - been trying to get ahold of Mgmt for 3 days; she is having a problem with the Mgr....she'd ask Mgr to remove boyfriend off of lease. Subsequently, she told another LL who was calling for references, she gave negative comments. And since, she'd ask if the boyfriend could get back on lease - Mgr. said, no...tenant's boyfriend has done nothing to deserve this. More issues came about when Mgr said, she can make rules up.	Phone	
205872	Oct 11 2017 2:50PM	Oct 11 2017 2:50PM	Stephanie Zelaya		Winnetka	California	Type A (HUD MFH Case)	LIH-1/2BR family apts in Los Angeles Co, CA	Mail	
205873	Oct 11 2017 2:56PM	Oct 11 2017 2:56PM	Stephanie Zelaya		Menlo Park	California	Type C (Non-HUD Case)	Calling on behalf of property owner Seeking reports for their properties that have HUD loans	Phone	
205874	Oct 11 2017 3:02PM	Oct 11 2017 3:03PM	Stephanie Zelaya		Brenham	Texas	Type A (HUD MFH Case)	LIH- 3BR family apts in Brenham, TX	Phone	
205875	Oct 11 2017 3:04PM	Oct 11 2017 3:05PM	Yaritza Candelaria		East Flatrock	North Carolina	Type B (HUD Non-FHA Case)	Caller have some complaints about discrimination against management.	Phone	
205876	Oct 11 2017 3:06PM	Oct 11 2017 3:06PM	Rita Rashad		E. Flat Rock	North Carolina	Type C (Non-HUD Case)	Looking for FHEO...	Phone	
205877	Oct 11 2017 3:09PM	Oct 16 2017 4:46PM	Rita Rashad					Caller request a call back		
205878	Oct 11 2017 3:10PM	Oct 11 2017 3:11PM	Sunya Simms		BATON ROUGE	Louisiana	Type A (HUD MFH Case)	attempting to rent a low income apt need prog info	Phone	
205879	Oct 11 2017 3:11PM	Oct 17 2017 3:31PM	Darshall Davis					Caller wants to know the status of her complain.		
205880	Oct 11 2017 3:12PM	Oct 16 2017 1:09PM	Stephanie Zelaya					Request a call back Caller request a call back.		
205881	Oct 11 2017 3:12PM	Oct 11 2017 3:13PM	Darshall Davis		Lafayette	Indiana	Type B (HUD Non-FHA Case)	Caller looking for rental assistance with section 8 voucher program	Phone	
205882	Oct 11 2017 3:13PM	Oct 16 2017 1:10PM	Stephanie Zelaya					Caller request a call back		
205883	Oct 11 2017 3:14PM	Oct 16 2017 4:28PM	Rita Rashad					Caller request a call back		
205884	Oct 11 2017 3:15PM	Oct 17 2017 3:33PM	Darshall Davis					Caller request a call back		
205885	Oct 11 2017 3:16PM	Oct 11 2017 3:16PM	Rita Rashad		Miami	Florida	Type C (Non-HUD Case)	Caller is a GC and is building low income property and looking to submit the certify payroll after being set up with Elation System.	Phone	
205886	Oct 11 2017 3:16PM	Oct 11 2017 3:16PM	Yaritza Candelaria					No audio LFT		
205887	Oct 11 2017 3:17PM	Oct 16 2017 1:26PM	Stephanie Zelaya		Camden	New Jersey	Type B (HUD Non-FHA Case)	Applied for section 8 in 2004 She applied for a voucher but never received it Then she contacted PHA field office and she ended up getting her voucher but it expired	Phone	
205888	Oct 11 2017 3:18PM	Oct 11 2017 3:19PM	Yaritza Candelaria					Caller didn't provided a name or number to be contact		
205889	Oct 11 2017 3:18PM	Oct 11 2017 3:19PM	Darshall Davis		Charlotte	North Carolina	Type B (HUD Non-FHA Case)	Caller interested in section 8 voucher program	Phone	
205890	Oct 11 2017 3:20PM	Oct 16 2017 4:27PM	Rita Rashad					Caller request a call back		
205891	Oct 11 2017 3:21PM	Oct 16 2017 2:21PM	Stephanie Zelaya					Caller request a call back.		
205892	Oct 11 2017 3:22PM	Oct 17 2017 3:29PM	Yaritza Candelaria					Caller looking for LIH.		
205893	Oct 11 2017 3:23PM	Oct 11 2017 3:23PM	Rita Rashad		Brenham	Texas	Type A (HUD MFH Case)	Request a call back 3 bdrm, family, Bryan	Phone	
205894	Oct 11 2017 3:24PM	Oct 17 2017 3:34PM	Darshall Davis					Caller looking for LIH Request a call back Caller looking for LIH		
205895	Oct 11 2017 3:25PM	Oct 16 2017 3:11PM	Yaritza Candelaria					Request a call back		
205896	Oct 11 2017 3:26PM	Oct 11 2017 3:26PM	Rita Rashad		Hagerstown	Maryland	Type B (HUD Non-FHA Case)	Walnut Tower via PHA, caller has complaint...	Phone	
205897	Oct 11 2017 3:27PM	Oct 11 2017 3:27PM	Yaritza Candelaria					No audio LFT		
205898	Oct 11 2017 3:29PM	Oct 16 2017 2:24PM	Stephanie Zelaya					Caller requires a call back		
205899	Oct 11 2017 3:29PM	Oct 17 2017 3:35PM	Darshall Davis					Caller request a call back		
205900	Oct 11 2017 3:30PM	Oct 11 2017 3:32PM	Stephanie Zelaya		Manhattan	New York	Type C (Non-HUD Case)	FMR Complaint against management- discrimination	Phone	
205901	Oct 11 2017 3:31PM	Oct 16 2017 11:47AM	Rita Rashad					Caller have a complain against management.		
205902	Oct 11 2017 3:31PM	Oct 17 2017 3:38PM	Darshall Davis					Requires a call back Caller request a call back		
205903	Oct 11 2017 3:32PM	Oct 11 2017 3:32PM	Rita Rashad		N. Providence	Rhode Island	Type C (Non-HUD Case)	Market renter lives in a house that has mold and other issues.	Phone	
205904	Oct 11 2017 3:33PM	Oct 16 2017 11:10AM	Yaritza Candelaria		Cleveland	Ohio	Type A (HUD MFH Case)	LIH-2BD Fam in Cleveland OH	Mail	
205905	Oct 11 2017 3:33PM	Oct 11 2017 3:36PM	Darshall Davis		Massillon	Ohio	Type A (HUD MFH Case)	LIH in Stark/Summit CO OH 3 BR Family	Mail	

205906	Oct 11 2017 3:34PM	Oct 16 2017 2:27PM	Stephanie Zelaya	Peabody	Massachusetts	Type B (HUD Non-FHA Case)	Complaint against management-	Phone
205907	Oct 11 2017 3:35PM	Oct 11 2017 3:35PM	Yaritza Candelaria	CLEVELAND	Ohio	Type A (HUD MFH Case)	Number wasn't clear	Mail
205908	Oct 11 2017 3:35PM	Oct 11 2017 3:36PM	Sunya Simms				1 BDRM ALL TYPES - CLEVELAND	
205909	Oct 11 2017 3:36PM	Oct 11 2017 3:36PM	Yaritza Candelaria				No audio LFT	
205910	Oct 11 2017 3:38PM	Oct 16 2017 10:19AM	Rita Rashad	Magnolia	North Carolina	Type B (HUD Non-FHA Case)	Eastern Carolina HA...caller has complaint against PHA... Tenant next door, stole clothes out of washer and then gave him an eviction notice.	Phone
205911	Oct 11 2017 3:38PM	Oct 11 2017 3:39PM	Rita Rashad	Wilmington	Minnesota	Type C (Non-HUD Case)	Caller request a call back	Phone
205912	Oct 11 2017 3:39PM	Oct 17 2017 3:38PM	Stephanie Zelaya				Complaint against LL- Has tried to get in touch with local PHA but they have not responded Wants to know what her rights are as a tenant	
205913	Oct 11 2017 3:40PM	Oct 11 2017 3:41PM	Stephanie Zelaya	Wylie	Texas	Type B (HUD Non-FHA Case)	Caller request a call back	Phone
205914	Oct 11 2017 3:40PM	Oct 17 2017 3:40PM	Darshall Davis				Caller have a complain against management.	
205915	Oct 11 2017 3:42PM	Oct 16 2017 11:48AM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)	Request a call back	Mail
205916	Oct 11 2017 3:43PM	Oct 17 2017 9:14AM	Stephanie Zelaya				Caller have a complain against management.	
205917	Oct 11 2017 3:44PM	Oct 17 2017 3:53PM	Darshall Davis				Request a call back	
205918	Oct 11 2017 3:45PM	Oct 17 2017 3:38PM	Stephanie Zelaya				LIH in Indianapolis IN 2 BR Family	
205919	Oct 11 2017 3:46PM	Oct 16 2017 10:14AM	Rita Rashad	BELLEVILLE	Georgia	Type C (Non-HUD Case)	Caller have a complain against some neighbors.	Phone
205920	Oct 11 2017 3:47PM	Oct 17 2017 3:59PM	Darshall Davis				Request a call	
205921	Oct 11 2017 3:48PM	Oct 11 2017 3:48PM	Sunya Simms				Caller request a call back	
205922	Oct 11 2017 3:48PM	Oct 17 2017 4:01PM	Darshall Davis				Caller request a call back	
205923	Oct 11 2017 3:49PM	Oct 16 2017 10:12AM	Rita Rashad				NEED INFO IN WRITING	
205924	Oct 11 2017 3:51PM	Oct 17 2017 3:40PM	Stephanie Zelaya				Caller have a complain against the Landlord	
205925	Oct 11 2017 3:52PM	Oct 12 2017 4:37PM	Sunya Simms				Request a call back	
205926	Oct 11 2017 3:52PM	Oct 11 2017 3:52PM	Rita Rashad				Caller have a complaint against the landlord	
205927	Oct 11 2017 3:52PM	Oct 11 2017 3:54PM	Stephanie Zelaya	Savannah	Georgia	Type A (HUD MFH Case)	Request a call back	Phone
205928	Oct 11 2017 3:53PM	Oct 17 2017 4:01PM	Darshall Davis				LIH in Indianapolis IN 2 BR Family	
205929	Oct 11 2017 3:54PM	Oct 12 2017 4:34PM	Sunya Simms	THREE SPRINGS	Pennsylvania	Type C (Non-HUD Case)	Request a call back	Phone
205930	Oct 11 2017 3:55PM	Oct 16 2017 11:38AM	Rita Rashad				Caller have a complain against maint.	
205931	Oct 11 2017 3:55PM	Oct 11 2017 3:56PM	Stephanie Zelaya	ORLANDO	Florida	Type A (HUD MFH Case)	Caller request a call back	Phone
205932	Oct 11 2017 3:56PM	Oct 11 2017 3:56PM	Sunya Simms				Request a call back	
205933	Oct 11 2017 3:57PM	Oct 11 2017 3:58PM	Yaritza Candelaria				Request a call back	
205934	Oct 11 2017 3:59PM	Oct 17 2017 3:40PM	Stephanie Zelaya				Request a call back	
205935	Oct 11 2017 4:00PM	Oct 11 2017 4:00PM	Yaritza Candelaria	Fresno	California	Type A (HUD MFH Case)	Request a call back	Phone
205936	Oct 11 2017 4:01PM	Oct 12 2017 4:22PM	Sunya Simms				Request a call back	
205937	Oct 11 2017 4:02PM	Oct 11 2017 4:02PM	Yaritza Candelaria				Request a call back	
205938	Oct 11 2017 4:02PM	Oct 11 2017 4:03PM	Rita Rashad				Request a call back	
205939	Oct 11 2017 4:03PM	Oct 17 2017 4:03PM	Darshall Davis	Chicago	Illinois	Type A (HUD MFH Case)	Request a call back	Phone
205940	Oct 11 2017 4:04PM	Oct 16 2017 10:03AM	Rita Rashad				Request a call back	
205941	Oct 11 2017 4:05PM	Oct 11 2017 4:06PM	Yaritza Candelaria	Deer Park	New York	Type A (HUD MFH Case)	Request a call back	Phone
205942	Oct 11 2017 4:06PM	Oct 11 2017 4:07PM	Stephanie Zelaya				Request a call back	
205943	Oct 11 2017 4:06PM	Oct 17 2017 3:42PM	Stephanie Zelaya				Request a call back	
205944	Oct 11 2017 4:08PM	Oct 17 2017 4:17PM	Darshall Davis				Request a call back	
205945	Oct 11 2017 4:08PM	Oct 11 2017 4:08PM	Yaritza Candelaria	Weston	West Virginia	Type B (HUD Non-FHA Case)	Request a call back	Phone
205946	Oct 11 2017 4:09PM	Oct 11 2017 4:09PM	Rita Rashad				Request a call back	
205947	Oct 11 2017 4:09PM	Oct 11 2017 4:09PM	Yaritza Candelaria	Sallisaw	Oklahoma	Type A (HUD MFH Case)	Request a call back	Phone
205948	Oct 11 2017 4:12PM	Oct 16 2017 10:10AM	Rita Rashad				Request a call back	
205949	Oct 11 2017 4:12PM	Oct 11 2017 4:13PM	Darshall Davis				Request a call back	
205950	Oct 11 2017 4:13PM	Oct 17 2017 3:47PM	Stephanie Zelaya				Request a call back	
205951	Oct 11 2017 4:15PM	Oct 17 2017 4:23PM	Darshall Davis	Staten Island	New York	Type A (HUD MFH Case)	Request a call back	Mail
205952	Oct 11 2017 4:16PM	Oct 11 2017 4:16PM	Rita Rashad				Request a call back	
205953	Oct 11 2017 4:17PM	Oct 12 2017 2:07PM	Sunya Simms	Huntington	West Virginia	Type C (Non-HUD Case)	Request a call back	Phone
205954	Oct 11 2017 4:18PM	Oct 16 2017 9:48AM	Rita Rashad				Request a call back	
205955	Oct 11 2017 4:19PM	Oct 11 2017 4:19PM	Stephanie Zelaya				Request a call back	
205956	Oct 11 2017 4:19PM	Oct 17 2017 4:25PM	Darshall Davis				Request a call back	
205957	Oct 11 2017 4:21PM	Oct 17 2017 3:48PM	Stephanie Zelaya	Northfield	New Hampshire	Type B (HUD Non-FHA Case)	Request a call back	Phone
205958	Oct 11 2017 4:23PM	Oct 11 2017 4:24PM	Rita Rashad				Request a call back	
205959	Oct 11 2017 4:24PM	Oct 16 2017 4:09PM	Rita Rashad	COLUMBUS	Ohio	Type A (HUD MFH Case)	Request a call back	Mail
205960	Oct 11 2017 4:25PM	Oct 12 2017 4:10PM	Sunya Simms				Request a call back	
205961	Oct 11 2017 4:26PM	Oct 17 2017 4:27PM	Darshall Davis				Request a call back	
205962	Oct 11 2017 4:27PM	Oct 12 2017 4:03PM	Sunya Simms				Request a call back	
205963	Oct 11 2017 4:29PM	Oct 12 2017 3:59PM	Sunya Simms	OCALA	Florida	Type A (HUD MFH Case)	Request a call back	Phone
205964	Oct 11 2017 4:30PM	Oct 11 2017 4:30PM	Sunya Simms				Request a call back	

205965	Oct 11 2017 4:31PM	Oct 17 2017 3:49PM	Stephanie Zelaya				Caller request a call back Caller have a complaint against the manager. Harassment Request a call back	
205966	Oct 11 2017 4:32PM	Oct 12 2017 3:54PM	Sunya Simms					
205967	Oct 11 2017 4:33PM	Oct 11 2017 4:34PM	Sunya Simms	ROCK HILL	South Carolina	Type B (HUD Non-FHA Case)	NEED ASST Request a call back	Phone
205968	Oct 11 2017 4:34PM	Oct 12 2017 3:57PM	Sunya Simms				Caller looking for LIH Request a call back WOODLAWN REDEVELOPMENT NO. 2 Moved out, returned the keys, but management has not given her the move-out documents 1 bdrm, family, Houston Caller missed a call from HUD Request a call back	
205969	Oct 11 2017 4:34PM	Oct 11 2017 4:35PM	Stephanie Zelaya	Chicago	Illinois	Type A (HUD MFH Case)	Caller have a complaint against management/maint. Mold in the apartment Request a call back	Phone
205970	Oct 11 2017 4:35PM	Oct 11 2017 4:35PM	Rita Rashad	Houston	Texas	Type A (HUD MFH Case)	HIGHBRIDGE CONCOURSE ;LL ASKED FOR STATEMENTS THAT THEY NVR ASKED FOR B-4 AND SHE DOSENT WANT TO GIVE IT Caller looking for LIH Request a call back---2 BDRMS INDIANAPOLIS	Phone
205971	Oct 11 2017 4:35PM	Oct 12 2017 3:51PM	Sunya Simms				Caller has complaint against mgmt regarding someone entering her apt at DAVID CHAVIS APARTMENTS and them not doing anything about it	
205972	Oct 11 2017 4:36PM	Oct 16 2017 9:38AM	Rita Rashad				Caller request a call back INDEPENDENT MISSIONARY VILLAGE APT-- CAR WAS TOWED Caller have a complaint against management. Request a call back---COLLEGE ARMS TOWERS;ASSAULT BY ONE OF THE MGMNT STAFF	
205973	Oct 11 2017 4:39PM	Oct 11 2017 4:40PM	Sunya Simms	BRONX	New York	Type A (HUD MFH Case)	Caller have a complain against management/maint Request a call back HIGHBRIDGE CONCOURSE PHASE II Wants to know what she needs in order to recertify New management is requiring 24 months of paystubs, W-2's, etc Also wants a printout of what HUD paid for 2015 and 2016	Phone
205974	Oct 11 2017 4:39PM	Oct 12 2017 1:56PM	Sunya Simms	INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	He is a property owner, who is trying to buy mobile units, looking for HUD contract opportunity LIH in Marion CO IN and Austin TX 2 BR Family Caller didn't leave a name or number to be contact Caller have a complaint about harassment. Caller wants to be transfer to another apartment complex 1 bdrm, family, Salt Lake City Caller request a call back	Mail
205975	Oct 11 2017 4:42PM	Oct 17 2017 4:34PM	Darshall Davis	Brooklyn	New York	Type A (HUD MFH Case)	McGregor - not MFCH; Caller wants to know about the RRR (Resident Rights). Wants to know how to organized residents committee. Caller is with PHA and spoke with Case Mgr.	Phone
205976	Oct 11 2017 4:44PM	Oct 12 2017 3:55PM	Sunya Simms				SCOTLAND SQUARE Calling on behalf of client There is a mold issue in the unit This is her second patient that has gotten sick because of the mold Management has tried to fix the issue but it keeps coming back Caller has complaint against mgmt regarding discrimination and that her window was broken and they are blaming her emotional support dog - no rental assistance Caller request a call back	
205977	Oct 11 2017 4:45PM	Oct 11 2017 4:45PM	Sunya Simms	HICHCOCK	Texas	Type A (HUD MFH Case)	Caller request a call back	Phone
205978	Oct 11 2017 4:45PM	Oct 12 2017 12:37PM	Sunya Simms	DELAND	Florida	Type A (HUD MFH Case)		
205979	Oct 11 2017 4:46PM	Oct 12 2017 12:58PM	Sunya Simms					
205980	Oct 11 2017 4:48PM	Oct 11 2017 4:49PM	Stephanie Zelaya	Bronx	New York	Type A (HUD MFH Case)		Phone
205981	Oct 11 2017 4:48PM	Oct 17 2017 3:50PM	Stephanie Zelaya					
205982	Oct 11 2017 4:48PM	Oct 11 2017 4:49PM	Rita Rashad	Crown Point	Indiana	Type C (Non-HUD Case)		Phone
205983	Oct 11 2017 4:49PM	Oct 12 2017 12:57PM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)		Mail
205984	Oct 11 2017 4:52PM	Oct 11 2017 4:52PM	Yaritza Candelaria					
205985	Oct 11 2017 4:54PM	Oct 12 2017 12:31PM	Sunya Simms					
205986	Oct 11 2017 4:56PM	Oct 11 2017 4:56PM	Rita Rashad	Salt Lake City	Utah	Type A (HUD MFH Case)		Phone
205987	Oct 11 2017 4:57PM	Oct 12 2017 1:53PM	Sunya Simms					
205988	Oct 11 2017 4:58PM	Oct 16 2017 11:23AM	Rita Rashad	Cleveland	Ohio	Type B (HUD Non-FHA Case)		Phone
205989	Oct 11 2017 4:58PM	Oct 11 2017 5:00PM	Stephanie Zelaya	Baton Rouge	Louisiana	Type A (HUD MFH Case)		Phone
205990	Oct 11 2017 4:59PM	Oct 11 2017 5:01PM	Darshall Davis	San Antonio	Texas	Type C (Non-HUD Case)		Phone
205991	Oct 11 2017 4:59PM	Oct 12 2017 12:25PM	Sunya Simms					
205992	Oct 11 2017 5:01PM	Oct 12 2017 12:23PM	Sunya Simms	FARMINGTON	Missouri	Type B (HUD Non-FHA Case)		Phone
205993	Oct 11 2017 5:02PM	Oct 12 2017 11:09AM	Sunya Simms	RICHMOND	Virginia	Type A (HUD MFH Case)		Phone
205994	Oct 11 2017 5:05PM	Oct 11 2017 5:05PM	Sunya Simms	JACKSON	Mississippi	Type A (HUD MFH Case)		Phone
205995	Oct 12 2017 9:06AM	Oct 12 2017 9:11AM	Rita Rashad	Detroit	Michigan	Type A (HUD MFH Case)		Phone
205996	Oct 12 2017 9:13AM	Oct 12 2017 9:16AM	Stephanie Zelaya	Roanoke	Virginia	Type A (HUD MFH Case)		Phone
205997	Oct 12 2017 9:18AM	Oct 12 2017 9:18AM	Sunya Simms	EL CAMPO	Texas	Type C (Non-HUD Case)		Phone
205998	Oct 12 2017 9:18AM	Oct 12 2017 9:19AM	Rita Rashad	Norwich	Connecticut	Type B (HUD Non-FHA Case)		Phone

							NORTHLINE POINT Suspects management is doing fraudulent activity His rent is \$551 but he told management that with child support, he cannot afford that	
205999	Oct 12 2017 9:20AM	Oct 12 2017 9:20AM	Stephanie Zelaya	Houston	Texas	Type A (HUD MFH Case)	NEED ASST	Phone
206000	Oct 12 2017 9:22AM	Oct 12 2017 9:22AM	Sunya Simms	EASTLING	Texas	Type B (HUD Non-FHA Case)	Caller wanted to know if tenants rent is due on the 2nd or 3rd of the month at DARBY TOWNHOUSES Caller have a complaint against management in GRANITE LENA PARK APARTMENTS Mice and roaches infestation. Caller contact Corp office and the health dept. but management hasn't done anything yet.	Phone
206001	Oct 12 2017 9:22AM	Oct 12 2017 9:23AM	Darshall Davis	Sharon Hill	Pennsylvania	Type A (HUD MFH Case)	LIH in Berrien/Cass CO MI 3 BR Family Northline Point - \$525 in rent; child support takes up a lot of his money. His income is \$1600; rent should be \$480.....plus Mgr had his kids on lease w/o his knowledge.	Phone
206002	Oct 12 2017 9:24AM	Oct 12 2017 9:24AM	Yaritza Candelaria	Dorchester	Massachusetts	Type A (HUD MFH Case)	ADAMS TEMPLETON APT &gt;&gt;&gt;LL VIOLATED HER HEPA RIGHTS BY DISCUSSING HER W/OTH TENANTS KISSITO VILLAGE *Repeat Caller* Management has allowed the previous manager who was fired and is harassing him Corp was notified and they told him that they were not allowed on the property	Phone
206003	Oct 12 2017 9:29AM	Oct 12 2017 9:30AM	Darshall Davis	Niles	Michigan	Type A (HUD MFH Case)	The manager is has told corp that he is lying Caller have a complain against management in EASTRIDGE APARTMENTS. Caller think the rent amount she has to paid is not correct Caller already talk to Corp. office	Phone
206004	Oct 12 2017 9:31AM	Oct 12 2017 9:38AM	Rita Rashad	Houston	Texas	Type A (HUD MFH Case)	Caller has complaint against mgmt/maintenance on the property regarding her carpet being being a trip hazard in her apt at HARVEST WAY	Phone
206005	Oct 12 2017 9:31AM	Oct 12 2017 9:32AM	Sunya Simms	DORCHESTER	Massachusetts	Type A (HUD MFH Case)	RETIREMENT COMMUNITY Section 42	Phone
206006	Oct 12 2017 9:34AM	Oct 12 2017 9:35AM	Stephanie Zelaya	Roanoke	Virginia	Type A (HUD MFH Case)	Caller looking for mortgage assistance 1 bdrm, disable, Dodge County Caller wants to apply for housing BAY VILLAGE APARTMENTS	Phone
206007	Oct 12 2017 9:37AM	Oct 12 2017 9:38AM	Yaritza Candelaria	Greensville	Alabama	Type A (HUD MFH Case)	LIH- 1/2BR family/DIS apts in Kingman, AZ	Phone
206008	Oct 12 2017 9:49AM	Oct 12 2017 9:50AM	Darshall Davis	Sparta	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding his clothes being stolen on the property at OKABENA TOWER - he said she gave him the eviction notice FMR	Phone
206009	Oct 12 2017 9:51AM	Oct 12 2017 9:52AM	Stephanie Zelaya	Suitland	Maryland	Type B (HUD Non-FHA Case)	Complaint against LL LIH-4BD in Detroit MI	Phone
206010	Oct 12 2017 10:01AM	Oct 12 2017 10:02AM	Darshall Davis	Mariesta	Florida	Type C (Non-HUD Case)	East Gate - she was trying to get an apt., she gave info and was told my Mgr., she needed someone on her lease. She was going to put Niece on lease; but told later, she could not put Niece on lease. Bc previous Mgr was Niece's father. Want to know why Niece can't be on lease.	Phone
206011	Oct 12 2017 10:05AM	Oct 12 2017 10:41AM	Rita Rashad	Riverdale	Georgia	Type A (HUD MFH Case)		
206012	Oct 12 2017 10:06AM	Oct 12 2017 10:06AM	Yaritza Candelaria	Lodi	New Jersey	Type B (HUD Non-FHA Case)		
206013	Oct 12 2017 10:12AM	Oct 12 2017 10:14AM	Stephanie Zelaya	Fall River	Massachusetts	Type A (HUD MFH Case)		
206014	Oct 12 2017 10:13AM	Oct 12 2017 10:22AM	Darshall Davis	Worthington	Minnesota	Type A (HUD MFH Case)		
206015	Oct 12 2017 10:16AM	Oct 12 2017 10:19AM	Stephanie Zelaya	NONE GIVEN	New York	Type C (Non-HUD Case)		
206016	Oct 12 2017 10:19AM	Oct 12 2017 10:20AM	Yaritza Candelaria	Clinton Township	Michigan	Type A (HUD MFH Case)		
206017	Oct 12 2017 10:21AM	Oct 12 2017 10:22AM	Rita Rashad					
206018	Oct 12 2017 10:31AM	Oct 12 2017 10:31AM	Rita Rashad	Clarksdate	Mississippi	Type A (HUD MFH Case)		
206019	Oct 12 2017 10:31AM	Oct 12 2017 10:32AM	Stephanie Zelaya	Radford	Virginia	Type A (HUD MFH Case)		
206020	Oct 12 2017 10:40AM	Oct 12 2017 10:41AM	Yaritza Candelaria	Minneapolis	Minnesota	Type B (HUD Non-FHA Case)		
206021	Oct 12 2017 10:42AM	Oct 12 2017 10:42AM	Rita Rashad	Washington	District of Columbia	Type A (HUD MFH Case)		
206022	Oct 12 2017 10:44AM	Oct 12 2017 10:45AM	Stephanie Zelaya	Petersburg	Virginia	Type B (HUD Non-FHA Case)		
206023	Oct 12 2017 10:46AM	Oct 12 2017 10:46AM	Rita Rashad	Detroit	Michigan	Type A (HUD MFH Case)		
206024	Oct 12 2017 10:48AM	Oct 12 2017 10:48AM	Rita Rashad	Dorchester	Massachusetts	Type A (HUD MFH Case)		
206025	Oct 12 2017 10:51AM	Oct 12 2017 10:53AM	Rita Rashad					
206026	Oct 12 2017 10:53AM	Oct 12 2017 10:55AM	Stephanie Zelaya					
206027	Oct 12 2017 10:54AM	Oct 12 2017 10:55AM	Yaritza Candelaria	St. Augustine	Florida	Type B (HUD Non-FHA Case)		
206028	Oct 12 2017 11:01AM	Oct 12 2017 11:01AM	Rita Rashad	Charleston	West Virginia	Type B (HUD Non-FHA Case)		
206029	Oct 12 2017 11:01AM	Oct 12 2017 11:02AM	Sunya Simms	CANTON	Ohio	Type A (HUD MFH Case)		
206030	Oct 12 2017 11:04AM	Oct 12 2017 11:05AM	Rita Rashad	Memphis	Tennessee	Type A (HUD MFH Case)		



								SHEMWOOD CROSSING When she moved in, her re-certification was going to be in Dec. Management sent a notice that stated all tenants had to re-certify this month	
206031	Oct 12 2017 11:05AM	Oct 12 2017 11:06AM	Stephanie Zelaya		Greenville	South Carolina	Type A (HUD MFH Case)	They were also told by management that there would be a full property inspection twice and it has not happened	Phone
206032	Oct 12 2017 11:07AM	Oct 12 2017 11:10AM	Darshall Davis		Jacksonville	Florida	Type A (HUD MFH Case)	Caller has questions/complaint about if she is allowed to leave her wheelchair in the foyer of the bldg at TOWERS OF JACKSONVILLE	Phone
206033	Oct 12 2017 11:07AM	Oct 12 2017 11:09AM	Stephanie Zelaya		Lafayette	Louisiana	Type B (HUD Non-FHA Case)	Complaint against management-FMR	Phone
206034	Oct 12 2017 11:12AM	Oct 12 2017 11:13AM	Stephanie Zelaya	Yes	Kent	Washington	Type C (Non-HUD Case)	Complaint against management-Caller has complaint against mgmt. she works with section 8 voucher program and has spoken to PHA already	Phone
206035	Oct 12 2017 11:16AM	Oct 12 2017 11:17AM	Darshall Davis		Palm Coast	Florida	Type B (HUD Non-FHA Case)	Has a HCV, looking for LL who accept HCV...	Phone
206036	Oct 12 2017 11:17AM	Oct 12 2017 11:17AM	Rita Rashad		Houma	Louisiana	Type B (HUD Non-FHA Case)		Phone
206037	Oct 12 2017 11:19AM	Oct 12 2017 11:19AM	Stephanie Zelaya						
206038	Oct 12 2017 11:24AM	Oct 12 2017 11:24AM	Yaritza Candelaria		Philadelphia	Pennsylvania	Type C (Non-HUD Case)	Caller disconnect the call because he said that he call the wrong number.	Phone
206039	Oct 12 2017 11:25AM	Oct 12 2017 11:25AM	Rita Rashad						
206040	Oct 12 2017 11:30AM	Oct 12 2017 11:31AM	Rita Rashad		Dallas	Texas	Type A (HUD MFH Case)	2 bdrm, family, Dallas County Caller have a complaint against the Landlord.	Phone
206041	Oct 12 2017 11:31AM	Oct 12 2017 11:33AM	Yaritza Candelaria		Versailles	Missouri	Type C (Non-HUD Case)	N A/C not working. PARKVIEW TOWER & SQUARE When she re-certifies, she submits all the information to management She leaves \$150-200 for her bills When she re-certifies, management uses that amount as her income when it's already on her earnings She got in an accident, got injured, and she has been requesting to be moved to a lower unit Management has refused because they say they need a doctors note	Phone
206042	Oct 12 2017 11:45AM	Oct 12 2017 11:59AM	Stephanie Zelaya		Detroit	Michigan	Type A (HUD MFH Case)	1 bdrm, senior, Porter County	Phone
206043	Oct 12 2017 11:46AM	Oct 12 2017 11:46AM	Rita Rashad		Valparaiso	Indiana	Type A (HUD MFH Case)	DENISON/ELDERLY	Phone
206044	Oct 12 2017 11:47AM	Oct 12 2017 11:48AM	Sunya Simms		COLUMBIA	Texas	Type A (HUD MFH Case)	COLUMBIA - FAM	Phone
206045	Oct 12 2017 11:53AM	Oct 12 2017 11:53AM	Sunya Simms		NEW PORT RICHEY	Tennessee	Type A (HUD MFH Case)	NEED ASST	Phone
206046	Oct 12 2017 11:57AM	Oct 12 2017 11:57AM	Sunya Simms		NORFOLK	Florida	Type C (Non-HUD Case)	3 BORMS NORFOLK	Phone
206047	Oct 12 2017 12:00PM	Oct 12 2017 12:00PM	Sunya Simms		FALL RIVER	Virginia	Type A (HUD MFH Case)	NEED LSTNGS IN MOJAVE COUNTY AZ	Phone
206048	Oct 12 2017 12:03PM	Oct 12 2017 12:03PM	Sunya Simms		Jackson	Massachusetts	Type A (HUD MFH Case)	Wrong #	Phone
206049	Oct 12 2017 12:05PM	Oct 12 2017 12:05PM	Rita Rashad			Mississippi	Type C (Non-HUD Case)	FMR	Phone
206050	Oct 12 2017 12:07PM	Oct 12 2017 12:07PM	Stephanie Zelaya		San Diego	California	Type C (Non-HUD Case)	Complaint against management Property under section 8 WAYNE AT BLUE HILL; NEED ASST - HAS NOT SIGNED ANY PAPERWORK BUT SHE MVD IN AND THEY HAVE NOT GVN HER A KEY	Phone
206051	Oct 12 2017 12:09PM	Oct 12 2017 12:10PM	Sunya Simms		BOSTON	Massachusetts	Type B (HUD Non-FHA Case)		Phone
206052	Oct 12 2017 12:10PM	Oct 12 2017 12:10PM	Sunya Simms						
206053	Oct 12 2017 12:12PM	Oct 12 2017 12:12PM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	4/5 bedroom family, Indianapolis	Phone
206054	Oct 12 2017 12:13PM	Oct 12 2017 12:14PM	Sunya Simms		ROMULUS	Michigan		WAYNE COUNTY - 2 BORMS	Mail
206055	Oct 12 2017 12:24PM	Oct 12 2017 12:24PM	Yaritza Candelaria					OHIO TEAMSTERS VILLAGE She received a 30 day notice about an incident, but nobody left She received a notice to go into the office today and was served with an eviction She also asked her to pay for back rent from June until this month because she revoked her subsidy and did not give her a lease NEED ASST	Phone
206056	Oct 12 2017 12:24PM	Oct 12 2017 12:25PM	Stephanie Zelaya		Miamisburg	Ohio	Type A (HUD MFH Case)	Wants to purchase a home with a HUD loan	Phone
206057	Oct 12 2017 12:29PM	Oct 12 2017 12:29PM	Sunya Simms		LEHIGH ACRES	Florida	Type C (Non-HUD Case)	LIH-3BD in Manhattan and Bronx NY LIH- 3 bedroom family	Mail
206058	Oct 12 2017 12:39PM	Oct 12 2017 12:40PM	Stephanie Zelaya		Minneapolis	Minnesota	Type C (Non-HUD Case)	LIH- 3 bedroom family in Fairfax, County, VA	Phone
206059	Oct 12 2017 12:42PM	Oct 12 2017 12:43PM	Yaritza Candelaria		New York	New York	Type A (HUD MFH Case)		Mail
206060	Oct 12 2017 12:57PM	Oct 12 2017 12:59PM	Kimberly Douglass Smith		Ft. Wayne	Indiana	Type A (HUD MFH Case)		Phone
206061	Oct 12 2017 1:03PM	Oct 12 2017 1:20PM	Kimberly Douglass Smith		Youngstown	Ohio	Type A (HUD MFH Case)		Mail
206062	Oct 12 2017 1:05PM	Oct 12 2017 1:06PM	Yaritza Candelaria		Lawton	Oklahoma	Type B (HUD Non-FHA Case)	Caller have a complaint against management.	Phone
206063	Oct 12 2017 1:09PM	Oct 12 2017 1:10PM	Rita Rashad		Fort Washington	District of Columbia	Type A (HUD MFH Case)	1 bdrm, family/senior/ DC Caller applied for section 8 voucher and wants to know the status of her application Founder Homes 45229 - he had a change in income, he notified Mgr...Mgr tells him, what he needed to bring...concern about his child support not being considered.	Phone
206064	Oct 12 2017 1:14PM	Oct 12 2017 1:15PM	Yaritza Candelaria		Bryan	Texas	Type B (HUD Non-FHA Case)	LIH-1BD in Chicago IL Caller has questions about her rent determination - she receives unemployment currently and got her last payment for the month of Oct, she also has complaint against mgmt regarding maintenance to her bathtub at RENAISSANCE TOWERS	Phone
206065	Oct 12 2017 1:16PM	Oct 12 2017 1:17PM	Rita Rashad		Cincinnati	Ohio	Type A (HUD MFH Case)	Wants to be in a complaint against Habitat for America...	Phone
206066	Oct 12 2017 1:21PM	Oct 12 2017 1:25PM	Yaritza Candelaria		Houston	Texas	Type A (HUD MFH Case)	FMR states that even though she has a signed lease her rent amount is different each month.	Phone
206067	Oct 12 2017 1:22PM	Oct 12 2017 1:23PM	Darshall Davis		Hammond	Indiana	Type A (HUD MFH Case)	Hilside Manor - caller is market renter w/LL complaint...	Phone
206068	Oct 12 2017 1:22PM	Oct 12 2017 1:22PM	Rita Rashad		Kiln	Mississippi	Type B (HUD Non-FHA Case)	LIH- 1 bedroom family in Dallas, TX	Phone
206069	Oct 12 2017 1:24PM	Oct 12 2017 1:25PM	Kimberly Douglass Smith		Orlando	Florida	Type C (Non-HUD Case)	1 bdrm, family, Wayne County WOODLAND APARTMENTS: Caller wants to know if the maintenance personnel can come and assist her with taking out certain items in her unit being that she's disabled.	Phone
206070	Oct 12 2017 1:26PM	Oct 12 2017 1:26PM	Rita Rashad		Chester	Pennsylvania	Type C (Non-HUD Case)	Section 42- Has questions about that program	Phone
206071	Oct 12 2017 1:27PM	Oct 12 2017 1:29PM	Kimberly Douglass Smith		Glenn Heights	Texas	Type A (HUD MFH Case)	LIH- 1BR family apts in Volusia Co, FL	Phone
206072	Oct 12 2017 1:32PM	Oct 12 2017 1:36PM	Rita Rashad		Highland Park	Michigan	Type A (HUD MFH Case)	LIH-2BD in Detroit MI	Mail
206073	Oct 12 2017 1:33PM	Oct 12 2017 1:34PM	Kimberly Douglass Smith		Coventry	Rhode Island	Type A (HUD MFH Case)	2/3, family, Wayne or MaComb	Phone
206074	Oct 12 2017 1:38PM	Oct 12 2017 1:38PM	Stephanie Zelaya		Loveland	Colorado	Type B (HUD Non-FHA Case)		Phone
206075	Oct 12 2017 1:41PM	Oct 12 2017 1:42PM	Stephanie Zelaya		Deltona	Florida	Type A (HUD MFH Case)		Phone
206076	Oct 12 2017 1:43PM	Oct 12 2017 1:44PM	Yaritza Candelaria		Detroit	Michigan	Type A (HUD MFH Case)		Mail
206077	Oct 12 2017 1:44PM	Oct 12 2017 1:45PM	Rita Rashad		Roseville	Michigan	Type A (HUD MFH Case)		Phone

							FMR	
206078	Oct 12 2017 1:44PM	Oct 12 2017 1:47PM	Stephanie Zelaya	NONE GIVEN	New York	Type C (Non-HUD Case)	Complaint against management- Discrimination complaint OPPORTUNITIES PAVILION: Caller states that the property is being run correctly according to the rules.	Phone
206079	Oct 12 2017 1:45PM	Oct 12 2017 2:27PM	Kimberly Douglass Smith	Kansas City	Missouri	Type A (HUD MFH Case)	Eagle Ridge - Market renter w/LL complaint..	Phone
206080	Oct 12 2017 1:49PM	Oct 12 2017 1:50PM	Rita Rashad	Union	Missouri	Type C (Non-HUD Case)	VERNON MANOR APTS ;NEED INFO CONCERNING PARKING	Phone
206081	Oct 12 2017 1:50PM	Oct 12 2017 1:50PM	Sunya Simms	MT VERNON	New York	Type C (Non-HUD Case)	SISSON MANOR APTS Calling on behalf of friend There is a bedbug infestation She has mold in her AC and it's not working properly Management has been notified but nothing has been done Management says they can go into the units without notice to do inspections	Phone
							Management has also threatened tenants with eviction if they see an ashtray in the units Also has a question in regards to getting their deposit back for a service dog	
206082	Oct 12 2017 1:56PM	Oct 12 2017 2:04PM	Stephanie Zelaya	Owensboro	Kentucky	Type A (HUD MFH Case)	Chantelle Apts - caller has a Section 8 Voucher and has complaint.	Phone
206083	Oct 12 2017 1:59PM	Oct 12 2017 2:00PM	Rita Rashad	Renton	Washington	Type B (HUD Non-FHA Case)	NEED LSTNGS FOR VELUSIA COUNTY	Phone
206084	Oct 12 2017 2:05PM	Oct 12 2017 2:06PM	Sunya Simms	DELTONA	Florida	Type A (HUD MFH Case)	Caller have a complaint against management in GARY NSA I & II. Management don't give more than 24 hour notices when they're going in the apt. Management being rude with the tenants. Mold in the apartments and in the laundry area	Phone
206085	Oct 12 2017 2:06PM	Oct 12 2017 2:10PM	Yaritza Candelaria	Gary	Indiana	Type A (HUD MFH Case)	LIH- 1BR family/elderly apts in Lake Co, IN	Phone
206086	Oct 12 2017 2:10PM	Oct 12 2017 2:10PM	Stephanie Zelaya	Merrillville	Indiana	Type A (HUD MFH Case)	Chautauqua Park - back a few months ago, she was in the process of being transferred and the apt were to be ready by Mr. Hanson. She is disabled and needed the 1st floor apt. He don't do anything, so she had to call HUD, this HUD official came to talk to her and she told person about things that weren't done to apt. Mr. Hanson damaged the place on person and are trying to say, she was responsible for the damage. Now, Mr. Hanson and another Mgr are trying to evict her. Then they tricked her to sign some paperwork regarding electric, that her electric check would be taken away. Now they are causing issues for her...feels they are discriminating against her.	Mail
206087	Oct 12 2017 2:12PM	Oct 12 2017 2:12PM	Rita Rashad	Greenfield	Ohio	Type A (HUD MFH Case)	Caller have a complain against management.	Phone
206088	Oct 12 2017 2:14PM	Oct 12 2017 2:16PM	Yaritza Candelaria	Memphis	Tennessee	Type B (HUD Non-FHA Case)	All Hallow Apts 94124 - she has a mice infestation due to a dumpster outside of her apt., she'd asked them to be moved. They didn't used to be there.	Phone
206089	Oct 12 2017 2:17PM	Oct 12 2017 2:24PM	Rita Rashad	San Francisco	California	Type A (HUD MFH Case)	LIH- 2BR family/elderly apts in Miami and Hialeah, FL	Phone
206090	Oct 12 2017 2:18PM	Oct 12 2017 2:21PM	Stephanie Zelaya	Yes	Hialeah	Type A (HUD MFH Case)	LIH- 1 bedroom family.	Mail
206091	Oct 12 2017 2:19PM	Oct 12 2017 2:20PM	Kimberly Douglass Smith	Falfurrius	Texas	Type A (HUD MFH Case)	Caller have a complaint against management in ADAMS TEMPLETON ELD HSG. There's is a door broken in the building and management hasn't fix it yet and ppl from outside the building are going in.	Phone
206092	Oct 12 2017 2:31PM	Oct 12 2017 2:42PM	Yaritza Candelaria	Dorchester	Massachusetts	Type A (HUD MFH Case)	Works for property owners Wants a report of payoffs for a property from FHA loan	Phone
206093	Oct 12 2017 2:31PM	Oct 12 2017 2:32PM	Stephanie Zelaya	Long Beach	California	Type C (Non-HUD Case)	West Apts - Former tenant, had complaint against tenant who was selling drugs at apts., along with 4 babies. People had been arrested. Complaint against management- 2/3 bedroom, family, Wayne County FMR states that she's having issues with management/maintenance .	Phone
206094	Oct 12 2017 2:35PM	Oct 12 2017 2:35PM	Rita Rashad	Fort Smith	Arkansas	Type A (HUD MFH Case)	SAN DIEGO CA & LAS VEGAS NV -- ELDERLY	Phone
206095	Oct 12 2017 2:39PM	Oct 12 2017 2:40PM	Stephanie Zelaya	Prattville	Alabama	Type B (HUD Non-FHA Case)	CENTRE TOWN	Phone
206096	Oct 12 2017 2:43PM	Nov 21 2017 1:45PM	Rita Rashad	Detroit	Michigan	Type A (HUD MFH Case)	The railing in the hallways was taken down a few months ago so that the walls could be painted She wants to know the railings will be re-installed	Phone
206097	Oct 12 2017 2:43PM	Oct 12 2017 2:48PM	Kimberly Douglass Smith	Las Vegas	Nevada	Type C (Non-HUD Case)	FMR	Phone
206098	Oct 12 2017 2:52PM	Oct 12 2017 2:56PM	Sunya Simms	SAN DIEGO	California	Type A (HUD MFH Case)	Has a FHEO question about service animals LIH in LA CO CA 1 BR and VA Beach VA /Elderly NEED ASST	Mail
206099	Oct 12 2017 2:54PM	Oct 12 2017 2:55PM	Stephanie Zelaya	Milton	Pennsylvania	Type A (HUD MFH Case)	Complaint against local PHA- Discrimination	Phone
206100	Oct 12 2017 2:58PM	Oct 12 2017 2:58PM	Stephanie Zelaya	Scitico	Connecticut	Type C (Non-HUD Case)	Caller lives in Santa Teresa terrace apts. LIHTC	Phone
206101	Oct 12 2017 3:00PM	Oct 12 2017 3:10PM	Darshall Davis	North Hollywood	California	Type A (HUD MFH Case)	Enfield PHA - Calling about an emotional support dog she had for her daughter who recently died. PHA said, she needs to remove the dog. She does not believe what they are telling her.	Mail
206102	Oct 12 2017 3:01PM	Oct 12 2017 3:01PM	Sunya Simms	LITTLE ROCK	Arkansas	Type C (Non-HUD Case)	Caller wants the listings for PHA Holland Court via PHA, caller has complaint...	Phone
206103	Oct 12 2017 3:01PM	Oct 12 2017 3:02PM	Stephanie Zelaya	Forrest City	Arkansas	Type B (HUD Non-FHA Case)		Phone
206104	Oct 12 2017 3:08PM	Oct 12 2017 3:09PM	Yaritza Candelaria	Santa Teresa	New Mexico	Type B (HUD Non-FHA Case)		Phone
206105	Oct 12 2017 3:11PM	Oct 12 2017 3:12PM	Rita Rashad	Enfield	Connecticut	Type B (HUD Non-FHA Case)		Phone
206106	Oct 12 2017 3:14PM	Oct 12 2017 3:15PM	Yaritza Candelaria	Detroit	Michigan	Type B (HUD Non-FHA Case)		Phone
206107	Oct 12 2017 3:15PM	Oct 12 2017 3:17PM	Rita Rashad	Prattville	Alabama	Type B (HUD Non-FHA Case)		Phone

206108	Oct 12 2017 3:19PM	Oct 12 2017 3:20PM	Darshall Davis		Myersville	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against landlord regarding harassment in SFH and no rental assistance - also LIH in Schuylkill CO PA 3 BR Family	Phone
206109	Oct 12 2017 3:22PM	Oct 12 2017 3:24PM	Darshall Davis		Baltimore	Maryland	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding the manager using verbal abuse to the tenants on the property	Phone
206110	Oct 12 2017 3:23PM	Oct 12 2017 3:24PM	Rita Rashad		St. Paul	Minnesota	Type A (HUD MFH Case)	at ZION TOWERS 1 bdrm, senior, Merrillville, IN	Phone
206111	Oct 12 2017 3:23PM	Oct 12 2017 3:23PM	Stephanie Zelaya	Yes	Miami	Florida	Type C (Non-HUD Case)	Was affected by hurricane Irma and is seeking emergency housing Caller have a complain against management in WOODSIDE VILLAGE. Manager keep on asking her for all of her documents even though she's been living there for 6 years	Phone
206112	Oct 12 2017 3:24PM	Oct 12 2017 3:25PM	Yaritza Candelaria		Greeley	Colorado	Type A (HUD MFH Case)		Phone
206113	Oct 12 2017 3:27PM	Oct 12 2017 3:28PM	Stephanie Zelaya		Rock Hill	South Carolina	Type B (HUD Non-FHA Case)	Wants to apply for section 8	Phone
206114	Oct 12 2017 3:30PM	Oct 12 2017 3:37PM	Rita Rashad		E. Point	Georgia	Type A (HUD MFH Case)	1 bdrm, senior, Atlanta	Phone
206115	Oct 12 2017 3:32PM	Oct 12 2017 3:32PM	Stephanie Zelaya		Mobile	Alabama	Type C (Non-HUD Case)	FMR Complaint against management- Woodside Village - calling back, says #	Phone
206116	Oct 12 2017 3:36PM	Oct 12 2017 3:43PM	Rita Rashad		Greeley	Colorado	Type A (HUD MFH Case)	is incorrect	Phone
206117	Oct 12 2017 3:44PM	Oct 12 2017 3:50PM	Sunya Simms		INDIANAPOLIS	Indiana	Type A (HUD MFH Case)	ELDERLY - INDIANAPOLIS	Mail
206118	Oct 12 2017 3:46PM	Oct 12 2017 3:47PM	Yaritza Candelaria		Forrest City	Arkansas	Type B (HUD Non-FHA Case)	Caller have a discrimination complain PALMDALE GARDENS APTS Manager is being evicted	Phone
206119	Oct 12 2017 3:46PM	Oct 12 2017 3:47PM	Stephanie Zelaya		Palmdale	California	Type A (HUD MFH Case)	LIH- 18R elderly apts in Lancaster, CA Augusta Manor - received a lump sum child support payment; she did not know, she was to report it. But reported it when she went to do re-certification. Then, they end up back dating her rent and end up paying a lot of money. Hard to pay back the money, as was given eviction notice.	Phone
206120	Oct 12 2017 3:53PM	Oct 12 2017 3:53PM	Rita Rashad		Augusta	Georgia	Type A (HUD MFH Case)	Mgr says, she owes, \$405 to HUD. Caller rent an apt. month to month and wants to switch to 1 year lease and management does not want to lower her rent.	Phone
206121	Oct 12 2017 3:57PM	Oct 12 2017 3:58PM	Yaritza Candelaria		St. Louis	Missouri	Type C (Non-HUD Case)	EMPIRE VILLAGE Calling on behalf of grandmother She lives in GA and every year she goes to visit for a month and there has never been a problem She came in to visit for 3 weeks and now her grandmother has to have and surgery so she asked management for an extension	Phone
206122	Oct 12 2017 3:59PM	Oct 12 2017 4:00PM	Stephanie Zelaya		Galt	California	Type A (HUD MFH Case)	Management claims corp denied her extension request	Phone
206123	Oct 12 2017 4:00PM	Oct 12 2017 4:01PM	Rita Rashad		St. Louis	Missouri	Type B (HUD Non-FHA Case)	St. Lukes 63112 - not MFCH; does not know program...	Phone
206124	Oct 12 2017 4:05PM	Oct 12 2017 4:05PM	Stephanie Zelaya		Aiken	South Carolina	Type A (HUD MFH Case)	LIH- 18R elderly/family apts in Aiken Co, SC	Mail
206125	Oct 12 2017 4:05PM	Oct 12 2017 4:06PM	Yaritza Candelaria		Charlotte	North Carolina	Type A (HUD MFH Case)	LIH-18D	Phone
206126	Oct 12 2017 4:06PM	Oct 12 2017 4:07PM	Rita Rashad		Dickison	Texas	Type A (HUD MFH Case)	2 bdrm, senior, Galveston County FMR	Phone
206127	Oct 12 2017 4:08PM	Oct 12 2017 4:09PM	Stephanie Zelaya		Tracy	California	Type C (Non-HUD Case)	Has a legal question about rent increase and may want to file a complaint	Phone
206128	Oct 12 2017 4:11PM	Oct 12 2017 4:11PM	Darshall Davis		Black Duck	Minnesota	Type A (HUD MFH Case)	Caller on behalf of her brother with complaint against mgmt regarding mold infestation at KELLIHER APARTMENTS, A PARTNERSHIP - they have contacted corp office already	Phone
206129	Oct 12 2017 4:16PM	Oct 12 2017 4:22PM	Rita Rashad		Moberly	Missouri	Type B (HUD Non-FHA Case)	Housing Authority of Moberly, caller has complaint. They say, she owes \$400.	Phone
206130	Oct 12 2017 4:18PM	Oct 13 2017 10:43AM	Yaritza Candelaria		Allan Park	Michigan	Type C (Non-HUD Case)	Caller lives in his grandmother house and she wants him out of the house in 7 days.	Phone
206131	Oct 12 2017 4:28PM	Oct 12 2017 4:32PM	Stephanie Zelaya	Yes	Bronx	New York	Type A (HUD MFH Case)	SOUTHERN BOULEVARD Has lived there for 27 years She has been having issues with management for 4 years She has been trying to remove her son from the lease but management has refused to remove him Management is saying that she owes \$3000 in back rent but she is not supposed to be paying rent She has been taken to court by management but their lawyer did not show up She has the printouts of her rent, etc. Contacted corp office and they tell her she needs to speak to management The manager is threatening her with eviction if she does not pay that amount	Phone
206132	Oct 12 2017 4:28PM	Oct 12 2017 4:28PM	Darshall Davis		West Palm Beach	Florida	Type C (Non-HUD Case)	Caller interested in purchasing HUD home under FHA	Phone
206133	Oct 12 2017 4:32PM	Oct 12 2017 4:33PM	Rita Rashad		Niagra Falls	New York	Type A (HUD MFH Case)	Mt. Eagle Ridge 14305 - went from \$50 to \$70; she paid the \$50 on the 7th and saw u owed late fees. Now her rent is \$70. She calls about the \$70 and Mgr say, they were approved for rent increase. Now Mgr is threatening to increase her rent to \$503; saying she makes \$25k a year; tenant says, she does not make that. Verified for a family of 5, income limit is \$28780.	Phone
206134	Oct 12 2017 4:34PM	Oct 12 2017 4:34PM	Yaritza Candelaria		Fresno	California	Type A (HUD MFH Case)	LIH-18D in Fresno CA Caller has complaint against mgmt regarding the way the staff is operating on the property at TIMBERLEE APTS - says they are not enforcing the house rules	Mail
206135	Oct 12 2017 4:39PM	Oct 12 2017 4:41PM	Darshall Davis		Topeka	Kansas	Type A (HUD MFH Case)		Phone

206136	Oct 12 2017 4:48PM	Oct 12 2017 4:49PM	Rita Rashad		Elizabeth	North Carolina	Type A (HUD MFH Case)	Walnut West - recently, she had a HUD inspection. She failed the inspection. She had her laundry piled up in her basket...they gave her a 30 day notice. She wrote to appeal it. And was told it was HUD's decision to evict her.	Phone
206137	Oct 12 2017 4:54PM	Oct 12 2017 4:55PM	Sunya Simms	No	PONTIAC	Michigan	Type A (HUD MFH Case)	LANCASTER VILLAGE COOP	Phone
206138	Oct 12 2017 4:56PM	Oct 12 2017 4:56PM	Stephanie Zelaya		Houston	Texas	Type A (HUD MFH Case)	1&gt;&gt;&gt;REFRIGERATOR IS NOT WORKING PROPERLY -	Phone
206139	Oct 12 2017 5:01PM	Oct 12 2017 5:02PM	Yaritza Candelaria		Cleveland	Ohio	Type B (HUD Non-FHA Case)	LIH- 1BR family apts in Harris Co, TX	Phone
206140	Oct 13 2017 8:49AM	Oct 17 2017 4:36PM	Darshall Davis					Caller needs assistance	
206141	Oct 13 2017 8:50AM	Oct 13 2017 8:50AM	Rita Rashad					Caller request a call back	
206142	Oct 13 2017 8:51AM	Oct 17 2017 3:56PM	Yaritza Candelaria		Renton	Washington	Type B (HUD Non-FHA Case)	Caller have a complaint against PHA Caller have a complain against the landlord. Caller can be reach after 3	Phone
206143	Oct 13 2017 8:51AM	Oct 17 2017 4:26PM	Stephanie Zelaya					Looking for LIH...	
206144	Oct 13 2017 8:52AM	Oct 13 2017 4:22PM	Rita Rashad				Type C (Non-HUD Case)	Caller have a question about the amount his supposed to pay in his apartment in Coleridge Road Apartments	
206145	Oct 13 2017 8:52AM	Oct 13 2017 4:37PM	Yaritza Candelaria	Yes	Asheboro	North Carolina	Type A (HUD MFH Case)	Phone # incomplete.	Phone
206146	Oct 13 2017 8:53AM	Oct 13 2017 8:53AM	Rita Rashad					Caller request a call back.	
206147	Oct 13 2017 8:53AM	Oct 16 2017 3:53PM	Rita Rashad					1 bdrm, disabled, Hot Springs	
206148	Oct 13 2017 8:54AM	Oct 13 2017 4:51PM	Rita Rashad		Camden	Arkansas	Type A (HUD MFH Case)	LIH (SFH) - Clinton Township 1 BR Family PO BOX (b)(6) Warren MI 48090	Phone
206149	Oct 13 2017 8:55AM	Oct 17 2017 4:38PM	Darshall Davis					Caller request a call back but didn't provided an area code (b)(6)	
206150	Oct 13 2017 8:55AM	Oct 16 2017 8:51AM	Darshall Davis					VM	
206151	Oct 13 2017 8:55AM	Oct 13 2017 12:50PM	Stephanie Zelaya					Delmonte Manor- Seaside, CA	
206152	Oct 13 2017 8:56AM	Oct 13 2017 8:56AM	Stephanie Zelaya					Complaint against management VM	
206153	Oct 13 2017 8:56AM	Oct 13 2017 4:39PM	Rita Rashad	Yes	Lansford	Pennsylvania	Type A (HUD MFH Case)	Lansford TH - concerned about a banned person....son's father; don't think it was fair. But she had an argument w/boyfriend's mother.	Phone
206154	Oct 13 2017 8:57AM	Oct 13 2017 1:39PM	Yaritza Candelaria		Columbia	Maryland	Type A (HUD MFH Case)	LIH-2BD FAM in Laurel and Columbia MD.	Phone
206155	Oct 13 2017 8:58AM	Oct 17 2017 4:30PM	Stephanie Zelaya		Knoxville	Tennessee	Type B (HUD Non-FHA Case)	Caller have a complain against management Has a voucher	Phone
206156	Oct 13 2017 8:58AM	Oct 17 2017 4:39PM	Darshall Davis					Caller has complaint against mgmt regarding sidewalks needing to be fixed	
206157	Oct 13 2017 8:58AM	Oct 13 2017 8:59AM	Rita Rashad				Type C (Non-HUD Case)	NJ - She wants email that was sent forward to someone...no # left.	
206158	Oct 13 2017 8:59AM	Oct 17 2017 4:40PM	Darshall Davis					Discrimination complaint Caller have a complain against the landlord. Harrasment.	
206159	Oct 13 2017 8:59AM	Oct 18 2017 4:56PM	Yaritza Candelaria					Hackensack NJ - Fraud/Abuse complaint on behalf of his mother	
206160	Oct 13 2017 9:00AM	Oct 16 2017 9:36AM	Rita Rashad				Type C (Non-HUD Case)	OKC - Wants LIH...	
206161	Oct 13 2017 9:01AM	Oct 13 2017 9:01AM	Rita Rashad					Caller have a complain against management. Discrimination.	
206162	Oct 13 2017 9:02AM	Oct 17 2017 4:41PM	Darshall Davis					Caller wants to know what number she makes on the list.	
206163	Oct 13 2017 9:03AM	Oct 17 2017 4:32PM	Stephanie Zelaya					Caller request a call back.	
206164	Oct 13 2017 9:04AM	Oct 16 2017 3:16PM	Yaritza Candelaria					1 bdrm, senior, Dallas County	Phone
206165	Oct 13 2017 9:05AM	Oct 16 2017 11:08AM	Rita Rashad		Dallas	Texas	Type A (HUD MFH Case)	Caller request a call back. ELDERLY - SAN DIEGO	
206166	Oct 13 2017 9:06AM	Oct 13 2017 12:15PM	Sunya Simms		SAN DIEGO	California	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding flooding in her apt at	Mail
206167	Oct 13 2017 9:06AM	Oct 17 2017 4:46PM	Darshall Davis		Kalamazoo	Michigan	Type A (HUD MFH Case)	EVERGREEN NORTH & SOUTH DeSota Towers (Bradenton, FL); does not know program. Manager is taking advantage of senior and she refuses to have tenants form a residential counsel. She has taking down handicapped parking. Tenants have to park 100 yards.	Phone
206168	Oct 13 2017 9:09AM	Oct 13 2017 9:11AM	Rita Rashad		Sarasota	Florida	Type C (Non-HUD Case)	Caller has complaint against mgmt regarding drug activity on the property at BAY RIDGE GARDENS - the managers in the office are not doing anything	
206169	Oct 13 2017 9:09AM	Oct 13 2017 9:14AM	Darshall Davis		Charlotte	North Carolina	Type A (HUD MFH Case)	LIH- 3BR family apts in Volusia Co, FL	Phone
206170	Oct 13 2017 9:12AM	Oct 13 2017 9:13AM	Stephanie Zelaya		Deltona	Florida	Type A (HUD MFH Case)	Caller have a complain against management in PARK PLACE TOWERS.  Caller went to pick up her mail and the manager was laughing, when tenant open the mail box all the mail was soak.	Phone
206171	Oct 13 2017 9:19AM	Oct 13 2017 9:27AM	Yaritza Candelaria		Mount Clemens	Michigan	Type A (HUD MFH Case)	St. Joseph Elderly, Philadelphia, does not know program - mother has been without water and have mice running around in apt.	Phone
206172	Oct 13 2017 9:24AM	Oct 13 2017 9:24AM	Rita Rashad		Bluebell	Pennsylvania	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt/maintenance regarding mold infestation in her apt making her sick at BETTIE S. DAVIS VILLAGE	Phone
206173	Oct 13 2017 9:28AM	Oct 13 2017 9:28AM	Stephanie Zelaya					Caller have a complain against a neighbor that receives section 8. the caller states that she rent rooms and the garage to other persons and that causing problems with the parking space.	
206174	Oct 13 2017 9:32AM	Oct 13 2017 9:34AM	Darshall Davis		Suffolk	Virginia	Type A (HUD MFH Case)	Caller has complaint against mgmt/maintenance regarding flooding and bug infestation/eviction from the property at NEW WALHALLA I APTS ASSOCIATES ALP	
206175	Oct 13 2017 9:37AM	Oct 13 2017 1:26PM	Yaritza Candelaria	Yes	Santa Maria	California	Type B (HUD Non-FHA Case)	Westford Apts - caller is a market renter w/LL complaint...	Phone
206176	Oct 13 2017 9:38AM	Oct 13 2017 9:41AM	Darshall Davis		Wahalla	South Carolina	Type A (HUD MFH Case)		Phone
206177	Oct 13 2017 9:39AM	Oct 13 2017 9:39AM	Rita Rashad		Pottstown	Pennsylvania	Type C (Non-HUD Case)		Phone

206178	Oct 13 2017 9:39AM	Oct 17 2017 4:33PM	Stephanie Zelaya					Caller request a call back.	
206179	Oct 13 2017 9:40AM	Oct 13 2017 9:52AM	Kimberly Douglass Smith		Detroit	Michigan	Type A (HUD MFH Case)	LIH- 1 bedroom family in Wayne County, MI.	Mail
206180	Oct 13 2017 9:42AM	Oct 13 2017 9:54AM	Kimberly Douglass Smith					Caller request a call back	
206181	Oct 13 2017 9:42AM	Oct 13 2017 9:42AM	Rita Rashad		Winter Park	Florida	Type C (Non-HUD Case)	Market renter w/L complaint...	Phone
206182	Oct 13 2017 9:43AM	Oct 13 2017 9:43AM	Kimberly Douglass Smith		Brooklyn	New York	Type B (HUD Non-FHA Case)	Seeking loan info	Phone
								Caller have a complain against management.	
206183	Oct 13 2017 9:43AM	Oct 13 2017 12:09PM	Sunya Simms					Request a call back	
206184	Oct 13 2017 9:44AM	Oct 16 2017 4:53PM	Yaritza Candelaria		Prescott	Arizona	Type B (HUD Non-FHA Case)	Caller wants information about PHA Caller said she will call back for the apartments listings	Phone
								LIH- 1BR elderly apts in Suffolk Co, NY and Bergen Co, NJ	
206185	Oct 13 2017 9:45AM	Oct 13 2017 9:46AM	Stephanie Zelaya		East Patchogue	New York	Type A (HUD MFH Case)	Caller have a complain against the landlord.	Mail
206186	Oct 13 2017 9:46AM	Oct 16 2017 3:52PM	Rita Rashad					Request a call back	
206187	Oct 13 2017 9:47AM	Oct 17 2017 4:47PM	Darshall Davis					Caller request a call back	
								NORTHLAND VILLAGE APTS: Caller states that she received a 30 day notice to vacate.	Phone
206188	Oct 13 2017 9:48AM	Oct 13 2017 9:48AM	Kimberly Douglass Smith		Greenville	Mississippi	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding the smoking policy on the property at STEWARD MANOR - also requesting RRR Handbook	Phone,Mail
206189	Oct 13 2017 9:48AM	Oct 13 2017 9:53AM	Darshall Davis		Radcliff	Kentucky	Type A (HUD MFH Case)		
206190	Oct 13 2017 9:48AM	Oct 17 2017 4:35PM	Stephanie Zelaya					Caller have some questions about the recertification. Request a call back	
206191	Oct 13 2017 9:49AM	Oct 13 2017 11:40AM	Sunya Simms					Caller request a call back.	
206192	Oct 13 2017 9:51AM	Oct 16 2017 10:31AM	Yaritza Candelaria		Fall River	Massachusetts	Type A (HUD MFH Case)	LIH-1bd Fam. in Kingsdom MA	Phone
206193	Oct 13 2017 9:52AM	Oct 13 2017 9:53AM	Rita Rashad		Pleasantville	New Jersey	Type A (HUD MFH Case)	2 bdrmm, family, Atlantic County	Phone
206194	Oct 13 2017 9:53AM	Oct 13 2017 11:14AM	Sunya Simms					Caller request a call back	
206195	Oct 13 2017 9:55AM	Oct 13 2017 11:34AM	Sunya Simms					Caller have a complain against management.	
206196	Oct 13 2017 9:56AM	Oct 13 2017 10:58AM	Sunya Simms		MIAMI	Florida	Type C (Non-HUD Case)	Request a call back---HE OWNS HIS CONDO	Phone
206197	Oct 13 2017 9:59AM	Oct 13 2017 9:59AM	Rita Rashad	Yes					
206198	Oct 13 2017 10:02AM	Oct 13 2017 10:03AM	Stephanie Zelaya		Orlando	Florida	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Indian River Co, Lake Co, Osceola Co, Seminole Co and Orange Co, FL Palmer Gardens - placed is a handicapped accessible apt bcd standard apt was not available; there have been people who moved out, but Mgr put in new tenants and not her; altho she is eligible...	Mail
206199	Oct 13 2017 10:04AM	Oct 13 2017 10:05AM	Rita Rashad		Toledo	Ohio	Type A (HUD MFH Case)		Phone
206200	Oct 13 2017 10:09AM	Oct 13 2017 10:09AM	Stephanie Zelaya		Detroit	Michigan	Type A (HUD MFH Case)	LIH- 2BR family apts in Oakland Co, MI	Mail
								Caller has complaint against mgmt regarding inspection that was done in her apt - she said it was HUD who inspected at PALMER GARDENS	
206201	Oct 13 2017 10:09AM	Oct 13 2017 10:10AM	Darshall Davis		Toledo	Ohio	Type A (HUD MFH Case)		Phone
206202	Oct 13 2017 10:09AM	Oct 13 2017 10:11AM	Rita Rashad		Cleveland	Ohio	Type C (Non-HUD Case)	Looking for a house via the Section 8 Program...	Phone
206203	Oct 13 2017 10:10AM	Nov 22 2017 3:08PM	Yaritza Candelaria	Yes	Hartford	Connecticut	Type A (HUD MFH Case)	LIH-2BD in Hartford Connecticut Caller has complaint against PHA regarding gas leak in her unit - she lives in PH	Mail
206204	Oct 13 2017 10:18AM	Oct 13 2017 10:20AM	Darshall Davis		Severn	Maryland	Type B (HUD Non-FHA Case)	CHERRY HILL PLACE Management did a background check through a company instead of the state and compromised his information They were looking for another person that was not him that had the same name That manager is no longer working at that office	Phone
206205	Oct 13 2017 10:18AM	Oct 13 2017 10:21AM	Stephanie Zelaya		Inkster	Michigan	Type A (HUD MFH Case)	Wants to file a discrimination complaint	Phone
206206	Oct 13 2017 10:24AM	Oct 13 2017 10:26AM	Yaritza Candelaria		Dallas	Texas	Type A (HUD MFH Case)	LIH-1BD ELD in Dallas and Garland TX Galax Manor - she has doctor's note, where she has health issues, such as back; and it is beneficial to move down-stairs. Mgr is giving her the run around. She has done everything the Mgr has asked her to do.	Mail
206207	Oct 13 2017 10:26AM	Oct 13 2017 10:26AM	Rita Rashad		Galax	Virginia	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding them not working with her for her rent - her SSI benefits were suspended and they are threatening eviction CITY LINE APARTMENTS	Phone
206208	Oct 13 2017 10:32AM	Oct 13 2017 10:44AM	Darshall Davis		Newport News	Virginia	Type A (HUD MFH Case)	Caller have a complain against the management--- CALLED THE MIAMI HUD F/O NOT A GOOD # - NEED JACKSONVILLE	Phone
206209	Oct 13 2017 10:33AM	Oct 13 2017 11:03AM	Sunya Simms		SARASOTA	Florida	Type A (HUD MFH Case)	Caller have a complain against management.	Phone
206210	Oct 13 2017 10:36AM	Oct 16 2017 9:34AM	Rita Rashad					Request a call back STRATFORD PLACE	
								For the past year, she has been trying to get her closet door repaired and have her carpet replaced	
206211	Oct 13 2017 10:36AM	Oct 13 2017 10:37AM	Stephanie Zelaya		Dayton	Ohio	Type A (HUD MFH Case)	Management has been notified and nothing has been done	Phone
								Caller have questions about some further legal action against the landlord.	
206212	Oct 13 2017 10:38AM	Oct 13 2017 11:00AM	Sunya Simms		UNKN	Florida	Type C (Non-HUD Case)	Request a call back	Phone
								Caller request a call back...Caller had a voucher but it got expired; as he'd just rec'd an extension for 30 days. Is not right.	
206213	Oct 13 2017 10:41AM	Oct 13 2017 4:12PM	Rita Rashad		E. Chicago	Illinois	Type B (HUD Non-FHA Case)		Phone
206214	Oct 13 2017 10:45AM	Oct 17 2017 3:13PM	Darshall Davis					Caller needs the contact number for FO in Jacksonville FL	
206215	Oct 13 2017 10:46AM	Oct 13 2017 10:47AM	Stephanie Zelaya		Felton	Delaware	Type B (HUD Non-FHA Case)	Wants to apply for a voucher in Dover, DE	Phone

206216	Oct 13 2017 10:49AM	Oct 13 2017 10:50AM	Rita Rashad		Pontiac	Michigan	Type A (HUD MFH Case)	Lancaster Village - apt caught on fire, Sept. 15th; she was not home; she ask Mgr (Sheila), what should happen and was told it was not their problem. The City of Pontiac came out for inspection and left a note: locked out (Mgr said, they never came). Tenant spoke to Mgr about moving into another apt., but has been getting the run around. The Fire Marshall said, it was a lamp that caused it, believes tenant believe it was night.	Phone
206217	Oct 13 2017 10:52AM	Oct 13 2017 10:52AM	Stephanie Zelaya		Manhattan	New York	Type A (HUD MFH Case)	LIH- 1BR family apts in NY, NY THE CEDARS: Caller states that he received a letter from the manager with the 2018 contact and fair market rent amounts. Wants to know if that change should be taking affect in November 2017?	Mail
206218	Oct 13 2017 10:52AM	Oct 13 2017 10:53AM	Kimberly Douglass Smith		Walden	New York	Type A (HUD MFH Case)	Kings Place - market renter w/LL complaint PHA Complaint	Phone
206219	Oct 13 2017 10:54AM	Oct 13 2017 10:55AM	Rita Rashad		Thibodaux	Louisiana	Type C (Non-HUD Case)	Repeat Caller - wanted to clarify if she needed to contact Corp office or HUD regarding lease violations for her washing machine being stored in her apt at PALMER GARDENS	Phone
206220	Oct 13 2017 10:57AM	Oct 13 2017 10:57AM	Kimberly Douglass Smith		Tampa	Florida	Type B (HUD Non-FHA Case)	Caller have a complain against management in WALNUT RANCH APARTMENTS. Management change recently and they are telling her that she owes a back rent for over 2 years.	Phone
206221	Oct 13 2017 10:57AM	Oct 13 2017 10:58AM	Darshall Davis		Toledo	Ohio	Type A (HUD MFH Case)	1 bdrm, family, Pittsburgh Caller has complaint against mgmt regarding them not repairing items in her apt at NORTH HILLS FARMS 1 - she called the office and was on hold for 30 min and no one ever came to the phone	Phone
206222	Oct 13 2017 11:00AM	Oct 13 2017 11:01AM	Yaritza Candelaria		Dixon	California	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding not having any smoke detectors in her trailer - no rental assistance	Phone
206223	Oct 13 2017 11:03AM	Oct 13 2017 11:03AM	Rita Rashad		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	LIH- Caller need a verification letter from HUD.	Phone
206224	Oct 13 2017 11:03AM	Oct 13 2017 11:04AM	Darshall Davis		Pontiac	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding poor maintenance on the property and the manager in the rental office GOLDEN OAKS	Phone
206225	Oct 13 2017 11:07AM	Oct 13 2017 11:08AM	Darshall Davis		Lumberton	Texas	Type C (Non-HUD Case)	2 bdrm, family, Vero Beach	Phone
206226	Oct 13 2017 11:15AM	Oct 13 2017 11:22AM	Kimberly Douglass Smith		Ft. Lauderdale	Florida	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Muncie, IN	Phone
206227	Oct 13 2017 11:16AM	Oct 13 2017 11:17AM	Yaritza Candelaria		Kansas City	Missouri	Type B (HUD Non-FHA Case)	Caller has questions about program - he lives in PH	Phone
206228	Oct 13 2017 11:17AM	Oct 13 2017 11:19AM	Darshall Davis		Kansas City	Missouri	Type A (HUD MFH Case)	3 bdrm, family, Philadelphia	Phone
206229	Oct 13 2017 11:18AM	Oct 13 2017 11:21AM	Rita Rashad		Vero Beach	Florida	Type A (HUD MFH Case)	MARINE TERRACE	Phone
206230	Oct 13 2017 11:18AM	Oct 13 2017 11:20AM	Stephanie Zelaya		Yorktown	Indiana	Type A (HUD MFH Case)	New management company is doing renovations	Phone
206231	Oct 13 2017 11:24AM	Oct 13 2017 11:25AM	Darshall Davis		Somersworth	New Hampshire	Type B (HUD Non-FHA Case)	Currently all the windows are being replaced and she wants to know if she can refuse to have the windows replaced	Phone
206232	Oct 13 2017 11:29AM	Oct 13 2017 11:31AM	Rita Rashad		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding bed bug infestation on the property - the office is being closed several days a week and the maintenance is really poor at UNIVERSITY SQUARE PLAZA	Phone
206233	Oct 13 2017 11:30AM	Oct 13 2017 11:32AM	Stephanie Zelaya		Astoria	New York	Type A (HUD MFH Case)	Caller have a complain against a neighbor. Management are aware of the situation but hasn't done anything. Maint. try to charge tenant \$350.00 for changing a door lock. Neighbors smoking.	Phone
206234	Oct 13 2017 11:33AM	Oct 13 2017 11:41AM	Darshall Davis		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Tenant already talk to Corp. office	Phone
206235	Oct 13 2017 11:34AM	Oct 13 2017 11:35AM	Yaritza Candelaria		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Sunrise Village; San Marcos, TX - not MFCH; tenant does not receive rental assistance. But caller says, some tenants do.	Phone
206236	Oct 13 2017 11:39AM	Oct 13 2017 11:39AM	Rita Rashad		Washington	District of Columbia	Type C (Non-HUD Case)	FMR Being served with an eviction and wants to know why if she has paid for half already and is planning to pay the rest.	Phone
206237	Oct 13 2017 11:45AM	Oct 13 2017 11:46AM	Stephanie Zelaya		Kansas City	Missouri	Type C (Non-HUD Case)	LIH in WDC 1 BR Family	Phone
206238	Oct 13 2017 11:51AM	Oct 13 2017 11:52AM	Darshall Davis		Washington	District of Columbia	Type A (HUD MFH Case)	3/4 bdrm, family, Chesapeake	Mail
206239	Oct 13 2017 11:54AM	Oct 13 2017 11:55AM	Rita Rashad		Chesapeake	Virginia	Type A (HUD MFH Case)	Section 42 Repeat caller	Phone
206240	Oct 13 2017 11:54AM	Oct 13 2017 11:55AM	Stephanie Zelaya		Suitland	Maryland	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt regarding them discriminating against his therapy dog - no rental office	Phone
206241	Oct 13 2017 11:56AM	Oct 13 2017 11:57AM	Darshall Davis		San Francisco	California	Type C (Non-HUD Case)	Tarablanca 79045 - Caller has Section 8 Voucher and complaint..	Phone
206242	Oct 13 2017 12:01PM	Oct 13 2017 12:02PM	Rita Rashad		Hereford	Texas	Type B (HUD Non-FHA Case)	LIH- 1BR elderly/family apts in Tarrant Co, TX	Phone
206243	Oct 13 2017 12:06PM	Oct 13 2017 12:08PM	Stephanie Zelaya	Yes	Bedford	Texas	Type A (HUD MFH Case)	FMR wanting to file a complaint.	Mail
206244	Oct 13 2017 12:09PM	Oct 13 2017 12:10PM	Kimberly Douglass Smith		Killeen	Texas	Type C (Non-HUD Case)	Caller has questions about her utility allowance payment at HILLVIEW VILLAGE APARTMENTS	Phone
206245	Oct 13 2017 12:13PM	Oct 13 2017 12:16PM	Darshall Davis		Memphis	Tennessee	Type A (HUD MFH Case)	LIH- 1BR family apts in Union Co, NJ	Phone
206246	Oct 13 2017 12:13PM	Oct 13 2017 12:14PM	Stephanie Zelaya		Plainfield	New Jersey	Type A (HUD MFH Case)		Mail

								Greenleaf Grace Village - someone has been going into her apt., taking her food and other items. She believes it is the new Mgr. Seems to know when she comes and go. She has called the police, one who was rude. Someone opened her door while she was in apt., when they heard her, they quickly left. She found a foot print as well inside apt. Mgmt said, she could change lock. She has to put chairs against door.	
206247	Oct 13 2017 12:15PM	Oct 13 2017 12:17PM	Rita Rashad		Goldsboro	North Carolina	Type A (HUD MFH Case)	MARINE TERRACE Calling on behalf of his girlfriend Discrimination complaint against management- Caller has complaint against mgmt/maintenance regarding poor maintenance and nothing is being done about it at IRONGATE APTS	Phone
206248	Oct 13 2017 12:19PM	Oct 13 2017 12:21PM	Stephanie Zelaya		Astoria	New York	Type A (HUD MFH Case)	FMR Complaint against management- FMR	Phone
206249	Oct 13 2017 12:20PM	Oct 13 2017 12:25PM	Darshall Davis		Aurora	Minnesota	Type A (HUD MFH Case)	Complaint against house under section 8	Phone
206250	Oct 13 2017 12:21PM	Oct 13 2017 12:22PM	Stephanie Zelaya		Woodlawn	Virginia	Type C (Non-HUD Case)	Caller have a complaint against management in AWBURY VIEW. Caller was at an institution and when she came back she received an infraction for her gas being cut off. Manager has family living in the property and tenant is scared because they will get on fights and arguments with residents for the manager.	Phone
206251	Oct 13 2017 12:24PM	Oct 13 2017 12:25PM	Stephanie Zelaya		Pinole	California	Type B (HUD Non-FHA Case)	Has a question about service animals Caller has complaint against mgmt regarding maintenance mold/asbestos infestation on the property at BETHLEHEM SQUARE	Phone
206252	Oct 13 2017 12:28PM	Oct 13 2017 12:28PM	Stephanie Zelaya					FMR Has a question about service dog licensing LIH in Summit CO OH 1 BR Family	Phone
206253	Oct 13 2017 12:30PM	Oct 13 2017 12:31PM	Yaritza Candelaria		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Caller have a complain against management in PARK PLACE. Harassment . Manager trying to write her for things tenant hasn't done. Tenant wants to know if her recertification has been send before is being expired.	Phone
206254	Oct 13 2017 12:31PM	Oct 13 2017 12:32PM	Stephanie Zelaya		Chicago	Illinois	Type C (Non-HUD Case)	DEL MONTE MANOR Received a notice He lost his job in July and told management the day it happened to have the interim re certification done Management would not get back to him in regards to the new rent amount	Phone
206255	Oct 13 2017 12:33PM	Oct 13 2017 12:38PM	Darshall Davis		Pueblo	Colorado	Type A (HUD MFH Case)	He paid rent and management accepted The following month, the management did not accept the rent stating that he had to pay the same amount until they got proof from his previous employer Commodore Place - not MFCH; wants to find out why they don't report rents to credit union.	Phone
206256	Oct 13 2017 12:38PM	Oct 13 2017 12:38PM	Stephanie Zelaya		Las Vegas	Nevada	Type C (Non-HUD Case)	LIH in Newton/Jasper CO 3 BR Family	Phone
206257	Oct 13 2017 12:44PM	Oct 13 2017 12:44PM	Darshall Davis		Akron	Ohio	Type A (HUD MFH Case)	City wants to increase zoning so people who live in certain areas have access to low income housing. Is it true. Caller is requesting contact for NAAC - she has no rental assistance Caller w/PHA and has a complaint...	Phone
206258	Oct 13 2017 12:44PM	Oct 13 2017 12:47PM	Yaritza Candelaria		Sacramento	California	Type A (HUD MFH Case)	Caller on behalf of his mother with questions about house rules on the property at HILLCREST APARTMENTS LIH- 1 bedroom family in PG County, MD. 1 bdrrm, family, Broward County	Phone
206259	Oct 13 2017 12:47PM	Oct 13 2017 12:49PM	Stephanie Zelaya		Seaside	California	Type A (HUD MFH Case)	ANDREWS PLAZA: Caller wants to know what her rent is and a copy of her rental history. Looking for grants... LIH-2BD FAM in Miami FL. Needs repairs in her home Hickory II - they have new mgmt; there are tenants who sell drugs. But, Mgr filed charges against him for disturbing the peace for shining a light in a person's face (drug dealer). Mgr is trying to evict him bc tenant knocked his finger away from his face. He is 81 years old. They harass him bc he don't take no mess. Police did not want to hear his complaint. When he has gone to court, Mgmt make it seem like he is lying.	Phone
206260	Oct 13 2017 1:17PM	Oct 13 2017 1:17PM	Rita Rashad		Cleveland	Ohio	Type B (HUD Non-FHA Case)	Not sure what program they work with	Phone
206261	Oct 13 2017 1:18PM	Oct 13 2017 1:19PM	Darshall Davis		Indianapolis	Indiana	Type A (HUD MFH Case)	Complaint against management-	Phone
206262	Oct 13 2017 1:25PM	Oct 13 2017 1:26PM	Darshall Davis						
206263	Oct 13 2017 1:27PM	Oct 13 2017 1:27PM	Rita Rashad		Sedona	Arizona	Type C (Non-HUD Case)		Website
206264	Oct 13 2017 1:28PM	Oct 13 2017 1:29PM	Darshall Davis		Newark	California			Phone
206265	Oct 13 2017 1:34PM	Oct 13 2017 1:35PM	Rita Rashad		Frankfort	Kentucky	Type B (HUD Non-FHA Case)		Phone
206266	Oct 13 2017 1:36PM	Oct 13 2017 1:37PM	Darshall Davis						
206267	Oct 13 2017 1:39PM	Oct 13 2017 1:55PM	Darshall Davis		McHenry	Illinois	Type A (HUD MFH Case)		Phone
206268	Oct 13 2017 1:42PM	Oct 13 2017 2:10PM	Kimberly Douglass Smith		Ft. Washington	Maryland	Type A (HUD MFH Case)		Mail
206269	Oct 13 2017 1:42PM	Oct 13 2017 1:43PM	Rita Rashad		Sunrise	Florida	Type A (HUD MFH Case)		Phone
206270	Oct 13 2017 1:45PM	Oct 13 2017 1:45PM	Rita Rashad	Yes					
206271	Oct 13 2017 1:47PM	Oct 13 2017 1:48PM	Kimberly Douglass Smith		Bronx	New York	Type A (HUD MFH Case)		Phone
206272	Oct 13 2017 1:47PM	Oct 13 2017 1:49PM	Rita Rashad		Walker	Louisiana	Type C (Non-HUD Case)		Phone
206273	Oct 13 2017 1:55PM	Oct 13 2017 1:56PM	Yaritza Candelaria		Miami	Florida	Type A (HUD MFH Case)		Phone
206274	Oct 13 2017 1:56PM	Oct 13 2017 1:57PM	Stephanie Zelaya		Kittrel	North Carolina	Type C (Non-HUD Case)		Phone
206275	Oct 13 2017 2:07PM	Oct 13 2017 2:10PM	Rita Rashad		Jackson	Ohio	Type A (HUD MFH Case)		Phone
206276	Oct 13 2017 2:47PM	Oct 13 2017 2:49PM	Stephanie Zelaya		Piedmont	Missouri	Type B (HUD Non-FHA Case)		Phone

206277	Oct 13 2017 2:53PM	Oct 13 2017 2:54PM	Rita Rashad		Fairfax	Virginia	Type B (HUD Non-FHA Case)	Son w/disability; the school district can't support him w/daycare. She wants assistance with certain developments vouchers via PHA. But no one knows what it is...	Phone
206278	Oct 13 2017 2:57PM	Oct 13 2017 2:58PM	Stephanie Zelaya		Griswold	Connecticut	Type B (HUD Non-FHA Case)	Complaint against local PHA GREENWOOD MANOR: Caller states that the manger is not releasing her subsidy to the new apt.	Phone
206279	Oct 13 2017 2:58PM	Oct 13 2017 2:59PM	Kimberly Douglass Smith		DECATUR	Illinois	Type A (HUD MFH Case)	4 bdrm, family, Hartford County LIHTC-	Phone
206280	Oct 13 2017 3:00PM	Oct 13 2017 3:01PM	Rita Rashad		Baltimore	Maryland	Type A (HUD MFH Case)		Phone
206281	Oct 13 2017 3:02PM	Oct 13 2017 3:07PM	Kimberly Douglass Smith		Suitland	Maryland	Type B (HUD Non-FHA Case)	NORTH PARK Calling on behalf of mother The staff is never available, the office is always closed They send notices to tenants but nobody can ever get in touch with management She wrote a request for her mothers sink leaking over two months ago and it hasn't been addressed	Phone
206282	Oct 13 2017 3:03PM	Oct 13 2017 3:04PM	Stephanie Zelaya		Bossier	Louisiana	Type A (HUD MFH Case)	Caller have a complain against management. Tenant is elderly and has been paying the money orders in blank.	Phone
206283	Oct 13 2017 3:05PM	Oct 13 2017 3:07PM	Yaritza Candelaria	Yes	Miami	Florida	Type B (HUD Non-FHA Case)	Home owner	Phone
206284	Oct 13 2017 3:09PM	Oct 13 2017 3:10PM	Kimberly Douglass Smith		Virginia Beach	Virginia	Type C (Non-HUD Case)	Property manager- not sure what program they participate with Wants to speak to someone about an upcoming HUD inspection	Phone
206285	Oct 13 2017 3:11PM	Oct 13 2017 3:12PM	Stephanie Zelaya		Shoreline	Washington	Type B (HUD Non-FHA Case)	LIH-1 bedroom elderly in Oakland, County MI.	Phone
206286	Oct 13 2017 3:13PM	Oct 13 2017 3:14PM	Kimberly Douglass Smith		Pontiac	Michigan	Type A (HUD MFH Case)		Phone
206287	Oct 13 2017 3:14PM	Oct 13 2017 3:14PM	Stephanie Zelaya		Tacoma	Washington	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Tacoma, WA	Mail
206288	Oct 13 2017 3:19PM	Oct 13 2017 3:19PM	Stephanie Zelaya					Caller wants Corp office number for GOLDEN RULE APTS	Phone
206289	Oct 13 2017 3:19PM	Oct 13 2017 3:20PM	Yaritza Candelaria		Washington	District of Columbia	Type A (HUD MFH Case)	BULLDOGGER APARTMENTS: Caller states that she provided the manager a 30 day notice and was told by the manger that she will never be able to receive HUD assistance again or get her security deposit back because she breaking her lease.	Phone
206290	Oct 13 2017 3:24PM	Oct 13 2017 3:24PM	Kimberly Douglass Smith		Dewy	Oklahoma	Type A (HUD MFH Case)	Caller have a complain against management. Tenant needs 24 hour assistance and manager only allows couple of hours for the caregiver to go in the apartment. Harrasment Yelling at the tenant.	Phone
206291	Oct 13 2017 3:29PM	Oct 13 2017 3:33PM	Yaritza Candelaria		Caba	Arkansas	Type B (HUD Non-FHA Case)	1 bdrm, family, 90019 or 90037 LIHTC-	Phone
206292	Oct 13 2017 3:29PM	Oct 13 2017 3:30PM	Rita Rashad		Los Angeles	California	Type A (HUD MFH Case)		Phone
206293	Oct 13 2017 3:34PM	Oct 13 2017 3:34PM	Kimberly Douglass Smith		Winston Salem	North Carolina	Type B (HUD Non-FHA Case)	1/2 bdrm, senior/disable, Salt Lake County	Phone
206294	Oct 13 2017 3:38PM	Nov 21 2017 3:54PM	Rita Rashad		Bountiful	Utah	Type A (HUD MFH Case)	SEBASTIAN VILLA:LIH 1 bedroom elderly in Monmouth and Ocean Counties, NJ.	Phone
206295	Oct 13 2017 3:39PM	Oct 13 2017 3:40PM	Kimberly Douglass Smith		Neptune New	New Jersey	Type A (HUD MFH Case)	FMR	Phone
206296	Oct 13 2017 3:40PM	Oct 13 2017 3:40PM	Stephanie Zelaya		Washington	District of Columbia	Type C (Non-HUD Case)	Complaint against management- LIH-18D ELD and FAM in Augusta GA	Phone
206297	Oct 13 2017 3:40PM	Oct 13 2017 3:42PM	Yaritza Candelaria		Harlem	Georgia	Type A (HUD MFH Case)	COLUMBIA DEVELOPMENT There is black mold in the unit Has notified management for the last year and nothing has been done Management just tries to cover it up Caller have a complain against management. Caller got upset and disconnect	Mail
206298	Oct 13 2017 3:45PM	Oct 13 2017 3:47PM	Stephanie Zelaya		Columbia	Mississippi	Type A (HUD MFH Case)	2 bdrm, family, Tuscaloosa	Phone
206299	Oct 13 2017 3:48PM	Oct 13 2017 3:48PM	Yaritza Candelaria		Arlington	Maryland		----- PHA putting people in apt, but they have been waiting for 4 years - she is homeless...	Phone
206300	Oct 13 2017 3:49PM	Oct 13 2017 3:50PM	Rita Rashad		Tuscaloosa	Alabama	Type A (HUD MFH Case)	LIH- 2BR family apts in Conway and Myrtle Beach, SC	Phone
206301	Oct 13 2017 3:52PM	Oct 13 2017 3:55PM	Stephanie Zelaya		Conway	South Carolina	Type A (HUD MFH Case)	1 bdrm, family, Lackawanna County	Phone
206302	Oct 13 2017 3:57PM	Oct 13 2017 3:58PM	Rita Rashad		Scranton	Pennsylvania	Type A (HUD MFH Case)	Caller have a complain against management. Discrimination Call disconnected.	Phone
206303	Oct 13 2017 3:58PM	Oct 13 2017 3:59PM	Yaritza Candelaria		Sacramento	California	Type B (HUD Non-FHA Case)	3 bdrm, family, Bronx	Phone
206304	Oct 13 2017 3:59PM	Oct 13 2017 4:00PM	Kimberly Douglass Smith		Stearns	Kentucky		Wants to know status of her discrimination complaint	Phone
206305	Oct 13 2017 4:02PM	Oct 13 2017 4:03PM	Rita Rashad		New York	New York	Type A (HUD MFH Case)	LIH 1 bedroom family in Orange County, CA	Mail
206306	Oct 13 2017 4:02PM	Oct 13 2017 4:03PM	Stephanie Zelaya		Claremore	Oklahoma	Type C (Non-HUD Case)	LIH- 1/2BR family apts in Orange Co, CA	Mail
206307	Oct 13 2017 4:05PM	Oct 13 2017 4:05PM	Kimberly Douglass Smith		Chipley	Florida	Type A (HUD MFH Case)	Caller have a complain against management. Ceiling is leaking.	Phone
206308	Oct 13 2017 4:11PM	Oct 13 2017 4:13PM	Stephanie Zelaya		Garden Grove	California	Type A (HUD MFH Case)	Mold in the apartment. Chateau Clare, 02895 - lots of problems at building ever since, they've had a non smoking policy. Still, many people are smoking. There is a smoking area outside, feels it should be 50 feet away; another tenant is smoking all kinds of stuff. Went to office on 10/3/2017 to complain about the tenant next door.	Phone
206309	Oct 13 2017 4:14PM	Oct 13 2017 4:15PM	Yaritza Candelaria		Baton Route	Louisiana	Type B (HUD Non-FHA Case)	Rent was raised...	Phone
206310	Oct 13 2017 4:17PM	Oct 13 2017 4:19PM	Rita Rashad		Woonsocket	Rhode Island	Type A (HUD MFH Case)	LIH- 1 bedroom family in Bucks County, PA	Phone
206311	Oct 13 2017 4:21PM	Oct 13 2017 4:21PM	Kimberly Douglass Smith		Chalfont	Pennsylvania	Type A (HUD MFH Case)	EGIDA DEL BUEN SAMARITANO-Caguas, PR Calling on behalf of mother Was displaced because of the hurricane and wants to know if she can transfer her subsidy	Phone
206312	Oct 13 2017 4:27PM	Oct 13 2017 4:28PM	Stephanie Zelaya		Bedford	Texas	Type A (HUD MFH Case)	LIH in Atlanta GA 1 BR Elderly	Phone
206313	Oct 13 2017 4:27PM	Nov 6 2017 4:02PM	Darshall Davis		Union City	Georgia	Type A (HUD MFH Case)		Mail



206314	Oct 13 2017 4:28PM	Oct 13 2017 4:28PM	Rita Rashad				Type A (HUD MFH Case)	Northgate Village - lawyer calling on behalf of client; he represents an immigrant from Iraq. Believe Mgmt is having her pay prohibited charges....looking for an address.	Phone
206315	Oct 13 2017 4:39PM	Oct 13 2017 4:39PM	Darshall Davis		Dallas Greensboro	Texas North Carolina	Type A (HUD MFH Case)	UH in Highpoint NC 2 BR Family Caller have a complaint against management in CAMDEN HILLS. No maintenance No Janitor Management are new and they don't know what they are doing.	Website
206316	Oct 13 2017 4:53PM	Oct 13 2017 4:54PM	Yaritza Candelaria		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	LIH- 2BR family apts in PG Co, MD Someone is using her name and social for an apt...	Phone
206317	Oct 13 2017 4:59PM	Oct 13 2017 4:59PM	Stephanie Zelaya		Bowie	Maryland	Type A (HUD MFH Case)	Caller have a complaint against management in MAPLE VILLAGE. Caller have a question about why HUD wants the tenants to smoke in certain areas in the cold weather and with some residents in wheelchairs.	Mail
206318	Oct 16 2017 9:04AM	Oct 16 2017 9:06AM	Rita Rashad		Monroe	Pennsylvania	Type C (Non-HUD Case)	1 bdrm, family, Chambersburg NAZARETH TOWERS Moved in July, 2017 She asked management if she could install blinds on her window and management said it was not allowed She noticed another tenant had blinds	Phone
206319	Oct 16 2017 9:08AM	Oct 16 2017 9:09AM	Yaritza Candelaria		Fairview	Tennessee	Type A (HUD MFH Case)	Her neighbor are smoking in the property and it is not allowed and is also very loud Management has been notified and filled out an incident report, but nothing has been done The manager is rude and disrespectful to the tenants	Phone
206320	Oct 16 2017 9:13AM	Oct 16 2017 9:16AM	Rita Rashad		Chambersburg	Pennsylvania	Type A (HUD MFH Case)	The tenants are treated like children	Phone
206321	Oct 16 2017 9:14AM	Oct 16 2017 9:27AM	Stephanie Zelaya		Columbus	Ohio	Type A (HUD MFH Case)	Caller is a project manager for a property and wants the RRR pamphlet	Phone
206322	Oct 16 2017 9:14AM	Oct 16 2017 9:15AM	Yaritza Candelaria		Colombia	South Carolina	Type A (HUD MFH Case)	Caller has complaint against PHA LIH-2BD Fam. in Indianapolis IN Willow Run - not MFCH; market renter w/L complaint	Phone
206323	Oct 16 2017 9:17AM	Oct 16 2017 9:17AM	Darshall Davis		Atlanta	Georgia	Type B (HUD Non-FHA Case)	LIH in Wayne CO 2 BR Family	Phone
206324	Oct 16 2017 9:19AM	Oct 16 2017 9:22AM	Yaritza Candelaria		Indianapolis	Indiana	Type A (HUD MFH Case)	Caller has a Section 8 Voucher and has complaint against PHA....	Phone
206325	Oct 16 2017 9:20AM	Oct 16 2017 9:20AM	Rita Rashad		Stone Mountain	Georgia	Type C (Non-HUD Case)	Caller has complaint against mgmt she has section 8 voucher	Mail
206326	Oct 16 2017 9:20AM	Oct 16 2017 9:21AM	Darshall Davis		Detroit	Michigan	Type A (HUD MFH Case)	LaAloma - wants # for ADA... Caller have a complain against management.	Phone
206327	Oct 16 2017 9:25AM	Oct 16 2017 9:25AM	Rita Rashad		Belleville	Michigan	Type B (HUD Non-FHA Case)	People call her crazy. Caller feel discrimination.	Phone
206328	Oct 16 2017 9:28AM	Oct 16 2017 9:29AM	Darshall Davis		Covington	Georgia	Type B (HUD Non-FHA Case)	LIH- 3BR family apts in Orange Co and Osceola Co, FL	Phone
206329	Oct 16 2017 9:30AM	Oct 16 2017 9:32AM	Rita Rashad		Winter Park	Florida	Type C (Non-HUD Case)	Caller on behalf of a friend - to report a tenant participant with the section 8 program of fraud	Phone
206330	Oct 16 2017 9:35AM	Oct 16 2017 9:40AM	Yaritza Candelaria		Trenton	New Jersey	Type A (HUD MFH Case)	Caller on behalf of her son - with complaint against mgmt - regarding eviction - no rental assistance - caller requesting contact for PHA in Orlando	Phone
206331	Oct 16 2017 9:35AM	Oct 16 2017 9:38AM	Stephanie Zelaya	Yes	Las Piedras	Puerto Rico	Type A (HUD MFH Case)	Caller have a complain against maintenance in LANVALE TOWERS / CANAL COURTS.	Phone
206332	Oct 16 2017 9:40AM	Oct 16 2017 9:40AM	Darshall Davis		South Brunswick	New Jersey	Type B (HUD Non-FHA Case)	Caller call for work orders in her apartment and maint. hasn't done nothing but they close the tickets. Caller receive a letter form management that her rent was supposed to go down on July but she just receive the letter in October.	Phone
206333	Oct 16 2017 9:45AM	Oct 16 2017 9:46AM	Darshall Davis		Winter Park	Florida	Type B (HUD Non-FHA Case)	LIH- 3BR family apts in Liberal, KS FMR	Phone
206334	Oct 16 2017 9:46AM	Oct 16 2017 9:47AM	Yaritza Candelaria		Baltimore	Maryland	Type A (HUD MFH Case)	Complaint against management-	Phone
206335	Oct 16 2017 9:47AM	Oct 16 2017 9:48AM	Stephanie Zelaya		Albert Lea	Minnesota	Type A (HUD MFH Case)	Sunset Apts - used to live there; building 15...she was approved for another apt., the Mgr at Sunset got word; tenant put in a 30 day notice and was told to pay for damages, she paid \$135 for the window and move out b4 the 15th...she paid deposit and rent amount at other apts...Sunset did not do her walkthru nor faxed paperwork to new apt....then Mgr came back and said, she owed other damages...former tenant said, there was nothing wrong with apt. New apt has been waiting for 3 weeks. And she can't move until they get paperwork stating former tenant moved out.	Phone
206336	Oct 16 2017 9:56AM	Oct 16 2017 9:57AM	Stephanie Zelaya		Houston	Texas	Type C (Non-HUD Case)	Caller have a complain against management.	Phone
206337	Oct 16 2017 9:58AM	Oct 16 2017 9:58AM	Rita Rashad		Texarkana	Texas	Type A (HUD MFH Case)	Repeat Caller (spoke to SZ) has complaint against mgmt, was provided contact for corp office previously - he lives at KISSITO VILLAGE	Phone
206338	Oct 16 2017 9:58AM	Oct 16 2017 9:59AM	Yaritza Candelaria		Lauderdale Lakes	Florida	Type C (Non-HUD Case)		Phone
206339	Oct 16 2017 10:03AM	Oct 16 2017 10:04AM	Darshall Davis		Roanoke	Virginia	Type A (HUD MFH Case)		Phone

							ESSEX VILLAGE Has been trying to get things in her unit repaired but nothing has been done She has contacted management, maintenance, and the corp office, but nobody has gone to do any repairs She keeps getting the runaround Hot water heater was leaking and it ruined her carpet Management said they would replace the carpet but never did The bathroom has mold and the tub leaks Caller has questions about her lease documents and needs some clarification at 16 PARK APARTMENTS 2 bdrm, family, Marion or Grant County Caller have a complaint against management in MAPLE VILLAGE. Caller have some concerns about the smoking areas in her apartment complex	
206340	Oct 16 2017 10:05AM	Oct 16 2017 10:05AM	Stephanie Zelaya	Richmond	Virginia	Type A (HUD MFH Case)		Phone
206341	Oct 16 2017 10:06AM	Oct 16 2017 10:08AM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)		Phone
206342	Oct 16 2017 10:07AM	Oct 16 2017 10:08AM	Rita Rashad	Marion	Indiana	Type A (HUD MFH Case)		Phone
206343	Oct 16 2017 10:09AM	Oct 16 2017 10:10AM	Yaritza Candelaria	Fairview	Tennessee	Type A (HUD MFH Case)		Phone
206344	Oct 16 2017 10:10AM	Oct 16 2017 10:49AM	Kimberly Douglass Smith	Brooklyn	New York	Type A (HUD MFH Case)	FRIENDSET APTS: Calling on behalf of a client, who received a lease violation and a \$25 fine for each tenant on that floor.	Phone
							SUNSET APARTMENTS REPEAT CALLER She was approved for another property Management for the new property needs a move-out form from her current apts but management has not sent anything to the new property Management has refused to send that document	
206345	Oct 16 2017 10:12AM	Oct 16 2017 10:13AM	Stephanie Zelaya	Texarkana	Texas	Type A (HUD MFH Case)	She spoke to the new management to do a baseline, but they said they are unable to Caller call earlier and a CSR gave her a number to contact Corp office for 16 PARK APARTMENTS but apparently they no longer work with the apartments	Phone
206346	Oct 16 2017 10:20AM	Oct 16 2017 10:21AM	Yaritza Candelaria	Indianapolis	Indiana	Type A (HUD MFH Case)		Phone
206347	Oct 16 2017 10:22AM	Oct 16 2017 10:23AM	Darshall Davis	Bronx	New York	Type A (HUD MFH Case)	Caller on behalf of tenant - LIH in Bronx NY 1 BR Elderly	Mail
206348	Oct 16 2017 10:23AM	Oct 16 2017 10:24AM	Rita Rashad	Covington	Georgia	Type B (HUD Non-FHA Case)	Archer Cove - not MFCH; caller has a Section 8 Voucher...	Phone
							Caller has complaint against mgmt regarding the staff in the office, bed bug/roach infestation on the property at PLAZA APARTMENTS I - caller stated she was having issues with her phone...phone disconnected 1 bdrm, family, Gary LIH- 1BR elderly apts in Lake Co, IN and Cook Co, IL Caller has complaint against mgmt regarding poor maintenance on the property - no rental assistance	Phone Phone
206349	Oct 16 2017 10:27AM	Oct 16 2017 10:27AM	Darshall Davis	Kansas City	Missouri	Type A (HUD MFH Case)		Phone
206350	Oct 16 2017 10:28AM	Oct 16 2017 10:29AM	Rita Rashad	Gary	Indiana	Type A (HUD MFH Case)		Phone
206351	Oct 16 2017 10:28AM	Oct 16 2017 10:29AM	Stephanie Zelaya	Hobart	Indiana	Type A (HUD MFH Case)		Mail
206352	Oct 16 2017 10:31AM	Oct 16 2017 10:32AM	Darshall Davis	Lees Summit	Missouri	Type C (Non-HUD Case)		Phone
206353	Oct 16 2017 10:33AM	Oct 16 2017 10:33AM	Darshall Davis					
206354	Oct 16 2017 10:35AM	Oct 16 2017 10:36AM	Darshall Davis	Merlin	South Carolina	Type B (HUD Non-FHA Case)	Caller has complaint against PHA PLAZA APARTMENTS I When she was asleep, someone knocked on her door, she opened and management was there and told her that she needed to control what her sons says who is an adult The manager gave her a lease violation because of it and threatened her with eviction Management always screams to all the tenants Caller have a complain against maint. and management. Bedbugs in her apt.	Phone
206355	Oct 16 2017 10:37AM	Oct 16 2017 10:38AM	Stephanie Zelaya	Kansas City	Missouri	Type A (HUD MFH Case)		Phone
206356	Oct 16 2017 10:39AM	Oct 16 2017 10:40AM	Yaritza Candelaria	Kansas City	Missouri	Type B (HUD Non-FHA Case)		Phone
206357	Oct 16 2017 10:49AM	Oct 16 2017 10:49AM	Kimberly Douglass Smith					
							SUNSET APARTMENTS REPEAT CALLER She was approved for another property Management for the new property needs a move-out form from her current apts but management has not sent anything to the new property Management has refused to send that document	
206358	Oct 16 2017 10:49AM	Oct 16 2017 10:50AM	Stephanie Zelaya	Texarkana	Texas	Type A (HUD MFH Case)		Phone
206359	Oct 16 2017 10:50AM	Oct 16 2017 10:52AM	Yaritza Candelaria	The Woodlans	Texas	Type B (HUD Non-FHA Case)	Caller have a complain against neighbors smoking on the hallways.	Phone

								Baptist Towers - has a complaint against Mgmt...lights were out in bathroom for 4 days, complained several times - no lights. There was a Temp Agent, who asked Mgmt about lights. The Assist Mgr said, tenant did not tell them. And Mgr told tenant to stop waving her finger (tenant says, she express by hand). Tenant was standing in lobby as she was talking to Mgr...Mgr tells her to drop her hands...Mgr even said, she was late on rent. Tenant say, she wrote a check. Then Mgr gave tenant a violation over exaggerating the tenants concern about her lights and that they declined to do business with tenant. Tenant say, she was not yelling or anything, she just is very expressive with hand. Now the violation is in file. They have gone thru six Mgrs and she has been there six years. Mgr accused her of asking for a rent receipt; however, tenant only request that her lights be fixed...Mgmt are really bad people. At one point, Mgr tells another tenant, she was the police.	
206360	Oct 16 2017 10:51AM	Oct 16 2017 10:59AM	Rita Rashad		Atlanta	Georgia	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding her AC not being repaired at INDIAN OAKS APTS	Phone
206361	Oct 16 2017 10:51AM	Oct 16 2017 10:53AM	Darshall Davis		Ft Valley	Georgia	Type A (HUD MFH Case)		Phone
206362	Oct 16 2017 10:52AM	Oct 16 2017 10:52AM	Kimberly Douglass Smith		Houston	Texas	Type A (HUD MFH Case)	LIH- 1bedroom elderly in Houston, TX Complaint against management/local PHA	Mail
206363	Oct 16 2017 10:53AM	Oct 16 2017 10:55AM	Stephanie Zelaya		Ridgway	Pennsylvania	Type B (HUD Non-FHA Case)	PHA complaint	Phone
206364	Oct 16 2017 10:55AM	Oct 16 2017 10:55AM	Kimberly Douglass Smith		Quincy	Illinois	Type B (HUD Non-FHA Case)	LIH-3BD Fam. in White Co.	Phone
206365	Oct 16 2017 10:57AM	Oct 16 2017 10:59AM	Yaritza Candelaria		Brookston	Indiana	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in Camden and Gloster	Phone
206366	Oct 16 2017 10:59AM	Oct 16 2017 11:00AM	Kimberly Douglass Smith		Oaklyn	New Jersey	Type A (HUD MFH Case)		Website
206367	Oct 16 2017 11:03AM	Oct 16 2017 11:04AM	Kimberly Douglass Smith		Romulus			Romulus, MI 48174	
206368	Oct 16 2017 11:05AM	Oct 16 2017 12:55PM	Kimberly Douglass Smith		Chipley	Florida	Type A (HUD MFH Case)	LIH- 1 bedroom family in LA County, CA	Mail
206369	Oct 16 2017 11:07AM	Oct 16 2017 11:07AM	Kimberly Douglass Smith					Discrimination complaint Caller on behalf of family member with complaint against mgmt regarding them not providing deposits back to the tenants and poor maintenance on the property at IVY RESIDENCE	
206370	Oct 16 2017 11:07AM	Oct 16 2017 11:08AM	Darshall Davis		Laguna Niguel	California	Type A (HUD MFH Case)	LIH- 1 bedroom elderly/family in New Port Richey, FL	Phone
206371	Oct 16 2017 11:10AM	Oct 16 2017 12:56PM	Kimberly Douglass Smith		New Port Richey	Florida	Type A (HUD MFH Case)	LIH- 1 bedroom elderly/family in New Port Richey, FL	Phone
206372	Oct 16 2017 11:10AM	Oct 16 2017 11:11AM	Kimberly Douglass Smith		New Port Richey	Florida	Type A (HUD MFH Case)	Burholme Sr. Apts - not MFCH; they don't have a Mgr...looking for rent receipt. Does not know program. Caller has complaint against mgmt regarding them telling her that she has to remove her daughter from her lease at GARDEN CITY APARTMENTS	Phone
206373	Oct 16 2017 11:14AM	Oct 16 2017 11:14AM	Rita Rashad		Philadelphia	Pennsylvania	Type B (HUD Non-FHA Case)	LIH- 1 bedroom elderly in Wayne County, OH.	Phone
206374	Oct 16 2017 11:15AM	Oct 16 2017 11:17AM	Darshall Davis		Houston	Texas	Type A (HUD MFH Case)		Phone
206375	Oct 16 2017 11:17AM	Oct 16 2017 11:18AM	Kimberly Douglass Smith		Millersburg	Ohio	Type A (HUD MFH Case)	PRIMROSE APTS Management threatens tenants and retaliates against tenants if they complain Wants to know when the heat will be turned on They are in the middle of selling the property When management enters the unit, they never leave any documentation that states they were there, nor do they give any notices that they will be entering the unit There is no confidentiality with the management She requested a handicapped spot because she has a handicapped parking and management told her there were not assigned spots There are no assigned handicap parking spots	Mail
206376	Oct 16 2017 11:19AM	Oct 16 2017 11:23AM	Stephanie Zelaya		Neenah	Wisconsin	Type A (HUD MFH Case)	LIH in Wayne CO MI 1-2 BR Family	Phone
206377	Oct 16 2017 11:21AM	Oct 16 2017 11:22AM	Darshall Davis		Detroit	Michigan	Type A (HUD MFH Case)		Mail
206378	Oct 16 2017 11:25AM	Oct 16 2017 11:27AM	Yaritza Candelaria		Mooresville	North Carolina	Type A (HUD MFH Case)	LIH-2BD Fam in Mooresville NC	Phone
206379	Oct 16 2017 11:30AM	Oct 16 2017 11:31AM	Rita Rashad		Chicago	Illinois	Type B (HUD Non-FHA Case)	WJ Management 60623 - she does not know specific apt., name and does not know program. She says, they are holding her utility check since June.	Phone
206380	Oct 16 2017 11:33AM	Oct 16 2017 11:34AM	Darshall Davis		Chicago	Illinois	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
206381	Oct 16 2017 11:35AM	Oct 16 2017 11:36AM	Stephanie Zelaya		Neenah	Wisconsin	Type A (HUD MFH Case)	PRIMROSE Repeat caller Seeking number to corp office Bridgewater Condo - caller is renting out; he has severe arthritis and can't walk very far and stand.	Phone
206382	Oct 16 2017 11:35AM	Oct 16 2017 11:35AM	Rita Rashad		Emeryville	California	Type C (Non-HUD Case)	CIMARRON TOWER: Caller states that her unit has mold. Maintenance/management has been notified. Caller states that the maintenance man came and painted over the mold in her living room when the HUD inspectors were there to inspect the unit.	Phone
206383	Oct 16 2017 11:35AM	Oct 16 2017 11:38AM	Kimberly Douglass Smith		Cushing	Oklahoma	Type A (HUD MFH Case)	Caller has questions about her utility allowance payments at FOREST RIDGE/THE VISTAS - also LIH in WDC 2-3 BR Family	Phone
206384	Oct 16 2017 11:39AM	Oct 16 2017 11:46AM	Darshall Davis		Washington	District of Columbia	Type A (HUD MFH Case)	Wants to be moved into another unit and management refused to transfer him	Phone,Mail
206385	Oct 16 2017 11:43AM	Oct 16 2017 11:45AM	Stephanie Zelaya	Yes	Florida	Puerto Rico	Type B (HUD Non-FHA Case)		Phone
206386	Oct 16 2017 11:45AM	Oct 16 2017 11:47AM	Yaritza Candelaria		Waxahachie	Texas	Type A (HUD MFH Case)	LIH-2BD Fam. in Dallas TX	Mail

206387	Oct 16 2017 11:45AM	Oct 16 2017 11:46AM	Rita Rashad	Rawlins	Wyoming	Type A (HUD MFH Case)	Stagecoach - calling on behalf of father...he is disabled and having issues, as he has been on waiting list to get a handicapped apt., it was promised to him. New tenants underneath have brought bedbugs, now they are coming into his apt....they have sprayed only finding a couple of bedbugs; now Mgmt won't allow him to move into apt.	Phone
206388	Oct 16 2017 11:46AM	Oct 16 2017 11:46AM	Kimberly Douglass Smith	Neenah	Wisconsin	Type A (HUD MFH Case)	PRIMROSE APTS: Caller is looking for the number to the corporate office. ANTIOCH HAVEN HOMES Has lived there for 14 years Management told her that her utility allowance is \$1 and she wants to know why Corp was not able to explain that to management	Phone
206389	Oct 16 2017 11:48AM	Oct 16 2017 11:49AM	Stephanie Zelaya	Chicago	Illinois	Type A (HUD MFH Case)	Discrimination complaint	Phone
206390	Oct 16 2017 11:51AM	Oct 16 2017 11:52AM	Kimberly Douglass Smith	Lexington	Kentucky	Type C (Non-HUD Case)	1 bdrm, family, Dallas County	Phone
206391	Oct 16 2017 11:54AM	Oct 16 2017 11:55AM	Rita Rashad	Waxahachie	Texas	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding discrimination - no rental assistance	Phone
206392	Oct 16 2017 11:56AM	Oct 16 2017 11:57AM	Darshall Davis	Lexington	Kentucky	Type A (HUD MFH Case)	Caller has complaint against her LL - no rental assistance	Phone
206393	Oct 16 2017 12:03PM	Oct 16 2017 12:04PM	Darshall Davis	Covington	Georgia	Type C (Non-HUD Case)	Looking for apts in Virgin Islands...	Phone
206394	Oct 16 2017 12:04PM	Oct 16 2017 12:05PM	Rita Rashad	St. Croix	Virgin Islands	Type A (HUD MFH Case)	Caller on behalf of tenant with complaint against PHA regarding eviction notice - she lives in PH	Phone
206395	Oct 16 2017 12:06PM	Oct 16 2017 12:11PM	Darshall Davis	Cleveland	Ohio	Type B (HUD Non-FHA Case)		Phone
206396	Oct 16 2017 12:08PM	Oct 16 2017 12:09PM	Stephanie Zelaya					
206397	Oct 16 2017 12:11PM	Oct 16 2017 12:12PM	Darshall Davis					
206398	Oct 16 2017 12:14PM	Oct 16 2017 12:15PM	Darshall Davis					
206399	Oct 16 2017 12:15PM	Oct 16 2017 12:17PM	Stephanie Zelaya	Cushing	Oklahoma	Type A (HUD MFH Case)	CIMARRON TOWER Black mold throughout unit Management has been contacted, but nothing has been done There was an assessment done from HUD for the roof The day before, maintenance went into her unit and spray-painted the areas where there was mold Her roof is leaking	Phone
206400	Oct 16 2017 12:18PM	Oct 16 2017 12:19PM	Darshall Davis	Bronx	New York	Type B (HUD Non-FHA Case)	Requesting number to field office Caller has questions about section 8 voucher program	Phone
206401	Oct 16 2017 12:19PM	Oct 16 2017 12:23PM	Stephanie Zelaya	Albuquerque	New Mexico	Type A (HUD MFH Case)	LIH- 2/3BR family apts in Albuquerque, NM Lincoln Villas Redevelopment - they have box elder bugs, was told they would be exterminate on Oct. 5th. It never happened. They didn't spray last year either... Maintenance used soap water, but it does not help. Feels Mgmt don't care for her. The Health Dept., told her to contact Quality Assurance.	Website,Mail
206402	Oct 16 2017 12:20PM	Oct 16 2017 12:25PM	Rita Rashad	Racine	Wisconsin	Type A (HUD MFH Case)	FMR	Phone
206403	Oct 16 2017 12:25PM	Oct 16 2017 12:25PM	Stephanie Zelaya	Raleigh	North Carolina	Type C (Non-HUD Case)	Complaint against LL- LIH- 3 bedroom family in Harris County.	Phone
206404	Oct 16 2017 12:25PM	Oct 16 2017 1:06PM	Kimberly Douglass Smith	Houston	Texas	Type A (HUD MFH Case)	Caller has complaint against mgmt she has contacted corp office and nothing is being done - she works with LIH program (privately owned) no rental assistance	Mail
206405	Oct 16 2017 12:28PM	Oct 16 2017 12:30PM	Darshall Davis	Seattle	Washington	Type C (Non-HUD Case)	1 bdrm, family, Cuyahoga	Phone
206406	Oct 16 2017 12:30PM	Oct 16 2017 12:31PM	Rita Rashad	5 Euclid	Ohio	Type A (HUD MFH Case)	LIH in Baltimore CO MD 1-2 BR Family	Phone
206407	Oct 16 2017 12:32PM	Oct 16 2017 12:34PM	Darshall Davis	Parkville	Maryland	Type A (HUD MFH Case)	St. Andrews Manor 94608- turned in rent check on Oct. 4th. He is concerned that HUD did not get rent check.	Mail
206408	Oct 16 2017 12:35PM	Oct 16 2017 12:36PM	Rita Rashad	Scotts Valley	California	Type A (HUD MFH Case)	Caller need information about the vouchers form	Phone
206409	Oct 16 2017 12:39PM	Oct 16 2017 12:42PM	Yaritza Candelaria	Portsmouth	Virginia	Type B (HUD Non-FHA Case)	Caller has complaint against her LL - she works with section 8 voucher program	Phone
206410	Oct 16 2017 12:39PM	Oct 16 2017 12:40PM	Darshall Davis	Taylor	Texas	Type B (HUD Non-FHA Case)		Phone
206411	Oct 16 2017 12:41PM	Oct 16 2017 12:43PM	Stephanie Zelaya				EAST COURT V Corp fired old manager and her rent was supposed to be readjusted because there was an error from the previous manager She was asked to pay the difference in back rent which she was going to pay She noticed that her payments for her prescriptions were not included in her deductions Management refuses to include that into her rent calculation There is only one maintenance person	
206412	Oct 16 2017 12:42PM	Oct 16 2017 12:44PM	Darshall Davis	Rochester	New York	Type A (HUD MFH Case)	They are trying to keep up with cleaning for the entire property Monthly activities have been removed and tenants are upset about it LIH in Sacramento CA 3 BR Family	Phone
206413	Oct 16 2017 12:50PM	Oct 16 2017 12:51PM	Yaritza Candelaria	Sacramento	California	Type A (HUD MFH Case)	Caller have a complain against management in VILLA AMERICANA. Manager is been rude. Manager talks to the tenant about personal problems in front of other people. Fridge is leaking for 3 years and manager doesn't want to replace it. Mold in the apartment and nothing has been done. Tenant talk to the Corp. office but nothing has been done.	Website
206414	Oct 16 2017 12:51PM	Oct 16 2017 12:51PM	Darshall Davis	Houston	Texas	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding black mold, and flooding in his apt - no rental assistance	Phone
206415	Oct 16 2017 12:53PM	Oct 16 2017 12:54PM	Stephanie Zelaya	New Orleans	Louisiana	Type C (Non-HUD Case)	LIH- 1BR elderly apts in Richmond, VA Income exceeds limit	Phone

206416	Oct 16 2017 12:59PM	Oct 16 2017 12:59PM	Darshall Davis	Racine	Wisconsin	Type A (HUD MFH Case)	<p>Caller has complaint against mgmt/maintenance regarding bad roach infestation on the property at LINCOLN VILLAS NORTH</p> <p>Caller have a complain against management in SUTTON PLACE APARTMENTS.</p> <p>Manager wants to re-certify the tenant and they feel discriminated because is only to them and no other residents in the property.</p> <p>Manager want to increase their rent.</p>	Phone
206417	Oct 16 2017 12:59PM	Oct 16 2017 1:00PM	Yaritza Candelaria	Ocala	Florida	Type A (HUD MFH Case)	<p>LIH- LIH in Houston CO GA 3 BR Family LIH-1BD ELD in Washington DC and Johnson City TN Rural Development</p>	Phone
206418	Oct 16 2017 1:03PM	Oct 16 2017 1:07PM	Stephanie Zelaya	Gibson	Florida	Type A (HUD MFH Case)		Website
206419	Oct 16 2017 1:08PM	Oct 16 2017 1:09PM	Darshall Davis	Warner Robins	Georgia	Type A (HUD MFH Case)		Phone
206420	Oct 16 2017 1:10PM	Oct 16 2017 1:12PM	Yaritza Candelaria	Washington	District of Columbia	Type A (HUD MFH Case)	<p>WESTCHESTER VILLAGE: Caller states that she gave the property manager her 30 day notice. The manager told her that she could not leave in the middle of the month.</p> <p>LIH in Cook/Will 1 BR Family - also interested in assistance with section 8 voucher program</p> <p>LIH in Clark/Skamanania CO WA 1 BR Family</p> <p>2 bdrm, family, Calhoun County</p> <p>Caller have a complain against management in SKYBIRD MANOR.</p> <p>Tenant have complain about the neighbor above her making a lot of noise and banging in the floor in late hours at night.</p> <p>Kids yelling and running around without supervision.</p> <p>When tenant complain she receive write outs.</p> <p>Manager told the tenant if she doesn't move out she'll evicted her</p>	Mail
206421	Oct 16 2017 1:13PM	Oct 16 2017 1:14PM	Stephanie Zelaya	Baxley	Georgia	Type B (HUD Non-FHA Case)		Phone
206422	Oct 16 2017 1:15PM	Oct 17 2017 9:40AM	Kimberly Douglass Smith	Pince City	Minnesota	Type A (HUD MFH Case)		Phone
206423	Oct 16 2017 1:17PM	Oct 16 2017 1:18PM	Darshall Davis	Chicago Heights	Illinois	Type A (HUD MFH Case)	<p>2 bdrm, family, Calhoun County</p> <p>Caller have a complain against management in SKYBIRD MANOR.</p> <p>Tenant have complain about the neighbor above her making a lot of noise and banging in the floor in late hours at night.</p> <p>Kids yelling and running around without supervision.</p> <p>When tenant complain she receive write outs.</p> <p>Manager told the tenant if she doesn't move out she'll evicted her</p>	Mail
206424	Oct 16 2017 1:23PM	Oct 16 2017 1:24PM	Darshall Davis	Washougal	Washington	Type A (HUD MFH Case)		Mail
206425	Oct 16 2017 1:25PM	Oct 16 2017 1:26PM	Rita Rashad	Battle Creek	Michigan	Type A (HUD MFH Case)		Phone
206426	Oct 16 2017 1:26PM	Oct 16 2017 1:32PM	Yaritza Candelaria	Greensburg	Indiana	Type A (HUD MFH Case)	<p>WASHINGTON HEIGHTS; Caller states that she has complained to management/maintenance that she has a rodent infestation.</p> <p>Caller is a LL and has been harassed for the last 5 years...feels she has been discrimination</p>	Phone
206427	Oct 16 2017 1:26PM	Oct 17 2017 10:13AM	Kimberly Douglass Smith	Jackson	Florida	Type A (HUD MFH Case)		Phone
206428	Oct 16 2017 1:28PM	Oct 16 2017 1:30PM	Rita Rashad	Hempstead	New York	Type C (Non-HUD Case)		Phone
206429	Oct 16 2017 1:34PM	Oct 16 2017 1:34PM	Yaritza Candelaria					
206430	Oct 16 2017 1:36PM	Oct 16 2017 1:37PM	Kimberly Douglass Smith	San Diego	California	Type A (HUD MFH Case)	<p>1ST CONGREGATIONAL MEM TOWER: Caller wants to file a complaint against the manager.</p> <p>Caller has complaint against mgmt regarding her window being boarded up - she works with section 8 voucher program</p> <p>Caritas - Infestation of mite; mgmt claim they are doing something, but they are looking for bedbugs. She has requested heat treatment; but was denied. Mgmt has block every attempt to get help. She has made an attempt to get help from the City;</p> <p>Wind Rush - not MFCH; caller is market renter w/LL complaint</p> <p>Caller have a concern about some elderly neighbors been mistreated.</p>	Phone
206431	Oct 16 2017 1:41PM	Oct 16 2017 1:43PM	Darshall Davis	Hopkinsville	Kentucky	Type B (HUD Non-FHA Case)		Phone
206432	Oct 16 2017 1:42PM	Oct 16 2017 1:43PM	Rita Rashad	Portland	Oregon	Type A (HUD MFH Case)		Phone
206433	Oct 16 2017 1:46PM	Oct 16 2017 1:47PM	Rita Rashad	Edmond	Oklahoma	Type C (Non-HUD Case)	<p>Caller on behalf of her daughter - complaint against mgmt regarding her not providing proof of her job ending - she lives at UNION HILLS APARTMENTS 1 bdrm, senior, 46218, Marion County</p> <p>Caller is trying to call FHCO.</p> <p>Looking for tax credit...</p> <p>HAY CREEK APTS: Caller states that she has been trying to do an IR since June. States that she reported to the manager in June that she was going out on maternity leave and that she was receiving cash assistance. Then in September caller told the manager that she was back working and is still on cash assistance. Also states that she has been trying to do an IR and now she's been threatened with an eviction.</p> <p>Has discrimination complaint... LIH in Tarrant CO TX 2 BR Family LIHTC</p> <p>Caller wants to know how to report elderly abuse.</p> <p>Caller request for a Supervisor</p> <p>1 bdrm, family, Sacramento, Marysville, Yuba City</p> <p>LIH- 2 bedroom elderly in Wayne County, MI.</p> <p>LIH-2 Fam. in Yonkers NY</p> <p>LIH- 2/3BR family apts in Detroit, MI</p> <p>2 bdrm, family, Brooklyn 11213</p> <p>GASLIGHT- Converse, IN</p> <p>Works for management company</p> <p>Seeking a special form- Debt service special claims checklist</p> <p>A friend has a house bc she'd purchased a house from a man who did not own it. Agreement does not reflect the \$25k...</p>	Phone
206434	Oct 16 2017 1:47PM	Oct 16 2017 1:49PM	Yaritza Candelaria	Winter Haven	Florida	Type C (Non-HUD Case)		Phone
206435	Oct 16 2017 1:48PM	Oct 16 2017 1:50PM	Darshall Davis					Phone
206436	Oct 16 2017 1:58PM	Oct 16 2017 2:04PM	Darshall Davis	Forsyth	Georgia	Type A (HUD MFH Case)	<p>LIH- 2/3BR family apts in Detroit, MI</p> <p>2 bdrm, family, Brooklyn 11213</p> <p>GASLIGHT- Converse, IN</p> <p>Works for management company</p> <p>Seeking a special form- Debt service special claims checklist</p> <p>A friend has a house bc she'd purchased a house from a man who did not own it. Agreement does not reflect the \$25k...</p>	Phone
206437	Oct 16 2017 1:58PM	Oct 16 2017 1:58PM	Rita Rashad	Indianapolis	Indiana	Type A (HUD MFH Case)		Phone
206438	Oct 16 2017 2:02PM	Oct 16 2017 2:04PM	Yaritza Candelaria	Harbor City	California	Type B (HUD Non-FHA Case)		Phone
206439	Oct 16 2017 2:03PM	Oct 16 2017 2:04PM	Rita Rashad	Omaha	Nebraska	Type C (Non-HUD Case)		Phone
206440	Oct 16 2017 2:04PM	Oct 16 2017 2:06PM	Kimberly Douglass Smith	MENOMINEE	Michigan	Type A (HUD MFH Case)	<p>LIH- 2 bedroom elderly in Wayne County, MI.</p> <p>LIH-2 Fam. in Yonkers NY</p> <p>LIH- 2/3BR family apts in Detroit, MI</p> <p>2 bdrm, family, Brooklyn 11213</p> <p>GASLIGHT- Converse, IN</p> <p>Works for management company</p> <p>Seeking a special form- Debt service special claims checklist</p> <p>A friend has a house bc she'd purchased a house from a man who did not own it. Agreement does not reflect the \$25k...</p>	Phone
206441	Oct 16 2017 2:08PM	Oct 16 2017 2:08PM	Rita Rashad	Durham	North Carolina	Type C (Non-HUD Case)		Phone
206442	Oct 16 2017 2:17PM	Oct 16 2017 2:18PM	Darshall Davis	Ft Worth	Texas	Type A (HUD MFH Case)		Mail
206443	Oct 16 2017 2:18PM	Oct 16 2017 2:19PM	Kimberly Douglass Smith	LaPorte	Indiana	Type B (HUD Non-FHA Case)		Phone
206444	Oct 16 2017 2:19PM	Oct 16 2017 2:24PM	Darshall Davis	Cityville	Michigan	Type C (Non-HUD Case)	<p>LIH- 2 bedroom elderly in Wayne County, MI.</p> <p>LIH-2 Fam. in Yonkers NY</p> <p>LIH- 2/3BR family apts in Detroit, MI</p> <p>2 bdrm, family, Brooklyn 11213</p> <p>GASLIGHT- Converse, IN</p> <p>Works for management company</p> <p>Seeking a special form- Debt service special claims checklist</p> <p>A friend has a house bc she'd purchased a house from a man who did not own it. Agreement does not reflect the \$25k...</p>	Phone
206445	Oct 16 2017 2:21PM	Oct 16 2017 2:22PM	Rita Rashad	Sacramento	California	Type A (HUD MFH Case)		Phone
206446	Oct 16 2017 2:24PM	Oct 16 2017 2:25PM	Kimberly Douglass Smith	Melvindale	Michigan	Type A (HUD MFH Case)		Mail
206447	Oct 16 2017 2:29PM	Oct 16 2017 2:30PM	Yaritza Candelaria	Yonkers	New York	Type A (HUD MFH Case)		Mail
206448	Oct 16 2017 2:29PM	Oct 16 2017 2:31PM	Stephanie Zelaya	Detroit	Michigan	Type A (HUD MFH Case)	<p>LIH- 2 bedroom elderly in Wayne County, MI.</p> <p>LIH-2 Fam. in Yonkers NY</p> <p>LIH- 2/3BR family apts in Detroit, MI</p> <p>2 bdrm, family, Brooklyn 11213</p> <p>GASLIGHT- Converse, IN</p> <p>Works for management company</p> <p>Seeking a special form- Debt service special claims checklist</p> <p>A friend has a house bc she'd purchased a house from a man who did not own it. Agreement does not reflect the \$25k...</p>	Website
206449	Oct 16 2017 2:36PM	Oct 16 2017 2:37PM	Rita Rashad	Brooklyn	New York	Type A (HUD MFH Case)		Phone
206450	Oct 16 2017 2:39PM	Oct 16 2017 2:40PM	Stephanie Zelaya	Long Beach	California	Type A (HUD MFH Case)	<p>LIH- 2 bedroom elderly in Wayne County, MI.</p> <p>LIH-2 Fam. in Yonkers NY</p> <p>LIH- 2/3BR family apts in Detroit, MI</p> <p>2 bdrm, family, Brooklyn 11213</p> <p>GASLIGHT- Converse, IN</p> <p>Works for management company</p> <p>Seeking a special form- Debt service special claims checklist</p> <p>A friend has a house bc she'd purchased a house from a man who did not own it. Agreement does not reflect the \$25k...</p>	Phone
206451	Oct 16 2017 2:40PM	Oct 16 2017 2:41PM	Rita Rashad	Florence	South Carolina	Type C (Non-HUD Case)		Phone
206452	Oct 16 2017 2:44PM	Oct 16 2017 2:45PM	Rita Rashad	Norwich	Connecticut	Type C (Non-HUD Case)	<p>LIH- 2 bedroom elderly in Wayne County, MI.</p> <p>LIH-2 Fam. in Yonkers NY</p> <p>LIH- 2/3BR family apts in Detroit, MI</p> <p>2 bdrm, family, Brooklyn 11213</p> <p>GASLIGHT- Converse, IN</p> <p>Works for management company</p> <p>Seeking a special form- Debt service special claims checklist</p> <p>A friend has a house bc she'd purchased a house from a man who did not own it. Agreement does not reflect the \$25k...</p>	Phone
206453	Oct 16 2017 2:45PM	Oct 16 2017 2:46PM	Kimberly Douglass Smith	Cocoa	Florida	Type A (HUD MFH Case)		Phone

206454	Oct 16 2017 2:46PM	Oct 16 2017 2:49PM	Yaritza Candelaria		Bloomington	Indiana	Type A (HUD MFH Case)	LIH Caller call the listing numbers but the waiting list is long. PLAZA APARTMENTS I REPEAT CALLER When she was asleep, someone knocked on her door, she opened and management was there and told her that she needed to control what her sons says who is an adult and was also threatened with banning him The manager gave her a lease violation because of it and threatened her with eviction Management always screams to all the tenants Roach infestation throughout property	Phone
206455	Oct 16 2017 2:48PM	Oct 16 2017 2:48PM	Stephanie Zelaya		Kansas City	Missouri	Type A (HUD MFH Case)	FRIENDSHIP TERRACE: Caller wants to file a discrimination complaint	Phone
206456	Oct 16 2017 2:49PM	Oct 17 2017 11:10AM	Kimberly Douglass Smith					LIH- [REDACTED] Champaign, IL 61821	
206457	Oct 16 2017 2:52PM	Oct 16 2017 2:53PM	Kimberly Douglass Smith					LIH- 1BR family apts in Black Hawk Co, IA Voicemail	Phone
206458	Oct 16 2017 2:52PM	Oct 16 2017 2:53PM	Stephanie Zelaya		Cedar Falls	Iowa	Type A (HUD MFH Case)		
206459	Oct 16 2017 2:55PM	Oct 16 2017 2:55PM	Kimberly Douglass Smith					LIH- 1BR family apts in Canoga Park, CA	
206460	Oct 16 2017 2:58PM	Oct 16 2017 2:58PM	Stephanie Zelaya	Yes	Canoga Park	California	Type A (HUD MFH Case)		Phone
206461	Oct 16 2017 3:02PM	Oct 16 2017 3:02PM	Kimberly Douglass Smith		Lakeland	Florida	Type B (HUD Non-FHA Case)	Caller is interested in HCV 2 bdrm, family, Pitt County	Phone
206462	Oct 16 2017 3:04PM	Oct 16 2017 3:05PM	Rita Rashad		Greenville	North Carolina	Type A (HUD MFH Case)	Calling about the way a Shelter is not properly ran. They are not treating the people the way it should be run. Complaint against management- Harassment and discrimination	Phone
206463	Oct 16 2017 3:05PM	Oct 16 2017 3:08PM	Stephanie Zelaya		Seattle	Washington	Type B (HUD Non-FHA Case)	The Plymouth Apts (Winter Park) - not MFCH; does not know program	Phone
206464	Oct 16 2017 3:09PM	Oct 16 2017 3:09PM	Rita Rashad		Orlando	Florida	Type B (HUD Non-FHA Case)	PHA complaint-inspector is passing houses that have mold.	Phone
206465	Oct 16 2017 3:10PM	Oct 17 2017 10:22AM	Kimberly Douglass Smith		Fredericksburg	Virginia	Type B (HUD Non-FHA Case)	PHA complaint-inspector is passing houses that have mold. NAR ROBERTS, JR. Earlier this summer, she found bedbugs in her unit and looked up how to get rid of the infestation She threw away her mattress, sheets, and pillows She also bought foggers She contacted management/maintenance They told her pest control would come in but they would need to find some when they did an inspection, which they did The issue was resolved She recently started noticing that she has been getting bit again The neighbor across from her had a severe infestation and no preventive precautions were taken when their mattress was disposed Today she saw there is a mattress by the dumpster that was not covered so it would not cause the bedbugs to spread	Phone
206466	Oct 16 2017 3:10PM	Oct 16 2017 3:35PM	Kimberly Douglass Smith		Fredericksburg	Virginia	Type B (HUD Non-FHA Case)	Caller have a complain against management in BEVERLY TOWERS. A/C is not working for couple days and they haven't fix it. Tenant had a surgery and needs the A/C. Temperature is too hot for him.	Phone
206467	Oct 16 2017 3:22PM	Oct 16 2017 3:23PM	Stephanie Zelaya		Martinsburg	West Virginia	Type A (HUD MFH Case)	Caller have a complain against management in LEGACY AT SONOMA. Discrimination	Phone
206468	Oct 16 2017 3:22PM	Oct 16 2017 3:25PM	Yaritza Candelaria	Yes	Montebello	California	Type A (HUD MFH Case)	Parkview Place - is the Service Coordinator, is she a real Social Worker? She keeps Government food in her closet. She submitted paperwork, but noticed later the paperwork was done in a different handwriting; plus there were negative statements. The SC claimed the tenant and her met, as if the tenant is crazy. Also, the tenant says, she does not remember. Feels there is an emotional stress, lies and fabrication. No one knows where her original paperwork. PHA complaint	Phone
206470	Oct 16 2017 3:35PM	Oct 16 2017 3:41PM	Rita Rashad		University City	Missouri	Type A (HUD MFH Case)		Phone
206471	Oct 16 2017 3:39PM	Oct 16 2017 3:41PM	Kimberly Douglass Smith		Trenton	New Jersey	Type B (HUD Non-FHA Case)	LIH-1BD ELD in Baltimore MD 2 bdrm, family, DC Section 42 FMR	Mail
206472	Oct 16 2017 3:43PM	Oct 16 2017 3:43PM	Stephanie Zelaya		West Minister	Maryland	Type A (HUD MFH Case)		Phone
206473	Oct 16 2017 3:45PM	Oct 16 2017 3:46PM	Yaritza Candelaria		Washington	District of Columbia	Type A (HUD MFH Case)	Complaint against management- LIH-4BD FAM in San Diego CO. CA Caller have a complaint against the landlord.	Phone
206474	Oct 16 2017 3:45PM	Oct 16 2017 3:50PM	Rita Rashad					LIH- 1BR elderly apts in Cuyahoga Co, OH	Mail
206475	Oct 16 2017 3:51PM	Oct 16 2017 3:52PM	Stephanie Zelaya		Costa Mesa	California	Type B (HUD Non-FHA Case)		
206476	Oct 16 2017 3:55PM	Oct 16 2017 3:57PM	Yaritza Candelaria		Vista	California	Type A (HUD MFH Case)		
206477	Oct 16 2017 4:04PM	Oct 16 2017 4:05PM	Yaritza Candelaria		Philadelphia	Pennsylvania	Type B (HUD Non-FHA Case)		
206478	Oct 16 2017 4:05PM	Oct 16 2017 4:06PM	Stephanie Zelaya		Cleveland	Ohio	Type A (HUD MFH Case)		

									Lancaster Village - she was evicted back in June; said, she owed \$2,000 which she paid; then a new Mgr came in and tenant had to have an inspection, after inspection the new Mgr started pointing out things like the blinds and residue on the stove. Subsequently, the New Mgr evicted her saying she failed the inspection. She went to court over the inspection. Tenant wanted proof of her eviction, New Mgr said, she was being evicted for \$570; then came back and said, it was the eviction....after court, Mgr came back and said, it was housekeeping. Judge ask if she could pay the \$570...the Mgr said, no matter what she still would have been evicted...feels like she was being targeted. She'd been there 7 years. She may have been unfairly evicted.	Phone
206479	Oct 16 2017 4:06PM	Oct 16 2017 4:07PM	Rita Rashad		Pontiac	Michigan	Type A (HUD MFH Case)		FMR	
206480	Oct 16 2017 4:09PM	Oct 16 2017 4:14PM	Stephanie Zelaya		Kansas City	Kansas	Type C (Non-HUD Case)		Complaint against management- LIH-28D FAM in Vista CA	Phone
206481	Oct 16 2017 4:13PM	Oct 16 2017 4:14PM	Yaritza Candelaria		Ventura	California	Type A (HUD MFH Case)		Father died, security deposit was not returned...	Phone
206482	Oct 16 2017 4:16PM	Oct 16 2017 4:16PM	Rita Rashad		Bridgeland	Michigan	Type C (Non-HUD Case)		Caller call 10/04/17 for the apartment listings and didn't find anything available. Caller wants more information about other programs.	Phone
206483	Oct 16 2017 4:26PM	Oct 16 2017 4:27PM	Yaritza Candelaria		Orlando	Florida	Type B (HUD Non-FHA Case)		BROOKMEADOWS Wants to report mismanagement The manager hired her family and has evicted tenants to move in her family members	Phone
206484	Oct 16 2017 4:27PM	Oct 16 2017 4:28PM	Stephanie Zelaya		Pekin	Illinois	Type A (HUD MFH Case)		She has a condo, it was rented out; there was damaged.	Email
206485	Oct 16 2017 4:34PM	Oct 16 2017 4:36PM	Rita Rashad		Oklahoma City	Oklahoma	Type C (Non-HUD Case)		LIH- 1BR elderly/DIS apt's in New York and Bronx, NY	Phone
206486	Oct 16 2017 4:34PM	Oct 16 2017 4:35PM	Stephanie Zelaya	Yes	New York	New York	Type A (HUD MFH Case)			Mail
206487	Oct 16 2017 4:36PM	Oct 16 2017 4:37PM	Rita Rashad						Caller have a complain against management in GRAND AVE VILLA. Management wants for the tenant to paint all the walls in the apt.	
206488	Oct 16 2017 4:43PM	Oct 16 2017 4:44PM	Yaritza Candelaria		Sacramento	California	Type A (HUD MFH Case)		Mobile Trailer - market renter w/LL complaint...	Phone
206489	Oct 16 2017 4:44PM	Oct 16 2017 4:44PM	Rita Rashad		Vale	North Carolina	Type C (Non-HUD Case)		Looking for listings...	Phone
206490	Oct 16 2017 4:55PM	Oct 16 2017 4:55PM	Rita Rashad		Staten Island	New York	Type A (HUD MFH Case)		GRAND AVE VILLA Has lived there for over 17 years Under new management The property is finally being repaired In her lease agreement when she moved in, it states her unit can be painted as long as it's painted back when they move out Management is now requesting all tenants remove their items so they can paint the unit so that it can pass HUD inspections	Phone
206491	Oct 16 2017 4:59PM	Oct 16 2017 5:00PM	Stephanie Zelaya		Sacramento	California	Type A (HUD MFH Case)		They want her to move everything out by this Friday	Phone
206492	Oct 16 2017 5:00PM	Oct 16 2017 5:00PM	Rita Rashad		Washington	District of Columbia	Type B (HUD Non-FHA Case)		The Vista 20020 - caller is with PHA, looking for utility check...	Phone
206493	Oct 16 2017 5:02PM	Oct 16 2017 5:03PM	Darshall Davis		Philadelphia	Pennsylvania	Type A (HUD MFH Case)		LIH in Philadelphia PA 1BR Family Caller states that she received a notice of termination but has not given a reason why. Wants to know if it is legal for them to do that without reason?	Mail
206494	Oct 17 2017 9:13AM	Oct 17 2017 11:45AM	Kimberly Douglass Smith						Was with Catholic Charities...they paid rent up to a year; Aug was her last month. Sept she was to start paying full rent, \$800+; Then there was an issue with her heat as it was cold...Mgr said, he can't turn on heat as his bill will be high. She told CC;	
206495	Oct 17 2017 9:15AM	Oct 17 2017 9:15AM	Rita Rashad		Springfield	Massachusetts	Type A (HUD MFH Case)		2 bdrm, family, Indian Orchard	Phone
206496	Oct 17 2017 9:17AM	Oct 17 2017 9:21AM	Stephanie Zelaya						Caller receive a write out because of a neighbor that complain about him. Caller have complain against management in RICHARDVILLE APARTMENTS I. Intimidation Complain against a maintenance worker cursing at him.	
206497	Oct 17 2017 9:18AM	Oct 17 2017 9:19AM	Yaritza Candelaria		Fort Wayne	Indiana	Type A (HUD MFH Case)		Pines of Perrington - not MFCH; says, she was kicked off of program...	Phone
206498	Oct 17 2017 9:21AM	Oct 17 2017 9:21AM	Rita Rashad		Rochester	New York	Type B (HUD Non-FHA Case)		VICTORY SQUARE APARTMENTS: Caller states that she was told that she owes HUD for non-payment of rent at the above mentioned apartments. States that she has not been able to get in contact with the Property Manager.	Phone
206499	Oct 17 2017 9:22AM	Oct 17 2017 9:23AM	Kimberly Douglass Smith		Houston	Tennessee	Type A (HUD MFH Case)		Caller has a house and is not receiving subsidy; has complaint against LL. Complaint against local PHA	Phone
206500	Oct 17 2017 9:25AM	Oct 17 2017 9:26AM	Rita Rashad		Goldsboro	North Carolina	Type C (Non-HUD Case)		The Retreat at Madison - not MFCH; does not know which program..	Phone
206501	Oct 17 2017 9:30AM	Oct 17 2017 9:31AM	Stephanie Zelaya		Hartford	Connecticut	Type B (HUD Non-FHA Case)		Caller have a complain against management in GREELEY MANOR APARTMENTS. Bedbugs in the apartments. Mold in the apartments.	Phone
206502	Oct 17 2017 9:30AM	Oct 17 2017 9:31AM	Rita Rashad		Decatur	Georgia	Type B (HUD Non-FHA Case)		Caller have a question about if HUD will be funding any repair in the property.	Phone
206503	Oct 17 2017 9:31AM	Oct 17 2017 9:32AM	Yaritza Candelaria		Greeley	Colorado	Type A (HUD MFH Case)		Needs assistance with FEMA	Phone
206504	Oct 17 2017 9:38AM	Oct 17 2017 9:40AM	Yaritza Candelaria		Jackson	Michigan	Type A (HUD MFH Case)			
206505	Oct 17 2017 9:43AM	Oct 17 2017 9:44AM	Stephanie Zelaya		Estero	Florida	Type C (Non-HUD Case)			

206506	Oct 17 2017 9:46AM	Oct 17 2017 9:46AM	Kimberly Douglass Smith	Ft. Worth	Texas	Type A (HUD MFH Case)	LIH- 2 bedroom family in Ft. Worth BETTER HOUSING ERIE Has not had a refrigerator since Sunday, it has been broken Management said she had to wait and that there was nothing they can do and hung up on her	Website
206507	Oct 17 2017 9:47AM	Oct 17 2017 9:48AM	Stephanie Zelaya	Erie	Pennsylvania	Type A (HUD MFH Case)	EATONTOWN SENIOR CITIZENS A/K/A THE MEADOWBROOK: Caller states that her and other tenants vehicle have been constantly vandalized. The property has camera's but will not allow them to look at the camera's. Caller states that the police has been notified and will be investigated.	Phone
206508	Oct 17 2017 9:49AM	Oct 17 2017 10:08AM	Kimberly Douglass Smith	Eatontown	New Jersey	Type A (HUD MFH Case)	True Love Manor - She was evicted due to her and other tenants that had bedbugs and other issues with Mgr. City officials came to check out bedbugs. Also, she had been assaulted, and robbed. She made many complaints to Mgr. nothing ever done. She has been trying to get hold of HUD officials. She is trying to get eviction removed. Adult Protective Services has been helping her.	Phone
206509	Oct 17 2017 9:50AM	Oct 17 2017 9:50AM	Rita Rashad	Ft. Wayne	Indiana	Type A (HUD MFH Case)	Caller have a complain against management in PARK PLACE. A/C is not working. Bad smell on the hallways. Mold in the building.	Phone
206510	Oct 17 2017 9:53AM	Oct 17 2017 10:02AM	Yaritza Candelaria	St. Louis	Missouri	Type A (HUD MFH Case)	Property is doing illegal inspections Tyler House 20002 - via PHA; trying to get some info., as to why her rent is going up. LIH- 1BR family apts in	Phone
206511	Oct 17 2017 9:56AM	Oct 17 2017 9:56AM	Rita Rashad	Washington	District of Columbia	Type B (HUD Non-FHA Case)	PRC Shakespeare; 1696 Vyse Ave or 1551 Shakespeare Ave. - says, it is tax credit program.	Phone
206512	Oct 17 2017 9:58AM	Oct 17 2017 9:58AM	Stephanie Zelaya	Moreno Valley	California	Type A (HUD MFH Case)	LIH- 1BR family apts in Riverside Co, CA	Phone
206513	Oct 17 2017 10:01AM	Oct 17 2017 10:02AM	Stephanie Zelaya					
206514	Oct 17 2017 10:06AM	Oct 17 2017 10:06AM	Rita Rashad	Bronx	New York	Type B (HUD Non-FHA Case)	He is a General Contractor...looking to fill out a 2530...	Phone
206515	Oct 17 2017 10:08AM	Oct 17 2017 10:09AM	Stephanie Zelaya	Moreno Valley	California	Type A (HUD MFH Case)	WALNUT WEST APARTMENTS: Caller states that she received an eviction notice due to a failed HUD inspection. Caller states that she did an appeal but was denied.	Mail
206516	Oct 17 2017 10:08AM	Oct 17 2017 10:09AM	Rita Rashad	Fairlawn	Ohio	Type C (Non-HUD Case)	FMR Complaint against management	Phone
206517	Oct 17 2017 10:12AM	Oct 17 2017 10:13AM	Kimberly Douglass Smith	Elizabthe City	North Carolina	Type A (HUD MFH Case)	Caller have a complain against management in SHILOH VILLAGE APTS Caller fall down the stairs couple days ago. Her daughter fiancé take her to the store but since she can walk long distances they park inside property to get the groceries out of the park and the tow man came to tow the car and police was call. Police told manager and tow guy to leave the car. Manager told the tenant that she might get evicted	Phone
206518	Oct 17 2017 10:14AM	Oct 17 2017 10:15AM	Stephanie Zelaya	Columbia	South Carolina	Type C (Non-HUD Case)	Hillwood II - waiting for a furnace 8 or 9 months; she called today, Mgr say, they don't have it. Told to turn on oven. Also roach problems. Paint chips, etc. Duplicate caller	Phone
206519	Oct 17 2017 10:15AM	Oct 17 2017 10:17AM	Yaritza Candelaria	Dallas	Texas	Type A (HUD MFH Case)	RIVERVIEW APARTMENTS: Caller wants to know if the property should have heat in the common areas. She was evicted from Govt. Housing...not MFCH...don't service city.	Phone
206520	Oct 17 2017 10:17AM	Oct 17 2017 10:18AM	Rita Rashad	Akron	Ohio	Type A (HUD MFH Case)	Section 8- Maintenance/management complaint	Phone
206521	Oct 17 2017 10:19AM	Oct 17 2017 10:19AM	Kimberly Douglass Smith				LIH-2BD Fam in Wayne Co. MI Checking on her status on HCV wait list	Phone
206522	Oct 17 2017 10:20AM	Oct 17 2017 10:21AM	Kimberly Douglass Smith	Norfolk	New York	Type A (HUD MFH Case)	LIH- 1 bedroom disabled in Fresno, CA THE VILLAGE OF MILL CREEK Has lived there for over 7 years Management went in to her unit without notice and ripped up the bottom of her couch She spoke to maintenance and they said they didn't know, but then they told her it was management and it was their protocol She spoke to management and they told her the maintenance person would fix it All the maintenance person only placed tape on the rips and management said they were not going to pay for replacing it She has threatened her with eviction over gossip	Phone
206523	Oct 17 2017 10:22AM	Oct 17 2017 10:22AM	Rita Rashad	Cicero	Indiana	Type C (Non-HUD Case)	Mary Allen West - Case Worker for Adult Protective Services, building is infested with bedbugs, bad mgmt and inadequate maintenance; also danger to health. PM does not want to spend the money. LIH- 2BD FAM in Hamilton Co. IN	Phone
206524	Oct 17 2017 10:22AM	Oct 17 2017 1:08PM	Kimberly Douglass Smith				Caller received an eviction and wants HUD FO number	Phone
206525	Oct 17 2017 10:27AM	Oct 17 2017 10:28AM	Yaritza Candelaria	GrossePointe Park	Michigan	Type A (HUD MFH Case)		
206526	Oct 17 2017 10:31AM	Oct 17 2017 11:47AM	Kimberly Douglass Smith					
206527	Oct 17 2017 10:35AM	Oct 17 2017 10:35AM	Kimberly Douglass Smith	Fresno	California	Type A (HUD MFH Case)		
206528	Oct 17 2017 10:37AM	Oct 17 2017 10:38AM	Stephanie Zelaya	Battle Creek	Michigan	Type A (HUD MFH Case)		
206529	Oct 17 2017 10:39AM	Oct 17 2017 10:39AM	Rita Rashad	Galesburg	Illinois	Type A (HUD MFH Case)		
206530	Oct 17 2017 10:45AM	Oct 17 2017 10:46AM	Yaritza Candelaria	Cicero	Indiana	Type A (HUD MFH Case)		
206531	Oct 17 2017 10:49AM	Oct 17 2017 10:49AM	Kimberly Douglass Smith					



206532	Oct 17 2017 10:52AM	Oct 17 2017 10:53AM	Rita Rashad	Union	Mississippi	Type A (HUD MFH Case)	Union Square - SNAP case worker notice two different payments of rent at bottom of rent receipt where Mgr charged tenant rent of \$536; yet rent also show receipt \$412; did not understand it. Now, her rent is \$584...said, it was bc of child support (\$144) which was the last time on Sept. 12th. MILFORD MILL Calling on behalf of tenant The water doesn't drain completely in the washing machine It has been happening for over 3 months Management keeps getting notified, but management says it's because tenants are using too much laundry detergent Corp was contacted, but nothing was done	Phone
206533	Oct 17 2017 10:53AM	Oct 17 2017 10:53AM	Stephanie Zelaya	Milford	New Hampshire	Type A (HUD MFH Case)	LIH-2BD FAM in Clermont and Brown Co. in OH	Phone
206534	Oct 17 2017 10:53AM	Oct 23 2017 9:26AM	Kimberly Douglass Smith	Gaithersburg	Maryland	Type A (HUD MFH Case)	LIH-2BD FAM in Burley ID	Website
206535	Oct 17 2017 10:53AM	Oct 17 2017 10:54AM	Yaritza Candelaria	Milford	Ohio	Type A (HUD MFH Case)		Mail
206536	Oct 17 2017 10:56AM	Oct 17 2017 10:59AM	Stephanie Zelaya	Gonzales	Louisiana	Type B (HUD Non-FHA Case)	Wants to put a trailer under subsidy	Phone
206537	Oct 17 2017 11:00AM	Oct 17 2017 11:01AM	Yaritza Candelaria	Burley	Idaho	Type A (HUD MFH Case)		Phone
206538	Oct 17 2017 11:03AM	Oct 17 2017 11:03AM	Rita Rashad	Pine Hill	New Jersey	Type A (HUD MFH Case)	Mansions - contacted office about maintenance issues, also black mold; altho not sure. She'd cleaned it off and it came back. She has a 5 year old son. Maintenance did come, saw the black mold; they painted over top of mold. She and son are ill possibly from mold. Came out of hospital yesterday.	Phone
206539	Oct 17 2017 11:03AM	Oct 17 2017 11:04AM	Stephanie Zelaya	Bloomington	Indiana	Type A (HUD MFH Case)	LIH- 2BR family apts in Greene Co and Monroe Co, IN JOHN CRAWFORD SENIOR CITIZEN HOUSING: Caller states that there are men on the property causing a disturbance and management will not address the issue.	Phone
206540	Oct 17 2017 11:09AM	Oct 17 2017 11:09AM	Kimberly Douglass Smith	MONTICELLO	New York	Type A (HUD MFH Case)	Caller is being trying to reach PHA office	Phone
206541	Oct 17 2017 11:09AM	Oct 17 2017 11:11AM	Yaritza Candelaria	Birmingham	Alabama	Type B (HUD Non-FHA Case)	LIH- 1BR family/elderly/DIS apts in Sarasota Co, FL	Phone
206542	Oct 17 2017 11:11AM	Oct 17 2017 11:16AM	Stephanie Zelaya	Sarasota	Florida	Type A (HUD MFH Case)		Website
206543	Oct 17 2017 11:12AM	Oct 17 2017 11:12AM	Yaritza Candelaria					
206544	Oct 17 2017 11:17AM	Oct 17 2017 11:17AM	Kimberly Douglass Smith	Inver Grove Heights	Minnesota	Type A (HUD MFH Case)	PRAIRIE ESTATES: Caller states that she requested a larger unit due to her family composition. as initially told that she'll move into a 3 bedroom in October. Was then told via a notice on her door that a tenant in the 3 bedroom is no longer moving out. Wants to purchase a home with her voucher	Phone
206545	Oct 17 2017 11:22AM	Oct 17 2017 11:23AM	Stephanie Zelaya	NONE GIVEN	New York	Type B (HUD Non-FHA Case)	LIH-1BD FAM in Racine WI	Phone
206546	Oct 17 2017 11:22AM	Oct 17 2017 11:24AM	Yaritza Candelaria	Racine	Wisconsin	Type A (HUD MFH Case)		Phone
206547	Oct 17 2017 11:23AM	Oct 17 2017 11:24AM	Kimberly Douglass Smith	New Haven	West Virginia	Type B (HUD Non-FHA Case)	LIHTC- Nasareth Towers - problems with Mgmt., wants # for corp.	Phone
206548	Oct 17 2017 11:25AM	Oct 17 2017 11:26AM	Rita Rashad	Columbus	Ohio	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in Bradenton, FL	Phone
206549	Oct 17 2017 11:27AM	Oct 17 2017 11:28AM	Kimberly Douglass Smith	Bradenton	Florida	Type A (HUD MFH Case)	Voicemail CANDLEWOOD APARTMENTS: Caller states that she has mold in her unit due to leaking pipes in her bathroom. Caller states that maintenance comes in and patch up the drywall but nothing to the pipe. Caller also states that she has called local code enforcement.	Mail
206550	Oct 17 2017 11:29AM	Oct 17 2017 11:47AM	Kimberly Douglass Smith				Voicemail Garden Apts via PHA; caller has complaint. Questions regarding termination of section 8 Caller have a complain against management in MARY ALLEN WEST TOWER APARTMENTS. Bedbugs in the apartment Roaches and mice in the apartment	Phone
206551	Oct 17 2017 11:30AM	Oct 17 2017 11:57AM	Kimberly Douglass Smith	Cocoa	Florida	Type A (HUD MFH Case)		Phone
206552	Oct 17 2017 11:31AM	Oct 17 2017 1:09PM	Kimberly Douglass Smith					
206553	Oct 17 2017 11:32AM	Oct 17 2017 11:32AM	Rita Rashad	Milwaukee	Wisconsin	Type B (HUD Non-FHA Case)		Phone
206554	Oct 17 2017 11:32AM	Oct 17 2017 1:10PM	Kimberly Douglass Smith					
206555	Oct 17 2017 11:33AM	Oct 17 2017 11:34AM	Yaritza Candelaria	Galesburg	Illinois	Type A (HUD MFH Case)		Phone
206556	Oct 17 2017 11:33AM	Oct 17 2017 1:25PM	Kimberly Douglass Smith	Tipton	Missouri	Type A (HUD MFH Case)	Management complaint Message for [REDACTED]	Mail
206557	Oct 17 2017 11:34AM	Oct 17 2017 4:02PM	Rita Rashad				Pleasant Valley - Mgmt and smoking issues via Iron County Housing Commission; LIH- 1BR DIS/elderly apts in Dc and Baltimore, MD Complaint against management- Northridge Manor - issues with kitchen and bedroom, there is mold. The Mgr say, they will clean it up. It is all over her apt. She talked to the City of Beaumont; they won't do anything. Say, she is getting sick.	Phone
206558	Oct 17 2017 11:41AM	Oct 17 2017 11:41AM	Rita Rashad	Crystal Falls	Michigan	Type B (HUD Non-FHA Case)		Phone
206559	Oct 17 2017 11:42AM	Oct 17 2017 11:43AM	Stephanie Zelaya	Cumberland	Maryland	Type B (HUD Non-FHA Case)		Mail
206560	Oct 17 2017 11:43AM	Oct 17 2017 11:44AM	Kimberly Douglass Smith	Puyallup	Washington	Type A (HUD MFH Case)		Phone
206561	Oct 17 2017 11:48AM	Oct 17 2017 11:48AM	Stephanie Zelaya	Winston Salem	North Carolina	Type B (HUD Non-FHA Case)		Phone
206562	Oct 17 2017 11:50AM	Oct 17 2017 11:50AM	Rita Rashad	Beaumont	Texas	Type A (HUD MFH Case)		Phone
206563	Oct 17 2017 11:51AM	Oct 17 2017 11:52AM	Stephanie Zelaya					
206564	Oct 17 2017 11:55AM	Oct 17 2017 11:56AM	Stephanie Zelaya	Hemet	California	Type A (HUD MFH Case)		Website
206565	Oct 17 2017 12:03PM	Oct 17 2017 12:03PM	Rita Rashad	Burke	Virginia	Type A (HUD MFH Case)	Sister is disabled looking for low income apts - 2 bdrm, disabled, PG County MEADOWS: Caller states that there is a tenant who smokes marijuana in his unit. The manager has been notified several times. Caller also states that he has talked to the corporate office to no avail. She has a mobile home, says on website, HUD has a one-time program to help her move.	Phone
206566	Oct 17 2017 12:03PM	Oct 17 2017 12:04PM	Kimberly Douglass Smith	Milwaukee	Wisconsin	Type A (HUD MFH Case)	Walton Oaks: Caller is not sure which program she's under.	Phone
206567	Oct 17 2017 12:08PM	Oct 17 2017 12:09PM	Rita Rashad	Foley	Alabama	Type C (Non-HUD Case)		Phone
206568	Oct 17 2017 12:08PM	Oct 17 2017 12:09PM	Kimberly Douglass Smith	Augusta	Georgia	Type B (HUD Non-FHA Case)		Phone

(b)(6)

							FOREST COVE APARTMENTS Lived there for over a year When she first moved in, she had a bedbug infestation and threw everything out She spoke to someone at her children's school and they referred her to a lawyer and told them everything that was wrong in the unit Her water tank wasn't working, there was a hole in the ceiling, black mold, etc She spoke to maintenance about the mold and they told her to put in a work order but they never showed up  The black mold got worse and when her water heater was getting fixed, the maintenance person saw the mold and after that, she got evicted She wants the eviction expunged from her record She gave the notice to her lawyer but they couldn't find that notice in the system for a court date and said it wasn't through the courts She spoke to management and the 1 bdrm, family, Harris County, Dallas and Bay Town CIVIC TOWERS: Caller was displaced by the hurricane. Caller states that the FEMA assistance will run out on the 21st. Has not been able to contact the property to see what they are going to do.		
206569	Oct 17 2017 12:13PM	Oct 17 2017 12:14PM	Stephanie Zelaya	Atlanta	Georgia	Type A (HUD MFH Case)		Phone	
206570	Oct 17 2017 12:16PM	Oct 17 2017 12:16PM	Rita Rashad	Dallas	Texas	Type A (HUD MFH Case)		Phone	
206571	Oct 17 2017 12:17PM	Oct 17 2017 12:17PM	Kimberly Douglass Smith	Miami	Florida	Type A (HUD MFH Case)		Phone	
206572	Oct 17 2017 12:18PM	Oct 17 2017 12:19PM	Stephanie Zelaya	Gainesville	Texas	Type A (HUD MFH Case)		Phone	
206573	Oct 17 2017 12:20PM	Oct 17 2017 12:20PM	Rita Rashad	Gardner	Maine	Type C (Non-HUD Case)		Phone	
206574	Oct 17 2017 12:25PM	Oct 17 2017 12:26PM	Yaritza Candelaria	Gainsville	Texas	Type A (HUD MFH Case)		Phone	
206575	Oct 17 2017 12:27PM	Oct 17 2017 12:29PM	Stephanie Zelaya	Jacksonville	Florida	Type A (HUD MFH Case)		Phone	
206576	Oct 17 2017 12:33PM	Oct 17 2017 12:33PM	Yaritza Candelaria	Marino Valley	California	Type A (HUD MFH Case)		Mail	
206577	Oct 17 2017 12:34PM	Oct 17 2017 2:40PM	Kimberly Douglass Smith	St.Joseph	Missouri	Type A (HUD MFH Case)		Phone	
206578	Oct 17 2017 12:35PM	Oct 17 2017 12:35PM	Kimberly Douglass Smith						
206579	Oct 17 2017 12:37PM	Oct 17 2017 12:37PM	Stephanie Zelaya	Rock Island	Illinois	Type B (HUD Non-FHA Case)		Phone	
206580	Oct 17 2017 12:41PM	Oct 17 2017 12:42PM	Yaritza Candelaria	Baltimore City	Maryland	Type C (Non-HUD Case)		Phone	
206581	Oct 17 2017 12:41PM	Oct 17 2017 12:42PM	Kimberly Douglass Smith	Renton	Washington	Type A (HUD MFH Case)		Phone	
206582	Oct 17 2017 12:44PM	Oct 17 2017 12:45PM	Stephanie Zelaya	Jackson	Mississippi	Type A (HUD MFH Case)		Phone	
206583	Oct 17 2017 12:46PM	Oct 17 2017 12:47PM	Kimberly Douglass Smith	Orlando	Florida	Type B (HUD Non-FHA Case)		Phone	
206584	Oct 17 2017 12:48PM	Oct 17 2017 12:48PM	Stephanie Zelaya						
206585	Oct 17 2017 12:48PM	Oct 17 2017 2:41PM	Kimberly Douglass Smith						
206586	Oct 17 2017 12:50PM	Oct 17 2017 3:34PM	Kimberly Douglass Smith						
206587	Oct 17 2017 12:51PM	Oct 17 2017 12:52PM	Yaritza Candelaria	Tucson	Arizona	Type B (HUD Non-FHA Case)		Phone	
206588	Oct 17 2017 12:54PM	Oct 17 2017 3:39PM	Kimberly Douglass Smith	Detroit	Michigan	Type A (HUD MFH Case)		Mail	
206589	Oct 17 2017 12:54PM	Oct 17 2017 12:55PM	Stephanie Zelaya	Miami	Florida	Type C (Non-HUD Case)		Phone	
206590	Oct 17 2017 12:56PM	Oct 17 2017 3:41PM	Kimberly Douglass Smith						
206591	Oct 17 2017 12:57PM	Oct 17 2017 4:21PM	Kimberly Douglass Smith	Wilmington	Delaware	Type A (HUD MFH Case)		Phone	
206592	Oct 17 2017 12:58PM	Oct 17 2017 1:01PM	Yaritza Candelaria	Las Vegas	Nevada	Type C (Non-HUD Case)		Phone	
206593	Oct 17 2017 12:58PM	Oct 17 2017 4:29PM	Kimberly Douglass Smith	Redding	California	Type A (HUD MFH Case)		Phone	
206594	Oct 17 2017 12:58PM	Oct 17 2017 4:34PM	Kimberly Douglass Smith						
206595	Oct 17 2017 1:00PM	Oct 17 2017 4:35PM	Kimberly Douglass Smith						
206596	Oct 17 2017 1:01PM	Oct 17 2017 1:01PM	Kimberly Douglass Smith						

206597	Oct 17 2017 1:03PM	Oct 17 2017 1:03PM	Kimberly Douglass Smith				Caller states that the manager shut the water off with out notice. Also states that the elevator is not working.	
206598	Oct 17 2017 1:04PM	Oct 17 2017 1:04PM	Stephanie Zelaya	Benton Harbor	Michigan	Type B (HUD Non-FHA Case)	LIH- Seeking emergency housing	Phone
206599	Oct 17 2017 1:04PM	Oct 17 2017 4:39PM	Kimberly Douglass Smith	Detroit	Michigan	Type A (HUD MFH Case)	LIH- 2 bedroom family in Wayne County	Mail
206600	Oct 17 2017 1:04PM	Oct 18 2017 12:44PM	Kimberly Douglass Smith				LIH- Voicemail	
206601	Oct 17 2017 1:05PM	Oct 18 2017 1:48PM	Kimberly Douglass Smith				Management complaint	
206602	Oct 17 2017 1:06PM	Oct 17 2017 1:07PM	Kimberly Douglass Smith				Complaint against local PHA- Needs itemized list on what her deposit was used for	Phone
206603	Oct 17 2017 1:08PM	Oct 17 2017 1:09PM	Stephanie Zelaya	Columbus	Georgia	Type B (HUD Non-FHA Case)	LIH-1BD in Fort Wayne IN	Mail
206604	Oct 17 2017 1:09PM	Oct 17 2017 1:10PM	Yaritza Candelaria	Fort Wayne	Indiana	Type A (HUD MFH Case)		
206605	Oct 17 2017 1:16PM	Oct 17 2017 1:17PM	Rita Rashad	Whiteville	North Carolina	Type A (HUD MFH Case)	2 bdrm, family, Columbus County	Phone
206606	Oct 17 2017 1:18PM	Oct 17 2017 1:20PM	Yaritza Candelaria	Denver	Colorado	Type A (HUD MFH Case)	Caller have a complain against management in CAPITOL HILL. Tenants can't contact the office, the voicemail is full and no number to call for maint. Rainbow Terrace - Non profit calling on behalf of a tenant - it is jeopardizing the security of her housing, new Mgr may have walked into a mess. A lot of unprofessional by Mgmt. Told she could not recert bc of paperwork needed; told Mgr she did not have transportation. Then received letter saying, she has to pay market rent. Plus other issues with daughter's birth certificate. She has been staying at apt for 2 years....	Phone
206607	Oct 17 2017 1:26PM	Oct 17 2017 1:27PM	Rita Rashad	Cleveland	Ohio	Type A (HUD MFH Case)	LIH-1BD in Gainesville FL	Phone
206608	Oct 17 2017 1:30PM	Oct 17 2017 1:32PM	Yaritza Candelaria	Brandford	Florida	Type A (HUD MFH Case)	LIH- 3 bedroom family in Huntsville, TX	Mail
206609	Oct 17 2017 1:31PM	Oct 17 2017 1:31PM	Kimberly Douglass Smith	Trinity	Texas	Type A (HUD MFH Case)	Trolley Lane (HVC) caller is tax credit...	Phone
206610	Oct 17 2017 1:32PM	Oct 17 2017 1:32PM	Rita Rashad	Salt Lake City	Utah	Type B (HUD Non-FHA Case)	PHA- complaint	Phone
206611	Oct 17 2017 1:35PM	Oct 17 2017 1:35PM	Kimberly Douglass Smith	Newark	New Jersey	Type B (HUD Non-FHA Case)		Phone
206612	Oct 17 2017 1:36PM	Oct 17 2017 1:36PM	Kimberly Douglass Smith				LIH- 2 bedroom family in Indianapolis, IN	Mail
206613	Oct 17 2017 1:39PM	Oct 17 2017 1:39PM	Kimberly Douglass Smith	Indainapolis	Indiana	Type A (HUD MFH Case)	LIH-1BD in MA	Website
206614	Oct 17 2017 1:42PM	Oct 17 2017 1:43PM	Yaritza Candelaria	Milwaukee	Wisconsin	Type A (HUD MFH Case)	PHA- HCV	Phone
206615	Oct 17 2017 1:42PM	Oct 17 2017 1:43PM	Kimberly Douglass Smith	Greensboro	North Carolina	Type B (HUD Non-FHA Case)	2 bdrm, family, Orange County	
206616	Oct 17 2017 1:45PM	Oct 17 2017 1:46PM	Rita Rashad	Greenwood Lake	New York	Type A (HUD MFH Case)	There was carbon monoxide in apt. in July...LL does not fix it. The Mayor contacted the LL. This LL has been verbally abusive to her. LL was aggravated that he had to fix CO about 2 years ago.	Phone
206617	Oct 17 2017 1:48PM	Oct 17 2017 2:32PM	Kimberly Douglass Smith	San Antonio	Texas	Type B (HUD Non-FHA Case)	PHA- complaint	Phone
206618	Oct 17 2017 1:52PM	Oct 17 2017 1:52PM	Rita Rashad	Little Rock	Arkansas	Type A (HUD MFH Case)	Auxora Arms - painting; is it a certain time which they are to do painting; apt has never been painted.	Phone
206619	Oct 17 2017 1:52PM	Oct 17 2017 1:53PM	Yaritza Candelaria	Titum	Missouri	Type B (HUD Non-FHA Case)	Caller needs the PHA contact number	Phone
206620	Oct 17 2017 1:55PM	Oct 17 2017 1:56PM	Rita Rashad	Pompano Beach	Florida	Type C (Non-HUD Case)	Market renter w/LL complaint	Phone
206621	Oct 17 2017 2:00PM	Oct 17 2017 2:00PM	Rita Rashad	Bollings Green	Kentucky	Type B (HUD Non-FHA Case)	Bryant Ways - not MFCH; caller is with PHA... LIH-	Phone
206622	Oct 17 2017 2:02PM	Oct 17 2017 2:03PM	Stephanie Zelaya	Glen Burnie	Maryland	Type A (HUD MFH Case)	FMR Also has questions about rent control	Website,Phone
206623	Oct 17 2017 2:03PM	Oct 17 2017 2:04PM	Yaritza Candelaria	Astoria	New York	Type A (HUD MFH Case)	Caller have a complain against management in MARINE TERRACE. Manager giving the tenant a hard time to renew her lease.	Phone
206624	Oct 17 2017 2:05PM	Oct 17 2017 2:05PM	Rita Rashad	Memphis	Tennessee	Type B (HUD Non-FHA Case)	Memphis Housing Authority - Legions Park - recently did an application back in January, was to go to a HUD Program and pay a deposit. When he came to see what rent was to be, rent was higher than what he thought. LIH- 2BR elderly/family apts in Mooresville, IN	Phone
206625	Oct 17 2017 2:08PM	Oct 17 2017 2:11PM	Stephanie Zelaya	Indianapolis	Indiana	Type A (HUD MFH Case)	Also wants to rent a house	Phone
206626	Oct 17 2017 2:11PM	Oct 17 2017 2:11PM	Yaritza Candelaria	Pontiac	Michigan	Type C (Non-HUD Case)	Caller want the PHA number for Detroit	Phone
206627	Oct 17 2017 2:14PM	Oct 17 2017 2:14PM	Darshall Davis	Douglasville	Georgia	Type B (HUD Non-FHA Case)	Caller has complaint against her manager on the rental office and PHA - she has section 8 voucher and has spoken to Housing Authority	Phone
206628	Oct 17 2017 2:14PM	Oct 17 2017 2:15PM	Stephanie Zelaya	Gardena	California	Type C (Non-HUD Case)	FMR Has questions about a comfort dog	Phone
206629	Oct 17 2017 2:21PM	Oct 17 2017 2:23PM	Rita Rashad	Watsonville	California	Type A (HUD MFH Case)	Seaside, CA - Vista Del Monte; while living here about 3 years ago, went to a funeral; Doctors decided she should have surgery in Arkansas and rented an apt (this Mgr lied on her, she lived at 408 Mulberry). Mgr said, it was okay for son to come to apt while she recuperated in Arkansas, her son cleaned her apt to give back to LL at Seaside. LL at that time, got upset bc son requested her security deposit...Mgr was upset. When she got back to Seaside and put in application...When she wanted to move back, the Mgr at Seaside denied her as former Mgr lied on her. LIH in Detroit/East Point 2 BR Family - also looking for assistance with LIHC program	Phone
206630	Oct 17 2017 2:22PM	Oct 17 2017 2:23PM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	LIH-1BD in Gwinnett GA	Website
206631	Oct 17 2017 2:24PM	Oct 17 2017 3:23PM	Yaritza Candelaria	Atlanta	Georgia	Type A (HUD MFH Case)		Phone

								SALEM TOWERS Faxed a complaint to the Inspector General twice and they did an investigation for the first complaint Management has been defrauding tenants and overcharging them for rent stating the subsidy was lower than it was He had a portion refunded but management states they will not be refunding the rest of the amount They did not calculate his rent correctly There was also mold in the unit Contacted corp but nothing was done LIH-18D in Wilmington DE LIH in Contra Costa/Alameda CO CA 1 BR Family/Elderly The Village - Apts are getting worse, she faced harassment and abuse... Also possible mold. Which is a danger to her health. Caller needs assistance in paying her mortgage for mobile home - no rental assistance HOLLY HILLS APARTMENTS Calling on behalf of mother The upkeep of the property has been let go The air filters have not been changed in a long time Maintenance doesn't do all the maintenance work Most of the maintenance work is contracted out Management and maintenance person live together	
206632	Oct 17 2017 2:30PM	Oct 17 2017 2:32PM	Stephanie Zelaya		Orange	New Jersey	Type A (HUD MFH Case)		Phone
206633	Oct 17 2017 2:32PM	Oct 17 2017 2:33PM	Yaritza Candelaria		Wilmington	Delaware	Type A (HUD MFH Case)		Mail
206634	Oct 17 2017 2:35PM	Oct 17 2017 2:36PM	Darshall Davis		Pittsburg	California	Type A (HUD MFH Case)		Mail
206635	Oct 17 2017 2:44PM	Oct 17 2017 2:45PM	Rita Rashad		Crystal Lake	Illinois	Type A (HUD MFH Case)		Phone
206636	Oct 17 2017 2:45PM	Oct 17 2017 2:46PM	Darshall Davis		Cala Mesa	California	Type C (Non-HUD Case)		Phone
206637	Oct 17 2017 2:47PM	Oct 17 2017 2:48PM	Stephanie Zelaya		Livingston	Tennessee	Type A (HUD MFH Case)		Phone
206638	Oct 17 2017 2:51PM	Oct 17 2017 2:53PM	Stephanie Zelaya		Charlotte	North Carolina	Type A (HUD MFH Case)		Website
206639	Oct 17 2017 2:53PM	Oct 17 2017 2:53PM	Darshall Davis		Venice	California	Type C (Non-HUD Case)		Phone
206640	Oct 17 2017 2:54PM	Oct 17 2017 2:54PM	Rita Rashad		Los Angeles	California	Type B (HUD Non-FHA Case)		Phone
206641	Oct 17 2017 2:59PM	Oct 17 2017 3:00PM	Stephanie Zelaya	Yes	Atlanta	Georgia	Type A (HUD MFH Case)		Phone
206642	Oct 17 2017 2:59PM	Oct 17 2017 3:00PM	Darshall Davis		Hinckley	Ohio	Type A (HUD MFH Case)		Mail
206643	Oct 17 2017 3:00PM	Oct 17 2017 3:01PM	Rita Rashad		Smyrna	Delaware	Type B (HUD Non-FHA Case)		Phone
206644	Oct 17 2017 3:05PM	Oct 17 2017 3:07PM	Stephanie Zelaya		Asheville	North Carolina	Type B (HUD Non-FHA Case)		Phone
206645	Oct 17 2017 3:07PM	Oct 17 2017 3:07PM	Yaritza Candelaria		San Antonio	Texas	Type B (HUD Non-FHA Case)		Phone
206646	Oct 17 2017 3:11PM	Oct 17 2017 3:14PM	Stephanie Zelaya		Indianapolis	Indiana	Type A (HUD MFH Case)		Website
206647	Oct 17 2017 3:13PM	Oct 17 2017 3:16PM	Yaritza Candelaria		Cleveland	Ohio	Type A (HUD MFH Case)		Mail
206648	Oct 17 2017 3:16PM	Oct 17 2017 3:21PM	Stephanie Zelaya		Blairs	Virginia	Type C (Non-HUD Case)		Phone
206649	Oct 17 2017 3:31PM	Oct 17 2017 3:31PM	Rita Rashad		Ardmore	Oklahoma	Type A (HUD MFH Case)		Phone
206650	Oct 17 2017 3:41PM	Oct 17 2017 3:43PM	Rita Rashad		Jackson	Mississippi	Type A (HUD MFH Case)		Phone
206651	Oct 17 2017 3:44PM	Oct 17 2017 3:45PM	Darshall Davis		Bradenton	Florida	Type A (HUD MFH Case)		Mail
206652	Oct 17 2017 3:45PM	Oct 17 2017 3:45PM	Yaritza Candelaria		Lake Charles	Louisiana	Type C (Non-HUD Case)		Phone
206653	Oct 17 2017 3:53PM	Oct 17 2017 3:53PM	Rita Rashad		Brooklyn	New York	Type A (HUD MFH Case)		Phone
206654	Oct 17 2017 3:58PM	Oct 17 2017 3:58PM	Rita Rashad		Roseville	Michigan	Type A (HUD MFH Case)		Phone
206655	Oct 17 2017 4:03PM	Oct 17 2017 4:04PM	Yaritza Candelaria		Oakland	California	Type A (HUD MFH Case)		Mail
206656	Oct 17 2017 4:06PM	Oct 17 2017 4:12PM	Kimberly Douglass Smith		Toledo	Ohio	Type A (HUD MFH Case)		Phone
206657	Oct 17 2017 4:08PM	Oct 17 2017 4:15PM	Darshall Davis		Indianapolis	Indiana	Type A (HUD MFH Case)		Phone
206658	Oct 17 2017 4:08PM	Oct 17 2017 4:08PM	Yaritza Candelaria		Matteson	Illinois	Type C (Non-HUD Case)		Phone
206659	Oct 17 2017 4:08PM	Oct 17 2017 4:09PM	Rita Rashad		Silvis	Illinois	Type A (HUD MFH Case)		Phone



								<p>Caller have a complain against management.</p> <p>Discrimination</p> <p>Caller is not under this program and doesn't know which program she participates.</p> <p>LIH-3BD FAM in Placer Co. CA</p>	
206702	Oct 18 2017 8:58AM	Oct 18 2017 3:10PM	Yaritza Candelaria	Elk Groove	California	Type B (HUD Non-FHA Case)			Phone
206703	Oct 18 2017 8:58AM	Oct 18 2017 1:57PM	Kimberly Douglass Smith						
206704	Oct 18 2017 8:59AM	Oct 18 2017 2:01PM	Rita Rashad			Type C (Non-HUD Case)		Could not really understand message TX: Looking for LIH	
206705	Oct 18 2017 8:59AM	Oct 18 2017 2:01PM	Kimberly Douglass Smith					Caller has complaint against mgmt - requesting call back	
								Caller have a complain against LL Roaches infestation.	
206706	Oct 18 2017 9:00AM	Oct 18 2017 2:57PM	Yaritza Candelaria	Los Angeles	California	Type B (HUD Non-FHA Case)			Phone
206707	Oct 18 2017 9:01AM	Oct 19 2017 3:50PM	Kimberly Douglass Smith	Vallejo	California	Type C (Non-HUD Case)		Discrimination Complaint	Phone
206708	Oct 18 2017 9:02AM	Oct 19 2017 3:52PM	Kimberly Douglass Smith					Caller has complaint against mgmt (caller stated she lives in housing)	
206709	Oct 18 2017 9:02AM	Oct 18 2017 1:17PM	Darshall Davis					Questions about LIH	
								Caller has complaint against LL regarding poor maintenance and leaking roof - he called court house and they told him that the owner would be able to terminate lease	Phone
206710	Oct 18 2017 9:04AM	Oct 18 2017 1:22PM	Darshall Davis	Hollywood	Florida	Type C (Non-HUD Case)		FMR	
206711	Oct 18 2017 9:05AM	Oct 18 2017 9:05AM	Stephanie Zelaya	Chesapeake	Virginia	Type C (Non-HUD Case)		Complaint against management	Phone
								Caller has complaint against mgmt regarding poor maintenance and them not giving the utility allowances to the tenants on the property at HILLWOOD II	
206712	Oct 18 2017 9:05AM	Oct 18 2017 1:40PM	Darshall Davis	Akron	Ohio	Type A (HUD MFH Case)		Caller has complaint against mgmt regarding them accusing her of things she knows nothing about at COTTAGE CREEK - she has contacted Corp Office already and no one has called her back yet	Phone
206713	Oct 18 2017 9:07AM	Oct 18 2017 1:48PM	Darshall Davis	San Antonio	Texas	Type A (HUD MFH Case)		PERRY ESTATES - caller has complaint against manager in the office regarding them not moving her into another unit	Phone
206714	Oct 18 2017 9:10AM	Oct 19 2017 11:18AM	Rita Rashad					FRANKLIN COURT APTS - requesting call back	
206715	Oct 18 2017 9:11AM	Oct 19 2017 11:30AM	Rita Rashad						
206716	Oct 18 2017 9:13AM	Oct 18 2017 9:13AM	Yaritza Candelaria	Canton	Ohio	Type B (HUD Non-FHA Case)		Caller have a complain against PHA	Phone
								Caller on behalf of her mother with complaint that mgmt is not allowing her to break her lease bc of shooting into her apt	
206717	Oct 18 2017 9:13AM	Oct 19 2017 12:01PM	Stephanie Zelaya	Milwaukee	Wisconsin	Type B (HUD Non-FHA Case)		LIH-1BD FAM in Philadelphia PA	Phone
206718	Oct 18 2017 9:14AM	Oct 27 2017 4:52PM	Yaritza Candelaria	Philadelphia	Pennsylvania	Type A (HUD MFH Case)		LIH	Phone
206719	Oct 18 2017 9:15AM	Oct 27 2017 4:47PM	Yaritza Candelaria						
206720	Oct 18 2017 9:16AM	Oct 19 2017 11:28AM	Rita Rashad					Caller has complaint against mgmt regarding infestation in her apt	
206721	Oct 18 2017 9:17AM	Oct 19 2017 11:26AM	Rita Rashad					Caller has complaint against mgmt regarding them not fixing her stove	
								Shelbourne House - Having problems with getting repairs and maintenance done - ceiling has been leaking, also there is mold, which has spread to bedroom and bathroom. Also, termites. This has been going on for about a year. He has reached out to Code Compliance before, but they never helped him. He has reached out to local tv and no help.	
206722	Oct 18 2017 9:22AM	Oct 18 2017 9:22AM	Rita Rashad	Miami Beach	Florida	Type A (HUD MFH Case)		Caller interested in section 8 voucher program	Phone
206723	Oct 18 2017 9:27AM	Oct 18 2017 9:27AM	Darshall Davis	Atlanta	Texas			FMR	Phone
206724	Oct 18 2017 9:30AM	Oct 18 2017 9:31AM	Stephanie Zelaya	Miami	Florida	Type C (Non-HUD Case)		Complaint against management-	Phone
206725	Oct 18 2017 9:33AM	Oct 18 2017 9:34AM	Rita Rashad	Minneapolis	Minnesota	Type A (HUD MFH Case)		1 bdrm, family, Minneapolis	Phone
								Caller wants to filled a fraud complain to HUD	
206726	Oct 18 2017 9:34AM	Oct 18 2017 9:35AM	Yaritza Candelaria	Westminster	Colorado	Type C (Non-HUD Case)			Phone
206727	Oct 18 2017 9:39AM	Oct 18 2017 10:14AM	Rita Rashad	Lakewood				Requesting to speak with R.R.	
								Caller on behalf of tenant that has complaint against mgmt regarding the elevator is not working at GATEWAY TERRACE APARTMENTS - she has contacted corp office	
206728	Oct 18 2017 9:40AM	Oct 18 2017 9:41AM	Darshall Davis	Ft Lauderdale	Florida	Type A (HUD MFH Case)		The Lourexis - lights in parking lot are very dim and it is very dark; 11 cars were broken into including hers. They viewed the camera but you can't see. It is very scary bc it is really dark. Told she cannot have 2 vehicles (one was broken down), but there are other tenants that do.	Phone
206729	Oct 18 2017 9:41AM	Oct 18 2017 9:42AM	Rita Rashad	Cleveland	Ohio	Type A (HUD MFH Case)		Caller have a complain against PHA because they are not allowing him to live in the property because he have a cat.	Phone
								Discrimination	
206730	Oct 18 2017 9:41AM	Oct 18 2017 9:42AM	Yaritza Candelaria	Hendersonville	North Carolina	Type B (HUD Non-FHA Case)		LIH- 2BR family apts in Marion Co, IN	Phone
206731	Oct 18 2017 9:45AM	Oct 18 2017 9:46AM	Stephanie Zelaya	Indianapolis	Indiana	Type A (HUD MFH Case)		Caller has complaint against PHA - she said she was threatened by staff there	Mail
206732	Oct 18 2017 9:45AM	Oct 18 2017 9:58AM	Darshall Davis	Houston	Texas	Type B (HUD Non-FHA Case)			Phone
206733	Oct 18 2017 9:46AM	Oct 18 2017 9:47AM	Rita Rashad	Queens	New York	Type C (Non-HUD Case)		He is a non profit, looking to develop property, need help with financing...	Phone
206734	Oct 18 2017 9:52AM	Oct 18 2017 9:52AM	Yaritza Candelaria	Rosenberg	Texas	Type B (HUD Non-FHA Case)		Caller have a complain against PHA in Rosenberg TX	Phone
								FMR	
206735	Oct 18 2017 9:52AM	Oct 18 2017 9:52AM	Stephanie Zelaya	Hillside	New Jersey	Type C (Non-HUD Case)		Wants to get a grant for repairs in her home	Phone
								SPRING LAKE VILLAGE	
								Feels she is being harassed by management	
								She ordered furniture a few weeks ago and left the box in the basement and management threw it out	
								Maintenance enters her unit without notice and doesn't have any work orders pending	
								When she contacts management, they are very unprofessional	
206736	Oct 18 2017 9:58AM	Oct 18 2017 9:58AM	Stephanie Zelaya	Pontiac	Michigan	Type A (HUD MFH Case)			Phone
206737	Oct 18 2017 9:59AM	Oct 18 2017 10:00AM	Rita Rashad	Caldwell	New Jersey	Type A (HUD MFH Case)		Marion Manor - FACT SHEET;	Phone
206738	Oct 18 2017 10:00AM	Oct 18 2017 10:01AM	Yaritza Candelaria	Farmington	Michigan	Type A (HUD MFH Case)		concerned about her IRA of \$5k	Mail
								LIH-3BD FAM in Oakland Co. MI	

206739	Oct 18 2017 10:07AM	Oct 18 2017 10:07AM	Rita Rashad		Addison	Illinois	Type B (HUD Non-FHA Case)	College Park - not MFCH; caller has complaint against PHA...	Phone
206740	Oct 18 2017 10:09AM	Oct 18 2017 10:11AM	Stephanie Zelaya	No	Wilmington	Delaware	Type A (HUD MFH Case)	LIH- 2BR family apts in Wilmington, DE	Phone
206741	Oct 18 2017 10:15AM	Oct 18 2017 10:17AM	Yaritza Candelaria		Brooklyn	New York	Type A (HUD MFH Case)	LIH-1BD FAM in Brooklyn NY	Mail
206742	Oct 18 2017 10:17AM	Oct 18 2017 10:18AM	Stephanie Zelaya		Manchester	New Hampshire	Type A (HUD MFH Case)	LIH- 2BR family apts in Merrimack Co, NH	Mail
206743	Oct 18 2017 10:20AM	Oct 18 2017 10:21AM	Rita Rashad		Paterson	New Jersey	Type A (HUD MFH Case)	1 bdrm, disabled, Passaic	Phone
206744	Oct 18 2017 10:23AM	Oct 18 2017 10:24AM	Yaritza Candelaria						
206745	Oct 18 2017 10:28AM	Oct 18 2017 10:28AM	Rita Rashad		Adrianne	Michigan	Type A (HUD MFH Case)	1 bdrm, family, Adrian Caller have a complaint against the LL.	Phone
								Mold in the apartments Bad fire detectors	
206746	Oct 18 2017 10:30AM	Oct 18 2017 10:32AM	Yaritza Candelaria		Lake town	Missouri	Type C (Non-HUD Case)		Phone
206747	Oct 18 2017 10:31AM	Oct 18 2017 10:31AM	Rita Rashad		Eules	Texas	Type B (HUD Non-FHA Case)	Looking for Emergency Shelter LIH in Glendale/Sun City AZ 1 BR	Phone
206748	Oct 18 2017 10:31AM	Oct 18 2017 10:32AM	Darshall Davis		West Lafayette	Indiana	Type A (HUD MFH Case)	Elderly Wants to know if any regulations changed in regards to documentation that he has	Phone
206749	Oct 18 2017 10:33AM	Oct 18 2017 10:37AM	Stephanie Zelaya		Griswold	Massachusetts	Type B (HUD Non-FHA Case)	1 bdrm, senior, DC, PG and	Phone
206750	Oct 18 2017 10:37AM	Oct 18 2017 10:38AM	Rita Rashad		Berwick	Maine	Type A (HUD MFH Case)	Montgomery Caller have a complain against the LL. Caller feel discriminated because of her mental illness. Caller try to talk to the LL but the LL ignore her request.	Phone
206751	Oct 18 2017 10:41AM	Oct 18 2017 10:43AM	Yaritza Candelaria		Northampton	Massachusetts	Type B (HUD Non-FHA Case)		Phone
								Antioch Homes 60621 - she only received \$1 on her utility check. Wants to know why?	
206752	Oct 18 2017 10:44AM	Oct 18 2017 10:44AM	Rita Rashad		Chicago	Illinois	Type A (HUD MFH Case)		Phone
206753	Oct 18 2017 10:46AM	Oct 18 2017 10:46AM	Kimberly Douglass Smith		Yules	Texas	Type A (HUD MFH Case)	Voiceemail LIH in Arlington TX 2 BR Family Caller have a complaint against management in NORTH HILLS FARMS 1.	Phone
206754	Oct 18 2017 10:47AM	Oct 18 2017 10:48AM	Darshall Davis						
206755	Oct 18 2017 10:48AM	Oct 18 2017 10:48AM	Yaritza Candelaria		Pontiac	Michigan	Type A (HUD MFH Case)	Manager doesn't want to give the deposit back. Deer Creek - Received an eviction notice from Mgr bc they did not pass inspection and that there was damaged to properties. There have been workorders placed. His mom passed, he is on lease; ever since she has been trying to get them out of apt. for 2 years...	Phone
206756	Oct 18 2017 10:48AM	Oct 18 2017 10:50AM	Rita Rashad		Leland	Mississippi	Type A (HUD MFH Case)	FMR Has questions about a Will and property that was taken away from her that is financed by FHA	Phone
206757	Oct 18 2017 10:49AM	Oct 18 2017 10:50AM	Stephanie Zelaya		Mt. Olive	Mississippi	Type B (HUD Non-FHA Case)	Needs to speak to [REDACTED]	Phone
206758	Oct 18 2017 10:50AM	Oct 18 2017 10:51AM	Kimberly Douglass Smith		Erie	Pennsylvania	Type C (Non-HUD Case)	FMR wanting to file a complaint.	Phone
206759	Oct 18 2017 10:59AM	Oct 18 2017 11:01AM	Stephanie Zelaya	Yes	Chicago	Illinois	Type A (HUD MFH Case)	LIH- 1/2BR family apts in Chicago, IL  Caller have a complain against management. Tenant have to do the re-certification and sign on 12/01/17 but her daughter bought he a ticket to NY and she wont be in to sign and manager doesn't want to help her out.	Mail
206760	Oct 18 2017 11:00AM	Oct 18 2017 11:01AM	Yaritza Candelaria		Largo	Florida	Type A (HUD MFH Case)	2/3 bdrm, family, Miami and Broward County	Phone
206761	Oct 18 2017 11:04AM	Oct 18 2017 11:04AM	Rita Rashad		Hollywood	Florida	Type A (HUD MFH Case)		Phone
206762	Oct 18 2017 11:04AM	Oct 18 2017 11:06AM	Stephanie Zelaya		Indianapolis	Indiana	Type A (HUD MFH Case)	LIH- 2BR family apts in Indianapolis, IN Eastern Ave...having maintenance issues, contacted rental office back in June regarding washing machines; told on several occassions that someone would come out. But nothing has happened.	Website
206763	Oct 18 2017 11:10AM	Oct 18 2017 11:10AM	Rita Rashad		Seat Pleasant	Maryland	Type A (HUD MFH Case)		Phone
206764	Oct 18 2017 11:10AM	Oct 18 2017 11:11AM	Kimberly Douglass Smith		Moultrie	Georgia	Type A (HUD MFH Case)	LIH- 1 bedroom family in Scranton, PA	Mail
206765	Oct 18 2017 11:11AM	Oct 18 2017 11:12AM	Yaritza Candelaria		Bastrop	Louisiana	Type A (HUD MFH Case)	LIH-2BD FAM in Oachita Co. LO	Mail
206766	Oct 18 2017 11:11AM	Oct 18 2017 11:12AM	Darshall Davis		Peach Bottom	Pennsylvania	Type A (HUD MFH Case)	LIH in Lancaster CO PA 1 BR Family William Tell - Her stove is out, 6 weeks it has been out.	Phone
206767	Oct 18 2017 11:13AM	Oct 18 2017 11:15AM	Rita Rashad		Denver	Colorado	Type A (HUD MFH Case)	WESTLAKE APARTMENTS; Caller states that she has mold in her unit. States that she has informed the manger to no avail.	Phone
206768	Oct 18 2017 11:15AM	Oct 18 2017 11:20AM	Kimberly Douglass Smith		Savannah	Georgia	Type A (HUD MFH Case)	LIH- 2/3BR family apts in Ottawa Co, OK	Phone
206769	Oct 18 2017 11:15AM	Oct 18 2017 11:16AM	Stephanie Zelaya		Wyandotte	Oklahoma	Type B (HUD Non-FHA Case)	Prefers a house-	Phone
206770	Oct 18 2017 11:17AM	Oct 18 2017 11:17AM	Darshall Davis		Margate	Florida	Type A (HUD MFH Case)	LIH in Broward/West Palm Beach CO FL 1-2 BR Family	Mail
206771	Oct 18 2017 11:18AM	Oct 18 2017 11:19AM	Yaritza Candelaria		Arkansas	Arkansas	Type C (Non-HUD Case)	Caller have some questions about a letter that she received.	Phone
206772	Oct 18 2017 11:20AM	Oct 18 2017 11:23AM	Rita Rashad		Sunnyvale	California	Type A (HUD MFH Case)	1 bdrm, family, Sunnyvale	Phone
206773	Oct 18 2017 11:24AM	Oct 18 2017 11:25AM	Yaritza Candelaria		Hickory	North Carolina	Type B (HUD Non-FHA Case)	Caller participates in USDA program	Phone
206774	Oct 18 2017 11:25AM	Oct 18 2017 11:26AM	Stephanie Zelaya		Ardmore	Oklahoma	Type A (HUD MFH Case)	LIH- 3BR family apts in Ardmore, OK LIH- 1 bedroom elderly in Wilmington, NC	Phone
206775	Oct 18 2017 11:26AM	Oct 18 2017 11:29AM	Kimberly Douglass Smith		Zephyr Hills	Florida	Type A (HUD MFH Case)	2 bdrm, family, Fulton County	Mail
206776	Oct 18 2017 11:31AM	Oct 18 2017 11:32AM	Rita Rashad		Johns Creek	Georgia	Type A (HUD MFH Case)	Caller have a complain against management in PLATTY KILL MANOR. Caller stated that she have provided all the documents they need but manager told her that she can lose her apt. by 10/23	Phone
206777	Oct 18 2017 11:31AM	Oct 18 2017 11:33AM	Yaritza Candelaria	Yes	Bayonne	New Jersey	Type A (HUD MFH Case)	Attorney calling on behalf of client FMR	Phone
206778	Oct 18 2017 11:32AM	Oct 18 2017 11:34AM	Stephanie Zelaya		Milford	Massachusetts	Type B (HUD Non-FHA Case)	Complaint against management-	Phone

							CEDAR CREST APTS Had a medical emergency and was hospitalized for a few hours because of a suicide attempt A tenant harasses a lot of tenants and was harassing her about her suicide attempt She contacted management and they did nothing about it and refused to write them up She told management that she would contact the police and they said to do that		
206779	Oct 18 2017 11:42AM	Oct 18 2017 11:46AM	Stephanie Zelaya		Monticello	Minnesota	Type A (HUD MFH Case)	Patricia Garden - not MFCH; they accept the Section 8 Voucher; the company that manages it, they are discriminating against individuals. They work off of a system based on market value preventing people who have vouchers from renting. Caller has complaint against mgmt regarding them increasing their rent at the property at FOX RUN APTS - also wants to know why the utility allowances are decreasing FMR wanting to file a discrimination complaint	Phone
206780	Oct 18 2017 11:43AM	Oct 18 2017 11:44AM	Rita Rashad		Peekskill	New York	Type B (HUD Non-FHA Case)	Looking for a # to a Low Income apt she misplaced... TIMBERLAND APTS Her bathroom pipe burst and maintenance went to check There is mold because there was a leak and maintenance disregarded to address the mold issue She wants to know if there are any regulations implemented by HUD in regards to getting this issue addressed	Phone
206781	Oct 18 2017 11:47AM	Oct 18 2017 12:04PM	Darshall Davis		Victoria	Texas	Type A (HUD MFH Case)		Phone
206782	Oct 18 2017 11:51AM	Oct 18 2017 11:52AM	Kimberly Douglass Smith		Essex	Maryland	Type C (Non-HUD Case)		Phone
206783	Oct 18 2017 11:56AM	Oct 18 2017 11:56AM	Rita Rashad		Dallas	Texas	Type A (HUD MFH Case)		Phone
206784	Oct 18 2017 11:57AM	Oct 18 2017 11:58AM	Stephanie Zelaya		Williamsport	Pennsylvania	Type A (HUD MFH Case)	Does not want to contact corp yet LIH- 1 bedroom family in Springfield, TN Emotional Support Animals... 1 bd, senior, Fresno	Phone
206785	Oct 18 2017 11:57AM	Oct 18 2017 11:58AM	Kimberly Douglass Smith		Springfield	Tennessee	Type A (HUD MFH Case)		Phone
206786	Oct 18 2017 11:57AM	Oct 18 2017 11:58AM	Rita Rashad		St. Paul	Minnesota	Type C (Non-HUD Case)		Phone
206787	Oct 18 2017 12:03PM	Oct 18 2017 12:04PM	Rita Rashad		Fresno	California	Type A (HUD MFH Case)		Phone
206788	Oct 18 2017 12:04PM	Oct 18 2017 12:10PM	Stephanie Zelaya	Yes	Catano	Puerto Rico	Type A (HUD MFH Case)	LIH- 1/2BR family apts in Hillsborough Co, FL	Mail
206789	Oct 18 2017 12:04PM	Oct 18 2017 12:07PM	Kimberly Douglass Smith		Ashland City	Tennessee	Type B (HUD Non-FHA Case)	Oak Manor Apartments- Section 515	Phone
206790	Oct 18 2017 12:06PM	Oct 18 2017 12:06PM	Rita Rashad						
206791	Oct 18 2017 12:08PM	Oct 18 2017 12:08PM	Kimberly Douglass Smith		Daytona Beach	Florida	Type B (HUD Non-FHA Case)	PHA- Complaint Caller has complaint against mgmt regarding them not reimbursing money they owe him - he reported to PHA and they told him he has to take up with mgmt	Phone
206792	Oct 18 2017 12:09PM	Oct 18 2017 12:09PM	Darshall Davis		Searcy	Arkansas	Type B (HUD Non-FHA Case)	Caller has questions about house rules regarding the bathrooms not being available to tenants on a regular basis at GATEWAY VILLAGE	Phone
206793	Oct 18 2017 12:17PM	Oct 18 2017 12:19PM	Darshall Davis		Capitol Heights	Maryland	Type A (HUD MFH Case)	Alpha Towers - told to giver her debit card and made a copy of it or she would be evicted...she then gave it to her. Later, she was requested the copy back. And, they told her that they couldn't get it back.	Phone
206794	Oct 18 2017 12:22PM	Oct 18 2017 1:11PM	Rita Rashad		Toledo	Ohio	Type A (HUD MFH Case)	LIH- 2BR family apts in Nampa and Caldwell, ID	Phone
206795	Oct 18 2017 12:25PM	Oct 18 2017 12:26PM	Stephanie Zelaya		Nampa	Idaho	Type A (HUD MFH Case)	Caller has questions about house rules on the property regarding her not being able to move to another apt due to her health and disabilities at BERKSHIRE MANOR - LIH in Northumberland CO PA 1 BR Elderly	Phone
206796	Oct 18 2017 12:30PM	Oct 18 2017 12:31PM	Darshall Davis		Williamsport	Pennsylvania	Type A (HUD MFH Case)	LIH-3BD FAM in Indianapolis IN SILVERWOOD APTS	Mail
206797	Oct 18 2017 12:32PM	Oct 18 2017 12:34PM	Yaritza Candelaria		Lawrence	Indiana	Type A (HUD MFH Case)	Severe roach infestation throughout the entire property and surrounding buildings Management has been contacted numerous times and nothing has been done Management was supposed to have the units spayed, but they haven't been sprayed yet She is constantly cleaning but nothing has reduced the infestation	Mail
206798	Oct 18 2017 12:38PM	Oct 18 2017 12:40PM	Stephanie Zelaya		El Dorado	Kansas	Type A (HUD MFH Case)	Caller participates in USDA program FMR wanting to file a complaint.	Phone
206799	Oct 18 2017 12:42PM	Oct 18 2017 12:43PM	Yaritza Candelaria		Sun City	California	Type B (HUD Non-FHA Case)		Phone
206800	Oct 18 2017 12:43PM	Oct 18 2017 12:43PM	Kimberly Douglass Smith		Pawtucket	Rhode Island	Type C (Non-HUD Case)	LIH- 1BR elderly/family apts in 46203, IN	Phone
206801	Oct 18 2017 12:45PM	Oct 18 2017 12:46PM	Stephanie Zelaya		Indianapolis	Indiana	Type A (HUD MFH Case)	LIH-1BD FAM in Los Angeles CA	Phone
206802	Oct 18 2017 12:49PM	Oct 18 2017 12:51PM	Yaritza Candelaria		Los Angeles	California	Type A (HUD MFH Case)	Complaint against maintenance- Caller has questions about how long she may be away from her unit at HERITAGE PRESBYTERIAN - she wants to visit her kids and the property is telling her that she would be abandoning the unit if she leaves from Nov 15 to Dec 15	Mail
206803	Oct 18 2017 12:51PM	Oct 18 2017 12:51PM	Stephanie Zelaya		Brooklyn	New York	Type B (HUD Non-FHA Case)		Phone
206804	Oct 18 2017 12:55PM	Oct 18 2017 12:56PM	Darshall Davis		Largo	Florida	Type A (HUD MFH Case)		Website,Phone
206805	Oct 18 2017 1:02PM	Oct 18 2017 1:02PM	Yaritza Candelaria		San Antonio	Texas	Type B (HUD Non-FHA Case)	Caller participates in another program JERUSALEM JUDSON MEADOWS Applied and no longer wanted an apt with that property He requested to get his personal information and documents back but they refuse to give it back to him Caller wants to reach FHEO	Phone
206806	Oct 18 2017 1:03PM	Oct 18 2017 1:07PM	Stephanie Zelaya	Yes	Cincinnati	Ohio	Type A (HUD MFH Case)		Phone
206807	Oct 18 2017 1:08PM	Oct 18 2017 1:09PM	Yaritza Candelaria		San Antonio	Texas	Type B (HUD Non-FHA Case)		Phone
206808	Oct 18 2017 1:09PM	Oct 18 2017 1:09PM	Stephanie Zelaya						
206809	Oct 18 2017 1:15PM	Oct 18 2017 1:20PM	Yaritza Candelaria	Yes	Miami	Florida	Type A (HUD MFH Case)	LIH-1BD FAM in Miami FL	Phone



								Wood Village - been having water problems for about 5 years; it's plumbing and sewage issues. Apt has been flooded, it is now filled with mold. He has health issues - (b)(6) (b)(7)(C) It is a life threatening illness. Mgmt comes up with excuses. Yet, there are 2 other apts with same problems, but work is being done...he had a City Inspector today, said, he would talk to Mgmt. He has asked to be moved to another. Caller have a complain against PHA Caller has complaint against mgmt regarding mold infestation and other maintenance issues on the property at LONDON OAKS - she has been staying with family members Caller wants to know her RRR 1 bdrm, disabled/family, Bay City Caller looking for LIH but her income is more than the limits on her city.	
206810	Oct 18 2017 1:22PM	Oct 18 2017 1:27PM	Rita Rashad		Jackson	Mississippi	Type A (HUD MFH Case)		Phone
206811	Oct 18 2017 1:24PM	Oct 18 2017 1:25PM	Yaritza Candelaria		Lake Park	Florida	Type B (HUD Non-FHA Case)		Phone
206812	Oct 18 2017 1:26PM	Oct 18 2017 1:30PM	Darshall Davis		Portsmouth	Virginia	Type A (HUD MFH Case)		Phone
206813	Oct 18 2017 1:32PM	Oct 18 2017 1:34PM	Yaritza Candelaria		Strafburg	Virginia	Type B (HUD Non-FHA Case)		Phone
206814	Oct 18 2017 1:42PM	Oct 18 2017 1:43PM	Rita Rashad		Bay City	Texas	Type A (HUD MFH Case)		Phone
206815	Oct 18 2017 1:43PM	Oct 18 2017 1:44PM	Yaritza Candelaria		Detroit	Michigan	Type B (HUD Non-FHA Case)		Phone
206816	Oct 18 2017 1:43PM	Oct 18 2017 1:44PM	Darshall Davis		Macon	Georgia	Type C (Non-HUD Case)		Phone
206817	Oct 18 2017 1:45PM	Oct 18 2017 1:46PM	Kimberly Douglass Smith		Green Code Springs	Florida	Type B (HUD Non-FHA Case)		Phone
206818	Oct 18 2017 1:51PM	Oct 18 2017 1:51PM	Yaritza Candelaria		Nashville	Tennessee	Type B (HUD Non-FHA Case)		Phone
206819	Oct 18 2017 2:03PM	Oct 18 2017 2:15PM	Yaritza Candelaria	Yes	Hyattsville	Maryland	Type A (HUD MFH Case)		Mail
206820	Oct 18 2017 2:07PM	Oct 18 2017 2:14PM	Stephanie Zelaya	Yes	Houston	Texas	Type B (HUD Non-FHA Case)		Phone
206821	Oct 18 2017 2:09PM	Oct 18 2017 2:10PM	Yaritza Candelaria		Fort Myers	Florida	Type A (HUD MFH Case)		Phone
206822	Oct 18 2017 2:09PM	Oct 18 2017 2:11PM	Kimberly Douglass Smith		Goldsboro	North Carolina	Type A (HUD MFH Case)		Phone
206823	Oct 18 2017 2:10PM	Oct 18 2017 2:11PM	Rita Rashad		Greenfield	Massachusetts	Type B (HUD Non-FHA Case)		Phone
206824	Oct 18 2017 2:14PM	Oct 18 2017 2:15PM	Kimberly Douglass Smith		Athens	Georgia	Type B (HUD Non-FHA Case)		Phone
206825	Oct 18 2017 2:17PM	Oct 18 2017 2:23PM	Stephanie Zelaya		Fort Myers	Florida	Type C (Non-HUD Case)		Phone
206826	Oct 18 2017 2:19PM	Oct 18 2017 2:19PM	Kimberly Douglass Smith		Indio	California	Type B (HUD Non-FHA Case)		Phone
206827	Oct 18 2017 2:25PM	Oct 18 2017 2:25PM	Rita Rashad		Green Cove Springs	Florida	Type A (HUD MFH Case)		Phone
206828	Oct 18 2017 2:26PM	Oct 18 2017 2:26PM	Kimberly Douglass Smith		Tifton	Georgia	Type A (HUD MFH Case)		Phone
206829	Oct 18 2017 2:28PM	Oct 18 2017 2:29PM	Yaritza Candelaria		Fort Myers	Florida	Type A (HUD MFH Case)		Phone
206830	Oct 18 2017 2:32PM	Oct 18 2017 2:34PM	Kimberly Douglass Smith		Greensboro	North Carolina	Type A (HUD MFH Case)		Phone
206831	Oct 18 2017 2:33PM	Oct 18 2017 2:34PM	Yaritza Candelaria		Gordon	Georgia	Type A (HUD MFH Case)		Phone
206832	Oct 18 2017 2:34PM	Oct 18 2017 2:34PM	Rita Rashad		Mooreville	Indiana	Type A (HUD MFH Case)		Phone
206833	Oct 18 2017 2:34PM	Oct 18 2017 2:35PM	Stephanie Zelaya		Syracuse	New York	Type B (HUD Non-FHA Case)		Phone
206834	Oct 18 2017 2:40PM	Oct 18 2017 2:41PM	Yaritza Candelaria		Youngstown	Ohio	Type C (Non-HUD Case)		Phone
206835	Oct 18 2017 2:41PM	Oct 18 2017 2:41PM	Kimberly Douglass Smith		Savannah	Georgia	Type A (HUD MFH Case)		Phone
206836	Oct 18 2017 2:45PM	Oct 18 2017 2:46PM	Kimberly Douglass Smith		Syracuse	New York			Mail
206837	Oct 18 2017 2:46PM	Oct 18 2017 2:47PM	Yaritza Candelaria		Lafayette	Georgia	Type B (HUD Non-FHA Case)		Phone
206838	Oct 18 2017 2:49PM	Oct 18 2017 2:49PM	Darshall Davis						
206839	Oct 18 2017 2:51PM	Oct 18 2017 2:52PM	Rita Rashad		Nashua	New Hampshire	Type A (HUD MFH Case)		Phone
206840	Oct 18 2017 2:52PM	Oct 18 2017 2:53PM	Yaritza Candelaria		San Bernardino	California	Type B (HUD Non-FHA Case)		Phone
206841	Oct 18 2017 2:59PM	Oct 18 2017 3:03PM	Kimberly Douglass Smith		Cedar Rapids	Iowa	Type A (HUD MFH Case)		Phone
206842	Oct 18 2017 2:59PM	Oct 18 2017 2:59PM	Stephanie Zelaya		Brooklyn	New York	Type A (HUD MFH Case)		Phone
206843	Oct 18 2017 3:06PM	Oct 18 2017 3:08PM	Stephanie Zelaya		Springfield	Missouri	Type B (HUD Non-FHA Case)		Phone
206844	Oct 18 2017 3:09PM	Oct 18 2017 3:10PM	Rita Rashad		Hazard	Kentucky	Type B (HUD Non-FHA Case)		Phone

206845	Oct 18 2017 3:13PM	Oct 18 2017 3:14PM	Darshall Davis	Hartsville	South Carolina	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding them not removing her from their system at SWIFT CREEK APARTMENTS, ALP - she has applied and was approved for an apt at FOREST RIDGE APARTMENTS	Phone
206846	Oct 18 2017 3:16PM	Oct 18 2017 3:17PM	Rita Rashad	Birmingham	Alabama	Type B (HUD Non-FHA Case)	She lives in a house and has a Section 8 Voucher...	Phone
206847	Oct 18 2017 3:18PM	Oct 18 2017 3:18PM	Stephanie Zelaya	North Palm Beach	Florida	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Palm Beach Co, FL	Mail
206848	Oct 18 2017 3:18PM	Oct 18 2017 3:20PM	Darshall Davis	Orlando	Florida	Type A (HUD MFH Case)	LIH in Orlando FL 2 BR Family - also asking about mortgage information Mountain View - caller has a Section 8 Voucher... PHA would not help	Phone,Mail
206849	Oct 18 2017 3:23PM	Oct 18 2017 3:24PM	Rita Rashad	Pittsburgh	Pennsylvania	Type B (HUD Non-FHA Case)	LIH in Portage IN 1 BR Family	Phone
206850	Oct 18 2017 3:24PM	Oct 18 2017 3:25PM	Darshall Davis	St Paul	Minnesota	Type A (HUD MFH Case)	PHA discrimination	Mail
206851	Oct 18 2017 3:25PM	Oct 18 2017 4:06PM	Kimberly Douglass Smith	New Albany	Mississippi	Type B (HUD Non-FHA Case)	Looking for information about assets being include to determine income	Phone
206852	Oct 18 2017 3:31PM	Oct 18 2017 3:32PM	Rita Rashad	Mountville	Pennsylvania	Type A (HUD MFH Case)	Campton Methodist - Racist Mgr., discriminates against bi-racial, Black and Hispanics. She also embezzled monies from tenant.	Phone
206853	Oct 18 2017 3:41PM	Oct 18 2017 3:41PM	Rita Rashad	Campton	Kentucky	Type A (HUD MFH Case)	Caller have a complain against management in LIVE OAK MANOR APTS. Caller is been living there for 6 years and she didn't have to pay rent because she wasn't working. Caller start working and report it and management said she still didn't have to pay nothing for rent and than manager ask her for her paystubs she was working less hours and they told her she has to pay \$200.00. Caller ask her how she didn't have to pay when she was working more and now she have to pay. Manager says that she will verify and let her know. This was back in August and they didn't tell her nothing about the rent and on 10/17/17 she receives an eviction notice. Mold in the apartment. Tenant have asthma. Kitchen sink is leaking. Roaches infestation. Mice in the apartment.	Phone
206854	Oct 18 2017 3:47PM	Oct 18 2017 3:53PM	Yaritza Candelaria	Abbeville	Louisiana	Type A (HUD MFH Case)	Duplex homeowner - will not accept service dog. Caller has a Section 8 Voucher...	Phone
206855	Oct 18 2017 3:57PM	Oct 18 2017 3:57PM	Rita Rashad	San Antonio	Texas	Type A (HUD MFH Case)	Caller have a complain against management.	Phone
206856	Oct 18 2017 4:02PM	Oct 18 2017 4:19PM	Yaritza Candelaria	Lapeer	Michigan	Type C (Non-HUD Case)	LA QUINTA APTS Calling on behalf of daughter Manager forced her to provide her CIN # Management also said they would be charging her rent according to what the amount of child support she is supposed to be receiving	Phone
206857	Oct 18 2017 4:05PM	Oct 18 2017 4:06PM	Stephanie Zelaya	Uvalde	Texas	Type A (HUD MFH Case)	1 bdrm, family, Los Angeles County	Phone
206858	Oct 18 2017 4:09PM	Oct 18 2017 4:09PM	Rita Rashad	San Gabriel	California	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in BREVARD, County FL	Phone
206859	Oct 18 2017 4:10PM	Oct 18 2017 4:10PM	Kimberly Douglass Smith	Malabar	Florida	Type A (HUD MFH Case)	Has complaint against Mgmt who won't fix anything... PHA complaint	Mail
206860	Oct 18 2017 4:12PM	Oct 18 2017 4:13PM	Rita Rashad	Brea	California	Type C (Non-HUD Case)		Phone
206861	Oct 18 2017 4:13PM	Oct 18 2017 4:13PM	Kimberly Douglass Smith	Lake Park	Florida	Type B (HUD Non-FHA Case)		Phone
206862	Oct 18 2017 4:17PM	Oct 18 2017 4:17PM	Yaritza Candelaria					
206863	Oct 18 2017 4:19PM	Oct 18 2017 4:20PM	Kimberly Douglass Smith	Los Vegas	Nevada	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in Las Vegas BREEZY POINT APARTMENTS Management told her that they would have to determine her income based on her tax return since she is a seasonal worker	Mail
206864	Oct 18 2017 4:19PM	Oct 18 2017 4:20PM	Stephanie Zelaya	Memphis	Tennessee	Type A (HUD MFH Case)	Complaint against management- LIH-1BD FAM in Long Beach CA	Phone
206865	Oct 18 2017 4:24PM	Oct 18 2017 4:25PM	Stephanie Zelaya	Lake Park	Florida	Type B (HUD Non-FHA Case)		Phone
206866	Oct 18 2017 4:29PM	Oct 18 2017 4:30PM	Yaritza Candelaria	Long Beach	California	Type A (HUD MFH Case)	Shalom Apts - so many people are being displace out of their apts., Corp (Connie), is not willing to give her the Boards contact information. She paid rent in August, the check did not clear. There was fraud done to her bank account. She went to court, as Corp (Connie) is asking for an eviction. Judge say, it is up to Mgmt. Says, Ms. Connie is rude to everyone. And rude to Agencies who are trying to help tenant. Tenant is not working. People are stressed bc Ms. Connie has personal issues against tenants.	Phone
206867	Oct 18 2017 4:30PM	Oct 18 2017 4:47PM	Rita Rashad	Lynchburg	Virginia	Type A (HUD MFH Case)	LIH- 2/3 bedroom family in Cobb and Atlanta, GA	Phone
206868	Oct 18 2017 4:35PM	Oct 18 2017 4:36PM	Kimberly Douglass Smith	Marietta	Georgia	Type A (HUD MFH Case)	Caller have a complain against management in PHOENIX HOUSE. Staff have copies of the apartments keys and they go in when they want. No generators.	Phone
206869	Oct 18 2017 4:38PM	Oct 18 2017 4:44PM	Yaritza Candelaria	Youngstown	Ohio	Type A (HUD MFH Case)	Samantha Heights - tenant ruined carpet strip due to wheelchair, Mgmt wants him to pay \$175; HUD agreed with Mgmt. So he paid the \$175. It has been a month and still have not replaced the strip.	Phone
206870	Oct 18 2017 4:38PM	Oct 18 2017 4:41PM	Rita Rashad	Independence	Missouri	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding them allowing someone who is dangerous live on the property - no rental assistance	Phone
206871	Oct 18 2017 4:41PM	Oct 18 2017 4:41PM	Darshall Davis	Agency	Missouri	Type C (Non-HUD Case)	SHALOM APTS: Requesting to speak with Rita	Phone
206872	Oct 18 2017 4:41PM	Oct 19 2017 8:42AM	Kimberly Douglass Smith	Lynchburg		Type A (HUD MFH Case)		

								305-716-9005 ext. [REDACTED] hotel she is currently staying at	
								<p>CIVIC TOWERS</p> <p>Was displaced because of the hurricane and management said they are not responsible to help them find a new home nor pay for them to stay at a hotel</p> <p>Tenants cannot go back to that property because of the damage from the hurricane</p> <p>FEMA was able to provide her with assistance but a certain amount</p>	
206873	Oct 18 2017 4:46PM	Oct 18 2017 5:00PM	Stephanie Zelaya	Yes	Miami	Florida	Type A (HUD MFH Case)	LIH- 1BR elderly/family apts in Miami, FL	Mail,Phone
206874	Oct 18 2017 4:53PM	Oct 18 2017 4:53PM	Rita Rashad		Lebanon	Tennessee	Type C (Non-HUD Case)	Market Street - caller is market renter...	Phone
206875	Oct 18 2017 5:01PM	Oct 18 2017 5:01PM	Darshall Davis		Washington	District of Columbia	Type A (HUD MFH Case)	Caller wanted to know if she can add a family member to her lease at SUNFLOWER HOUSE	Phone
206876	Oct 19 2017 8:44AM	Oct 19 2017 11:25AM	Rita Rashad					Questions regarding the eviction process.	
206877	Oct 19 2017 8:45AM	Oct 19 2017 8:45AM	Kimberly Douglass Smith					Voicemail	
								Caller have a complain against PHA. Harassment.	
206878	Oct 19 2017 8:46AM	Oct 19 2017 3:41PM	Yaritza Candelaria		St. Petersburg	Florida	Type B (HUD Non-FHA Case)	Tenant received a eviction notice.	Phone
								ST PETER MANOR	
								Caller states that she has a note from the doctor telling the property that she can't be around the chemicals they are using to exterminate her unit.	
206879	Oct 19 2017 8:48AM	Oct 19 2017 12:06PM	Stephanie Zelaya		Memphis	Tennessee	Type A (HUD MFH Case)	Management said they will still spray the chemicals	Phone
206880	Oct 19 2017 8:50AM	Oct 19 2017 3:08PM	Stephanie Zelaya		Jonesville	North Carolina	Type C (Non-HUD Case)	FMR	
206881	Oct 19 2017 8:51AM	Oct 19 2017 8:52AM	Kimberly Douglass Smith					Complaint against maintenance- Voicemail	Phone
206882	Oct 19 2017 8:53AM	Oct 20 2017 3:57PM	Rita Rashad		Los Angeles	California	Type B (HUD Non-FHA Case)	LIH - She has a voucher looking for 2 bedroom...	Phone
206883	Oct 19 2017 8:54AM	Oct 19 2017 11:24AM	Rita Rashad					Voicemail	
206884	Oct 19 2017 8:55AM	Oct 19 2017 11:22AM	Rita Rashad					Management/maintenance complaint- Caller has mold in unit.	
								Questions regarding the Fair Housing Act in regards to service dogs. LL wants to charge a pet deposit for the service dog.	
206885	Oct 19 2017 8:56AM	Oct 19 2017 11:20AM	Rita Rashad					Management complaint	
206886	Oct 19 2017 8:57AM	Oct 19 2017 9:13AM	Stephanie Zelaya						
206887	Oct 19 2017 8:57AM	Oct 19 2017 3:14PM	Stephanie Zelaya		Montgomery	Illinois	Type A (HUD MFH Case)	LIH- 3BR family apts in Greensboro, NC	Mail
206888	Oct 19 2017 8:58AM	Oct 19 2017 9:14AM	Stephanie Zelaya					Fraud complaint	
206889	Oct 19 2017 8:59AM	Oct 19 2017 3:18PM	Stephanie Zelaya		Kokomo	Indiana	Type A (HUD MFH Case)	LIH- 1BR family apts in Kokomo, IN	Phone
206890	Oct 19 2017 8:59AM	Oct 19 2017 9:00AM	Kimberly Douglass Smith					Voicemail	
206891	Oct 19 2017 9:01AM	Oct 19 2017 9:01AM	Kimberly Douglass Smith					Voicemail	
206892	Oct 19 2017 9:01AM	Oct 19 2017 3:26PM	Yaritza Candelaria					Voicemail	
								Caller have a complain against management.	
								Manager is holding the deposit.	
206893	Oct 19 2017 9:02AM	Oct 19 2017 3:23PM	Yaritza Candelaria		Hillsborough	Oregon	Type C (Non-HUD Case)	Manager is been rude.	Phone
206894	Oct 19 2017 9:03AM	Oct 19 2017 1:01PM	Yaritza Candelaria		Greenwood Lake	New York	Type A (HUD MFH Case)	LIH-2BD FAM in Fort Myers FL	Mail
								Management complaint- Caller states that the manger did not input her information into TRACS so now she owes rent and wants know if they can do that.	
206895	Oct 19 2017 9:05AM	Oct 19 2017 12:25PM	Yaritza Candelaria		Indio	California	Type A (HUD MFH Case)		Phone
206896	Oct 19 2017 9:07AM	Oct 19 2017 9:07AM	Rita Rashad		Oceanridge	Florida	Type C (Non-HUD Case)	Condo Association - has complaint.	Phone
206897	Oct 19 2017 9:07AM	Oct 19 2017 9:08AM	Yaritza Candelaria		Adairville	Kentucky	Type C (Non-HUD Case)	Caller have a complain against LL	Phone
								PONDVIEW APTS: Caller states that the building is infested with roaches and bedbugs. Wants to leave the apt. and wants the manager to pay for moving expenses and all the items in his unit.	
206898	Oct 19 2017 9:08AM	Oct 19 2017 9:31AM	Kimberly Douglass Smith					VM	
206899	Oct 19 2017 9:11AM	Oct 19 2017 9:11AM	Stephanie Zelaya					Caller has complaint against mgmt regarding them not making repairs - he works with Miami Dade County Program - no HUD rental assistance	
206900	Oct 19 2017 9:13AM	Oct 19 2017 9:14AM	Darshall Davis		Miami	Florida	Type C (Non-HUD Case)	Caller have a complain against her LL. LL shutdown the elevator on the bldng.	Phone
206901	Oct 19 2017 9:18AM	Oct 19 2017 9:19AM	Yaritza Candelaria		Ocean Ridge	Florida	Type C (Non-HUD Case)	Wants to apply for the NED program- voucher	Phone
206902	Oct 19 2017 9:21AM	Oct 19 2017 9:22AM	Stephanie Zelaya		Washington	District of Columbia	Type B (HUD Non-FHA Case)	LIH- 1BR family apts in Miami-Dade Co, FL	Mail
206903	Oct 19 2017 9:33AM	Oct 19 2017 9:34AM	Stephanie Zelaya		Homestead	Florida	Type A (HUD MFH Case)	1 bdrn, disable, MaComb County	Phone
206904	Oct 19 2017 9:34AM	Oct 19 2017 9:42AM	Rita Rashad		Mount Clemens	Michigan	Type A (HUD MFH Case)		
206905	Oct 19 2017 9:34AM	Oct 19 2017 9:35AM	Stephanie Zelaya					ELM GROVE GARDENS	
								Has been without water for a few days	
								Management and maintenance have been notified but nothing has been done	
								Corp has been contacted but they told her there's nothing they can do	
206906	Oct 19 2017 9:42AM	Oct 19 2017 9:42AM	Stephanie Zelaya		Baton Rouge	Louisiana	Type A (HUD MFH Case)	Code enforcement/health dept have also been contacted and nothing has been done	Phone
								Pondview - infestation of roaches which came from another tenant. Maintenance will come to spray on Monday, 10/23. It is effecting him. He is becoming emotionally stress. They didn't spray effectively.	
206907	Oct 19 2017 9:47AM	Oct 19 2017 9:52AM	Rita Rashad		Middletown	Connecticut	Type A (HUD MFH Case)	Caller have a complain against PHA . Tenant submit her complain online and wants to know the status of it.	Phone
206908	Oct 19 2017 9:53AM	Oct 19 2017 9:53AM	Yaritza Candelaria		Detroit	Michigan	Type B (HUD Non-FHA Case)		Phone

								ROMNEY MEADOWS Has an investigation going through FHEO Many tenants are stating that the property managers' husband is a kingpin in the property, they have committed fraud, identity theft, has received payments to be put on top of the waiting list, etc. 2 previous employees quit because the manager was being prejudice and what the management was doing Caller have a complain against management. Issues with some neighbors smoking by her apartment. The smoke and the smell get to her apartment.	
206909	Oct 19 2017 9:55AM	Oct 19 2017 10:00AM	Stephanie Zelaya		Lafayette	Indiana	Type A (HUD MFH Case)		Website
206910	Oct 19 2017 10:02AM	Oct 19 2017 10:02AM	Yaritza Candelaria		Alexandria	Virginia	Type C (Non-HUD Case)		Phone
206911	Oct 19 2017 10:08AM	Oct 19 2017 10:08AM	Rita Rashad		Bronx	New York	Type B (HUD Non-FHA Case)	775 Fox/10455 - not MFCH; does not know program; Mgr say, she owes \$1,872 which she paid in August, even though she did not owe. She went to court, the lawyer for Mgmt did not show up and she was sent home; but she did not owe. Now Mgmt say, she owes \$3,000 (Aug - Sept).	Phone
206912	Oct 19 2017 10:13AM	Oct 19 2017 10:13AM	Rita Rashad		Baker	Louisiana	Type A (HUD MFH Case)	3 bdrm, family, Baton Rouge Caller have a complain against management in PARK VILLAGE APARTMENTS. Caller have a complain against a neighbor and went to speak with the manager but then the manager went and told the neighbor	Phone
206913	Oct 19 2017 10:14AM	Oct 19 2017 10:16AM	Yaritza Candelaria		Sevierville	Tennessee	Type A (HUD MFH Case)	Complaint against local PHA-	Phone
206914	Oct 19 2017 10:16AM	Oct 19 2017 10:19AM	Stephanie Zelaya		Atlanta	Georgia	Type B (HUD Non-FHA Case)	Requesting number to FHEO	Phone
206915	Oct 19 2017 10:31AM	Oct 19 2017 10:32AM	Rita Rashad		Ligonier	Indiana	Type A (HUD MFH Case)	1 bdrm, disabled, Goshen	Phone
206916	Oct 19 2017 10:34AM	Oct 19 2017 10:34AM	Yaritza Candelaria		Savannah	Georgia	Type B (HUD Non-FHA Case)	Caller have a complain against PHA	Phone
206917	Oct 19 2017 10:34AM	Oct 19 2017 10:38AM	Rita Rashad		Beach Island	South Carolina	Type C (Non-HUD Case)	He is looking to become a contractor with HUD.	Phone
206918	Oct 19 2017 10:34AM	Oct 19 2017 10:35AM	Stephanie Zelaya					Wants to report fraud against someone that has a voucher is living in another property under this program He has his voucher in Winston-Salem, NC	Phone
206919	Oct 19 2017 10:43AM	Oct 19 2017 10:45AM	Stephanie Zelaya	Yes	Bronx	New York	Type B (HUD Non-FHA Case)	LIH- 3BR family apts in Lehigh Acres and Fort Myers, FL	Website
206920	Oct 19 2017 10:43AM	Oct 19 2017 10:46AM	Yaritza Candelaria		Lehigh Acres	Florida	Type A (HUD MFH Case)	LIH-2BD FAM in New York NY	Mail
206921	Oct 19 2017 10:44AM	Oct 19 2017 10:45AM	Rita Rashad		New York	New York	Type A (HUD MFH Case)	1 bdrm, disabled, Indianapolis	Phone
206922	Oct 19 2017 10:48AM	Oct 19 2017 10:48AM	Stephanie Zelaya		Indianapolis	Indiana	Type A (HUD MFH Case)	Complaint against local PHA	Phone
206923	Oct 19 2017 10:51AM	Oct 19 2017 10:51AM	Stephanie Zelaya		Dunn	North Carolina	Type B (HUD Non-FHA Case)	FMR	
206924	Oct 19 2017 10:55AM	Oct 19 2017 10:56AM	Stephanie Zelaya		Hartford	Connecticut	Type C (Non-HUD Case)	Complaint against management	Phone
206924	Oct 19 2017 10:55AM	Oct 19 2017 10:56AM	Stephanie Zelaya		Smithfield	North Carolina	Type C (Non-HUD Case)	Has questions about discrimination Caller have 2 visa students and wants to know if she have to ass them on the lease.	Phone
206925	Oct 19 2017 10:55AM	Oct 19 2017 10:56AM	Yaritza Candelaria		Sort Lee	New Jersey	Type B (HUD Non-FHA Case)	River Towers -income \$549, then increased to \$656, her rent was \$167, but now it is \$187. Her income went up \$156 which is under \$200 a month per FACT SHEET.	Phone
206926	Oct 19 2017 10:58AM	Oct 19 2017 11:00AM	Rita Rashad		Detroit	Michigan	Type A (HUD MFH Case)	Caller have a complain against PHA	Phone
206927	Oct 19 2017 10:59AM	Oct 19 2017 11:02AM	Yaritza Candelaria		Savannah	Georgia	Type B (HUD Non-FHA Case)	LIH- 1BR family apts in Los Angeles, CA	Phone
206928	Oct 19 2017 11:06AM	Oct 19 2017 11:06AM	Stephanie Zelaya						
206929	Oct 19 2017 11:11AM	Oct 19 2017 11:12AM	Yaritza Candelaria		Long Beach	California	Type A (HUD MFH Case)		Website
206930	Oct 19 2017 11:21AM	Oct 19 2017 11:23AM	Stephanie Zelaya		Brooklyn	New York	Type B (HUD Non-FHA Case)	Caller have a question about a complain he did online against PHA	Phone
206931	Oct 19 2017 11:29AM	Oct 19 2017 11:30AM	Yaritza Candelaria		Orange City	Iowa	Type B (HUD Non-FHA Case)	Rural Development	Phone
206932	Oct 19 2017 11:35AM	Oct 19 2017 11:37AM	Stephanie Zelaya	Yes	Cape Coral	Florida	Type A (HUD MFH Case)	LIH-1BD DIS in Miami FL	Phone
206933	Oct 19 2017 11:44AM	Oct 19 2017 11:50AM	Darshall Davis					FMR	
206934	Oct 19 2017 11:45AM	Oct 19 2017 11:56AM	Kimberly Douglass Smith		Houston	Texas	Type C (Non-HUD Case)	Complaint against LL- Caller has complaint against mgmt regarding the manager in the office that refuses to accommodate her parking needs at BIG THOMPSON MANOR II	Phone
206935	Oct 19 2017 11:45AM	Oct 19 2017 11:46AM	Rita Rashad		Loveland	Colorado	Type A (HUD MFH Case)	PHA complaint	Phone
206936	Oct 19 2017 11:48AM	Oct 19 2017 11:49AM	Stephanie Zelaya		Bay City	Texas	Type B (HUD Non-FHA Case)	Noble Towers - Mom was ill, gave Mgmt a 30 day notice. Then Mom passed away, 10/5. But, they did not give her the 14 day notice.	Phone
206937	Oct 19 2017 11:58AM	Oct 19 2017 11:59AM	Kimberly Douglass Smith		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)	CLEME MANOR APTS Being evicted	
206938	Oct 19 2017 12:00PM	Oct 19 2017 12:00PM	Kimberly Douglass Smith					Wants to speak to someone above management to file a complaint against them	Phone
206939	Oct 19 2017 12:02PM	Oct 19 2017 12:02PM	Kimberly Douglass Smith		Houston	Texas	Type A (HUD MFH Case)	x 307Questions on FHA mortgages Voicemail	
206940	Oct 19 2017 12:02PM	Oct 19 2017 12:02PM	Rita Rashad		Rosamond	California	Type C (Non-HUD Case)	Rosamond - not MFCH; don't know program...	Phone
206941	Oct 19 2017 12:05PM	Oct 19 2017 12:06PM	Rita Rashad		Richmond	Virgin Islands	Type B (HUD Non-FHA Case)	Caller has a Section 8 Voucher and is needing an extension CRESCENT VIEW APTS: Caller states that she was evicted for \$ 126 in late rent and court fees. Caller states that she paid the court fees.	Phone
206942	Oct 19 2017 12:05PM	Oct 19 2017 12:06PM	Kimberly Douglass Smith		Bluefield	Virginia	Type A (HUD MFH Case)	PHA complaint	Phone
206943	Oct 19 2017 12:08PM	Oct 19 2017 12:09PM	Kimberly Douglass Smith		Covington	Georgia	Type B (HUD Non-FHA Case)	Voicemail	Phone
206944	Oct 19 2017 12:09PM	Oct 20 2017 4:59PM	Yaritza Candelaria					Alpine Village - Mgmt plans to do renovation and removing all windows and doors. It gets cold and he has 4 months olds. The renovation is starting in November.	
206945	Oct 19 2017 12:11PM	Oct 19 2017 12:12PM	Rita Rashad		Terra Alta	West Virginia	Type A (HUD MFH Case)		Phone

							CRESCENT VIEW APTS The property manager is evicting her because she owed \$126 and tried to pay her the amount, but management refused to accept the amount She went to court with management about the eviction, the judge said it was up to the management to decide whether she can stay or would have to leave Roach infestation, there was a leak in her bathroom ceiling, etc. She was given 2 lease violations but was never given a reason for what the violations were for	
206946	Oct 19 2017 12:13PM	Oct 19 2017 12:15PM	Stephanie Zelaya	Bluefield	Virginia	Type A (HUD MFH Case)		Phone
206947	Oct 19 2017 12:13PM	Oct 19 2017 12:14PM	Kimberly Douglass Smith	Knoxville	Tennessee	Type A (HUD MFH Case)	PINE RIDGE APARTMENTS: Wants to know that guidelines for a emotional support animal. MARIA LOPEZ PLAZA Has been trying to get in touch with the project manager for that property, but they have retired LIH- 1 bedroom family in ADA River Haven (Raleigh, NC) A property that she applied to has not given her a response. She is about to apply at another apt, but cannot get ahold of 2nd apt, The Bluff at Walnut Creek. Does not know programs for both. And need to talk to Mgmt.	Phone
206948	Oct 19 2017 12:17PM	Oct 19 2017 12:18PM	Stephanie Zelaya	Bronx	New York	Type A (HUD MFH Case)		Phone
206949	Oct 19 2017 12:18PM	Oct 19 2017 12:18PM	Kimberly Douglass Smith	Caldwell	Idaho	Type A (HUD MFH Case)		Mail
206950	Oct 19 2017 12:18PM	Oct 19 2017 12:19PM	Rita Rashad	Kalamazoo	Michigan	Type B (HUD Non-FHA Case)	VALLEY APARTMENTS Calling on behalf of grandmother Her refrigerator stopped working over a week ago, but she still does not have a working one Management took 2 other ones that did not work Management keeps telling her that they are looking for one She got sick from eating food and is hospitalized because she thought the food was good	Phone
206951	Oct 19 2017 12:24PM	Oct 19 2017 12:25PM	Stephanie Zelaya	Providence	Rhode Island	Type A (HUD MFH Case)		Phone
206952	Oct 19 2017 12:27PM	Oct 19 2017 12:27PM	Stephanie Zelaya	New York City	New York	Type B (HUD Non-FHA Case)	Complaint against management- Section 42	Phone
206953	Oct 19 2017 12:32PM	Oct 19 2017 12:34PM	Stephanie Zelaya	Chicago	Illinois	Type B (HUD Non-FHA Case)		Phone
206954	Oct 19 2017 12:37PM	Oct 19 2017 12:40PM	Yaritza Candelaria	Harbor City	California	Type A (HUD MFH Case)	LIH-2BD FAM in Los Angeles CA	Mail
206955	Oct 19 2017 12:38PM	Oct 19 2017 12:39PM	Darshall Davis					
206956	Oct 19 2017 12:41PM	Oct 19 2017 12:43PM	Kimberly Douglass Smith	Cerro Gordo	Illinois	Type B (HUD Non-FHA Case)	PHA Caller has complaint against mgmt regarding them not returning her deposit after she moved out from MARYCREST VILLAGE	Phone
206957	Oct 19 2017 12:41PM	Oct 19 2017 12:42PM	Darshall Davis	Joliet	Illinois	Type A (HUD MFH Case)		Phone
206958	Oct 19 2017 12:45PM	Oct 19 2017 12:46PM	Yaritza Candelaria	Walnut	Iowa	Type C (Non-HUD Case)	Caller doesn't participate in any HUD program have a complain against PHA GIBSON PLAZA There was a meeting with management and feels it didn't resolve anything Feels she is being discriminated against because she has requested a 3BR unit because she has a son and a daughter and also requested a 3BR unit again because she is expecting a 3rd child She never received any information about whether the request was approved or denied She also requested a ledger because of maintenance charges for 2015 that was paid She finally received a rejection letter that didn't show the reason but the management verbally told her that it was because of domestic violence she endured in the past Management also tried to evict her because of that, but the judge didn't grant the eviction Management also stated that she had the rejection was because she didn't pay her rent on time- she has paid her	Phone
206959	Oct 19 2017 12:50PM	Oct 19 2017 12:50PM	Stephanie Zelaya	Washington	District of Columbia	Type A (HUD MFH Case)	ROCKWELL VILLA The gas lines are being replaced and management started handing out checks to tenants because the gas lines are being replaced Management told her she was not getting a check because she got a lease violation for her electricity not being turned on	Phone
206960	Oct 19 2017 12:55PM	Oct 19 2017 12:56PM	Stephanie Zelaya	Oklahoma City	Oklahoma	Type A (HUD MFH Case)	She is working with the electric company to get her electricity	Phone
206961	Oct 19 2017 12:59PM	Oct 19 2017 12:59PM	Stephanie Zelaya	Sandersville	Georgia	Type B (HUD Non-FHA Case)	Complaint against local PHA	Phone
206962	Oct 19 2017 1:08PM	Oct 19 2017 1:10PM	Stephanie Zelaya	Bartow	Florida	Type A (HUD MFH Case)	AZALEA GARDENS Management treats tenants very badly and when corp is notified, they let management know who complained, the manager evicts the tenants	Phone
206963	Oct 19 2017 1:09PM	Oct 19 2017 1:09PM	Rita Rashad	Charlotte	North Carolina	Type C (Non-HUD Case)	Market renter lives in a duplex - major maintenance issues. Caller is not under this program and doesn't know the program she participates.	Phone
206964	Oct 19 2017 1:12PM	Oct 19 2017 1:12PM	Yaritza Candelaria	El Dorado	Illinois	Type B (HUD Non-FHA Case)	Fairview - not MFCH; caller has complaint against the PHA...	Phone
206965	Oct 19 2017 1:13PM	Oct 19 2017 1:13PM	Rita Rashad	Goldsboro	North Carolina	Type B (HUD Non-FHA Case)	LIH in Harris CO 1 BR Family	Phone
206966	Oct 19 2017 1:16PM	Oct 19 2017 1:18PM	Darshall Davis	Houston	Texas	Type A (HUD MFH Case)	LIH-18D ELD in Washington DC	Mail
206967	Oct 19 2017 1:17PM	Oct 19 2017 1:18PM	Yaritza Candelaria	Baltimore	Maryland	Type A (HUD MFH Case)	Lakeside - things have not been getting done, there is a leak in bathroom and mold.	Mail
206968	Oct 19 2017 1:18PM	Oct 19 2017 1:18PM	Rita Rashad	Woodbury	New Jersey	Type A (HUD MFH Case)	Caller has a complaint against LL and PHA...	Phone
206969	Oct 19 2017 1:23PM	Oct 19 2017 1:23PM	Rita Rashad	Los Angeles	California	Type B (HUD Non-FHA Case)	Caller is market renter w/rights questions.	Phone
206970	Oct 19 2017 1:31PM	Oct 19 2017 1:31PM	Rita Rashad	College Station	Texas	Type C (Non-HUD Case)	LIH-3BD FAM in Mildford IN	Phone
206971	Oct 19 2017 1:31PM	Oct 19 2017 1:33PM	Yaritza Candelaria	Warsaw	Indiana	Type A (HUD MFH Case)		Phone

206972	Oct 19 2017 1:34PM	Oct 19 2017 1:34PM	Rita Rashad		Los Angeles	California	Type C (Non-HUD Case)	Caller in a house, and is market renter...	Phone
206973	Oct 19 2017 1:37PM	Oct 19 2017 1:38PM	Kimberly Douglass Smith	Yes	Detroit	Michigan	Type A (HUD MFH Case)	LIH- 4 bedroom family in Wayne County, MI	Mail
206974	Oct 19 2017 1:40PM	Oct 19 2017 1:43PM	Yaritza Candelaria		Vallejo	California	Type A (HUD MFH Case)	LIH-2BD FAM in Pittsburg CA Parkview Place - tenants getting expired peanut butter and other foods. She does not need a Service Coordinator. She received paperwork which says, Mental Observation. Main office lied and said SC was a Social Worker. How can a layman diagnose her. Makes her look like she is retarded.	Mail
206975	Oct 19 2017 1:44PM	Oct 19 2017 1:45PM	Rita Rashad		University City	Missouri	Type A (HUD MFH Case)	1 bdrm, family, Phoenix	Phone
206976	Oct 19 2017 1:48PM	Oct 19 2017 1:51PM	Rita Rashad		Phoenix	Arizona	Type A (HUD MFH Case)	PHA complaint	Phone
206977	Oct 19 2017 1:49PM	Oct 19 2017 1:50PM	Kimberly Douglass Smith		Crisfield	Maryland	Type B (HUD Non-FHA Case)	Section 42-LIHTC	Phone
206978	Oct 19 2017 1:54PM	Oct 19 2017 1:56PM	Kimberly Douglass Smith		San Jose	California	Type B (HUD Non-FHA Case)	2/3 bdrm, family, Clinton Township	Phone
206979	Oct 19 2017 1:57PM	Oct 19 2017 1:57PM	Rita Rashad		Warren	Michigan	Type A (HUD MFH Case)	Caller have a complain against PHA Bedbugs in the apartment.	Phone
206980	Oct 19 2017 1:58PM	Oct 19 2017 3:02PM	Yaritza Candelaria		Tifton	Georgia	Type B (HUD Non-FHA Case)	Canterbury - caller is market renter w/LI complaint...	Phone
206981	Oct 19 2017 2:00PM	Oct 19 2017 2:00PM	Rita Rashad		Slidell	Louisiana	Type C (Non-HUD Case)	LIH- 1 bedroom elderly in Arlington, County, VA.	Phone
206982	Oct 19 2017 2:02PM	Oct 19 2017 2:03PM	Kimberly Douglass Smith		Johnstown	Pennsylvania	Type A (HUD MFH Case)	PHA/HCV	Mail
206983	Oct 19 2017 2:07PM	Oct 19 2017 2:15PM	Kimberly Douglass Smith		Los Angeles	California	Type B (HUD Non-FHA Case)	Caller have a complain against management in ROCKWELL VILLA. Caller complain that some neighbor complain about her having a roommate and she receives a write out but she does not have a roommate	Phone
206984	Oct 19 2017 2:09PM	Oct 19 2017 2:10PM	Yaritza Candelaria		Oklahoa City	Oklahoma	Type A (HUD MFH Case)	3 bdrm, family, Chicago	Phone
206985	Oct 19 2017 2:11PM	Oct 19 2017 2:12PM	Rita Rashad		Cicero	Illinois	Type A (HUD MFH Case)	Boyd A Jarrell 60411 - not MFCH; her application was cancelled bc Mgr choose not to work with applicant. But no reason given. And it was her second time putting in application.	Phone
206986	Oct 19 2017 2:15PM	Oct 19 2017 2:15PM	Stephanie Zelaya		University City	Missouri	Type A (HUD MFH Case)	PARKVIEW PLACE Roach infestation	Phone
206987	Oct 19 2017 2:17PM	Oct 19 2017 2:17PM	Rita Rashad		Terre Haute	Indiana	Type A (HUD MFH Case)	Trash overflows onto the parking lot There is a lot of dust, etc Management is disrespectful Corp has been contacted but they have not done anything	Phone
206988	Oct 19 2017 2:21PM	Oct 19 2017 2:21PM	Rita Rashad		Torrington	Connecticut	Type B (HUD Non-FHA Case)	Management is not renewing his lease 1/2 bdrm, family, Terre Haute New Have Housing Authority - Feels he has been discriminated against bc he had a misdemeanor charge;	Phone
206989	Oct 19 2017 2:23PM	Oct 19 2017 2:23PM	Stephanie Zelaya		Powderly	Kentucky	Type A (HUD MFH Case)	LIH- 3BR family apts in Owensboro, KY	Phone
206990	Oct 19 2017 2:23PM	Oct 19 2017 2:24PM	Stephanie Zelaya					Also wants to file a complaint against local PHA	Phone
206991	Oct 19 2017 2:27PM	Oct 19 2017 2:28PM	Yaritza Candelaria		Walkertown	North Carolina	Type B (HUD Non-FHA Case)	Caller needs the PHA FO number in NC	Phone
206992	Oct 19 2017 2:30PM	Oct 19 2017 2:30PM	Rita Rashad	Yes	Dallas	Texas	Type B (HUD Non-FHA Case)	Looking for emergency housing...	Phone
206993	Oct 19 2017 2:31PM	Oct 19 2017 2:31PM	Stephanie Zelaya		Fruitland Park	Florida	Type B (HUD Non-FHA Case)	Wants to apply apply for a voucher	Phone
206994	Oct 19 2017 2:34PM	Oct 19 2017 2:35PM	Rita Rashad		Santa Barbara	California	Type B (HUD Non-FHA Case)	Caller has complaint against LI/PHA...	Phone
206995	Oct 19 2017 2:39PM	Oct 19 2017 3:52PM	Kimberly Douglass Smith		Phoenix	Arizona	Type A (HUD MFH Case)	LIH- 1 bedroom family in LA and Los Vegas, NV	Mail
206996	Oct 19 2017 2:41PM	Oct 19 2017 2:48PM	Stephanie Zelaya		Dothan	Alabama	Type C (Non-HUD Case)	FMR Complaint against management/maintenance-Sunflower Meadow - having problems with LI who was harassing her; although he dismissed it. He told Mgr. to lay off tenants. The Mgr is disrespectful. Mgr is charging fees for toilet or blinds. She throws things at tenants. She holds the utility check. The Judge told her to get other tenants to come to court. Mgr held onto her utility check. Corp won't do anything. She is charging lady two rents (cashing check and putting one in apt).	Phone
206997	Oct 19 2017 2:49PM	Oct 19 2017 2:49PM	Rita Rashad		Drew	Mississippi	Type A (HUD MFH Case)	Caller have a complain against management in	Phone
206998	Oct 19 2017 2:51PM	Oct 19 2017 2:52PM	Stephanie Zelaya					Tenant moved out of the apartments and manager doesn't want to return her deposit.	Phone
206999	Oct 19 2017 2:54PM	Oct 19 2017 2:55PM	Yaritza Candelaria		Selmer	Tennessee	Type A (HUD MFH Case)	Attorney calling on behalf of client Complaint against management-FMR	Phone
207000	Oct 19 2017 2:57PM	Oct 19 2017 2:57PM	Stephanie Zelaya		Hampton	Virginia	Type B (HUD Non-FHA Case)	Seeking letter from program that assisted her with foreclosure prevention	Phone
207001	Oct 19 2017 3:02PM	Oct 19 2017 3:02PM	Stephanie Zelaya		Tamarac	Florida	Type C (Non-HUD Case)	MEADOWBROOK PARK & TOWER APARTMENTS	Phone
207002	Oct 19 2017 3:26PM	Oct 19 2017 3:27PM	Stephanie Zelaya		San Bernardino	California	Type A (HUD MFH Case)	Management implemented a rule that only tenants that have a parking pass can park in the parking lot and all guests have to park on the street Nazareth Towers - on waiting list since April, they called on 10/5; they said, he owed previous apt. He made payment. Then they came up with other issue, saying he had to come up with the awards; they kept giving him more and more reasons b4 he can move in. Then told him he had to move in today; if not, he has to go back on the waiting....	Phone
207003	Oct 19 2017 3:31PM	Oct 19 2017 3:32PM	Rita Rashad		Columbus	Ohio	Type A (HUD MFH Case)		Phone

207004	Oct 19 2017 3:42PM	Oct 19 2017 3:42PM	Rita Rashad	Richmond	Virginia	Type A (HUD MFH Case)	Place One - she work for the school system; during Summer rent is 0. In Sept, she went back to work. She paid rent. Then they raised her rent again to \$192. Her rent keeps fluctuating..don't understand why. Plus, she did not get full amount of utility check.	Phone
207005	Oct 19 2017 3:45PM	Oct 19 2017 3:46PM	Kimberly Douglass Smith	Akron	Ohio	Type A (HUD MFH Case)	SPRING HILL APARTMENTS PHASE I: Caller states that her daughter's father has been banned from the property. States that when she asked the manager why he was banned she was told because security said so. Caller wants to know if they have a right to do that?	Phone
207006	Oct 19 2017 3:55PM	Oct 19 2017 3:56PM	Kimberly Douglass Smith	Oregon	Ohio	Type A (HUD MFH Case)	CHARLES CREST II: Caller wants to know when the property will turn the heat on?	Phone
207007	Oct 19 2017 3:56PM	Oct 19 2017 3:56PM	Stephanie Zelaya	Cleveland	Tennessee	Type A (HUD MFH Case)	HORIZON SQUARE APARTMENTS Roach infestation Management has been notified every week and nothing has been done Corp has been contacted but they never return their call	Phone
207008	Oct 19 2017 3:57PM	Oct 19 2017 4:02PM	Rita Rashad	Little Rock	Arkansas	Type A (HUD MFH Case)	Asbury Park - Was qualified for a bedroom, then it changed to a 2 bedroom which was 2 years ago; there was a management change and was told, she was not qualified for the 3 bdrm (she has her grand kids). She has done everything this new Mgr asked...	Phone
207009	Oct 19 2017 3:57PM	Oct 20 2017 4:57PM	Yaritza Candelaria				LIH- Voicemail	
207010	Oct 19 2017 3:58PM	Oct 20 2017 4:53PM	Yaritza Candelaria				LIH- LIH- 3BR family apts in Montgomery Co, TX	Phone
207011	Oct 19 2017 4:00PM	Oct 20 2017 4:33PM	Stephanie Zelaya					
207012	Oct 19 2017 4:03PM	Oct 19 2017 4:04PM	Stephanie Zelaya	New Caney	Texas	Type A (HUD MFH Case)	Caller have a complain against management in PALM SPRINGS SENIOR HOUSING, INC. Caller's doctor pick up the tenant at her apt. and when they came back the DR. parked at a handicapped parking to drop her off and help her to get to her apt. Next day tenant receive a letter that those parking spaces are for pick up and drop off only.	Phone
207013	Oct 19 2017 4:05PM	Oct 19 2017 4:06PM	Yaritza Candelaria	Palm Springs	California	Type A (HUD MFH Case)	Has questions about emotional support animals	Phone
207014	Oct 19 2017 4:06PM	Oct 19 2017 4:07PM	Stephanie Zelaya	NONE GIVEN	Kansas	Type C (Non-HUD Case)	LIH- 1BR family apts in Comal Co, TX	Phone
207015	Oct 19 2017 4:13PM	Oct 19 2017 4:14PM	Stephanie Zelaya	New Braunfels	Texas	Type A (HUD MFH Case)	Caller have a complain against management. Bedbugs in the apt.	Phone
207016	Oct 19 2017 4:17PM	Oct 19 2017 4:19PM	Yaritza Candelaria	Gainesville	Georgia	Type B (HUD Non-FHA Case)	FMR	Phone
207017	Oct 19 2017 4:19PM	Oct 19 2017 4:21PM	Stephanie Zelaya	Las Cruces	New Mexico	Type C (Non-HUD Case)	Complaint against management- FMR Has questions about emotional support animals and needs information about charges for the service animals	Phone
207018	Oct 19 2017 4:25PM	Oct 19 2017 4:26PM	Stephanie Zelaya	Lubbock	Texas	Type C (Non-HUD Case)	Monticido - not MFCH; just received her Section 8 Voucher. she is moving, as another tenant attacked her, she is 6 years old. Threw her to the ground. Mgr did not do anything, told her to get out of office. Local resources won't help - legal aid, elder abuse and corp...	Phone
207019	Oct 19 2017 4:26PM	Oct 19 2017 4:26PM	Rita Rashad	Los Angeles	California	Type B (HUD Non-FHA Case)		Phone
207020	Oct 19 2017 4:28PM	Oct 19 2017 4:29PM	Yaritza Candelaria	Tulsa	Oklahoma	Type A (HUD MFH Case)	LIH-2BD FAM in Tulsa OK	Website
207021	Oct 19 2017 4:31PM	Oct 19 2017 4:31PM	Stephanie Zelaya				WASHINGTON SQUARE APARTMENTS: Caller states that her notified the manager that he lost his job. The manager told him that she does not have to do the IR and will not do the IR. Caller states that he has tried to contact the corporate office to no avail.	Phone
207022	Oct 19 2017 4:35PM	Oct 19 2017 4:36PM	Kimberly Douglass Smith	Pulaski	Virginia	Type A (HUD MFH Case)		Phone
207023	Oct 19 2017 4:35PM	Oct 19 2017 4:36PM	Darshall Davis	St Paul Park	Minnesota	Type A (HUD MFH Case)	LIH in Ramsey CO 1 BR Family CIVIC TOWERS	Mail
207024	Oct 19 2017 4:35PM	Oct 19 2017 4:37PM	Stephanie Zelaya	Yes	Miami	Florida	Seeking number to field office. Field office in Miami is disconnected	Phone
207025	Oct 19 2017 4:38PM	Oct 19 2017 4:38PM	Kimberly Douglass Smith	National City	California	Type C (Non-HUD Case)	FMR wanting to file a management complaint.	Phone
207026	Oct 19 2017 4:39PM	Oct 20 2017 4:34PM	Stephanie Zelaya				Filed a discrimination complaint and wants to update it. CHANCELLOR MANOR: Caller states that the property has asbestos in the ceiling. States that it has been reported during a REAC inspection also to the Health Dept and OSHA to no avail. Voicemail LIH- Rent determination	
207027	Oct 19 2017 4:42PM	Oct 20 2017 4:36PM	Stephanie Zelaya				Caller have a complain against management in ROYALTON MANOR. Bugs infestation. Cracks on the ceiling Cracks on the floor. Neighbor has a mayor lice infestation.	
207028	Oct 19 2017 4:42PM	Oct 20 2017 4:37PM	Stephanie Zelaya					
207029	Oct 19 2017 4:43PM	Oct 20 2017 3:53PM	Rita Rashad					
207030	Oct 19 2017 4:44PM	Oct 20 2017 3:52PM	Rita Rashad					
207031	Oct 19 2017 4:44PM	Oct 19 2017 4:54PM	Yaritza Candelaria	Superior	Wisconsin	Type A (HUD MFH Case)	James A Dobson 14611 - Questions regarding maintenance.	Phone
207032	Oct 19 2017 4:44PM	Oct 20 2017 3:50PM	Rita Rashad	Rochester	New York	Type C (Non-HUD Case)	Voicemail	Phone
207033	Oct 19 2017 4:45PM	Oct 20 2017 3:47PM	Rita Rashad				LIH- 1BR family apts in	Phone
207034	Oct 19 2017 4:47PM	Oct 19 2017 4:48PM	Stephanie Zelaya	Fort Wayne	Indiana	Type A (HUD MFH Case)		
207035	Oct 19 2017 4:49PM	Oct 19 2017 4:49PM	Stephanie Zelaya				LIH- 1BR family apts in Allen Co, IN	Website
207036	Oct 19 2017 4:51PM	Oct 19 2017 4:53PM	Stephanie Zelaya	Fort Wayne	Indiana	Type A (HUD MFH Case)	1 bdrm, family, Cumberland County	Phone
207037	Oct 19 2017 4:52PM	Oct 19 2017 4:53PM	Rita Rashad	Millville	New Jersey	Type A (HUD MFH Case)	Complaint against LL/local PHA-	Phone
207038	Oct 19 2017 4:55PM	Oct 19 2017 5:00PM	Stephanie Zelaya	Tallahassee	Florida	Type B (HUD Non-FHA Case)		

(b)(6)

									PARK TOWER APTS: Caller states that she receives a distribution of \$6,400 annually from her IRA. Wants to know if that's consider income. She caught 18. She has been there since May. They are coming thru a hole. There are many in the kitchen. An exterminator came, but mice are still getting in.	
207039	Oct 19 2017 4:55PM	Oct 23 2017 4:42PM	Kimberly Douglass Smith		Loves Park	Illinois	Type A (HUD MFH Case)			Phone
207040	Oct 19 2017 5:01PM	Oct 19 2017 5:01PM	Rita Rashad		Kansas City	Missouri	Type A (HUD MFH Case)		Caller applied for LIH and management told her that they were waiting for a 3 BD apt. but than the manager start sharing personal information about the caller and when tenant confront her manager took it personal and denied the help. Tenant felt discriminated LIH in Ft Worth TX 1 BR Elderly Ridgecrest - her friend told her that Mgr. bombed the apts., now tenants are getting sick. Caller request a call back Complaint against management vm	Phone
207041	Oct 19 2017 5:03PM	Oct 19 2017 5:04PM	Yaritza Candelaria		Waco	Texas	Type A (HUD MFH Case)			Phone
207042	Oct 19 2017 5:08PM	Oct 19 2017 5:08PM	Darshall Davis		Bedford	Texas	Type A (HUD MFH Case)			Website,Mail
207043	Oct 20 2017 8:40AM	Oct 20 2017 5:02PM	Rita Rashad		Altus	Oklahoma	Type A (HUD MFH Case)			Phone
207044	Oct 20 2017 8:40AM	Oct 20 2017 4:51PM	Yaritza Candelaria							
207045	Oct 20 2017 8:41AM	Oct 20 2017 11:17AM	Stephanie Zelaya							
207046	Oct 20 2017 8:41AM	Oct 20 2017 8:42AM	Stephanie Zelaya						Caller have complain against PHA Mold Roaches TN, Knoxville; Knox County: Looking for LIH...family/disabled.	Phone
207047	Oct 20 2017 8:42AM	Oct 20 2017 4:49PM	Yaritza Candelaria		Phoenix	Arizona				Phone
207048	Oct 20 2017 8:44AM	Oct 23 2017 9:31AM	Kimberly Douglass Smith						(b)(6) Oak Ridge, TN 37830 Caller didn't leave a number to be contact Lives in NH Complaint against management/maintenance	
207049	Oct 20 2017 8:44AM	Oct 20 2017 8:44AM	Yaritza Candelaria							
207050	Oct 20 2017 8:44AM	Oct 20 2017 8:45AM	Stephanie Zelaya							
207051	Oct 20 2017 8:45AM	Oct 20 2017 8:45AM	Rita Rashad							
207052	Oct 20 2017 8:45AM	Oct 20 2017 4:42PM	Yaritza Candelaria							
207053	Oct 20 2017 8:47AM	Oct 20 2017 4:51PM	Rita Rashad				Type C (Non-HUD Case)		Caller looking for LIH MN: Returning a call... NV: Caller is under Indian Tribal, discrimination call.	
207054	Oct 20 2017 8:48AM	Oct 20 2017 4:48PM	Rita Rashad		Ely	Nevada	Type B (HUD Non-FHA Case)			Phone
207055	Oct 20 2017 9:04AM	Oct 20 2017 9:04AM	Yaritza Candelaria							
207056	Oct 20 2017 9:09AM	Oct 20 2017 9:10AM	Rita Rashad		Gulfport	Mississippi	Type C (Non-HUD Case)		Want to know financing criteria w/HUD to purchase a house. Caller have a complain against a PHA participant that is renting rooms in the house she's renting with HUD program.	Phone
207057	Oct 20 2017 9:10AM	Oct 20 2017 9:10AM	Yaritza Candelaria		Lake Worth	Florida			WALNUT GROVE III She submit her pay-stubs to management and they said they would notify her of rent changes, but never did Then she received a notice that she owed \$1700 and when she spoke to management, they claimed she never submitted any information She started paying money back to them but management says she still owes that amount. She has paid them over \$4000 Contacted corp but they claim they didn't receive any documentation She is now trying to move into another property but she cannot because of that open balance Market renter w/L complaint... Caller wants the number for HUD in VA Edgewood Court - needs info on utility check.	Phone
207058	Oct 20 2017 9:11AM	Oct 20 2017 9:15AM	Stephanie Zelaya		Kansas City	Missouri	Type A (HUD MFH Case)			Phone
207059	Oct 20 2017 9:15AM	Oct 20 2017 9:16AM	Rita Rashad		Yonkers	New York	Type C (Non-HUD Case)			Phone
207060	Oct 20 2017 9:17AM	Oct 20 2017 9:18AM	Yaritza Candelaria		Falls Church	Virginia	Type A (HUD MFH Case)			Phone
207061	Oct 20 2017 9:19AM	Oct 20 2017 9:21AM	Rita Rashad		Atlanta	Georgia	Type A (HUD MFH Case)			Phone
207062	Oct 20 2017 9:29AM	Oct 20 2017 9:33AM	Stephanie Zelaya		Falls Church	Virginia	Type A (HUD MFH Case)		OAKVIEW GARDENS II Wants to speak to a HUD rep in the field office Filed a complaint against a tenant Caller have a complain against management in THE PONDS AT THE VILLAGES OF TAYLOR. Caller have a complain against neighbors kicking his door, hitting the walls, throwing chairs. Tenant and daughter are terrifying. Tenants can't sleep.	Phone
207063	Oct 20 2017 9:33AM	Oct 20 2017 9:34AM	Yaritza Candelaria		Taylor	Michigan	Type A (HUD MFH Case)			Phone
207064	Oct 20 2017 9:36AM	Oct 20 2017 9:36AM	Rita Rashad		Baltimore	Maryland	Type C (Non-HUD Case)		Looking for FHEO...	Phone
207065	Oct 20 2017 9:40AM	Oct 20 2017 9:41AM	Stephanie Zelaya	Yes	Chesapeake	Virginia	Type B (HUD Non-FHA Case)		Complaint against management/local PHA	Phone
207066	Oct 20 2017 9:42AM	Oct 20 2017 9:42AM	Rita Rashad						LIH- 1BR elderly apts in Jacksonville, FL	
207067	Oct 20 2017 9:48AM	Oct 20 2017 9:51AM	Stephanie Zelaya	Yes	Jacksonville	Florida	Type A (HUD MFH Case)		Caller have a complain against PHA.. Manager said he owes money. Already contact PHA FO and nothing has been done.	Mail
207068	Oct 20 2017 9:49AM	Oct 20 2017 9:50AM	Yaritza Candelaria		Talahasee	Florida	Type B (HUD Non-FHA Case)			Phone
207069	Oct 20 2017 9:51AM	Oct 20 2017 9:52AM	Rita Rashad		Lufkin	Texas	Type A (HUD MFH Case)		2 bdrm, family, Angelina and Nacogdoches County Wants to file a discrimination complaint	Phone
207070	Oct 20 2017 9:58AM	Oct 20 2017 9:58AM	Stephanie Zelaya		Hackensack	New Jersey	Type C (Non-HUD Case)		Caller call days before and received the list but he stated that the properties have a 2 yrs waiting list and he needs an apartment by the end of the month Sister lives in house where LL will not do any work and jack rent up. Caller wants the PHA FO number for Washington DC	Phone
207071	Oct 20 2017 9:58AM	Oct 20 2017 9:59AM	Yaritza Candelaria		Mallber	New Jersey	Type A (HUD MFH Case)			Phone
207072	Oct 20 2017 10:02AM	Oct 20 2017 10:03AM	Rita Rashad		Gentry	Arkansas	Type C (Non-HUD Case)			Phone
207073	Oct 20 2017 10:04AM	Oct 20 2017 10:05AM	Yaritza Candelaria		Greensboro	North Carolina	Type B (HUD Non-FHA Case)			Phone
207074	Oct 20 2017 10:10AM	Oct 20 2017 10:11AM	Rita Rashad		Canton	Ohio	Type A (HUD MFH Case)		1 bdrm, senior, Canton or Stark County	Phone



							ROYAL PALMS APARTMENTS After hurricane Harvey, management told about 60 tenants to move because of the damage, her unit wasn't really affected Management did not find them temporary housing They were told by management that it would take a few weeks to repair the units Management then told 10 families including her that they would end her lease so they can find somewhere else because the units were not in livable conditions She found out that her unit was going to be given to another tenant whose unit was actually damaged Pequoi Apt - wants to know why they can't have Flu shots at apts... Complaint against management/local PHA 1 bdrm, disabled, Baton Rouge Repeat caller Complaint against management/local PHA	
207075	Oct 20 2017 10:12AM	Oct 20 2017 10:12AM	Stephanie Zelaya	Houston	Texas	Type A (HUD MFH Case)		Phone
207076	Oct 20 2017 10:22AM	Oct 20 2017 10:22AM	Rita Rashad	Altho	Massachusetts	Type A (HUD MFH Case)		Phone
207077	Oct 20 2017 10:26AM	Oct 20 2017 10:27AM	Stephanie Zelaya	Greensboro	North Carolina	Type B (HUD Non-FHA Case)		Phone
207078	Oct 20 2017 10:28AM	Oct 20 2017 10:32AM	Rita Rashad	Baton Rouge	Louisiana	Type A (HUD MFH Case)		Phone
207079	Oct 20 2017 10:31AM	Oct 20 2017 10:32AM	Stephanie Zelaya	Tallahassee	Florida	Type B (HUD Non-FHA Case)	CHRISTOPHER HOMES OF HOT SPRINGS Being evicted Management claims she is selling food from her home She makes food for tenants that cannot cook but doesn't charge them Management has been very abusive, harasses her Caller have a complain against management in TAMPA PARK APARTMENTS I. Call property to verify which program they accept and was told section 202. When ask for Corp office PM Yolanda refuse to give the information.	Phone
207080	Oct 20 2017 10:41AM	Oct 20 2017 10:44AM	Stephanie Zelaya	Hot Springs	Arkansas	Type A (HUD MFH Case)		Phone
207081	Oct 20 2017 10:41AM	Oct 20 2017 10:42AM	Yaritza Candelaria	Tampa	Florida	Type A (HUD MFH Case)	Caller lives in a house, has a Section 8 Voucher and has complaint.	Phone
207082	Oct 20 2017 10:45AM	Oct 20 2017 10:46AM	Rita Rashad	Harriman	Tennessee	Type B (HUD Non-FHA Case)		Phone
207083	Oct 20 2017 10:46AM	Oct 20 2017 10:47AM	Stephanie Zelaya	Rockwood	Tennessee	Type B (HUD Non-FHA Case)		Phone
207084	Oct 20 2017 10:50AM	Oct 20 2017 10:50AM	Stephanie Zelaya	Detroit	Michigan	Type A (HUD MFH Case)	Section 42 2 bdrm, family, Detroit WOODLAKE VILLAGE II	Phone
207085	Oct 20 2017 10:50AM	Oct 20 2017 10:51AM	Rita Rashad					
207086	Oct 20 2017 10:53AM	Oct 20 2017 10:55AM	Stephanie Zelaya	Gary	Indiana	Type A (HUD MFH Case)	LIH- 2BR family apts in Lake Co, IN Kappa House II - he is a non smoker; his building is overrun by second hand smoke...he is a cancer survivor. Complaint against management- LIH-3BD FAM in Mobile AL Has issues with the Southern Pine Housing Authority. CAROUSEL PARK She has been smelling cigarette odor through the vents and has notified management but have not done anything Miracle Village -Tenants are afraid of Mgmt., Mgmt is extremely controlling. Any violations, 3 strikes you're out. Corp will not help.	Website
207087	Oct 20 2017 10:57AM	Oct 20 2017 10:58AM	Rita Rashad	Cleveland	Ohio	Type A (HUD MFH Case)		Phone
207088	Oct 20 2017 11:00AM	Oct 20 2017 11:02AM	Stephanie Zelaya	Center	Texas	Type B (HUD Non-FHA Case)		Phone
207089	Oct 20 2017 11:02AM	Oct 20 2017 11:02AM	Yaritza Candelaria	Jackson	Alabama	Type A (HUD MFH Case)		Mail
207090	Oct 20 2017 11:02AM	Oct 20 2017 11:03AM	Rita Rashad	Southern Pines	North Carolina	Type B (HUD Non-FHA Case)		Phone
207091	Oct 20 2017 11:06AM	Oct 20 2017 11:07AM	Stephanie Zelaya	NORTH TONAWAND	New York	Type A (HUD MFH Case)		Phone
207092	Oct 20 2017 11:13AM	Oct 20 2017 11:21AM	Rita Rashad	Tallahassee	Florida	Type A (HUD MFH Case)		Phone
207093	Oct 20 2017 11:16AM	Oct 20 2017 11:16AM	Stephanie Zelaya	Denver	Colorado	Type A (HUD MFH Case)	WILLIAM TELL APARTMENTS Calling on behalf of tenant- Bonnie Smith They have a stove installed that does not work properly Management has been informed but nothing has been done Corp has been contacted but still nothing has been done Caller have a complain against management in ST. MARKS APARTMENTS. Some neighbors were having a party at the lobby and the tenant son's was entering to the bulding. and one of the tenant hit him with a gun. Tenant son's didn't want to come back to the building and the tenant is asking the manager to remove his name from the lease but they don't want to do it.	Phone
207094	Oct 20 2017 11:19AM	Oct 20 2017 11:22AM	Yaritza Candelaria	Brooklyn	New York	Type A (HUD MFH Case)		Phone
207095	Oct 20 2017 11:21AM	Oct 20 2017 11:21AM	Darshall Davis					
207096	Oct 20 2017 11:22AM	Oct 20 2017 11:22AM	Darshall Davis					
207097	Oct 20 2017 11:30AM	Oct 20 2017 11:31AM	Stephanie Zelaya	Tulsa	Oklahoma	Type A (HUD MFH Case)	WESTERN PINES Has lived there for 3 years Lately she has been having issues with the electricity bill Management is trying to evict her because she was unable to pay for the bill because it's a lease violation Mira Vista - she is the 7th apt that has gotten bedbugs; Mgmt is bringing in an exterminator using heat...they have treated building 2 times. Now, Mgmt wants tenants to pay \$750.00; yet they are not treating them properly. Complaint against management- Caller have a complain against management in GLEN LAKE LANDING. Tenant doesn't feel that he's been treated the same way as others tenant. Complaint against management- Caller has complaint against manager in the office regarding verbal abuse and abuse of authority at ALEXANDER A. CORPREW APARTMENTS	Phone
207098	Oct 20 2017 11:31AM	Oct 20 2017 11:31AM	Rita Rashad	Santa Anna	Texas	Type A (HUD MFH Case)		Phone
207099	Oct 20 2017 11:34AM	Oct 20 2017 11:34AM	Stephanie Zelaya	Portland	Tennessee	Type B (HUD Non-FHA Case)		Phone
207100	Oct 20 2017 11:34AM	Oct 20 2017 11:36AM	Yaritza Candelaria	Minnetonka	Minnesota	Type A (HUD MFH Case)		Phone
207101	Oct 20 2017 11:38AM	Oct 20 2017 11:40AM	Stephanie Zelaya	Akron	Ohio	Type B (HUD Non-FHA Case)		Phone
207102	Oct 20 2017 11:40AM	Oct 20 2017 11:45AM	Darshall Davis	Bronx	New York	Type A (HUD MFH Case)		Phone

207103	Oct 20 2017 11:49AM	Oct 20 2017 11:52AM	Darshall Davis	Mitchell	Indiana	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding issues with his AC and other maintenance problems on the property at MITCHELL APARTMENTS	Phone
207104	Oct 20 2017 11:55AM	Oct 20 2017 11:58AM	Stephanie Zelaya	Ellenburg	New York	Type B (HUD Non-FHA Case)	Has a question about regulations before she files for an appeal against PHA	Phone
207105	Oct 20 2017 11:56AM	Oct 20 2017 11:56AM	Rita Rashad	Rockford	Illinois	Type A (HUD MFH Case)	Valkomen Plaza - Mgmt has stupid rules...the other day, in lease, there is a clause that effected the boyfriend of a tenant, who had been arrested and when Mgr found, she threw him out - is that right.	Phone
207106	Oct 20 2017 12:01PM	Oct 20 2017 12:01PM	Rita Rashad	Bronx	New York	Type A (HUD MFH Case)	Phipps Housing - caller has a Section 8 Voucher and has discrimination complaint.	Phone
207107	Oct 20 2017 12:08PM	Oct 20 2017 12:08PM	Rita Rashad	Chatsworth	Georgia	Type A (HUD MFH Case)	2 bdrm, family, Murray County Caller has complaint against mgmt regarding her safety on the property at CALIFORNIA PARK EAST - she also has complaint of poor maintenance on the property, pest infestation that is going unresolved - she has spoken to Corp Office already - and she was told her rent is \$0 and received utility allowance	Phone
207108	Oct 20 2017 12:13PM	Oct 20 2017 12:13PM	Darshall Davis	Denver	Colorado	Type A (HUD MFH Case)	Section 42	Phone
207109	Oct 20 2017 12:16PM	Oct 20 2017 12:17PM	Stephanie Zelaya	Sacramento	California	Type B (HUD Non-FHA Case)	Verona - City not part of MFCH; Caller has USDA; Dane County; Chairlift broke, she fell and hurt herself...	Phone
207110	Oct 20 2017 12:20PM	Oct 20 2017 12:21PM	Rita Rashad	Verona	Wisconsin	Type C (Non-HUD Case)	Has questions about federal regulations within that program	Phone
207111	Oct 20 2017 12:21PM	Oct 20 2017 12:21PM	Stephanie Zelaya	Lakewood	Colorado	Type B (HUD Non-FHA Case)	Has a Section 8 Voucher and wants to move...	Phone
207112	Oct 20 2017 12:24PM	Oct 20 2017 12:25PM	Rita Rashad	Carson	California	Type B (HUD Non-FHA Case)	FMR	Phone
207113	Oct 20 2017 12:25PM	Oct 20 2017 12:33PM	Stephanie Zelaya	Fort Lauderdale	Florida	Type C (Non-HUD Case)	Wants to report fraud- &quot;HUD mortgage&quot;	Phone
207114	Oct 20 2017 12:29PM	Oct 20 2017 12:35PM	Darshall Davis	New York	New York	Type A (HUD MFH Case)	LIH in NYC/White Plains NY 1BR Family	Mail
207115	Oct 20 2017 12:37PM	Oct 20 2017 12:38PM	Stephanie Zelaya	Columbia	South Carolina	Type C (Non-HUD Case)	FMR	Phone
207116	Oct 20 2017 12:41PM	Oct 20 2017 12:41PM	Stephanie Zelaya	Cameron Park	California	Type B (HUD Non-FHA Case)	Complaint against management- Section 42	Phone
207117	Oct 20 2017 12:41PM	Oct 20 2017 12:42PM	Darshall Davis	Loves Park	Illinois	Type A (HUD MFH Case)	Caller had questions about income/assets - she spoke to KS and is requesting a call back - she lives at PARK TOWER APTS - caller stated she already contacted the FO	Phone
207118	Oct 20 2017 12:42PM	Oct 20 2017 12:44PM	Yaritza Candelaria	Atlanta	Georgia	Type A (HUD MFH Case)	LIH-1BD FAM in Atlanta GA	Mail
207119	Oct 20 2017 12:49PM	Oct 20 2017 12:51PM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)	LIH in Detroit MI 2 BR Family BRIGHTON PLACE APARTMENTS Has lived there for 4 years There are a lot of homeless people coming to those properties She wants to know if HUD has a policy on having locks on the front door of the building Put in a work order for her window that is broken 4 times but they haven't replaced it yet	Mail
207120	Oct 20 2017 12:53PM	Oct 20 2017 12:54PM	Stephanie Zelaya	Kansas City	Missouri	Type A (HUD MFH Case)	New ownership- unable to find information	Phone
207121	Oct 20 2017 12:53PM	Oct 20 2017 12:54PM	Darshall Davis					
207122	Oct 20 2017 12:57PM	Oct 20 2017 12:58PM	Stephanie Zelaya	Fresno	California	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Fresno, CA Caller have a complain against management in IRONGATE APTS Daughter's tenant had surgery on the Sept. and they haven't set up the ramp on the front door. The bathroom upstairs is leaking to the point that is already coming to the 1st floor. Manager is never at the office to take the work orders.	Mail
207123	Oct 20 2017 12:59PM	Oct 20 2017 1:01PM	Yaritza Candelaria	Aurora	Minnesota	Type A (HUD MFH Case)	Caller has complaint against mgmt but she is not receiving rental assistance at all - regarding her neighbors - she has reported to the property manager but they haven't resolved the issue - she had to file battery charges against the husband for assaulting her son - no rental assistance	Phone
207124	Oct 20 2017 1:03PM	Oct 20 2017 1:04PM	Darshall Davis	Lake City	Florida	Type C (Non-HUD Case)		Phone
207125	Oct 20 2017 1:05PM	Oct 20 2017 1:07PM	Stephanie Zelaya	Wilmington	Delaware	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Salem Co, Gloucester Co and Cumberland Co, NJ	Phone
207126	Oct 20 2017 1:10PM	Oct 20 2017 1:11PM	Yaritza Candelaria	Cleveland	Ohio	Type A (HUD MFH Case)	LIH-1BD FAM in Cleveland OH	Mail
207127	Oct 20 2017 1:12PM	Oct 20 2017 1:13PM	Darshall Davis	Jacksonville	Florida	Type A (HUD MFH Case)	Caller on behalf of family members - LIH in Duval CO 1 and 3 BR Family	Mail
207128	Oct 20 2017 1:17PM	Oct 20 2017 1:18PM	Yaritza Candelaria	Shakopee	Minnesota	Type B (HUD Non-FHA Case)	Caller have a complain against PHA Mattapan Center - son is medical proxy over Mother - he is looking for a reasonable accommodation. Bc Mother wants to be home and son needs to be there more than 14 days. As she needs care.	Phone
207129	Oct 20 2017 1:20PM	Oct 20 2017 1:20PM	Rita Rashad	Mattapan	Massachusetts	Type A (HUD MFH Case)	LIH in Lane/Douglas CO OR 1 BR Family	Phone
207130	Oct 20 2017 1:23PM	Oct 20 2017 1:26PM	Darshall Davis	Eugene	Oregon	Type A (HUD MFH Case)		Mail
207131	Oct 20 2017 1:28PM	Oct 20 2017 1:29PM	Yaritza Candelaria	Memphis	Tennessee	Type B (HUD Non-FHA Case)	LIH-3BD in Memphis TN	Mail
207132	Oct 20 2017 1:31PM	Oct 20 2017 1:32PM	Rita Rashad	Los Angeles	California	Type A (HUD MFH Case)	1 bdrm, senior, LA County	Phone
207133	Oct 20 2017 1:38PM	Oct 20 2017 1:39PM	Yaritza Candelaria	Everett	Washington	Type B (HUD Non-FHA Case)	Caller wants to filed complain. He participates in section 8 voucher.	Phone
207134	Oct 20 2017 1:39PM	Oct 20 2017 1:39PM	Rita Rashad	DeSota	Texas	Type A (HUD MFH Case)	2/3 bdrm, family, Dallas County	Phone
207135	Oct 20 2017 1:45PM	Oct 20 2017 1:46PM	Yaritza Candelaria	Sneedville	Tennessee	Type B (HUD Non-FHA Case)	Caller wants too buy a house in Sneedville TN	Phone
207136	Oct 20 2017 1:52PM	Oct 20 2017 1:52PM	Yaritza Candelaria	Erie	Pennsylvania	Type C (Non-HUD Case)	Caller have a complain against his LL	Phone

207137	Oct 20 2017 1:57PM	Oct 20 2017 1:57PM	Rita Rashad	Farmers Branch	Texas	Type B (HUD Non-FHA Case)	Caller is a market renter w/LL complaint ...she is staying at a motel, she is disabled and have a service dog. She has been at motel more than 30 days. A guess was checking in, saw the animal, they started running and yelling. The Motel said, she had to enter from the side and back door. In obliging; she re-injured herself.	Phone
207138	Oct 20 2017 2:00PM	Oct 20 2017 2:00PM	Yaritza Candelaria	Indianapolis	Indiana	Type A (HUD MFH Case)	LIH-1 DIS in Indianapolis IN	Phone
207139	Oct 20 2017 2:03PM	Oct 20 2017 2:03PM	Stephanie Zelaya	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	LIH- 18R elderly apts in Philadelphia, PA	Mail
207140	Oct 20 2017 2:03PM	Oct 20 2017 2:04PM	Rita Rashad	Woodbridge	Virginia	Type C (Non-HUD Case)	Caller was from USA.gov and wanted info on Section 8 Voucher and PHA Works for developer	Phone
207141	Oct 20 2017 2:06PM	Oct 20 2017 2:07PM	Stephanie Zelaya	Iowa City	Iowa	Type C (Non-HUD Case)	They want to seek a loan from HUD and need help with a form that needs to be filled out	Phone
207142	Oct 20 2017 2:10PM	Oct 20 2017 2:13PM	Stephanie Zelaya	Houston	Texas	Type A (HUD MFH Case)	LIH- 2BR family apts in Houston, TX The Woodland - not MFCH; it is a new apt building... HUD suppose to have zero tolerance with meth. They have a major problem with tenants using meth in apts. Why are meth addicts are allowed to live there.	Website
207143	Oct 20 2017 2:15PM	Oct 20 2017 4:12PM	Rita Rashad	Redding	California	Type B (HUD Non-FHA Case)	Section 42	Phone
207144	Oct 20 2017 2:21PM	Oct 20 2017 2:22PM	Stephanie Zelaya	Victorville	California	Type B (HUD Non-FHA Case)	Caller wants to know why her neighbor can't have her service dog when she have hers in the same property.	Phone
207145	Oct 20 2017 2:27PM	Oct 20 2017 2:27PM	Yaritza Candelaria	Fwanvziey	New Hampshire	Type C (Non-HUD Case)	Caller have a complain against PHA Rural Development	Phone
207146	Oct 20 2017 2:34PM	Oct 20 2017 2:35PM	Yaritza Candelaria	New Albany	Mississippi	Type B (HUD Non-FHA Case)		Phone
207147	Oct 20 2017 2:35PM	Oct 20 2017 2:36PM	Stephanie Zelaya	Petersburg	West Virginia	Type B (HUD Non-FHA Case)		Phone
207148	Oct 20 2017 2:40PM	Oct 20 2017 2:41PM	Stephanie Zelaya	Ridgeland	Mississippi	Type C (Non-HUD Case)	FMR Complaint against mortgage company- Sandy Oaks - he is being threatened by Mgr., after someone came out to do the inspection. There is issue with main- tenance and Mgr is threatening him with eviction. She has threatened to kill him. She is discriminating. She bothers black people; she is Hispanic and other tenants are Hispanic. His main issue, is she threatened to evict him bc she did not do her job. There was a short in apt, electrical issue which can cost people lives. Now, she is upset that he called code compliance.	Phone
207149	Oct 20 2017 2:44PM	Oct 20 2017 2:44PM	Rita Rashad	Fort Worth	Texas	Type A (HUD MFH Case)		Phone
207150	Oct 20 2017 2:45PM	Oct 20 2017 2:45PM	Stephanie Zelaya	Amarillo	Texas	Type B (HUD Non-FHA Case)	Complaint against management-	Phone
207151	Oct 20 2017 2:48PM	Oct 20 2017 2:49PM	Stephanie Zelaya	Houston	Texas	Type B (HUD Non-FHA Case)	Complaint against management-	Phone
207152	Oct 20 2017 2:51PM	Oct 20 2017 2:52PM	Stephanie Zelaya				Caller have a complain against management in FEATHERSTONE TOWNHOMES Caller was going thru divorce and she was just getting SS benefits. Court order a alimony for the tenant from husband but husband never start paying and the management office raise her rent based on the court papels. Manager doesn't want to change the rent unless she receive a judge order that tenant is not receiving the amount order for the court.	Phone
207153	Oct 20 2017 2:51PM	Oct 20 2017 2:53PM	Yaritza Candelaria	Council Bluffs	Iowa	Type A (HUD MFH Case)	ROLLING HILLS	Phone
207154	Oct 20 2017 2:57PM	Oct 20 2017 2:57PM	Stephanie Zelaya	Pottstown	Pennsylvania	Type A (HUD MFH Case)	Wants to know if HUD paid for her subsidy for the month of September Caller have a complain against management in LAKEVIEW APARTMENTS. Fridge is not working Leaking in the bathroom	Phone
207155	Oct 20 2017 2:57PM	Oct 20 2017 2:59PM	Yaritza Candelaria	Fort Valley	Georgia	Type A (HUD MFH Case)		Phone
207156	Oct 20 2017 2:59PM	Oct 20 2017 3:01PM	Stephanie Zelaya	NONE	Illinois	Type C (Non-HUD Case)	Discrimination complaint Forest Hills - Mgr has most of her family in apts ahead of people on waiting...	Phone
207157	Oct 20 2017 3:05PM	Oct 20 2017 3:07PM	Rita Rashad	Orlando	Florida	Type A (HUD MFH Case)	SHENANGO PARK APTS She is having issues with the tenants above her Management has been notified, but nothing has been done The only thing they want to do is to move her into another unit The tenants' child is always running upstairs Contacted corp but nothing has been done	Phone
207158	Oct 20 2017 3:12PM	Oct 20 2017 3:16PM	Stephanie Zelaya	Hermitage	Pennsylvania	Type A (HUD MFH Case)	She contacted an attorney but they still have not reached out to her Caller has complaint against mgmt he says he was discriminated against but didnt apply for an apt - said he didnt have to, to live in the property - no rental assistance 1 bdrm, senior, 12144	Phone
207159	Oct 20 2017 3:15PM	Oct 20 2017 3:15PM	Darshall Davis	Detroit	Michigan	Type A (HUD MFH Case)		Phone
207160	Oct 20 2017 3:20PM	Oct 20 2017 3:25PM	Rita Rashad	Rensselaer	New York	Type A (HUD MFH Case)		Phone
207161	Oct 20 2017 3:21PM	Oct 20 2017 3:21PM	Darshall Davis	Houston	Texas	Type B (HUD Non-FHA Case)	Caller has complaint against a tenant who is on the section 8 voucher program	Phone
207162	Oct 20 2017 3:24PM	Oct 20 2017 4:17PM	Yaritza Candelaria	Dallas	Texas	Type A (HUD MFH Case)	LIH-2BD FAM in Dallas TX	Mail
207163	Oct 20 2017 3:29PM	Oct 20 2017 3:29PM	Rita Rashad					
207164	Oct 20 2017 3:43PM	Oct 20 2017 3:44PM	Stephanie Zelaya					
207165	Oct 20 2017 3:44PM	Oct 20 2017 3:44PM	Rita Rashad	Greenville	South Carolina	Type C (Non-HUD Case)	Market renter w/LL complaint... CRESTLINE NORTH Gas got shut off and it's not going to be on until Monday Corp is there but have not talked to the tenants	Website
207166	Oct 20 2017 3:49PM	Oct 20 2017 3:49PM	Stephanie Zelaya	Crestline	Ohio	Type A (HUD MFH Case)		Phone
207167	Oct 20 2017 3:51PM	Oct 20 2017 3:51PM	Yaritza Candelaria					

							BAY TERRACE	
207168	Oct 20 2017 3:56PM	Oct 20 2017 3:58PM	Stephanie Zelaya	Baytown	Texas	Type A (HUD MFH Case)	There is not maintenance person	Phone
207169	Oct 20 2017 3:58PM	Oct 20 2017 3:59PM	Yaritza Candelaria	Moultrie	Georgia	Type B (HUD Non-FHA Case)	Someone stole his keys for his door Caller have a complain against PHA	Phone
							FMR	
207170	Oct 20 2017 3:59PM	Oct 20 2017 4:01PM	Stephanie Zelaya	NONE GIVEN	Nevada	Type C (Non-HUD Case)	Complaint against LL	Phone
207171	Oct 20 2017 4:00PM	Oct 20 2017 4:00PM	Rita Rashad	Ranson	West Virginia	Type A (HUD MFH Case)	Looking for # to Charleston WV a FO...	Phone
207172	Oct 20 2017 4:04PM	Oct 20 2017 4:05PM	Stephanie Zelaya	Portage	Indiana	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Valparaiso, IN Caller has complaint against her LL regarding poor maintenance and sexual harassment - she has no rental assistance	Phone
207173	Oct 20 2017 4:08PM	Oct 20 2017 4:08PM	Darshall Davis	Atlanta	Georgia	Type C (Non-HUD Case)	1 bdrm, disabled, Ocean County	Phone
207174	Oct 20 2017 4:08PM	Oct 20 2017 4:08PM	Rita Rashad	Neptune	New Jersey	Type A (HUD MFH Case)	SABLE PALMS APARTMENTS Management wants her to move into a 1BR unit from a 2BR unit because it's only her living in that unit Management said that if she stays in that unit, then she would have to pay market rent	Phone
207175	Oct 20 2017 4:10PM	Oct 20 2017 4:11PM	Stephanie Zelaya	Jacksonville	Florida	Type A (HUD MFH Case)	LIH-3BD FAM in Acworth and Woodstock GA	Phone
207176	Oct 20 2017 4:15PM	Oct 20 2017 4:16PM	Yaritza Candelaria	Acworth	Georgia	Type A (HUD MFH Case)	LIH- 1BR family apts in Broward Co and Tampa, FL	Mail
207177	Oct 20 2017 4:16PM	Oct 20 2017 4:16PM	Stephanie Zelaya	Homestead	Florida	Type A (HUD MFH Case)	Looking for assisted living	Phone
207178	Oct 20 2017 4:20PM	Oct 20 2017 4:23PM	Rita Rashad	Palm Beach	Florida	Type C (Non-HUD Case)	Section 42	Phone
207179	Oct 20 2017 4:25PM	Oct 20 2017 4:25PM	Stephanie Zelaya	Redding	California	Type B (HUD Non-FHA Case)	Caller lives in a Mobile Park and they are raising the rent. Caller wants to know if she can receive any type of financial help.	Phone
207180	Oct 20 2017 4:28PM	Oct 20 2017 4:30PM	Yaritza Candelaria	Modesto	California	Type C (Non-HUD Case)	Long Leaf - not MFCH; Grady County via Rural Development	Phone
207181	Oct 20 2017 4:43PM	Oct 20 2017 4:44PM	Rita Rashad	Cairo	Georgia	Type A (HUD MFH Case)	LIH- 1BR family apts in Gwinnett Co, GA	Phone
207182	Oct 20 2017 4:52PM	Oct 20 2017 4:53PM	Stephanie Zelaya	Loganville	Georgia	Type A (HUD MFH Case)	Palmetto Place - calling on behalf of mother...one on the main iron on stove is cracked - when she turns on stove, it sparks fire. Works for USA.GOV	Phone
207183	Oct 20 2017 4:56PM	Oct 20 2017 4:56PM	Rita Rashad	Lancaster	South Carolina	Type A (HUD MFH Case)	Caller have a complain against management in CEDAR HILLS APARTMENTS. Tenant feel harass They stole her dog food.	Phone
207184	Oct 20 2017 5:01PM	Oct 20 2017 5:02PM	Stephanie Zelaya					
207185	Oct 20 2017 5:06PM	Oct 20 2017 5:07PM	Yaritza Candelaria	Muscatine	Iowa	Type A (HUD MFH Case)	Requesting call back	Phone
207186	Oct 23 2017 8:34AM	Oct 25 2017 11:11AM	Darshall Davis				Requesting call back	
207187	Oct 23 2017 8:35AM	Oct 25 2017 11:12AM	Darshall Davis				LIH - caller didnt leave area code for call back	
207188	Oct 23 2017 8:39AM	Oct 23 2017 8:39AM	Darshall Davis				LIH info...	
207189	Oct 23 2017 8:40AM	Oct 26 2017 9:51AM	Kimberly Douglass Smith			Type C (Non-HUD Case)	LL complaint...mold/leak.	
207190	Oct 23 2017 8:42AM	Oct 26 2017 10:31AM	Kimberly Douglass Smith			Type C (Non-HUD Case)	LIH...	
207191	Oct 23 2017 8:43AM	Oct 26 2017 9:53AM	Kimberly Douglass Smith			Type C (Non-HUD Case)	Caller has complaint against another tenant on the property and the manager not doing anything about the issue - call is a little muffled Wisconsin: Mgmt overcharging her in rent, she has submitted \$2k in medical receipts...	
207192	Oct 23 2017 8:44AM	Oct 25 2017 11:15AM	Darshall Davis				Caller didn't leave a name or phone number to be contact. The property is doing some extreme digging an residents are scared that the building might collapse. Horing Brother Comp. at 325 Anascastia Rd SE in Washington. Issues with drain and toilet...	
207193	Oct 23 2017 8:44AM	Oct 26 2017 10:32AM	Kimberly Douglass Smith			Type C (Non-HUD Case)	Caller has complaint against housing worker at PHA regarding her son not being added to her voucher - she works with section 8 voucher program Caller have a complain against management. Requesting call back	
207194	Oct 23 2017 8:45AM	Oct 23 2017 8:45AM	Yaritza Candelaria				Caller is buying a house and have a question about some policies before buying the house. Request a call back	
207195	Oct 23 2017 8:46AM	Oct 26 2017 9:55AM	Kimberly Douglass Smith			Type C (Non-HUD Case)	Caller was told HUD can help her with her water bill	
207196	Oct 23 2017 8:46AM	Oct 25 2017 11:17AM	Darshall Davis				SC. West Pines Apt; does not have a lease and Mgr plans to go up on rent...	
207197	Oct 23 2017 8:46AM	Oct 26 2017 10:11AM	Kimberly Douglass Smith				Caller have some question about section 8	
207198	Oct 23 2017 8:48AM	Oct 25 2017 11:18AM	Darshall Davis				North Lake Villa Apts - has complaint against mgmt regarding her washer not working Caller looking for LIH Caller wants report a fraud Caller has complaint against PHA regarding discrimination Called back for 2nd time...he does not have a lease and owner wants to go up on rent...	
207199	Oct 23 2017 8:48AM	Oct 26 2017 12:03PM	Kimberly Douglass Smith				Caller request a call Caller has complaint against mgmt regarding heat and AC - message was cut short	
207200	Oct 23 2017 8:49AM	Oct 25 2017 11:19AM	Darshall Davis				Caller request a call back Caller have a complain against management.	
207201	Oct 23 2017 8:49AM	Oct 23 2017 8:49AM	Rita Rashad			Type C (Non-HUD Case)	Palmdale Park Apts - caller has complaint against mgmt regarding poor maintenance LIH...1 bdrm, family, Canton	
207202	Oct 23 2017 8:50AM	Oct 26 2017 10:33AM	Kimberly Douglass Smith					
207203	Oct 23 2017 8:50AM	Oct 25 2017 11:22AM	Darshall Davis					
207204	Oct 23 2017 8:50AM	Oct 26 2017 10:35AM	Kimberly Douglass Smith					
207205	Oct 23 2017 8:51AM	Oct 26 2017 10:36AM	Kimberly Douglass Smith					
207206	Oct 23 2017 8:52AM	Oct 25 2017 11:28AM	Darshall Davis	Milwaukee	Wisconsin	Type B (HUD Non-FHA Case)	YWCA 231 Sixth Street, N.E. # Canton, OH 44702 Caller didn't leave a number to be contact.	Phone
207207	Oct 23 2017 8:52AM	Oct 23 2017 8:52AM	Rita Rashad				No heater in the apt.	
207208	Oct 23 2017 8:52AM	Oct 26 2017 12:04PM	Kimberly Douglass Smith			Type C (Non-HUD Case)	LIH in Clinton Township/East Point MI 1 BR Family Wants cb...	Phone
207209	Oct 23 2017 8:53AM	Oct 23 2017 8:53AM	Darshall Davis					
207210	Oct 23 2017 8:53AM	Oct 26 2017 11:54AM	Kimberly Douglass Smith					
207211	Oct 23 2017 8:55AM	Oct 26 2017 12:01PM	Kimberly Douglass Smith					
207212	Oct 23 2017 8:55AM	Oct 25 2017 11:29AM	Darshall Davis					
207213	Oct 23 2017 8:55AM	Oct 26 2017 12:05PM	Kimberly Douglass Smith			Type C (Non-HUD Case)		
207214	Oct 23 2017 8:56AM	Oct 23 2017 8:56AM	Yaritza Candelaria					
207215	Oct 23 2017 8:56AM	Oct 25 2017 11:36AM	Darshall Davis	Warren	Michigan	Type A (HUD MFH Case)		
207216	Oct 23 2017 8:56AM	Oct 26 2017 12:09PM	Kimberly Douglass Smith			Type C (Non-HUD Case)		

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207217	Oct 23 2017 8:58AM	Oct 26 2017 12:11PM	Kimberly Douglass Smith					Caller has complaint against mgmt regarding poor maintenance and drug activity on the property at BROWN-PROCTOR APARTMENTS	
207218	Oct 23 2017 8:59AM	Oct 26 2017 12:16PM	Kimberly Douglass Smith			Type C (Non-HUD Case)		Kentucky - apts are not safe and decent... Caller on behalf of her daughter - complaint against the manager in the rental office says that she is threatening the tenants there , poor maintenance and flooding in her daughters apt at LINWOOD APARTMENTS	
207219	Oct 23 2017 9:09AM	Oct 23 2017 9:12AM	Darshall Davis	Beuford	Georgia	Type A (HUD MFH Case)		Caller have a complain against LL, LL and Tenant have an agreement that she will pay \$275.00 every two weeks but the LL never gave her the Lease contract.	Phone
207220	Oct 23 2017 9:17AM	Oct 23 2017 9:20AM	Yaritza Candelaria	Maidwa	Florida	Type C (Non-HUD Case)		Mold and mildew in the apt	Phone
207221	Oct 23 2017 9:18AM	Oct 23 2017 9:19AM	Darshall Davis	Ocala	Florida	Type A (HUD MFH Case)		Caller on behalf of a friend - LIH in Tampa/Ocala FL 1 BR Family Lives in house, she is a homeowner...looking to get a new furnace.	Mail
207222	Oct 23 2017 9:24AM	Oct 23 2017 9:24AM	Rita Rashad	Gary	Indiana	Type C (Non-HUD Case)			Phone
207223	Oct 23 2017 9:29AM	Oct 23 2017 9:31AM	Rita Rashad	Irvine	Texas	Type C (Non-HUD Case)		Caller is market renter w/LL complaint Caller has complaint against mgmt regarding tenants moving and renovations on the property at RICHMOND VILLAS - everyone else moved and they made her stay	Phone
207224	Oct 23 2017 9:31AM	Oct 23 2017 9:33AM	Darshall Davis	Hephzibah	Georgia	Type A (HUD MFH Case)		LIH- 1 bedroom family in Stark, FL	Phone
207225	Oct 23 2017 9:34AM	Oct 23 2017 9:34AM	Kimberly Douglass Smith	Melrose	Florida	Type A (HUD MFH Case)		LIH-2BD FAM in Lancaster PA	Phone
207226	Oct 23 2017 9:34AM	Oct 23 2017 9:36AM	Yaritza Candelaria	Reading	Pennsylvania	Type A (HUD MFH Case)		1 bdrm, family, Allentown	Website
207227	Oct 23 2017 9:36AM	Oct 23 2017 9:38AM	Rita Rashad	Allentown	Pennsylvania	Type A (HUD MFH Case)		LIH-2BD FAM in Detroit MI	Phone
207228	Oct 23 2017 9:41AM	Oct 23 2017 9:42AM	Yaritza Candelaria	Southfield	Michigan	Type A (HUD MFH Case)		Emerald Glen - not MFCH; does not know program...	Mail
207229	Oct 23 2017 9:43AM	Oct 23 2017 9:43AM	Rita Rashad	Columbus	Ohio	Type B (HUD Non-FHA Case)		Caller on behalf of her mother - with questions about how the program works and apt availability	Phone
207230	Oct 23 2017 9:44AM	Oct 23 2017 9:44AM	Darshall Davis	Silver Spring	Maryland	Type A (HUD MFH Case)		SOUTHERN BOULEVARD IV; Caller wants to know if she owes HUD over \$7,000. States that because her son was/is using her address and has income she owes this balance. Caller have a complain that there is not manager in GATEWAY TERRACE APARTMENTS. Elevator is not working since 09/02/17.	Website,Phone
207231	Oct 23 2017 9:48AM	Oct 23 2017 9:49AM	Kimberly Douglass Smith	Bronx	New York	Type A (HUD MFH Case)		Tenant try to call Corp. office, leave a message but they haven't done nothing. Corp. have not even got there to see if the hurricane leave any damages.	Phone
207232	Oct 23 2017 9:49AM	Oct 23 2017 9:50AM	Yaritza Candelaria	Fort Lauderdale	Florida	Type A (HUD MFH Case)		Caller has complaint against mgmt regarding her toilet being broken and not able to flush at NEW COMMUNITY SENIOR CITIZENS	Phone
207233	Oct 23 2017 9:53AM	Oct 23 2017 9:54AM	Darshall Davis	Newark	New Jersey	Type A (HUD MFH Case)		Adams Court - magots are calling out the vent; believe she has dead animals inside the wall. She reported it to the Superintendent and Mgr., and nothing has been done. Exterminator said, not there job to look at what's behind wall.	Phone
207234	Oct 23 2017 9:53AM	Oct 23 2017 9:54AM	Rita Rashad	Hempstead	New York	Type A (HUD MFH Case)		Caller have a question about his mortgage	Phone
207235	Oct 23 2017 9:58AM	Oct 23 2017 9:59AM	Yaritza Candelaria	Brooklyn	New York	Type C (Non-HUD Case)		3 bdrm, family, Union County	Phone
207236	Oct 23 2017 9:58AM	Oct 23 2017 9:59AM	Rita Rashad	Newark	New Jersey	Type A (HUD MFH Case)		CAPITOL CENTRE: Caller feels that she has overpaid in her rent because the manger did not give her all the exclusions and deductions that she qualifies for. Caller states that she has talked with the corporate office to no avail.	Phone
207237	Oct 23 2017 9:58AM	Oct 23 2017 9:59AM	Kimberly Douglass Smith	Maddison	Wisconsin	Type A (HUD MFH Case)		Caller stated that he has applied for housing assistance and no one wants to help him, he cannot receive the apt listing bc he has no address or no access to the internet - he stated he is going to refer himself to the coroner - he is not sure of the program he applied with	Phone
207238	Oct 23 2017 10:03AM	Oct 23 2017 10:04AM	Darshall Davis	Indian Grove	Wisconsin	Type A (HUD MFH Case)		PALM GROVE APARTMENTS: Caller is having issues with the manager completing forms that she needs in order for her to receive help on her past due rent.	Phone
207239	Oct 23 2017 10:04AM	Oct 23 2017 10:05AM	Kimberly Douglass Smith	West Palm Beach	Florida	Type A (HUD MFH Case)		Caller have a complain against management/maint. in WOODRUFF VILLAGE. Mice in apt. Daughter's tenant is allergic. Mice in top of the refrigerator. Manager wants a letter from the Dr. stating why they have to be moved from the apartment.	Phone
207240	Oct 23 2017 10:06AM	Oct 23 2017 10:09AM	Yaritza Candelaria	Toledo	Ohio	Type A (HUD MFH Case)		Four Seasons - lives in condo; has discrimination complaint...	Phone
207241	Oct 23 2017 10:06AM	Oct 23 2017 10:06AM	Rita Rashad	Woodland	New Jersey	Type C (Non-HUD Case)		1 bdrm, senior, Tampa	Phone
207242	Oct 23 2017 10:08AM	Oct 23 2017 10:09AM	Rita Rashad						
207243	Oct 23 2017 10:24AM	Oct 23 2017 10:24AM	Rita Rashad	Tampa	Florida	Type A (HUD MFH Case)		Caller have a complain about discrimination against HUD. Caller stated that he is LIH but he have no address or access to a computer. CSR offer to provided him with info. about some properties for him to call and apply but he said that he tried and the properties give the apt. only to woman. Caller was furious and disconnect the call.	Phone
207244	Oct 23 2017 10:29AM	Oct 23 2017 10:30AM	Yaritza Candelaria	Apletoon	Wisconsin	Type C (Non-HUD Case)		E. Columbia Apts - when he leaves apt., then come back; things are coming up missing...	Phone
207245	Oct 23 2017 10:32AM	Oct 23 2017 10:32AM	Rita Rashad	Columbia	Mississippi	Type A (HUD MFH Case)		LIH-1BD ELD in Dundalk MD	Mail
207246	Oct 23 2017 10:35AM	Oct 23 2017 10:36AM	Yaritza Candelaria	Dundalk	Maryland	Type A (HUD MFH Case)			

207247	Oct 23 2017 10:41AM	Oct 23 2017 10:45AM	Kimberly Douglass Smith	Katie	Texas	Type A (HUD MFH Case)	LIH- bedroom elderly in Ft. Bend TX	Phone
207248	Oct 23 2017 10:45AM	Oct 23 2017 10:46AM	Yaritza Candelaria	Quindy	South Carolina	Type A (HUD MFH Case)	LIH-2BD FAM in Florence Co. SC	Phone
207249	Oct 23 2017 10:53AM	Oct 23 2017 10:54AM	Kimberly Douglass Smith	Oklahoma City	Oklahoma	Type A (HUD MFH Case)	LIH- 2 2bedroom family in OKC Caller has complaint against mgmt regarding them charging her and bc she is a victim of DV she is not supposed to pay anything - also has complaints about them entering her apt and a note they left saying that they had come in and changed her locks - and her abuser was able to access her unit and he came in and beat her - she lives at WILKINS TOWNHOMES - tried to explain program to tenant but she said she been with HUD for 5 years and knows how it works	Phone Mail
207250	Oct 23 2017 10:53AM	Oct 23 2017 10:54AM	Darshall Davis	St Paul	Minnesota	Type A (HUD MFH Case)	LIH-1BD FAM in Indianapolis IN	Phone
207251	Oct 23 2017 10:54AM	Oct 23 2017 11:02AM	Yaritza Candelaria	Indianapolis	Indiana	Type A (HUD MFH Case)		Mail
207252	Oct 23 2017 10:58AM	Oct 23 2017 10:58AM	Darshall Davis				Cherry Ridge - has a 15 year old child receives SSI and now they want to have son stay with daughter, she has custody of him.	
207253	Oct 23 2017 10:58AM	Oct 23 2017 10:58AM	Rita Rashad	Northern Cambria	Pennsylvania	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in Lehigh County, PA	Phone
207254	Oct 23 2017 11:02AM	Oct 23 2017 11:11AM	Kimberly Douglass Smith	Schnecksville	Pennsylvania	Type A (HUD MFH Case)	High Point Sr - not MFCH; maybe USDA...	Website
207255	Oct 23 2017 11:06AM	Oct 23 2017 11:07AM	Rita Rashad	Mobile	Alabama	Type C (Non-HUD Case)	Caller has complaint against mgmt regarding their smoke policy on the property at DAUGETTE TOWERS Caller have complain against management in RENAISSANCE TOWERS.	Phone
207256	Oct 23 2017 11:06AM	Oct 23 2017 11:25AM	Darshall Davis	Gadsden	Alabama	Type A (HUD MFH Case)	Manager doesn't want to turn on the heaters on the apt and it's cold. Caller have a complain againsts PHA. Caller call FO and no one answer Caller has a Section 8 Voucher. She b4 filed a complaint about housing discrimination...	Phone
207257	Oct 23 2017 11:08AM	Oct 23 2017 11:09AM	Yaritza Candelaria	Hammond	Indiana	Type A (HUD MFH Case)	RIVERVIEW I APARTMENTS: Caller wants to know if she should provide the property info on her 401K	Phone
207258	Oct 23 2017 11:20AM	Oct 23 2017 11:21AM	Yaritza Candelaria	Mallville	New Jersey	Type B (HUD Non-FHA Case)	Caller have a question about her RRR as of Rental market	Phone
207259	Oct 23 2017 11:24AM	Oct 23 2017 11:25AM	Rita Rashad	Bronx	New York	Type B (HUD Non-FHA Case)		Phone
207260	Oct 23 2017 11:27AM	Oct 23 2017 11:40AM	Kimberly Douglass Smith	New York	New York	Type A (HUD MFH Case)		Phone
207261	Oct 23 2017 11:29AM	Oct 23 2017 11:30AM	Yaritza Candelaria	Cambridge	Maryland	Type C (Non-HUD Case)		Phone
207262	Oct 23 2017 11:34AM	Oct 23 2017 11:34AM	Rita Rashad	San Joaquin	California	Type A (HUD MFH Case)	Garden Valley II - moved in a week ago, 10/13; she got keys and moved in on 10/14th. They have no hot water, they have no boiler. She contacted Mgr., she'd been telling her about issues with apt., but no response. They have to look for shower. Sutliff II - Cuyahoga Falls, her uncle lives on 10th floor; her husband got stuck on 10th floor while visiting uncle; they are not doing anything about it or it is subpar, back doors don't open up. They need new elevators.	Phone
207263	Oct 23 2017 11:42AM	Oct 27 2017 4:47PM	Rita Rashad	Cuyahoga Falls	Ohio	Type A (HUD MFH Case)	Sutliff II - Cuyahoga Falls, her uncle lives on 10th floor; her husband got stuck on 10th floor while visiting uncle; they are not doing anything about it or it is subpar, back doors don't open up. They need new elevators.	Phone
207264	Oct 23 2017 11:42AM	Oct 23 2017 11:42AM	Rita Rashad	Cuyahoga Falls	Ohio	Type A (HUD MFH Case)	Caller has complaint against LL regarding the utilities being paid and when rent is due in duplex - no rental assistance Century Plaza - Mgr quit on Thursday, no one has been at office. Issue with utility check. They were supposed to get them on Friday. Caller has questions about FH Laws FMR wanting to file a complain against the manager. Service Coordinator, calling for client, does not no program...maintenance issues...	Phone
207265	Oct 23 2017 11:45AM	Oct 23 2017 11:47AM	Darshall Davis	Mt Pleasant	Michigan	Type C (Non-HUD Case)	Caller has complaint against mgmt regarding them telling people who made complaints and they are threatening to rape her and her daughter for complaining at BRADFORD APARTMENTS - police have been called a few times on the property PHA LIHTC-	Phone Phone Phone
207266	Oct 23 2017 11:49AM	Oct 23 2017 11:50AM	Rita Rashad	Hampton	Virginia	Type A (HUD MFH Case)	257 Cooper Street, 11237; She is subletting from a woman who has a Section 8 Voucher...now this woman is trying to raise her rent. He has a Section 8 Voucher...	Phone
207267	Oct 23 2017 11:53AM	Oct 23 2017 11:53AM	Darshall Davis	Fairborn	Ohio	Type C (Non-HUD Case)	Caller wants to know how the program works.	Phone
207268	Oct 23 2017 11:54AM	Oct 23 2017 11:55AM	Kimberly Douglass Smith	Omaha	Nebraska	Type C (Non-HUD Case)	B'Nai B'rith - looking for corp #... Caller has complaint against mgmt she works with the section 8 voucher program and said no one ever answers the phone at the PHA FO in Greensboro - she asked for HUD in DC, said she has the number Wanting to know what FHEO laws work	Phone
207269	Oct 23 2017 11:56AM	Oct 23 2017 11:56AM	Rita Rashad	York	Nebraska	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt regarding them taking over a year to make repairs and complaint that she owes money at CLINTON CIRCLE FMR wanting to know what the laws are in regards to her rent increase.	Phone
207270	Oct 23 2017 11:56AM	Oct 23 2017 11:59AM	Darshall Davis	Tulsa	Oklahoma	Type A (HUD MFH Case)		Phone
207271	Oct 23 2017 11:57AM	Oct 23 2017 11:58AM	Kimberly Douglass Smith	Lincoln	Nebraska	Type B (HUD Non-FHA Case)		Phone
207272	Oct 23 2017 12:02PM	Oct 23 2017 12:03PM	Kimberly Douglass Smith	Sacramento	California	Type B (HUD Non-FHA Case)		Phone
207273	Oct 23 2017 12:03PM	Oct 23 2017 12:03PM	Rita Rashad	Brooklyn	New York	Type B (HUD Non-FHA Case)		Phone
207274	Oct 23 2017 12:06PM	Oct 23 2017 12:06PM	Rita Rashad	Merced	California	Type B (HUD Non-FHA Case)		Phone
207275	Oct 23 2017 12:08PM	Oct 23 2017 12:08PM	Kimberly Douglass Smith	Scott Depot	West Virginia	Type A (HUD MFH Case)		Phone
207276	Oct 23 2017 12:12PM	Oct 23 2017 12:12PM	Rita Rashad	Claymont	Delaware	Type A (HUD MFH Case)		Phone
207277	Oct 23 2017 12:12PM	Oct 23 2017 12:13PM	Darshall Davis	Greensboro	North Carolina	Type B (HUD Non-FHA Case)		Phone
207278	Oct 23 2017 12:13PM	Oct 23 2017 12:14PM	Kimberly Douglass Smith	Waconia	Minnesota	Type C (Non-HUD Case)		Phone
207279	Oct 23 2017 12:17PM	Oct 23 2017 12:21PM	Darshall Davis	Defiance	Ohio	Type A (HUD MFH Case)		Phone
207280	Oct 23 2017 12:17PM	Oct 23 2017 12:21PM	Kimberly Douglass Smith	Jacksonville	Florida	Type C (Non-HUD Case)		Phone

								Lido Square - She reports change income and they are charging her the same amount of rent...next month, she should pay \$550; however, she has not been working; but they still want to charge the same rent.	
207281	Oct 23 2017 12:18PM	Oct 23 2017 12:19PM	Rita Rashad		Pittsburgh	California	Type A (HUD MFH Case)		Website
207282	Oct 23 2017 12:25PM	Oct 23 2017 12:27PM	Darshall Davis		Chicago	Illinois	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding flooding in the apt from the tenant that lives upstairs from her at SHERIDAN & AINSIE APARTMENTS	Phone
207283	Oct 23 2017 12:29PM	Oct 23 2017 12:30PM	Yaritza Candelaria		Hackensack	New Jersey	Type A (HUD MFH Case)	LIH-2BD FAM in Hackensack NJ	Mail
								Caller is a HUD employee with the PHA - he has questions about his job and his vacation time - he has to be in Las Vegas NV with his daughter who gave birth to twins and they have complications	
207284	Oct 23 2017 12:35PM	Oct 23 2017 12:36PM	Darshall Davis		Las Vegas	Nevada	Type B (HUD Non-FHA Case)	Caller have a complain against LL. Apartment got constantly flooded and manager doesn't want to moved them because the rent was late.	Phone
207285	Oct 23 2017 12:36PM	Oct 23 2017 12:36PM	Yaritza Candelaria		Montgomery	Alabama	Type C (Non-HUD Case)		Phone
207286	Oct 23 2017 12:38PM	Oct 23 2017 12:38PM	Yaritza Candelaria	Yes				LIH in Bergen/Essex CO NJ 1-2 BR Family	
207287	Oct 23 2017 12:41PM	Oct 23 2017 12:42PM	Darshall Davis		Paterson	New Jersey	Type A (HUD MFH Case)	LIH- 2BD FAM in Palm Beach Co. FL	Mail
207288	Oct 23 2017 12:49PM	Oct 23 2017 12:49PM	Yaritza Candelaria	Yes	Boca Raton	Florida	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding them not allowing them access into the bldg - she works with section 8 voucher program	Phone
207289	Oct 23 2017 12:52PM	Oct 23 2017 1:08PM	Darshall Davis		Ewa Beach	Hawaii	Type B (HUD Non-FHA Case)	Caller have a complain against LL. LL don't want the tenant to have his service dog in the property.	Phone
207290	Oct 23 2017 12:57PM	Oct 23 2017 12:58PM	Yaritza Candelaria		Sacramento	California	Type C (Non-HUD Case)	Caller apply for housing and receive a letter from the manager denying her because she have a felony.	Phone
207291	Oct 23 2017 1:05PM	Oct 23 2017 1:06PM	Yaritza Candelaria		Goodland	Kansas	Type B (HUD Non-FHA Case)	Hill Top - not MFCH; does not know program...	Phone
207292	Oct 23 2017 1:09PM	Oct 23 2017 1:10PM	Rita Rashad		Cordele	Georgia	Type B (HUD Non-FHA Case)	LIH-1BD DiS in Washington DC and Silver Springs MD	Phone
207293	Oct 23 2017 1:12PM	Oct 23 2017 1:13PM	Yaritza Candelaria		Cambridge	Maryland	Type A (HUD MFH Case)	1 bdrm, senior, Baton Rouge	Mail
207294	Oct 23 2017 1:14PM	Oct 23 2017 3:00PM	Rita Rashad		Baton Rouge	Louisiana	Type A (HUD MFH Case)		Phone
								Caller has complaint against mgmt she has no rental assistance - they are not returning her security deposit	
207295	Oct 23 2017 1:19PM	Oct 23 2017 1:20PM	Darshall Davis		Philadelphia	Pennsylvania	Type C (Non-HUD Case)	Property manager in WOODLAND HEIGHTS have some questions about the program and how to respond with the complains of the tenants.	Phone
207296	Oct 23 2017 1:20PM	Oct 23 2017 1:20PM	Yaritza Candelaria		Hotkinsville	Kentucky	Type A (HUD MFH Case)	1 bdrm, disabled, Carroll; Green, SC	Phone
207297	Oct 23 2017 1:27PM	Oct 23 2017 1:28PM	Rita Rashad		Tallapoosa	Georgia	Type A (HUD MFH Case)	LIH in WDC 2 BR Family	Phone
207298	Oct 23 2017 1:28PM	Dec 5 2017 9:49AM	Darshall Davis		Washington	District of Columbia	Type A (HUD MFH Case)	Caller received the list but when she call and ask for a Spanish speaker they hang up or send the call to a voicemail machine.	Mail
207299	Oct 23 2017 1:29PM	Oct 23 2017 1:29PM	Yaritza Candelaria	Yes	Manhattan	New York	Type A (HUD MFH Case)		Phone
207300	Oct 23 2017 1:30PM	Oct 23 2017 1:30PM	Rita Rashad		Victoria	Texas	Type C (Non-HUD Case)	Caller is market renter w/LL complaint	Phone
207301	Oct 23 2017 1:35PM	Oct 23 2017 1:36PM	Yaritza Candelaria		Loves Park	Illinois	Type A (HUD MFH Case)	Caller request Mrs [REDACTED]	Phone
207302	Oct 23 2017 1:40PM	Oct 23 2017 1:41PM	Rita Rashad		Bronx	New York	Type A (HUD MFH Case)	1 bdrm, family/disabled, Bronx	Phone
207303	Oct 23 2017 1:41PM	Oct 23 2017 1:42PM	Kimberly Douglass Smith		Greensboro	North Carolina	Type B (HUD Non-FHA Case)	PHA	Phone
								Repeat Caller - called back to ask questions about program eligibility - she already requested apt listings	
207304	Oct 23 2017 1:42PM	Oct 23 2017 1:42PM	Darshall Davis		Newark	New Jersey	Type A (HUD MFH Case)	Caller have a complain against PHA	Phone
207305	Oct 23 2017 1:42PM	Oct 23 2017 1:44PM	Yaritza Candelaria		Ephraim	Utah	Type B (HUD Non-FHA Case)	Pierside - 92054; market renter w/LL complaint...disabled/mental issues...but they did not put in bars for his apt. There are still no accessible routes. Accessible lift chair not working.	Phone
207306	Oct 23 2017 1:51PM	Oct 23 2017 1:54PM	Rita Rashad		Oceanside	California	Type C (Non-HUD Case)	BRADFORD APARTMENTS: Caller states that she got a non-renewal notice from the manager. States that she called corporate and they told the manager to call the tenant back. Caller states that she has applied to several other apartments and have been denied because of the bad references the manger is giving her.	Phone
207307	Oct 23 2017 1:53PM	Oct 23 2017 1:53PM	Kimberly Douglass Smith		Tulsa	Oklahoma	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding bed bug infestation on the property - he works with USDA program	Phone
207308	Oct 23 2017 1:56PM	Oct 23 2017 1:56PM	Darshall Davis		Morrilton	Arkansas	Type B (HUD Non-FHA Case)	Has a complaint against the PHA....they are charging her for broken windows...	Phone
207309	Oct 23 2017 1:57PM	Oct 23 2017 1:58PM	Yaritza Candelaria		Pontiac	Michigan	Type B (HUD Non-FHA Case)	UH- 1 bedroom elderly in Springfield, IL	Website
207310	Oct 23 2017 1:59PM	Oct 23 2017 1:59PM	Rita Rashad		Porteet	Texas	Type B (HUD Non-FHA Case)	Caller has complaint against the LL and PHA...	Phone
207311	Oct 23 2017 2:00PM	Oct 23 2017 2:01PM	Kimberly Douglass Smith		Terre Haute	Indiana	Type A (HUD MFH Case)	Caller have a complain against management in CIRCLE TERRACE APARTMENTS.	Phone
207312	Oct 23 2017 2:02PM	Oct 23 2017 2:04PM	Rita Rashad		Dayton	Ohio	Type B (HUD Non-FHA Case)	Management didn't fill out the re-certification on time and tenant feels that it when up to much.	Phone
207313	Oct 23 2017 2:05PM	Oct 23 2017 2:06PM	Yaritza Candelaria		Baltimore	Maryland	Type A (HUD MFH Case)	LIH-2BD FAM in Essex and Union Co. NJ	Phone
207314	Oct 23 2017 2:12PM	Oct 23 2017 2:13PM	Yaritza Candelaria	Yes	Elizabeth	New Jersey	Type A (HUD MFH Case)		Mail
207315	Oct 23 2017 2:14PM	Oct 23 2017 2:14PM	Kimberly Douglass Smith					Seeking PHA-HCV info	Phone
207316	Oct 23 2017 2:17PM	Oct 23 2017 2:18PM	Kimberly Douglass Smith		Bartow	Florida	Type B (HUD Non-FHA Case)	Highland Meadows - She is disabled, she has a brain energy.... Mgmt claims casino winnings which are sporadic income are counted towards her income.	Phone
207317	Oct 23 2017 2:20PM	Oct 23 2017 2:21PM	Rita Rashad		Carthadge	Missouri	Type A (HUD MFH Case)	Caller have a complain against PHA	Phone
207318	Oct 23 2017 2:21PM	Oct 23 2017 2:22PM	Yaritza Candelaria		Providence	Rhode Island	Type B (HUD Non-FHA Case)	FMR wanting a HUD home	Phone
207319	Oct 23 2017 2:22PM	Oct 23 2017 2:22PM	Kimberly Douglass Smith		Gaithersburg	Maryland	Type C (Non-HUD Case)	PHA complaint	Phone
207320	Oct 23 2017 2:24PM	Oct 23 2017 2:25PM	Kimberly Douglass Smith		Troy	Alabama	Type B (HUD Non-FHA Case)	LIH-1BD FAM in Washington DC	Mail
207321	Oct 23 2017 2:26PM	Oct 23 2017 2:27PM	Yaritza Candelaria		Washington	District of Columbia	Type A (HUD MFH Case)	Mice infestation...	Phone
207322	Oct 23 2017 2:28PM	Oct 23 2017 2:28PM	Rita Rashad		White Plains	New York	Type B (HUD Non-FHA Case)	LIH- 2 bedroom family in Dallas County, TX	Phone
207323	Oct 23 2017 2:33PM	Oct 23 2017 2:56PM	Kimberly Douglass Smith		Dallas	Texas	Type A (HUD MFH Case)	LIH-2BD FAM in Birmingham AL	Mail
207324	Oct 23 2017 2:35PM	Oct 23 2017 2:36PM	Yaritza Candelaria		Birmingham	Alabama	Type A (HUD MFH Case)	1 bdrm, family, Ft. Wayne	Mail
207325	Oct 23 2017 2:37PM	Oct 23 2017 2:37PM	Rita Rashad		Ft. Wayne	Indiana	Type A (HUD MFH Case)	Roseville - caller has a Section 8 Voucher, and has complaint...	Phone
207326	Oct 23 2017 2:43PM	Oct 23 2017 2:43PM	Rita Rashad		Alameda	California	Type B (HUD Non-FHA Case)		Phone
207327	Oct 23 2017 2:45PM	Oct 23 2017 2:45PM	Yaritza Candelaria	No					

207328 207329	Oct 23 2017 2:48PM Oct 23 2017 2:51PM	Oct 23 2017 2:50PM Oct 23 2017 2:52PM	Rita Rashad Yaritza Candelaria		Waco Los Angeles	Texas California	Type B (HUD Non-FHA Case) Type A (HUD MFH Case)	Caller has a Section 8 Voucher...her rent went up; yet check down. LIH-18D ELD in Los Angeles CA  Caller on behalf of his mother - with complaint against mgmt regarding them not wanting to renew the lease at UMPHRESS TERRACE	Phone Phone
207330	Oct 23 2017 2:59PM	Oct 23 2017 3:00PM	Darshall Davis		Dallas	Texas	Type A (HUD MFH Case)		Phone
207331	Oct 23 2017 3:03PM	Oct 23 2017 3:03PM	Kimberly Douglass Smith		Glendale	Arizona	Type A (HUD MFH Case)	ROSWELL SUMMIT APTS: Calling on behalf of her mother, who lives on the property. States that the property is not maintaining the laundry facility. Caller has complaint against mgmt regarding the maintenance on the property at SANDY SPRINGS APARTMENTS	Phone
207332 207333	Oct 23 2017 3:04PM Oct 23 2017 3:07PM	Oct 23 2017 3:08PM Oct 23 2017 3:07PM	Darshall Davis Kimberly Douglass Smith		Macon Miami	Georgia Florida	Type A (HUD MFH Case) Type B (HUD Non-FHA Case)	LIHTC- Caller has questions on Accessibility Requirements for Multifamily Housing. States that FHEO transferred her to us. PHA- HCV	Phone Phone
207334 207335 207336	Oct 23 2017 3:13PM Oct 23 2017 3:19PM Oct 23 2017 3:19PM	Oct 23 2017 3:13PM Oct 23 2017 3:19PM Oct 23 2017 3:20PM	Kimberly Douglass Smith Kimberly Douglass Smith Yaritza Candelaria		Los Angeles New Orleans Minneapolis	California Louisiana Minnesota	Type A (HUD MFH Case) Type B (HUD Non-FHA Case) Type B (HUD Non-FHA Case)	Caller have a complain against PHA Caller has complaint against PHA - regarding them not allowing her to port her section 8 voucher to MD - she has spoken to PHA	Phone Phone Phone
207337	Oct 23 2017 3:22PM	Oct 23 2017 3:22PM	Darshall Davis		Cleveland	Ohio	Type B (HUD Non-FHA Case)	CLINTON PLACE: Caller states that he was denied housing and was denied due to his criminal past 40 years. LIH-2BD FAM in East Chicago and Hammond IN	Phone
207338	Oct 23 2017 3:25PM	Oct 23 2017 3:27PM	Kimberly Douglass Smith		Clinton township	Michigan	Type A (HUD MFH Case)		Phone
207339	Oct 23 2017 3:32PM	Oct 23 2017 3:33PM	Yaritza Candelaria		Whiting	Indiana	Type A (HUD MFH Case)	Caller has complaint against LL regarding discrimination - she has no rental assistance - she has spoken to FHEO already	Phone
207340 207341	Oct 23 2017 3:34PM Oct 23 2017 3:40PM	Oct 23 2017 4:05PM Oct 23 2017 3:40PM	Darshall Davis Yaritza Candelaria		Rockridge Danielsville	Florida Georgia	Type C (Non-HUD Case) Type A (HUD MFH Case)	LIH-18D FAM in Clarke IN Caller states that she's under a State funded program. States that she has been without a furnace for nearly a year.	Phone Mail
207342 207343 207344	Oct 23 2017 3:40PM Oct 23 2017 3:49PM Oct 23 2017 3:52PM	Oct 23 2017 3:51PM Oct 23 2017 3:50PM Oct 23 2017 3:52PM	Kimberly Douglass Smith Yaritza Candelaria Yaritza Candelaria		Atlanta Canton	Georgia Mississippi	Type C (Non-HUD Case) Type B (HUD Non-FHA Case)	Caller looking for hosing assistance	Phone Phone
207345 207346 207347	Oct 23 2017 4:00PM Oct 23 2017 4:07PM Oct 23 2017 4:09PM	Oct 23 2017 4:02PM Oct 23 2017 4:07PM Oct 23 2017 4:09PM	Yaritza Candelaria Yaritza Candelaria Yaritza Candelaria		Sherman Detroit	Texas Michigan	Type B (HUD Non-FHA Case) Type A (HUD MFH Case)	Caller have a complain against management in HILLTOP VILLAGE. Mold in the apartment. LIH-3BD FAM in Detroit and MI	Phone Mail
207348 207349	Oct 23 2017 4:13PM Oct 23 2017 4:19PM	Oct 23 2017 4:14PM Oct 23 2017 4:20PM	Yaritza Candelaria Kimberly Douglass Smith		Sarasota Seattle	Florida Washington	Type C (Non-HUD Case) Type B (HUD Non-FHA Case)	Caller doesn't participates in any program. Caller have problems with the LL and doesn't want to pay the LL the rent. LIHTC - Caller have a complain against management in UNIVERSITY PARK APARTMENTS. Property provided her with an 4BD apartment but she's not using the BD downstairs. Mangement inform the tenant if she doesn't put someone to sleep in the BD downstairs they will mover her to a 3BD apartment.	Phone Phone
207350	Oct 23 2017 4:24PM	Oct 23 2017 4:26PM	Yaritza Candelaria		Kannapolis	North Carolina	Type A (HUD MFH Case)		Phone
207351 207352	Oct 23 2017 4:24PM Oct 23 2017 4:31PM	Oct 23 2017 4:25PM Oct 23 2017 4:37PM	Kimberly Douglass Smith Kimberly Douglass Smith		Montrose Baker	Iowa Louisiana	Type A (HUD MFH Case) Type A (HUD MFH Case)	LIH- 2 bedroom family in Lee County, IA. LIH- 2/3 bedroom McComb, MS Caller have a complain against management in T.K. LAWLESS GARDENS II. Mice in her apartment. Manager told her to keep her kid inside. Tenant try calling Corp. office but they never answer the phone.	Phone Phone
207353	Oct 23 2017 4:41PM	Oct 23 2017 4:43PM	Yaritza Candelaria		Chicago	Illinois	Type A (HUD MFH Case)		Phone
207354	Oct 23 2017 4:49PM	Oct 23 2017 4:50PM	Darshall Davis		Fallon	Nevada	Type A (HUD MFH Case)	Caller has questions about income that property is saying he has but haven't worked since 2012 - EIV is reporting incorrect income - he lives at CHURCHILL VILLAGE APTS	Mail
207355	Oct 23 2017 4:51PM	Oct 23 2017 4:53PM	Kimberly Douglass Smith		Whitefish	Montana	Type A (HUD MFH Case)	WHITEFISH MANOR: Caller dies not think that his rent has been calculated properly. Caller looking for LIH. Already have the listings and wanted to know if the listing has changed because she have not find anything available. Caller has complaint against mgmt regarding the back lights not working and she is a smoker and they ask tenants to move away from the property at SHAWNEE VILLAGE	Phone
207356	Oct 23 2017 4:53PM	Oct 23 2017 4:53PM	Yaritza Candelaria	Yes	Orlando	Florida	Type A (HUD MFH Case)	LIH...2 bedroom family in Columbus, OH VM Discrimination by Mgr... VM LIH- 1BR elderly/DIS apts in Indianapolis, IN Complaint against LL- Refrigerator is not working LIH Caller request a call back IL: No lights outside apt building while smoking... Complaint against local PHA Feels she is being discriminated Caller request a call back Harassed by neighbor	Phone
207357 207358 207359 207360 207361	Oct 23 2017 5:02PM Oct 24 2017 8:46AM Oct 24 2017 8:47AM Oct 24 2017 8:49AM Oct 24 2017 8:49AM	Oct 23 2017 5:05PM Oct 26 2017 12:52PM Oct 24 2017 10:35AM Oct 24 2017 9:16AM Oct 24 2017 10:49AM	Darshall Davis Kimberly Douglass Smith Stephanie Zelaya Rita Rashad Stephanie Zelaya		Marion Columbus	Illinois Ohio	Type A (HUD MFH Case) Type A (HUD MFH Case) Type C (Non-HUD Case)		Phone Mail
207362	Oct 24 2017 8:49AM	Oct 24 2017 10:40AM	Stephanie Zelaya		Indianapolis	Indiana	Type A (HUD MFH Case)		Mail
207363 207364 207365	Oct 24 2017 8:50AM Oct 24 2017 8:51AM Oct 24 2017 8:52AM	Oct 24 2017 10:51AM Oct 26 2017 1:00PM Oct 26 2017 4:28PM	Stephanie Zelaya Kimberly Douglass Smith Kimberly Douglass Smith						
207366	Oct 24 2017 8:52AM	Oct 27 2017 11:22AM	Kimberly Douglass Smith				Type C (Non-HUD Case)		
207367 207368	Oct 24 2017 8:52AM Oct 24 2017 8:54AM	Oct 24 2017 2:29PM Oct 27 2017 11:23AM	Stephanie Zelaya Kimberly Douglass Smith		NONE GIVEN	Montana	Type B (HUD Non-FHA Case)		Phone
207369 207370	Oct 24 2017 8:54AM Oct 24 2017 8:55AM	Oct 24 2017 10:50AM Oct 27 2017 11:23AM	Stephanie Zelaya Kimberly Douglass Smith	Yes				Repeat caller Caller request a call back Arlington, TX: Rio On the Parkway...Problem with AC since July...she has health issues. She has a spot on the lung. Breathing issues. Caller request a call back	
207371 207372	Oct 24 2017 8:57AM Oct 24 2017 8:59AM	Oct 27 2017 4:52PM Oct 25 2017 11:22AM	Rita Rashad Yaritza Candelaria				Type C (Non-HUD Case)		



207373	Oct 24 2017 8:59AM	Oct 27 2017 4:43PM	Rita Rashad	Sacramento	California	Type C (Non-HUD Case)	Sacramento, CA: Discrimination and abuse by Mgmt...	Phone
207374	Oct 24 2017 9:00AM	Oct 25 2017 11:21AM	Yaritza Candelaria				Caller request a call back	
207375	Oct 24 2017 9:05AM	Oct 24 2017 9:06AM	Yaritza Candelaria	Tampa	Florida	Type A (HUD MFH Case)	LIH-2BD FAM in Tampa FL Miami Stadium - not MFCH; did not know program. She was called about 3 bdrm was available. Told, if she submits paperwork, she still may not get approved due to credit score.	Mail
207376	Oct 24 2017 9:06AM	Oct 24 2017 9:07AM	Rita Rashad	Miami	Florida	Type B (HUD Non-FHA Case)	Don't think this is fair.	Phone
207377	Oct 24 2017 9:10AM	Oct 24 2017 9:11AM	Yaritza Candelaria	Detroit	Michigan	Type B (HUD Non-FHA Case)	Caller wants to apply with PHA Regency - been on waiting list for 2 years; she can't get no help or get ahold of Mgmt.	Phone
207378	Oct 24 2017 9:10AM	Oct 24 2017 9:11AM	Rita Rashad	Griffin	Georgia	Type A (HUD MFH Case)	Sherman Oaks - not MFCH; market renter w/discrimination complaint.	Phone
207379	Oct 24 2017 9:14AM	Oct 24 2017 9:15AM	Rita Rashad	Sherman	Texas	Type C (Non-HUD Case)	Caller have a complain against management in MARIAN MANOR APTS.	Phone
207380	Oct 24 2017 9:17AM	Oct 24 2017 9:18AM	Yaritza Candelaria				Manager is not calculating the rent in the right way.	
207381	Oct 24 2017 9:20AM	Oct 24 2017 9:21AM	Yaritza Candelaria	Caldwell	New Jersey	Type A (HUD MFH Case)		Phone
207382	Oct 24 2017 9:22AM	Oct 27 2017 12:30PM	Darshall Davis				LIH in Camden CO SHALOM APTS Received a 10 day lease termination because she has failed the HUD inspection twice but didn't know she had failed a first inspection Contacted management and someone was whispering to her telling them what to say Contacted corp office, but she was never given a legit reason besides toys being on the floor	
207383	Oct 24 2017 9:22AM	Oct 24 2017 9:27AM	Stephanie Zelaya	Lynchburg	Virginia	Type A (HUD MFH Case)	The Meadows - water leak in apts; it has happened before about the 5th time...the water tank in closet and there was water by base of wall. She contacted Maintenance; he agreed it was wet. He snaked it and poured draino bc it was clogged. She asked Mgmt if someone can clean carpet...Maintenance said, they could not get anyone out until Thursday...then said HUD would have to approve the carpet cleaning. Maintenance was able to get some water up....looks like mold is forming and smelling like mildew. Caller have a complain against management.	Phone
207384	Oct 24 2017 9:28AM	Oct 24 2017 9:28AM	Rita Rashad	Lynchburg	Virginia	Type A (HUD MFH Case)		Phone
207385	Oct 24 2017 9:28AM	Oct 24 2017 9:32AM	Yaritza Candelaria	St. Petersburg	Florida	Type C (Non-HUD Case)	The roof is leaking and the apartment got flooded.	Phone
207386	Oct 24 2017 9:31AM	Oct 24 2017 9:32AM	Stephanie Zelaya	Hollywood	Florida	Type A (HUD MFH Case)	LIH- 2BR family apts in Broward Co, FL Caller is renting a home from LL and has complaint...	Mail
207387	Oct 24 2017 9:33AM	Oct 24 2017 9:33AM	Rita Rashad	Brooklyn	Maryland	Type C (Non-HUD Case)	Requesting call back - has complaint against mgmt regarding poor maintenance	Phone
207388	Oct 24 2017 9:39AM	Oct 27 2017 12:31PM	Darshall Davis				CARRIAGE HOUSE OF COLUMBIA APARTMENTS Has lived there for 5 years She had a work order done for her clogged kitchen sink Maintenance used her bathroom plunger to unclog the kitchen sink She told management and was told they didn't like working with other people being there- Her son was home that day She requested to have her sink replaced because it's unsanitary to have her sink plunged with her plunger	
207389	Oct 24 2017 9:41AM	Oct 24 2017 9:41AM	Stephanie Zelaya	Columbia	South Carolina	Type A (HUD MFH Case)	Hudson/Ocean CO NJ 74 Northland St Apt. 101 Paterson, NJ 07522 Caller have a complain against management.	Phone
207390	Oct 24 2017 9:41AM	Oct 27 2017 2:53PM	Darshall Davis					
207391	Oct 24 2017 9:42AM	Oct 24 2017 9:43AM	Yaritza Candelaria	Colombus	Ohio	Type C (Non-HUD Case)	Roof is leaking by the kitchen area and it's been like that for 5 months Discrimination Complaint Requesting call back	Phone
207392	Oct 24 2017 9:43AM	Oct 27 2017 2:53PM	Darshall Davis				LIH	
207393	Oct 24 2017 9:44AM	Oct 27 2017 2:55PM	Darshall Davis				Caller requesting call back - regarding eviction notice she recvd - wants to file a grievance	
207394	Oct 24 2017 9:45AM	Oct 27 2017 2:57PM	Darshall Davis				Caller was trying to call FHED and filled a discrimination complain. Requesting call back	Phone
207395	Oct 24 2017 9:47AM	Oct 27 2017 2:57PM	Darshall Davis				LIH in Springfield IL	
207396	Oct 24 2017 9:47AM	Oct 24 2017 9:48AM	Yaritza Candelaria	Glen Rock	New Jersey	Type C (Non-HUD Case)	Caller on behalf of her mother - complaint against mgmt regarding someone coming into her apt checking her financial info	Phone
207397	Oct 24 2017 9:48AM	Oct 27 2017 2:58PM	Darshall Davis				LIH- 3BR family apts in Anne Arundel Co, MD	Phone
207398	Oct 24 2017 9:49AM	Oct 27 2017 3:02PM	Darshall Davis				PHA complaint - regarding mold infestation in her apt and her AC not working for a week	Phone
207399	Oct 24 2017 9:50AM	Oct 27 2017 3:27PM	Darshall Davis				Sterling Pointe - Dec. 2016, her disabled sister moved in with her....she is looking to transferred and was told to turn in proof of ss# and income; ever since, they have been paying for a 3 bedroom, even though, they are still in a 2 bedroom...feels very weird that they are charging for 3 bedroom...	Phone
207400	Oct 24 2017 9:55AM	Oct 24 2017 9:55AM	Stephanie Zelaya	Brooklyn Park	Maryland	Type A (HUD MFH Case)	Caller have a complain against management in FIELDS ERTTEL TOWNHOUSES.	Phone
207401	Oct 24 2017 9:55AM	Oct 27 2017 3:31PM	Darshall Davis	Granite City	Illinois	Type B (HUD Non-FHA Case)	Property changed management and since then no one is at the office and no one pick up the phone.	Phone
207402	Oct 24 2017 9:56AM	Oct 24 2017 10:01AM	Rita Rashad	Oxford	Alabama	Type A (HUD MFH Case)	The trash hasn't been pick up for more than a week.	Phone
207403	Oct 24 2017 9:56AM	Oct 24 2017 9:58AM	Yaritza Candelaria	Cincinnati	Ohio			Phone

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									UH in Inglewood CA 1 BR Elderly PO BOX [REDACTED] Inglewood, CA 90305
207404	Oct 24 2017 9:57AM	Oct 27 2017 3:33PM	Darshall Davis						LIH (also asking about PHA)
207405	Oct 24 2017 10:00AM	Oct 27 2017 3:34PM	Darshall Davis						LIH (also asking about PHA)
207406	Oct 24 2017 10:00AM	Oct 24 2017 10:00AM	Darshall Davis						LIH- 1/2BR family apts in Detroit, MI
207407	Oct 24 2017 10:00AM	Oct 24 2017 10:00AM	Stephanie Zelaya		Detroit	Michigan	Type A (HUD MFH Case)		Website
207408	Oct 24 2017 10:02AM	Oct 27 2017 3:47PM	Darshall Davis		Calahay	California	Type C (Non-HUD Case)	Caller on behalf of his uncles and his mother with complaint against mgmt regarding them not repairing doors on the property of those with disabilities - no rental assistance Requesting call back - regarding his carpet being a trip hazard and he fell and injured his back (could not understand name)	Phone
207409	Oct 24 2017 10:04AM	Oct 27 2017 3:48PM	Darshall Davis						
207410	Oct 24 2017 10:05AM	Oct 24 2017 10:10AM	Stephanie Zelaya	Yes	Manassas	Virginia	Type A (HUD MFH Case)	LIH- 2BR family apts in Manassas, VA	Phone
207411	Oct 24 2017 10:05AM	Oct 27 2017 3:55PM	Kimberly Douglass Smith		Cincinnati	Ohio	Type C (Non-HUD Case)	FMR wanting to file a Mgmt complaint Requesting call back	Phone
207412	Oct 24 2017 10:06AM	Oct 27 2017 4:06PM	Darshall Davis					Caller have a complain against management in AUTUMN WOODS TOWNHOUSES. Tenant have a problem with skunks around her apartment. The apartment smells like the tenant is living with the skunks inside her apartment.	
207413	Oct 24 2017 10:10AM	Oct 24 2017 10:14AM	Yaritza Candelaria		Sterling Heights	Michigan	Type A (HUD MFH Case)	Calling about an issue in Jacksonville, FL...she has a Section 8 Voucher; she filed a discrimination complaint against FHEO...it was rejected bc complaint did fall within jurisdiction. But says, she is disabled. Caller has complaint against mgmt regarding her rent determination at LONDON SQUARE VILLAGE - caller stated the number provided is for her mother Paula Simms	Phone
207414	Oct 24 2017 10:10AM	Oct 24 2017 10:11AM	Rita Rashad		Macon	Georgia	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt regarding her rent determination at LONDON SQUARE VILLAGE - caller stated the number provided is for her mother Paula Simms	Phone
207415	Oct 24 2017 10:12AM	Oct 27 2017 4:05PM	Kimberly Douglass Smith					Caller has complaint against mgmt regarding mice/roach infestation and other maintenance issues	
207416	Oct 24 2017 10:14AM	Oct 27 2017 4:07PM	Darshall Davis						
207417	Oct 24 2017 10:15AM	Oct 24 2017 10:15AM	Yaritza Candelaria						
207418	Oct 24 2017 10:15AM	Oct 24 2017 10:15AM	Stephanie Zelaya		New Boston	Texas	Type B (HUD Non-FHA Case)	FMR Complaint against LI/tenants with unauthorized people living there- Caller has complaint against mgmt regarding not having any heat in her apt - needs legal advice Requesting call back - LIH STATE HULETT NSA: Caller states that she is being harassed and discriminated against by the manager. States that when she called the corporate office they do nothing to assist her. Also, wants to file a fraud complaint.	Phone
207419	Oct 24 2017 10:16AM	Oct 27 2017 4:01PM	Kimberly Douglass Smith						
207420	Oct 24 2017 10:17AM	Oct 27 2017 4:07PM	Kimberly Douglass Smith						
207421	Oct 24 2017 10:18AM	Oct 24 2017 10:21AM	Kimberly Douglass Smith		Schenectady	New York	Type A (HUD MFH Case)	FMR Complaint against management association- Management will not allow her service dog to live with her LIH-1BD ELD in Lakeland FL Mary Allen West - having problem with Mgmt; she's had 4 months of bedbugs; when she last went to office with daughter and son-in-law, requesting apt be sprayed - they sprayed once. It is effecting her health. He threatened to evict her after she became upset about bedbug issues.	Phone
207422	Oct 24 2017 10:19AM	Oct 24 2017 10:21AM	Stephanie Zelaya		Waconia	Minnesota	Type C (Non-HUD Case)		Phone
207423	Oct 24 2017 10:23AM	Oct 24 2017 10:23AM	Yaritza Candelaria		Lakeland	Florida	Type A (HUD MFH Case)	LIH-1BD ELD in Lakeland FL Mary Allen West - having problem with Mgmt; she's had 4 months of bedbugs; when she last went to office with daughter and son-in-law, requesting apt be sprayed - they sprayed once. It is effecting her health. He threatened to evict her after she became upset about bedbug issues.	Phone
207424	Oct 24 2017 10:24AM	Oct 24 2017 10:24AM	Rita Rashad		Galesburg	Illinois	Type A (HUD MFH Case)	LIH- 1 bedroom family in Bucks County, PA LIH WOODCRAFT SQUARE She wants to file a complaint against management about things they are doing and not calculating her rent correctly	Phone
207425	Oct 24 2017 10:25AM	Oct 24 2017 10:48AM	Kimberly Douglass Smith		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	LIH WOODCRAFT SQUARE She wants to file a complaint against management about things they are doing and not calculating her rent correctly	Phone
207426	Oct 24 2017 10:26AM	Oct 27 2017 4:09PM	Darshall Davis						
207427	Oct 24 2017 10:27AM	Oct 24 2017 10:28AM	Stephanie Zelaya		Monroe	Michigan	Type A (HUD MFH Case)	LIH Caller wants to know when the heat is supposed to be turned on (couldnt make out if it was male or female) LIH-1BD ELD in Detroit MI	Phone
207428	Oct 24 2017 10:27AM	Oct 24 2017 10:27AM	Darshall Davis						
207429	Oct 24 2017 10:28AM	Oct 27 2017 4:09PM	Kimberly Douglass Smith						
207430	Oct 24 2017 10:29AM	Oct 24 2017 10:30AM	Yaritza Candelaria		Detroit	Michigan	Type C (Non-HUD Case)	Huntington Meadow - not MFCH; PHA said, they did not do discrimination; she's had problems since day 1...a female looked at her and told her about application fee and Security Deposit. She moved in October. As she was moving in, tenants stared and watch as she moved in; also Mgr looked away from her...this female act as if she is a big dog. Seems like they are reacting to her due to her color. Feels she has to walk on pins and needles bc of the reaction by Mgmt and tenants (even one tenant lied and said, she had loud music; turns out there was no music). Next, Mexican kids used the word, &quot;nigger.&quot; Mgmt walked into her apt., while son was there and started questioning her son. Caller have a complain against a neighbor that receives housing assistance and have more people living with her	Phone
207431	Oct 24 2017 10:43AM	Oct 24 2017 10:43AM	Rita Rashad		Austin	Texas	Type B (HUD Non-FHA Case)	Goodwill Plaza - Coordinator is asking what they get in food stamps. PHA complaint LIH-2BD FAM in Columbia SC	Phone
207432	Oct 24 2017 10:44AM	Oct 24 2017 10:45AM	Yaritza Candelaria		Tallahasee	Florida	Type C (Non-HUD Case)		Phone
207433	Oct 24 2017 10:50AM	Oct 24 2017 10:52AM	Rita Rashad		Pittsburgh	Pennsylvania	Type A (HUD MFH Case)		Phone
207434	Oct 24 2017 10:52AM	Oct 24 2017 10:52AM	Kimberly Douglass Smith		Tallahasee	Florida	Type B (HUD Non-FHA Case)		Phone
207435	Oct 24 2017 10:53AM	Oct 24 2017 10:54AM	Yaritza Candelaria		Columbia	South Carolina	Type A (HUD MFH Case)		Mail

207436	Oct 24 2017 10:53AM	Oct 24 2017 10:54AM	Rita Rashad					FMR	
207437	Oct 24 2017 10:55AM	Oct 24 2017 10:55AM	Stephanie Zelaya		Caledonia	Mississippi	Type C (Non-HUD Case)	Wants to know if there is another way she can pay her rent	Phone
207438	Oct 24 2017 11:00AM	Oct 24 2017 11:00AM	Rita Rashad		Sapulpa	Oklahoma	Type B (HUD Non-FHA Case)	Garden Park - not MFCH; complaint against Section 8 Voucher tenants and LL...	Phone
207439	Oct 24 2017 11:01AM	Oct 24 2017 11:02AM	Yaritza Candelaria		Newark	New Jersey	Type B (HUD Non-FHA Case)	Caller doesn't participates in this program.	Phone
207440	Oct 24 2017 11:01AM	Oct 24 2017 11:01AM	Kimberly Douglass Smith		Henrico	Virginia	Type A (HUD MFH Case)	HARBOR SQUARE: Caller states that the manger told her that she would b put on a waiting list but there are apts. available.	Phone
207441	Oct 24 2017 11:04AM	Oct 24 2017 11:04AM	Kimberly Douglass Smith		Baltimore	Maryland	Type A (HUD MFH Case)	LIH- 2 bedroom family in Baltimore	Mail
207442	Oct 24 2017 11:05AM	Oct 24 2017 11:05AM	Kimberly Douglass Smith						
207443	Oct 24 2017 11:07AM	Oct 24 2017 11:08AM	Rita Rashad		St. Louis	Missouri	Type A (HUD MFH Case)	Preservation Square 63106- Mgmt stopped her rent payment; bc she is not working; she is looking for money to come on her utility card... OAK KNOLL RENAISSANCE APARTMENTS Has lived there for 18 years Since she lived there, she has never had her unit painted nor has her carpet been replaced There is a roach/mice infestation Management is trying to evict her for back rent she owes There is a tenant that owes \$16k in back rent but has not been evicted	Phone
207444	Oct 24 2017 11:07AM	Oct 24 2017 11:08AM	Stephanie Zelaya		Gary	Indiana	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in SPOTSYLVANIA, VA	Phone
207445	Oct 24 2017 11:08AM	Oct 24 2017 11:08AM	Kimberly Douglass Smith		Clinton	Maryland	Type A (HUD MFH Case)		Phone
207446	Oct 24 2017 11:10AM	Oct 24 2017 11:12AM	Stephanie Zelaya		Pocono Pines	Pennsylvania	Type C (Non-HUD Case)	FMR Complaint against LL-	Phone
207447	Oct 24 2017 11:11AM	Oct 24 2017 11:18AM	Kimberly Douglass Smith		Lake City	Florida	Type C (Non-HUD Case)	Homeowner wanting info on local rules.	Phone
								Caller have a complain against management in PARK TOWERS APARTMENTS. Neighbors smoking by the apartment.	
207448	Oct 24 2017 11:16AM	Oct 24 2017 11:20AM	Yaritza Candelaria		Eau Claire	Wisconsin	Type A (HUD MFH Case)	Maintenance scream to the tenants inside their apartments. Management mistreat the tenant.	Phone
207449	Oct 24 2017 11:21AM	Oct 24 2017 11:22AM	Stephanie Zelaya		Greensboro	North Carolina	Type A (HUD MFH Case)	LAURENCE MANOR APARTMENTS Sister lives there Management had her car towed when her battery was being changed Wants to know what the parking policies/rules and regulations Has contacted operations manager, but they have not gotten back to her Management knew it was her car, but they stated they didn't know who it belonged to	Phone
207450	Oct 24 2017 11:22AM	Oct 24 2017 11:22AM	Kimberly Douglass Smith		Unionville	Missouri	Type A (HUD MFH Case)	NORTH VALLEY TOWNHOMES: Caller states that the property is infested with bedbugs. Caller states that he has requested to be moved to a different unit.	Phone
207451	Oct 24 2017 11:32AM	Oct 24 2017 11:34AM	Yaritza Candelaria		Blountstown	Florida	Type A (HUD MFH Case)	LIH-2BD FAM in Silver Springs MD	Mail
207452	Oct 24 2017 11:37AM	Oct 24 2017 11:38AM	Stephanie Zelaya		Kansas City	Missouri	Type B (HUD Non-FHA Case)	FMR Complaint against tenant that has a voucher	Phone
207453	Oct 24 2017 11:38AM	Oct 24 2017 11:38AM	Rita Rashad		Baltimore City	Maryland	Type A (HUD MFH Case)	St James Terrace, 21217 - he has been robbed (Oct., 2016), along with other tenants, there are Maintenance men coming into the tenant's apt . One point, he hears knock on door, goes to door, Maintenance man was pushing door in...he has a cart against his door; when he came back to apt and cart was moved to the side. The Maintenance men are coming in. The apts are under renovation...Mgmt does nothing. He even had money stolen out of a coat in his closet. It was Mgmt's brother who took money (possibly overheard him talking).	Phone
207454	Oct 24 2017 11:43AM	Oct 24 2017 11:44AM	Stephanie Zelaya		Montgomery	Alabama	Type B (HUD Non-FHA Case)	Section 42 CHATEAU/OAKWOOD: Caller states that she was evicted due to an altercation she has with a neighbor.	Phone
207455	Oct 24 2017 11:45AM	Oct 24 2017 11:52AM	Kimberly Douglass Smith		Racine	Wisconsin	Type A (HUD MFH Case)	FMR	Phone
207456	Oct 24 2017 11:46AM	Oct 24 2017 11:47AM	Stephanie Zelaya		Cincinnati	Ohio	Type C (Non-HUD Case)	Complaint against LL- Northlake Apts - her neighbor is upset because her freezer was on a portion of freezer had to be off carpet - which she failed. Yet another tenants has an entertainment center obstructing the window and she did not fail inspections; feels her neighbor is being targeted by Mgmt.	Phone
207457	Oct 24 2017 11:50AM	Oct 24 2017 11:51AM	Rita Rashad		Memphis	Tennessee	Type A (HUD MFH Case)	ST CLEMENTS HOUSE Needs help on how to review documentation before submitting it to	Phone
207458	Oct 24 2017 11:54AM	Oct 24 2017 11:54AM	Stephanie Zelaya		Bingham Farms	Michigan	Type A (HUD MFH Case)	HUD RIVERDALE OSBORNE TOWERS Calling on behalf of mother Her mother wants to add her to her lease but management declined because she is not a minor	Phone
207459	Oct 24 2017 11:59AM	Oct 24 2017 12:00PM	Stephanie Zelaya		Brooklyn	New York	Type A (HUD MFH Case)	Red Sky Condos - market renter w/LL	Phone
207460	Oct 24 2017 12:03PM	Oct 24 2017 12:04PM	Rita Rashad		Aurora	Colorado	Type B (HUD Non-FHA Case)	complaint...	Phone
207461	Oct 24 2017 12:05PM	Oct 24 2017 12:08PM	Stephanie Zelaya	Yes	Providence	Rhode Island	Type C (Non-HUD Case)	FMR Complaint against LL- Feels discriminated	Phone
207462	Oct 24 2017 12:08PM	Oct 24 2017 12:10PM	Rita Rashad		Tusgegee	Alabama	Type C (Non-HUD Case)	She has a reverse mortgage on a building she and deceased husband own, wants to get help on the debt of building...	Phone

207463	Oct 24 2017 12:10PM	Oct 24 2017 12:20PM	Kimberly Douglass Smith		Cuyahoga Falls	Ohio	Type A (HUD MFH Case)	PORTAGE TRAIL VILLAGE: Caller states that she's receiving the a lump sum from a settlement and wants to know if that will be calculated as income. SEGUIN MANOR Has been on the waiting list for a year and a half She has gone every six months to update her application The previous manager told her she was close on the waiting list but the manager hasn't given her an update Has a question about modified inspections from local PHA May want to file a complaint against local PHA	Phone
207464	Oct 24 2017 12:13PM	Oct 24 2017 12:21PM	Stephanie Zelaya		Seguin	Texas	Type A (HUD MFH Case)		Phone
207465	Oct 24 2017 12:25PM	Oct 24 2017 12:26PM	Stephanie Zelaya		Memphis	Tennessee	Type B (HUD Non-FHA Case)		Phone
207466	Oct 24 2017 12:26PM	Oct 24 2017 12:27PM	Rita Rashad		Kansas City	Missouri	Type A (HUD MFH Case)	1 bdrm, family, Lee Summit or K.C.	Phone
207467	Oct 24 2017 12:28PM	Oct 24 2017 12:29PM	Yaritza Candelaria		Minneapolis	Minnesota	Type A (HUD MFH Case)	LIH-2BD FAM in Minneapolis MN Has questions about a remaining balance that she was told that she owes from previous management Caller have a complain against PHA.	Mail
207468	Oct 24 2017 12:30PM	Oct 24 2017 12:31PM	Stephanie Zelaya		Keyser	West Virginia	Type B (HUD Non-FHA Case)		Phone
207469	Oct 24 2017 12:32PM	Oct 24 2017 12:39PM	Yaritza Candelaria		Myrtle Beach	South Carolina	Type B (HUD Non-FHA Case)		Phone
207470	Oct 24 2017 12:34PM	Oct 24 2017 12:35PM	Kimberly Douglass Smith		Knoxville	Tennessee	Type A (HUD MFH Case)	LIH- 3 bedroom family in Knoxville, TN FMR	Mail
207471	Oct 24 2017 12:35PM	Oct 24 2017 12:35PM	Stephanie Zelaya		Killeen	Texas	Type C (Non-HUD Case)	Complaint against management- Los Angeles, CA Caller has complaint against mgmt regarding poor maintenance and problems with the manager in the rental office - she works with USDA program	Phone
207472	Oct 24 2017 12:41PM	Oct 24 2017 12:42PM	Darshall Davis		Burlington	New Jersey	Type B (HUD Non-FHA Case)		Phone
207473	Oct 24 2017 12:42PM	Oct 24 2017 12:44PM	Stephanie Zelaya	Yes	Perth Amboy	New Jersey	Type A (HUD MFH Case)	LIH- 2/3BR in Middlesex Co, Monmouth Co and Union Co, NJ BETH SHOLOM WOODS: Caller states that she feels that her rent is not calculated correctly.	Mail
207474	Oct 24 2017 12:42PM	Oct 24 2017 1:14PM	Kimberly Douglass Smith		Henrico	Virginia	Type A (HUD MFH Case)		Phone
207475	Oct 24 2017 12:49PM	Oct 24 2017 12:50PM	Stephanie Zelaya		Detroit	Michigan	Type A (HUD MFH Case)	LIH- 4BR family apts in Detroit, MI Caller interested in section 8 voucher program and PH	Phone
207476	Oct 24 2017 12:50PM	Oct 24 2017 12:51PM	Darshall Davis		Towanda	Pennsylvania	Type B (HUD Non-FHA Case)	LIH-18D ELD in Washington DC	Phone
207477	Oct 24 2017 12:53PM	Oct 24 2017 12:54PM	Yaritza Candelaria		Johnstown	Pennsylvania	Type A (HUD MFH Case)	LIH- in Miami-Dade Co, FL FMR Has questions in regards to her emotional support animal and may want to file a complaint against management Now management wants to evict her stating they no longer allow pets on the property	Mail
207478	Oct 24 2017 12:59PM	Oct 24 2017 1:11PM	Stephanie Zelaya	Yes	Miami	Florida	Type A (HUD MFH Case)		Phone
207479	Oct 24 2017 1:03PM	Oct 24 2017 1:03PM	Darshall Davis		Orlando	Florida	Type C (Non-HUD Case)	Caller has questions about FH - he said he was transferred to MFCH - caller stated his matter involved housing discrimination - no rental assistance	Phone
207480	Oct 24 2017 1:03PM	Oct 24 2017 1:04PM	Yaritza Candelaria		Port Arthur	Texas	Type A (HUD MFH Case)	LIH-3BD FAM in Port Arthur Caller has questions about abandonment of an apt on the property - wanted to know how long he can be away without losing hi HUD subsidy - he resides at ASHLAND COMMONS	Mail
207481	Oct 24 2017 1:11PM	Oct 24 2017 1:22PM	Darshall Davis		Ashland	Massachusetts	Type A (HUD MFH Case)		Phone
207482	Oct 24 2017 1:16PM	Oct 24 2017 1:16PM	Yaritza Candelaria		Minneapolis	Minnesota	Type A (HUD MFH Case)	LIH-2BD DIS in Minneapolis MN	Website
207483	Oct 24 2017 1:19PM	Oct 24 2017 1:19PM	Kimberly Douglass Smith		Margate	Florida	Type B (HUD Non-FHA Case)	Caller states that he received a list of properties but all of their waiting lists are closed. Needs immediate housing	Phone
207484	Oct 24 2017 1:21PM	Oct 24 2017 1:21PM	Kimberly Douglass Smith		Chanhassen	Minnesota	Type C (Non-HUD Case)	FMR wanting to file a complaint. The Wilson Place - not MFCH; but market renter. Received an eviction notice at the last minute, feels it is discrimination. Went to court the LL lied. The court approved of the eviction.	Phone
207485	Oct 24 2017 1:23PM	Oct 24 2017 1:23PM	Rita Rashad		Columbus	Ohio	Type C (Non-HUD Case)		Phone
207486	Oct 24 2017 1:24PM	Oct 24 2017 1:24PM	Darshall Davis		Dealington	West Virginia	Type C (Non-HUD Case)	Caller is looking for assistance with his mortgage - no rental assistance	Phone
207487	Oct 24 2017 1:25PM	Oct 24 2017 1:26PM	Kimberly Douglass Smith		Columbus	Ohio	Type B (HUD Non-FHA Case)	Caller is interested n Single Family Housing	Phone
207488	Oct 24 2017 1:27PM	Oct 24 2017 1:28PM	Rita Rashad		Detroit	Michigan	Type A (HUD MFH Case)	2 bdrm, family Detroit Caller has complaint against the manager in the rental office at GARDEN APARTMENTS Caller is market renter w/LL complaint...	Phone
207489	Oct 24 2017 1:32PM	Oct 24 2017 1:33PM	Darshall Davis		Lubbock	Texas	Type A (HUD MFH Case)		Phone
207490	Oct 24 2017 1:34PM	Oct 24 2017 1:35PM	Rita Rashad		Converse	Texas	Type C (Non-HUD Case)		Phone
207491	Oct 24 2017 1:38PM	Oct 24 2017 1:38PM	Kimberly Douglass Smith		Lubbock,	Texas	Type A (HUD MFH Case)	GARDEN APARTMENTS: Caller wants the number to the corporate office.	Phone
207492	Oct 24 2017 1:38PM	Oct 24 2017 2:08PM	Darshall Davis		Suitland	Maryland	Type A (HUD MFH Case)	Caller has complaint against tenant on the property at ARNOLD GARDENS - he says the tenant (his daughters mother) has another male living in the apt and he is not on the lease - he said he spoke to the Corp Office already	Phone
207493	Oct 24 2017 1:39PM	Oct 24 2017 3:03PM	Yaritza Candelaria	Yes	Miramir	Florida	Type A (HUD MFH Case)	LIH-2BD FAM in Broward Co. FL Carrington Way - called and reported that toilet seat comes off. She almost fell. She told Mgmt; they said, Maintenance is working on it and lights are off in her downstairs building. FMR wanting to file a complaint.	Mail
207494	Oct 24 2017 1:43PM	Oct 24 2017 1:43PM	Rita Rashad		Newark	Delaware	Type A (HUD MFH Case)		Phone
207495	Oct 24 2017 1:43PM	Oct 24 2017 1:43PM	Kimberly Douglass Smith		Dunedin	Florida	Type C (Non-HUD Case)	Marion Terrace Apts - not MFCH; does not know program...	Phone
207496	Oct 24 2017 1:49PM	Oct 24 2017 1:49PM	Rita Rashad		Hanover Township	Pennsylvania	Type B (HUD Non-FHA Case)	Caller looking to apply for housing. She had an appointment today and they told her that she owes money to PHA.	Phone
207497	Oct 24 2017 1:57PM	Oct 24 2017 1:58PM	Yaritza Candelaria		Montgomery	Alabama	Type B (HUD Non-FHA Case)	Caller want to solve this problem	Phone
207498	Oct 24 2017 1:58PM	Oct 24 2017 2:04PM	Rita Rashad		Mulga	Alabama	Type C (Non-HUD Case)	Looking for info on \$1 homes or Habitat America...	Phone
207499	Oct 24 2017 2:04PM	Oct 24 2017 2:05PM	Kimberly Douglass Smith		Chicago	Illinois	Type C (Non-HUD Case)	FMR wanting to file a complaint with another tenant.	Phone
207500	Oct 24 2017 2:07PM	Oct 24 2017 2:07PM	Stephanie Zelaya		Chicago	Illinois	Type B (HUD Non-FHA Case)	Looking for LIH in Las Vegas, NV	Phone
207501	Oct 24 2017 2:08PM	Oct 24 2017 2:09PM	Rita Rashad		Norwalk	California	Type B (HUD Non-FHA Case)	Caller has a complaint against PHA...	Phone

207502	Oct 24 2017 2:10PM	Oct 24 2017 2:10PM	Stephanie Zelaya					Caller have a complain against management in EASTWOOD APARTMENTS. Manager is been rude, unprofessional, and disrespectful with the tenant. Manager gave her a 1430 because the apartment is not up to her standards. Tenant already talk to Corp. office and nothing has been done.	
207503	Oct 24 2017 2:12PM	Oct 24 2017 2:16PM	Yaritza Candelaria		Wellington	Kansas	Type A (HUD MFH Case)		Phone
207504	Oct 24 2017 2:13PM	Oct 24 2017 2:13PM	Stephanie Zelaya						
207505	Oct 24 2017 2:14PM	Oct 24 2017 2:15PM	Rita Rashad		Oak Ridge	Tennessee	Type A (HUD MFH Case)	1 bdrm, senior, Hamblen and Roane County Caller wanted to know if Vidalia Village Apts work with MFCH - not in data base	Phone
207506	Oct 24 2017 2:15PM	Oct 24 2017 2:15PM	Darshall Davis		Vidalia	Georgia	Type B (HUD Non-FHA Case)	CONGRESS PARK I Kitchen sink is clogged and management has been contacted but nothing has been done HUD did an inspection but nothing has been done	Phone
207507	Oct 24 2017 2:21PM	Oct 24 2017 2:22PM	Stephanie Zelaya		Washington	District of Columbia	Type A (HUD MFH Case)	Contacted corp but nothing has happened Caller have a complain against management in MODEL CITY II. Roof is leaking for over a year and maint. has done nothing.	Phone
207508	Oct 24 2017 2:26PM	Oct 24 2017 2:29PM	Yaritza Candelaria		Kingsport	Tennessee	Type A (HUD MFH Case)	Mold in the apartment. ARNOLD GARDENS Wants to speak to project manager at HUD field office in regards to a complaint of negligence against management	Phone
207509	Oct 24 2017 2:26PM	Oct 24 2017 2:26PM	Stephanie Zelaya		Suitland	Maryland	Type A (HUD MFH Case)		Phone
207510	Oct 24 2017 2:30PM	Oct 24 2017 2:32PM	Darshall Davis		Medford	Massachusetts	Type B (HUD Non-FHA Case)	Caller has complaint against PHA  Cheynne Village - In June, sister and family had a car accident which kept her in Houston; she fell behind in rent; they gave her July rent that was owed; but corp (Joanie) would not accept \$, they went to court, the judge left the decision to Mgmt (Joanie). Her sister feels like she is being harassed by this by this Joanie due to an incident last year - a form of retaliation. They have no where to go.	Phone
207511	Oct 24 2017 2:31PM	Oct 24 2017 2:32PM	Rita Rashad		San Antonio	Texas	Type B (HUD Non-FHA Case)	Discrimination complaint- 1 bdrm, family, St. Louis	Phone
207512	Oct 24 2017 2:34PM	Oct 24 2017 2:35PM	Stephanie Zelaya		Chesapeake	Virginia	Type C (Non-HUD Case)		Phone
207513	Oct 24 2017 2:36PM	Oct 24 2017 2:37PM	Rita Rashad		St. Louis	Missouri	Type A (HUD MFH Case)	LIH in Tempe/Phoenix AZ 2-3 BR Family	Phone
207514	Oct 24 2017 2:38PM	Oct 24 2017 2:38PM	Darshall Davis		Glendale	Arizona	Type A (HUD MFH Case)	Repeat Caller Discrimination complaint- Jacksonville, FL	Mail
207515	Oct 24 2017 2:39PM	Oct 24 2017 2:40PM	Stephanie Zelaya		Chesapeake	Virginia	Type C (Non-HUD Case)	Caller has complaint against LL regarding poor maintenance and plumbing problems on the property - no rental assistance	Phone
207516	Oct 24 2017 2:42PM	Oct 24 2017 2:56PM	Darshall Davis		Downers Grove	Illinois	Type C (Non-HUD Case)	UH- Seeking a house	Phone
207517	Oct 24 2017 2:47PM	Oct 24 2017 2:47PM	Stephanie Zelaya	Yes	Millersburg	Ohio	Type B (HUD Non-FHA Case)	GARDEN APARTMENTS Has called twice already	Phone
207518	Oct 24 2017 2:51PM	Oct 24 2017 2:52PM	Stephanie Zelaya		Lubbock	Texas	Type A (HUD MFH Case)	Seeking number to corp office	Phone
207519	Oct 24 2017 2:52PM	Oct 24 2017 2:52PM	Yaritza Candelaria					St. Elizabeth Terrace, Warwick, RI - calling on behalf of mom...father passed away, she received a \$200 increase from \$5 in August. She sent letter from \$5 to Mgmt. Then about Sept. 20th, she asked Mgmt if they had received her letter; at first, they said, no; but later found it. Then said, her rent would be retroactive to Sept. Then she received a letter of termination. But daughter paid rent.	Phone
207520	Oct 24 2017 2:54PM	Oct 24 2017 2:54PM	Rita Rashad		North Kingstown	Rhode Island	Type A (HUD MFH Case)	FMR Complaint against management- Discrimination	Phone
207521	Oct 24 2017 2:57PM	Oct 24 2017 2:57PM	Stephanie Zelaya		Atlanta	Georgia	Type C (Non-HUD Case)	Caller have a complain against management in WEST 135TH STREET APARTMENTS. Tenant stated that they had been two months without gas	Phone
207522	Oct 24 2017 2:59PM	Oct 24 2017 3:01PM	Yaritza Candelaria		New York City	New York	Type A (HUD MFH Case)	FMR Complaint against LL-	Phone
207523	Oct 24 2017 3:00PM	Oct 24 2017 3:01PM	Stephanie Zelaya		San Marcos	Texas	Type C (Non-HUD Case)		Phone
207524	Oct 24 2017 3:01PM	Oct 24 2017 3:02PM	Yaritza Candelaria						
207525	Oct 24 2017 3:07PM	Oct 24 2017 3:07PM	Darshall Davis		Milwaukee	Wisconsin	Type A (HUD MFH Case)	LIH in Milwaukee W1 1 BR Family	Mail
207526	Oct 24 2017 3:13PM	Oct 24 2017 3:16PM	Yaritza Candelaria		Las Vegas	Nevada	Type A (HUD MFH Case)	LIH-1BD FAM in Las Vegas and	Mail
207527	Oct 24 2017 3:16PM	Oct 24 2017 3:18PM	Stephanie Zelaya	Yes	Belding	Michigan	Type A (HUD MFH Case)	BRENTWOOD APTS A neighbor that lives above her found out they have bedbugs and told management The management is only searching certain units for bedbugs, not the entire unit Management claims she has bedbugs, but she doesn't Management is very rude and shows a lot of favoritism towards certain tenants Management is having certain tenants follow her to see what she's doing They have entered her unit without notice	Phone
207528	Oct 24 2017 3:17PM	Oct 24 2017 3:19PM	Darshall Davis		Cincinnati	Ohio	Type C (Non-HUD Case)	Caller has complaint against mgmt regarding not having a stove/oven and other poor maintenance issues on the property - no rental assistance Told she would get an apt., then she would be turned down after background check.	Phone
207529	Oct 24 2017 3:20PM	Oct 24 2017 3:21PM	Rita Rashad		Laurel	Mississippi	Type B (HUD Non-FHA Case)	Caller have a complain against management.	Phone
207530	Oct 24 2017 3:21PM	Oct 24 2017 3:29PM	Yaritza Candelaria		Ashville	Nebraska	Type C (Non-HUD Case)	FMR wanting to file a discrimination	Phone
207531	Oct 24 2017 3:26PM	Oct 24 2017 3:26PM	Kimberly Douglass Smith		San Diego	California	Type C (Non-HUD Case)	PHA Complaint	Phone
207532	Oct 24 2017 3:30PM	Oct 24 2017 5:21PM	Kimberly Douglass Smith		Woodbury	New Jersey	Type B (HUD Non-FHA Case)		Phone

207533	Oct 24 2017 3:31PM	Oct 24 2017 3:32PM	Rita Rashad	Rock Island	Illinois	Type A (HUD MFH Case)	Watch Hill Tower - She paid Aug., and September rent, Mgmt say, they couldn't find September rent; when she showed rent receipt; they came back and said, it was August rent; when she showed rent receipt; they said, they'll get back to her.	Phone
207534	Oct 24 2017 3:33PM	Oct 24 2017 3:34PM	Yaritza Candelaria	Albany	New York	Type B (HUD Non-FHA Case)	Caller have a complain against PHA Caller has questions about how to get financing to build homes and then rent to low income tenants Rural Development	Phone
207535	Oct 24 2017 3:36PM	Oct 27 2017 4:11PM	Darshall Davis	New York	New York	Type C (Non-HUD Case)		Phone
207536	Oct 24 2017 3:37PM	Oct 24 2017 3:38PM	Stephanie Zelaya	Petersburg	West Virginia	Type B (HUD Non-FHA Case)		Phone
207537	Oct 24 2017 3:38PM	Oct 24 2017 3:39PM	Rita Rashad	Bassfield	Mississippi	Type C (Non-HUD Case)	Caller is Mayor - Employee was evicted from a house, she has a Section 8 Voucher...wants Ben Carson.	Phone
207538	Oct 24 2017 3:41PM	Oct 24 2017 3:41PM	Stephanie Zelaya	Saint Louis	Missouri	Type A (HUD MFH Case)	LIH- 1BR family apts in Saint Louis, MO	Mail
207539	Oct 24 2017 3:41PM	Oct 24 2017 3:42PM	Yaritza Candelaria	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	LIH-2BD FAM in Philadelphia PA LIH- 1BR elderly apts in Baltimore Co, MD	Mail
207540	Oct 24 2017 3:46PM	Oct 24 2017 3:46PM	Stephanie Zelaya	Columbia	Maryland	Type A (HUD MFH Case)	LIH- 1BR family apts in Detroit, MI	Mail
207541	Oct 24 2017 3:53PM	Oct 24 2017 3:58PM	Stephanie Zelaya	Detroit	Michigan	Type A (HUD MFH Case)	Somers Pointe II - problem with Mgmt; she paid her rent in Sept., with a MO, they claimed she did not. She gets copy of receipt to show that it was cashed by Mgmt; plus, she paid the rent again for Sept. She showed the receipt (\$240) from the Post Office and asked for the credit but they refused and showed a -\$219 on the books for her rent. She wants a letter of credit. She feels it is fraud. Caller have a complain against PHA She lives in house and has LL complaint... Complaint against local PHA Caller have a complain against management in HIMBOLA MANOR. A/C isn't working properly and the power bill is too high. Tenant been complaining about that for almost a year.	Website
207542	Oct 24 2017 3:54PM	Oct 24 2017 3:55PM	Rita Rashad	Somers Point	New Jersey	Type A (HUD MFH Case)		Phone
207543	Oct 24 2017 3:55PM	Oct 24 2017 3:56PM	Yaritza Candelaria	Grove	Oklahoma	Type B (HUD Non-FHA Case)	Caller have a complain against PHA	Phone
207544	Oct 24 2017 3:57PM	Oct 24 2017 3:58PM	Rita Rashad	Flint	Michigan	Type C (Non-HUD Case)		Phone
207545	Oct 24 2017 4:03PM	Oct 24 2017 4:04PM	Stephanie Zelaya	Seymour	Texas	Type B (HUD Non-FHA Case)	Complaint against local PHA Caller have a complain against management in HIMBOLA MANOR. A/C isn't working properly and the power bill is too high. Tenant been complaining about that for almost a year.	Phone
207546	Oct 24 2017 4:05PM	Oct 24 2017 4:05PM	Yaritza Candelaria	Lafayette	Louisiana	Type A (HUD MFH Case)	LIH- 1BR elderly apts in DC	Phone
207547	Oct 24 2017 4:09PM	Oct 24 2017 4:10PM	Stephanie Zelaya	Hyattsville	Maryland	Type A (HUD MFH Case)	1 bdrm, disabled, Decatur	Mail
207548	Oct 24 2017 4:10PM	Oct 24 2017 4:13PM	Rita Rashad	Decatur	Georgia	Type A (HUD MFH Case)	Caller have a complain against PHA.	Phone
207549	Oct 24 2017 4:12PM	Oct 24 2017 4:13PM	Yaritza Candelaria	Bassfield	Mississippi	Type A (HUD MFH Case)		Phone
207550	Oct 24 2017 4:13PM	Oct 24 2017 4:14PM	Stephanie Zelaya	Santee	California	Type C (Non-HUD Case)	FMR Complaint against management- Complaint against tenant under the voucher program	Phone
207551	Oct 24 2017 4:18PM	Oct 24 2017 4:18PM	Stephanie Zelaya	Sherwood	Oregon	Type B (HUD Non-FHA Case)	LIH-2BD DIS in Chicago IL	Phone
207552	Oct 24 2017 4:19PM	Oct 24 2017 4:20PM	Yaritza Candelaria	Chicago	Illinois	Type A (HUD MFH Case)	Caller has a Section 8 Voucher, she talked to local PHA, but no help.	Mail
207553	Oct 24 2017 4:20PM	Oct 24 2017 4:21PM	Rita Rashad	W. Memphis	Arkansas	Type B (HUD Non-FHA Case)		Phone
207554	Oct 24 2017 4:22PM	Oct 24 2017 4:22PM	Rita Rashad				FLORENCE MILL Has lived there for 2 1/2 years Part of tenant committee Having issues with an abusive manager Uses scare tactics and intimidation against all tenants Management enters unit without notice Management makes their own rules	
207555	Oct 24 2017 4:31PM	Oct 24 2017 4:32PM	Stephanie Zelaya	Rockville	Connecticut	Type A (HUD MFH Case)	LIH- 1BR elderly apts in DC	Phone
207556	Oct 24 2017 4:36PM	Oct 24 2017 4:36PM	Stephanie Zelaya	Washington	District of Columbia	Type A (HUD MFH Case)	Caller have a complain against management in LAFONTAINE ARMS APARTMENTS. Caller wants to talk with the program personnel. Didn't want to give too many details but Caller wants to know if management is doing everything legal because she feel they are not.	Mail
207557	Oct 24 2017 4:37PM	Oct 24 2017 4:38PM	Yaritza Candelaria	Wabash	Indiana	Type A (HUD MFH Case)		Phone
207558	Oct 24 2017 4:38PM	Oct 24 2017 4:39PM	Rita Rashad	Washington	District of Columbia	Type A (HUD MFH Case)	Ft Lincoln - Consumers Right - Aunt and Uncle live at apt. Uncle died, 10/15th; Aunt was never been on lease; Mgmt gave her a letter to vacate and said the lease could not be given in her name. Aunt is disabled.	Phone
207559	Oct 24 2017 4:43PM	Oct 24 2017 4:47PM	Yaritza Candelaria	Jackson	Michigan	Type A (HUD MFH Case)	Caller have a complain against management in WOODLAND HILLS. Bedbugs in the apartment. Caller stated that management put notices on the doors saying that if they have any work order about A/C, toilets or anything in the apt. tenant will be charge for the service.	Phone
207560	Oct 24 2017 4:54PM	Oct 24 2017 4:54PM	Rita Rashad	New Orleans	Louisiana	Type A (HUD MFH Case)	2 bdrm, family, Metairie Section 42	Phone
207561	Oct 24 2017 4:56PM	Oct 24 2017 5:00PM	Stephanie Zelaya	Chula Vista	California	Type B (HUD Non-FHA Case)	LIH- Income is around \$50000 Caller wants to know how to put the house for rent with section 8.	Phone
207562	Oct 24 2017 4:57PM	Oct 24 2017 4:57PM	Yaritza Candelaria	Newark	New Jersey	Type B (HUD Non-FHA Case)		Phone
207563	Oct 25 2017 9:09AM	Oct 25 2017 9:09AM	Rita Rashad	Franfort	New York	Type B (HUD Non-FHA Case)	(b)(6) ready to move in, and after credit report; he was denied...	Phone
207564	Oct 25 2017 9:12AM	Oct 25 2017 9:12AM	Yaritza Candelaria	Redfort	Michigan	Type A (HUD MFH Case)	LIH-1BD FAM in Detroit MI Caller wanted to say that his landlord brought his new refrigerator and the situation was resolved Caller has complaint of leaking roof and mold infestation in her home Discrimination Complaint Briston Arms When he re-certified, they used the change of his 401K as income His stocks and bonds increased and they are using it as income Caller has complaint against manager - believes they violated landlord and tenant laws	Website
207565	Oct 25 2017 9:13AM	Oct 25 2017 9:13AM	Darshall Davis					
207566	Oct 25 2017 9:15AM	Oct 27 2017 4:11PM	Darshall Davis					
207567	Oct 25 2017 9:15AM	Oct 27 2017 4:14PM	Darshall Davis					
207568	Oct 25 2017 9:21AM	Oct 25 2017 9:26AM	Stephanie Zelaya	Cambridge	Massachusetts	Type A (HUD MFH Case)		Phone
207569	Oct 25 2017 9:22AM	Oct 27 2017 4:15PM	Darshall Davis					

207570	Oct 25 2017 9:23AM	Oct 27 2017 4:28PM	Darshall Davis				Requesting call back McKinley Manor Apts - mgmt complaint regarding her rent determination	
207571	Oct 25 2017 9:24AM	Oct 27 2017 4:29PM	Darshall Davis					
207572	Oct 25 2017 9:26AM	Oct 27 2017 4:32PM	Darshall Davis	Arlington	Washington	Type B (HUD Non-FHA Case)	Caller has complaint against PHA staff 1 bdrm, family, Scott County Requesting call back	Phone
207573	Oct 25 2017 9:26AM	Oct 25 2017 9:27AM	Rita Rashad	Davenport	Iowa	Type A (HUD MFH Case)		Phone
207574	Oct 25 2017 9:26AM	Oct 27 2017 4:31PM	Kimberly Douglass Smith					
207575	Oct 25 2017 9:27AM	Oct 27 2017 4:33PM	Darshall Davis				Caller has questions about apt she used to live in and requesting call back	
							LIH 1 BR Family/Elderly in Clearwater, Largo and Seminole FL 12800 Vonn Rd Apt <b>(b)(6)</b> Largo FL 33774	
207576	Oct 25 2017 9:30AM	Oct 27 2017 4:36PM	Darshall Davis				Caller wants to know if property is regulated to paint the apt at RIVERSIDE VILLAGE Discrimination Complaint WOODLAND HILL Wants to file a complaint against management Has contacted corp but nothing has been done	
207577	Oct 25 2017 9:31AM	Oct 27 2017 4:49PM	Darshall Davis	Cumberland	Rhode Island	Type A (HUD MFH Case)	Requesting to speak to someone at HUD office in Richmond, VA LIH-1BD FAM in Wayne Co. MI Zip Code 23223	Phone
207578	Oct 25 2017 9:32AM	Oct 27 2017 4:51PM	Darshall Davis				WOODLAND HILL Wants to file a complaint against management Has contacted corp but nothing has been done	
207579	Oct 25 2017 9:32AM	Oct 25 2017 9:33AM	Stephanie Zelaya	Arlington	Virginia	Type A (HUD MFH Case)	Requesting to speak to someone at HUD office in Richmond, VA LIH-1BD FAM in Wayne Co. MI Zip Code 23223	Phone
207580	Oct 25 2017 9:33AM	Oct 25 2017 9:34AM	Yaritza Candelaria	Flatrock	Michigan	Type A (HUD MFH Case)	Cincinnati OH - Mgmt complaint Mgmt complaint - PINE TREE TH COOP I- Caller states that she owns the co-op and was trying to sell it to another. The property's management is saying that the other person's income is too high.	Mail
207581	Oct 25 2017 9:33AM	Oct 27 2017 4:32PM	Kimberly Douglass Smith				LIH - also interested in section 8 voucher	
207582	Oct 25 2017 9:34AM	Oct 27 2017 4:34PM	Kimberly Douglass Smith					
207583	Oct 25 2017 9:35AM	Oct 27 2017 4:40PM	Kimberly Douglass Smith	Lawrence	Kansas	Type A (HUD MFH Case)	South Village - black bugs; they are back. She told Mgr., told exterminator was coming next week. It is gross. Caller requesting call back - message was unclear	Phone
207584	Oct 25 2017 9:36AM	Oct 27 2017 4:00PM	Kimberly Douglass Smith				Caller looking to buy a Multifamily home or get help with a loan to buy a house	
207585	Oct 25 2017 9:38AM	Oct 25 2017 9:43AM	Darshall Davis				Repeat Caller Repeat Caller - LIH 2647 Karen Ct Apt <b>(b)(6)</b> Las Vegas NV 89109	Phone
207586	Oct 25 2017 9:40AM	Oct 25 2017 9:40AM	Rita Rashad	Rochester	New York	Type A (HUD MFH Case)	Caller also interested in section 8 voucher program LIH	
207587	Oct 25 2017 9:41AM	Oct 27 2017 4:53PM	Darshall Davis				LIH- seeking to rent a home Mgmt Complaint	Phone
207588	Oct 25 2017 9:42AM	Oct 25 2017 9:42AM	Yaritza Candelaria	Warren	Michigan	Type A (HUD MFH Case)	1 bdrm, family, Macomb County PHA Complaint in Hope AR	Phone
207589	Oct 25 2017 9:42AM	Oct 25 2017 9:44AM	Darshall Davis	Kimberly Douglass Smith			Caller participates in the section 8 voucher program Complaint against local PHA Mgmt Complaint - heavy accent - unable to understand full message Mgmt Complaint Duplicate	Phone
207590	Oct 25 2017 9:43AM	Oct 27 2017 4:57PM	Darshall Davis	Newport News	Virginia	Type B (HUD Non-FHA Case)	LIH- 1 bedroom elderly in Sacramento, CA Repeat Caller - PHA Complaint Service Enriched Housing Program (laws that govern 3rd party solicitation)...	Phone
207591	Oct 25 2017 9:44AM	Oct 27 2017 4:59PM	Darshall Davis	Stockbridge	Georgia	Type B (HUD Non-FHA Case)	Returning Call	
207592	Oct 25 2017 9:45AM	Oct 25 2017 9:45AM	Stephanie Zelaya				Wants info on VAWA...	Phone
207593	Oct 25 2017 9:45AM	Oct 27 2017 4:05PM	Darshall Davis				PHA Complaint Caller have a complain against management.	
207594	Oct 25 2017 9:45AM	Oct 25 2017 9:48AM	Rita Rashad				Sink is leaking for couple months. Bathub is in bad conditions.	Phone
207595	Oct 25 2017 9:47AM	Oct 27 2017 3:59PM	Kimberly Douglass Smith				LIH- 2BR family apts in Cleveland, OH She applied online for a housing program; once she went in, they denied her bc she was not a local resident of Montgomery County and she lives in PG County...she said, it was under the Housing Choice Voucher...	Phone
207596	Oct 25 2017 9:50AM	Oct 25 2017 9:51AM	Yaritza Candelaria	Fort Washington	Maryland	Type B (HUD Non-FHA Case)	Caller have a complain against PHA because she have a problem with a neighbor stalking her and manager told her	Phone
207597	Oct 25 2017 9:50AM	Oct 25 2017 9:51AM	Stephanie Zelaya				that if the problem persist both of them will be evicted.	Phone
207598	Oct 25 2017 9:51AM	Oct 25 2017 9:57AM	Darshall Davis	Opelousas	Louisiana	Type B (HUD Non-FHA Case)	Caller has questions about emotional support animal - no rental assistance Rockwood, TN; The Meadows - not MFCH; did not know program...	Phone
207599	Oct 25 2017 9:52AM	Oct 27 2017 5:00PM	Darshall Davis	Huntsville	Texas		MOUNTAINVIEW APTS A/K/A MT. VERNON/PERSHING COURT	
207600	Oct 25 2017 9:52AM	Oct 25 2017 9:53AM	Darshall Davis				For the past two months, her neighbor has had a very bad roach infestation, but never reported it It spread to her unit	Phone
207601	Oct 25 2017 9:53AM	Oct 25 2017 9:54AM	Darshall Davis				She let management know and asked her to have the exterminator spray the unit, but they never did except for previously, but not currently during the infestation	
207602	Oct 25 2017 9:57AM	Oct 27 2017 5:01PM	Darshall Davis				Water damage on cabinets from kitchen sink leak Wall is falling apart and there is mold Corp has been contacted but nothing has been done	
207603	Oct 25 2017 9:59AM	Oct 30 2017 3:54PM	Kimberly Douglass Smith	Uniontown	Pennsylvania	Type A (HUD MFH Case)		Phone
207604	Oct 25 2017 10:00AM	Oct 25 2017 10:00AM	Darshall Davis					
207605	Oct 25 2017 10:01AM	Oct 25 2017 10:01AM	Rita Rashad					
207606	Oct 25 2017 10:02AM	Oct 31 2017 12:04PM	Kimberly Douglass Smith					
207607	Oct 25 2017 10:03AM	Oct 25 2017 10:03AM	Rita Rashad					
207608	Oct 25 2017 10:05AM	Oct 30 2017 10:19AM	Kimberly Douglass Smith					
207609	Oct 25 2017 10:09AM	Oct 25 2017 10:12AM	Yaritza Candelaria					
207610	Oct 25 2017 10:10AM	Oct 25 2017 10:10AM	Stephanie Zelaya					
207611	Oct 25 2017 10:14AM	Oct 25 2017 10:14AM	Rita Rashad					
207612	Oct 25 2017 10:19AM	Oct 25 2017 10:19AM	Yaritza Candelaria					
207613	Oct 25 2017 10:19AM	Oct 25 2017 10:20AM	Darshall Davis					
207614	Oct 25 2017 10:20AM	Oct 25 2017 10:20AM	Rita Rashad					
207615	Oct 25 2017 10:24AM	Oct 25 2017 10:24AM	Stephanie Zelaya					

207616	Oct 25 2017 10:26AM	Oct 25 2017 10:26AM	Darshall Davis	Tuscaloosa	Alabama	Type B (HUD Non-FHA Case)	Caller has questions about section 8 voucher program - stated she worked with PHA	Phone
207617	Oct 25 2017 10:27AM	Oct 25 2017 10:27AM	Rita Rashad	Houston	Texas	Type A (HUD MFH Case)	2 bdrm, family, Houston NORTH HILLS FARMS 1 Wants to know why management is requesting verification of death policy	Phone
207618	Oct 25 2017 10:34AM	Oct 25 2017 10:34AM	Stephanie Zelaya	Pontiac	Michigan	Type A (HUD MFH Case)	Caller have a complain against management in GRANADA TERRACE. Property changed management too much.T Tenant stated that the Past Manager told her that she have a credit in her account and that she have to pay just \$40.00 a month to check with her back in Sept. but the current Manager told her that she have a balance of almost \$3000.00 that she owes. Tenant explained that she pay her rent on time all the time for the amount that management office told her it was.	Phone
207619	Oct 25 2017 10:41AM	Oct 25 2017 10:42AM	Yaritza Candelaria	South Houston	Texas	Type A (HUD MFH Case)	LIH- 1BR elderly/family apts in San Antonio, TX	Phone
207620	Oct 25 2017 10:42AM	Oct 25 2017 10:42AM	Stephanie Zelaya	San Antonio	Texas	Type A (HUD MFH Case)	Highpoint Village - Been talking to Mgmt for months about replacing her carpets; tenant said, she would pay for carpet due to pets she had...I years old daughter has been plucking carpet and putting parts of carpet in mouth, causing her to choke.	Mail
207621	Oct 25 2017 10:43AM	Oct 25 2017 10:43AM	Rita Rashad	Wichita Falls	Texas	Type A (HUD MFH Case)	Wants a copy of HUD rules for that program	Phone
207622	Oct 25 2017 10:46AM	Oct 25 2017 10:47AM	Stephanie Zelaya	Edgerton	Wisconsin	Type B (HUD Non-FHA Case)	Caller have a complain against management in NORTH HILLS FARMS 1. Management is asking her for a copy of her life insurance.	Phone
207623	Oct 25 2017 10:47AM	Oct 25 2017 10:48AM	Yaritza Candelaria	Pontiac	Michigan	Type A (HUD MFH Case)	Complaint against local PHA LIH in Craighead/Pointsett CO AR 1 BR Family - caller also provided contact for USDA	Phone
207624	Oct 25 2017 10:51AM	Oct 25 2017 10:52AM	Stephanie Zelaya	Cincinnati	Ohio	Type B (HUD Non-FHA Case)	1 bdrm, family, Vandalia LIH-2BD FAM in Arlington TX	Phone
207625	Oct 25 2017 10:51AM	Oct 25 2017 10:53AM	Darshall Davis	Bay	Arkansas	Type A (HUD MFH Case)	FMR	Mail
207626	Oct 25 2017 11:00AM	Oct 25 2017 11:01AM	Rita Rashad	Vandalia	Ohio	Type A (HUD MFH Case)	Complaint against LL- Market renter w/LL complaint... FMR	Phone
207627	Oct 25 2017 11:05AM	Oct 25 2017 11:06AM	Yaritza Candelaria	Arlington	Texas	Type A (HUD MFH Case)	Complaint against LL- REPEAT CALLER	Website
207628	Oct 25 2017 11:06AM	Oct 25 2017 11:08AM	Stephanie Zelaya	Nacogdoches	Texas	Type C (Non-HUD Case)	Needs number to state attorney general	Phone
207629	Oct 25 2017 11:08AM	Oct 25 2017 11:08AM	Rita Rashad	Davie	Florida	Type C (Non-HUD Case)	LIH-2BD DIS in Lee Co. IA There was no properties in Lee Co. 3 bdrm, family, Columbia County LIH- 2BR family apts in Ypsilanti, MI	Phone
207630	Oct 25 2017 11:13AM	Oct 25 2017 11:14AM	Stephanie Zelaya	Nacogdoches	Texas	Type C (Non-HUD Case)	FMR	Phone
207631	Oct 25 2017 11:15AM	Oct 25 2017 11:17AM	Yaritza Candelaria	Montrose	Iowa	Type A (HUD MFH Case)	Complaint against LL- 2 bdrm, family, Houston	Phone
207632	Oct 25 2017 11:17AM	Oct 25 2017 11:18AM	Rita Rashad	White Springs	Florida	Type A (HUD MFH Case)	THE PARKWAYS Has lived there for 5 years Keeps telling management that she needs her carpeting replaced and when they installed it in the beginning, it wasn't installed properly	Phone
207633	Oct 25 2017 11:22AM	Oct 25 2017 11:22AM	Stephanie Zelaya	Ypsilanti	Michigan	Type A (HUD MFH Case)	Caller have a complain against management in NEUMAUMA HOMES. Tenant start working and report it. Management send a certified letter to the tenant stating that they were not going to renew her lease because she don't see the tenant anymore.	Phone
207634	Oct 25 2017 11:25AM	Oct 25 2017 11:26AM	Stephanie Zelaya	Phoenix	Arizona	Type C (Non-HUD Case)	FMR	Phone
207635	Oct 25 2017 11:30AM	Oct 25 2017 11:31AM	Rita Rashad	Houston	Texas	Type A (HUD MFH Case)	Complaint against management Cypress Creek - not MFCH; does not know program...Income is above program; regular apt she cannot afford...	Phone
207636	Oct 25 2017 11:31AM	Oct 25 2017 11:32AM	Stephanie Zelaya	Chicago	Illinois	Type A (HUD MFH Case)	1 bdrm, senior, Gainesville LIH- 2BR DIS/elderly/family apts in Springfield, MO	Phone
207637	Oct 25 2017 11:34AM	Oct 25 2017 11:35AM	Yaritza Candelaria	Tampa	Florida	Type A (HUD MFH Case)	LIH- 1BR DIS apts in Philadelphia, PA Caller has complaint against mgmt regarding them not providing her with a lease since 2007 when she moved there at ARNOLD GARDENS - she stated that she works with LIHTC program and questions about her rent calculation	Phone
207638	Oct 25 2017 11:35AM	Oct 25 2017 11:36AM	Stephanie Zelaya	Vandalia	Ohio	Type C (Non-HUD Case)	Wants number to HUD HQ Westlake - when living at apt back 2011, she had problem with Mgr., there was a plumbing issue, now Mgmt is saying, she owes \$1000; she never knew about it. It is effecting her getting another apt.	Phone
207639	Oct 25 2017 11:36AM	Oct 25 2017 11:36AM	Rita Rashad	Houston	Texas	Type B (HUD Non-FHA Case)	NORTH HILLS FARMS 1 Moved in a week ago There is a big infestation She keeps telling management and they told her they had sprayed before she moved in When they were going to spray, the couldn't because her nephew was there, so they scheduled it for Friday The shower isn't working Everything was dirty when she moved in	Phone
207640	Oct 25 2017 11:42AM	Oct 25 2017 11:43AM	Rita Rashad	Keystone Heights	Florida	Type A (HUD MFH Case)		Phone
207641	Oct 25 2017 11:49AM	Oct 25 2017 11:49AM	Stephanie Zelaya	Willard	Missouri	Type A (HUD MFH Case)		Mail
207642	Oct 25 2017 11:55AM	Oct 25 2017 11:56AM	Stephanie Zelaya	Philadelphia	Pennsylvania	Type A (HUD MFH Case)		Mail
207643	Oct 25 2017 11:58AM	Oct 25 2017 12:14PM	Darshall Davis	Suitland	Maryland	Type A (HUD MFH Case)		Phone
207644	Oct 25 2017 11:59AM	Oct 25 2017 12:00PM	Stephanie Zelaya	Mormon Lake	Arizona	Type C (Non-HUD Case)		Phone
207645	Oct 25 2017 12:04PM	Oct 25 2017 12:04PM	Rita Rashad	Savannah	Georgia	Type A (HUD MFH Case)		Phone
207646	Oct 25 2017 12:05PM	Oct 25 2017 12:05PM	Stephanie Zelaya	Pontiac	Michigan	Type A (HUD MFH Case)		Phone



							HICKORY ROAD MANOR Wants to know if HUD requires tenants to submit their bank statements, bank accounts, and balance	
207647	Oct 25 2017 12:16PM	Oct 25 2017 12:17PM	Stephanie Zelaya	Waukegan	Illinois	Type A (HUD MFH Case)	Lakeview Arms - She has an order of protection against husband; he was never served as he has unstable mannerism ....husband has not lived at apt for 3 months; he refuses to pay a dime. He is head of household. Mgmt will not put him out or take him off the lease bc he has never had a problem.	Phone
207648	Oct 25 2017 12:17PM	Oct 25 2017 12:18PM	Rita Rashad	Poughkeepsie	New York	Type A (HUD MFH Case)	Caller is a developer with questions about FHA Loan and Mortgages	Phone
207649	Oct 25 2017 12:18PM	Oct 25 2017 12:19PM	Darshall Davis	Wilmington	Delaware	Type C (Non-HUD Case)	Stoney Brook (Willard, MO) - market renter w/LL complaint.....	Phone
207650	Oct 25 2017 12:20PM	Oct 25 2017 12:21PM	Rita Rashad	Springfield	Missouri	Type C (Non-HUD Case)	FMR	Phone
207651	Oct 25 2017 12:21PM	Oct 25 2017 12:21PM	Stephanie Zelaya	NONE GIVEN	Illinois	Type C (Non-HUD Case)	Complaint- Discrimination Caller has complaint against manager in the rental office - she is never in the office and they cannot sign leases or anything at KEYSTONE LANDING APARTMENTS	Phone
207652	Oct 25 2017 12:23PM	Oct 25 2017 12:30PM	Darshall Davis	Memphis	Tennessee	Type A (HUD MFH Case)	Caller has questions about weather they need to have gas bill on the property for heat at CASTLE MANOR APARTMENTS	Phone
207653	Oct 25 2017 12:33PM	Oct 25 2017 12:41PM	Darshall Davis	Corpus Christi	Texas	Type A (HUD MFH Case)	FOSTER HOUSE He inherited the unit and has been having issues with management The building is in very bad condition The unit has only been repaired by him and his brother His mother lived there for 30 years Since his mother passed away, management wants to move him into a 1BR unit He is okay with moving into the 1BR unit He was supposed to move into the 1BR unit since last August, but management keeps giving him, the runaround The management has changed 3 times for the last year The previous manager said they would move him into a 2BR unit There is now a new manager and they want to place him into an efficiency He has joint custody of his 2 children Maintenance told management that the efficiency unit has a gas leak, but the manager said they didn't care and that he would be placed there Caller have a complain against management in HOLLISTER APARTMENTS. Tenant lost her job back in May and management hasn't done the re-certification until now and the manager make her pay full amount she was paying when she was working. FMR	Phone
207654	Oct 25 2017 12:37PM	Oct 25 2017 12:39PM	Stephanie Zelaya	Washington	District of Columbia	Type A (HUD MFH Case)	Complaint against LH- in regards to having a service animal Caller looking to apply for housing LH in Suffolk CO NY 1 BR Elderly	Phone
207655	Oct 25 2017 12:39PM	Oct 25 2017 12:41PM	Yaritza Candelaria	Stayton	Oregon	Type A (HUD MFH Case)	LH- 1BR family apts in Charlotte, NC LH in Manchester/Hartford CT 3 BR Family	Phone
207656	Oct 25 2017 12:42PM	Oct 25 2017 12:52PM	Stephanie Zelaya	Stewart	Florida	Type C (Non-HUD Case)	Caller have a complain against management in UNIVERSITY COMMONS APARTMENTS. Caller stated that manager is harassing her and accusing her daughter of disrupting a railing in the property. Manager is been rude. Management is making 4 tenants to pay for the rail that it was rusted. Manager harass her about her income. Manager have a lease violation for cigarettes on the window and tenant doesn't smoke. Maintenance don't keep the property in good conditions.	Phone
207657	Oct 25 2017 12:48PM	Oct 25 2017 12:49PM	Yaritza Candelaria	Gazetteer	Mississippi	Type B (HUD Non-FHA Case)	Repeat Caller - she is a victim of DV - she called and spoke to RR - calling back to complain that property is not evicting him bc he is listed as the HH at LAKEVIEW ARMS SR. CITZ.	Phone
207658	Oct 25 2017 12:52PM	Oct 25 2017 12:53PM	Darshall Davis	Lindenhurst	New York	Type A (HUD MFH Case)	GOODWILL VILLA LH in WDC 1 BR Elderly	Phone
207659	Oct 25 2017 12:55PM	Oct 25 2017 12:56PM	Darshall Davis	Charlotte	North Carolina	Type A (HUD MFH Case)	Caller is a caregiver to a participant of HUD and wants to know if something wrong has been filed against him but doesn't know under which program he participate	Phone
207660	Oct 25 2017 12:59PM	Oct 25 2017 1:01PM	Stephanie Zelaya	Hartford	Connecticut	Type A (HUD MFH Case)	1 bdrm, family, Pacoima or Sylmar or Canoga Park	Phone
207661	Oct 25 2017 1:01PM	Nov 20 2017 9:23AM	Darshall Davis				1 bdrm, senior, Stacy Forest Meadow - not MFCH; but with PHA....	Phone
207662	Oct 25 2017 1:05PM	Oct 25 2017 1:06PM	Yaritza Candelaria	St. Louis	Missouri	Type A (HUD MFH Case)		Phone
207663	Oct 25 2017 1:05PM	Oct 25 2017 1:11PM	Darshall Davis	Poughkeepsie	New York	Type A (HUD MFH Case)		Phone
207664	Oct 25 2017 1:07PM	Oct 25 2017 1:08PM	Rita Rashad					
207665	Oct 25 2017 1:09PM	Oct 25 2017 1:10PM	Rita Rashad					
207666	Oct 25 2017 1:13PM	Oct 25 2017 1:14PM	Rita Rashad					
207667	Oct 25 2017 1:15PM	Oct 25 2017 1:15PM	Yaritza Candelaria	Rome	Georgia	Type B (HUD Non-FHA Case)		Phone
207668	Oct 25 2017 1:18PM	Oct 25 2017 1:18PM	Darshall Davis	Pittsburg	Pennsylvania	Type A (HUD MFH Case)		Phone
207669	Oct 25 2017 1:27PM	Oct 25 2017 1:29PM	Darshall Davis	Washington	District of Columbia	Type A (HUD MFH Case)		Mail
207670	Oct 25 2017 1:28PM	Oct 25 2017 1:29PM	Yaritza Candelaria	Berwyn Heights	Maryland	Type C (Non-HUD Case)		Phone
207671	Oct 25 2017 1:31PM	Oct 25 2017 1:31PM	Rita Rashad	Pocoima	California	Type A (HUD MFH Case)		Phone
207672	Oct 25 2017 1:32PM	Oct 25 2017 1:32PM	Rita Rashad					
207673	Oct 25 2017 1:39PM	Oct 25 2017 1:39PM	Rita Rashad	Stacy	Minnesota	Type A (HUD MFH Case)		Phone
207674	Oct 25 2017 1:43PM	Oct 25 2017 1:44PM	Rita Rashad	Jacksonville	Florida	Type B (HUD Non-FHA Case)		Phone

207675	Oct 25 2017 1:45PM	Oct 25 2017 1:47PM	Darshall Davis	Seward	Pennsylvania	Type A (HUD MFH Case)	<p>Caller has complaint against another tenant on the property regarding harassment and tormenting her at ROBINDALE HEIGHTS APTS.</p> <p>LIH- 1BR in Chisago Co, MN Income is \$22,800</p>	Phone
207676	Oct 25 2017 1:59PM	Oct 25 2017 2:03PM	Stephanie Zelaya	Stacy Jackson	Minnesota	Type B (HUD Non-FHA Case)	<p>Seeking a house</p> <p>1 bdrm, senior, Jackson BENEVA OAK APARTMENTS</p>	Phone
207677	Oct 25 2017 2:02PM	Oct 25 2017 2:06PM	Rita Rashad		Tennessee	Type A (HUD MFH Case)	<p>She submitted her medical expenses for her deductions during her re-certification</p> <p>She wants to know if she can black out the medication itself</p> <p>Caller have a complain against PHA because they are trying to raise her rent and her income hasn't change.</p>	Phone
207678	Oct 25 2017 2:10PM	Oct 25 2017 2:10PM	Stephanie Zelaya	Sarasota	Florida	Type A (HUD MFH Case)	<p>1 bdrm, disabled, Gladstone</p>	Phone
207679	Oct 25 2017 2:11PM	Oct 25 2017 2:12PM	Yaritza Candelaria	Hope	Arkansas	Type B (HUD Non-FHA Case)	<p>1 bdrm, disabled, Gladstone</p>	Phone
207680	Oct 25 2017 2:11PM	Oct 25 2017 2:11PM	Rita Rashad	Gladstone	Missouri	Type A (HUD MFH Case)	<p>Caller wants to know if she can transfer her assistance to a house</p>	Phone
207681	Oct 25 2017 2:17PM	Oct 25 2017 2:19PM	Yaritza Candelaria	Cleveland	Ohio	Type A (HUD MFH Case)	<p>Sea Grates - not MFCH; Mother has a Section 8 Voucher....</p>	Phone
207682	Oct 25 2017 2:20PM	Oct 25 2017 2:21PM	Rita Rashad	Marathon	Florida	Type B (HUD Non-FHA Case)	<p>LIH-2BD FAM in Riverdide Co. CA</p>	Phone
207683	Oct 25 2017 2:25PM	Oct 25 2017 2:27PM	Yaritza Candelaria	Corona	California	Type A (HUD MFH Case)	<p>OCEANPOINTE TOWERS</p> <p>Received a notice to vacate</p> <p>Management also stated that he had a guest for 2 months, but their guest stayed there for a month</p> <p>There was an incident where the police was called, which his girlfriend was banned</p> <p>He spoke to management and they said if there were any other issues, then she would be banned and gave her a curfew, etc</p> <p>The manager then said she could apply to be on the lease</p> <p>One morning around 4am, he was going to an appt and he noticed his girlfriend was there and he told her she couldn't be there around that time</p>	Mail
207684	Oct 25 2017 2:25PM	Oct 25 2017 2:28PM	Stephanie Zelaya	Long Branch	New Jersey	Type A (HUD MFH Case)	<p>Once that happened, he was written up for disturbing the peace</p>	Phone
207685	Oct 25 2017 2:32PM	Oct 25 2017 2:33PM	Yaritza Candelaria	Oklahoma City	Oklahoma	Type C (Non-HUD Case)	<p>Caller wants to filed a complain against discrimination</p>	Phone
207686	Oct 25 2017 2:35PM	Oct 25 2017 2:35PM	Stephanie Zelaya	Fort Wayne	Indiana	Type A (HUD MFH Case)	<p>LIH- 2BR family apts in New Albany, IN</p>	Phone
207687	Oct 25 2017 2:37PM	Oct 25 2017 2:42PM	Stephanie Zelaya				<p>Issues with local PH...she is part of the Harvey Vacuee - has a Section 8 Voucher but is having difficulty using voucher which was issued out of Plano, but she is trying to use voucher in Georgia, which she had 60 days to use. It is now inactive, she is now homeless. HUD officials (Mr. Dave which Plano was to send forms to official) have been trying to work with tenant. Told by PHA Plano that voucher was not transferable. Even Senator (David Perdue, GA); were helping her.</p>	
207688	Oct 25 2017 2:53PM	Oct 25 2017 2:55PM	Rita Rashad	Plano	Texas	Type B (HUD Non-FHA Case)	<p>LIH- 2BR family apts in Minneapolis, MN, Saint Paul, MN, Kansas City, MO and Kansas City, KS</p>	Phone
207689	Oct 25 2017 2:53PM	Oct 25 2017 2:55PM	Stephanie Zelaya	Indianapolis	Indiana	Type A (HUD MFH Case)	<p>FMR</p>	Phone
207690	Oct 25 2017 2:54PM	Oct 25 2017 2:56PM	Yaritza Candelaria				<p>Complaint against management-</p>	Phone
207691	Oct 25 2017 3:00PM	Oct 25 2017 3:00PM	Stephanie Zelaya	York	South Carolina	Type C (Non-HUD Case)	<p>LIH-2BD ELD in Los Angeles Co. CA</p>	Mail
207692	Oct 25 2017 3:06PM	Oct 25 2017 3:07PM	Stephanie Zelaya				<p>Caller has complaint against LL regarding mold and bed bug infestation on the property - no rental assistance</p>	Phone
207693	Oct 25 2017 3:09PM	Oct 25 2017 3:09PM	Darshall Davis	Alhambra	California	Type A (HUD MFH Case)	<p>LIH-</p>	Phone
207694	Oct 25 2017 3:09PM	Oct 25 2017 3:11PM	Yaritza Candelaria				<p>Complaint against homeless shelter-discrimination</p> <p>Caller have an appointment on Monday in one of the properties and wants to know how to proceed</p>	Phone
207695	Oct 25 2017 3:13PM	Oct 25 2017 3:13PM	Darshall Davis	Spokane	Washington	Type C (Non-HUD Case)	<p>Sunset Village - issues with re-certification, he had a meeting with LL and Mgr, LL made it seems like he was doing the wrong thing...Today, they said, they were going to evict him...LL made him sign a promissory note; he got the re-certification papers...then they tell him his rent is \$600 after he returned the paperwork.</p>	Phone
207696	Oct 25 2017 3:14PM	Oct 25 2017 3:19PM	Stephanie Zelaya	Miami	Florida	Type A (HUD MFH Case)	<p>LIH in Henry CO GA 1 BR Family - nothing available - caller requesting information for USDA Program</p>	Phone
207697	Oct 25 2017 3:19PM	Oct 25 2017 3:20PM	Yaritza Candelaria	New york	New York	Type A (HUD MFH Case)	<p>Caller has complaint about not being able to move into a home he purchased from someone who has FHA Loan and Mortgage</p> <p>Caller have a complain against management in AHEPA 37 APTS.</p> <p>Caller stated that manager abuse the tenant verbally and harass them.</p> <p>Tenants are not allows to sit on the benches or in front of the building because it look like a poor property.</p> <p>Tenant had been in the hospital several times because of this situation.</p>	Phone
207698	Oct 25 2017 3:20PM	Oct 25 2017 3:21PM	Rita Rashad	Clarksville	Tennessee	Type A (HUD MFH Case)	<p>LIH in Henry CO GA 1 BR Family - nothing available - caller requesting information for USDA Program</p>	Phone
207699	Oct 25 2017 3:22PM	Oct 25 2017 3:22PM	Rita Rashad				<p>Caller has complaint about not being able to move into a home he purchased from someone who has FHA Loan and Mortgage</p> <p>Caller have a complain against management in AHEPA 37 APTS.</p> <p>Caller stated that manager abuse the tenant verbally and harass them.</p> <p>Tenants are not allows to sit on the benches or in front of the building because it look like a poor property.</p> <p>Tenant had been in the hospital several times because of this situation.</p>	Phone
207700	Oct 25 2017 3:23PM	Oct 25 2017 3:27PM	Darshall Davis	Jackson	Georgia	Type A (HUD MFH Case)	<p>LIH in Henry CO GA 1 BR Family - nothing available - caller requesting information for USDA Program</p>	Phone
207701	Oct 25 2017 3:31PM	Oct 25 2017 3:33PM	Darshall Davis	Sacramento	California	Type C (Non-HUD Case)	<p>Caller has complaint about not being able to move into a home he purchased from someone who has FHA Loan and Mortgage</p> <p>Caller have a complain against management in AHEPA 37 APTS.</p> <p>Caller stated that manager abuse the tenant verbally and harass them.</p> <p>Tenants are not allows to sit on the benches or in front of the building because it look like a poor property.</p> <p>Tenant had been in the hospital several times because of this situation.</p>	Phone
207702	Oct 25 2017 3:34PM	Oct 25 2017 3:38PM	Yaritza Candelaria	Syracuse	New York	Type A (HUD MFH Case)	<p>LIH in Henry CO GA 1 BR Family - nothing available - caller requesting information for USDA Program</p>	Phone

207703	Oct 25 2017 3:35PM	Oct 25 2017 3:35PM	Rita Rashad		Montclair	New Jersey	Type A (HUD MFH Case)	Union Gardens - mis-mangement - they are not giving him the appropriate amount of heat that he needs, which is supposed to be at 65 degrees., Mgmt is discriminating against him. The Mgr is being unlawful in getting him the necessary heat.	Phone
207704	Oct 25 2017 3:38PM	Oct 25 2017 3:39PM	Rita Rashad		Kalamazoo	Michigan	Type C (Non-HUD Case)	Big Ben Apts - caller is market renter w/LL complaint.	Phone
207705	Oct 25 2017 3:44PM	Oct 25 2017 3:45PM	Darshall Davis		Canaan	Connecticut	Type A (HUD MFH Case)	Caller has discrimination complaint - she applied for an apt and was denied due to her disability at NSA II/SCHOOLHOUSE APTS PATASKALA GREEN There is about to be a REAC inspection in Nov. Management did an inspection, and her door was replaced, stating it was a HUD regulation She noticed there is a hole on the door She asked to had the hole patched up, but management refused stating HUD does not allow it She is being charged \$200 for that door  She requested to have a printout of what the door costs, but they refused  Management stated they send a pricing list to HUD on expenses for the upkeep of the property Wants to know if there are any HUD regulations in regards to patching up tiny holes	Phone
207706	Oct 25 2017 3:45PM	Oct 25 2017 3:47PM	Stephanie Zelaya		Pataskala	Ohio	Type A (HUD MFH Case)		Phone
207707	Oct 25 2017 3:51PM	Oct 25 2017 3:52PM	Stephanie Zelaya	Yes	Chapel Hill	North Carolina	Type A (HUD MFH Case)	LIH- 1/2BR family apts in Charlotte, NC Huntington - went to get recertification document...there are two different income amounts...17,856, but Mgmt has were her income is \$18,693. Her income has been same...the difference of \$540 which Mgmt say is other income; yet they won't tell her where it is coming from.	Mail
207708	Oct 25 2017 3:56PM	Oct 25 2017 3:57PM	Rita Rashad		Waldorf	Maryland	Type A (HUD MFH Case)	Call came in anonymously, asking about mortgage information...	Phone
207709	Oct 25 2017 4:00PM	Oct 25 2017 4:00PM	Rita Rashad		Rockville	Maryland	Type C (Non-HUD Case)		Phone
207710	Oct 25 2017 4:01PM	Oct 25 2017 4:02PM	Stephanie Zelaya		Aiken	South Carolina	Type A (HUD MFH Case)	LIH- 1BR family/elderly apts in Aiken, SC	Phone
207711	Oct 25 2017 4:03PM	Oct 25 2017 4:04PM	Yaritza Candelaria		Doylestown	Pennsylvania	Type C (Non-HUD Case)	Caller have a complain against LL	Phone
207712	Oct 25 2017 4:05PM	Oct 25 2017 4:07PM	Stephanie Zelaya		Lawrenceville	Georgia	Type B (HUD Non-FHA Case)	Section 42	Phone
207713	Oct 25 2017 4:05PM	Nov 21 2017 2:19PM	Rita Rashad		Belleville	Michigan	Type A (HUD MFH Case)	2/3 bdrm, family, Wayne County FMR	Phone
207714	Oct 25 2017 4:10PM	Oct 25 2017 4:12PM	Stephanie Zelaya		West Haven	Connecticut	Type C (Non-HUD Case)	Has an emotional support dog and wants to know if that is okay even if the LL does not allow pets	Phone
207715	Oct 25 2017 4:16PM	Oct 25 2017 4:16PM	Rita Rashad		Cleveland	Ohio	Type A (HUD MFH Case)	1 bdrm, family, Cleveland	Phone
207716	Oct 25 2017 4:20PM	Oct 25 2017 4:21PM	Yaritza Candelaria		Long Beach	Mississippi	Type A (HUD MFH Case)	LIH-2BD ELD in Gulfport and Biloxi MS	Mail
207717	Oct 25 2017 4:22PM	Oct 25 2017 4:24PM	Rita Rashad		Los Angeles	California	Type A (HUD MFH Case)	1 bdrm, family, Studio City HERSHEY PLAZA Mice infestation- Dept of aging was contacted but nothing was done She has placed traps, but nothing has been done The exterminator has not been able to take care of the issue Under new ownership- they are remodeling the property Management let tenants know that they would need to be out of the units for 5 days, but they are ripping through the units They only do half of the work, then they move onto the next unit	Phone
207718	Oct 25 2017 4:28PM	Oct 25 2017 4:28PM	Stephanie Zelaya		Hershey	Pennsylvania	Type A (HUD MFH Case)		Phone
207719	Oct 25 2017 4:32PM	Oct 25 2017 4:33PM	Stephanie Zelaya		Perth Amboy	New Jersey	Type A (HUD MFH Case)	LIH- 2BR family apts in Middlesex Co and Union Co, NJ	Mail
207720	Oct 25 2017 4:33PM	Oct 25 2017 4:34PM	Rita Rashad		Edgewood	Maryland	Type A (HUD MFH Case)	Village of Lake View - mold problem; told it was mildew; told her she needed to leave...two days later her son had an asthma attack. It is still mold. She has been having a problem with another tenant. Then got letter a letter yesterday stating she owes \$15 due to rent increase; which is due tomorrow. Mgr said, this was from back in June and if she don't pay it, she can be evicted. Plus, there is an inspection.	Phone
207721	Oct 25 2017 4:39PM	Oct 25 2017 4:40PM	Stephanie Zelaya		Houston	Texas	Type A (HUD MFH Case)	LIH- 2BR family apts in Houston, TX	Mail
207722	Oct 25 2017 4:41PM	Oct 25 2017 4:41PM	Rita Rashad		Duquesne	Pennsylvania	Type B (HUD Non-FHA Case)	Caller has a complaint against LL and local PHA would not do anything...	Phone
207723	Oct 25 2017 4:42PM	Oct 25 2017 4:43PM	Stephanie Zelaya		Houston	Texas	Type A (HUD MFH Case)	LIH- 1BR family apts in Houston, TX LIH-3BD FAM in Brooklyn and Queens NY	Mail
207724	Oct 25 2017 4:42PM	Oct 25 2017 4:44PM	Yaritza Candelaria		Brooklyn	New York	Type A (HUD MFH Case)	Caller request the RRR pamphlet.	Mail
207725	Oct 25 2017 4:48PM	Oct 25 2017 4:48PM	Rita Rashad		Canaan	Connecticut	Type A (HUD MFH Case)	1 bdrm, disabled, Waterbury	Phone
207726	Oct 25 2017 4:49PM	Oct 25 2017 4:49PM	Rita Rashad					Caller has complaint against mgmt regarding them not recognizing her marriage license bc she is 14 and her husband is 17 years old - she was told this at CREEK FOREST APTS - system down - phone disconnected	
207727	Oct 25 2017 4:54PM	Oct 25 2017 4:55PM	Darshall Davis		Mangum	Oklahoma	Type A (HUD MFH Case)	Complaint against local PHA	Phone
207728	Oct 25 2017 4:58PM	Oct 25 2017 5:00PM	Stephanie Zelaya		Malvern	Arkansas	Type B (HUD Non-FHA Case)	1 bdrm, family, Riverside	Phone
207729	Oct 25 2017 4:59PM	Oct 25 2017 5:00PM	Rita Rashad		Los Angeles	California	Type A (HUD MFH Case)	LIH-1BD FAM in Wayne Co. MI	Phone
207730	Oct 25 2017 5:01PM	Oct 25 2017 5:02PM	Yaritza Candelaria		Southgate	Michigan	Type A (HUD MFH Case)		Mail

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207731	Oct 25 2017 5:03PM	Oct 25 2017 5:04PM	Darshall Davis	Okmulgee	Oklahoma	Type A (HUD MFH Case)	Repeat Caller - called back to get contact for Corp Office due to rental office not allowing her to apply for an apt at CREEK FOREST APTS - tenant is only [redacted] and her husband is [redacted]	Phone
207732	Oct 26 2017 8:38AM	Oct 27 2017 4:44PM	Yaritza Candelaria				Caller request a call back	
207733	Oct 26 2017 8:39AM	Oct 27 2017 2:29PM	Stephanie Zelaya				Being scammed by housing	
207734	Oct 26 2017 8:39AM	Oct 27 2017 4:34PM	Yaritza Candelaria				Caller looking for rent assistance	
207735	Oct 26 2017 8:40AM	Oct 26 2017 12:04PM	Stephanie Zelaya				LIH	
207736	Oct 26 2017 8:41AM	Oct 27 2017 4:33PM	Yaritza Candelaria				Caller request a call back	
207737	Oct 26 2017 8:41AM	Oct 26 2017 8:41AM	Stephanie Zelaya				Has questions about death policies	
207738	Oct 26 2017 8:42AM	Oct 30 2017 10:27AM	Kimberly Douglass Smith				Requesting call back	
207739	Oct 26 2017 8:43AM	Oct 27 2017 2:32PM	Stephanie Zelaya				Complaint against management-	
207740	Oct 26 2017 8:43AM	Oct 27 2017 4:07PM	Yaritza Candelaria				Caller request a call back	
207741	Oct 26 2017 8:43AM	Oct 30 2017 10:47AM	Kimberly Douglass Smith				Requesting call back	
207742	Oct 26 2017 8:43AM	Oct 27 2017 2:33PM	Stephanie Zelaya				LIH	
207743	Oct 26 2017 8:44AM	Oct 27 2017 4:01PM	Yaritza Candelaria				Caller request a call back	
207744	Oct 26 2017 8:44AM	Oct 27 2017 2:34PM	Stephanie Zelaya				LIH- 1BR	
207745	Oct 26 2017 8:45AM	Oct 26 2017 8:45AM	Yaritza Candelaria				Duplicate	
207746	Oct 26 2017 8:45AM	Oct 26 2017 9:24AM	Kimberly Douglass Smith				Returning call to KS - stated she was not going to leave her phone number but she would call back on 10/26/17	
207747	Oct 26 2017 8:46AM	Oct 30 2017 10:46AM	Kimberly Douglass Smith				LIH	
207748	Oct 26 2017 8:47AM	Oct 27 2017 3:57PM	Yaritza Candelaria				LIH	
207749	Oct 26 2017 8:48AM	Oct 31 2017 12:08PM	Kimberly Douglass Smith				Caller has questions about reasonable accommodations information	
207750	Oct 26 2017 8:48AM	Oct 27 2017 3:55PM	Yaritza Candelaria				Caller request a call back	
207751	Oct 26 2017 8:50AM	Oct 27 2017 1:39PM	Yaritza Candelaria	Las Vegas	Nevada	Type A (HUD MFH Case)	LIH-1BD ELD in Las Vegas NV	Mail
207752	Oct 26 2017 8:51AM	Oct 27 2017 1:30PM	Yaritza Candelaria				Caller have a complain against management	
207753	Oct 26 2017 8:53AM	Oct 31 2017 2:39PM	Darshall Davis				Discrimination Complaint	
							Caller have a complain against management.	
							Harassment	
							Discrimination	
207754	Oct 26 2017 8:53AM	Oct 27 2017 1:28PM	Yaritza Candelaria				Caller have a complain against PHA	
207755	Oct 26 2017 8:54AM	Oct 27 2017 1:26PM	Yaritza Candelaria	Louisville	Kentucky	Type B (HUD Non-FHA Case)		Phone
207756	Oct 26 2017 8:55AM	Oct 31 2017 2:39PM	Darshall Davis				Caller has complaint against previous LL regarding leaking pipes, mold infestation on the property	
207757	Oct 26 2017 8:56AM	Oct 27 2017 4:54PM	Kimberly Douglass Smith				Complaint against LL regarding the oven and other maintenance	
207758	Oct 26 2017 8:56AM	Oct 27 2017 11:25AM	Yaritza Candelaria	Henderson	Nevada	Type C (Non-HUD Case)	problems in SFH in Henderson NV	Phone
							Caller LIH	
207759	Oct 26 2017 8:58AM	Oct 31 2017 2:40PM	Darshall Davis				Mgmt complaint regarding his heat not working and him attempting to repair and its still not working and mgmt not doing anything	
							FIELDS ERTTEL TOWNHOUSES	
							Her AC went out in Aug	
							She has contacted	
207760	Oct 26 2017 9:17AM	Oct 26 2017 9:18AM	Stephanie Zelaya	Cincinnati	Ohio	Type A (HUD MFH Case)	management/maintenance and they haven't repaired or replaced it	Phone
207761	Oct 26 2017 9:19AM	Oct 26 2017 9:21AM	Yaritza Candelaria	Newport News	Virginia	Type B (HUD Non-FHA Case)	Caller have a complain against the LL	Phone
							FMR	
207762	Oct 26 2017 9:21AM	Oct 26 2017 9:23AM	Stephanie Zelaya	Inkster	Michigan	Type C (Non-HUD Case)	Complaint against management/maintenance	Phone
207763	Oct 26 2017 9:31AM	Oct 26 2017 9:32AM	Yaritza Candelaria	Port Charlotte	Florida	Type A (HUD MFH Case)	LIH-1BD ELD in White River Junction VT	Phone
							INDIAN SPRINGS APTS	
							There was a bad storm 3 months ago that broke security/safety lights by the front door	
							Management has been contacted, but nothing has been done	
							One tenant leaving for work was chased by a man that was hiding under the stairs	
							Electric company has been contacted but they cannot do anything	
							The vents in the units have not been cleaned in a long time	
207764	Oct 26 2017 9:33AM	Oct 26 2017 9:36AM	Stephanie Zelaya	Broken Arrow	Oklahoma	Type A (HUD MFH Case)	She changes the filters every few weeks because they get really dirty	Phone
207765	Oct 26 2017 9:39AM	Oct 26 2017 9:40AM	Yaritza Candelaria	Valdosta	Georgia	Type B (HUD Non-FHA Case)	Caller wants to know if she have a balance with PHA	Phone
207766	Oct 26 2017 9:42AM	Oct 26 2017 9:42AM	Stephanie Zelaya	Ozark	Missouri	Type C (Non-HUD Case)	VA loan and wants to know the status of the loan	Phone
207767	Oct 26 2017 9:46AM	Oct 26 2017 9:47AM	Yaritza Candelaria	Indianapolis	Indiana	Type A (HUD MFH Case)	LIH-3BD FAM in Indianapolis IN	Mail
207768	Oct 26 2017 9:47AM	Oct 26 2017 9:47AM	Stephanie Zelaya	Aztec	New Mexico	Type B (HUD Non-FHA Case)	Section 42	Phone
207769	Oct 26 2017 9:50AM	Oct 26 2017 9:51AM	Darshall Davis	Electra	Texas	Type B (HUD Non-FHA Case)	Discrimination Complaint - not sure of the program she works with	Phone
207770	Oct 26 2017 9:50AM	Oct 26 2017 9:53AM	Stephanie Zelaya	Pataskala	Ohio	Type A (HUD MFH Case)	LIH- 2/3BR family apts in Franklin Co and Fairfield Co, OH	Website
207771	Oct 26 2017 9:53AM	Oct 26 2017 9:55AM	Darshall Davis	Camden	Arkansas	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
							Caller have a complaint about discrimination and request FHEO	
207772	Oct 26 2017 9:54AM	Oct 26 2017 9:55AM	Yaritza Candelaria	Newark	Ohio	Type B (HUD Non-FHA Case)	contact number	Phone
							Caller have a complain against management in GWYNNE VILLAGE.	
							Tenant said that she have received various voicemail from management office saying that she have to go to sign some papers but she have try numerous times and no one is ever at the office	
207773	Oct 26 2017 10:10AM	Oct 26 2017 10:11AM	Yaritza Candelaria	Urbana	Oklahoma	Type A (HUD MFH Case)	WASHINGTON SQUARE WEST	Phone
							Has a brokerage account and he receives money from that account	
							He wants to know if the amount he has invested is included in the income	
207774	Oct 26 2017 10:27AM	Oct 26 2017 10:28AM	Stephanie Zelaya	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Requesting to speak with someone from HUD field office	Phone
207775	Oct 26 2017 10:29AM	Oct 26 2017 10:29AM	Kimberly Douglass Smith	Detroit	Michigan	Type A (HUD MFH Case)	1 bedroom family in Detroit.	Mail
							Caller fill out the application for LIH and wants to know the status of the app.	
207776	Oct 26 2017 10:31AM	Oct 26 2017 10:32AM	Yaritza Candelaria	Los Vegas	Nevada	Type A (HUD MFH Case)		Phone

							ST. GEORGE ON THE COMMONS He has been trying to have his carpets replaced and management has refused to change it He has fallen because the carpet is bubbling up in certain areas The corp has refused to change the carpets His unit had not been painted before he moved in PHA /HCV LIH-2BD FAM in Sheridan IN LIH- 1BR family apts in Sterling Heights, MI	Phone Phone Phone
207777	Oct 26 2017 10:36AM	Oct 26 2017 10:36AM	Stephanie Zelaya	Columbus	Ohio	Type A (HUD MFH Case)		
207778	Oct 26 2017 10:40AM	Oct 26 2017 10:41AM	Kimberly Douglass Smith	St. Louis	Missouri	Type B (HUD Non-FHA Case)		
207779	Oct 26 2017 10:48AM	Oct 26 2017 10:53AM	Yaritza Candelaria	Sheridan	Indiana	Type A (HUD MFH Case)		
207780	Oct 26 2017 10:54AM	Oct 26 2017 10:55AM	Stephanie Zelaya	Detroit	Michigan	Type A (HUD MFH Case)		
							CENTRAL COURT APARTMENTS Bad neighborhood She keeps getting notices about trash There are drug dealers staying in front of the house She was given a 10 day notice When she wanted to speak to management about the notice, they were not available During Hurricane Irma, they were without power She was told that she was going to be placed into another place until the issues get repaired, but since she got two 10 day notices, she was confused as to why she is being placed She was told she no longer had a lease and she wants to know why ELM TERRACE APARTMENTS Wants to know if we paid rent for her on May, 2017 Caller have a complain against PHA Mold in the apartment. Roaches infestation. Caller forgot to report lost of income and receive an eviction notice. PECAN GROVE APARTMENTS She moved in last year This year her an other tenants are having a rat infestation The rats have eaten through the wall where her dryer is- the company where she bought the dryer, patched the hole for her The rats have eaten through the sheet rock under her sink Management has been contacted, but nothing has been done She has not seen maintenance in weeks She also feels there is mold in the unit, but management has denied that there is any mold in her unit She hasn't had an inspection in a year The carpet has not been cleaned since she moved in LIH-1BD ELD in Cook Co. IL	Phone
207781	Oct 26 2017 11:01AM	Oct 26 2017 11:02AM	Stephanie Zelaya	Tampa	Florida	Type A (HUD MFH Case)		
207782	Oct 26 2017 11:06AM	Oct 26 2017 11:07AM	Stephanie Zelaya	Duncan	Oklahoma	Type A (HUD MFH Case)		
207783	Oct 26 2017 11:13AM	Oct 26 2017 11:14AM	Yaritza Candelaria	Fayetteville	North Carolina	Type B (HUD Non-FHA Case)		
207784	Oct 26 2017 11:26AM	Oct 26 2017 11:27AM	Stephanie Zelaya	Dumas	Arkansas	Type A (HUD MFH Case)		
207785	Oct 26 2017 11:30AM	Oct 26 2017 11:30AM	Yaritza Candelaria	Frankfort	Illinois	Type A (HUD MFH Case)		
							LAKE EAST The only units that are updated are for new tenants She needs her unit modified and management has still not modified her unit because she is disabled She needs a walk in shower and provided the proper documentation She feels she is being discriminated LIH-1BD ELD in Stark Co. OH	Phone Mail
207786	Oct 26 2017 11:38AM	Oct 26 2017 11:40AM	Stephanie Zelaya	Bradenton	Florida	Type A (HUD MFH Case)		
207787	Oct 26 2017 11:45AM	Oct 26 2017 11:46AM	Yaritza Candelaria	Canton	Ohio	Type A (HUD MFH Case)		
							FMR Complaint against management- She feels she is being discriminated	
207788	Oct 26 2017 11:45AM	Oct 26 2017 11:46AM	Stephanie Zelaya	Milwaukee	Wisconsin	Type C (Non-HUD Case)		
207789	Oct 26 2017 11:57AM	Oct 26 2017 11:58AM	Stephanie Zelaya	Atlanta	Georgia	Type B (HUD Non-FHA Case)		
207790	Oct 26 2017 11:58AM	Oct 26 2017 12:01PM	Darshall Davis	Nashua	New Hampshire	Type B (HUD Non-FHA Case)		
							Section 42 Caller has complaint against PHA Caller have a complain against management in TEXAS COPPERTREE VILLAGE. Caller got in jail but gave 30 days notice to the apartment letting them know that she was not gonna be able to live there or make payments. After months they are charging her for the remaining balance of the lease.	Phone Phone Phone
207791	Oct 26 2017 11:59AM	Oct 26 2017 12:00PM	Yaritza Candelaria	Houston	Texas	Type A (HUD MFH Case)		
207792	Oct 26 2017 12:06PM	Oct 26 2017 12:06PM	Stephanie Zelaya					
207793	Oct 26 2017 12:08PM	Oct 26 2017 12:09PM	Stephanie Zelaya	Houston	Texas	Type B (HUD Non-FHA Case)		
207794	Oct 26 2017 12:10PM	Oct 31 2017 2:41PM	Darshall Davis	Warren	Michigan	Type A (HUD MFH Case)		
207795	Oct 26 2017 12:13PM	Oct 26 2017 12:14PM	Stephanie Zelaya	Upper Marlboro	Maryland	Type A (HUD MFH Case)		
207796	Oct 26 2017 12:15PM	Oct 26 2017 12:15PM	Stephanie Zelaya				LARGO LANDING Wants to know if there is a HUD program that assists to pay cable bills	Phone
207797	Oct 26 2017 12:19PM	Oct 26 2017 12:20PM	Stephanie Zelaya	Mesa	Arizona	Type C (Non-HUD Case)		
207798	Oct 26 2017 12:20PM	Oct 26 2017 12:22PM	Kimberly Douglass Smith	PALATINE	Illinois	Type A (HUD MFH Case)		
207799	Oct 26 2017 12:25PM	Oct 26 2017 12:26PM	Stephanie Zelaya	Manteno	Illinois	Type A (HUD MFH Case)		
207800	Oct 26 2017 12:26PM	Oct 26 2017 12:27PM	Kimberly Douglass Smith	Vancouver	Washington	Type C (Non-HUD Case)		
207801	Oct 26 2017 12:28PM	Oct 26 2017 12:29PM	Stephanie Zelaya	Boutte	Louisiana	Type B (HUD Non-FHA Case)		
207802	Oct 26 2017 12:29PM	Oct 26 2017 12:32PM	Darshall Davis	McKee	Arkansas	Type B (HUD Non-FHA Case)		
207803	Oct 26 2017 12:30PM	Oct 26 2017 12:30PM	Kimberly Douglass Smith	Milton	Kentucky	Type B (HUD Non-FHA Case)		
							FMR wanting to file a management/maintenance complaint Complaint against LL/local PHA Caller has complaint against mgmt and PHA - she works with PHA for her rental assistance Section 515 Caller has complaint against mgmt regarding her rent determination and the way the manager in the office is speaking to her at VILLA AMERICANA	Phone Phone Phone
207804	Oct 26 2017 12:34PM	Oct 26 2017 12:45PM	Darshall Davis	Houston	Texas	Type A (HUD MFH Case)		

207805	Oct 26 2017 12:35PM	Oct 26 2017 12:36PM	Kimberly Douglass Smith	Indianapolis	Indiana	Type A (HUD MFH Case)	LIH- 2 bedroom family in Omaha, NE and Seattle WA VALLEY VIEW APTS. She was told she can go in to apply She asked management about her daughter, but her daughter has been banned from the property and they have no trespassing documents She found out that the documents they have has the wrong last name The manager is very rude and disrespectful and would not provide their name	Mail
207806	Oct 26 2017 12:37PM	Oct 26 2017 12:38PM	Stephanie Zelaya	Lexington	Virginia	Type A (HUD MFH Case)	LIH- 1 bedroom family in Hartford County, CT.	Phone
207807	Oct 26 2017 12:40PM	Oct 26 2017 12:40PM	Kimberly Douglass Smith	East Hartford	Connecticut	Type A (HUD MFH Case)	FMR Complaint against management- In regards to a service dog, management wants her to get rid of the dog Proper documentation has been provided LIH-	Mail
207808	Oct 26 2017 12:42PM	Oct 26 2017 12:44PM	Stephanie Zelaya	Poughkeepsie	New York	Type C (Non-HUD Case)	Wants to speak to someone about home failing inspection but nobody ever went to inspect the unit	Phone
207809	Oct 26 2017 12:44PM	Oct 26 2017 12:47PM	Kimberly Douglass Smith	North Hills	California	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding her emotional support animal - she has no rental assistance Caller have a complain against her LL about discrimination.	Phone
207810	Oct 26 2017 12:48PM	Oct 26 2017 12:48PM	Stephanie Zelaya	Buchanan	Georgia	Type B (HUD Non-FHA Case)	LIH- 1BR elderly/family apts in Las Vegas, North Las Vegas, and Henderson, NV	Phone
207811	Oct 26 2017 12:50PM	Oct 26 2017 12:50PM	Darshall Davis	Tampa	Florida	Type C (Non-HUD Case)	LIH-3BD FAM in Wayne Co, MI	Phone
207812	Oct 26 2017 12:57PM	Oct 26 2017 12:58PM	Yaritza Candelaria	Philadelphia	Pennsylvania	Type C (Non-HUD Case)	Caller have a complain against PHA	Phone
207813	Oct 26 2017 1:02PM	Oct 26 2017 1:04PM	Stephanie Zelaya	Las Vegas	Nevada	Type A (HUD MFH Case)	WINTHROP TOWERS: Caller states that one of the security personnel is a convicted felon. Caller does not feel safe with him working. Also, caller states that she notified the manager that she has lost income and manager told her that she would not be able to adjust her rent for November.	Mail
207814	Oct 26 2017 1:04PM	Oct 26 2017 1:05PM	Yaritza Candelaria	Westland	Michigan	Type A (HUD MFH Case)	PHA/HCV	Mail
207815	Oct 26 2017 1:14PM	Oct 26 2017 1:14PM	Yaritza Candelaria	Brooklyn	New York	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt regarding the saying she owes back rent due to her recert not being done on time at PRINCETON CREEK APTS. Attorney with WASA Legal Services:	Phone
207816	Oct 26 2017 1:14PM	Oct 26 2017 1:15PM	Kimberly Douglass Smith	Chicago	Illinois	Type A (HUD MFH Case)	WASHOE MILL APARTMENTS: Calling on behalf of her clients. States that the common areas are not being cleaned. Tenants with to management and was told that they can move to a different property.	Phone
207817	Oct 26 2017 1:20PM	Oct 26 2017 1:21PM	Kimberly Douglass Smith	Dallas	Texas	Type B (HUD Non-FHA Case)	LIH-3BD FAM in Atlanta and Gwinnett Co. PHA complaint	Phone
207818	Oct 26 2017 1:23PM	Oct 26 2017 1:34PM	Darshall Davis	Princeton	Indiana	Type A (HUD MFH Case)	PHA- Caller has complaint against mgmt at PHA - caller has contact for PHA FO already	Phone
207819	Oct 26 2017 1:30PM	Oct 26 2017 1:31PM	Kimberly Douglass Smith	Reno	Nevada	Type A (HUD MFH Case)	LIH-3BD FAM in Perris and Fontana CA	Phone
207820	Oct 26 2017 1:32PM	Oct 26 2017 1:33PM	Yaritza Candelaria	Atlanta	Georgia	Type A (HUD MFH Case)	VILLAGE GREEN APARTMENTS: Calling to find out what her utility allowance should be.	Phone
207821	Oct 26 2017 1:33PM	Oct 26 2017 1:40PM	Kimberly Douglass Smith	Williamstown	Pennsylvania	Type B (HUD Non-FHA Case)	LIH- 2/3 bedroom family.	Phone
207822	Oct 26 2017 1:35PM	Oct 26 2017 1:35PM	Yaritza Candelaria	Washington	District of Columbia	Type B (HUD Non-FHA Case)	Caller is requesting RRR be mailed to her - also has complaint against mgmt regarding them having cameras and listening devices in the tenants at WILLIAM BOOTH TOWERS	Phone
207823	Oct 26 2017 1:44PM	Oct 26 2017 1:44PM	Kimberly Douglass Smith	Washington	District of Columbia	Type B (HUD Non-FHA Case)	BELLE TOWER Currently redoing the elevators One elevator has been out for 3 months Management notified tenants that the elevator will be out of service for 5 hours on Monday Many tenants cannot climb the stairs He spoke to management but they said they would not get involved He contacted elevator company and asked them to do it overnight, but they said they couldn't do that because that was an overtime issue	Phone
207824	Oct 26 2017 1:44PM	Oct 26 2017 1:48PM	Darshall Davis	Riverside	California	Type B (HUD Non-FHA Case)	Caller have a complain against management in FRANCES WARDE HOUSE. Tenant was attack in the complex and when she ask for a copy of the video cameras manager didn't want to provide her with the copy and 2 days after when cops came to ask for it videos were erase. Tenant is terrified Tenant got her identity stole and the bank account is froze for 60 days and tenant is scared to let management know because she might get evicted.	Phone
207825	Oct 26 2017 1:45PM	Oct 26 2017 1:45PM	Yaritza Candelaria	Perris	California	Type A (HUD MFH Case)	MONROE STREET APARTMENTS Management is asking her for an account # of her prepaid card and her pension	Phone
207826	Oct 26 2017 1:47PM	Oct 26 2017 1:48PM	Kimberly Douglass Smith	Glens Falls	New York	Type A (HUD MFH Case)	She wants to know why they asking for that information	Phone
207827	Oct 26 2017 1:54PM	Oct 26 2017 2:39PM	Kimberly Douglass Smith	Farmington	Michigan	Type A (HUD MFH Case)	LIH- 1 bedroom family in Palm Springs, CA	Phone
207828	Oct 26 2017 1:58PM	Oct 26 2017 1:59PM	Darshall Davis	Orlando	Florida	Type A (HUD MFH Case)	LIH- 1BR family apts in	Phone
207829	Oct 26 2017 2:09PM	Oct 26 2017 2:10PM	Stephanie Zelaya	Hamilton	Ohio	Type A (HUD MFH Case)		Phone
207830	Oct 26 2017 2:20PM	Oct 26 2017 2:28PM	Yaritza Candelaria	Manchester	New Hampshire	Type A (HUD MFH Case)		Phone
207831	Oct 26 2017 2:30PM	Oct 26 2017 2:31PM	Stephanie Zelaya	Brooklyn	New York	Type A (HUD MFH Case)		Phone
207832	Oct 26 2017 2:42PM	Oct 26 2017 2:43PM	Kimberly Douglass Smith	Pim Springs	California	Type A (HUD MFH Case)		Phone
207833	Oct 26 2017 2:43PM	Oct 26 2017 2:43PM	Stephanie Zelaya					

207834	Oct 26 2017 2:45PM	Oct 26 2017 2:46PM	Yaritza Candelaria	Acworth	Georgia	Type C (Non-HUD Case)	Caller wants to know if he have to moved out of his house because of his wheelchair doesn't meet standards with Medicaid.	Phone
207835	Oct 26 2017 2:46PM	Oct 26 2017 2:49PM	Kimberly Douglass Smith	Detroit	Michigan	Type A (HUD MFH Case)	LIH- 2/3 bedroom family in Wayne County, MI CRESTVIEW MANOR APTS Has lived there for 3 years They have gone through a few managers She owed money to management The manager went into the unit with other people without notice The manager also contacted the police because they thought her boyfriend was there- He is banned Management said they were looking for something, so she let them go into the unit When she asked management for corp information, they refused to give her any information Caller want to report a person living next to her but it's not on the lease in ETHEL ARNOLD BRADLEY GDN Rapid Rehousing Complaint against management Caller request a listings and wants to know if we send them already. LIH-1BD ELD in Washington DC Section 42 RIVERVIEW APARTMENTS: Caller states that the manager is requesting copies of her bank statements. Wants to know why he needs the information from her ? PHA- HCV complaint PHA- HCV FHED complaint KIRKWOOD HOUSE Last year there was a bedbug infestation that was taken care of, but they did not reimburse her for the hotel or to replace her bed Was advised by another tenant that maintenance supervisor is being a peeping tom- she is a victim of it Maintenance supervisor is an ex-con She was also informed by the tenant that the maintenance supervisor has attempted to break into their unit When the tenant contacted management, they claimed they were a liar	Website
207836	Oct 26 2017 2:49PM	Oct 26 2017 2:51PM	Stephanie Zelaya	Paris	Tennessee	Type A (HUD MFH Case)		Phone
207837	Oct 26 2017 2:54PM	Oct 26 2017 2:54PM	Yaritza Candelaria	Los Angeles	California	Type A (HUD MFH Case)		Phone
207838	Oct 26 2017 2:56PM	Oct 26 2017 2:56PM	Stephanie Zelaya	Washington	District of Columbia	Type B (HUD Non-FHA Case)		Phone
207839	Oct 26 2017 2:59PM	Oct 26 2017 3:11PM	Yaritza Candelaria	Johnstown	Pennsylvania	Type A (HUD MFH Case)		Mail
207840	Oct 26 2017 3:01PM	Oct 26 2017 3:01PM	Stephanie Zelaya	Mount Vernon	Ohio	Type B (HUD Non-FHA Case)		Phone
207841	Oct 26 2017 3:02PM	Oct 26 2017 3:04PM	Kimberly Douglass Smith	NORFOLK	New York	Type A (HUD MFH Case)		Phone
207842	Oct 26 2017 3:06PM	Oct 26 2017 3:07PM	Kimberly Douglass Smith	Waterloo	Iowa	Type B (HUD Non-FHA Case)		Phone
207843	Oct 26 2017 3:08PM	Oct 26 2017 3:10PM	Kimberly Douglass Smith	Cincinnati	Ohio	Type B (HUD Non-FHA Case)		Phone
207844	Oct 26 2017 3:13PM	Oct 26 2017 3:14PM	Kimberly Douglass Smith	Clarksville	Indiana	Type C (Non-HUD Case)		Phone
207845	Oct 26 2017 3:15PM	Oct 26 2017 3:19PM	Stephanie Zelaya	Baltimore	Maryland	Type A (HUD MFH Case)		Phone
207846	Oct 26 2017 3:20PM	Oct 26 2017 3:29PM	Kimberly Douglass Smith	West Palm Beach	Florida	Type A (HUD MFH Case)	LIH- 2 bedroom family in Brooklyn/Manhattan, NY	Mail
207847	Oct 26 2017 3:21PM	Oct 26 2017 3:22PM	Darshall Davis	Wilmington	North Carolina	Type B (HUD Non-FHA Case)	Caller has complaint against PHA and the staff FMR: receiving assistance from state agency?	Phone
207848	Oct 26 2017 3:33PM	Oct 26 2017 3:34PM	Stephanie Zelaya	Bronx	New York	Type C (Non-HUD Case)	Complaint against management-	Phone
207849	Oct 26 2017 3:37PM	Oct 26 2017 3:40PM	Kimberly Douglass Smith	Baltimore	Maryland	Type A (HUD MFH Case)	KIRKWOOD HOUSE: Caller is checking to make sure that she has the correct number to the corporate office.	Phone
207850	Oct 26 2017 3:41PM	Oct 26 2017 3:42PM	Yaritza Candelaria	ST. Angelo	Texas	Type B (HUD Non-FHA Case)	Caller have a complain against a neighbor. The neighbor have a cooking business in her property. Tenant is having illness difficulties with the spices that the neighbor cook. She have people cooking day and night and all the smoke comes inside her house. Tenant went to the hospital because she couldn't breathe.	Phone
207851	Oct 26 2017 3:54PM	Oct 26 2017 3:57PM	Darshall Davis	Rushville	Indiana	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding them not repairing her apt so she can move back in after a fire at RUSHVILLE COMMONS 22ND AVENUE APARTMENTS She wants to send a complaint through the mail to a HUD office She has safety concerns in regards to crime Mold issue that has not been addressed	Phone
207852	Oct 26 2017 4:02PM	Oct 26 2017 4:06PM	Stephanie Zelaya	Opa Locka	Florida	Type A (HUD MFH Case)		Mail
207853	Oct 26 2017 4:05PM	Oct 26 2017 4:05PM	Yaritza Candelaria	Dallas	Texas	Type A (HUD MFH Case)	LIH-3BD FAM in Dallas and Grand Prairie	Mail
207854	Oct 26 2017 4:08PM	Oct 26 2017 4:09PM	Kimberly Douglass Smith	Bellevue	Washington	Type C (Non-HUD Case)	FMR Section 42	Phone
207855	Oct 26 2017 4:11PM	Oct 26 2017 4:36PM	Stephanie Zelaya	Las Vegas	Nevada	Type B (HUD Non-FHA Case)	Discrimination complaint LIH- 1 bedroom family/elderly in BETHLEHEM, PA	Phone
207856	Oct 26 2017 4:23PM	Oct 26 2017 4:24PM	Kimberly Douglass Smith	BETHLEHEM	Pennsylvania	Type A (HUD MFH Case)		Mail
207857	Oct 26 2017 4:25PM	Nov 22 2017 9:53AM	Kimberly Douglass Smith	Belair	Maryland	Type B (HUD Non-FHA Case)	Home owner wanting info refinancing his home Caller have some questions about some income that she wasn't expecting.	Phone
207858	Oct 26 2017 4:32PM	Oct 26 2017 4:59PM	Yaritza Candelaria	Littleton	Colorado	Type B (HUD Non-FHA Case)		Phone
207859	Oct 26 2017 4:42PM	Oct 26 2017 4:42PM	Kimberly Douglass Smith	Turlock	California	Type C (Non-HUD Case)	FMR received and non-renewal notice. Wants to know if it's legal?	Phone
207860	Oct 26 2017 4:46PM	Oct 26 2017 4:47PM	Stephanie Zelaya	Fort Lauderdale	Florida	Type B (HUD Non-FHA Case)	Section 42 LANGLEY SQUARE II APARTMENTS: Caller states that it's time for her re certification but she is not able to get in contact with the manager. Received a letter 10/24/17 stating her rent is increasing on 10/1/17.	Phone
207861	Oct 26 2017 4:47PM	Oct 26 2017 4:51PM	Kimberly Douglass Smith	Hampton	Virginia	Type A (HUD MFH Case)		Phone
207862	Oct 26 2017 4:50PM	Oct 26 2017 4:51PM	Stephanie Zelaya	Aurora	Illinois	Type C (Non-HUD Case)	Has concerns about leasing agents not having real estate licenses	Phone
207863	Oct 26 2017 4:53PM	Oct 26 2017 4:58PM	Stephanie Zelaya	Van Nuys	California	Type B (HUD Non-FHA Case)	LIH- 1BR elderly apts in LA Co, CA INDIAN SPRINGS APTS: Caller states that three buildings porch lights are out. States that they have called the leasing office to no avail to report the issue.	Mail
207864	Oct 26 2017 4:54PM	Oct 26 2017 4:55PM	Kimberly Douglass Smith	Broken Arrow	Oklahoma	Type A (HUD MFH Case)		Phone

207865	Oct 26 2017 4:59PM	Oct 26 2017 5:00PM	Kimberly Douglass Smith		Kankakee	Illinois	Type A (HUD MFH Case)	CRESTVIEW VILLAGE APARTMENTS; caller states that the manager gave her a notice to quit due to the smell of marijuana in her unit.	Phone
207866	Oct 27 2017 8:42AM	Oct 27 2017 2:35PM	Stephanie Zelaya					LIH-	
207867	Oct 27 2017 8:43AM	Oct 27 2017 5:00PM	Rita Rashad		Lawton	Oklahoma	Type A (HUD MFH Case)	2/3 bdrm, family, OKC	Phone
207868	Oct 27 2017 8:43AM	Oct 27 2017 2:36PM	Stephanie Zelaya					LIH- Has a voucher	
207869	Oct 27 2017 8:44AM	Oct 27 2017 2:38PM	Stephanie Zelaya					VM	
207870	Oct 27 2017 8:44AM	Oct 27 2017 1:41PM	Rita Rashad				Type C (Non-HUD Case)	Discriminating against tenants... Questions about HVAC-	
207871	Oct 27 2017 8:45AM	Oct 27 2017 3:59PM	Stephanie Zelaya					PHA in CO	
207872	Oct 27 2017 8:46AM	Oct 27 2017 4:04PM	Stephanie Zelaya		Decatur	Illinois	Type A (HUD MFH Case)	LIH- 1/2BR family apts in Indianapolis, IN	Phone
								THE PARKWAYS: Caller states that her heat has been broken since last winter. States that she was given a space heater to heat her unit by the property.	
207873	Oct 27 2017 8:47AM	Nov 1 2017 10:03AM	Kimberly Douglass Smith		Chicago	Illinois	Type A (HUD MFH Case)	LIH- Orange Co, CA	Phone
207874	Oct 27 2017 8:48AM	Oct 27 2017 4:56PM	Stephanie Zelaya					Back rent...	
207875	Oct 27 2017 8:48AM	Oct 27 2017 3:45PM	Rita Rashad				Type C (Non-HUD Case)	LL complaint - family is being mistreated...	
207876	Oct 27 2017 8:50AM	Oct 27 2017 3:44PM	Rita Rashad				Type C (Non-HUD Case)	People have gotten access to the master key to enter the building and break into the units to steal from the tenants	
207877	Oct 27 2017 8:51AM	Oct 27 2017 8:52AM	Stephanie Zelaya					Greenwood: Looking at Mountain Glen, but feels she is being discriminated against bc of her mental illness. They are giving away her apt over an \$80 dispute . There were issues with apt , and they did not give back her Security Deposit.	
207878	Oct 27 2017 8:53AM	Oct 27 2017 1:34PM	Rita Rashad		Bend	Oregon	Type A (HUD MFH Case)	Duplicate	Phone
207879	Oct 27 2017 8:54AM	Oct 27 2017 8:54AM	Rita Rashad				Type C (Non-HUD Case)	Colonial Point- Carabetta Management	
								She re-certified but management did not include deductions	
207880	Oct 27 2017 8:55AM	Nov 1 2017 10:59AM	Stephanie Zelaya					Elevator is not working	
207881	Oct 27 2017 8:56AM	Nov 1 2017 11:00AM	Stephanie Zelaya					Vm	
207882	Oct 27 2017 8:58AM	Oct 27 2017 8:59AM	Rita Rashad				Type C (Non-HUD Case)	TN: LIH in Knoxville...	
								LIH- 1BR family apts in Milwaukee, WI	
207883	Oct 27 2017 9:06AM	Oct 27 2017 9:07AM	Stephanie Zelaya	Yes	Milwaukee	Wisconsin	Type A (HUD MFH Case)		Mail
								Columbia Gardens - her unit was remodeled and she'd started working, then previous Mgmt started charging her market rent. She was forced to sign a document stating she has to repay....she made 1 payment of \$97 back in 2016. New Mgr came in, and she had to pay the extra amount plus rent. New Mgr did not know what was going on with this back rent, told her to not pay the back rent. It has been over a year, since told not to worry about. Told she had 3 days to vacate or pay \$114....New Mgr say, it was hearsay, and must pay \$114...	
207884	Oct 27 2017 9:11AM	Oct 27 2017 9:11AM	Rita Rashad		Columbia	South Carolina	Type A (HUD MFH Case)	ASPEN TEMPLE	Phone
								She has been having issues with management in regards of getting proof from previous employer that states she no longer works there as of June	
								Management states she owes back rent for July and Aug	
								She was told to sign a document that states her rent would be 0 as of Sept instead of August	
								Then management told her she owed back rent from March-May	
207885	Oct 27 2017 9:18AM	Oct 27 2017 9:20AM	Stephanie Zelaya		Newark	New Jersey	Type A (HUD MFH Case)	She got a utility check that was dated from March and April	Phone
207886	Oct 27 2017 9:24AM	Oct 31 2017 2:42PM	Darshall Davis					Caller has complaint against mgmt	
207887	Oct 27 2017 9:25AM	Oct 31 2017 2:43PM	Darshall Davis					LIH	
207888	Oct 27 2017 9:26AM	Oct 31 2017 2:44PM	Darshall Davis					LIH	
207889	Oct 27 2017 9:27AM	Oct 31 2017 2:45PM	Darshall Davis					Caller has questions about programs	
207890	Oct 27 2017 9:28AM	Oct 31 2017 12:03PM	Kimberly Douglass Smith					Complaint against mgmt regarding leaking in the bedroom of her apt	
207891	Oct 27 2017 9:29AM	Oct 31 2017 2:47PM	Darshall Davis					Caller has complaint against manager in the office	
207892	Oct 27 2017 9:29AM	Oct 27 2017 9:31AM	Stephanie Zelaya					Lexington Hills Apts - Caller has complaint against mgmt regarding poor maintenance and mold	
207893	Oct 27 2017 9:30AM	Oct 27 2017 3:52PM	Kimberly Douglass Smith		Corning	New York	Type B (HUD Non-FHA Case)	infestation	Phone
207894	Oct 27 2017 9:31AM	Oct 27 2017 4:58PM	Kimberly Douglass Smith					PHA/HCV	
207895	Oct 27 2017 9:32AM	Oct 31 2017 2:48PM	Darshall Davis					LIH	
								The Partridge Creek (Clinton Town) - Mother has been living at apt for 5 years...she needs care giving; the problem is, Mgmt told her it (pension or death benefits, altho daughter did not know quite what income was for) has to be counted as income.	
207896	Oct 27 2017 9:33AM	Oct 27 2017 9:35AM	Rita Rashad		MaComb	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding them trying to fraud her for her money and other issues at the property	Phone
207897	Oct 27 2017 9:35AM	Oct 30 2017 1:21PM	Kimberly Douglass Smith					CHATEAU HILLS	
								Property manager	
								Corp wants her to move to the property to become an on-site manager and she wants to know if HUD is paying for her unit	
207898	Oct 27 2017 9:35AM	Oct 27 2017 9:35AM	Stephanie Zelaya		Parkersburg	West Virginia	Type A (HUD MFH Case)		Phone
207899	Oct 27 2017 9:35AM	Oct 30 2017 1:22PM	Kimberly Douglass Smith					Discrimination Complaint	
								Caller has complaint against mgmt regarding he bldg being without lighting and maintenance issues within her own apt	
207900	Oct 27 2017 9:37AM	Oct 30 2017 1:12PM	Kimberly Douglass Smith						



207901	Oct 27 2017 9:39AM	Oct 30 2017 1:45PM	Kimberly Douglass Smith		Chicago	Illinois	Type A (HUD MFH Case)	WINTHROP TOWERS: Caller has complaint of an AC unit that is loud and irritating him and mgmt not doing anything about it	Phone
207902	Oct 27 2017 9:40AM	Oct 27 2017 9:41AM	Stephanie Zelaya		Ansonia	Connecticut	Type B (HUD Non-FHA Case)	Complaint against tenant-	Phone
207903	Oct 27 2017 9:40AM	Oct 27 2017 9:40AM	Darshall Davis						
207904	Oct 27 2017 9:40AM	Oct 27 2017 9:40AM	Rita Rashad		Garner	North Carolina	Type B (HUD Non-FHA Case)	Milburny Apts (Raleigh) - not MFCH; does not know program...	Phone
207905	Oct 27 2017 9:43AM	Oct 27 2017 9:45AM	Rita Rashad		Fairmont	West Virginia	Type B (HUD Non-FHA Case)	Looking for Section 8 Voucher program LIH in Wilkes Barre PA 3 BR Family - caller also looking for LIH under PHA LIH- 1BR elderly apts in Montgomery Co, PA	Phone
207906	Oct 27 2017 10:01AM	Oct 27 2017 10:02AM	Darshall Davis		Wilkes Barre	Pennsylvania	Type A (HUD MFH Case)		Phone
207907	Oct 27 2017 10:02AM	Oct 27 2017 10:02AM	Stephanie Zelaya		Conshohocken	Pennsylvania	Type A (HUD MFH Case)	Lake of Westdale - Put a deposit down, the places she was shown vs what they put her in, is totally different. When she gets into apt, there are spider webs, bar in closet bent up, Apt next to her have new appliances while she has old appliances...	Mail
207908	Oct 27 2017 10:02AM	Oct 27 2017 10:04AM	Rita Rashad		Columbus	Ohio	Type C (Non-HUD Case)	LIH in Marion CO 4 BR Family - also interested in rental assistance with PHA	Phone
207909	Oct 27 2017 10:10AM	Oct 27 2017 10:11AM	Darshall Davis		Ocala	Florida	Type A (HUD MFH Case)		Phone
207910	Oct 27 2017 10:17AM	Oct 27 2017 10:19AM	Stephanie Zelaya	Yes	Washington	District of Columbia	Type B (HUD Non-FHA Case)	Wants to apply for a voucher Caller have a complain against management in ALLAIRE MANOR. Neighbors are smoking on the hallways and management is not doing anything about it. Management is asking personal questions about health problems. Kitchen faucets are not being replaced.	Phone
207911	Oct 27 2017 10:19AM	Oct 27 2017 10:21AM	Yaritza Candelaria		Wall	New Jersey	Type A (HUD MFH Case)	Maint. painted the fire doors	Phone
207912	Oct 27 2017 10:21AM	Oct 27 2017 10:21AM	Rita Rashad		Riverview	Florida	Type C (Non-HUD Case)	Arbor at Carolwood - caller is market renter w/LL complaint...	Phone
207913	Oct 27 2017 10:31AM	Oct 27 2017 10:31AM	Darshall Davis		Jonesville	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt for not being at the property at PARKWOOD APARTMENTS - he stated inspector with USDA is scheduled to come inspect - he has contacted corp office and they only made excuses for the manager	Phone
207914	Oct 27 2017 10:35AM	Oct 27 2017 10:38AM	Stephanie Zelaya		Indianapolis	Indiana	Type A (HUD MFH Case)	GRANDVILLE COOPERATIVE She had lived there for 45 years She wants to have her rent recalculated because she feels they have not calculated her rent correctly Manager kept furniture from the management office	Phone
207915	Oct 27 2017 10:37AM	Oct 27 2017 10:38AM	Rita Rashad		Davis	West Virginia	Type B (HUD Non-FHA Case)	Woodlands - caller is with PHA...	Phone
207916	Oct 27 2017 10:44AM	Oct 27 2017 10:44AM	Yaritza Candelaria		Akron	Ohio	Type A (HUD MFH Case)	Caller have a complain against management in HILLWOOD II. Tenant feel target by security in the property.	Phone
207917	Oct 27 2017 10:44AM	Oct 27 2017 10:48AM	Rita Rashad		Valencia	California	Type A (HUD MFH Case)	Manchester, NH - victim of foreclosure fraud...Atty General did not do anything.	Phone
207918	Oct 27 2017 10:46AM	Oct 27 2017 10:48AM	Stephanie Zelaya		East Chicago	Indiana	Type A (HUD MFH Case)	1 bdrm, family, Manchester HARBORSIDE APARTMENTS She was supposed to be transferred to another building because it is not up to code, but they haven't been moved	Phone
207919	Oct 27 2017 10:49AM	Oct 27 2017 10:49AM	Yaritza Candelaria		Dundalk	Maryland	Type A (HUD MFH Case)	She has not had heat for a week There is a roach infestation Management stated there was nothing they could do but send an exterminator, but it hasn't solved the issue	Phone
207920	Oct 27 2017 10:51AM	Oct 27 2017 10:52AM	Rita Rashad		Idaho City	Idaho	Type A (HUD MFH Case)	Caller have a complain against management in CENTER PLACE. They have a sewer problem and no water at the property.	Phone
207921	Oct 27 2017 10:54AM	Oct 27 2017 10:55AM	Stephanie Zelaya		Walkertown	North Carolina	Type A (HUD MFH Case)	Shadow Mountain - is there a cap amount on rent...	Phone
207922	Oct 27 2017 11:02AM	Oct 27 2017 11:02AM	Rita Rashad		Hardin	Kentucky	Type A (HUD MFH Case)	LIH- 1BR family/elderly apts in Forsyth Co, NC	Mail
207923	Oct 27 2017 11:06AM	Oct 27 2017 11:06AM	Darshall Davis		Pompano Beach	Florida	Type A (HUD MFH Case)	Hilldale - family has been kicked out of apt., and said they had a dirty house. Mgr took picture. Accused him of not being on lease.	Phone
207924	Oct 27 2017 11:06AM	Oct 27 2017 11:07AM	Stephanie Zelaya		Huntsville	Texas	Type A (HUD MFH Case)	LIH in Broward/St Lucie CO FL 2 BR Family	Mail
207925	Oct 27 2017 11:07AM	Oct 27 2017 11:07AM	Rita Rashad		Ft. Worth	Texas	Type C (Non-HUD Case)	LIH- 2BR family apts in Montgomery Co and Walker Co, TX	Mail
207926	Oct 27 2017 11:08AM	Oct 27 2017 11:11AM	Yaritza Candelaria		Rochester	New York	Type A (HUD MFH Case)	Wood Hill - not MFCH; but concern about service dog documentation requested by apt.	Phone
207927	Oct 27 2017 11:10AM	Oct 27 2017 11:10AM	Rita Rashad		New York	New York	Type C (Non-HUD Case)	Caller have a complain against management in URBAN PARK APTS. Tenant have a leak under her shower for about 6 months.	Phone
207928	Oct 27 2017 11:12AM	Oct 27 2017 11:13AM	Stephanie Zelaya		Torrance	California	Type B (HUD Non-FHA Case)	Leaking in the lobby	Phone
207929	Oct 27 2017 11:13AM	Oct 27 2017 11:14AM	Rita Rashad		Trinidad	Colorado	Type C (Non-HUD Case)	Water damage	Phone
207930	Oct 27 2017 11:20AM	Oct 27 2017 11:21AM	Yaritza Candelaria		Sarasota	Florida	Type C (Non-HUD Case)	Mold	Phone
207931	Oct 27 2017 11:22AM	Oct 27 2017 11:29AM	Darshall Davis		Waterbury	Connecticut	Type A (HUD MFH Case)	Mice	Phone
								Bedbugs in the building Multiple Dwelling...deregulation. Complaint against management- Lives in house and has complaint... Rental Market call to make a complain against a property that denied her application for an apt. Caller feel she was discriminated	Phone
								Caller has questions about the parking policy and her sticker for her vehicle on the property at NORTHWOOD APTS	Phone

207932	Oct 27 2017 11:28AM	Oct 27 2017 11:28AM	Rita Rashad		N. Chicago	Illinois	Type A (HUD MFH Case)	Prairie View 60064 - told she has 30 day eviction; Mgmt is evicting her bc she was with a tenant who slashed the tire of ex-boyfriend. Tenant wants to take it court. If so, Mgmt is going to bring up other issues with this same tenant.	Phone
207933	Oct 27 2017 11:34AM	Oct 27 2017 11:35AM	Yaritza Candelaria		Weymouth	Massachusetts	Type A (HUD MFH Case)	LIH-2BD FAM in Norfolk Co. MA	Mail
207934	Oct 27 2017 11:39AM	Oct 27 2017 11:42AM	Rita Rashad		Baton Rouge	Louisiana	Type A (HUD MFH Case)	1 bdrm, disable, Baton Rouge	Phone
207935	Oct 27 2017 11:44AM	Oct 27 2017 11:44AM	Rita Rashad						
								MIRACLE MANOR Signed a lease for in Nov She has had 4 rent increases since July  Management states tenants did not use their utility allowance, so they were reduced She wants to know if they can increase the rent before her lease ends They also did not calculate her rent correctly They did not include her medical deductions	Phone
207936	Oct 27 2017 11:46AM	Oct 27 2017 11:47AM	Stephanie Zelaya		Edna	Texas	Type A (HUD MFH Case)	LIH- 2/3BR family apts in Santa Ana and Anaheim, CA	Phone
207937	Oct 27 2017 11:51AM	Oct 27 2017 11:57AM	Stephanie Zelaya	Yes	Santa Ana	California	Type A (HUD MFH Case)		Phone
								Blackstone Terrace - called about a month ago and talk to the Mgr., to report fraud...she divulge some information that she knew. There is a tenant who has been frauding the system. She is only reporting her job, but not child support - which is \$1,600. Explained, the system is slow. She has been getting child support for the last 5 years and she has a bank account with lots of money....	Phone
207938	Oct 27 2017 11:54AM	Oct 27 2017 11:54AM	Rita Rashad		Woonsocket	Rhode Island	Type A (HUD MFH Case)		
								SMYRNA TOWERS: Caller states that she turned her re-certification paperwork in in a timely manor but has not yet signed the documents. Was told by the manger that she would get her information to be signed on Wednesday. Wants to know if the property can give her the re-certification and increase her rent.	Mail
207939	Oct 27 2017 11:57AM	Oct 27 2017 12:00PM	Kimberly Douglass Smith		Smyrna	Georgia	Type A (HUD MFH Case)	Complaint against management- 1 bdrm, family, Jefferson County, Orange County	Phone
207940	Oct 27 2017 12:00PM	Oct 27 2017 12:00PM	Stephanie Zelaya		Chattanooga	Tennessee	Type B (HUD Non-FHA Case)	Caller wants to know if any other assistance is available to her - she was getting assistance with PHA - the property where she was living is not being maintained and PHA said they would not pay rent on her behalf	Phone
207941	Oct 27 2017 12:02PM	Oct 27 2017 12:03PM	Rita Rashad		Port Arthur	Texas	Type A (HUD MFH Case)		
207942	Oct 27 2017 12:03PM	Oct 27 2017 12:09PM	Darshall Davis		Victoria	Texas	Type B (HUD Non-FHA Case)		
								LEXINGTON VILLAGE: Caller states that the community room and activity room has a sign that states that there is no eating or drinking in the activity room. Caller states that she feels discriminated against because a different race from the University are allowed to eat in that room. Complaint against local PHA in Maryland- Feels she is being discriminated	Phone
207943	Oct 27 2017 12:05PM	Oct 27 2017 12:13PM	Kimberly Douglass Smith		Detroit	Michigan	Type A (HUD MFH Case)	Contacted PHA field office in Baltimore, but nothing was done 1 bdrm, senior, Hendricks County, Plainfield and Danville	Phone
207944	Oct 27 2017 12:07PM	Oct 27 2017 12:12PM	Stephanie Zelaya		Brooklyn	New York	Type B (HUD Non-FHA Case)	LIH- 2 bedroom elderly in Willoughby, OH.	Mail
207945	Oct 27 2017 12:09PM	Oct 27 2017 12:10PM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	SUN VALLEY Management filed an eviction but did not give her the notice The eviction notice states she did not pay rent, but she has receipts Management is involved with her baby's father and he is not paying rent She is being harassed by management	
207946	Oct 27 2017 12:18PM	Oct 27 2017 12:33PM	Kimberly Douglass Smith		Willowick	Ohio	Type A (HUD MFH Case)	Management told a tenant that she was going to evict her so that the father of her child won't have to deal with her Her family members are not paying rent She is being overcharged for rent 1 bdrm, family, Southfiel and Oakland County Caller has complaint against maintenance man on the property - he lives and works there and tenants are uncomfortable at ROSELAWN APARTMENTS	Phone
								Parkview Apts 55411 - could not understand her concern.	Phone
								LIH- 1BR family apts in Oakland Co, MI	
207947	Oct 27 2017 12:18PM	Oct 27 2017 12:22PM	Stephanie Zelaya		Wichita Falls	Texas	Type A (HUD MFH Case)	Repeat caller	Phone
207948	Oct 27 2017 12:19PM	Oct 27 2017 12:21PM	Rita Rashad		Highland Park	Michigan	Type A (HUD MFH Case)		
207949	Oct 27 2017 12:20PM	Oct 27 2017 12:23PM	Darshall Davis		Artesia	New Mexico	Type A (HUD MFH Case)		
207950	Oct 27 2017 12:28PM	Oct 27 2017 12:29PM	Rita Rashad		Minneapolis	Minnesota	Type A (HUD MFH Case)		
207951	Oct 27 2017 12:33PM	Oct 27 2017 12:34PM	Stephanie Zelaya		Highland Park	Michigan	Type A (HUD MFH Case)		
207952	Oct 27 2017 12:34PM	Oct 27 2017 12:34PM	Darshall Davis						
207953	Oct 27 2017 12:34PM	Oct 27 2017 12:34PM	Kimberly Douglass Smith						
207954	Oct 27 2017 12:35PM	Oct 27 2017 12:35PM	Yaritza Candelaria		New Brunswick	New Jersey	Type A (HUD MFH Case)	LIH-2BD FAM in New Brunswick NJ Caller has complaint against mgmt and is requesting mailing address and contact to speak with them about RINDGE TOWER APARTMENTS Caller have a complain against PHA LIDO SQUARE I	Phone
207955	Oct 27 2017 12:37PM	Oct 27 2017 12:44PM	Darshall Davis		Cambridge	Massachusetts	Type A (HUD MFH Case)	Management is mentally abusing her Her rent has not been adjusted from her income decrease	Phone
207956	Oct 27 2017 12:40PM	Oct 27 2017 12:41PM	Yaritza Candelaria		Cudahy	California	Type B (HUD Non-FHA Case)		Phone
207957	Oct 27 2017 12:43PM	Oct 27 2017 12:45PM	Stephanie Zelaya	Yes	Pittsburg	California	Type A (HUD MFH Case)		Phone

							PECAN GROVE APARTMENTS: Caller states that she another tenant had a physical altercation. States that she has informed the manager several times that the neighbor has been harassing her. She's also filed a police report. Caller states that she received a notice to vacate the property because she defended herself.	
207958	Oct 27 2017 12:43PM	Oct 27 2017 1:03PM	Kimberly Douglass Smith	Dumas	Arkansas	Type A (HUD MFH Case)	Caller has complaint against mgmt - she has no rental assistance	Phone
207959	Oct 27 2017 12:47PM	Oct 27 2017 12:48PM	Darshall Davis	Cudahy	California	Type C (Non-HUD Case)	Caller have a complain against management in THE PARKWAYS. The heater is not working since last year, tenant put an work order before start the cold weather and they haven't done anything. Tenant have a 7 month baby. Neighbors smoking cigarettes by her door.	Phone
207960	Oct 27 2017 12:48PM	Oct 27 2017 12:49PM	Yaritza Candelaria	Chicago	Illinois	Type A (HUD MFH Case)	Complaint against maintenance LIH- 1BR family apts in Spokane Valley and Spokane, WA	Phone
207961	Oct 27 2017 12:58PM	Oct 27 2017 12:59PM	Stephanie Zelaya	Mobile	Alabama	Type B (HUD Non-FHA Case)		Phone
207962	Oct 27 2017 1:07PM	Oct 27 2017 1:07PM	Stephanie Zelaya	Spokane Valley	Washington	Type A (HUD MFH Case)	LIH- 1BR family apts in Wayne Co, MI	Mail
207963	Oct 27 2017 1:10PM	Oct 27 2017 1:11PM	Yaritza Candelaria	Worthington	West Virginia	Type A (HUD MFH Case)		Mail
207964	Oct 27 2017 1:12PM	Oct 27 2017 1:12PM	Stephanie Zelaya	Highland Park	Michigan	Type A (HUD MFH Case)		Mail
207965	Oct 27 2017 1:16PM	Oct 27 2017 1:16PM	Stephanie Zelaya	Gardner	Massachusetts	Type A (HUD MFH Case)	LIH- 1BR family apts in Worcester, MA	Mail
							Caller has questions about how long she has to move from the property after she recvs her settlement - she lives at DENVER GARDENS APTS	
207966	Oct 27 2017 1:16PM	Oct 27 2017 1:18PM	Darshall Davis	Denver	Colorado	Type A (HUD MFH Case)	Caller have a complain against PHA	Phone
207967	Oct 27 2017 1:17PM	Oct 27 2017 1:18PM	Yaritza Candelaria	New Bedford	Massachusetts	Type B (HUD Non-FHA Case)		Phone
207968	Oct 27 2017 1:36PM	Oct 27 2017 1:37PM	Darshall Davis	Madisonville	Tennessee	Type C (Non-HUD Case)	Caller has complaint of discrimination of her service animal - no rental assistance	Phone
207969	Oct 27 2017 1:40PM	Oct 27 2017 1:40PM	Rita Rashad	Fresno	California	Type B (HUD Non-FHA Case)	Caller has complaint against his LL..... LIH-1BD ELD in Miami FL	Phone
207970	Oct 27 2017 1:48PM	Oct 27 2017 1:49PM	Yaritza Candelaria	Miami Gardens	Florida	Type A (HUD MFH Case)		Mail
							WOODLAND EAST APARTMENTS: Caller states that she became unemployed on Sept 28th, 2017. She states that she told the manger on October 2, 2017. Manager has not processed the IR and is making the caller pay rent the same amount of rent for November.	
207971	Oct 27 2017 1:49PM	Oct 27 2017 1:50PM	Kimberly Douglass Smith	Michigan City	Indiana	Type A (HUD MFH Case)	1 bdrm, family, Camden County Regency Park - not MFCH; she is being harassed by other tenants. She has a disabled daughter and they are both being harassed. Mgmt won't do anything.	Phone
207972	Oct 27 2017 1:49PM	Oct 27 2017 1:50PM	Rita Rashad	Runnemede	New Jersey	Type A (HUD MFH Case)		Phone
207973	Oct 27 2017 1:56PM	Oct 27 2017 2:05PM	Rita Rashad	E. Point	Georgia	Type B (HUD Non-FHA Case)	Cypress Point - not MFCH; via PHA. Caller have a complain against PHA	Phone
207974	Oct 27 2017 2:00PM	Oct 27 2017 2:00PM	Rita Rashad	Lafayette	Indiana	Type B (HUD Non-FHA Case)		Phone
207975	Oct 27 2017 2:01PM	Oct 27 2017 2:01PM	Yaritza Candelaria	Hartford	Connecticut	Type B (HUD Non-FHA Case)		Phone
207976	Oct 27 2017 2:07PM	Oct 27 2017 2:07PM	Yaritza Candelaria	Chicago	Illinois	Type A (HUD MFH Case)	LIH-3BD FAM in Orange Co. FL	Mail
207977	Oct 27 2017 2:09PM	Oct 27 2017 2:10PM	Stephanie Zelaya	Weatherford	Texas	Type B (HUD Non-FHA Case)	Complaint against management/local PHA	Phone
207978	Oct 27 2017 2:11PM	Oct 27 2017 2:13PM	Rita Rashad	St. Louis	Missouri	Type A (HUD MFH Case)	3/4 bdrm, family, Columbia and KC, Missouri	Phone
207979	Oct 27 2017 2:16PM	Oct 27 2017 2:21PM	Stephanie Zelaya	Worthington	West Virginia	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Marshall Co, WV	Phone
207980	Oct 27 2017 2:16PM	Oct 27 2017 2:17PM	Yaritza Candelaria	Newport Beach	California	Type A (HUD MFH Case)		Mail
							LIH-2BD FAM in Orange Co. CA Macedonia 32405 - moved in apt, she was pregnant and lives in a 2 bdrm; received a utility for \$89. When started working, she noticed her electric bill was getting higher and higher. Believes part of reason is ac which is not working problem. Maintenance worked on it, still don't work...Her bill is now \$276 dollars. She went to Mgr. and they said, they will fix it. Tenant has done everything to keep utility bill.	
207981	Oct 27 2017 2:25PM	Oct 27 2017 2:25PM	Rita Rashad	Panama City	Florida	Type A (HUD MFH Case)	LIH- 1BR elderly apts in Adams Co and Jefferson Co, CO	Phone
207982	Oct 27 2017 2:25PM	Oct 27 2017 2:25PM	Stephanie Zelaya	Lakewood	Colorado	Type A (HUD MFH Case)	2 bdrm, family, Lakeland Market renter w/L complaints... Caller have a complain against management in EAGLE'S NEST APTS. Smell bad in the apartments and the hallways.	Mail
207983	Oct 27 2017 2:30PM	Oct 27 2017 2:30PM	Rita Rashad	Lakeland	Florida	Type A (HUD MFH Case)		Phone
207984	Oct 27 2017 2:34PM	Oct 27 2017 2:39PM	Rita Rashad	Dallas	Texas	Type C (Non-HUD Case)		Phone
207985	Oct 27 2017 2:36PM	Oct 27 2017 2:37PM	Yaritza Candelaria	Broken Arrow	Oklahoma	Type A (HUD MFH Case)	TULSA PYTHIAN MANOR Wants to move to another property that is subsidized The property she wants to move to doesn't provide/offer reimbursement on expenses for service animals She was told by management that she would have to reapply She and daughter are disabled and they are being retaliated against by the Orangeburg Mental Health. She has a complaint against OMH. She got a packet from the DOJ after her complaint. She received an email from OIG. There were inspections. She is suffering from mold exposure. Her daughter almost died..Told by State, she had no right to complain. Caller have a complain against management in BRENHAM HSG.COMPLEX. Mold in the apartments	Phone
207986	Oct 27 2017 2:53PM	Oct 27 2017 2:54PM	Stephanie Zelaya	Tulsa	Oklahoma	Type A (HUD MFH Case)		Phone
207987	Oct 27 2017 2:53PM	Oct 27 2017 2:54PM	Rita Rashad	Orangeburg	North Carolina	Type B (HUD Non-FHA Case)		Phone
207988	Oct 27 2017 3:06PM	Oct 27 2017 3:07PM	Yaritza Candelaria	Brenham	Texas	Type A (HUD MFH Case)	Caller have a complain against management in EAST HILLS PARK PHASE. Garbage disposal is not working and maint. haven't fix it. Tenant has been in that apartment for 8 years and maint. have not paint it.	Phone
207989	Oct 27 2017 3:14PM	Oct 27 2017 3:14PM	Yaritza Candelaria	Pittsburg	Pennsylvania	Type A (HUD MFH Case)		Phone

								MELVIN T. WALLS MANOR Calling on behalf of neighbor New ownership For weeks, management/maintenance has been harassing her neighbor stating she has bedbugs, which is false Management said they were going to have an inspection and that her items need to be wrapped up and put in bags Management wants to evict her neighbor to move her friend into the unit The manager dislikes that tenant There are only 3 washers/dryers for the entire property and the washer always has water in it after each load 1bdrm, family, Allegheny County	Phone Phone
207990 207991 207992	Oct 27 2017 3:15PM Oct 27 2017 3:17PM Oct 27 2017 3:20PM	Oct 27 2017 3:31PM Nov 21 2017 2:14PM Oct 27 2017 3:21PM	Stephanie Zelaya Rita Rashad Rita Rashad	Yes	Ypsilanti Pittsburgh	Michigan Pennsylvania	Type A (HUD MFH Case) Type A (HUD MFH Case)	Caller have a complain against management in GRAND OAK COMMUNITY. Manager charging her for money that she don't owe.	Phone
207993	Oct 27 2017 3:22PM	Oct 27 2017 3:23PM	Yaritza Candelaria		Evansville	Indiana	Type A (HUD MFH Case)	Caller have a complain against management in ABILITIES AT BRIARCLIFF. Tenant put a freezer in his apartment and management told him that he have to remove it because is an upgrade to the apartment and he is on violation to his contract. Manager said that it is HUD rules	Phone
207994	Oct 27 2017 3:35PM	Oct 27 2017 3:36PM	Yaritza Candelaria		Fayetteville	North Carolina	Type A (HUD MFH Case)	Hoisery Mill - very upset, regarding increase in rent...her husband died and went up on her rent. Told she was supposed to tell them about the widow's check. \$272 to \$556 which includes the widows pension. \$881 before the pension and received another \$800; totaling \$1660. Which comes to \$498 plus \$100 in back rent.	Phone
207995	Oct 27 2017 3:36PM	Oct 27 2017 3:43PM	Rita Rashad		Durham	North Carolina	Type A (HUD MFH Case)		Phone
207996	Oct 27 2017 3:42PM	Oct 27 2017 3:43PM	Yaritza Candelaria		East Point	Michigan	Type A (HUD MFH Case)	LIH-2BD in Macomb and Wayne Co. MI	Mail
207997	Oct 27 2017 3:51PM	Oct 27 2017 3:52PM	Yaritza Candelaria		Missoula	Montana	Type B (HUD Non-FHA Case)	Caller have a question about how to transfer her voucher	Phone
207998 207999	Oct 27 2017 4:04PM Oct 27 2017 4:07PM	Oct 27 2017 4:07PM Oct 27 2017 4:08PM	Rita Rashad Yaritza Candelaria		N. Highland	California	Type B (HUD Non-FHA Case)	Mutual Housing at the Highland - not MFCH; it's supportive housing....	Phone
208000	Oct 27 2017 4:10PM	Oct 27 2017 4:11PM	Stephanie Zelaya	No	Omaha	Nebraska	Type A (HUD MFH Case)	LIH- 3BR family apts in Douglas Co and Bellevue, NE	Phone
208001	Oct 27 2017 4:14PM	Oct 27 2017 4:14PM	Stephanie Zelaya		South Jordan	Utah	Type C (Non-HUD Case)	FMR Complaint against LL-	Phone
208002	Oct 27 2017 4:14PM	Oct 27 2017 4:15PM	Kimberly Douglass Smith		Bloomington	California	Type C (Non-HUD Case)	FMR wanting to file discrimination complaint. Harvard Court - not MFCH; but caller is a market renter....but apt have HUD programs.	Phone
208003	Oct 27 2017 4:15PM	Oct 27 2017 4:17PM	Rita Rashad		Kansas City	Missouri	Type C (Non-HUD Case)	Has a bed and breakfast Has questions about service animals and being highly allergic to dogs	Phone
208004 208005 208006 208007 208008 208009	Oct 27 2017 4:16PM Oct 27 2017 4:19PM Oct 27 2017 4:22PM Oct 27 2017 4:22PM Oct 27 2017 4:25PM Oct 27 2017 4:30PM Oct 27 2017 4:32PM	Oct 27 2017 4:18PM Oct 27 2017 4:22PM Oct 27 2017 4:22PM Oct 27 2017 4:27PM Oct 27 2017 4:32PM Oct 27 2017 4:32PM	Stephanie Zelaya Kimberly Douglass Smith Rita Rashad Kimberly Douglass Smith Yaritza Candelaria Rita Rashad		Roanoke Washington Orangeburg Fall River Newark St. Louis	Virginia District of Columbia South Carolina Massachusetts Delaware Missouri	Type C (Non-HUD Case) Type B (HUD Non-FHA Case) Type A (HUD MFH Case) Type A (HUD MFH Case) Type A (HUD MFH Case) Type A (HUD MFH Case)	PHA/HCV 1 bdrm, senior, Orangeburg LIH- 3 bedroom family. LIH-2BD FAM in Newark DE 2 bdrm, family, St. Louis	Phone Phone Phone Phone Phone Phone
208010	Oct 27 2017 4:33PM	Oct 27 2017 4:38PM	Stephanie Zelaya		Kettering	Ohio	Type A (HUD MFH Case)	TRAILS OF OAK CREEK Having issues with management Received 2 different notices One of them is for signing a document stating that her rent will be increasing, but she went in too late because she confused the dates for the notices Management is telling her that she needs to pay the difference She was supposed go in on Friday, but went in that Monday after that Management said it was a HUD policy Hampton Port - she was left a note, and was told to remove a storm door she put. She must have it off by tomorrow. At one time, tenants were told they couldn't use the apt water and they had to buy water...	Phone
208011 208012 208013	Oct 27 2017 4:37PM Oct 27 2017 4:42PM Oct 27 2017 4:44PM	Oct 27 2017 4:39PM Oct 27 2017 4:42PM Oct 27 2017 4:44PM	Rita Rashad Yaritza Candelaria Kimberly Douglass Smith		Corpus Christi Keiser Kaiser	Texas West Virginia West Virginia	Type A (HUD MFH Case) Type B (HUD Non-FHA Case) Type B (HUD Non-FHA Case)	PHA FMR Wants to report fraud against tenants- under PHA	Phone Phone Phone
208014 208015	Oct 27 2017 4:46PM Oct 27 2017 5:00PM	Oct 27 2017 4:47PM Oct 27 2017 5:00PM	Stephanie Zelaya Kimberly Douglass Smith		Los Angeles Hamburg	California Arkansas	Type B (HUD Non-FHA Case) Type B (HUD Non-FHA Case)	PHA Caller have a complain against management in LAWRENCE PARK. Furnace is not working and tenant has done couple work order and maint. hasn't fix anything. Caller request a call back	Phone Phone
208016 208017 208018 208019	Oct 27 2017 5:01PM Oct 30 2017 8:36AM Oct 30 2017 8:38AM Oct 30 2017 8:39AM	Oct 27 2017 5:02PM Nov 2 2017 4:08PM Nov 1 2017 10:25AM Nov 1 2017 10:29AM	Yaritza Candelaria Kimberly Douglass Smith Rita Rashad Rita Rashad		Centerline   Plant City	Michigan   Florida	Type A (HUD MFH Case)   Type C (Non-HUD Case) Type A (HUD MFH Case)	LIH... 1 bdrm, family, Hillsboro County	Phone   Phone
208020 208021 208022	Oct 30 2017 8:39AM Oct 30 2017 8:40AM Oct 30 2017 8:41AM	Oct 30 2017 8:39AM Oct 30 2017 8:41AM Nov 3 2017 2:08PM	Yaritza Candelaria Yaritza Candelaria Kimberly Douglass Smith	Yes				Caller didn't leave a phone number to call her back Caller didn't leave a phone number to call her back Caller have a complain against LL Has a question about OTC medications and medical deductions when re- certifying	Phone
208023	Oct 30 2017 8:42AM	Nov 1 2017 11:02AM	Stephanie Zelaya					Living in building 9 years, has been taken to court on a lie; they have on Certs that she gets \$13,000 which is not true. She gets \$400 a month for child support...feels like they are harassing her...now say, she owes over \$2,016 for repair	
208024	Oct 30 2017 8:42AM	Oct 30 2017 8:43AM	Rita Rashad				Type C (Non-HUD Case)		

208025	Oct 30 2017 8:42AM	Nov 3 2017 2:13PM	Kimberly Douglass Smith						Caller have a complain against management.	
208026	Oct 30 2017 8:42AM	Oct 30 2017 8:43AM	Stephanie Zelaya						VM	
208027	Oct 30 2017 8:44AM	Nov 1 2017 10:31AM	Rita Rashad			Type C (Non-HUD Case)			PA: LIH...little money	
208028	Oct 30 2017 8:44AM	Oct 30 2017 8:44AM	Yaritza Candelaria						Caller didn't leave a phone number to contact back.	
208029	Oct 30 2017 8:45AM	Nov 3 2017 2:17PM	Kimberly Douglass Smith						ID	
208030	Oct 30 2017 8:45AM	Nov 3 2017 2:19PM	Kimberly Douglass Smith						Complaint against management- Mold in unit	
208031	Oct 30 2017 8:46AM	Nov 3 2017 4:49PM	Stephanie Zelaya						Caller request a call back LIH	
									LIH	
									Asked for Kim...bad LL; feels discriminated against. They got kicked out by LL. They have been homeless for about a month. Due to water, they are having health issues.	
208032	Oct 30 2017 8:46AM	Oct 30 2017 8:46AM	Rita Rashad						Caller request a call back	
208033	Oct 30 2017 8:46AM	Nov 20 2017 4:04PM	Darshall Davis						Idaho: Issues of mold in apt.	
208034	Oct 30 2017 8:47AM	Nov 1 2017 10:33AM	Rita Rashad			Type C (Non-HUD Case)			Caller request a call back	
208035	Oct 30 2017 8:47AM	Nov 20 2017 4:05PM	Darshall Davis						Caller request a call back after 4pm	
208036	Oct 30 2017 8:48AM	Nov 21 2017 4:41PM	Yaritza Candelaria						King Plaza in Delaware - mice problems...	
208037	Oct 30 2017 8:49AM	Nov 1 2017 10:35AM	Rita Rashad			Type C (Non-HUD Case)			Caller request a call back. Caller have a complain against management.	
208038	Oct 30 2017 8:49AM	Nov 17 2017 9:06AM	Yaritza Candelaria	Yes					Caller request a call back LIH	
208039	Oct 30 2017 8:50AM	Nov 16 2017 12:31PM	Sunya Simms						Virginia Beach - believes, she has a Section 8 voucher...made many maintenance request. LL has not contacted her - holes under carpet, there is mold and she and son are getting sick. Lights are flickering. Apts failed inspection.	
208040	Oct 30 2017 8:51AM	Nov 1 2017 10:36AM	Rita Rashad			Type C (Non-HUD Case)			Caller request a call back.	
208041	Oct 30 2017 8:52AM	Nov 16 2017 9:50AM	Darshall Davis						Trever Park Apts - Mold issues...mold in air vents, refrigerator,	
208042	Oct 30 2017 8:54AM	Nov 1 2017 10:37AM	Rita Rashad			Type C (Non-HUD Case)			draws...Mgmt won't clean vents. Louisiana: but # is an Alaska area code - questions concerning her re-certification. She moved in January 2016; she was called in Sept 2016; still have not heard about her rent.	
208043	Oct 30 2017 8:56AM	Nov 2 2017 4:20PM	Rita Rashad			Type C (Non-HUD Case)			Requesting call back	
208044	Oct 30 2017 9:04AM	Oct 31 2017 2:50PM	Darshall Davis						Lives in a house - has a complaint against LL...	
208045	Oct 30 2017 9:05AM	Oct 30 2017 9:06AM	Rita Rashad		Augusta Westland	Georgia Michigan	Type C (Non-HUD Case)		LIH-	Phone Website
208046	Oct 30 2017 9:09AM	Oct 30 2017 9:10AM	Stephanie Zelaya			Type A (HUD MFH Case)				
208047	Oct 30 2017 9:12AM	Oct 30 2017 9:13AM	Rita Rashad		Washington	District of Columbia	Type C (Non-HUD Case)		20019; 2905 (address#) wants to report someone who is subleasing...does not know if under a HUD program or have no other info....	Phone
208048	Oct 30 2017 9:13AM	Oct 30 2017 9:13AM	Stephanie Zelaya		Maryland	New York	Type C (Non-HUD Case)		FMR Complaint against LL-	Phone
208049	Oct 30 2017 9:16AM	Oct 30 2017 9:18AM	Yaritza Candelaria		Roanake	Virginia	Type C (Non-HUD Case)		Caller need the address for Corp. for KISSITO VILLAGE	Phone
208050	Oct 30 2017 9:20AM	Oct 30 2017 9:21AM	Rita Rashad		Detroit	Michigan	Type A (HUD MFH Case)		2 bdrm, family, Detroit DELTA TERRACE APTS	Phone
									Calling on behalf of friend	
									People break into the units ans steal from the tenants	
									Maintenance goes into the units without notice	
208051	Oct 30 2017 9:23AM	Oct 30 2017 9:23AM	Stephanie Zelaya		Greenville	Mississippi	Type A (HUD MFH Case)		Management is aware and is not doing	Phone
208052	Oct 30 2017 9:23AM	Oct 30 2017 9:24AM	Yaritza Candelaria	Yes	Manhattan	New York	Type A (HUD MFH Case)		Caller call to find out about the program but didn't realize that she call already and received the apartment listings.	Phone
208053	Oct 30 2017 9:36AM	Oct 30 2017 9:36AM	Stephanie Zelaya		Westland	Michigan	Type B (HUD Non-FHA Case)		Looking for LIH Repeat caller- called properties, they all have waiting lists	Phone
208054	Oct 30 2017 9:38AM	Oct 30 2017 9:39AM	Rita Rashad		Catonsville	Maryland	Type A (HUD MFH Case)		Village Oaks - these are not senior and people with disability; but seems to let anybody in...cameras are not on, no kind of security; 3 older guys there, but they are not security...building has gone down. New Mgr does nothing about a safety - people are living there are not supposed to live there...	Phone
208055	Oct 30 2017 9:39AM	Oct 30 2017 9:41AM	Yaritza Candelaria		Bellevue	Nebraska	Type A (HUD MFH Case)		Caller have a complain against management in SOUTHGATE APARTMENTS.	
208056	Oct 30 2017 9:41AM	Oct 30 2017 9:42AM	Stephanie Zelaya		Baltimore	Maryland	Type B (HUD Non-FHA Case)		Management keep on increasing the rent but their income hasn't increased.	Phone
208057	Oct 30 2017 9:43AM	Oct 30 2017 9:56AM	Rita Rashad		Elizabeth	New Jersey	Type A (HUD MFH Case)		Wants a rent to buy voucher Westminster Heights - complaint agaist Mravlag Manor (not with MFCH). - she was removed from waiting list as she wants to move...	Phone
208058	Oct 30 2017 9:48AM	Oct 30 2017 9:49AM	Stephanie Zelaya							
208059	Oct 30 2017 9:50AM	Oct 30 2017 9:51AM	Stephanie Zelaya							
208060	Oct 30 2017 9:52AM	Oct 30 2017 9:53AM	Rita Rashad		Bryan	Texas	Type B (HUD Non-FHA Case)		Bryan Housing Authority - caller has complaint...	Phone
208061	Oct 30 2017 9:53AM	Oct 30 2017 9:54AM	Stephanie Zelaya		Elizabeth	New Jersey	Type A (HUD MFH Case)		WESTMINSTER HEIGHTS	Phone
									N. Hills Farms I - Last Friday, she reported maintenance issues - refrigerator; food destroyed bc no one came. She is looking for assistance for food - told she needed something in writing by corp saying refrigerator was down.	
208062	Oct 30 2017 10:03AM	Oct 30 2017 10:04AM	Rita Rashad		Pontiac	Michigan	Type A (HUD MFH Case)		ASPEN TEMPLE **REPEAT CALLER**	Phone
									Unable to get in touch with corp nor field office in Newark, NJ	
208063	Oct 30 2017 10:05AM	Oct 30 2017 10:07AM	Stephanie Zelaya		Newark	New Jersey	Type A (HUD MFH Case)		Someone cashed her money order for her rent, but is not sure who it was specifically	Email,Phone

208064	Oct 30 2017 10:05AM	Oct 30 2017 10:06AM	Yaritza Candelaria	East Hartford New Port Richey Orangeburg	Connecticut Florida South Carolina	Type A (HUD MFH Case)	Caller have a complain against management in SAINT MARY'S ELDERLY APARTMENTS. Tenant past away and manager is charging his daughter \$280.00 for the rent of October.	Phone
208065	Oct 30 2017 10:12AM	Oct 30 2017 10:12AM	Stephanie Zelaya			Type A (HUD MFH Case)		Mail
208066	Oct 30 2017 10:13AM	Oct 30 2017 10:14AM	Yaritza Candelaria			Type A (HUD MFH Case)		Mail
208067	Oct 30 2017 10:13AM	Oct 30 2017 10:14AM	Rita Rashad	Greenville	Tennessee	Type A (HUD MFH Case)	Greenville Terrace - calling on behalf of fiance...rules for having apt clean b4 person moves in, there are pipes with corrosion, mold issues...pest control, such as infestation of roaches and leakage. Told that his brother was banned because, they complained to local tv station. They are not getting any help. Bed can't be pulled out or food out.	Phone
208068	Oct 30 2017 10:18AM	Oct 30 2017 10:19AM	Rita Rashad	Spindale	North Carolina	Type B (HUD Non-FHA Case)	Timber Ridge - not MFCH; but has a Section 8 Voucher... ARBOR PARK VILLAGE	Phone
208069	Oct 30 2017 10:20AM	Oct 30 2017 10:21AM	Stephanie Zelaya	Cleveland	Ohio	Type A (HUD MFH Case)	Received a notice from management that she owes money for work orders that were completed, most of it was for blinds that needed to be repaired She asked if they could do a payment plan but they refused ATLANTIC TERRACE: Caller states that the property was remodeled but they are still having the same issues. States that water is leaking from the roof. Also states that when the neighbor above her uses the water it is leaking into her unit. Caller states that she has notified the property and corporate office.	Phone
208070	Oct 30 2017 10:22AM	Oct 30 2017 10:24AM	Kimberly Douglass Smith	Washington	District of Columbia	Type A (HUD MFH Case)	King Square - not MFCH; but with PHA, caller has complaint...	Phone
208071	Oct 30 2017 10:22AM	Oct 30 2017 10:23AM	Rita Rashad	Portsmouth	Virginia	Type B (HUD Non-FHA Case)	ATLANTIC TERRACE Building was recently remodeled She is still having the same issues she had before the remodel Pipes leak, etc	Phone
208072	Oct 30 2017 10:34AM	Oct 30 2017 10:34AM	Stephanie Zelaya	Washington	District of Columbia	Type A (HUD MFH Case)	Contacted corp but has not gotten a response Caller have a complain against management in WEST END ELDERLY/MERCY SEAT. Caller stated that employees from the property are going into he apartment when she's not there and stealing from her.	Phone
208073	Oct 30 2017 10:37AM	Oct 30 2017 10:38AM	Yaritza Candelaria	Saint Louis	Missouri	Type A (HUD MFH Case)	Southgate Village - she has had floods in apts...pipes busted upstairs - ceiling was replaced. She has had plumbing issues with sink for 6 to 9 months. Seem be constant issues with pipe bursting...	Phone
208074	Oct 30 2017 10:38AM	Oct 30 2017 10:39AM	Rita Rashad	College Station	Texas	Type A (HUD MFH Case)	Lives in a house, market renter w/LL complaint... 1 bdrm, disabled, Chicago	Phone
208075	Oct 30 2017 10:39AM	Oct 30 2017 10:40AM	Yaritza Candelaria					
208076	Oct 30 2017 10:42AM	Oct 30 2017 10:42AM	Rita Rashad	Des Plaines Chicago	Illinois Illinois	Type C (Non-HUD Case)	Caller have a complain against management in WILLOW WOODS. Friday afternoon tenant leave the house and when she came back the stove was on and it was smoke in the house. Firefighters wasn't call everything was fine. Tenant received a eviction notice today but tenant said it was no ones fault that maybe the cat jump and turn on the oven accidentally because no one was cooking.	Phone
208077	Oct 30 2017 10:48AM	Oct 30 2017 10:49AM	Rita Rashad			Type A (HUD MFH Case)		
208078	Oct 30 2017 10:50AM	Oct 30 2017 10:50AM	Yaritza Candelaria	Radford	Virginia	Type A (HUD MFH Case)	RAINBOW TERRACE No longer lives there Having an issue with an employee She re-certified and she refused to sign a document that was not part of her lease so they wanted to evict her They claim that because she did not sign that document, that her re-certification was incomplete She had a court order that states she does not owe any money to that property, but the person at the office stated she owed \$3,300 and put it for collection	Phone
208079	Oct 30 2017 10:51AM	Oct 30 2017 10:52AM	Stephanie Zelaya	Cleveland	Ohio	Type A (HUD MFH Case)	Caller calling on behalf of someone who has a complaint and has a Section 8 Voucher...	Phone
208080	Oct 30 2017 10:57AM	Oct 30 2017 10:59AM	Rita Rashad	Columbia City Lombard Jefferson	Indiana Illinois Louisiana	Type B (HUD Non-FHA Case)	3/4 bedroom, family, DuPage County LIH-2BD FAM in Jefferson CO. LA	Phone
208081	Oct 30 2017 11:06AM	Oct 30 2017 11:09AM	Rita Rashad			Type A (HUD MFH Case)		
208082	Oct 30 2017 11:06AM	Oct 30 2017 11:07AM	Yaritza Candelaria	Yes		Type A (HUD MFH Case)	Caller has complaint against mgmt regarding fraud on the property - she works with LIHTC program LIH in Indianapolis IN 2 BR Family Calling on regards to data- contract with rent amounts and utility allowances	Mail
208083	Oct 30 2017 11:09AM	Oct 30 2017 11:11AM	Darshall Davis	Greer Indianapolis	South Carolina Indiana	Type B (HUD Non-FHA Case)	Needs information about preservation data for multifamily programs/properties	Phone
208084	Oct 30 2017 11:15AM	Oct 30 2017 11:16AM	Darshall Davis			Type A (HUD MFH Case)		
208085	Oct 30 2017 11:15AM	Oct 30 2017 11:18AM	Stephanie Zelaya	Portland	Maine	Type C (Non-HUD Case)	LaDawn - having issues since after a month moving in - now she is being evicted by Mgr bc she has called Mgr out on things; paperwork contradicts recert; now she has no where to go. Mgr does not like her. She got a 3 day notice of eviction, dated on 10/27th...	Phone
208086	Oct 30 2017 11:16AM	Oct 30 2017 11:19AM	Rita Rashad	Roy Maples Red Bud	Utah Florida Illinois	Type A (HUD MFH Case)	LIH-2BD Fam in Maples FL Complaint against management-	Phone
208087	Oct 30 2017 11:19AM	Oct 30 2017 11:20AM	Yaritza Candelaria			Type A (HUD MFH Case)		
208088	Oct 30 2017 11:20AM	Oct 30 2017 11:22AM	Stephanie Zelaya			Type B (HUD Non-FHA Case)		
208089	Oct 30 2017 11:21AM	Oct 30 2017 11:21AM	Rita Rashad					
208090	Oct 30 2017 11:27AM	Oct 30 2017 11:27AM	Rita Rashad	Toledo	Ohio	Type A (HUD MFH Case)	Woodruff Village 43604 - not MFCH; does not know program; she has mold issues.	Phone

								Caller have a complain against management in SHERMAN-FORBES HOUSING. There is a bad odor in the house . it smell like a mouse is dead on her heater unit, Tenant call management to make a work order and management told her they cant' do nothing about it. Caller has complaint of discrimination and is calling for update - no rental assistance St. Stevens Square - caller has a Section 8 Voucher and has a complaint...	
208091	Oct 30 2017 11:28AM	Oct 30 2017 11:30AM	Yaritza Candelaria		Saint Paul	Minnesota	Type A (HUD MFH Case)		Phone
208092	Oct 30 2017 11:30AM	Oct 30 2017 11:31AM	Darshall Davis		Hastings	Nebraska	Type C (Non-HUD Case)		Phone
208093 208094	Oct 30 2017 11:33AM Oct 30 2017 11:34AM	Oct 30 2017 11:34AM Oct 30 2017 11:35AM	Rita Rashad Darshall Davis		Mobile	Alabama	Type B (HUD Non-FHA Case)		Phone
								FMR Complaint against LL- Feels she is being discriminated	
208095	Oct 30 2017 11:37AM	Oct 30 2017 11:38AM	Stephanie Zelaya	Yes	Santa Maria	California	Type C (Non-HUD Case)		Phone
208096	Oct 30 2017 11:38AM	Oct 30 2017 11:39AM	Kimberly Douglass Smith		Evansville	Indiana	Type A (HUD MFH Case)	LIH- 2-3 bedroom family in Evansville, IN	Phone
208097	Oct 30 2017 11:42AM	Oct 30 2017 11:42AM	Kimberly Douglass Smith		Somerset	New Jersey	Type C (Non-HUD Case)	Checking the status of his discrimination complaint. SHERMAN-FORBES HOUSING Mice infestation She thinks there is a dead mouse under her radiator because there is a foul smell She has contacted management for weeks and has requested for an exterminator and management said there was nothing they could do 3 bdrm, family, DeKalb County	Phone
208098	Oct 30 2017 11:43AM	Oct 30 2017 11:44AM	Stephanie Zelaya		Saint Paul	Minnesota	Type A (HUD MFH Case)	----- She has applied for Section 8 and other low income housing back in 1998 with DeKalb County Housing Authority, she called and said, she wasn't on waiting list about 2 months...	Phone
208099 208100 208101	Oct 30 2017 11:44AM Oct 30 2017 11:45AM Oct 30 2017 11:47AM	Oct 30 2017 11:45AM Oct 30 2017 11:46AM Oct 30 2017 11:48AM	Rita Rashad Kimberly Douglass Smith Rita Rashad		Lithonia Landisville Denim Springs	Georgia Pennsylvania Louisiana	Type B (HUD Non-FHA Case) Type B (HUD Non-FHA Case) Type C (Non-HUD Case)	PHA-HCV- complaint Lives in trailer and has LI complaint... Charleston, SC - Bridgeview Village - just went to court back on Oct. 6th...court said,she would have to be evicted; then Sheriff came and gave her a 24 hour notice when Judge said, she had up to 10 days to move; now her new apt is asking about a \$700 bill from Bridgeview, saying she trashed the apt. (she left furniture, carpet issues). Then rent for \$374. WOOD GLEN APARTMENTS She wants to know if she can transfer to another property Marilyn Pines - not MFCH; caller has complaint, she is a condo owner... no handicapped accessibility...	Phone Phone Phone
208102	Oct 30 2017 11:54AM	Oct 30 2017 11:55AM	Rita Rashad		Somerville	South Carolina	Type A (HUD MFH Case)	LIH- 1BR family apts in Newnan and Atlanta, GA	Phone
208103	Oct 30 2017 11:55AM	Oct 30 2017 11:56AM	Stephanie Zelaya		Lagrange	Georgia	Type A (HUD MFH Case)	LIH in LA CO CA 1 BR Family	Phone
208104	Oct 30 2017 12:00PM	Oct 30 2017 12:01PM	Rita Rashad		Clearwater	Florida	Type C (Non-HUD Case)		Phone
208105 208106	Oct 30 2017 12:03PM Oct 30 2017 12:04PM	Oct 30 2017 12:03PM Oct 30 2017 12:05PM	Stephanie Zelaya Darshall Davis		Childersburg Anaheim	Alabama California	Type A (HUD MFH Case) Type A (HUD MFH Case)		Mail Website
208107	Oct 30 2017 12:07PM	Oct 30 2017 12:08PM	Rita Rashad		Houston	Texas	Type A (HUD MFH Case)	Gulf Coast Arms - have had 4 different Mgrs., problems he is having is that he turned in document to re-qualify, now as of late, records could not be found. Now, they are trying to charge him with back rent. The old Mgr said, he would not owe anything ...then on 10/25th, told he had to turn in certain documents or he would be terminated from program...his real complaint is the mishandling of records by Mgrs., and believes it is unfair.	Phone
208108	Oct 30 2017 12:10PM	Oct 30 2017 12:11PM	Stephanie Zelaya		Fond du Lac	Wisconsin	Type C (Non-HUD Case)	FMR Management is asking if her takes any prescription drugs and if that's legal LIH- 1 bedroom family/disabled in DC, MD VA.	Phone
208109	Oct 30 2017 12:14PM	Oct 30 2017 12:15PM	Kimberly Douglass Smith		Washington	District of Columbia	Type A (HUD MFH Case)		Mail
208110 208111	Oct 30 2017 12:15PM Oct 30 2017 12:16PM	Oct 30 2017 12:15PM Oct 30 2017 12:19PM	Darshall Davis Stephanie Zelaya		Hollywood Hammond	Florida Louisiana	Type A (HUD MFH Case) Type C (Non-HUD Case)	Caller on behalf of her grandmother - LIH in Zip Code 33024 1 BR Elderly Wants to purchase a trailer	Phone Phone
208112	Oct 30 2017 12:18PM	Oct 30 2017 12:23PM	Stephanie Zelaya	Yes	Indianapolis	Indiana	Type C (Non-HUD Case)	FMR Complaint against management- 1 bdrm, senior, San Antonio and San Marcos	Phone
208113 208114	Oct 30 2017 12:19PM Oct 30 2017 12:20PM	Mar 28 2018 9:48AM Oct 30 2017 12:21PM	Rita Rashad Yaritza Candelaria		San Marcos Staunton	Texas Virginia	Type A (HUD MFH Case) Type B (HUD Non-FHA Case)	Caller have a complain against PHA NEW PARKRIDGE- Caller states that she has been complaining since August that her heat does not work. States that the contractor as well as the property has been out and the contractor refuses to come out because the heat was working when they came out.	Phone Phone
208115 208116	Oct 30 2017 12:23PM Oct 30 2017 12:25PM	Oct 30 2017 1:17PM Oct 30 2017 12:26PM	Kimberly Douglass Smith Yaritza Candelaria		Ypsilanti Smithville	Michigan Texas	Type A (HUD MFH Case) Type B (HUD Non-FHA Case)	Caller have a complain against PHA Section 42	Phone Phone
208117 208118	Oct 30 2017 12:27PM Oct 30 2017 12:32PM	Oct 30 2017 12:30PM Oct 30 2017 12:33PM	Stephanie Zelaya Yaritza Candelaria		Columbia Detroit	Maryland Michigan	Type B (HUD Non-FHA Case) Type A (HUD MFH Case)	May want to file a complaint LIH-2BD FAM in Detroit MI	Phone Mail
208119	Oct 30 2017 12:32PM	Oct 30 2017 12:33PM	Darshall Davis		Calumet City	Illinois	Type A (HUD MFH Case)	LIH in Muncie/Hammond IN 1 BR Family/Disabled Section 42	Website,Phone,Mail
208120	Oct 30 2017 12:33PM	Oct 30 2017 12:34PM	Stephanie Zelaya		Los Angeles	California	Type B (HUD Non-FHA Case)	Property manager- Has questions about processing a tenants information Caller have a complain against management about discrimination . Property is under LIHTC.	Phone
208121	Oct 30 2017 12:40PM	Oct 30 2017 12:43PM	Yaritza Candelaria		Tucson	Arizona	Type C (Non-HUD Case)		Phone
208122 208123	Oct 30 2017 12:48PM Oct 30 2017 12:51PM	Oct 30 2017 12:49PM Oct 30 2017 12:53PM	Stephanie Zelaya Yaritza Candelaria	Yes	Clermont Beaumont	Florida Texas	Type A (HUD MFH Case) Type B (HUD Non-FHA Case)	LIH- 2BR family apts in Orange Co, Seminole Co, and Lake Co, FL Caller have a complain PHA	Mail Phone

								Caller have a complain against management in BIG THOMPSON MANOR II. The property was going to change the windows and ask the tenant to step away from her apartment and when she came back the portable A/C was not in her apt.	Phone
208124	Oct 30 2017 1:00PM	Oct 30 2017 1:05PM	Yaritza Candelaria		Loveland	Colorado	Type A (HUD MFH Case)	LIH- 2 bedroom family in Baltimore County, MD	Mail
208125	Oct 30 2017 1:04PM	Oct 30 2017 1:04PM	Kimberly Douglass Smith		Baltimore	Maryland	Type A (HUD MFH Case)	Wants rental assistance where he currently lives	Phone
208126	Oct 30 2017 1:06PM	Oct 30 2017 1:07PM	Stephanie Zelaya		Winchester	Virginia	Type C (Non-HUD Case)	CROSBY PLAZA: Caller was displaced by Hurricane Harvey and is seeking assistance.	Phone
208127	Oct 30 2017 1:08PM	Oct 30 2017 1:08PM	Kimberly Douglass Smith		Houston	Texas	Type A (HUD MFH Case)	LIH-2BD FAM in Macomb Co. and Oakland Co. MI	Mail
208128	Oct 30 2017 1:11PM	Oct 30 2017 1:12PM	Yaritza Candelaria		Roseville	Michigan	Type A (HUD MFH Case)		
208129	Oct 30 2017 1:14PM	Oct 30 2017 1:15PM	Kimberly Douglass Smith		Austin	Texas	Type A (HUD MFH Case)	TRAVIS PARK: Caller is having management and maintenance issues. The Hamilton 14620 - rules when her income changes - what proof is required; told 2 different things - 4 pay stubs; her income changed dramatically changed... She went from 18 hours a week to 4 hours a week...saying, she cannot make rent payment for Nov. LIH in Bloomfield CT 1 BR Family	Phone
208130	Oct 30 2017 1:20PM	Oct 30 2017 1:21PM	Rita Rashad		Rochester	New York	Type A (HUD MFH Case)	Caller have a complain against the LL. Tenant just receives a certified letter 10/30/17 from his LL that he has to be out of the house by 10/31/17.	Phone
208131	Oct 30 2017 1:21PM	Oct 30 2017 1:23PM	Darshall Davis		Hempstead	New York	Type A (HUD MFH Case)	Caller with Housing Authority - local HA was not able to help him... 1 bdrm, family, Indianapolis	Mail
208132	Oct 30 2017 1:21PM	Oct 30 2017 1:22PM	Yaritza Candelaria		Elm Grove	West Virginia	Type C (Non-HUD Case)	Caller has complaint against local PHA...	Phone
208133	Oct 30 2017 1:25PM	Oct 30 2017 1:26PM	Rita Rashad		Oxon Hill	Maryland	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt regarding them not moving into a 3 BR apt on the property and concerns regarding her rent determination at ASBURY PARK APARTMENTS	Phone
208134	Oct 30 2017 1:29PM	Oct 30 2017 1:30PM	Rita Rashad		Indianapolis	Indiana	Type A (HUD MFH Case)	Caller have a complain against management in NORTH HILLS FARMS 1. Tenant stated that it has pay late the rent fro couple of times, but he have been the rent and has to appear in court for couple of times. Before appearing to court management call him and ask him for \$357.00 and told him if he pays that amount he would not have to go to court.	Phone
208135	Oct 30 2017 1:34PM	Oct 30 2017 1:35PM	Rita Rashad		San Antonio	Texas	Type B (HUD Non-FHA Case)	Tenant says no because he already pay the rent and that he will be appear to court. Management call him back and told him to pay \$258.00 and he would not have to go to court. Tenant once again said no. Now tenant is not working and they want him to still pay the \$258.00.	Phone
208136	Oct 30 2017 1:38PM	Oct 30 2017 1:45PM	Darshall Davis		Little Rock	Arkansas	Type A (HUD MFH Case)	Caller have a complain against management in GREENE PARK ARMS. Property was supposed to do some fixing in her apt. but hasn't done nothing and when she call management office to ask they told her to take it up to the court.	Phone
208137	Oct 30 2017 1:38PM	Oct 30 2017 1:40PM	Yaritza Candelaria		Pontiac	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding poor maintenance and mold infestation and bug infestation on the property at BAINBRIDGE COMMONS St John's Place - rent keeps raising; she is a student on the lease... Mgmt has her paying back rent, totaling \$6,000. However, she and g'mother was making \$1,200; but was paying only \$120 a month which is way less than the \$360, they should have been paying...	Phone
208138	Oct 30 2017 1:46PM	Oct 30 2017 1:47PM	Yaritza Candelaria		Brooklyn	New York	Type A (HUD MFH Case)	ST. ALOYSIUS APARTMENTS: Caller states that he was moved from and efficiency to a one bedroom apt. and states that his rent went from \$177 to \$196 to \$202. Caller states that the property told him that he made a mistake and had to re-do his re-certification.	Phone
208139	Oct 30 2017 1:50PM	Oct 30 2017 2:13PM	Darshall Davis		Chesapeake	Virginia	Type A (HUD MFH Case)	Caller looking for LIH wanted to know the income limits to rent. Caller makes more than the limits. FMR seeking info on tenant rights.	Phone
208140	Oct 30 2017 1:50PM	Oct 30 2017 1:51PM	Rita Rashad		Brooklyn	New York	Type A (HUD MFH Case)	Caller have a complain against management in MARY ALLEN WEST TOWER APARTMENTS Bedbugs infestation.	Phone
208141	Oct 30 2017 1:50PM	Oct 30 2017 1:53PM	Kimberly Douglass Smith		Covington	Kentucky	Type A (HUD MFH Case)		
208142	Oct 30 2017 1:53PM	Oct 30 2017 1:54PM	Yaritza Candelaria		Detroit	Michigan	Type A (HUD MFH Case)		
208143	Oct 30 2017 1:57PM	Oct 30 2017 1:57PM	Kimberly Douglass Smith		Chicago	Illinois	Type C (Non-HUD Case)		
208144	Oct 30 2017 1:58PM	Oct 30 2017 1:58PM	Yaritza Candelaria		Galesburg	Illinois			
208145	Oct 30 2017 1:58PM	Oct 30 2017 1:58PM	Kimberly Douglass Smith						
208146	Oct 30 2017 1:58PM	Oct 30 2017 2:05PM	Rita Rashad		Hayes	Montana	Type A (HUD MFH Case)	Havre, Montana - Hillview: the Mgr was rude with her family, even at one time charged her daughter \$300 a month in rent for a Bill Gates Scholarship; but she moved as she couldn't afford rent. Also at Oakwood Apts....complaint against the same LL; Her son was staying there at the time, LL banged on Son's door at 5 am...Said, he is awful and harasses everyone.	Phone
208147	Oct 30 2017 2:06PM	Oct 30 2017 2:07PM	Stephanie Zelaya	Yes	East Windsor	New Jersey	Type A (HUD MFH Case)	LIH- 1BR family apts in Mercer Co and Middlesex Co and Monmouth Co, NJ	Mail
208148	Oct 30 2017 2:10PM	Oct 30 2017 2:11PM	Stephanie Zelaya		Chattanooga	Tennessee	Type B (HUD Non-FHA Case)	Complaint against management-	Phone



								SWAP Affordable Housing Program - once your name comes up, she went to see apt., was told there were new apts...one apt was too small, the other had dirty rug, it was filthy, it was horrible...she was upset about the way apt. looked, as they only have 2 options at apt.	
208149	Oct 30 2017 2:15PM	Oct 30 2017 2:16PM	Rita Rashad		Providence	Rhode Island	Type B (HUD Non-FHA Case)	FMR	Phone
208150	Oct 30 2017 2:16PM	Oct 30 2017 2:19PM	Stephanie Zelaya		North Beach	Maryland	Type C (Non-HUD Case)	Complaint against HOA-	Phone
208151	Oct 30 2017 2:24PM	Oct 30 2017 2:24PM	Rita Rashad		Euclid	Ohio	Type A (HUD MFH Case)	Discrimination and retaliation 1 bdrm, senior, lake County	Phone
								Caller have a complain against management in WARRENSBURG HEIGHTS.	
								Mold	
								Leaking under the sink.	
								Roaches infestation.	
								Tenant talk to management and Corp. office and nothing has been done.	
208152	Oct 30 2017 2:24PM	Oct 30 2017 2:25PM	Yaritza Candelaria		Warrensburg	Missouri	Type A (HUD MFH Case)		Phone
208153	Oct 30 2017 2:27PM	Oct 30 2017 2:28PM	Stephanie Zelaya	Yes	Jacksonville Beach	Florida	Type B (HUD Non-FHA Case)	Complaint against management-	Phone
208154	Oct 30 2017 2:29PM	Oct 30 2017 2:31PM	Stephanie Zelaya	No					
208155	Oct 30 2017 2:30PM	Oct 30 2017 2:30PM	Yaritza Candelaria		Mount Vernon	New York		Caller don't know in which program she participates.	Phone
208156	Oct 30 2017 2:31PM	Oct 30 2017 2:33PM	Kimberly Douglass Smith		Miami	Florida	Type B (HUD Non-FHA Case)	PHA/HCV-complaint	Phone
208157	Oct 30 2017 2:33PM	Oct 30 2017 2:33PM	Kimberly Douglass Smith						
208158	Oct 30 2017 2:34PM	Oct 30 2017 2:34PM	Stephanie Zelaya		Rockwood	Tennessee	Type B (HUD Non-FHA Case)	Section 42	Phone
208159	Oct 30 2017 2:37PM	Oct 30 2017 2:39PM	Kimberly Douglass Smith		Hunington	West Virginia	Type C (Non-HUD Case)	FMR received a letter of eviction from management.	Phone
								Kings Row - New Mgr is blowing everything; she paid for blinds and just finally received them. She'd been asking about her certification paperwork; New Mgr called at the last minute to set up an appointment after weeks of asking for the apt. Mgr hung up in her face...don't know, if she can get all the paperwork.	(b)(6)
208160	Oct 30 2017 2:37PM	Oct 30 2017 2:38PM	Rita Rashad		Houston	Texas	Type A (HUD MFH Case)		Phone
208161	Oct 30 2017 2:40PM	Oct 30 2017 2:41PM	Stephanie Zelaya						
208162	Oct 30 2017 2:41PM	Oct 30 2017 2:46PM	Kimberly Douglass Smith		Utica	Ohio	Type C (Non-HUD Case)	FMR wanted to file a complaint.	Phone
208163	Oct 30 2017 2:42PM	Oct 30 2017 2:46PM	Rita Rashad		Mt. Vernon	New York	Type B (HUD Non-FHA Case)	(street); 10550 - not MFCH; but with PHA...heat is not on; apt is cold. NORTHIDE APARTMENTS	Phone
								Water heater has been out for 5 days	
								Maintenance claimed that they fixed it, but it hasn't been fixed	
								She contacted management and they said it would be fixed immediately, but it still has not been fixed	
								Maintenance and management has falsely accused her stating that she had a man living there, but it's false	
208164	Oct 30 2017 2:46PM	Oct 30 2017 2:46PM	Stephanie Zelaya		Morganfield	Kentucky	Type A (HUD MFH Case)	Complaint against LL/local PHA	Phone
208165	Oct 30 2017 2:49PM	Oct 30 2017 2:49PM	Stephanie Zelaya		Brooklyn	New York	Type B (HUD Non-FHA Case)	MORH I HOUSING: Caller states that a racoon has been in her attic since Friday. Caller states that she has been calling maintenance and management	Phone
208166	Oct 30 2017 2:49PM	Oct 30 2017 2:58PM	Kimberly Douglass Smith		Oakland	California	Type A (HUD MFH Case)	to no avail.	Phone
208167	Oct 30 2017 2:51PM	Oct 30 2017 2:53PM	Stephanie Zelaya		Anna	Illinois	Type C (Non-HUD Case)	FMR	Phone
208168	Oct 30 2017 2:59PM	Oct 30 2017 3:00PM	Rita Rashad		Washinton	District of Columbia	Type A (HUD MFH Case)	Complaint against management- She is a 22 year old student looking for low income apts...	(b)(6)
208169	Oct 30 2017 3:00PM	Oct 30 2017 3:01PM	Kimberly Douglass Smith		Baldwin Park	California	Type A (HUD MFH Case)	LIH- 2 bedroom family in Baldwin Park, CA	Phone
208170	Oct 30 2017 3:02PM	Oct 30 2017 3:02PM	Kimberly Douglass Smith						
208171	Oct 30 2017 3:05PM	Oct 30 2017 3:05PM	Yaritza Candelaria		Henderson	North Carolina	Type B (HUD Non-FHA Case)	Caller have a complain against PHA	Phone
208172	Oct 30 2017 3:07PM	Oct 30 2017 3:08PM	Kimberly Douglass Smith		Broadview Heights	Ohio		Contractor looking for info on Davis-Beacon classification. Caller have a complain against management in CORONA PARK APARTMENTS.	Phone
								Tenant stated that the apartment is roaches infested and the spray is causing harming to her child.	
208173	Oct 30 2017 3:16PM	Oct 30 2017 3:17PM	Yaritza Candelaria		Corona	California	Type A (HUD MFH Case)		Phone
208174	Oct 30 2017 3:16PM	Oct 30 2017 3:49PM	Kimberly Douglass Smith		Sikeston	Missouri	Type A (HUD MFH Case)	LIH- 1 bedroom family in Sikeston, MO	Phone
208175	Oct 30 2017 3:21PM	Oct 30 2017 3:21PM	Rita Rashad		Nacogdoches	Texas	Type A (HUD MFH Case)	University Club - not MFCH; caller is market renter with LL complaint RICHARD ALLEN (AKA BRYANT ARMS SOUTH)	Phone
								Has lived there for 8 years	
								She is confused about re-certification	
								Management is requesting a balance from her direct express card	
								She wants to know if she could use a receipt from a purchase as proof	
								She can get the statement on Wednesday, but they are giving her until tomorrow	
								They have requested a unit on the bottom floor because her husband is disabled, but management claimed they knew nothing	
208176	Oct 30 2017 3:27PM	Oct 30 2017 3:27PM	Stephanie Zelaya		Spokane	Washington	Type A (HUD MFH Case)	The request was approved but they have not moved them- they were approved 2 years ago	Phone
								Tolson Apt; calling on behalf of friends who have Section 8	
208177	Oct 30 2017 3:27PM	Oct 30 2017 3:27PM	Rita Rashad		Rison	Arkansas	Type B (HUD Non-FHA Case)	Voucher...complaint about workers not working, but barbaqueing with residents.	Phone
208178	Oct 30 2017 3:27PM	Oct 30 2017 3:27PM	Yaritza Candelaria		Detroit	Michigan	Type A (HUD MFH Case)	LIH-180 FAM in Detroit MI	Mail
208179	Oct 30 2017 3:34PM	Oct 30 2017 3:35PM	Yaritza Candelaria		Detroit	Michigan	Type B (HUD Non-FHA Case)	Caller have a complain against the property.	
208180	Oct 30 2017 3:35PM	Oct 30 2017 3:36PM	Yaritza Candelaria					Bed bugs and Roaches infestation.	Phone

								Village Green, Mountpielier - Local Health Dept., Mgmt has threatened a particular tenant bc she called the Health Dept for an investigation...they have threatened to take her service dog away from her, a gentleman died a year ago, and his body exploded and they are just now getting around to it. Mgmt is not cooperating with Health Dept for inspection. Tenant is afraid about being evicted. Screens need to be replaced bc of W. Niles, there is mold...Ms. Briles says this is the worse case she has ever heard.... worse cases she	
208181	Oct 30 2017 3:42PM	Oct 30 2017 3:43PM	Rita Rashad		Hartford	Indiana	Type A (HUD MFH Case)	Caller have a complain against PHA	Phone
208182	Oct 30 2017 3:49PM	Oct 30 2017 3:50PM	Yaritza Candelaria	Yes	Vernon	Alabama	Type B (HUD Non-FHA Case)		Phone
208183	Oct 30 2017 3:50PM	Oct 30 2017 3:50PM	Stephanie Zelaya		Los Angeles	California	Type B (HUD Non-FHA Case)	Wants to rent a house	Phone
208184	Oct 30 2017 3:55PM	Oct 30 2017 3:55PM	Stephanie Zelaya		Indianapolis	Indiana	Type A (HUD MFH Case)	LIH- 2BR family apts in Indianapolis, IN	Mail
208185	Oct 30 2017 3:55PM	Oct 30 2017 3:55PM	Kimberly Douglass Smith						
								Caller have a complain against management in ST. FRANCIS APARTMENTS.	
								Tenant stop working and in the re-certification and they told the tenant that she owes them money but Tenant disagree with the amount.	
208186	Oct 30 2017 3:57PM	Oct 30 2017 3:59PM	Yaritza Candelaria		Meridian	Mississippi	Type A (HUD MFH Case)	Greene Park Arms - they took her to court for rent; now the problem is they have not fixed anything in her apt., they only fix up apts when people move out. Feels she may have to go back to court about the lack of repairs...	Mail
208187	Oct 30 2017 3:57PM	Oct 30 2017 3:57PM	Rita Rashad		Brooklyn	New York	Type A (HUD MFH Case)	LIH- 1 bedroom family/disabled in Baltimore County, MD.	Phone
208188	Oct 30 2017 3:59PM	Oct 30 2017 4:42PM	Kimberly Douglass Smith		TIMONIUM	Maryland	Type A (HUD MFH Case)	FMR	Mail
208189	Oct 30 2017 3:59PM	Oct 30 2017 4:00PM	Stephanie Zelaya		El Paso	Texas	Type C (Non-HUD Case)	Complaint against LL-	Phone
208190	Oct 30 2017 4:04PM	Oct 30 2017 4:06PM	Stephanie Zelaya		Detroit	Michigan	Type A (HUD MFH Case)	LIH- 1BR family apts in Detroit, MI	Website,Mail
208191	Oct 30 2017 4:07PM	Oct 30 2017 4:09PM	Yaritza Candelaria		Harrisburg	Pennsylvania	Type C (Non-HUD Case)	Caller have a lot and wants to know if HUD wants to build on it.	Phone
								Third Street Apts - building is under new ownership and they use a new Mgmt company. There are issues with smoking at apts by other tenants.	
208192	Oct 30 2017 4:08PM	Oct 30 2017 4:08PM	Rita Rashad		Black River	Wisconsin	Type A (HUD MFH Case)	Lives in a mobile home and has a complaint...	Phone
208193	Oct 30 2017 4:11PM	Oct 30 2017 4:12PM	Rita Rashad		Colorado Springs	Colorado	Type B (HUD Non-FHA Case)		Phone
								LIH- 2BR family apts in Baldwin Park and West Covina, CA	
208194	Oct 30 2017 4:15PM	Oct 30 2017 4:16PM	Stephanie Zelaya		Baldwin Park	California	Type A (HUD MFH Case)		Phone
208195	Oct 30 2017 4:18PM	Oct 30 2017 4:19PM	Stephanie Zelaya						
208196	Oct 30 2017 4:24PM	Oct 30 2017 4:24PM	Yaritza Candelaria		Reading	Pennsylvania	Type A (HUD MFH Case)	LIH-2BD FAM in Allentown PA	Phone
								Wants to apply for a voucher in Orange Co, CA	
208197	Oct 30 2017 4:30PM	Oct 30 2017 4:31PM	Stephanie Zelaya	No	Santa Ana	California	Type B (HUD Non-FHA Case)		Phone
208198	Oct 30 2017 4:41PM	Oct 30 2017 4:42PM	Stephanie Zelaya		Trenton	Tennessee	Type B (HUD Non-FHA Case)	Complaint against local PHA	Phone
208199	Oct 30 2017 4:41PM	Oct 30 2017 4:41PM	Rita Rashad		Vallejo	California	Type A (HUD MFH Case)	Legacy Sonoma - Wants to put in a FHEO - going thru a lot.	Phone
								Caller have a complain against management in NEW SURREY SQUARE III LIMITED PARTNERSHIP.	
								Prior management didn't complete the paperwork on time and tenant receive an eviction notice.	
								Tenant contact Corp. office already and HUD local Office	
								Caller wants to make a discrimination complain	
208200	Oct 30 2017 4:41PM	Oct 30 2017 4:42PM	Yaritza Candelaria		London	Ohio	Type A (HUD MFH Case)		Phone
208201	Oct 30 2017 4:45PM	Oct 30 2017 4:48PM	Kimberly Douglass Smith		San Antonio	Texas	Type B (HUD Non-FHA Case)	PHA complaint	Phone
208202	Oct 30 2017 4:47PM	Oct 30 2017 4:47PM	Stephanie Zelaya		London	Ohio	Type A (HUD MFH Case)	NEW SURREY SQUARE III LIMITED PARTNERSHIP	Phone
								Caller have a complain against management in UNIVERSITY SQUARE PLAZA.	
								Maintenance needed to provided a handle in the bath tub since July and they haven't do it.	
208203	Oct 30 2017 4:48PM	Oct 30 2017 4:49PM	Yaritza Candelaria		Philadelphia	Pennsylvania	Type A (HUD MFH Case)	PHA-HCV complaint	Phone
208204	Oct 30 2017 4:49PM	Oct 30 2017 4:57PM	Kimberly Douglass Smith		Harthorne	California	Type B (HUD Non-FHA Case)		Phone
								Culver City Sr. Housing - ran water over in kitchen and had to call a company to vacuum up water and told she would be responsible for repairs.	
208205	Oct 30 2017 4:51PM	Oct 30 2017 4:52PM	Rita Rashad		Culver City	California	Type A (HUD MFH Case)	Some asked her to sell her house, she received \$7,000 in commission....	Phone
208206	Oct 30 2017 4:52PM	Oct 30 2017 4:55PM	Stephanie Zelaya		Ocala	Florida	Type A (HUD MFH Case)	LIH- 1BR family apts in Orlando, FL	Phone
208207	Oct 30 2017 4:53PM	Oct 30 2017 4:56PM	Yaritza Candelaria		Scottsville	Kentucky	Type B (HUD Non-FHA Case)	Caller participates in other program	Phone
								LIH in Kansas City/Columbia MO 3-4 BR Family	Mail
208208	Oct 30 2017 4:59PM	Oct 30 2017 5:00PM	Darshall Davis	Yes	St Louis	Missouri	Type A (HUD MFH Case)	LIH- 2BR family apts in Queens Co, NY	Mail
208209	Oct 30 2017 4:59PM	Oct 30 2017 5:00PM	Stephanie Zelaya		East Elmhurst	New York	Type A (HUD MFH Case)	2 bdrm, family, Columbus	Mail
208210	Oct 30 2017 5:00PM	Oct 30 2017 5:01PM	Rita Rashad		Columbus	Ohio	Type A (HUD MFH Case)	Caller have a complain against LL because he bought the house under HUD and didn't leave the house for the time that HUD establish.	Phone
								FMR	
208211	Oct 30 2017 5:02PM	Oct 30 2017 5:02PM	Yaritza Candelaria		Phoenix	Arizona	Type B (HUD Non-FHA Case)	Complaint against LL-	Phone
208212	Oct 31 2017 9:07AM	Oct 31 2017 9:11AM	Stephanie Zelaya		Ossinning	New York	Type C (Non-HUD Case)	Renaissance Hill - maintenance issue, there is black mold; there is now mold spores in bathroom. Feels like floor. Maintenance comes takes a look; they say, they are going to do something, but never does anything. It's been going on for 3 years.	Phone
208213	Oct 31 2017 9:11AM	Oct 31 2017 9:11AM	Rita Rashad		New Haven	Connecticut	Type A (HUD MFH Case)		Phone

								<p>Caller have a complain against management/ maint. GREENVIEW MANOR.</p> <p>Bedbugs and roaches infestation.</p> <p>Mice in the apartment.</p> <p>Tenant get rid of all of her furniture more than once and pay \$400.00 for bedbugs treatment but the problem persist and they removed her from the apt.</p>	
208214	Oct 31 2017 9:24AM	Oct 31 2017 9:26AM	Yaritza Candelaria	Yes	St. Petersburg	Florida	Type A (HUD MFH Case)		Phone
208215	Oct 31 2017 9:38AM	Oct 31 2017 9:38AM	Stephanie Zelaya					FMR	
208216	Oct 31 2017 9:40AM	Oct 31 2017 9:50AM	Stephanie Zelaya		Palm Beach	Florida	Type C (Non-HUD Case)	Wants to know the % of units that has to be ADA	Phone
208217	Oct 31 2017 9:52AM	Oct 31 2017 9:55AM	Stephanie Zelaya		Milwaukee	Wisconsin	Type B (HUD Non-FHA Case)	Complaint management/local PHA	Phone
208218	Oct 31 2017 9:58AM	Oct 31 2017 9:59AM	Yaritza Candelaria		Atlanta	Georgia	Type B (HUD Non-FHA Case)	Caller wants the list of houses to buy under HUD	Phone
208219	Oct 31 2017 10:02AM	Oct 31 2017 10:03AM	Rita Rashad		Burnsville	Minnesota	Type B (HUD Non-FHA Case)	<p>Ridge Point/Section 202: not MFCH, she believes her one time lump sum payment for SS Disability should not be counted as income.</p> <p>THE PINES APARTMENTS</p> <p>Around Oct 10th, a couple was smoking marijuana in the park. She let management know, but they didn't do anything but tell them not to do it anymore</p> <p>A few days ago she was with another tenant and their grandson, the manager told the child to stop playing with 2 sticks that they had</p> <p>Their building lights have been out for months</p>	Phone
208220	Oct 31 2017 10:03AM	Oct 31 2017 10:04AM	Stephanie Zelaya		Knoxville	Tennessee	Type A (HUD MFH Case)	LIH- 1 bedroom elderly in Heath, OH	Phone
208221	Oct 31 2017 10:04AM	Oct 31 2017 10:05AM	Kimberly Douglass Smith		Heath	Ohio	Type A (HUD MFH Case)	Trumbull Crossing - not MFCH; but tax credit..	Phone
208222	Oct 31 2017 10:07AM	Oct 31 2017 10:08AM	Rita Rashad		Detroit	Michigan	Type A (HUD MFH Case)		Phone
208223	Oct 31 2017 10:09AM	Oct 31 2017 10:10AM	Kimberly Douglass Smith		Charlotte	North Carolina	Type A (HUD MFH Case)	LIH- 1 bedroom family in Charlotte, NC	Phone
208224	Oct 31 2017 10:17AM	Oct 31 2017 10:19AM	Stephanie Zelaya		Hoboken	New Jersey	Type A (HUD MFH Case)	LIH- 1BR family apts in Fulton Co and Clarke Co, GA and Charleston, SC	Mail
208225	Oct 31 2017 10:24AM	Oct 31 2017 10:24AM	Rita Rashad		Yazoo City	Mississippi	Type A (HUD MFH Case)	<p>Shady Lane - calling about mismanagement and fraud - had a previous complaint back in Dec. 2016; she was evicted; she appealed. They provided her a new lease - March 2017; she has resided since moving in; she has tried to carry on as a tenant. She is still being persecuted - now they want a \$50 deposit. Feels there is some retaliation for this deposit. Her refrigerator is broken; she has wasted over \$300 in foods. Now, they want to take her to court. She has to put food in other people's refrigerator. Tenants are in an uproar; but won't speak up. There is fraud going on...Judge has ruled in favor....there is no help in this city. She</p>	Phone
208226	Oct 31 2017 10:25AM	Oct 31 2017 10:26AM	Stephanie Zelaya		Spartanburg	South Carolina	Type B (HUD Non-FHA Case)	Complaint against management- LIH- 1 bedroom elderly in Mesa and Tucson, AZ	Phone
208227	Oct 31 2017 10:27AM	Oct 31 2017 10:30AM	Kimberly Douglass Smith		White Bear Lake	Minnesota	Type A (HUD MFH Case)		Mail
208228	Oct 31 2017 10:29AM	Oct 31 2017 10:29AM	Stephanie Zelaya					<p>California Park E - tremendous apt of discrimination and abuse against tenants by Mgmt. Tenants are afraid of Mgmt. She reported sexual harassment by Maintenance man. They have refused to meet with her. She went to court and now have a restraining order; Judge not happy Mgmt won't meet with her. Mgmt are still not willing to meet with her. Believes Mgmt will negate what she is doing by getting an attorney... 1 bdrm, family, Monroe County</p>	
208229	Oct 31 2017 10:30AM	Oct 31 2017 10:30AM	Rita Rashad		Denver	Colorado	Type A (HUD MFH Case)	LIH- 1BR family apts in Dekalb Co and Gwinett Co, and Fulton Co, GA	Phone
208230	Oct 31 2017 10:34AM	Oct 31 2017 10:36AM	Rita Rashad		E. Stroudsburg	Pennsylvania	Type A (HUD MFH Case)	Wants to put unit up to rent; when it comes to service animals - are there other paperwork....	Phone
208231	Oct 31 2017 10:42AM	Oct 31 2017 10:46AM	Stephanie Zelaya		Doraville	Georgia	Type A (HUD MFH Case)	RANDALL HEIGHTS APARTMENTS: Caller states that the manager gave a her a 30 day eviction notice because she smelt marijuana in the shared breeze way. Caller told the manager at that time that she did not smoke marijuana and that she could come and inspect her unit but she refused. Caller feels that she is being retaliated against.	Mail
208232	Oct 31 2017 10:45AM	Oct 31 2017 10:45AM	Rita Rashad		Hendersonville	Tennessee	Type C (Non-HUD Case)	<p>LIH- 1BR family/elderly apts in Palm Beach Co and Highlands Co, FL</p> <p>Caller wants to know her calculations for her rent.</p> <p>FMR wanting to file a complaint.</p>	Phone
208233	Oct 31 2017 10:45AM	Oct 31 2017 10:46AM	Kimberly Douglass Smith	Yes	Warner Robins	Georgia	Type A (HUD MFH Case)		Phone
208234	Oct 31 2017 10:54AM	Oct 31 2017 10:55AM	Yaritza Candelaria		Orlando	Florida	Type A (HUD MFH Case)	<p>Caller wants to build LIH Middle Road Village - rent discrepancies...moved in 2015; rent was \$648; then June 1 2017 increased \$748 now in Oct. 1 2017 to \$808; Annual re-certification was done on June 1. There was no income change since 2015, the monthly income for household is \$30,276; does not qualify for this program.</p>	Phone
208235	Oct 31 2017 10:59AM	Oct 31 2017 11:00AM	Rita Rashad		Hazlet	New Jersey	Type A (HUD MFH Case)		Phone
208236	Oct 31 2017 11:03AM	Oct 31 2017 11:04AM	Stephanie Zelaya		Moore Haven	Florida	Type A (HUD MFH Case)		Mail
208237	Oct 31 2017 11:04AM	Oct 31 2017 11:05AM	Yaritza Candelaria		Burnsville	Minnesota	Type A (HUD MFH Case)		Phone
208238	Oct 31 2017 11:15AM	Oct 31 2017 11:17AM	Kimberly Douglass Smith		San Antonio	Texas	Type C (Non-HUD Case)		Phone

							NEWMAN COURT APARTMENTS Management is evicting her stating that her income is over the limit Her boyfriends income has decreased Wants an explanation as to why she is being evicted	
208239	Oct 31 2017 11:17AM	Oct 31 2017 11:18AM	Stephanie Zelaya	Pontiac	Michigan	Type A (HUD MFH Case)	Powder Mill - discrimination complaint against LL; she is trying to evict her. Saying her electricity was turned off which caused the refrigerator to go out and it was leaking. She was at grandmother for 2 weeks. And electricity was never turned off. Mgr left paper on tenant's door on Oct. 12th. Feels Mgr wants her out of apt...Mgr is trying to evict her bc of family background.	Phone
208240	Oct 31 2017 11:19AM	Oct 31 2017 11:20AM	Rita Rashad	Arkadelphia	Arkansas	Type A (HUD MFH Case)	Caller have a complain against LL	Phone
208241	Oct 31 2017 11:21AM	Oct 31 2017 11:22AM	Yaritza Candelaria	Baltimore	Maryland	Type A (HUD MFH Case)	Caller have a house that she wants to rent with section 8	Phone
208242	Oct 31 2017 11:28AM	Oct 31 2017 11:29AM	Yaritza Candelaria	Union City	Georgia	Type B (HUD Non-FHA Case)	Barkley Village - issues with Mgr...he filed grievance with owners; now he is really having issue after reporting income, that he would have to pay \$600...she is not taking in consideration for taxes or child support and why HUD does not consider that.	Phone
208243	Oct 31 2017 11:29AM	Oct 31 2017 11:29AM	Rita Rashad	Chambersburg	Pennsylvania	Type A (HUD MFH Case)	LIH- 1BR family apts in Cook Co, IL	Phone
208244	Oct 31 2017 11:30AM	Oct 31 2017 11:31AM	Stephanie Zelaya	Chicago	Illinois	Type A (HUD MFH Case)	FMR	Mail
208245	Oct 31 2017 11:34AM	Oct 31 2017 11:35AM	Stephanie Zelaya	Millsboro	Delaware	Type C (Non-HUD Case)	Complaint against management-	Phone
208246	Oct 31 2017 11:35AM	Oct 31 2017 11:35AM	Rita Rashad	MaCrae	Alabama	Type A (HUD MFH Case)	3/4 bdrm, family, White County	Phone
							METHODIST CONFERENCE HOME: Caller states that her mother, who lives at the property, states that her mother has 37k+ saved. States that her mother decided to lend her grandchildren money. Caller feels that the manger is rude to the tenants.	
208247	Oct 31 2017 11:35AM	Oct 31 2017 11:37AM	Kimberly Douglass Smith	Rockland	Maine	Type A (HUD MFH Case)		Phone
208248	Oct 31 2017 11:41AM	Oct 31 2017 11:43AM	Yaritza Candelaria	Cary	North Carolina	Type B (HUD Non-FHA Case)	Caller have some questions about PHA LIH- 1BR family apts in Rockdale Co, GA	Phone
208249	Oct 31 2017 11:43AM	Oct 31 2017 11:44AM	Stephanie Zelaya	Doraville	Georgia	Type A (HUD MFH Case)	REPEAT CALLER	Phone
208250	Oct 31 2017 11:45AM	Oct 31 2017 11:46AM	Rita Rashad	Port Charlotte	Florida	Type A (HUD MFH Case)	Presbyterian Homes - looking to move to another apt and city...1 bdrm, senior, White River Junction in VT. FAIRMONT ARBORS: Caller states that she will received a lump sum and wants to know if it will be counted as income.	Phone
208251	Oct 31 2017 11:50AM	Oct 31 2017 11:52AM	Kimberly Douglass Smith	Fairmont	West Virginia	Type A (HUD MFH Case)	MAPLE LEAF TOWNHOUSES Water heater broke 3 1/2 weeks ago and it was replaced Maintenance found out her pipe for the kitchen needs to be replaced and they are discussing on the cheapest way to do it	Phone
208252	Oct 31 2017 11:51AM	Oct 31 2017 11:52AM	Stephanie Zelaya	Green Bay	Wisconsin	Type A (HUD MFH Case)	Caller has a complaint against the PHA...rent issues... Program info	Phone
208253	Oct 31 2017 11:53AM	Oct 31 2017 11:53AM	Rita Rashad	Fall River	Massachusetts	Type B (HUD Non-FHA Case)		Phone
208254	Oct 31 2017 11:55AM	Oct 31 2017 11:55AM	Kimberly Douglass Smith	Charlotte	North Carolina	Type A (HUD MFH Case)		Phone
208255	Oct 31 2017 11:55AM	Oct 31 2017 11:55AM	Kimberly Douglass Smith					
208256	Oct 31 2017 11:56AM	Oct 31 2017 11:57AM	Stephanie Zelaya	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	LIH- 1BR family apts in Philadelphia, PA	Mail
208257	Oct 31 2017 11:58AM	Oct 31 2017 12:00PM	Kimberly Douglass Smith	Denver	Colorado	Type A (HUD MFH Case)	CALIFORNIA PARK EAST: Caller states that she was sexually harassed by the maintenance man. The property has been refused to meet with her Oak Terrace II 93644 - they denied his paperwork/lease and receipt after he just moved in. He is a senior. He does not know program.	Phone
208258	Oct 31 2017 12:06PM	Oct 31 2017 12:06PM	Rita Rashad	Oak Hurst	California	Type B (HUD Non-FHA Case)	LIH- 1BR elderly/family apts in Burlington Co and Mercer Co, NJ	Phone
208259	Oct 31 2017 12:08PM	Oct 31 2017 12:08PM	Stephanie Zelaya	Burlington	New Jersey	Type A (HUD MFH Case)	PHA complaint-	Mail
208260	Oct 31 2017 12:12PM	Oct 31 2017 12:12PM	Kimberly Douglass Smith	North Little Rock	Arkansas	Type B (HUD Non-FHA Case)	Complaint against local PHA in Sykesville, PA	Phone
208261	Oct 31 2017 12:13PM	Oct 31 2017 12:14PM	Stephanie Zelaya	Tecumseh	Oklahoma	Type B (HUD Non-FHA Case)		Phone
208262	Oct 31 2017 12:16PM	Oct 31 2017 12:17PM	Rita Rashad	Tampa	Florida	Type A (HUD MFH Case)	Bd of Director, Florida Gulf Course Apt (is under program) however tenant is a market renter...never evicted a tenant; they have a t to evict person, Board wants to evict market renter... CONNELLY MANOR Wants a list of what they need to have cleaned in the units	Phone
208263	Oct 31 2017 12:21PM	Oct 31 2017 12:22PM	Stephanie Zelaya	Sharon	Pennsylvania	Type A (HUD MFH Case)	1 bdrm, family, Carson	Phone
208264	Oct 31 2017 12:25PM	Oct 31 2017 12:27PM	Rita Rashad	Carson	California	Type A (HUD MFH Case)		Phone
208265	Oct 31 2017 12:27PM	Oct 31 2017 12:32PM	Stephanie Zelaya					
208266	Oct 31 2017 12:37PM	Oct 31 2017 12:38PM	Stephanie Zelaya	Boston	Massachusetts	Type B (HUD Non-FHA Case)	Complaint against local PHA	Phone
208267	Oct 31 2017 12:38PM	Oct 31 2017 12:38PM	Yaritza Candelaria	Pontiac	Michigan	Type A (HUD MFH Case)	Caller got evicted and want to know what she can do to take it out of her records.	Phone
208268	Oct 31 2017 12:44PM	Oct 31 2017 12:46PM	Kimberly Douglass Smith	Kannapolis	North Carolina	Type A (HUD MFH Case)	UNIVERSITY PARK APARTMENTS: Caller states that she gets paid after the 5th and is incurring late fees. Wants to know if there is any way she can work something out where she can pay after the 5th and not incur late fees? FMR	Phone
208269	Oct 31 2017 12:45PM	Oct 31 2017 12:46PM	Stephanie Zelaya	Fort Pierce	Florida	Type C (Non-HUD Case)	Complaint against management-	Phone
208270	Oct 31 2017 12:47PM	Oct 31 2017 12:47PM	Yaritza Candelaria	Fort Laudardale	Florida	Type B (HUD Non-FHA Case)	Caller don't participates in this program	Phone
208271	Oct 31 2017 12:49PM	Oct 31 2017 12:50PM	Darshall Davis	Malvern	Arkansas	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt regarding them not returning her security deposit - she is not sure is she works with LIHTC or USDA program	Phone
208272	Oct 31 2017 12:49PM	Oct 31 2017 12:49PM	Stephanie Zelaya	North Little Rock	Arkansas	Type B (HUD Non-FHA Case)	Complaint against local management	Phone

208273	Oct 31 2017 12:54PM	Oct 31 2017 12:54PM	Darshall Davis	Somerset	New Jersey	Type C (Non-HUD Case)	Caller has filed complaint against mgmt regarding discrimination and wants to know the status - no rental assistance	Phone
208274	Oct 31 2017 12:58PM	Oct 31 2017 12:58PM	Darshall Davis	Bell Fountain	Ohio	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
208275	Oct 31 2017 1:00PM	Oct 31 2017 1:01PM	Stephanie Zelaya	Detroit	Michigan	Type A (HUD MFH Case)	LIH- 1BR family apts in Detroit, MI Caller have some question about housing program	Mail
208276	Oct 31 2017 1:00PM	Oct 31 2017 1:01PM	Yaritza Candelaria	Phoenix	Arizona	Type B (HUD Non-FHA Case)		Phone
208277	Oct 31 2017 1:01PM	Oct 31 2017 1:02PM	Darshall Davis					
208278	Oct 31 2017 1:04PM	Oct 31 2017 1:05PM	Darshall Davis	South Boston	Massachusetts	Type B (HUD Non-FHA Case)	Caller has complaint against PHA	Phone
208279	Oct 31 2017 1:05PM	Oct 31 2017 1:05PM	Yaritza Candelaria	Kansas Ciy	Missouri	Type A (HUD MFH Case)	LIH-2BD FAM in Kansas City MO	Mail
208280	Oct 31 2017 1:07PM	Oct 31 2017 1:07PM	Yaritza Candelaria					
							WINTERSHAVEN APARTMENTS Calling on behalf of relative There is a very bad smell from the trash room that is infested with roaches There is loose trash There is mold by the air vents	
208281	Oct 31 2017 1:08PM	Oct 31 2017 1:11PM	Stephanie Zelaya	Raleigh	North Carolina	Type A (HUD MFH Case)		Phone
208282	Oct 31 2017 1:09PM	Oct 31 2017 1:11PM	Darshall Davis	Ogdesburg	New York	Type B (HUD Non-FHA Case)	Caller has complaint against PHA regarding them removing her ramp	Phone
208283	Oct 31 2017 1:11PM	Oct 31 2017 2:10PM	Yaritza Candelaria	Denver	Colorado	Type B (HUD Non-FHA Case)	Caller have a complain against PHA	Phone
208284	Oct 31 2017 1:16PM	Oct 31 2017 1:16PM	Darshall Davis	Indianapolis	Indiana	Type A (HUD MFH Case)	LIH in Indianapolis IN 1 BR Family Melrose by the Bay (Clear Water) - caller say, son was a market renter.. Caller have a complaint against LL	Phone
208285	Oct 31 2017 1:25PM	Oct 31 2017 1:25PM	Rita Rashad	Tamp	Florida	Type C (Non-HUD Case)		Phone
208286	Oct 31 2017 1:28PM	Oct 31 2017 1:29PM	Yaritza Candelaria	Princeton	New Jersey	Type C (Non-HUD Case)		Phone
							Ivy Resident - Pays rent on time, she is not in good health (sound very weak), her ceiling fail to floor (they fixed), pipes are leaking, she almost, she twisted her back - she told lawyer. She still lives in apt as they did not move her. Hear all kinds of noises...she too old and sick for that. She is almost 70. She wants to be comfortable. Wants a clean rug. Place get dusty. Mgr said, they couldn't move her.	
208287	Oct 31 2017 1:37PM	Oct 31 2017 1:38PM	Rita Rashad	Philadelphia	Pennsylvania	Type A (HUD MFH Case)	Caller was working with property and has complaint against mgmt regarding HIPAA violations on the property at CHRISTIAN MANOR	Phone
208288	Oct 31 2017 1:39PM	Oct 31 2017 1:40PM	Darshall Davis	Muskegon	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt that there is never anyone in the rental office to address tenant concerns on the property at ASPEN TEMPLE	Phone
208289	Oct 31 2017 1:46PM	Oct 31 2017 1:50PM	Darshall Davis	Newark	New Jersey	Type A (HUD MFH Case)	Duplin Apts (Rose Hill) - mother passed the way, and because she didn't fulfil the lease, Mgmt will not give her security deposit back. She paid for the month of November, Mgmt said, they will send it thru the Court of Clerks.	Phone
208290	Oct 31 2017 1:46PM	Oct 31 2017 1:47PM	Rita Rashad	Raleigh	North Carolina	Type A (HUD MFH Case)		Phone
							Caller have a complain against management in GRANADA TERRACE. Tenant has been paying her rent on time but management change and she receive a notice where it stated that she have to moved before 11/02/2017 or they'll change the locks.	
208291	Oct 31 2017 1:48PM	Oct 31 2017 1:49PM	Yaritza Candelaria	Houston	Texas	Type A (HUD MFH Case)	1 bdrm, family, Queens	Phone
208292	Oct 31 2017 1:54PM	Oct 31 2017 1:54PM	Rita Rashad	South Richmond Hill	New York	Type A (HUD MFH Case)	Caller has complaint against mgmt - she has called previously and was provided contact for Corp Office - the number was incorrect Jefferson Place - wants to move due to rodents, maintenance and Mgr made her pay for money order from the drop box....	Phone
208293	Oct 31 2017 1:58PM	Oct 31 2017 1:58PM	Darshall Davis	Houston	Texas	Type A (HUD MFH Case)	----- 1 bdrm, family, Mobile LIH- 2BR family apts in Fontana and San Bernardino Co, CA Caller has questions about AR and EIV information she is not getting - she works with CITY COURT II	Phone
208294	Oct 31 2017 2:04PM	Oct 31 2017 2:04PM	Rita Rashad	Mobile	Alabama	Type A (HUD MFH Case)		Phone
208295	Oct 31 2017 2:15PM	Oct 31 2017 2:16PM	Stephanie Zelaya	San Bernardino	California	Type A (HUD MFH Case)		Mail
208296	Oct 31 2017 2:16PM	Oct 31 2017 2:17PM	Darshall Davis	Talladega	Alabama	Type A (HUD MFH Case)		Phone
							Breton Village Green - doctor say, she needs a live in assistant; Mgmt cleared her daughter to be an assistant; now the Mgr is saying that bc the daughter has another apt, now Mgmt is saying she can't move in bc of some history with the mother and daughter; even at one time said, the daughter couldn't visit her mother...daughter does not have any income, she was fired from job due to illness.	
208297	Oct 31 2017 2:18PM	Oct 31 2017 2:18PM	Rita Rashad	Grand Rapids	Michigan	Type A (HUD MFH Case)	Caller has complaint against mgmt saying they are giving the keys to his apt to other people that work on the property - he works with LIHTC program	Phone
208298	Oct 31 2017 2:22PM	Oct 31 2017 2:23PM	Darshall Davis	Chicago	Illinois	Type B (HUD Non-FHA Case)	Looking for information on developing MF projects...didn't want to provide any other information.	Phone
208299	Oct 31 2017 2:23PM	Oct 31 2017 2:23PM	Rita Rashad	Stuart	Florida	Type C (Non-HUD Case)	Caller have a complain against LL	Phone
208300	Oct 31 2017 2:26PM	Oct 31 2017 2:27PM	Yaritza Candelaria	Los Angeles	California	Type C (Non-HUD Case)		Phone
							MISSISSIPPI TERRACE APTS Her rent was just recalculated and she was told she has to pay \$200 a month but she only makes \$500 a month When her rent was calculated, they stated she made \$12k a year	
208301	Oct 31 2017 2:27PM	Oct 31 2017 2:27PM	Stephanie Zelaya	Brainerd	Minnesota	Type A (HUD MFH Case)	LIH-3BD FAM in Detroit MI	Phone
208302	Oct 31 2017 2:30PM	Oct 31 2017 2:31PM	Yaritza Candelaria	Detroit	Michigan	Type A (HUD MFH Case)	1 bdrm, family, Henry County	Mail
208303	Oct 31 2017 2:31PM	Oct 31 2017 2:33PM	Rita Rashad	McDonough	Georgia	Type A (HUD MFH Case)	LIH- 1BR DIS/elderly apts in Jefferson Parish, LA	Phone
208304	Oct 31 2017 2:33PM	Oct 31 2017 2:36PM	Stephanie Zelaya	Yes	Jefferson	Type A (HUD MFH Case)		Mail

208305	Oct 31 2017 2:37PM	Oct 31 2017 2:37PM	Darshall Davis		Kansas City	Missouri	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding bed bug infestation on the property at OPPORTUNITIES PAVILION River View Condo - caller is a market renter and has complaint.	Phone
208306	Oct 31 2017 2:40PM	Oct 31 2017 2:40PM	Rita Rashad		Riverview	Michigan	Type C (Non-HUD Case)	LIH-18D FAM in Solano CA	Phone
208307	Oct 31 2017 2:41PM	Oct 31 2017 2:42PM	Yaritza Candelaria		Vacaville	California	Type A (HUD MFH Case)	Laurel Creek - they won't let her use her chair, Mgr has been really mean; told tenant to leave. And told by Mgmt that she cannot use her motorized chair in the building...	Mail
208308	Oct 31 2017 2:47PM	Oct 31 2017 2:47PM	Rita Rashad		Cookeville	Tennessee	Type A (HUD MFH Case)	Caller have a complain against LL	Phone
208309	Oct 31 2017 2:49PM	Oct 31 2017 2:55PM	Yaritza Candelaria		Brooklyn	New York	Type C (Non-HUD Case)	Not sure what program the apts work with	Phone
208310	Oct 31 2017 2:49PM	Oct 31 2017 2:50PM	Stephanie Zelaya		Port Townsend	Washington	Type B (HUD Non-FHA Case)	Wants to file a complaint- May be discrimination	Phone
208311	Oct 31 2017 2:51PM	Oct 31 2017 2:51PM	Rita Rashad		Whitehall	Pennsylvania	Type C (Non-HUD Case)	Filed a FHEO...wants to withdraw his complaint...	Phone
208312	Oct 31 2017 2:58PM	Oct 31 2017 2:59PM	Darshall Davis		Eustis	Florida	Type B (HUD Non-FHA Case)	Caller has complaint against mgmt she works with USDA program	Phone
208313	Oct 31 2017 3:00PM	Oct 31 2017 3:03PM	Yaritza Candelaria		Deland	Florida	Type A (HUD MFH Case)	LIH-18D FAM in Volusia Co. FL LIH- 2/3BR family apts in Knoxville, TN	Phone
208314	Oct 31 2017 3:02PM	Oct 31 2017 3:04PM	Stephanie Zelaya		Knoxville	Tennessee	Type A (HUD MFH Case)	Has an eviction on her record and wants to know if she can still receive subsidy	Phone
208315	Oct 31 2017 3:03PM	Oct 31 2017 3:05PM	Darshall Davis		Braddock	Pennsylvania	Type A (HUD MFH Case)	LIH in Pittsburgh PA 1 Br Family	Mail
208316	Oct 31 2017 3:08PM	Oct 31 2017 3:09PM	Stephanie Zelaya		Brunswick	Georgia	Type B (HUD Non-FHA Case)	Wants to know the status of her application	Phone
208317	Oct 31 2017 3:10PM	Oct 31 2017 3:10PM	Yaritza Candelaria		Crown Point	Indiana	Type A (HUD MFH Case)	Local PHA does not answer the phone	Mail
208318	Oct 31 2017 3:12PM	Oct 31 2017 3:14PM	Stephanie Zelaya		Williamstown	Pennsylvania	Type B (HUD Non-FHA Case)	LIH-18D FAM in Merrillville IN	Phone
208319	Oct 31 2017 3:18PM	Oct 31 2017 3:18PM	Stephanie Zelaya		El Cerrito	California	Type B (HUD Non-FHA Case)	Complaint against local PHA/PHA field office Section 42	Phone
208320	Oct 31 2017 3:19PM	Oct 31 2017 3:23PM	Darshall Davis		Longside	New Jersey	Type A (HUD MFH Case)	Caller has complaint against mgmt regarding poor maintenance and her refrigerator at EVESHAM GARDENS EASTGATE APARTMENTS	Phone
208321	Oct 31 2017 3:23PM	Oct 31 2017 3:25PM	Stephanie Zelaya		Newnan	Georgia	Type A (HUD MFH Case)	Management/maintenance have not repaired items in the unit There is a hole in the bathroom floor They have not gotten a mailbox key and it's broken	Phone
208322	Oct 31 2017 3:28PM	Oct 31 2017 3:47PM	Yaritza Candelaria		Conshohocken	Pennsylvania	Type A (HUD MFH Case)	When management is contacted, they are very rude	Phone
208323	Oct 31 2017 3:32PM	Oct 31 2017 3:33PM	Yaritza Candelaria		Buffalo	New York	Type A (HUD MFH Case)	Caller receive the listings for Montgomery Co and wants more list for the same Co.	Phone
208324	Oct 31 2017 3:35PM	Oct 31 2017 3:36PM	Rita Rashad		Highland Park	Michigan	Type B (HUD Non-FHA Case)	Caller wants to know if her rent determination is correct.	Phone
208325	Oct 31 2017 3:42PM	Oct 31 2017 3:45PM	Rita Rashad		St. Paul	Minnesota	Type A (HUD MFH Case)	The Gabriel - not MFCH; complaint against PHA	Phone
208326	Oct 31 2017 3:45PM	Oct 31 2017 3:46PM	Yaritza Candelaria		Suitland	Maryland	Type B (HUD Non-FHA Case)	2/3 bdrm, family, St. Paul Caller needs information about HUD programs	Phone
208327	Oct 31 2017 3:48PM	Oct 31 2017 3:48PM	Stephanie Zelaya		Columbia	Missouri	Type C (Non-HUD Case)	FMR Complaint against LL	Phone
208328	Oct 31 2017 3:52PM	Oct 31 2017 3:53PM	Rita Rashad		Monroeville	Alabama	Type A (HUD MFH Case)	Rockwood - she and another tenant was on lease and was evicted; now she is banned from Rockwood by Mgr (Ginger). ----- 3 bdrm, family, Monroe County	Phone
208329	Oct 31 2017 3:53PM	Oct 31 2017 3:54PM	Yaritza Candelaria		Roswell	Georgia	Type C (Non-HUD Case)	Caller have a complain against against LL	Phone
208330	Oct 31 2017 3:54PM	Oct 31 2017 3:56PM	Stephanie Zelaya	Yes	Gainesville	Florida	Type B (HUD Non-FHA Case)	Complaint against local PHA	Phone
208331	Oct 31 2017 3:55PM	Oct 31 2017 3:56PM	Rita Rashad		Raleigh	North Carolina	Type C (Non-HUD Case)	Fox Ridge - market renter w/LL	Phone
208332	Oct 31 2017 3:59PM	Oct 31 2017 4:00PM	Stephanie Zelaya		Phoenix	Arizona	Type A (HUD MFH Case)	complaint...	Mail
208333	Oct 31 2017 4:10PM	Oct 31 2017 4:14PM	Yaritza Candelaria		San Antonio	Texas	Type C (Non-HUD Case)	LIH- 18R elderly apts in Phoenix, AZ	Phone
208334	Oct 31 2017 4:15PM	Oct 31 2017 4:16PM	Rita Rashad		Rainelle	West Virginia	Type B (HUD Non-FHA Case)	Caller have a complain against LL	Phone
208335	Oct 31 2017 4:19PM	Oct 31 2017 4:20PM	Stephanie Zelaya		Augusta	Georgia	Type B (HUD Non-FHA Case)	She was renting a house, had a Section 8 Voucher...	Phone
208336	Oct 31 2017 4:25PM	Oct 31 2017 4:25PM	Stephanie Zelaya		Indianapolis	Indiana	Type A (HUD MFH Case)	FMR Complaint against management- Section 42	Phone
208337	Oct 31 2017 4:27PM	Oct 31 2017 4:28PM	Rita Rashad		Opelika	Alabama	Type A (HUD MFH Case)	LIH- 2BR family apts in Amarillo and Dallas, TX	Mail
208338	Oct 31 2017 4:34PM	Oct 31 2017 4:34PM	Stephanie Zelaya					South Antioch - not MFCH; with PHA, she has complaint.	
208339	Oct 31 2017 4:36PM	Oct 31 2017 4:36PM	Yaritza Candelaria		San Antonio	Texas		Midway Gardens - she moved from PHA to Midway, they are trying to charge her for dbl subsidy, \$470; she said, she did not turn her keys off. PHA says, there is no evidence that she turned in key. PHA would not take keys.	Phone
208340	Oct 31 2017 4:36PM	Oct 31 2017 4:36PM	Rita Rashad		Jeffersonville	Indiana	Type A (HUD MFH Case)	Caller have a discrimination complain against HUD	Phone
208341	Oct 31 2017 4:36PM	Oct 31 2017 4:38PM	Stephanie Zelaya		Selma	Alabama	Type A (HUD MFH Case)	3 bdrm, family, New Albany	Phone
208342	Oct 31 2017 4:45PM	Oct 31 2017 4:47PM	Yaritza Candelaria		Long Beach	California	Type A (HUD MFH Case)	Jeffersonville	Phone
208343	Oct 31 2017 4:52PM	Oct 31 2017 4:52PM	Rita Rashad		Manteno	Illinois	Type A (HUD MFH Case)	LIH- 1BR family apts in Selma, AL	Phone
								LIH-18D FAM in Long Beach and Los Angeles Co. CA	Mail
								1bdrm, senior/family, Cook County	Phone